

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT BOARD OF DIRECTORS MEETING MINUTES REGULAR MEETING APRIL 10, 2015 – 8:30AM SANTA CRUZ CITY COUNCIL CHAMBERS 809 CENTER STREET SANTA CRUZ, CA 95060 AND, CONTINUED TO 6:30PM WATSONVILLE CITY COUNCIL CHAMBERS 275 MAIN STREET WATSONVILLE, CA 95076

A regular meeting of the Board of Directors of the Santa Cruz Metropolitan Transit District (METRO) was convened on Friday, April 10, 2015, at the Santa Cruz City Council Chambers at 809 Center Street in Santa Cruz, CA.

The Board Meeting Agenda Packet can be found online at www.SCMTD.com and is available for inspection at Santa Cruz METRO's Administrative offices at 110 Vernon Street, Santa Cruz, California.

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SECTION I: OPEN SESSION

- 1 CALL TO ORDER at 8:34A by Chair Bustichi
- **2 ROLL CALL:** The following Directors were **present**, representing quorum:

Ex-Officio Director Donna Blitzer UC Santa Cruz Director Ed Bottorff City of Capitola Director Dene Bustichi. Chair City of Scotts Valley City of Santa Cruz **Director Cynthia Chase Director Don Lane** City of Santa Cruz **Director John Leopold County of Santa Cruz County of Santa Cruz Director Bruce McPherson Director Mike Rotkin County of Santa Cruz**

The following Directors were absent:

Director Karina Cervantez

Director Jimmy Dutra

Director Zach Friend

City of Watsonville

City of Watsonville

County of Santa Cruz

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> STAFF PRESENT: Alex Clifford, CEO Leslyn Syren, General Counsel

METRO EMPLOYEES AND MEMBERS OF THE PUBLIC WHO VOLUNTARILY INDICATED THEY WERE PRESENT (IN ALPHABETICAL ORDER) WERE:

Heather Adamson, AMBAG
Ciro Aguirre, METRO
Angela Aitken, METRO
Kristin Quiroz Bayona, Citizen
Elise Casby, Public Interest
Carol Childers, Meals On Wheels
Jeanette Cosentino, COD, 5th Dist
Andrew Dyer, Hwy 17 Express Riders
Dennis Ether, Project Pollinate
Daryl Gerwin, La Posada
Dru Glover, Project Pollinate
Norm Hagen, Self

Samantha Hamilton, City on a Hill Press Thomas Hoffmann, ParaCruz Cyndi Javis, Meals on Wheels Rosemary Orlandi, Riders

Javier Pererz, SC County Students

Attending SJSU

Peter Pethoe, Beach Hill Area

Rex Resa, Cabrillo College Stroke

Center, Student Senator Gloria Rovay, Riders Ernestina Saldana,

Ernestina Saldana@hotmail.com Susan Sanford, Self & Public Frank D. Sant, Valley Churches Sarah Schaffer, La Posada Emily Watson, Satellite Dialysis

Susan Weber, Self

Daniel Zaragoza, METRO

3 ANNOUNCEMENTS

Chair Bustichi announced that sign-in sheets are available at both the front and back of the Chambers. Attendees are not required to sign-in; however, if they do, they need sign-in only once.

Chair Bustichi introduced Liseth Guizar and noted her availability for Spanish Language Interpretation as needed. Liseth introduced herself and offered her interpretation services. Carlos Landaverry, translator, arrived at 8:40A and took over for Liseth.

This meeting is being televised by Community Television of Santa Cruz County, Channel 26. This morning's technician will be Peter McGettigan. Note: CTV was available at 8:40A.

Today's Court Reporter is Lisa McMillan.

Chair Bustichi announced that additional public comments were distributed to Board members and available for public review at the sign-in table.

Chair Bustichi cautioned the Board Members and assembly that no decisions regarding today's discussions will be made until the Public Hearing continues this evening in Watsonville at 6:30P.

4 COMMUNICATIONS TO THE BOARD OF DIRECTORS

Chair Bustichi opened the floor to public comment. Hearing none, the meeting continued to the next agenda item.

5 COMMUNICATION FROM THE MAC TO THE BOARD OF DIRECTORS
Chair Bustichi opened the floor to public comment. Hearing none, Vice Chair
Rotkin noted the MAC documentation contained within today's Board packet.

Vice Chair Rotkin also noted the current open Board At-Large position. He suggested any interested parties apply to the Santa Cruz County Board of Supervisors.

6 LABOR ORGANIZATION COMMUNICATIONS

Chair Bustichi opened the floor to public comment. Hearing none, the meeting continued to the next agenda item.

7 ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS

CONSENT AGENDA

- 8-01 CONSIDERATION OF TORT CLAIMS
- 8-02 ACCEPT AND FILE PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTH OF FEBRUARY 2015
- 8-03 ACCEPT AND FILE MINUTES OF THE SANTA CRUZ METRO BOARD OF DIRECTORS MEETING OF MARCH 27, 2015
- 8-04 CONSIDERATION OF CONTRACT AWARDS FOR VEHICLE REPAIR AND MAINTENANCE SERVICES NOT TO EXCEED \$152,000
- 8-05 CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A CONTRACT EXTENSION WITH MANSFIELD OIL COMPANY FOR PURCHASE OF DIESEL FUEL, INCREASING THE CONTRACT TOTAL BY \$600,000
- 8-06 CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A CONTRACT EXTENSION WITH BRIDGESTONE AMERICAS TIRE OPERATIONS, LLC FOR PURCHASE OF REVENUE AND NON-REVENUE TIRES, INCREASING THE CONTRACT TOTAL BY \$320,347
- 8-07 CONSIDERATION OF AWARD OF CONTRACT AWARD WITH SANTA CRUZ TRANSPORTATION, LLC FOR SUPPLEMENTAL PARATRANSIT SERVICES NOT TO EXCEED \$400,000
- 8-08 CONSIDERATION OF AGREEMENT WITH THE SANTA CRUZ SEASIDE COMPANY FOR THE PROVISION OF LATE-NIGHT SERVICE

8-09 CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A CONTRACT CHANGE ORDER WITH LEWIS C. NELSON AND SONS, INC. IN THE AMOUNT OF \$56,000

ACTION: MOTION TO ACCEPT THE CONSENT AGENDA AS PRESENTED.

MOTION: DIRECTOR ROTKIN

SECONDED: DIRECTOR LEOPOLD

MOTION PASSED WITH 7 AYES (Directors Bottorff, Bustichi, Chase, Lane,
Leopold, McPherson and Rotkin). Directors Cervantez, Dutra and Friend were
absent.

REGULAR AGENDA

9 YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF FEBRUARY 28, 2015

Angela Aitken, Finance Manager provided commentary to the presentation.

Director McPherson asked if we were approaching the sales tax budget goals. Ms. Aitken provided an update on the budget versus actual to date and the theory in place when the budget was established.

Director Rotkin noted that METRO riders are smart in determining the best discounted passenger fare. Ms. Aitken agreed and noted that the budget had been based on full fares.

Chair Bustichi opened the floor to public comment.

Jeanette Cosentino, member of the Commission on Disabilities, asked why the 6% rate had been assumed in budget projections. Finance Manager Aitken responded that at the time the budget was prepared, all indicators presumed an upward moving economy of 5.5 to 6.5%.

ACTION: MOTION TO ACCEPT THE MONTHLY FINANCIAL REPORT AS OF FEBRUARY 28, 2015 AS PRESENTED.

MOTION: DIRECTOR ROTKIN SECONDED: DIRECTOR LANE MOTION PASSED WITH 7 AYES (Directors Bottorff, Bustichi, Chase, Lane, Leopold, McPherson and Rotkin). Directors Cervantez, Dutra and Friend were absent.

Chair Bustichi announced the meeting/public hearing would continue at 6:30P in Watsonville and reiterated that public hearing decisions will not be made until that meeting

Board Meeting recessed at 8:47A to segue to the Public Hearing.

10 PUBLIC HEARING: CONSIDERATION OF FARE RESTRUCTURING OF HIGHWAY 17 EXPRESS AND PARACRUZ SERVICE AND FARE CHANGES

Chair Dene Bustichi reconvened the meeting at 9:00A and welcomed the assembly to the Public Hearing. Chair Bustichi reminded everyone that this is a long process with many significant challenges and potential cuts. He then outlined the parameters for the speakers, noting the 3 minute time limit and reminded the speakers that they are entitled to speak to one agenda item one time. The final results will be discussed at tonight's continued session in Watsonville.

CEO Clifford outlined the structural deficit process and history noting that it is not possible to fix the structural deficit in one year.

Vice Chair Rotkin shared comments he'd heard from Highway 17 riders who feel they subsidize other riders. He wanted to be clear that the fare paid is subsidized above and beyond the fare paid. CEO Clifford added VTA and other partners additionally subsidize the cost.

Director Leopold asked how TDA and other funding differed from agency to agency. CEO Clifford responded that the majority of other peers contract out some portion of their services, which seems to result in lower costs. METRO contracts out only overflow ParaCruz services.

Responding to Director McPherson's question regarding ParaCruz's higher costs over Fixed Route, CEO Clifford responded that METRO provides service beyond the ADA minimum which affects costs.

General Counsel Syren spoke regarding the objective of ADA Paratransit and history of the law providing complementary Paratransit services. METRO is asking to adhere to the federal minimum standards; federal law does not require a service greater than Fixed Route. She further asked that the assembly keep in mind that Paratransit services can be cut beyond federal requirements if they represent an undue financial burden.

Regarding the Highway 17 proposals, Erich Friedrich, Sr. Transportation Planner, said METRO was working with SJSU's Transportation Coordinator and received many comments from their student population. As such, METRO was sensitive to the economic thresholds and had reduced the proposal to a more palatable fare.

Director Rotkin suggested METRO speak with UCSC's students, rather than their administration, to see if we can gain any traction there. Mr. Friedrich added that discussions have been ongoing with Cabrillo's student body and administration.

In her narrative regarding ParaCruz, April Warnock, ParaCruz Superintendent, noted that none of our peer agencies offer a day pass.

Director Rotkin urged attendees to pick up and mail the postcards at the back of the Chambers to lobby your representative in support of federal transportation funds.

CEO Clifford summed up the final slide/recommendations and emphasized these are difficult decisions which will take multiple years to resolve. He added that METRO staff was on hand to answer any questions from the board and/or public.

Chair Bustichi opened the floor to public comment and reminded the speakers that they each had one opportunity to speak to one agenda item.

The public comment transcript is available upon request from METRO's Administrative offices at 110 Vernon Street, Santa Cruz, CA 95060.

Hearing no other public speakers, Chair Bustichi thanked everyone for attending and for providing their input in a civil manner. He welcomed everyone to this evening's continued meeting at 6:30P at the Watsonville City Chambers and reminded everyone that those who spoke this morning will not have an opportunity to speak in Watsonville regarding the same topic.

Director Rotkin thanked everyone for testifying. Responding to the comment regarding capital projects, he clarified that specific grants are used to fund capital projects. He'd like the public to understand the economic demographics of Santa Cruz County: 38% of Fixed Route passengers earn less than \$10K/year; 72% earn less than \$30K/year; and, 8% earn over \$60K/year. Unfortunately, the next step may be to reduce Fixed Route services.

Director Leopold expressed his appreciation to the speakers and the assembly noting the difficulty in scheduling a time that works for everyone. The meeting in Watsonville is scheduled to accommodate work hours. Service cuts are taken very seriously as 82% of transit users do not have a car. METRO has worked to use capital funds to keep service on the road. Sales tax is a primary source of funding.

12 RECESS TO 6:30P AT WATSONVILLE CITY COUNCIL CHAMBERS, 275 MAIN STREET, WATSONVILLE

Chair Dene Bustichi recessed the meeting at 11:02A to reconvene at 6:30P at the Watsonville City Council Chambers, 275 Main Street, in Watsonville.

- 13 Chair Bustichi called the meeting to order at 6:34P at the Watsonville City Council Chambers, 275 Main Street, in Watsonville.
- **14 ROLL CALL:** The following Directors were **present**, representing quorum:

Director Ed Bottorff
Director Dene Bustichi, Chair
Director Karina Cervantez
Director Cynthia Chase
Director Jimmy Dutra
Director Don Lane
Director John Leopold
Director Bruce McPherson
Director Mike Rotkin

City of Scotts Valley
City of Watsonville
City of Santa Cruz
City of Watsonville
City of Santa Cruz
County of Santa Cruz
County of Santa Cruz
County of Santa Cruz

City of Capitola

The following Directors were absent: Ex-Officio Director Donna Blitzer Director Zach Friend

UC Santa Cruz
County of Santa Cruz

STAFF PRESENT: Alex Clifford, CEO Leslyn Syren, General Counsel Maira Magana, CCIL

METRO EMPLOYEES AND MEMBERS OF THE PUBLIC WHO VOLUNTARILY INDICATED THEY WERE PRESENT (IN ALPHABETICAL ORDER) WERE:

Heather Adamson, AMBAG
Angela Aitken, METRO
Greg Caput, SC County Supervisor
Felipa de Leon, SC COD
Carolyn Derwing, METRO/SEA
Patricia Goevara, SC COD
Norm Hagen, Self
Alicia Hernandez, UTU
Felipe Hernandez, City Council
Thomas Hiltner, METRO
Clay Kempf, Seniors Monterey Bay ADRC
Sergio Lona, UTU

Rosario Mendoza Munoz, SC COD
Guadalupe Ortiz, Self
Becky Obsborn, Kirk Osborn
Kirk Osborn, Self
Brenda Roman, UTU
Ernestina Saldana, SC COD
Susan Sanford, Self & Disabled
Community
Dan Stevenson, UTU
Dan Thorpe, Self
Mario Torres, UTU
Miriam Villalobos, SC COD

Chair Bustichi announced that Spanish translation headsets are available outside the translator's booth. Users: Please tune them to Channel 11 and return when you leave. Director Cervantez translated in Spanish. Carlos Landaverry arrived shortly thereafter and assumed the translation responsibilities.

Chair Bustichi announced that copies of slightly revised slides 23 and 25 were available at the back of the room and at each Board Member's seat. Noted revisions were made to improve clarity.

15 PUBLIC HEARING: CONSIDERATION OF FARE RESTRUCTURING OF HIGHWAY 17 EXPRESS AND PARACRUZ SERVICE AND FARE CHANGES, CONTINUED

Chair Dene Bustichi continued the Public Hearing at 6:40P and turned the proceedings over to CEO Clifford who provided a brief history of the structural deficit process and outlined METRO's various outreach efforts through media, written communication, etc. He emphasized that recurring expenses exceed recurring revenues.

Angela Aitken, Finance Manager, Erich Friedrich, Sr. Transportation Planner, and April Warnock, ParaTransit Superintendent, provided narration to accompany the presentation.

CEO Clifford and Director Rotkin continued the morning discussion regarding Highway 17 passenger input. Director Rotkin pointed out that METRO subsidizes approximately 50%; none of the lines are profitable. CEO Clifford clarified the fare box revenue includes subsidies from the Joint Powers Agreement (JPA).

General Counsel Syren briefed the assembly on the ADA Paratransit service history, noting the importance of understanding that Paratransit was never established as a comprehensive transportation system. Rather it is a safety net established by federal law. Paratransit services can be cut below the federal minimums if it can be established that the services are expensive to provide.

Director McPherson and Ms. Warnock discussed various options to the non-school term service to/from the Lompico area; e.g., reduced service at various days/times. Ms. Warnock offered to provide options and cost information at a future meeting.

CEO Clifford stressed that Paratransit is a costly operation. METRO remains sensitive to the public's needs and a lot of work remains.

Director Rotkin reiterated that most of our riders do not have other options. He repeated the statistics quoted earlier in the day: 38% of Fixed Route passengers earn less than \$10K/year; 72% earn less than \$30K/year; and, 8% earn over \$60K/year. Director Leopold added that 82% do not own cars.

Director Leopold and Ms. Warnock discussed ParaCruz will call returns, same day rides, no shows and the re-education of our passengers.

Chair Bustichi polled the assembly to determine how many had been at the morning session and would like to speak in the evening session. Given the small number and with Board approval, they would be allowed to comment again. Chair Bustichi opened the floor to public comment at 7:25P.

The public comment transcript is available upon request from METRO's Administrative offices at 110 Vernon Street, Santa Cruz, CA 95060.

Hearing no further comment, Chair Bustichi closed the public hearing at 7:54P.

Director Lane requested answers to the questions raised by Mr. Eduardo Montesino during the public comment period regarding changes to the presentations over the course of the public meetings/hearings. CEO Clifford replied that METRO responded to public input and adjusted the Hwy 17 proposals accordingly. He added that staff would return to the board with more detailed information in the near future.

The Board Members and staff engaged in a series of questions, answers and suggestions regarding the proposed recommendations.

ACTION: MOTION TO ACCEPT PROPOSED RECOMMENDATIONS 1 THROUGH 6 AS PRESENTED:

- 1. INCREASE HIGHWAY 17 BASE FARE FROM \$5.00 TO \$7.00
- 2. INCREASE HIGHWAY 17 ONE-WAY DISCOUNT FROM \$2.50 TO \$3.50
- 3. INCREASE HIGHWAY 17 DAY PASS FROM \$10.00 TO \$14.00
- 4. DELETE HIGHWAY 17 5-DAY PASS
- 5. CREATE NEW HIGHWAY 17 15-RIDE BUS PASS \$94.50
- 6. INCREASE HIGHWAY 17 31-DAY PASS FROM \$113.00 TO \$145.00

MOTION: DIRECTOR ROTKIN SECONDED: DIRECTOR McPHERSON MOTION PASSED WITH 9 AYES (Directors Bottorff, Bustichi, Cervantez, Chase, Dutra, Lane, Leopold, McPherson and Rotkin). Director Friend was absent.

ACTION: MOTION TO ACCEPT PROPOSED RECOMMENDATION 7 AS PRESENTED (ALIGN PARATRANSIT SERVICE WITH FIXED ROUTE SERVICE), DEFERRING ROUTE 33 AND 34 CHANGES TO MAY

MOTION: DIRECTOR LANE

SECONDED: DIRECTOR BOTTORFF
MOTION PASSED WITH 8 AYES (Directors Bottorff, Bustichi, Chase, Dutra, Lane,
Leopold, McPherson and Rotkin) AND 1 NO (Director Cervantez). Director Friend
was absent.

ACTION: MOTION TO DELAY DECISION REGARDING PROPOSED RECOMMENDATION 8 (ALIGN NON-SCHOOL TERM PARATRANSIT SERVICE WITH FIXED ROUTE SERVICE), AND TO DIRECT METRO STAFF TO INVESTIGATE FEASIBILITY AND COST SAVINGS OF SERVICE REDUCTIONS. REQUESTED INFORMATION TO BE PRESENTED AT THE MAY 8TH BOARD MEETING.

MOTION: DIRECTOR ROTKIN SECONDED: DIRECTOR McPHERSON MOTION PASSED WITH 9 AYES (Directors Bottorff, Bustichi, Cervantez, Chase, Dutra, Lane, Leopold, McPherson and Rotkin). Director Friend was absent.

ACTION: MOTION TO ACCEPT PROPOSED RECOMMENDATION 9 AS PRESENTED (INACTIVATE PARATRANSIT SERVICE ON MEMORIAL DAY, FOURTH OF JULY AND LABOR DAY):

MOTION: DIRECTOR ROTKIN SECONDED: DIRECTOR BOTTORFF MOTION PASSED WITH 9 AYES (Directors Bottorff, Bustichi, Cervantez, Chase, Dutra, Lane, Leopold, McPherson and Rotkin). Director Friend was absent.

Discussion among the Board and METRO staff continued regarding proposed recommendations 10 through 13 as they relate to the entire system, various pricing scenarios, impacts to agency and passengers, etc. General consensus among the Board was that \$16 was too expensive for a one-way trip. The realities of the structural deficit are harsh but the philosophy should be consistent.

Director Leopold suggested METRO work with the SCCRTC to pass a sales tax measure.

ACTION: MOTION TO DELAY THE ACCEPTANCE OF PROPOSED RECOMMENDA-TIONS 10 THROUGH 13 AS PRESENTED UNTIL THE MAY 8TH BOARD MEETING:

- 10. INSTITUTE A PREMIUM PARATRANSIT FARE FOR SAME DAY RIDES
- 11.INSTITUTE A PREMIUM PARATRANSIT FARE FOR WILL CALL RETURNS INSTITUTE A PREMIUM PARATRANSIT FARE FOR PICK-UPS/DROP-OFFS UP TO 1 MILE OUTSIDE THE CURRENT SERVICE AREA
- 12.INSTITUTE A PREMIUM PARATRANSIT FARE FOR "NO-SHOW" RE-DISPATCHING A VEHICLE

MOTION REQUESTING METRO STAFF RETURN TO THE MAY 8TH BOARD MEETING WITH NEW, LESS PUNITIVE PROPOSALS FOR THE PARATRANSIT PREMIUM FARES TO INCLUDE A MAP REFLECTING THE CURRENT LEVELS OF SERVICE AND PROPOSED NEW SERVICE.

MOTION: DIRECTOR DUTRA SECONDED: DIRECTOR ROTKIN MOTION PASSED WITH 9 AYES (Directors Bottorff, Bustichi, Cervantez, Chase, Dutra, Lane, Leopold, McPherson and Rotkin). Director Friend was absent.

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ACTION: MOTION TO ACCEPT PROPOSED RECOMMENDATION 14 AS MODIFIED: INSTITUTE A PARATRANSIT FIXED ROUTE EQUIVALENT FARE OF \$4.00 BASE FARE FOR FIRST FIXED ROUTE BUS EQUIVALENT PLUS \$2.00 ADDITIONAL FOR A FIXED ROUTE EQUIVALENT OF TWO MORE FIXED ROUTE BUSES FOR A MAXIMUM CHARGE OF \$6 ONE WAY.

MOTION: DIRECTOR LANE SECONDED: DIRECTOR ROTKIN MOTION PASSED WITH 9 AYES (Directors Bottorff, Bustichi, Cervantez, Chase, Dutra, Lane, Leopold, McPherson and Rotkin). Director Friend was absent.

- ANNOUNCEMENT OF NEXT MEETING: FRIDAY, MAY 8, 2015 AT 8:30AM, METRO ADMIN OFFICES, 110 VERNON STREET, SANTA CRUZ
- 17 Chair Bustichi adjourned the meeting at 9:10P

Pursuant to Section 54954.2(a)(1) of the Government Code of the State of California, this agenda was posted at least 72 hours in advance of the scheduled meeting at a public place freely accessible to the public 24 hours a day. The agenda packet and materials related to an item on this Agenda submitted to the Board of Directors after distribution of the agenda packet are available for public inspection in the Santa Cruz METRO Administrative Office (110 Vernon Street, Santa Cruz) during normal business hours. Such documents are also available on the Santa Cruz METRO website at www.scmtd.com subject to staff's ability to post the document before the meeting.