# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) BOARD OF DIRECTORS AGENDA REGULAR MEETING SEPTEMBER 24, 2021-9:00 AM 

## DUE TO COVID-19, THE SEPTEMBER 24, 2021 SANTA CRUZ METRO BOARD OF DIRECTORS MEETING WILL BE CONDUCTED AS A TELECONFERENCE PURSUANT TO THE PROVISIONS OF THE GOVERNOR'S EXECUTIVE ORDERS <br> N-25-20 AND N-210-20, WHICH SUSPEND CERTAIN REQUIREMENTS OF THE RALPH M. BROWN ACT

## MEMBERS OF THE PUBLIC MAY NOT ATTEND THIS MEETING IN PERSON


#### Abstract

The public may participate remotely via the Zoom website at this link and following the instructions or by calling 1-669-900-6833 Meeting ID 85129826108 Public comment may be submitted via email to boardinquiries@scmtd.com. Please indicate in your email the agenda item to which your comment applies. Comments submitted before the meeting will be provided to the Directors before or during the meeting. Comments submitted after the meeting is called to order will be included in the Board's correspondence that is posted online at the board meeting packet link.


The Board of Directors Meeting Agenda Packet can be found online at www.SCMTD.com.
The Board may take action on each item on the agenda. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the Board of Directors.

BOARD ROSTER

Director Jimmy Dutra Vacant
Director Shebreh Kalantari-Johnson
Director Manu Koenig
Director Donna Lind
Director Bruce McPherson
Director Donna Meyers
Director Larry Pageler
Director Kristen Petersen
Director Dan Rothwell
Director Mike Rotkin
Ex-Officio Director Dan Henderson
Ex-Officio Director Alta Northcutt
Alex Clifford
Julie Sherman

City of Watsonville
City of Watsonville
City of Santa Cruz
County of Santa Cruz
City of Scotts Valley
County of Santa Cruz
City of Santa Cruz
County of Santa Cruz
City of Capitola
County of Santa Cruz
County of Santa Cruz
UC Santa Cruz
Cabrillo College
METRO CEO/General Manager
METRO General Counsel

## TITLE 6 - INTERPRETATION SERVICES / TÍTULO 6 - SERVICIOS DE TRADUCCIÓN

Spanish language interpretation and Spanish language copies of the agenda packet are available on an as-needed basis.
Please make advance arrangements with the Executive Assistant at 831-426-6080. Interpretación en español y traducciones en español del paquete de la agenda están disponibles sobre una base como-necesaria. Por favor, hacer arreglos por adelantado con Coordinador de Servicios Administrativos al numero 831-426-6080.

## SECTION I: OPEN SESSION

NOTE: THE BOARD CHAIR MAY TAKE ITEMS OUT OF ORDER

## 1 CALL TO ORDER

2 ROLL CALL
3 ANNOUNCEMENTS
3-1. Today's meeting is being broadcast by Community Television of Santa Cruz
BOARD OF DIRECTORS COMMENTS
5 ORAL AND WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS
6 LABOR ORGANIZATION COMMUNICATION
7 METRO ADVISORY COMMITTEE (MAC) WRITTEN COMMUNICATION
8 ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS

## CONSENT AGENDA

All items appearing on the Consent Agenda are recommended actions which are considered to be routine and will be acted upon as one motion. All items removed will be considered later in the agenda. The Board Chair will allow public input prior to the approval of the Consent Agenda items.
9.1. ACCEPT AND FILE: PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTH OF AUGUST 2021
Chuck Farmer, CFO
9.2. ACCEPT AND FILE: MINUTES OF THE AUGUST 18, 2021 METRO ADVISORY COMMITTEE (MAC) MEETING, THE AUGUST 27, 2021 BOARD OF DIRECTORS MEETING, THE SEPTEMBER 10, 2021 FINANCE, BUDGET \& AUDIT STANDING COMMITTEE MEETING, THE SEPTEMBER 10, 2021 CAPITAL PROJECTS STANDING COMMITTEE MEETING, AND THE SEPTEMBER 10, 2021 PERSONNEL/HR STANDING COMMITTEE MEETING Alex Clifford, CEO/General Manager

### 9.3. ACCEPT AND FILE: QUARTERLY PROCUREMENT REPORT FOR $\mathbf{2}^{\text {ND }}$ QUARTER OF FY22

Carolee Curtin, Interim Purchasing Manager

### 9.4. ACCEPT AND FILE:

> A. THE FISCAL YEAR END MONTHLY BUDGET STATUS REPORTS FOR JUNE 30, 2021; AND, ADOPTION OF THE PRELIMINARY SCHEDULE OF RESERVE ACCOUNT BALANCES

## B. THE YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF AUGUST 31, 2021

Chuck Farmer, CFO

\subsection*{9.5 APPROVE: CONSIDERATION OF DECLARING VEHICLES AND/OR EQUIPMENT AS EXCESS FOR PURPOSES OF DISPOSAL OR AUCTION Chuck Farmer, CFO <br> 9.6 APPROVE: CONSIDERATION OF RESOLUTION APPROVING THE FY22 REVISED CAPITAL BUDGET/PORTFOLIO <br> Chuck Farmer, CFO <br> 9.7 APPROVE: AUTHORIZE AND FUND A REVENUE ACCOUNT PROGRAM MANAGER POSITION <br> Dawn Crummié, HR Director <br> | 9.8 | APPROVE: CONSIDERATION OF AUTHORIZING THE CEO TO USE THE |
| :--- | :--- |
|  | CALIFORNIA ASSOCIATION FOR COORDINATED TRANSPORTATION |
|  | (CALACT)/MORONGO BASIN TRANSIT AUTHORITY (MBTA) PURCHASING |
|  | COOPERATIVE CONTRACT 18-01 FOR THE PURCHASE OF TWO BUSES |
|  | FROM GILLIG, LLC. |}

Eddie Benson, Maintenance Manager
$\begin{array}{ll}9.9 & \text { APPROVE: AUTHORIZE THE CEO TO EXECUTE A SOLE SOURCE } \\ & \text { CONTRACT WITH N/S BUS WASHER CORPORATION }\end{array}$ CONTRACT Margo Ross, COO
9.10 ACCEPT AND FILE: THE METRO PLANNING AND DEVELOPMENT ANNUAL STATUS REPORT
John Urgo, Planning and Development Director

REGULAR AGENDA
10 RETIREE RESOLUTION OF APPRECIATION: MARTIN GILBERT Donna Lind, Board Chair

11 APPROVE: CONSIDERATION OF APPROVING THE AUTHORIZATION TO ENGAGE A MUNICIPAL ADVISOR, BOND COUNSEL AND BOND UNDERWRITER TO MOVE FORWARD WITH THE ISSUANCE OF A PENSION OBLIGATION BOND
Chuck Farmer, CFO
12 COMMITTEE ASSIGNMENTS Donna Lind, Board Chair

13 CEO ORAL REPORT / COVID-19 UPDATE
Alex Clifford, CEO/General Manager

## 14 ANNOUNCEMENT OF NEXT MEETING: FRIDAY, OCTOBER 22, 2021 AT 9:00 AM, VENUE (TELECONFERENCE OR PHYSICAL) TO BE DETERMINED Donna Lind, Board Chair

## 15 ADJOURNMENT

Donna Lind, Board Chair

## Accessibility for Individuals with Disabilities

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## Public Comment

If you wish to address the Board, please follow the directions at the top of the agenda. If you have anything that you wish distributed to the Board and included for the official record, please include it in your email. Comments that require a response may be deferred for staff reply.

DATE: $\quad$ September 24, 2021
TO: Board of Directors
FROM: Chuck Farmer, CFO

## SUBJECT: ACCEPT AND FILE PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTH OF AUGUST 2021

## I. RECOMMENDED ACTION

That the Board of Directors accept and file the preliminary approved Check Journal Detail for the month of August 2021

## II. SUMMARY

- This staff report provides the Board of Directors (Board) with a preliminary approved Check Journal Detail for the month of August 2021.
- The Finance Department is submitting the check journals for Board acceptance and filing.


## III. DISCUSSION/BACKGROUND

This preliminary approved Check Journal Detail provides the Board with a listing of the vendors and amounts paid out on a monthly cash flow basis (Operating and Capital expenses).

All invoices submitted for the month of August 2021 have been processed, the checks have been issued and signed by the Deputy Finance Director.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report aligns to METRO's Financial Stability, Stewardship \& Accountability strategic plan.
V. FINANCIAL CONSIDERATIONS/IMPACT

The check journal present the invoices paid in August 2021 for Board review, agency disclosure and transparency.

## VI. CHANGES FROM COMMITTEE

N/A.

## VII. ALTERNATIVES CONSIDERED

None.

## VIII. ATTACHMENTS

Attachment A: Check Journal Detail for the Month of August 2021

Prepared by: Holly Alcorn, Accounting Specialist

## IX. APPROVALS

Chuck Farmer, CFO



Alex Clifford, CEO/General Manager


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## Attachment A

DATE 09/02/21 11:13

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COUNTY OF SANTA CRUZ PUB WORKS
DYNAMIC SECURITY TECH INC
EAST BAY TIRE CO.
$1,150.19001025$
175.92003116
$2,875.55003341$
$2,189.90$
003274 400.00001174
$3,259.80$
001297


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73740 08/02/21
$7374108 / 02 / 21$
 73732 08/02/21
73733 08/02/21
$\begin{array}{ll}120.00 & \text { E253 } \\ 449.42 & 001 D\end{array}$

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FASTENAL COMPANY INC FRONTIER COMMUNICATIONS - 3025
FRONTIER COMMUNICATIONS - 6145 O

GLOBAL HEALTHCARE PRODUCT LLC GLOBAL HEALTHCARE
IMD FLUID SYSTEM TECHNOLOGIES
 KELLEY'S SERVICE INC.

 $+$ ๑๖ $\begin{array}{lll}\text { CHECK } & \text { CHECK } & \text { CHECK VENDOR } \\ \text { NUMBER } & \text { DATE } & \text { AMOUNT }\end{array}$

## Attachment A



| 108905 | LAUNDRY SERVICES |
| :---: | :---: |
| 108920 | TOWELS MOPS |
| 108953 | TOWELS MATS |
| 108975 | LAUNDRY SERVICE |
| 108913 | RPR VEH \#1213 |
| 108902 | RPR BAY 3 DOOR |
| 108878 | INVENTORY ORDER |
| 108879 | INVENTORY ORDER |
| 108900 | OFFICE SUPPLIES |
| 108901 | OFFICE SUPPLIES |
| 108903 | OFFICE SUPPLIES |
| 108904 | OFFICE SUPPLIES |
| 108943 | OFFICE SUPPLIES |
| 108952 | 7/28-8/27 LEASE ADM |
| 108899 | 7/14-8/13 MAINT PC |
| 108919 | 7/12-8/11 OPS COPIER |
| 108929 | 8/3-9/2 LEASE C/S |
| 108926 | INVENTORY ORDER |
| 108971 | TRAVEL REIMBURSEMENT |
| 108956 | 6/8-7/8 PACIFIC ISLA |
| 108957 | 6/8-7/8 1200 RIVERB |
| 108958 | 6/8-7/8 GOLF CLUB |
| 108959 | 6/8-7/8 VERNON |
| 108960 | 6/8-7/8 PACIFIC |
| 108961 | 6/8-7/8 BETTY LOCJRK |
| 108962 | 6/8-7/8 1200A RIVER |
| 108963 | JUN 21 VERNON IRRIG |
| 108964 | JUN 21 1200B IRRIG |
| 108965 | 6/8-7/8 CED-WALNUT |
| 108966 | 6/8-7/8 GOLF IRRIG |
| 108950 | TEMP W/E 7/18/21 |
| 108974 | TEMP W/E 7/25/21 |
| 108924 | INVENTORY ORDER |
| 108933 | 7/9/21 SERVICE CALL |
| 108880 | RPR VEN \#2215 |
| 108881 | RPR VEH \#1202 |
| 108882 | RPR VEH \#2215 |
| 108883 | INVENTORY ORDER |
| 108884 | INVENTORY ORDER |
| 108885 | INVENTORY ORDER |
| 108886 | INVENTORY ORDER |
| 108887 | INVENTORY ORDER |
| 108888 | INVENTORY ORDER |
| 108889 | CONN BUS LED LAMPS |
| 108890 | CONN BUS LED LAMPS |
| 108891 | CREDIT 82394034 |

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\begin{tabular}{rl}
36.20 & 003156 \\
, 144.85 & 364 \\
270.30 & 023 \\
551.14 & 043
\end{tabular}
551.14043
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QUADIENT LEASING USA, INC.
RICOH USA, INC CA
RICOH USA, INC. TX
ROMANE ELECTRIC CORP
SABNIS, MANASI
SANTA CRUZ MUNICIPAL UTILITIES



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| :---: | :---: | :---: | :---: | :---: | :---: |
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## Attachment A



VERIZON WIRELESS 0
 ENDEAVOR BUSINESS MEDIA GARDA CL WEST, INC.


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## Attachment A

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| CHECK <br> NUMBER | CHECK DATE | CHECK AMOUNT | VENDOR | VENDOR NAME | VENDOR TYPE | TRANS. NUMBER | TRANSACTION DESCRIPTION | TRANSACTION AMOUNT | COMMENT |

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\begin{aligned}
& \begin{array}{ll}
109022 & \text { LAUNDRY/CUSTODIAL } \\
109053 & \text { TOWELS/MATS PRC } \\
109042 & \text { DMV RENEWAL EXAM } \\
109044 & \text { METRO PIN DESIGN } \\
109034 & \text { 6/26-7/25 OPS } \\
108990 & \text { FLEET OFFICE SUPPL } \\
108991 & \text { FLEET OFFICE SUPPL } \\
109032 & \text { OFFICE SUPPLIES } \\
109033 & \text { OFFICE SUPPLIES } \\
109060 & \text { OFFICE SUPPLIES } \\
109061 & \text { OFFICE SUPPLIES } \\
109058 & \text { JUL 21 POSTAGE 1598 } \\
108984 & \text { INVENTORY ORDER } \\
108985 & \text { NON INVENTORY ORDER } \\
108986 & \text { INVENTORY ORDER } \\
108987 & \text { INVENTORY ORDER } \\
108988 & \text { INV/NON INV ORDER } \\
108989 & \text { INV/NON INV ORDER } \\
109052 & \text { JUL 21 REPLENISH W/C } \\
108976 & \text { TEMP W/E 7/25 } \\
109035 & \text { TEMP W/E 7/18 } \\
109036 & \text { TEMP W/E 7/21 } \\
109056 & \text { TEMP W/E 8/1 } \\
109059 & \text { AUG 21 IT SUPPORT } \\
108977 & \text { TEMP W/E 7/18 428090 } \\
108978 & \text { TEMP W/E 7/18 428088 } \\
108979 & \text { TEMP W/E 7/18 428086 } \\
108980 & \text { TEMP W/E 7/18 428089 } \\
108981 & \text { TEMP W/E 7/18 428087 } \\
108982 & \text { TEMP W/E 7/18 428091 } \\
109023 & \text { INVENTORY ORDER } \\
109065 & \text { FLOOR SCRUBBER } \\
109041 & \text { DMV RENEWAL EXAM } \\
109054 & \text { ****-*** ****-5971 } \\
108992 & \text { VEH\# 2235 PARTS } \\
108993 & \text { INVENTORY ORDER } \\
109021 & \text { VEH\# 505 PARTS } \\
109026 & \text { VEH\# 714 REPAIRS } \\
109027 & \text { VEH\# 502 SMOG } \\
109028 & \text { VEH\# 003 SMOG } \\
109029 & \text { VEH\# PC1124 SMOG } \\
109030 & \text { VEH\# PC1105 SM0G } \\
109031 & \text { VEH\# PC1101 SM0G } \\
109038 & \text { VEH\# 804 SMOG } \\
109039 & \text { VEH\# 801 SMOG } \\
109040 & \text { JOB PLACEMENT AD } \\
1020
\end{array}
\end{aligned}
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WORKIN.COM, INC.

G G\&

| 73793 | 08/09/21 | 120.00 | E1075 | MOJICA-GARCIA, RODRIGO |
| :---: | :---: | :---: | :---: | :---: |
| 73794 | 08/09/21 | 150.00 | 003542 | NATALIE NIEMAN |
| 73795 | 08/09/21 | 91.28 | 002721 | NEXTEL COMMUNICATIONS/SPRINT |
| 73796 | 08/09/21 | 391.97 | 043 | PALACE ART \& OFFICE SUPPLY |
| 73797 | 08/09/21 | 600.00 | 003061 | QUADIENT FINANCE USA INC |
| 73798 | 08/09/21 | 293.48 | 135 | SANTA CRUZ AUTO PARTS, INC. |
| 73799 | 08/09/21 | 39,801.75 | 002917 | SANTA CRUZ METRO TRANSIT W/C |
| 73800 | 08/09/21 | 2,292.40 | 001307 | SANTA CRUZ STAFFING, LLC |
| $\begin{aligned} & 73801 \\ & 73802 \end{aligned}$ | $\begin{aligned} & 08 / 09 / 21 \\ & 08 / 09 / 21 \end{aligned}$ | $\begin{aligned} & 2,075.00 \\ & 5.792 .33 \end{aligned}$ | $\begin{aligned} & 001277 \\ & 003292 \end{aligned}$ | SJB GLOBALNET, INC. <br> SLINGSHOT CONNECTIONS LLP |
| 73803 | 08/09/21 | 673.68 | 001976 | SPORTWORKS NORTHWEST, INC. |
| 73804 | 08/09/21 | 22,800.62 | 003595 | STAPLES INC |
| 73805 | 08/09/21 | 120.00 | E534 | SULLIVAN, CHRISTOPHER |
| 73806 | 08/09/21 | 12,888.89 | 057 | U.S. BANK |
| 73807 | 08/09/21 | 262.31 | 002829 | VALLEY POWER SYSTEMS, INC. |
| 73808 | 08/09/21 | 587.50 | 001223 | WATSONVILLE CADILLAC, BUICK, |
| 73809 | 08/09/21 | 1,033.86 | 003574 | WCAF, LLC |
| 73810 | 08/09/21 | 312.25 | 915 | WORKIN.COM, INC. |

## Attachment A

| DATE 09/02/21 11:13 |  | SANTA CRUZ METROPOLITAN TRANSIT DISTRICT CHECK JOURNAL DETAIL BY CHECK NUMBER ALL CHECKS FOR ACCOUNTS PAYABLE |  |  |  |  |  | PAGE |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  | DATE: | 08/01/21 THRU | 08/31/21 |
| CHECK NUMBER | CHECK DATE | CHECK AMOUNT | VENDOR | VENDOR NAME | VENDOR TYPE | TRANS. NUMBER | TRANSACTION DESCRIPTION | TRANSACTION AMOUNT | COMMENT |
| 73811 | 08/09/21 | 360.00 | 003550 | WORKWELL MEDICAL PROF. CORP. |  | $\begin{aligned} & 109024 \\ & 109025 \end{aligned}$ | DMV RENEWAL EXAMS DMV RENEWAL EXAM | $\begin{aligned} & 240.00 \\ & 120.00 \end{aligned}$ |  |
| $\begin{aligned} & 73812 \\ & 73813 \end{aligned}$ | $\begin{aligned} & \text { 08/09/21 } \\ & 08 / 09 / 21 \end{aligned}$ | $\begin{array}{r} 978.22 \\ 1,044.65 \end{array}$ | $\begin{aligned} & 003530 \\ & 009 \end{aligned}$ | ZORO TOOLS, INC. <br> PACIFIC GAS \& ELECTRIC |  | 108983 | OPTICAL HEADLIGHT | 978.22 |  |
|  |  |  |  |  |  | 109067 | 6/15-7/14 PRC | 2,066.79 |  |
|  |  |  |  |  |  | 109068 | CORRECTION ACCT 3514 | -2,066.79 |  |
|  |  |  |  |  |  | 109069 | 6/15-7/14 PRC | 1,044.65 |  |
| 73814 | 08/16/21 | 23.43 | 002941 | AA SAFE \& SECURITY CO |  | 109165 | KEYS | 23.43 |  |
| 73815 | 08/16/21 | 508.43 | 148 | ACUITY SPECIALTY PRODUCTS, INC |  | 109138 | PARTS WASHER SOAP | 508.43 |  |
| 73816 | 08/16/21 | 416.00 | 382 | AIRTEC SERVICE INC. |  | 109159 | QRTLY PREV MAINT WTC | 416.00 |  |
| 73817 | 08/16/21 | 33.07 | 002861 | AMERICAN MESSAGING SVCS, LLC |  | 109164 | AUG 21 PAGER SVC | 33.07 |  |
| 73818 | 08/16/21 | 7,095.26 | 001D | AT\&T |  | 109107 | 6/19-7/19 OPS ELEV | 155.99 |  |
|  |  |  |  |  |  | 109108 | 6/19-7/18 MAIN ACCT | 4,528.97 |  |
|  |  |  |  |  |  | 109109 | 6/13-7/12 VER/SMC | 1,831.75 |  |
|  |  |  |  |  |  | 109146 | 7/1-7/30/21 WTC/VER | 578.55 |  |
| 73819 | 08/16/21 | 997.02 | 003105 | AT\&T MOBILITY |  | 109103 | 6/24-7/23 WIFI BUSES | 997.02 |  |
| 73820 | 08/16/21 | 822.87 | 588 | CALTIP |  | 109166 | JUL 21 CODE=5100 | 822.87 |  |
| 73821 | 08/16/21 | 10,500.00 | 001324 | CAPITALEDGE ADVOCACY, INC. |  | 109148 | JUL 21 LEGISLATE SVC | 5,250. 00 |  |
| 73822 |  |  |  |  |  | 109149 | AUG 21 LEGISLATE SVC | $5,250.00$ $8,014.91$ |  |
|  | 08/16/21 | 29,577.52 | 001124 | CLEAN ENERGY |  | 109082 | 7/30 LNG CHARGES | 6,720.61 |  |
|  |  |  |  |  |  | 109161 | JUL 21 MAINT | 14,842.00 |  |
| 73823 | 08/16/21 | 1,799.96 | 003592 | CLICK INDUSTRIES, LLC |  | 109179 | COVID 19 SUPPLIES | 1,199.96 |  |
|  |  |  |  |  |  | 109180 109135 | COVID 19 SUPPLIES INVENTORY ORDER | 600.00 180.92 |  |
| 73824 | 08/16/21 | 872.47 | 075 | COAST PAPER \& SUPPLY INC. |  | 109157 | COVID 19 SUPPLIES | 691.55 |  |
| 73825 | 08/16/21 | 2,890. 00 | 003034 | COASTAL LANDSCAPING INC. DBA |  | 109115 | AUG 21 LANDSCAPING | 2,890.00 |  |
| 73826 | 08/16/21 | 150.87 | 003116 | CREATIVE BUS SALES,CUMMINS PACIFIC LLP |  | 109160 | INVENTORY ORDER | 150.87 |  |
| 73827 |  | 6,525.12 |  |  |  | 109100 | INVENTORY ORDER | 673.57 |  |
|  |  |  |  |  |  | 109101 109102 | INVENTORY ORDER <br> INVENTORY ORDER | $14.13$ |  |
|  |  |  |  |  |  | 109119 | INVENTORY ORDER | 1,667.83 |  |
| 73828 | 08/16/21 | 9,616.88 | 002943 | DON CHAPIN COMPANY, INC. |  | 109169 | FIRE EGRESS PROJ CM | -1,541.55 |  |
| 73829 | 08/16/21 | 2,113.92 | 432 | EXPRESS SERVICES INC. |  | 109170 109078 | FIRE EGRESS PRROJ FR TEMP W/E $7 / 18$ | $11,158.43$ $1,022.04$ |  |
|  |  |  |  |  |  | 109079 | TEMP W/E 7/4 1727 | 1,100.11 |  |
|  |  |  |  |  |  | 109080 | CREDIT INV 25691727 | - -8.23 |  |
| 73830 | 08/16/21 | 1,686.14 | 001297 | FASTENAL COMPANY INC |  | $109086$ | INVENTORY ORDER <br> INVENTORY ORDER | 1,350.33 |  |
|  |  |  |  |  |  | 109087 | INVENTORY ORDER INV/NON INV ORDER | 175.00 160.81 |  |
| 73831 | 08/16/21 | 523.53 | 039 | FEDEX OFFICE |  | 109072 | OUTDOOR BANNER C/S | 523.53 |  |
| 73832 | 08/16/21 | 395.02 | 001302 | GARDA CL WEST, INC. |  | 109125 | AUGUST 21 SERVICES | 395.02 |  |
| 73833 | 08/16/21 | 1,201.85 | 647 | GENFARE A DIV OF SPX CORP |  | $\begin{aligned} & 109131 \\ & 109132 \end{aligned}$ | INVENTORY ORDER INVENTORY ORDER | 753.39 64.93 |  |
|  |  |  |  |  |  | 109133 | INVENTORY ORDER | 212.60 |  |
|  |  |  |  |  |  | 109134 | VEH\# 9805/1202 PARTS | 170.93 |  |
| 73834 | 08/16/21 | 1,394.32 117 |  | GILLIG LLC |  | 109085 | INVENTORY ORDER | 827.55 |  |

## Attachment A



| 109089 | INVENTORY ORDER |
| :---: | :---: |
| 109090 | INVENTORY ORDER |
| 109091 | VEH\# 4201/4202 |
| 109147 | REIMB COSTCO MEMBER |
| 109155 | JUL 21 CHEM TEST OPS |
| 109084 | NON INVENTORY ORDER |
| 109117 | INVENTORY ORDER |
| 109118 | INVENTORY ORDER |
| 10916 | INVENTORY ORDER |
| 109144 | AUG 21 LIFE AD\&D |
| 109145 | AUG 21 LTD |
| 109092 | VEH\# 0103 REP |
| 109093 | INVENTORY ORDER |
| 109 | INVENTORY ORDER |
| 109126 | CL\#1999103213 |
| 109095 | INVENTORY ORDER |
| 109096 | INVENTORY ORDER |
| 109150 | QRTRLY LIFT INSP |
| 109127 | 7/30 DIESEL FUEL |
| 9071 | DMV RENEWAL EXAM |
| 9182 | TOWELS/MATS PAR |
| 109106 | SUMMER BUS ADS |
| 9112 | 7/26-7/26/21 SUB\#2 |
| 109113 | VEH\# PC1708 REPAIR |
| 109116 | INVENTORY ORDER |
| 9130 | VEH\# 501 REPAIRS |
| 09171 | 6/24-7/25 1122 RI |
| 109172 | 6/24-7/25/21 MMF |
| 109173 | 6/24-7/25/21 VERNO |
| 109174 | 6/25-7/26 1122 RIVE |
| 109175 | 6/29-7/28/21 SMC |
| 109176 | 6/29-7/28/21 OPS |
| 109177 | 6/30-7/29 RIVER CH |
| 109121 | INVENTORY ORDER |
| 109110 | OFFICE SUPPLIES |
| 109178 | OFFICE SUPPLIES |
| 109167 | JUL 21 COURIER SVC |
| 109151 | JUL 21 PEST SMC CTR |
| 109152 | JUL 21 PEST SMC MKT |
| 109153 | JUL 21 PEST SMC TAQ |
| 109154 | JUL 21 PEST VER |
| 109128 | 7/31/21-7/30/24 |
| 109168 | 7/27 DOT DRUG TESTS |
| 109120 | INVENTORY ORDER |
| 109124 | INVENTORY ORDER |
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## Attachment A



| 109123 | CREDIT 14508-414153 |
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| 109136 | CREDIT 14508-410233 |
| 109156 | INVENTORY ORDER |
| 109070 | TEMP W/E 5/23 |
| 109104 | TEMP W/E 8/1 |
| 109114 | TEMP W/E 8/8 |
| 109073 | TEMP W/E 7/25 428094 |
| 109074 | TEMP W/E 7/25 428095 |
| 109075 | TEMP W/E 7/25 428092 |
| 109076 | TEMP W/E 7/25 428217 |
| 109077 | TEMP W/E 8/1 428340 |
| 109129 | COOLING SYSTEM TESTR |
| 109163 | REPLACE DOOR WTC |
| 109111 | INVENTORY ORDER |
| 109099 | FREIGHT |
| 109097 | VEH\# 2230 PARTS |
| 109098 | VEH\# 2224 PARTS |
| 109140 | INVENTORY ORDER |
| 109141 | INVENTORY ORDER |
| 109142 | INVENTORY ORDER |
| 109143 | INVENTORY ORDER |
| 109105 | ERGONOMICS SEATING |
| 109181 | 7/2-8/1 PARACRUZ |
| 109183 | 7/2-8/1 PARACRUZ |
| 109158 | VEH PC 1126 SMOG |
| 109137 | INVENTORY ORDER |
| 109139 | INVENTORY ORDER |
| 109198 | SVC CALL LANDA TRL |
| 109185 | 21 AUDITWORK IN PROG |
| 109197 | 5/16-7/15 SVT |
| 109192 | 7/21/21 WASTE WTC |
| 109193 | 6/21-7/19 WTCC |
| 109194 | 6/21-7/19 WTC |
| 109195 | G/21-7/19 WTC |
| 109205 | PROPANE FOR GEN TANK |
| 109199 | USED OIL PICKUP MMF |
| 109186 | INVENTORY ORDER |
| 109203 | INVENTORY ORDER |
| 109204 | INVENTORY ORDER |
| 109202 | SUMMER PROMO BUS ADS |
| 109188 | MAY 21 PEST SVT |
| 109189 | BUNGEE RPM |
| 109190 | HANDI TREAD VER |
| 109191 | CONDUIT SBF |
| 109200 | HAZMAT RECOVERY/WASH |
| 109196 | $7 / 1-7 / 31$ KINGS VILL |

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| 73860 | 08/16/21 | 2,728.09 | 001307 | SANTA CRUZ STAFFING, LLC |
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| 73861 | 08/16/21 | 2,580.60 | 003292 | SLINGSHOT CONNECTIONS LLP |
| 73862 | 08/16/21 | 206.36 | 115 | SNAP-ON INDUSTRIAL |
| 73863 | 08/16/21 | 6,358.00 | 002137 | TERRY W BOYD |
| 73864 | 08/16/21 | 205.08 | 003285 | THE AFTERMARKET PARTS CO LLC |
| 73865 | 08/16/21 | 175.80 | 007 | UNITED PARCEL SERVICE |
| 73866 | 08/16/21 | 2,766.52 | 002829 | VALLEY POWER SYSTEMS, INC. |
| 73867 | 08/16/21 | 2,433.54 | 003429 | VARI SALES CORPORATION |
| 73868 | 08/16/21 | 1, 023.27 | 434 | VERIZON WIRELESS |
| 73869 | 08/16/21 | 60.00 | 003574 | WCAF, LLC |
| 73870 | 08/16/21 | 461.00 | 003530 | ZORO TOOLS, INC. |
| 73871 | 08/16/21 | 368.27 | 192 | ALWAYS UNDER PRESSURE |
| 73872 | 08/16/21 | 2,000.00 | 616 | BROWN ARMSTRONG ACCOUNTANCY |
| 73873 | 08/16/21 | 92.98 | 667 | CITY OF SCOTTS VALLEY |
| 73874 | 08/16/21 | 1,466.99 | 130 | CITY OF WATSONVILLE UTILITIES |
| 73875 | 08/16/21 | 109.00 | 003526 | EDPO |
| 73876 | 08/16/21 | 210.00 | 003249 | MAXIMUM OIL SERVICE LLC |
| 73877 | 08/16/21 | 2,126.09 | 001052 | MID VALLEY SUPPLY INC. |
| 73878 | 08/16/21 | 550.00 | 003542 | NATALIE NIEMAN |
| 73879 | 08/16/21 | 65.00 | 481 | PIED PIPER EXTERMINATORS, INC. |
| 73880 | 08/16/21 | 30.25 | 107A | PROBUILD COMPANY LLC |
| 73881 | 08/16/21 | 4,151.73 | 001379 | SAFETY-KLEEN SYSTEMS INC |
| 73882 | 08/16/21 | 685.57 | 002459 | SCOTTS VALLEY WATER DISTRICT |

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## Attachment A



| 109184 | 7/30 PRC FAC PROJ |
| :---: | :---: |
| 109201 | RED MARKING PAINT |
| 109187 | 7/2-8/1 PAGERS MMF |
| 109206 | JUL 21 AIRPORT/FREED |
| 109207 | JUL 21 HWY1/BOULDER |
| 109208 | JUL 21 FREED/BOWKR |
| 109209 | JUL 21 FREEDOM |
| 109210 | JUL 21 SVT |
| 109211 | JUL 21 PRC |
| 109212 | JUL 21 GREEN VALLEY |
| 109275 | INVENTORY ORDER |
| 109276 | INVENTORY ORDER |
| 109309 | INVENTORY ORDER MMF |
| 109253 | VEH\#805 WINDOW RPR |
| 109254 | VEH\# PC1127 REPAIR |
| 109311 | CLEAN COILS SMC |
| 109312 | INSTALL THERMOSTAT |
| 109327 | VEH\# 714 PA |
| 109328 | LABEL MAKER |
| 109329 | BELT TENSION TESTER |
| 109246 | 7/10-8/9 INTERNET |
| 109331 | DMV RENEWAL EXAM |
| 109278 | LAPTOPS PROJ19-00 |
| 109295 | BATTERIES OPS |
| 109271 | CSR UNIFORMS |
| 109325 | SEPT 21 PARK PERMIT |
| 109321 | SEPT 21 EAP PREMIUM |
| 109268 | 8/6 LNG CHARGES |
| 109270 | 8/3 LNG CHARGES |
| 109247 | INVENTORY ORDER MMF |
| 109282 | INVENTORY ORDER MMF |
| 109229 | COLORPLAST SIGNS |
| 109288 | VEH\# PC1703 PARTS |
| 109213 | VEH\# 1209 PARTS |
| 109258 | VEH\# 2806 PARTS |
| 109259 | VEH\# 2806 PARTS |
| 109265 | VEH\# 1209 PARTS |
| 109267 | VEH\# 1209 PARTS |
| 109292 | INVENTORY ORDER |
| 109232 | NEW SIGNAGE SVT |
| 109233 | NEW SIGNAGE SVT |
| 109234 | SIGNS FOR SMC |
| 109319 | TRANSIT OP TESTS |
| 109290 | TEMP W/E 7/25/21 |
| 109214 | INVENTORY ORDER |
| 109215 | NON INVENTORY OR |


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BATTERIES PLUS \#314
CATTO'S GRAPHICS INC. CITY OF SANTA CRUZ/PARKING
CLAREMONT EAP CLAREMONT EAP
CLEAN ENERGY

COMMUNITY PRINTERS, INC.
CREATIVE BUS SALES,
INC. CUMMINS PACIFIC LLP

ABC BUS INC



SWIFT CONSULTING SERVICES INC
TRENTMAN CORP
VERIZON WIRELESS
GREENWASTE RECOVERY, INC.

NON INVENTORY ORDER

## Attachment A

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| 109263 | TOOL REPLACEMENT CL |
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| 109283 | INVENTORY ORDER |
| 109332 | DMV RENEWAL EXAM |
| 109326 | JUL 21 MERCHANT FEES |
| 109284 | 7/16-7/31NONREV FUEL |
| 109285 | 8/1-8/15 REV FUEL |
| 109286 | 7/16-7/31 REV FUEL |
| 109289 | 8/1-8/15 NONREV FUEL |
| 109274 | INVENTORY ORDER |
| 109216 | INVENTORY ORDER |
| 109217 | INVENTORY ORDER |
| 109218 | INVENTORY ORDER |
| 109221 | INVENTORY ORDER |
| 109222 | VEH\# 1901 PARTS |
| 109223 | INVENTORY ORDER |
| 109224 | INVENTORY ORDER |
| 109255 | CREDIT INV\# 40827057 |
| 109219 | NON INVENTORY ORDER |
| 109220 | NON INVENTORY ORDER |
| 109306 | NON INV ORDER |
| 109296 | M\# 032117.006034 |
| 109297 | M\# 032117.006033 |
| 109298 | M\# 032117.006001 |
| 109299 | M\# 032117.004001 |
| 109300 | M\# 032117.001001 |
| 109301 | JUL 21 RETAINER |
| 109324 | 9/1-8/31/22 FLOOD |
| 109225 | NON INVENTORY ORDER |
| 109266 | INVENTORY ORDER |
| 109242 | JUL 21 OUTFALL MITIG |
| 109226 | INVENTORY ORDER |
| 109227 | INV/NON INV ORDER |
| 109302 | INVENTORY ORDER |
| 109313 | SEPT21RENT CAPITOLA |
| 109241 | INVENTORY ORDER |
| 109248 | INVENTORY ORDER MMF |
| 109314 | LAUNDRY/CUSTODIAL |
| 109315 | TOWELS/MOPS/MATS |
| 109316 | TOWELS/MOPS/MATS |
| 109317 | EMBLEMS MMF |
| 109318 | EMBLEMS MMF |
| 109264 | INVENTORY ORDER MMF |
| 109228 | METRO LOGO |
| 109291 | INVENTORY ORDER |
| 109249 | 19-0048H NAME WEDGES |
| 109231 | VEH\# PC4219 PARTS |

## Attachment A



## Attachment A



COMMUNITY TRANSPORTATION ASSOC CREATIVE BUS SALES, INC.

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## Attachment A



| 109410 | NON INVENTORY ORDER |
| :---: | :---: |
| 109411 | VEH\# 2224 PARTS |
| 109421 | VEH\# 2224 PARTS |
| 109390 | AUG 21 LEASE PAYMENT |
| 109431 | 6/30 PROJ\#19-0001 |
| 109408 | LAUNDRY/CUSTODIAL |
| 109412 | COVID19/FUEL TOWELS |
| 109413 | COVID/UNIFORM SUPPL |
| 109414 | TOWELS/MATS PRC |
| 109417 | COVID19/UNIFORM SUPP |
| 109418 | COVID19/FUEL TOWELS |
| 109432 | RENEWAL 7/16-7/15/22 |
| 109335 | RIBBON CUTTING FLYER |
| 109426 | 7/15-8/15 PRC |
| 109401 | INVENTORY ORDER |
| 109361 | FLEET SUPPLIES |
| 109368 | OFFICE SUPPLIES |
| 109371 | OFFICE SUPPLIES |
| 109384 | OFFICE SUPPLIES |
| 109406 | OFFICE SUPPLIES |
| 109395 | AUG 21 DENTAL |
| 109396 | AUG 21 VSP |
| 109405 | SAFETY HASP VERNON |
| 109447 | 1YR ONSITE TECH SUPP |
| 109407 | FUEL CARDS FLEET |
| 109423 | 8/12-9/11 RIVER |
| 109439 | 8/14-9/13 PRC |
| 109362 | INVENTORY ORDER |
| 109363 | NON INVENTORY ORDER |
| 109376 | INVENTORY ORDER |
| 109402 | NON INVENTORY ORDER |
| 109336 | TEMP W/E 8/15 |
| 109370 | TEMP W/E 8/15 |
| 109386 | AUG 21 LEGISLATE SVC |
| 109437 | WIRELESS MOUSE |
| 109438 | SECURITY TOKENS |
| 109377 | ANNIVERSARY AWARD |
| 109360 | VEH\# 1205 PARTS |
| 109397 | VEH\# 1005 PARTS |
| 109398 | INVENTORY ORDER |
| 109399 | INVENTORY ORDER |
| 109400 | VEH\# 1202 PARTS |
| 109415 | VEH\# 2224 PARTS |
| 109427 | INVENTORY ORDER |
| 109428 | INVENTORY ORDER |
| 109429 | INVENTORY ORDER |




## Attachment A

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## Attachment A

PAGE 18
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9．1A． 18

DATE: September 24, 2021
TO: Board of Directors
FROM: Alex Clifford, CEO/General Manager

# SUBJECT: ACCEPT AND FILE MINUTES OF THE AUGUST 18, 2021 METRO ADVISORY COMMITTEE (MAC) MEETING, THE AUGUST 27, 2021 BOARD OF DIRECTORS MEETING, THE SEPTEMBER 10, 2021 FINANCE, BUDGET \& AUDIT STANDING COMMITTEE MEETING, THE SEPTEMBER 10, 2021 CAPITAL PROJECTS STANDING COMMITTEE MEETING AND THE SEPTEMBER 10, 2021 PERSONNEL/HR STANDING COMMITTEE MEETING 

## I. RECOMMENDED ACTION

That the Board of Directors Accept and File the Minutes of the August 18, 2021 METRO Advisory Committee (MAC) Meeting, the August 27, 2021
Board of Directors Meeting, the September 10, 2021 Finance, Budget \& Audit Standing Committee Meeting, the September 10, 2021 Capital Projects Standing Committee Meeting and the September 10, 2021
Personnel/HR Standing Committee Meeting

## II. SUMMARY

- Staff is providing minutes from the Santa Cruz Metropolitan Transit District (METRO) August 18, METRO Advisory Committee (MAC) Meeting, the August 27, 2021 Board of Directors Meeting, the September 10, 2021 Finance, Budget \& Audit Standing Committee Meeting, the September 10, 2021 Capital Projects Standing Committee Meeting and the September 10, 2021 Personnel/HR Standing Committee Meeting.
- Each meeting staff will provide minutes from the previous METRO Board and Committee meetings.


## III. DISCUSSION/BACKGROUND

The Board requested that staff include, in the Board Packet, minutes from previous METRO Board and Committee meetings. Staff is enclosing the minutes from these meetings.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

The actions taken in this report tie to METRO's Stewardship and Accountability responsibility.

## V. FINANCIAL CONSIDERATIONS/IMPACT

None.
VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

None.

## VIII. ATTACHMENTS

Attachment A: Draft minutes for the METRO Advisory Committee (MAC) Meeting of August 18, 2021

Attachment B: Draft minutes for the Board of Directors Meeting of August 27, 2021
Attachment C: Draft minutes for the Finance, Budget \& Audit Standing Committee Meeting of September 10, 2021

Attachment D: Draft minutes for the Capital Projects Standing Committee Meeting of September 10, 2021
Attachment E: Draft minutes for the Personnel/HR Standing Committee Meeting of September 10, 2021

Prepared by: Donna Bauer, Administrative Specialist Gina Pye, Executive Assistant

Board of Directors.
September 24, 2021
Page 3 of 3

## IX. APPROVALS

Alex Clifford, CEO/General Manager


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# Attachment A 

The METRO Advisory Committee (MAC) met on Wednesday, August 18, 2021. The meeting was held via teleconference. *Minutes are "summary" minutes, not verbatim minutes.

1. CALL TO ORDER at $6: 02$ PM.
2. ROLL CALL - The following MAC Members were present via teleconference, representing a quorum:

James Von Hendy, Chair
Joseph Martinez, Vice Chair
James Cruse
Jessica de Wit AR 6:05 PM
Additional METRO staff and presenters:
Alex Clifford, CEO/General Manager
Margo Ross, Chief Operations Officer
Isaac Holly, IT and ITS Director
John Urgo, Planning \& Development Director

Veronica Elsea
Michael Pisano
Becky Taylor

Curtis Moses, Safety, Security, \& Risk Management Director Brandon Freeman, Bus Operator Donna Bauer, Administrative Specialist

## 3. COMMUNICATIONS TO THE METRO ADVISORY COMMITTEE

Vice Chair Martinez asked if the Accessible Services Coordinator position is being filled because he was approached by a Bus Operator to train someone on how to use a wheelchair on the METRO bus system. Alex Clifford, CEO, said the individual needing assistance should call Customer Service and we will make arrangements for the training. We are currently reviewing the job description and the needs of METRO. Mr. Cruse added that ParaCruz is very good at helping people in wheelchairs.
4. RECEIVE AND FILE MINUTES FROM THE METRO ADVISORY COMMITTEE MEETING OF APRIL 21, 2021

MOTION: ACCEPT AND FILE THE MINUTES FROM THE METRO ADVISORY COMMITTEE MEETING OF APRIL 21, 2021 AS PRESENTED

MOTION: ELSEA
SECOND: PISANO
MOTION PASSED WITH 7 AYES: Von Hendy, Martinez, Cruse, de Wit, Elsea, Pisano, and Taylor

## 5. COMMUNICATIONS FROM METRO ADVISORY COMMITTEE (MAC)

Chair Von Hendy attended the June 25, 2021 Board of Directors meeting and reported on MAC's last two meetings of 2021. He spoke highly of MAC's contributions and dedication to METRO and felt MAC was well received and appreciated by the Board.

## 6. COVID-19 UPDATE

CEO Clifford reported on the following:

- METRO had a fully vaccinated employee test positive for COVID-19 two weeks ago. METRO continues to monitor information from the CDC, Cal/OSHA, county and state health agencies and make the necessary adjustments to protocols (e.g., CDC currently recommends face masks be worn inside an office environment, whether vaccinated or not).
- METRO is launching a mask mandate and weekly COVID testing in four METRO departments which have a substandard fully vaccination level.


## Attachment A

Minutes - METRO Advisory Committee
August 18, 2021
Page 2 of 4

- The management team continues to evaluate an all-employees vaccination mandate.
- Governor Newson has indicated that his executive order waiving the open meeting requirements may end September 30, 2021. Starting in October 2021, all meetings that fall under the Ralph M. Brown Act, which include MAC meetings, will have to be held in person.
Ms. Elsea asked if there was any news about Santa Clara County allowing METRO to increase the capacity on the Hwy. 17 buses. CEO Clifford responded that there is no update.
Ms. Elsea asked if the public can enter the Pacific Station lobby on hot days to get out of the heat. CEO Clifford said METRO is not allowing people to congregate in small areas. However, the restrooms are open to the public.


## 7. UPDATE ON INFORMATION TECHNOLOGY SYSTEMS (ITS)

Isaac Holly, IT and ITS Director, said METRO has been working hard to make the intelligent transportation system project succeed but the vendor has failed us. We just sent a letter of default to them. If certain requirements are not met (including the audio/visual enunciation system that Ms. Elsea mentioned earlier) within 30 days, METRO has legal grounds to release them from the contract and choose another vendor to complete the project. He added that METRO wants a stable, reliable system for its riders. MAC members thanked Director Holly for his efforts and dedication.

## 8. SERVICE PLANNING UPDATE

## a. Quarterly Ridership Report

John Urgo, Planning \& Development Director, gave an update on the ridership for the Fourth Quarter of FY21 and stated the full report would go to the Board of Directors on August 27, 2021. Ridership continues to rise every week and we are approaching about $50 \%$ pre-COVID ridership levels. More student services are expected to return this fall. Even though SJSU has started classes, most employers in the San Jose region have extended remote working. We are not expecting Hwy. 17 to rebound. Chair Von Hendy expressed concern about the low ridership on the Hwy. 17 buses but understands METRO is bound by whatever directive comes from Santa Clara County. Director Urgo said we are stuck with the current capacity limits, but our pass bys have gone down.
Ms. Elsea asked if METRO will be increasing Route 18 service in the fall. Director Urgo said that service will remain the same. UCSC service (Routes 15 and 22) will return to pre-COVID levels as students return to campus.

## b. Bus Stops

## b.i. Bus Stop Sign Improvement

Director Urgo said the bus stop improvement project is being implemented. Approximately half of the signs have been installed at our 800 bus stop locations.

Ms. Elsea asked if any research had been done on the Braille component. Director Urgo responded that METRO has done research and found some of the options were outside of our means to implement. One option may be to place a marker on the pole to identify the Bus Stop ID. Ms. Elsea said the Bus Stop ID would be helpful; with the ID, one can access route information.

Mr. Pisano and Chair Von Hendy both commented that they have seen the new signs and they look great.

## Attachment A

Minutes - METRO Advisory Committee
August 18, 2021
Page 3 of 4

## b.ii. Add/Adjust Bus Stops at Santa Cruz County Government Building in Watsonville

Director Urgo said we will study this and work with Santa Cruz County. Currently, it would be challenging to add service anywhere given the work force shortages we are experiencing.

## b.iii. Adjust Route 69W for Kaiser Facility on Soquel Avenue

Director Urgo said we do not have the resources to redirect Route 69W to the Kaiser facility. Pete Rasmussen, Transportation Planner II, is working with Kaiser and looking at a possible shuttle service model provided by Kaiser.

## b.iv. Add Bus Stop for Capitola Library

Director Urgo said METRO doesn't have the resources to deviate service to the Capitola library at this time.

## b.v. Maintenance of Simme-Seats at Bus Stops

Facilities is visiting every METRO bus stop and noting their condition, especially the SimmeSeats. We will come up with a plan to refurbish any that need maintenance.

## c. Other Projects

## c.i. ParaCruz and On-Demand Microtransit Trips

Director Urgo reported we are about six months into this one-year pilot project. We are seeing very low demand for this service-under 10 trips per day. We will continue to evaluate it. As ParaCruz rides increase, on-demand trips will be impacted.

Mr. Cruse asked if ParaCruz can pick up wheelchairs with the microtransit trips. Director Urgo replied yes, as long as there is wheelchair capacity on the ParaCruz van.

## c.ii Increase Bicycle Capacity on Buses

In response to MAC's earlier request, METRO staff reviewed literature on this issue and even contacted their peers for information. The biggest advancement over the last 10-15 years is the three-position bike rack.
There are van-type services with trailers (i.e., UCSC and Caltrans) but METRO is not going to hitch a trailer to a bus nor install rear bike racks. We were potentially looking at procuring a zero-emmission, electric, commuter coach for the Hwy. 17 service that would have allowed bikes to be stored in the undercarriage. However, the range of the vehicle was not sufficient to travel the Hwy. 17 corridor. We recognize the limitations so will work with our City and County partners to encourage more bike racks, bike lockers and bikeshare programs that would allow people to connect to transit with bikes.

## 9. SANTA CRUZ COUNTY FAIR - SEPTEMBER 15-19, 2021

COO Ross announced METRO will extend Route 79 service and provide ParaCruz service to the Santa Cruz County Fair. Discussion followed regarding the information that will be displayed on the flyers to be posted at the bus stops on Route 79. METRO will also man a booth at the fairgrounds with first responders and have on display a new electric bus and new ParaCruz van. Chair Von Hendy thanked METRO for making it possible to take the bus to and from the fairgrounds.

## 10. COMMUNICATIONS TO THE METRO CEO

Ms. Elsea asked if METRO is going to reinstate the disabled passenger training she participated in as part of the Bus Operator training. Margo Ross, COO, said METRO had to suspend that aspect due to COVID for safety reasons but that ADA training is part of the syllabus. Concern was

## Attachment A

Minutes - METRO Advisory Committee
August 18, 2021
Page 4 of 4
expressed over the loss of this practice. Brandon Freeman, Bus Operator, added that COO Ross and Director Moses have improved the training program and recognize the people component is important; however, for now, COVID precautions have to be followed. Chair Von Hendy acknowledged Ms. Elsea's concerns that something might be lost and thanked COO Ross, Director Moses and Mr. Freeman for their reassurances to continue training to fully serve our community. Ms. Taylor thanked Ms. Elsea for all of her years of dedication to so many in the community.

Discussion ensued on who should be contacted while METRO is reviewing the Accessible Services Coordinator position.

## 11. COMMUNICATIONS TO THE METRO BOARD OF DIRECTORS

None.

## 12. ITEMS FOR NEXT MEETING AGENDA

- COVID-19
- Information Technology Systems
- ParaCruz and On-Demand Microtransit Trips
- Bus Stop Sign Improvement
- Maintenance of Simme-Seats at Bus Stops


## 13. DISTRIBUTION OF VOUCHERS

Donna Bauer, Administrative Specialist, will mail out the vouchers on Thursday, August 19, 2021 to all members in attendance at this meeting.

## 14. ADJOURNMENT

The next MAC meeting is scheduled for Wednesday, October 20, 2021 at 6:00 PM.
Meeting adjourned at 6:55 PM.
Respectfully submitted,
Donna Bauer
Administrative Specialist

## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) BOARD OF DIRECTORS MEETING MINUTES* <br> AUGUST 27, 2021-9:00AM MEETING HELD VIA TELECONFERENCE

A regular meeting of the Board of Directors of the Santa Cruz Metropolitan Transit District (METRO) convened on Friday, August 27, 2021, via teleconference.
The Board Meeting Agenda Packet can be found online at www.SCMTD.com. *Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.
This document was created with accessibility in mind. With the exception of certain third party and other attachments, it passes the Adobe Acrobat XI Accessibility Full Check. If you have any questions about the accessibility of this document, please email your inquiry to accessibility@scmtd.com.
1 CALL TO ORDER at 9:04AM by Board Chair Lind.
2 ROLL CALL: The following Directors were present via teleconference, representing a quorum:

| Director Jimmy Dutra | City of Watsonville |
| :--- | :--- |
| Director Aurelio Gonzalez | City of Watsonville |
| Director Shebreh Kalantari-Johnson | City of Santa Cruz |
| Director Manu Koenig | County of Santa Cruz |
| Director Donna Lind | City of Scotts Valley |
| Director Bruce McPherson | County of Santa Cruz |
| Director Donna Meyers | City of Santa Cruz |
| Director Larry Pageler | County of Santa Cruz |
| Director Kristen Petersen | City of Capitola |
| Director Dan Rothwell | County of Santa Cruz |
| Director Mike Rotkin | County of Santa Cruz |
| Ex-Officio Director Dan Henderson | UC Santa Cruz |
| Ex-Officio Director Alta Northcutt | Cabrillo College |
|  |  |
| Additional METRO staff: | CEO/General Manager |
| Alex Clifford | Gulie Sherman |

ANNOUNCEMENTS
Today's meeting is being broadcast by Community Television of Santa Cruz County.
4 BOARD OF DIRECTORS COMMENTS
Director Dutra invited his fellow board members to attend the electric bus ribbon cutting ceremony at the Watsonville Transit Center on September 7, 2021.

## Attachment B

Hearing nothing further, Chair Lind moved to the next agenda item.

## 5 ORAL AND WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS

Mr. Saba, owner of METRO Market located at Pacific Station, provided a brief history of his business, noting the severe financial impact caused by COVID-19 and the resultant lobby closure in March 2020. On June 15, 2021, a second door at the station was opened to permit customer access, which increased his sales. Then, without any notice, METRO constructed a permanent obstruction to limit customer entry from the exterior only. To date, Mr. Saba believes he has acted in good faith and does not feel he has received a satisfactory response from METRO regarding additional access.

Expressing his personal opinion, Director Rotkin agreed there appears to be a hardship. However, public health is paramount and METRO's decision to close the lobby was the correct action. He understands METRO has offered shared expense options, including improved signage. Speaking as a board member, he does not think opening the lobby or creating a new public space and/or new pathway is a good idea.

Director McPherson agreed no action can be taken today. He would like to see METRO continue negotiations with Mr. Saba along the lines of those started already.

CEO Clifford referred the Board to the generous wayfinding and signage offers in his August 3, 2021 letter to Mr. Saba (attached).

Having nothing further, Chair Lind moved to the next agenda item.

## 6 LABOR ORGANIZATION COMMUNICATIONS

On behalf of the entire union, Brandon Freeman thanked Margo, Anna Marie and Curtis for the improved communications through a variety of COVID-related issues. The Operators have a concern regarding the egress and potential emergency situation with the one way in/one way out at Pacific Station. Behind the METRO Market there is an alleyway that could serve as an appropriate emergency shelter location The hallway option would provide an additional exit.

Having nothing further, Chair Lind moved to the next agenda item.
7 METRO ADVISORY COMMITTEE (MAC) WRITTEN COMMUNICATION
Having none, Chair Lind moved to the next agenda item
8 ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS
CEO Clifford's August 3, 2021 letter to Mr. Saba is being included for the Board's easy reference.

Hearing nothing further, Chair Lind moved to the next agenda item.

## CONSENT AGENDA

9.1 ACCEPT AND FILE: PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTHS OF JUNE AND JULY 2021
9.2 ACCEPT AND FILE: MINUTES OF THE JUNE 25, 2021 BOARD OF DIRECTORS MEETING, AUGUST 13, 2021 FINANCE, BUDGET \& AUDIT STANDING COMMITTEE MEETING \& AUGUST 13, 2021 PERSONNEL/HR STANDING COMMITTEE MEETING
9.3 ACCEPT \& FILE: YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF JULY 31, 2021

## Attachment B

9.4 APPROVE: FY22 RENEWAL OF PROPERTY INSURANCE COVERAGE WITH ZURICH AMERICAN INSURANCE COMPANY AND EMPLOYMENT PRACTICES LIABILITY COVERAGE WITH QBE SPECIALTY INSURANCE COMPANY
9.5 APPROVE: CONSIDER A RESOLUTION DESIGNATING THE CEO AS THE AUTHORIZED AGENT TO SUBMIT A PROJECT LIST AND EXECUTE AGREEMENTS TO RECEIVE CALIFORNIA STATE OF GOOD REPAIR FUNDS
9.6 APPROVE: CONSIDER ADOPTING A RECOMMENDATION TO SUPPORT ASSEMBLY BILL 418 (VALLADARES) AND TRANSMIT POSITION STATEMENTS TO ASSEMBLY MEMBER VALLADERES
9.7 APPROVE: CONSIDER ADOPTING A RESOLUTION THAT APPROVES A GRANT APPLICATION TO RECEIVE FUNDS FROM THE FEDERAL TRANSIT ADMINISTRATION (FTA) FY21 AREAS OF PERSISTENT POVERTY PROGRAM TO DEVELOP A MASTER PLAN FOR THE SOUTH COUNTY ZERO-EMISSIONS OPERATING AND MAINTENANCE FACILITY
9.8 APPROVE: CONSIDER A RESOLUTION DESIGNATING THE CEO AS THE AUTHORIZED AGENT TO EXECUTE ALL REQUIRED DOCUMENTS TO CLAIM FUNDS AWARDED THROUGH THE FY21-22 CALTRANS SUSTAINABLE TRANSPORTATION PLANNING GRANT PROGRAM
9.9 ACCEPT AND FILE: QUARTERLY STATUS REPORT OF GRANT APPLICATIONS, ACTIVE AND PENDING GRANTS FOR THE FOURTH QUARTER OF FY21
9.10 ACCEPT AND FILE: METRO PARACRUZ OPERATIONS STATUS REPORT FOR APRIL, MAY AND JUNE 2021
9.11 APPROVE: RECOMMENDED ACTION ON TORT CLAIMS
9.12 APPROVE: CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A $2^{N D}$ CONTRACT AMENDMENT WITH ALLIED UNIVERSAL DBA FIRST ALARM SECURITY \& PATROL, INC. TO INCREASE THE CONTRACT TOTAL FOR SECURITY GUARD SERVICES
9.13 APPROVE: METRO ADVISORY COMMITTEE (MAC) VACANCIES
9.14 APPROVE THE AMENDED MANAGEMENT COMPENSATION POLICY
9.15 APPROVE: CONSIDERATION OF RATIFICATION OF THE PURCHASE OF THREE NONREVENUE VEHICLES
9.16 APPROVE: CONSIDERATION OF AUTHORIZING THE CEO/GM TO EXECUTE A LEASE AGREEMENT BETWEEN METRO AND SHUTTLE BUS LEASING FOR FOUR ARTICULATED BUSES FOR USE ON FIXED ROUTES SERVICING UCSC

There were no public comments.

## ACTION: MOTION TO APPROVE THE CONSENT AGENDA AS PRESENTED

# Attachment B 

## MOTION: DIRECTOR McPHERSON

## SECOND: DIRECTOR ROTKIN

MOTION PASSED WITH 9 AYES (Directors Dutra, Kalantari-Johnson, Koenig, Lind, McPherson, Pageler, Petersen, Rothwell \& Rotkin) Directors Gonzalez and Meyers were not present.

## REGULAR AGENDA

10 PRESENTATION OF EMPLOYEE LONGEVITY AWARD: LES BECK (25 YEARS) Chair Lind read a short bio, recognizing Mr. Beck in absentia.

There was no public comment.
11 RETIREE RESOLUTION OF APPRECIATION: JOHN OTTO
Director Rotkin read a short bio, recognizing Mr. Otto's contributions to METRO in absentia.
There was no public comment.

## ACTION: MOTION TO APPROVE THE RETIREE RESOLUTION AS PRESENTED

MOTION: DIRECTOR ROTKIN

## SECOND: DIRECTOR PAGELER

MOTION PASSED WITH 9 AYES (Directors Dutra, Kalantari-Johnson, Koenig, Lind, McPherson, Pageler, Petersen, Rothwell \& Rotkin) Directors Gonzalez and Meyers were not present.

12 ACCEPT AND FILE: YEAR TO DATE KEY PERFORMANCE INDICATORS (KPI) REPORT FOR QUARTER FOUR AS OF JUNE 30, 2021
Kristina Mihaylova, Finance Deputy Director, spoke to the presentation with department heads addressing their specific areas of responsibility.

There was some discussion among the assembly regarding funding federal restrictions based on ridership or farebox revenue. CEO Clifford reassured the Board that METRO is not in any harm of adverse findings. And, in response to Director McPherson's inquiry, added it is difficult to compare agencies' farebox revenue levels due to fare program differences and ridership metrics.

There was no public comment.
13 APPROVE: CONSIDERATION OF AUTHORIZING AND FUNDING TWO PARTS \& INVENTORY CLERK POSITIONS
Chuck Farmer, CFO, spoke to the staff report.
Public Comment:
Joan Jeffries, Purchasing Department employee, spoke of her experience with the short staffing and impact on the department in terms of inventory and time management.

ACTION: MOTION TO AUTHORIZE AND FUND TWO PARTS \& INVENTORY CLERK POSITIONS AS PRESENTED

MOTION: DIRECTOR DUTRA
SECOND: DIRECTOR PAGELER
MOTION PASSED WITH 9 AYES (Directors Dutra, Kalantari-Johnson, Koenig, Lind, McPherson, Pageler, Petersen, Rothwell \& Rotkin) Directors Gonzalez and Meyers were not present.

## 14 ACCEPT AND FILE: METRO RIDERSHIP REPORTS FOR THE FOURTH QUARTER OF FY21

John Urgo, Planning and Development Director, spoke to the agenda item. Discussion ensued among the assembly regarding UCSC and Cabrillo remote learning and anticipated ridership.
Director Henderson cautioned against predicting an outbreak. In the event of an outbreak, UCSC will react according to their vaccine protocol.

## 15 CEO ORAL REPORT / COVID-19 UPDATE

CEO Clifford welcomed the new hires and congratulated the promoted employees:

- Jaron West, Promoted to Sr. Database Administrator
- Virginia Vaquero, Promoted to Administrative Supervisor
- Sean Witt, Facilities Maintenance Worker II New Hire
- Katrina Gibbs, Dispatcher/Scheduler New Hire
- Norma Chavez Reyes, Paratransit Operator New Hire
- Veronica Hoover, Paratransit Operator New Hire
- Robert Foster, Bus Operator New Hire
- Terry Johnson, Bus Operator New Hire
- Duane Davis, Bus Operator New Hire

CEO Clifford went on to provide the following updates:

- COVID updates:
- Two new cases tested positive in August; the test results of a third are pending.
- Agency vaccination rate is at $75 \%$; majority of departments are at $80 \%$. Four departments are below 85\%.
- METRO is replicating Santa Cruz County protocol - all unvaccinated employees must be tested weekly. Onsite COVID testing continues. There is a meeting next week to potentially reduce the cost of onsite testing through individual insurance billing.
- Discussion among the assembly regarding communication, union engagement ensued.
- FTA public transit mask mandate will continue through January 2022.
- METRO is planning to hold in-person board and committee meetings in October 2021 unless Governor Brown extends the Brown Act abeyance, potentially to 2024. An announcement is anticipated September 14, 2021.
- There is a phone call today with Region 9 FTA personnel to discuss purchasing three ZEB Proterra buses using 2016 lo/no grant funding.
- The FTA is currently reviewing COVID drawdowns in the absence of the traditional Triennial three-year cycle. We do not anticipate any issues.
- A notice of default was sent to Syncromatics regarding their work with the AVL.
- Updates on various community events.
- In an effort to recruit more Bus Operators, METRO will initiate a sign-on bonus to be paid out incrementally.
- The Pacific Station grant application has been accepted. Two phases remain before the final award.
- John Urgo will provide Director Rotkin with a Route 18 map.
- Funding updates from the various federal and state legislative bodies.

CEO Clifford will provide a summary of his comments to Director Kalantari-Johnson as requested.

# Attachment B 

Public comments.

Brandon Freeman said the Union is cautiously optimistic of increased vaccination rates with Pfizer's recent full approval and he thanked METRO management for their decision to provide additional testing options for the unvaccinated. Mr. Freeman also assured Director Henderson that the authorized area on the buses (the "line") would move from the front of the wheel well to the back. Mr. Freeman also thanked Isaac Holly for his support through the Syncromatics journey. CEO Clifford and Mr. Holly both thanked Mr. Freeman for his tireless dedication and efforts.

Holly Alcorn, SEA Vice President, thanked the Board and METRO staff for approving the two new Parts and Inventory Clerk positions.

16 REVIEW OF ITEMS TO BE DISCUSSED IN CLOSED SESSION
General Counsel Sherman announced the closed session item as below. She did not anticipate any reportable action out after the closed session.

There was no public comment.
17 ANNOUNCEMENT OF NEXT MEETING: SEPTEMBER 24, 2021
Chair Lind announced the next meeting on September 24, 2021 and reminded the assembly to check the SCMTD website for venue updates, as we remain dependent upon the public health orders in place at the time.

RECESS TO SECTION III: CLOSED SESSION AT 11:14AM
18 CONFERENCE WITH LABOR NEGOTIATOR PURSUANT TO GOVERNMENT CODE SECTION 54957.6

## Agency Designated Representative: <br> Employee Organizations:

Alex Clifford, CEO/General Manager
SEIU, Local 521
SMART, Local 23 Fixed Route \& ParaCruz Operation

## RECONVENE TO PUBLIC SESSION AT 11:42AM

General Counsel Sherman announced there were no reportable actions taken in today's closed session.

ADJOURNMENT
Chair Lind adjourned the meeting at 11:43AM

Respectfully submitted,
Gina Pye
Executive Assistant

Ahmed Saba<br>Via email<br>RE: Metro Market - Lobby Closure

Dear Mr. Saba:
I am in receipt of your email to the METRO Board of Directors dated July 19, 2021. The purpose of this letter is to provide some background on pandemic related events that have impacted your business; refresh our recollection of METRO's assistance to its tenants; and to respond to the claims made by you in your email to the Board of Directors.

First, on behalf of METRO I want to thank you for being a loyal tenant at Pacific Station since you assumed the lease of the Metro Market space in December 2008. In recognition of this long-term relationship, METRO has strived to work with you as best as possible through the pandemic, which first hit in March 2020.

As you may recall, in response to state and county COVID-19 orders, METRO had to direct you to temporarily close your business effective 6:00pm on March 17, 2020. At some point thereafter METRO referred you to investigate possible state and federal assistance that might be available to assist small businesses in offsetting their loss of income resulting from the pandemic and nationwide business closures. In addition, METRO tried to do our part by charging you only a half-month rent for March 2020 and no rent for the months of April 2020 - September 2020. Additionally, METRO did not increase your rent (3.2 Periodic Cost-ofLiving Adjustment) in June 2020 and in May of 2021, we negotiated a new five-year lease without increasing the Base Rent. METRO also offered you the opportunity to pay half your rent from August 2020 through December 2020, with the other half deferred into 2021. You declined this offer. I should also point out that when the pandemic hit you were also leasing separate space at the same facility for a business called Java Cruz. Following a brief attempt at reopening, on June 9, 2020 you notified METRO that you had decided "...to keep the coffee shop closed until things change." Later, you requested that METRO let you out of your lease, which was not scheduled to expire until September 2023. METRO agreed to allow you to terminate your lease early, effective August 7, 2020, and returned your deposit without any deductions or penalties for early cancellation.

As soon as businesses were allowed to partially reopen, METRO worked with you to find a solution that would provide public access to Metro Market given the continued and expected extended closure of the Transit Center lobby and restrooms. Following at least one unsuccessful attempt, METRO continued to work with you to come up with a solution that you accepted in late August 2020 in which you identified a "construction barrier" and you agreed to purchase and install this temporary barrier (fence) in the lobby at your expense. This solution allowed your customers to access your market from only the Pacific Avenue
double doors, the same as today. According to one of your emails during this period, you accomplished this and you opened the market on September 14, 2020. As noted above, METRO did not restart your rent until October 2020.

METRO is not at this time planning to reopen the lobby to the public because the pandemic continues and is expected to continue into the indefinite future. The recent increase in COVID positives in our county and elsewhere serve to further support the need to be cautious in the reopening of our facilities. The most urgent need was the reopening of the restrooms, which have been closed since March 2020. The glass walls we installed help ensure that we can safely reopen the restrooms without inviting the opportunity for people to congregate. As you may be aware, METRO relocated the customer service ticket booth access from the lobby to an exterior window facing the bus lanes and we relocated the ticket vending machine from the lobby to the outside of the building. All of these safety precautions were intended to keep employees and customers safe by reducing the possibility of COVID transmission at the transit facility.

In your letter, you have asserted that "Metro Transit Section 5.2.6 Rules and Regulations/Common Area" provides you "...the non-exclusive right to... use the Common area...for pedestrian ingress, egress and access." In response, please allow me to point out that the lease does not include a requirement that METRO keep the Common Area open, especially when safety considerations require otherwise. If the Common Area were open, without question you would have the right to use it, as confirmed in section 5.2.6. However, the lobby is closed for safety reasons. This same section confirms the primary purpose of the premises is for transit services, and the primary duties of the landlord are to "operate transit services safely." In addition, the force majeure clause found in Section 20.1.4.1, expressly excuses any obligation that is made impossible or reasonably impracticable due to causes beyond the parties' control, such as a pandemic.

It is our greatest hope that the modifications we made to the facility that provided the opportunity for you to reopen will help you begin the journey towards business recovery, while at the same time protecting all who pass through this facility.

In closing, I was disappointed to hear that you rejected our offer to allow you to place a larger and more prominent sign on the entry overhead structure on Pacific Avenue. Further, you rejected our offer to provide you a display case near the bus lanes in which you could place a Metro Market sign and an arrow directing potential customers to the Pacific Avenue entrance. We also offered to have METRO's Marketing Director work with you to brainstorm Metro Market visibility ideas, including possible banners and a larger and more professional looking sandwich board. Again, you rejected this offer.

As we endeavor to do our part to help you succeed, these offers remain on the table. In addition, I would like to also offer that METRO is willing to consider sharing in the cost of the suggested new Pacific Avenue Metro Market signage. Further, I would like to offer to

# Santa Cruz Metropolitan 

Transit District

reimburse you for receipted expenses related to your purchase of the "constructions barrier." Upon reflection, METRO should have paid for that barrier.

I hope you will reconsider these generous offers. I look forward to hearing from you soon.

Sincerely,


Alex Clifford, CEO
Santa Cruz Metropolitan Transit district
cc: METRO Board of Directors

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## Attachment C

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) FINANCE, BUDGET AND AUDIT STANDING COMMITTEE MEETING MINUTES* SEPTEMBER 10, 2021-8:00AM MEETING HELD VIA TELECONFERENCE 

A regular meeting of the Finance, Budget and Audit Standing Committee of the Santa Cruz Metropolitan Transit District (METRO) was convened on Friday, September 10, 2021, via teleconference.
The Committee Meeting Agenda Packet can be found online at www.SCMTD.com. *Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.
This document was created with accessibility in mind. With the exception of certain third party and other attachments, it passes the Adobe Acrobat XI Accessibility Full Check. If you have any questions about the accessibility of this document, please email your inquiry to accessibility@scmtd.com

CALL TO ORDER at 8:05 AM by Chair Lind
2 ROLL CALL: The following Directors were present via teleconference, representing a quorum:

| Director Shebreh Kalantari-Johnson | City of Santa Cruz AR 8:07AM |
| :--- | :--- |
| Director Manu Koenig | County of Santa Cruz |
| Board Chair Donna Lind | City of Scotts Valley |
| Director Mike Rotkin | County of Santa Cruz |
|  |  |
| Julie Sherman | METRO General Counsel |

METRO EMPLOYEES AND MEMBERS OF THE PUBLIC WHO VOLUNTARILY INDICATED THEY WERE PRESENT (IN ALPHABETICAL ORDER) WERE:
Chuck Farmer
METRO CFO
Kristina Mihaylova
METRO Finance Deputy Director

3 ORAL AND WRITTEN COMMUNICATIONS TO THE FINANCE, BUDGET AND AUDIT STANDING COMMITTEE
Hearing none, Director Lind moved to the next agenda item.
4 ADDITIONS OR DELETIONS FROM AGENDA/ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS
Having none, Director Lind moved to the next agenda item.

## 5

MONTHLY FINANCIAL UPDATE
Kristina Mihaylova, Finance Deputy Director, spoke to the month ending June 30, 2021 presentation, representing financial status as of the end of FY21.

Director Rotkin asked the team to revise the "buckets" presentation slide to indicate the totals in each Operating Reserve bucket. Ms. Mihaylova said she will make that change; adding a more detailed explanation of each bucket will be provided at the Board of Directors (Board) meeting.

## Attachment C

Chuck Farmer, CFO, added commentary to the month ending August 31, 2021 presentation, representing month to date financial status.

Committee members requested HR provide information regarding the current vacancies. Dawn Crummié, HR Director, responded: The current vacancies are 18 Operators, recruiting now. A television commercial is being developed to promote back-to-back recruitments. Other openings are down to 10 ; there were 12.

Sandi Woods, Project Manager, added commentary to the capital projects slides.
There were no public comments.

## 6 PENSION FOLLOW-UP DISCUSSION

Chuck Farmer, CFO, added commentary to the presentation, outlining future plans/options and historical bond/note issuances by METRO. Discussion among the assembly ensued regarding the expenses associated with issuing a bond. Mr. Farmer requested the Committee recommend the Board approve hiring various consultants to assist in the issuance of a bond on METRO's behalf.

Addressing Director Rotkin's inquiry regarding CaIPERS' returns, Mr. Farmer highlighted the investment risks and returns.

Committee members agreed that it would be prudent to move as quickly as possible.
MOTION: MOTION TO RECOMMEND THE BOARD OF DIRECTORS APPROVE HIRING VARIOUS CONSULTANTS TO ASSIST IN THE ISSUANCE OF A BOND ON METRO'S BEHALF AS PRESENTED

## MOTION: DIRECTOR ROTKIN

## SECOND: DIRECTOR KOENIG

MOTION PASSED UNANIMOUSLY BY COMMITTEE MEMBERS KALANTARI-JOHNSON, KOENIG, LIND AND ROTKIN.

There were no public comments
7 CEO ORAL REPORT / COVID-19 UPDATE
In the absence of CEO Clifford, Margo Ross, COO, provided the following brief update:
There have been no COVID-19 positive test results for the past two weeks. METRO continues to test unvaccinated employees. We are working with legal counsel to fully understand the latest Biden administration ruling regarding vaccinated/testing employees.

There were no public comments.

## ADJOURNMENT

Director Lind adjourned the meeting at 9:07AM.

Respectfully submitted,
Gina Pye
Executive Assistant

# Attachment D 

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) CAPITAL PROJECTS STANDING COMMITTEE MEETING MINUTES* SEPTEMBER 10, 2021 - 10:30AM MEETING HELD VIA TELECONFERENCE 

A regular meeting of the Capital Projects Standing Committee of the Santa Cruz Metropolitan Transit District (METRO) was convened on Friday, September 10, 2021, via teleconference.

The Committee Meeting Agenda Packet can be found online at www.SCMTD.com. *Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.
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1 CALL TO ORDER at 10:36PM by Director McPherson
2 ROLL CALL: The following Directors were present via teleconference, representing a quorum:

> Director Bruce McPherson
> Director Donna Meyers Director Larry Pageler

Julie Sherman

County of Santa Cruz
City of Santa Cruz
County of Santa Cruz
General Counsel

METRO EMPLOYEES AND MEMBERS OF THE PUBLIC WHO VOLUNTARILY INDICATED THEY WERE PRESENT (IN ALPHABETICAL ORDER) WERE:

None
3 ADDITIONS OR DELETIONS FROM AGENDA/ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS
Having none, Director McPherson moved to the next agenda item.
4 ORAL AND WRITTEN COMMUNICATIONS TO THE CAPITAL PROJECTS STANDING COMMITTEE Having none, Director McPherson moved to the next agenda item.

## 5 RECOMMEND APPROVAL AUTHORIZING THE CEO TO EXECUTE A SOLE SOURCE CONTRACT WITH N/S BUS WASHER CORPORATION

Director McPherson introduced the agenda item and solicited committee/public comment.
There was no public comment.

## MOTION: MOTION TO RECOMMEND BOARD APPROVAL AUTHORIZING THE CEO TO EXECUTE A SOLE SOURCE CONTRACT WITH N/S BUS WASHER CORPORATION AS PRESENTED

MOTION: DIRECTOR MEYERS
SECOND: DIRECTOR PAGELER

## Attachment D

Capital Projects Standing Committee Agenda
September 10, 2021
Page 2 of 2
Motion passed unanimously by Directors McPherson, Meyers and Pageler.

## 6 ADJOURNMENT

Director McPherson adjourned the meeting at 10:40AM.

Respectfully submitted,
Gina Pye
Executive Assistant

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) PERSONNEL/HR STANDING COMMITTEE MEETING MINUTES* <br> SEPTEMBER 10, 2021 - 1:00PM MEETING HELD VIA TELECONFERENCE 

A regular meeting of the Personnel/HR Standing Committee of the Santa Cruz Metropolitan Transit District (METRO) was convened on Friday, September 10, 2021, via teleconference.

The Committee Meeting Agenda Packet can be found online at www.SCMTD.com. *Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.
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1 CALL TO ORDER at 1:02PM by Director Lind.
2 ROLL CALL: The following Directors were present via teleconference, representing a quorum:


METRO EMPLOYEES AND MEMBERS OF THE PUBLIC WHO VOLUNTARILY INDICATED THEY WERE PRESENT (IN ALPHABETICAL ORDER) WERE:

Dawn Crummié METRO HR Director
3 ADDITIONS OR DELETIONS FROM AGENDA/ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS
Having none, Director Lind moved to the next agenda item.
4 ORAL AND WRITTEN COMMUNICATIONS TO THE PERSONNEL/HR STANDING COMMITTEE
Having none, Director Lind moved to the next agenda item.

## 5 REVIEW REQUEST FOR AUTHORIZATION AND FUNDING OF A REVENUE ACCOUNT PROGRAM MANAGER <br> HR Director Crummié spoke to the agenda item emphasizing the new level of responsibility added to the position. In response to Director Dutra's inquiry regarding union feedback, Ms. Crummié confirmed the union supports the proposal.

There was no public comment.

## Attachment E

MOTION TO RECOMMEND BOARD APPROVAL OF THE REVENUE ACCOUNT PROGRAM MANAGER AS PRESENTED

MOTION: DIRECTOR DUTRA
SECOND: DIRECTOR McPHERSON
MOTION PASSED UNANIMOUSLY BY DIRECTORS PRESENT: DUTRA, LIND, McPHERSON AND PETERSEN

ADJOURNMENT
Director Lind adjourned the meeting at 1:11PM.

Respectfully submitted,
Gina Pye
Executive Assistant

DATE: September 24, 2021

SANTA CRUZ METRO

TO: Board of Directors
FROM: Carolee Curtin, Interim Purchasing Manager
SUBJECT: ACCEPT AND FILE THE QUARTERLY PROCUREMENT REPORT FOR $2^{\text {ND }}$ QUARTER OF FY22

## I. RECOMMENDED ACTION

That the Board of Directors accept and file the Quarterly Procurement Report for the $\mathbf{2}^{\text {nd }}$ quarter of FY22

## II. SUMMARY

- This staff report provides the Board of Directors (Board) with a Quarterly Procurement Report for the $2^{\text {nd }}$ quarter of FY22, covering the months of October through December 2021.
- Each quarter staff will provide a Quarterly Procurement Report listing anticipated formal procurements within the upcoming quarter that are not being presented to the Board separately.


## III. DISCUSSION/BACKGROUND

The purpose of this report is to provide the Board an opportunity to review and comment on upcoming formal procurements before they are ready for award.

Formal procurements are defined as construction valued at $\$ 10,000$ or more, and goods, materials and professional services valued at $\$ 50,000$ or more. Formal procurements related to major projects will be presented to the Board separately in stand-alone Staff Reports.

Attachment A details the regular formal procurements the Purchasing Department is planning on issuing during the $2^{\text {nd }}$ quarter of FY22 (October through December 2021).

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to Financial Stability, Stewardship \& Accountability.

## V. FINANCIAL CONSIDERATIONS/IMPACT

See Attachment A.
VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

N/A

## VIII. ATTACHMENTS

Attachment A: FY22 $2^{\text {nd }}$ Quarter Anticipated Procurements Listing

Prepared by: Joan Jeffries, Purchasing Agent

Board of Directors
September 24, 2021
Page 3 of 3

## IX. APPROVALS

Carolee Curtin, Interim Purchasing Manager


Approved as to fiscal impact: Chuck Farmer, CFO


Alex Clifford, CEO/General Manager


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Attachment A
FY22: 2nd Quarter

| Month Anticipated to be Issued | Description | Purpose | Department | Funding Source | Anticipated Value | Project No. |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Expiring Reoccuring Professional Services Contracts |  |  |  |  |  |  |
| November | Maintenance of LCNG Fueling Station | Preventative maintenance, annual testing, and on-call repair services for LCNG fueling station | Facilities Maintenance | Operating | $\begin{gathered} \$ 750,000 \\ \text { (initial 3-year } \\ \text { term) } \end{gathered}$ | n/a |
| One-Off Contracts |  |  |  |  |  |  |
| October | Barriers, Sneeze Guards, and Installation Services | Additional protection against COVID19 for drivers and passengers on buses | Fleet/Operations | FEMAreimbursable | \$ 350,000 | 21-0002 |
| November | Golf Club Parts Washers | To replace non-functional parts washers | Facilities <br> Maintenance | FTA FY18 5339a + Capital Reserves | \$ 132,000 | 21-0004 |

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DATE: September 24, 2021

# SUBJECT: ACCEPT AND FILE THE FISCAL YEAR END MONTHLY BUDGET STATUS REPORTS FOR JUNE 30, 2021; AND ADOPTION OF THE PRELIMINARY SCHEDULE OF RESERVE ACCOUNT BALANCES 

## I. RECOMMENDED ACTION

> That the Board of Directors accept and file the Year to Date Monthly Financial Report as of June 30,2021 and Adoption of the preliminary schedule of reserve account balances

## II. SUMMARY OF ISSUES

- An analysis of Santa Cruz Metropolitan Transit District's (METRO) financial status is prepared monthly in order to inform the Board of Directors (Board_ regarding METRO's actual revenues and expenses in relation to the adopted operating and capital budgets for the fiscal year.
- This staff report is the web-accessible companion document to the attached Power Point presentation titled "Year to Date Financial Report as of June 30, 2021."
- The attached pre-audit monthly FY21 Operating Revenue and Expense reports (Attachment B), and FY21 Capital Budget spending report (Attachment C) represent the status of the FY21 Operating and Capital Budgets, as of June 30, 2021, the end of the fiscal year. The numbers presented in these reports are preliminary; and could change if there are any accounting adjustments, as per the final audit due later this calendar year.
- The Preliminary Schedule of Reserve Account Balances (Attachment D) is based on the pre-audit monthly operating revenue and expense reports (Attachment B), as well as the monthly capital budget report (Attachment C). In FY21 revenues exceeded expenses resulting in a favorable operating surplus of $\$ 12,533 \mathrm{~K}$, some of which was budgeted and anticipated and will be transferred to the Bus Replacement ( $\$ 2,461 \mathrm{~K}$ ) and Operating \& Capital Reserve Fund ( $\$ 254 \mathrm{~K}$ ). The preliminary reserve schedule reflects the following additional transfers of the remaining operating surplus:
- $\$ 2,000 \mathrm{~K}$ to be transferred to the UAL/OPEB Fund
- $\$ 3,300 \mathrm{~K}$ to be transferred to the Operating Sustainability Reserve Balance, as per Board policy
- $\$ 4,518 \mathrm{~K}$ to be transferred to the COVID Recovery Fund

The balances provided in the Schedule of Reserve Account Balances are preliminary pending completion of the financial audit later this calendar year. If the Schedule of Reserve Account Balances change significantly following the final audit, it will be brought back to the Board.

- The final audited financial statements will be presented to the Board at the conclusion of the audit.
- Staff recommends that the Board accept and file the attached year-end budget status reports as of fiscal year end June 30, 2021 and adopt the preliminary schedule of reserve account balances.
- This report is required per Board Bylaws Article 16.01(e) and Public Utility Code (PUC) § 98145, to be presented to the Board within 90 days from the end of each fiscal year.


## III. DISCUSSION/BACKGROUND

An analysis of METRO's budget status is prepared monthly in order to inform the Board of Directors regarding METRO's actual revenues and expenses in relation to the adopted operating and capital budgets for the fiscal year. The attached revenue and expense reports represent the preliminary status (unaudited) of METRO's FY21 fiscal year-end budget as of June 30, 2021. The fiscal year has elapsed 100\%

## A. Operating Revenue and Expenses

Below are the written explanations of the various charts and graphs in the attached Year to Date Monthly Financial Report as of June 30, 2021 (Attachment A).

## Slide 1

(Cover) Year to Date Financial Report as of June 30, 2021
Slide 2
(Cover) FY21 Pre-Audit Financials
Slide 3
FY21 Operating Revenue and Expenses Year to Date as of June 30, 2021

- Operating Revenues, net favorable by $\$ 4,252 \mathrm{~K}$
- Passenger Fares - actual is $\$ 4,899 \mathrm{~K}$ while budget is $\$ 10,255 \mathrm{~K}$; variance to budget is unfavorable by $\$ 5,356 \mathrm{~K}$ primarily due to reduced ridership across all categories as a result of the COVID-19 pandemic along with a six month reduction of fares from March through September.
- Sales Tax/including Measure D - actual is $\$ 28,707 \mathrm{~K}$ while budget is $\$ 25,889 \mathrm{~K}$; variance to budget is favorable by $\$ 2,818 \mathrm{~K}$ due to higher than anticipated receipts sales
- Federal/State Grants - net unfavorable by $\$ 1,702 \mathrm{~K}$
- TDA - actual is $\$ 7,097 \mathrm{~K}$ while budget is $\$ 7,629 \mathrm{~K}$; variance to budget is unfavorable by $\$ 532 \mathrm{~K}$, due to the slow recovery of diesel fuel tax during the pandemic.
- Federal Op Assistance - actual is $\$ 4,772 \mathrm{~K}$ while budget is $\$ 4,775 \mathrm{~K}$; variance to budget is unfavorable by $\$ 3 \mathrm{~K}$
- STA - Op Assistance - actual is $\$ 3,425 \mathrm{~K}$ while budget is $\$ 4,494 \mathrm{~K}$; variance to budget is unfavorable by $\$ 1,069 \mathrm{~K}$ primarily due to slow recovery of diesel fuel tax received at the state level
- STIC - Op Assistance - actual and budget are both $\$ 2,703 \mathrm{~K}$, there is no variance
- Fuel Tax Credit - actual is $\$ 254 \mathrm{~K}$ while budget is $\$ 351 \mathrm{~K}$; variance to budget is unfavorable by $\$ 97 \mathrm{~K}$
- COVID Relief Assistance - net favorable by $\$ 8,931 \mathrm{~K}$
- CARES Acts (COVID) FTA $5307 / 5311$ - actual is $\$ 2,634 \mathrm{~K}$ related to the final reimbursements for operating expenses incurred in July and August 2021 which was not budgeted in FY21
- CRRSAA (COVID) FTA 5307 - actual is $\$ 6,297 \mathrm{~K}$ related to drawdowns from the Coronavirus Response and Relief Supplemental Appropriations Act, 2021 which was not budgeted in FY21
- Other Revenue - actual is $\$ 729 \mathrm{~K}$ while budget is $\$ 1,168 \mathrm{~K}$; variance to budget is unfavorable by $\$ 439 \mathrm{~K}$ primarily due to reduced Advertising and lost rental revenues as a result of the pandemic, partially offset by Other Non-Transportation Revenues related to the CSAC-EIA Dental Dividend for 2021 in the amount of $\$ 88 \mathrm{~K}$, and a contract with Apple, Inc. for the lease of parking spaces at the Scotts Valley Transit Center.
- Operating Revenue Variances, by line item, are provided in more detail (amounts and percentages) in Attachment B
- Operating Expenses, net favorable by $\$ 6,016 \mathrm{~K}$
- Labor, Regular - actual is $\$ 15,928 \mathrm{~K}$ while budget is $\$ 18,752 \mathrm{~K}$; variance to budget is favorable by $\$ 2,824 \mathrm{~K}$ due to vacant funded positions along with extended unpaid leaves of absence
- Labor, OT - actual is $\$ 946 \mathrm{~K}$ while budget is $\$ 1,558 \mathrm{~K}$; variance to budget is favorable by $\$ 612 \mathrm{~K}$ primarily due to significant reduction in overtime across the agency
- Fringe Benefits - actual is $\$ 23,171 \mathrm{~K}$ (of which $\$ 4,782 \mathrm{~K}$ is the total Retirement Expense YTD which includes the prepayment of the CaIPERS UAL of $\$ 4,434 \mathrm{~K}$ in FY21, which resulted in savings of $\$ 153 \mathrm{~K}$ ) while budget is $\$ 25,056 \mathrm{~K}$; variance to budget is favorable by $\$ 1,885 \mathrm{~K}$ primarily due to reduced retirement and medical insurance costs as a result of vacant funded positions
- Non-Personnel - net favorable by $\$ 695 \mathrm{~K}$
- Services - actual is $\$ 3,916 \mathrm{~K}$ while budget is $\$ 3,811 \mathrm{~K}$; variance to budget is unfavorable by $\$ 105 \mathrm{~K}$ primarily due to spending on Temporary Help (to back fill vacant positions), increased spending on Repairs (Building Improvements, Equipment, Non-revenue vehicles); partially offset by lower than anticipated spending for Professional \& Tech fees, Admin \& Bank fees, and Repairs to Revenue Vehicles.
- Mobile Materials \& Supplies - actual is $\$ 2,175 \mathrm{~K}$ while budget is $\$ 2,856 \mathrm{~K}$; variance to budget is favorable by $\$ 681 \mathrm{~K}$ primarily due to lower spending on Fuels \& Lube Revenue Vehicles
- Other Expenses - actual is $\$ 2,847 \mathrm{~K}$ while budget is $\$ 2,966 \mathrm{~K}$; variance to budget is favorable by $\$ 119 \mathrm{~K}$, primarily due to decreased utilities costs interest expense, employee training, and travel; these decreases are partially offset by expenses related to COVID-19 safety protocols.
- Operating Expense Variances, by line item, are discussed in more details (amounts and percentages) in Attachment B.
- Transfers, net favorable by $\$ 10,268 \mathrm{~K}$
- Transfer to Capital Budget (2016 Net Sales Tax Measure D and STA) actual is $\$ 2,461 \mathrm{~K}$ while budget is $\$ 2,265 \mathrm{~K}$, variance is favorable by $\$ 196 \mathrm{~K}$ due to higher than anticipated Measure D Sales Tax
- Transfer to UAL \& OPEB - actual is $\$ 2,000 \mathrm{~K}$, while budget was $\$ 0$
- Transfer to Operations Sustainability Reserve Fund - actual is $\$ 3,300 \mathrm{~K}$, while budget was \$0
- Transfer to Operating \& Capital Reserve Fund - actual is $\$ 254 \mathrm{~K}$, while budget is $\$ 0$
- Transfer COVID Recovery Fund - actual is $\$ 4,518 \mathrm{~K}$ while budget is $\$ 0$. This is consistent with the commitment by METRO to reinvest the funds into the FY22 and future Operating Budgets to sustain services to the greatest extent possible during the economic recovery or until these funds
are exhausted. The source of the funding transferred to the COVID Reserves is comprised of METRO's 1979 Local Sales Tax and 2016 Measure D Sales Tax, TDA-STA, TDA-LTF, and Farebox Revenues, as presented to the Board on June 25, 2021
- Operating Balance is $\$ 0$


## Slide 4

FY21 Capital Budget Spending Year to Date as of June 30, 2021

- Total Capital Projects spending year to date is $\$ 6,350 \mathrm{~K}$, or $22.9 \%$, of \$27,789K budget
- Construction Related Projects spending is $\$ 171 \mathrm{~K}$ for the following projects:
- New METRO-owned ParaCruz facility
- Pacific Station/METRO Center redevelopment, conceptual design
- Facilities Repair \& Improvements spending is $\$ 868 \mathrm{~K}$ for the following projects:
- Maintenance facility roof replacement - project completed
- Maintenance facility exterior painting
- Maintenance yard security/access control - project completed
- Maintenance yard expanded parking
- Fuel management system - project completed
- Bus stop improvements
- Golf Club Drive fire egress - project completed
- Awning at fueling station
- Asphalt Repair - Pacific Station
- Watsonville Bus Shelter
- Revenue Vehicle Replacement \& Campaigns spending is $\$ 594 \mathrm{~K}$ for the following projects:
- Principal lease payment on three new Flyer replacement buses
- AVL/ITS
- Completion of cameras on six buses
- ParaCruz replacement vans (3) - project complete
- Revenue Vehicle Replacement Electrification Projects spending is $\$ 4,405 \mathrm{~K}$ for the following projects:
- ZEB deployment and fleet planning
- FY18 STIP - 2 ZEBs, 2 Electric Buses (Watsonville Circulator \& Service) - project complete
- Bus wraps
- Non-Revenue vehicle replacement spending is $\$ 1 \mathrm{~K}$
- Replace custodial support vehicle
- Bus yard scrubber/sweeper
- Fleet \& Maintenance Equipment spending is $\$ 8 \mathrm{~K}$ for the following project:
- Transmission Jack - VTA Gillig buses
- Miscellaneous spending is $\$ 303 \mathrm{~K}$ for the following projects:
- Laptops for Marketing
- WTC Server and security cameras (3 new, 3 replacement)
- Four folding machines
- Four METRO ParaCruz cameras
- Vapor compressor replacement @ fueling station - project completed
- Furniture for Customer Service
- Security Radios
- Zoom System for Santa Cruz Conference Room
- Hardware for Bus Stop redesign


## Slide 5

FY21 Capital Budget Spending Year to Date (by Funding Source) as of June 30, 2021

- Total Capital Spending year to date is $\$ 6,350 \mathrm{~K} ;$ FY21 budget is $\$ 27,789 \mathrm{~K}$
- Low Carbon Transit Operations Program (LCTOP) spending is $\$ 1,518 \mathrm{~K}$
- Transfers from Operating Budget (Measure D) spending is $\$ 1,066 \mathrm{~K}$
- Local Partnership Program (LPP) spending is \$786K
- State Transportation Improvement Plan (STIP) spending is $\$ 778 \mathrm{~K}$
- Federal Capital Grants (FTA) spending is \$778K
- Operating and Capital Reserve Fund spending is $\$ 653 \mathrm{~K}$
- State - PTMISEA (1B) spending is $\$ 357 \mathrm{~K}$
- STA - SB1 spending is $\$ 212 \mathrm{~K}$
- Surface Transportation Block Grant (STBG) spending is $\$ 200 \mathrm{~K}$
- State Transit Assistance (STA) Prior Years spending is \$1K


## B. Non-Operating Expenses

- Non-cash accounting entries will be included as part of the annual Audited Financial Statements, although they are not presented in these financial reports. Nonoperating expenses are non-cash accounting entries that Santa Cruz METRO is required to record.
- Incurred but not Reported (IBNR) Worker's Compensation Losses - In accordance with Governmental Accounting Standards Board (GASB) Statement \#10, the annual accounting entry for the workers' compensation IBNR was an increase of $\$ 114,428$. GASB Statement $\# 10$ requires Santa Cruz METRO to accrue a liability on its financial statements for the ultimate cost of claims and expenses associated with all reported and estimated unreported worker's compensation claims.
- "Other post-employment benefits" (OPEB) Cost - GASB 75 - (replaced GASB 45) - In accordance with GASB Statement \#75 the net effect of the annual accounting entry was $\$ 5,666,924$ in additional OPEB expenses for retiree medical benefits. Briefly, benefits include subsidized medical, dental, vision and life insurance coverage for eligible retirees.
- Net Pension Liability - GASB 68 - Santa Cruz METRO implemented GASB 68 in FY15 and is now required to recognize a pension liability on the financial statements. The effect of the annual accounting entry was a $\$ 1,360,717$ increase to retirement expenses.
- Annual Depreciation of grant and district funded capital assets will be included as part of the annual Audited Financial Statements; effective with the FY18 financial close, grant funded depreciation is now combined with district funded depreciation to comply with GASB Statement No. 33.
The non-cash accounting entries are all required and therefore will be incorporated into the annual Audited Financial Statements; they are not included in the reports presented here.


## C. Schedule of Reserve Account Balances

Reporting of Fund Balances (defined as the excess of assets over liabilities) is guided by complying with Governmental Accounting Standards Board (GASB) Statement No. 54, Fund Balance Reporting and Governmental Fund Type Definitions. GASB 54 defines five separate components of Fund balance, each of which identifies the extent to which

METRO is bound to honor constraints on the specific purposes for which amounts can be spent:

- Nonspendable fund balance (not in spendable form such as inventories, prepaids, long-term receivables, or non-financial assets held for resale).
- Restricted fund balance (extremely enforceable limitations on use such as debt covenants, grantors, contributors, or laws and regulations of other governments).
- Committed fund balance (constrained to specific purposes by a formal action of the Board, such as an ordinance, resolution, or policy).
- Assigned fund balance (limited to the Board's intent to be used for a specific purpose, but not Restricted or Committed).
- Unassigned fund balance (residual net resources, either positive or negative, in excess of the other four fund balance components). Unassigned amounts are available for any purpose with Board approval.

All of METRO's Reserve Funds, with the exception of the Bus Replacement Fund which is funded from Measure D Sales Tax and STA-SGR Grants, are funded with surplus or "carryover" of unrestricted operating funds.

Adequate Reserve Funds are built over time. The goal of maintaining adequate reserves is to ensure that there are appropriate levels of working capital in the Reserve Funds for unanticipated situations such as a sudden increase in expenses, significant one-time unbudgeted expenses, unanticipated loss in funding, economic downturns, or uninsured losses, and to ensure continuity of service.

Reserve Funds may also be used for one-time, nonrecurring expenses that will build long-term capacity, such as payment of grant funded expenses prior to being reimbursed by the awarding grant entity, matching dollars for grants, capital and operating expenditures that might not otherwise have a grant funding source or qualify for grant funding.

Balances in the various Reserve categories are aligned with METRO Reserve Fund policy (revised and adopted by the Board on Nov 15, 2019).

## Slide 6

The Preliminary Schedule of Reserve Account Balances is based on the pre-audit monthly operating revenue and expense reports, as well as the monthly capital budget report. In FY21 revenues exceeded expenses resulting in a favorable operating surplus of $\$ 12,533 \mathrm{~K}$, some of which was budgeted and anticipated and will be transferred to the Bus Replacement ( $\$ 2,461 \mathrm{~K}$ ) and Operating \& Capital Reserve Fund $(\$ 254 \mathrm{~K})$, as per prior Board adopted commitments. The preliminary reserve schedule reflects the following additional transfers of the remaining operating surplus:

- $\$ 2,000 \mathrm{~K}$ to be transferred to the UAL/OPEB Fund
- $\$ 3,300 \mathrm{~K}$ to be transferred to the Operating Sustainability Reserve Balance
- $\$ 4,518 \mathrm{~K}$ to be transferred to the COVID Recovery Fund

Additionally, at fiscal year-end the following transfers are necessary between the Operating and Capital Reserve Fund and the Workers' Compensation and Liability Insurance Reserve Funds, as required by GASB\#10 in order to align their balances with actuarial valuations and minimum target balances:

- \$114K transfer to the Workers' Compensation Reserve Fund
- (\$70K) transfer (from) the Liability Insurance Reserve Fund

An overview of the Reserves Funds as of 06/30/2021 is provided below:

## - Workers' Compensation Reserve Fund

- Classified as a committed fund balance; GASB\#10 requires METRO to accrue a liability on its financial statements for the ultimate costs of claims and expenses associated with all reported and unreported workers' compensation claims.
- Target minimum amount are based on a bi-annual study of potential liability areas and risk. The long-term portion of the worker's compensation liability as of $06 / 30 / 2021$ is $\$ 2.3 \mathrm{M}$ (estimate) as per Actuarial Review of the Self-Insured Workers' Compensation Program report dated April 12, 2019. In FY21, \$114K is transferred from the Operating and Capital Reserve Fund to the Workers' Compensation Reserve Fund to align the year-end balance with the actuarial valuation.
- Workers' Compensation Reserve Fund estimated balance is $\$ 2.3 \mathrm{M}$ and is fully funded
- Should not be used for recurring expenses
- Liability Insurance Reserve Fund
- Classified as a committed fund balance and required by GASB\#10
- Target minimum amount will be calculated annually based on the 5-year rolling average of outstanding claims at fiscal year-end. The minimum balance in the reserve account is equal to the Self - Insured Retention (SIR) of \$250K each for the liability and physical damage claims program (CaITIP) and the employment practices liability (EPL) program plus the 5 -year rolling average of outstanding claims at year end (\$143K, at the end of FY21). In FY21, \$70K is transferred back to the Operating Capital Reserve Fund from the Liability Insurance Reserve Fund to align the year-end balance with the target minimum amount, calculated at year-end.
- Liability Insurance Reserve Fund target balance is $\$ 0.6 \mathrm{M}$ and is fully funded
- Should not be used for recurring expenses


## - Operations Sustainability Reserve Fund

- Classified as a committed fund balance
- Sometimes referred to as the "rainy day fund".
- Target minimum is equal to three months of average operating expenses for the most current fiscal year's budget, as per most recent changes to the Reserve Fund Policy, approved by the Board on November 15, 2019. Additionally, the Operations Sustainability Reserve Fund shell by fully funded within three years of the adoption of the policy (November 15, 2019), or by the end of FY22.
- Operations Sustainability Reserve Fund balance is \$10.8M (after the proposed transfer of $\$ 3.3 \mathrm{M}$ of operating surplus funds), in accordance with the Board adopted commitment to fully fund the reserve fund within three years of the adopted revisions to the Reserves Policy in November 2019. Estimated target balance is $\$ 14.2 \mathrm{M}$ and will be adjusted annually through the budget process. It is anticipated that the target will be met at the end of FY22.
- Should not be used for recurring expenses
- Cash Flow Reserve Fund
- Classified as a committed fund balance
- The Cash Flow Reserve Fund balance is $\$ 3 \mathrm{M}$ and is fully funded.
- Target minimum amount will be set annually through the budget process, and is calculated based on a review of all current reimbursable grants, a revenue flow analysis, and invoice payments.


## - Operating and Capital Reserve Fund

- Classified as an unassigned fund balance
- Funded by carryover, alternative fuel tax credits, excess sales tax revenue, and other fungible revenues
- Operating and Capital Reserve Fund estimated balance is $\$ 2.0 \mathrm{M}$ and has no target minimum. The estimated balance reflects actual spending for capital purchases in FY21 and required transfers to and (from) the Workers' Compensation and Liability Insurance Reserve Funds, as well as FY22 Capital Budget commitments.
- This fund would be a source for various Capital purchases and for use as local match for State and Federal grants
- Should not be used for recurring expenses
- UAL \& OPEB Fund - New and not currently included in the Reserve Fund Policy
- Classified as a committed fund balance
- Used to pay down the CaIPERS Unfunded Accrued Liability and OPEB
- UAL \& OPEB Fund balance is $\$ 2 \mathrm{M}$ and has no target minimum
- Minimum annual allocation of $\$ 2 \mathrm{M}$, as per Board adopted commitment (with the adoption of the FY20 Budget on June 28, 2019) to initiate transfers of dedicated amounts to address the large and growing UAL and OPEB liabilities. Transfers were delayed due to the anticipated impact of the labor negotiations and resulting budget overages, as well as the COVID pandemic in 2020.
- Bus Replacement Fund - New and not currently included in the Reserve Fund Policy
- Classified as an assigned fund balance
- Consistent with FY18 Capital Budget funding strategy adopted by the Board that results in a minimum \$3M annual commitment funded by:
- Measure D 2016 Net Sales Tax - transfer from Operating budget
- STA-SB1 - transfer from Operating budget
- STA-SGR - paid directly to the Capital Budget
- Provides funding and stability for the required local match for obsolete fixedroute buses and Paratransit vehicles and maintain assets in a state of good repair
- Bus Replacement Fund estimated balance is $\$ 11.2 \mathrm{M}$ with $\$ 1.6 \mathrm{M}$ uncommitted for use in FY22
- The uncommitted balance reflects funds available for use in FY22 after actual FY21 capital spending, as well as FY22 Capital budget commitments and budget transfers to the fund.
- Unspent Measure D and STA-SGR funds will 'accumulate' in the Bus Replacement Fund until they are allocated to specific projects and spent on new replacement buses and vans
- No target minimum amount designated
- Should not be used for recurring expenses
- COVID Recovery Fund - New and not currently included in the Reserve Fund Policy
- Classified as an unassigned fund balance
- METRO will reinvest the funds into future Operating budgets to sustain services to the greatest extent possible during the economic recovery, or until funds are exhausted, as per Board adopted policy statement regarding FY20 carryover to the FY21 and FY22 Operating Budget (adopted on June 26, 2020).
- Source of funds is carryover comprised of METRO's 1979 Local Sales Tax, TDA-STA, TDA-LTF and Farebox revenues. Excludes impact from additional COVID related reimbursements.
- COVID Recovery Fund balance is $\$ 22.6 \mathrm{M}$ (after the proposed transfer of $\$ 4.5 \mathrm{M}$ of operating surplus funds)
- No target minimum amount designated

Staff recommends that the Board accept and adopt the:

- Year to Date Monthly Financial Report as of June 30, 2021 Presentation (Attachment A)
- FY21 Operating Revenue \& Expenses Year to Date as of 06/30/21 (Attachment B)
- FY21 Capital Budget Report for the month ending 06/30/21 (Attachment C)
- FY21 Preliminary Schedule of Reserve Account Balances (Attachment D)


## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Financial Stability, Stewardship \& Accountability.

## V. FINANCIAL CONSIDERATIONS/IMPACT

Favorable budget variances in Operating Revenues and Expenses contributed to higher than anticipated funds available for transfer.

## VI. CHANGES FROM COMMITTEE

Some of the preliminary numbers were minimally adjusted due to year-end related entries. Numbers presented in these reports are preliminary, and could change if there are any accounting adjustments, as per the final audit later this calendar year.

## VII. ALTERNATIVES CONSIDERED

The Board could choose to not accept this report although that is not recommended. This report is required per the Board Bylaws Article 16.01(e) and

Public Utility Code (PUC) § 98145 , to be presented to the Board within 90 days from the end of each fiscal year.

## VIII. ATTACHMENTS

Attachment A: Year to Date Monthly Financial Report as of June 30, 2021
Attachment B: FY21 Operating Revenue and Expenses, for the month and year ending 06/30/21
Attachment C: FY21 Capital Budget, for the month and year ending 06/30/21
Attachment D: FY21 Preliminary Schedule of Reserve Account Balances

Prepared By: Cathy Downes, Sr. Financial Analyst

Board of Directors
September 24, 2021
Page 14 of 14

## IX. APPROVALS:

Approved as to fiscal impact: Chuck Farmer, Chief Financial Officer


Alex Clifford, CEO/General Manager


Attachment A
to Date Financial Report
as of June 30,2021

$$
\begin{gathered}
\text { Board of Directors } \\
\text { September 24, } 2021 \\
\text { Chuck Farmer, Chief Financial }
\end{gathered}
$$


and Expenses
Preliminary pre-audit year
end financials

Revenues favorable due to higher Sales Tax revenues and unbudgeted COVID related grants Actuals include \$8.9M drawdown of CARES/CRRSAA funds Expenses favorable due to
lower labor/fringe costs as a
result of vacant positions and
extended unpaid leaves of
absence Bus Replacement Fund
favorable due to higher than

 $\$ 2,056 \mathrm{~K}$ increase to Revenue - Sales Tax true

 | $\stackrel{\rightharpoonup}{0}$ |
| :---: |
| $\stackrel{0}{0}$ |
|  |

\$7K increase to Expenses -

FY21 Operating YTD June 30, 2021


|  | Actual |  |
| :---: | :---: | :---: |
|  | Budget | Fav / |
| (Unfav) |  |  |


| $\$$ | 4,899 | $\$$ | 10,255 | $\$$ | $(5,356)$ |
| ---: | ---: | ---: | :---: | :---: | :---: |
| 28,707 |  | 25,889 |  | 2,818 |  |
| 18,250 |  | 19,952 |  | $(1,702)$ |  |
|  | 8,931 | - |  | 8,931 |  |
|  | 729 | 1,168 | $(439)$ |  |  |


|  |  | 7,168 |  | $(439)$ |  |
| :--- | ---: | :--- | ---: | :--- | ---: |
| $\$$ | $\mathbf{6 1 , 5 1 6}$ | $\$$ | 57,264 | $\$$ | $\mathbf{4 , 2 5 2}$ |
|  |  |  |  |  |  |
| $\$$ | 15,928 | $\$$ | 18,752 | $\$$ | 2,824 |
|  | 946 |  | 1,558 |  | 612 |
|  | 23,171 |  | 25,056 |  | 1,885 |
|  | 8,938 |  | 9,633 |  | 695 |


|  | $\mathbf{4 8 , 9 8 3}$ | $\mathbf{\$}$ | $\mathbf{5 4 , 9 9 9}$ | $\mathbf{\$}$ | $\mathbf{6 , 0 1 6}$ |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $\$$ | $\mathbf{1 2 , 5 3 3}$ | $\$$ | 2,265 | $\$$ | $\mathbf{1 0 , 2 6 8}$ |
|  |  |  |  |  |  |
| $\$$ | $(2,461)$ | $\$$ | $(2,265)$ | $\$$ | 196 |
|  | $(2,000)$ | - |  | 2,000 |  |
|  | $(254)$ |  |  | 254 |  |
|  | $(3,300)$ |  |  | 3,300 |  |
|  | $(4,518)$ |  | 4,518 |  |  |
|  | - | - |  | - |  |

Operating Surplus/(Deficit) before Transfers CTransfers Coransfers
Bus Replacement Fund*
AAL/OPEB Fund
Dperating \& Capital Reserve Fund
Operations Sustainability Reserve Fund
COVID Recovery Fund
Operating Surplus/(Deficit) after Transfers Sales Tax/including Measure D
Federa//State Grants
COVID Relief Grants
All Other
Total Revenue
Operating Expense
Labor - Regular
Labor - OT
Fringe
Non-Personnel Sales Tax/including Measure D
Federal/State Grants
COVID Relief Grants
All Other
Total Revenue
Operating Expense
Labor - Regular
Labor - OT
Fringe
Non-Personnel Sales Tax/including Measure D
Federal/State Grants
COVID Relief Grants
All Other
Total Revenue
Operating Expense
Labor - Regular
Labor - OT
Fringe
Non-Personnel
Total OpEx
Dperating \& Capital Reserve Fund

Attachment A
FY21 Capital Budget Spend

| \$000's |  |  |  |
| :---: | :---: | :---: | :---: |
| Project Category: | Full Year Spending* | Full Year Budget | \% Spend |
| Construction Related Projects | \$ 171 | \$ 4,434 | 3.9\% |
| IT Projects | - | 800 | 0.0\% |
| Facilities Repair \& Improvements | 868 | 2,487 | 34.9\% |
| Revenue Vehicle Replacement | 594 | 8,954 | 6.6\% |
| Revenue Vehicle Electrification Projects | 4,405 | 10,170 | 43.3\% |
| Non-Revenue Vehicle Replacement | 1 | 254 | 0.6\% |
| Fleet \& Maintenance Equipment | 8 | 133 | 5.8\% |
| Misc. | 303 | 558 | 54.3\% |
| Total | \$ 6,350 | \$ 27,789 | 22.9\% |
| A few key projects that were completed in FY21 <br> - 4 Proterra electric buses accepted, will be put into service Fall 2021 <br> - 3 ParaCruz vans put into service in June 2021 <br> - Maintenance Facility roof replacement and access control <br> - Golf Club Dr. fire egress <br> - Fuel management system <br> - Vapor compressor system |  |  |  |


\$2.3 M
Fully Funded

\$2.0M
No minimum Balances for these Funds

\$22.6M
\$2.0M
9.4A.Att A. 7

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## Attachment B

Actual
Operating Revenue \& Expenses
Year to Date as of June 30, 2021

| \$ Var | \% Var | YTD Year Over Year Comparison Actual |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $(5,355,871)$ | -52\% | \$ | 7,733,702 | \$ | $(2,834,800)$ | -37\% |
| $(234,235)$ | -24\% | \$ | 1,041,108 | \$ | $(312,394)$ | -30\% |
| 2,447,640 | 11\% | \$ | 21,587,491 | \$ | 3,248,625 | 15\% |
| 370,717 | 11\% | \$ | 3,376,695 | \$ | 494,639 | 15\% |
| $(531,946)$ | -7\% | \$ | 7,930,060 | \$ | $(833,156)$ | -11\% |
| $(2,964)$ | 0\% | \$ | 4,623,379 | \$ | 148,354 | 3\% |
| 8,930,901 | 100\% | \$ | 18,511,226 | \$ | $(9,580,325)$ | -52\% |
| $(205,000)$ | -100\% | \$ | - | \$ | - | 0\% |
| $(1,069,196)$ | -24\% | \$ | 4,346,687 | \$ | $(921,472)$ | -21\% |
| - | 0\% | \$ | 2,619,113 | \$ | 83,513 | 3\% |
| $(97,235)$ | -28\% | \$ | 826,532 | \$ | $(572,767)$ | -69\% |
| 4,252,811 | 7\% | \$ | 72,595,993 | \$ | $(11,079,784)$ | -15\% |


| Labor - Regular | \$ | 15,928,354 | \$ | 18,751,562 | \$ | $(2,823,208)$ | -15\% | \$ | 15,874,885 | \$ | 53,469 | 0\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Labor - Overtime |  | 945,890 |  | 1,557,536 |  | $(611,645)$ | -39\% |  | 2,804,026 |  | $(1,858,136)$ | -66\% |
| Fringe Benefits |  | 23,171,009 |  | 25,056,231 |  | $(1,885,223)$ | -8\% |  | 23,655,751 |  | $(484,742)$ | -2\% |
| Services |  | 3,915,844 |  | 3,810,626 |  | 105,217 | 3\% |  | 4,021,857 |  | $(106,013)$ | -3\% |
| Mobile Materials \& Supplies |  | 2,175,392 |  | 2,856,000 |  | $(680,608)$ | -24\% |  | 2,519,540 |  | $(344,148)$ | -14\% |
| Other Materials \& Supplies |  | 813,367 |  | 461,090 |  | 352,277 | 76\% |  | 617,188 |  | 196,179 | 32\% |
| Utilities |  | 583,357 |  | 649,000 |  | $(65,643)$ | -10\% |  | 597,599 |  | $(14,241)$ | -2\% |
| Casualty \& Liability |  | 912,302 |  | 1,004,607 |  | $(92,305)$ | -9\% |  | 800,601 |  | 111,701 | 14\% |
| Taxes |  | 41,634 |  | 60,000 |  | $(18,366)$ | -31\% |  | 44,249 |  | $(2,616)$ | -6\% |
| Purchased Transportation |  | - |  | - |  | - | 0\% |  | - |  | - | 0\% |
| Miscellaneous |  | 217,099 |  | 391,443 |  | $(174,344)$ | -45\% |  | 251,477 |  | $(34,377)$ | -14\% |
| Interest Expense |  | 24,346 |  | 174,346 |  | $(150,000)$ | -86\% |  | 32,097 |  | $(7,751)$ | -24\% |
| Leases \& Rentals |  | 254,620 |  | 225,970 |  | 28,650 | 13\% |  | 221,587 |  | 33,033 | 15\% |
| Total Expenses | \$ | 48,983,216 | \$ | 54,998,411 | \$ | $(6,015,195)$ | -11\% | \$ | 51,440,857 | \$ | $(2,457,641)$ | -5\% |
| Transfers: |  |  |  |  |  |  |  |  |  |  |  |  |
| Transfers to Operating \& Capital Reserves | \$ | (2,714,761) | \$ | (2,264,987) | \$ | $(449,774)$ | 20\% | \$ | $(2,277,191)$ | \$ | $(437,570)$ | 19\% |
| Transfer to Operations Sustainability Reserve Fund |  | $(3,300,000)$ |  | - |  | $(3,300,000)$ | 100\% |  | $(826,532)$ |  | $(2,473,468)$ | 299\% |
| Transfer to UAL/OPEB |  | $(2,000,000)$ |  | - |  | $(2,000,000)$ | 100\% |  | $(826,532)$ |  | $(1,173,468)$ | 142\% |
| Total Transfers | \$ | (8,014,761) | \$ | (2,264,987) | \$ | (5,749,774) | 254\% | \$ | $(3,930,256)$ | \$ | $(4,084,506)$ | 104\% |
| Operating Surplus/(Deficit) | \$ | 4,518,232 | \$ | - | \$ | 4,518,232 | 100\% | \$ | 17,224,880 | \$ | $(12,706,648)$ | -74\% |
| Transfers (to) / from COVID Reserve Fund | \$ | $(4,518,232)$ | \$ | - | \$ | $(4,518,232)$ | 100\% | \$ | $(18,051,412)$ | \$ | 13,533,180 | -75\% |
| Operating Balance | \$ | - | \$ | - | \$ | - | 0\% | \$ | $(826,532)$ | \$ | 826,532 | -100\% |

## Attachment B



Attachment B

9.4A.Att B. 3

Attachment B


## Attachment B



9.4A.Att B. 5

## Attachment B



## Attachment B

Actual
Purchased Transportation
503406 Contr/Paratrans
Total Purchased Trans




* *Expenses do not include year-end Depreciation, W/C IBNR, GASB 45 OPEB adjustments, or GASB 68 Pension adjustments.


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Attachment C
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT FY21 (REVISED) CAPITAL BUDGET
YTD Actual $\quad$ FY21 Budget $\quad$ Remaining Budget $\%$ of Spend YTD

| Construction Related Projects |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| New METRO Owned Paracruz Faciility-FY20 LPP (Grant Match for 5339(b)) | \$ | 164,953 | \$ | 2,285,539 | \$ | 2,120,586 | 7.2\% |
| Pacific Station/Metro Center Redevelopment w/ City of SC |  | - |  | 2,000,000 |  | 2,000,000 | 0.0\% |
| Pacific Station/Metro Center-Conceptual Design/MOU (5309) |  | 7,008 |  | 148,291 |  | 141,283 | 4.7\% |
| Subtotal Construction Related Projects | \$ | 171,961 | \$ | 4,433,830 | \$ | 4,261,869 | 3.9\% |
| 17 Projects |  |  |  |  |  |  |  |
| ERP Consultant (\$50K Consulting) \& System | \$ | - | \$ | 800,000 | \$ | 800,000 | 0.0\% |
| Subtotal IT Projects | \$ | - | \$ | 800,000 | \$ | 800,000 | 0.0\% |
| Facilities Upgrades \& Improvements |  |  |  |  |  |  |  |
| Maint Yard-Security Hardening/Expanded Parking | \$ | 23,382 | \$ | 910,570 | \$ | 887,188 | 2.6\% |
| Access Control for Maintenance Facility |  | 57,511 |  | 63,262 |  | 5,751 | 90.9\% |
| Maintenance Facility Roof Replacement (FTA 5339a FY19) |  | 300,119 |  | 300,119 |  | 0 | 100.0\% |
| Fuel Management System (FTA 5339a FY17 \& FY18) |  | 100,958 |  | 102,210 |  | 1,252 | 98.8\% |
| Bus Stop Improvements (FTA 5339a FY18) |  | 104,445 |  | 124,725 |  | 20,280 | 83.7\% |
| Gate Control at JKS Bus Entry (FTA 5339a FY18) |  | 11,313 |  | 100,000 |  | 88,687 | 11.3\% |
| JKS Facility - Bus Wash Rehab (FTA 5339a FY19) |  | - |  | 100,000 |  | 100,000 | 0.0\% |
| JKS Facility - Upper Security Gates |  | - |  | 100,000 |  | 100,000 | 0.0\% |
| 138 Golf Club Fire Egress (FTA 5339a FY17 \& FY19, Reserves) |  | 247,163 |  | 269,368 |  | 22,205 | 91.8\% |
| Paint Exterior-Maint. Facility (FTA 5339a FY18) |  | 1,036 |  | 128,659 |  | 127,623 | 0.8\% |
| Awning @ Fueling Station A\&E only (FTA 5339a FY 18 \& Reserves) |  | 2,481 |  | 9,667 |  | 7,186 | 25.7\% |
| Admin Bldg. Engineering \& Renovations |  | - |  | 20,000 |  | 20,000 | 0.0\% |
| Asphalt Repair-Pac Station Layover (FTA 5339a FY18) |  | 3,584 |  | 3,638 |  | 54 | 98.5\% |
| Watsonville Bus Shelter |  | 15,544 |  | 15,554 |  | 10 | 99.9\% |
| Awning @ Fueling Station - Construction Phase (FTA 5339a FY20) |  | - |  | 238,908 |  | 238,908 | 0.0\% |
| Subtotal Facilities Upgrades \& Improvements | \$ | 867,537 | \$ | 2,486,680 | \$ | 1,619,143 | 34.9\% |

## Attachment C



Attachment C
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT FY21 (REVISED) CAPITAL BUDGET
BOARD APPROVED BUDGET ON APRIL 23, 2021 SPENDING AS OF JUNE 30, 2021
YTD Actual FY21 Budget $\quad$ Remaining Budget $\%$ of Spend YTD


## Attachment C

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT FY21 (REVISED) CAPITAL BUDGET
BOARD APPROVED BUDGET ON APRIL 23, 2021
SPENDING AS OF JUNE 30, 2021
YTD Actual $\quad$ FY21 Budget $\quad$ Remaining Budget $\%$ of Spend YTD


Attachment D
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT
FY21 SCHEDULE OF RESERVE ACCOUNT BALANCES－PRE－CLOSE PRE－AUDIT
AS OF $6 / 30 / 21$

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DATE: September 24, 2021
TO: Board of Directors
FROM: Chuck Farmer, Chief Financial Officer

## SUBJECT: ACCEPT AND FILE THE YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF AUGUST 31, 2021

## I. RECOMMENDED ACTION

That the Board of Directors accept and file the Year to Date Monthly Financial Report as of August 31, 2021

## II. SUMMARY OF ISSUES

An analysis of Santa Cruz Metropolitan Transit District's (METRO) financial status is prepared monthly in order to inform the Board of Directors (Board) regarding METRO's actual revenues and expenses in relation to the adopted operating and capital budgets for the fiscal year.
This staff report is the web-accessible companion document to the attached PowerPoint presentation titled "Year to Date Monthly Financial Report as of August 31, 2021."
Staff recommends that the Board accept and file the attached report.

## III. DISCUSSION/BACKGROUND

Below are the written explanations of the various charts and graphs in the attached Year to Date Monthly Financial Report as of August 31, 2021. The fiscal year has elapsed $17 \%$.

## Slide 1

(Cover) Year to Date Monthly Financial Report as of August 31, 2021
Slide 2
August 2021 Key Financial Highlights

- Service
- Fixed Route (inc Hwy 17) Cost per Revenue Service Hour is $\$ 276$ vs Target of \$378
- 4 canceled trips, all due to no operators
- ParaCruz Cost per Trip is $\$ 86$ vs Target of $\$ 103$
- Non-Student/Hwy 17 Passengers is 109,834 vs Target of 136,280
- YTD Financials (excluding all COVID related revenue/costs)
- Revenue of $\$ 7.0 \mathrm{M}$ is $\$ 1.2 \mathrm{M}$ favorable to budget due to Sales Tax revenues
- Expenses of $\$ 8.5 \mathrm{M}$ is $\$ 0.7 \mathrm{M}$ favorable to budget due to reduced spending in Services and lower Settlement costs
- Net Operating Surplus/(Deficit) of (\$1.5M) is $\$ 1.9 \mathrm{M}$ favorable to budget
- YTD Capital
- Capital spend is $\$ 161 \mathrm{~K}$ of $\$ 168 \mathrm{~K}$ budget
- MaintStar upgrade completed
- Non-Revenue electric vehicle purchased
- Letter of Intent placed for 3 Proterra buses
- Kick off meeting held for ERP project
- Personnel
- 290 Active Personnel vs 321 Funded Personnel
- 31 Vacancies at end of August: -19 related to Paratransit and Bus Operators
- Current class of 3 Operators expected to graduate in early October; recruitment for another 12 with anticipated class start in mid-November


## Slide 3

(Cover) August 2021, YTD Pre-Close Financials

## Slide 4

August 31, 2021 Monthly Operating Revenue and Expenses

- Operating Revenues, net favorable by $\$ 2,643 \mathrm{~K}$ - due to higher Sales Tax revenues and unbudgeted COVID related grants
- Passenger Fares - unfavorable by \$85K
- Sales Tax/including Measure D - favorable by $\$ 629 \mathrm{~K}$
- Federal/State Grants - no variance
- COVID Relief Grants - favorable by $\$ 2,096 \mathrm{~K}$
- All Other Revenues - favorable by $\$ 3 \mathrm{~K}$
- Operating Expenses, net favorable by $\$ 267 \mathrm{~K}$ - due to lower labor/fringe costs as a result of vacant positions and extended unpaid leaves of absence; partially offset by higher OT costs
- Labor Regular - favorable by $\$ 255 \mathrm{~K}$
- Labor OT - unfavorable by $\$ 101 \mathrm{~K}$
- Fringe Benefits - favorable by $\$ 83 \mathrm{~K}$
- Non-Personnel - favorable by $\$ 30 \mathrm{~K}$
- Bus Replacement Fund - favorable by $\$ 74 \mathrm{~K}$ - due to net Measure D sales tax revenues of \$350K (less average of five Bus Operators' compensation)
- Bus Replacement Fund - \$3M annual commitment from Measure D sales tax (\$2.2M) and STA-SGR (\$0.8M)
- Operating Balance - favorable by $\$ 2,836 \mathrm{~K}$


## Slide 5

August 31, 2021 YTD Operating Revenue and Expenses

- Operating Revenues, net favorable by $\$ 5,401 \mathrm{~K}$ - due to higher Sales Tax revenues and unbudgeted COVID related grants
- Passenger Fares - unfavorable by \$115K
- Sales Tax/including Measure D - favorable by $\$ 1,318 \mathrm{~K}$
- Federal/State Grants - no variance
- COVID Relief Grants - favorable by $\$ 4,191 \mathrm{~K}$
- All Other Revenues - favorable by $\$ 7 \mathrm{~K}$
- Operating Expenses, net favorable by $\$ 6,094 \mathrm{~K}$ - due to lower labor/fringe costs as a result of vacant positions and extended unpaid leaves of absence along with reduced spending in Services; partially offset by higher OT costs
- Labor Regular - favorable by $\$ 530 \mathrm{~K}$
- Labor OT - unfavorable by \$206K
- Fringe Benefits - favorable by $\$ 239 \mathrm{~K}$
- Non-Personnel - favorable by $\$ 130 \mathrm{~K}$
- Bus Replacement Fund - favorable by \$176K - due to net Measure D sales tax revenues of $\$ 764 \mathrm{~K}$ (less average of five Bus Operators' compensation)
- Bus Replacement Fund - \$3M annual commitment from Measure D sales tax (\$2.2M) and STA-SGR (\$0.8M)
- Operating Balance - favorable by $\$ 6,270 \mathrm{~K}$


## Slide 6

August YTD FY22 Revenue Actual vs. Budget

- Actuals are $\$ 5.4 \mathrm{M}$ higher than budget
- Passenger Fares - lower by $\$ 115 \mathrm{~K}$, Ridership is still below pre-pandemic levels
- Sales Tax Revenue (including Measure D) - higher by $\$ 1,318 \mathrm{~K}$ due to higher than anticipated receipts
- COVID Relief Grants - higher by $\$ 4,191 \mathrm{~K}$ due to Coronavirus Response and Relief Supplemental Appropriations Act (CRRSAA) drawdown
- All Other Revenues - higher by $\$ 7 \mathrm{~K}$


## Slide 7

August YTD FY22 Expense Actual vs. Budget

- Actuals are $\$ 0.7 \mathrm{M}$ lower than budget
- Labor, Regular - lower by $\$ 530 \mathrm{~K}$, due to funded/vacant positions
- Labor, OT - higher by $\$ 206 \mathrm{~K}$, increased overtime for Bus Operators
- Fringe Benefits - lower by $\$ 239 \mathrm{~K}$ due to retirement and medical insurance savings from funded/vacant positions
- Non-Personnel - lower by $\$ 130 \mathrm{~K}$ due to reduced spending in Services related to professional/tech fees, equipment repairs, and repairs for revenue vehicles


## Slide 8

(Cover) Capital Spending \& Project Completion

## Slide 9

August 31, 2021 Capital Budget Spend
Total Capital Projects spending month to date is $\$ 64 \mathrm{~K}$ against budget of $\$ 80 \mathrm{~K}$

- Construction Related Projects - no spending against budget of $\$ 1 \mathrm{~K}$
- IT Projects - no spending against budget of $\$ 20 \mathrm{~K}$
- Facilities Repair \& Improvements - no spending, no budget
- Revenue Vehicle Replacement - spending of $\$ 22 \mathrm{~K}$ against budget of $\$ 22$
- Revenue Vehicle Electrification Projects - no spending, no budget
- Non-Revenue Vehicle Replacement - spending of $\$ 32 \mathrm{~K}$ against budget of \$32
- Fleet \& Maintenance Equipment - spending of $\$ 6 \mathrm{~K}$ against budget of $\$ 0$, new project added
- Miscellaneous - spending of $\$ 4 \mathrm{~K}$ against budget of $\$ 5 \mathrm{~K}$

Total Capital Projects spending year to date is $\$ 161 \mathrm{~K}$ against budget of $\$ 168 \mathrm{~K}$, which is $1.2 \%$ of $\$ 13,665 \mathrm{~K}$ annual budget

- Construction Related Projects - spending of $\$ 1 \mathrm{~K}$ against budget of $\$ 1 \mathrm{~K}$, which is $0.1 \%$ of $\$ 672$ annual budget
- IT Projects - no spending against budget of $\$ 20 \mathrm{~K}$, which is $0.0 \%$ of $\$ 549 \mathrm{~K}$ annual budget
- Facilities Repair \& Improvements - spending of \$6K against budget of \$6K, which is $0.4 \%$ of $\$ 1,709 \mathrm{~K}$ annual budget
- Revenue Vehicle Replacement - spending of $\$ 44 \mathrm{~K}$ against budget of $\$ 44 \mathrm{~K}$, which is $0.6 \%$ of $\$ 7,351 \mathrm{~K}$ annual budget
- Revenue Vehicle Electrification Projects - no spending, no budget, or 0.0\% which is $\$ 2,690 \mathrm{~K}$ annual budget
- Non-Revenue Vehicle Replacement - spending of \$32K against budget of $\$ 32 \mathrm{~K}$, which is $12.8 \%$ of $\$ 250 \mathrm{~K}$ annual budget
- Fleet \& Maintenance Equipment - spending of \$29K against budget of $\$ 23 \mathrm{~K}$, which is $23.2 \%$ of $\$ 125 \mathrm{~K}$ annual budget
- Miscellaneous - spending of $\$ 49 \mathrm{~K}$ against budget of $\$ 42 \mathrm{~K}$, which is $15.4 \%$ of $\$ 319 \mathrm{~K}$ annual budget
Spending of $\$ 161 \mathrm{~K}$ vs $\$ 168 \mathrm{~K}$ budget
Revised FY22 Spending Budget will be submitted at the September Board meeting
Monthly budget spending still being finalized
Slide 10
FY22 Capital Project Completion - Fire Egress
Purpose of project - To give egress access from conference room exiting at Vernon Street

Projected costs \$269,368
Budget Source - FY17 FTA 5339(a), \$97,523; FY19 FTA 5339(a), \$116,943; Ops Reserve, \$32,697

Projected timeline for completion - Aug 2020 to Dec 2020
Risks - will weather affect construction timing; Material delays due to impacted manufacturing companies

## Slide 11

FY22 Capital Project Completion - Fire Egress
Results of project - Final product meets METRO's Scope of Work
Actual costs - \$247,163
Actual timeline for completion - construction Aug 2020 thru April 2021, with final acceptance on Aug 5, 2021
Hurdles to overcome - Delay with drawing approvals/permits; delays with request and reviews of design changes and construction corrections; delays to
have quality of product corrected to meet METRO's expectations and scope of work; challenges in obtaining Buy America certifications.
Slide 12
FY21 Capital Project Completion - Vapor Compressor
Purpose of project - Unrepairable vapor compressor caused CNG to vent to atmosphere due to over pressurization
Projected costs \$162,134
Budget Source -Operating and Capital Reserves
Projected timeline for completion - June 14, 2021
Risks - timing for materials
Results of project - installed compressor is operational
Actual costs - \$152,334
Actual timeline for completion - June 11, 2021 installation complete
Hurdles to overcome - Delays in quote negotiations; two months to manufacture once PO is issued

Slide 13
FY21 Capital Project Completion - Vapor Compressor

## Pictures

## Slide 14

FY21 Capital Project Completion - 3 ParaCruz Vans
Purpose of project - Replace expiring ParaCruz vans
Projected costs \$259,342

## Budget Source -

- STGB FY19 via RTC, \$200,000
- Measure D, \$52,132
- Cap Reserves, \$7,210

Projected timeline for completion - March 29, 2021
Risks - potential delay in production time

## Slide 15

FY21 Capital Project Completion - 3 ParaCruz Vans
Results of project - 3 ParaCruz vans outfitted to METRO's specs
Actual costs - 261,851 , (over budget $\$ 2,509$ )
Actual timeline for completion - in Service May 2021

Hurdles to overcome - Installation of cameras, radios, and fire extinguisher
Slide 16
(Cover) Questions?
Slide 17
(Cover) Additional Information
Slide 18
Pre/Post Close Variance Reconciliation - Month of July 31, 2021

- Operating Revenues, net unfavorable by $\$ 18 \mathrm{~K}$ - no line item variance greater than $\$ 100 \mathrm{~K}$
- Passenger Fares - favorable by $\$ 13 \mathrm{~K}$
- Sales Tax/including Measure D - unfavorable by \$11K
- Federal/State Grants - no variance
- COVID Relief Grants - unfavorable by $\$ 24 \mathrm{~K}$
- All Other Revenues - favorable by $\$ 4 \mathrm{~K}$
- Operating Expenses, net unfavorable by $\$ 303 \mathrm{~K}$ - Non-Personnel expenses variance is due to higher than anticipated costs for Revenue Vehicle Fuels, Lube, and Parts along with higher than expected Gas \& Electric costs
- Labor Regular - no variance
- Labor OT - unfavorable by $\$ 5 \mathrm{~K}$
- Fringe Benefits - unfavorable by $\$ 28 \mathrm{~K}$
- Non-Personnel - unfavorable by \$270K
- Bus Replacement Fund - unfavorable by \$10K
- Bus Replacement Fund - \$3M annual commitment from Measure D sales tax (\$2.2M) and STA-SGR (\$0.8M)
- Operating Balance - unfavorable by $\$ 311 \mathrm{~K}$


## Slide 19

Economic Indicators \& Ridership as of July 2021

- Unemployment Rate \%
- Santa Cruz County is $6.6 \%$
- State of California is 7.9\%
- National is $5.4 \%$
- Gasoline per Gallon for the San Francisco-Oakland-San Jose area is \$4.38;

Diesel is $\$ 4.20$

- Ridership YTD as of July 2021 changed as follows, year-over-year (FY22 FY21):
- $92.9 \%$ increase in Total ridership
- 197.7\% increase in Highway 17 ridership
- $87.9 \%$ increase in Local ridership
- $181.6 \%$ increase in UCSC ridership - students and faculty are returning for in person learning
- $415.2 \%$ increase in Cabrillo ridership - students and faculty are returning for in person learning
- 83.9\% increase in Non-Student ridership
- Ridership recovery is 114,539 total passengers in July 2021 compared to 36,113 total passengers at the start of the COVID-19 pandemic in April 2020 Slide 20
FY22 \& Beyond Capital Portfolio Funding \$27.2M
- Transfers from Operating Budget (Measure D) - \$7.8M
- Federal Capital Grants - \$5.8M
- Operating and Capital Reserve Fund -\$5.6M
- PTMISEA - \$4.5M
- State Transportation Improvement Plan (STIP) - \$1.4M
- Local Partnership Program (LPP) - \$1.1M
- Transfers from Operating Budget (STA-SB1) - \$0.9M
- Surface Transportation Block Grant (STBG) - \$0.2M
- Capital Restricted STA - \$0.03M
IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Financial Stability, Stewardship \& Accountability.

## V. FINANCIAL CONSIDERATIONS/IMPACT

Favorable budget variances in Operating Revenues and Expenses contribute to favorable budget variance in Operating Balance, Year to Date as of August 31, 2021.

## VI. CHANGES FROM COMMITTEE

None.

## VII. ALTERNATIVES CONSIDERED

There are no alternatives to consider, as this is an accept and file Year to Date Monthly Financial Report.

## VIII. ATTACHMENTS

Attachment A: Year to Date Monthly Financial Report as of August 31, 2021 Presentation

Prepared by: Cathy Downes, Sr. Financial Analyst

## IX. APPROVALS

Chuck Farmer, Chief Financial Officer


Alex Clifford, CEO/General Manager


Attachment A

$$
\begin{array}{cc} 
& \text { Year to Date Monthly Financial Report } \\
\text { as of August 31, } 2021 \\
0 & \text { Board of Directors } \\
\underset{\sim}{\boldsymbol{D}} & \text { September } 24,2021 \\
\underset{\sim}{\boldsymbol{p}} & \text { Chuck Farmer, Chief Financial Officer }
\end{array}
$$

August 2021 Key Financial Highlights

| YTD Financials* | - Revenue of $\$ 7.0 \mathrm{M}$ is $\$ 1.2 \mathrm{M}$ favorable to budget due to Sales Tax revenues <br> - Expenses of $\$ 8.5 \mathrm{M}$ is $\$ 0.7 \mathrm{M}$ favorable to budget due to reduced spending in Services and lower Settlement costs <br> - Net Operating Surplus/(Deficit) of (\$1.5M) is \$1.9M favorable to budget |
| :---: | :---: |
| YTD Capital | - Capital spend is $\$ 161 \mathrm{~K}$ of $\$ 168 \mathrm{~K}$ budget <br> - MaintStar upgrade completed <br> - Non-Revenue electric vehicle purchased <br> - Letter of Intent placed for 3 Proterra buses <br> - Kick off meeting held for ERP project |
| Personnel | - 290 Active Personnel vs 321 Funded Personnel <br> - 31 Vacancies at end of August, 19 related to Paratransit and Bus Operators <br> - Current class of 3 Operators expected to graduate in early October; recruitment for another 12 with anticipated class start in mid November |

Attachment A

 $\$ \mathbf{0 0 0}$ 's
Operating Revenue
Passenger Fares
Sales Tax/including Measure D
Federal/State Grants
COVID Relief Grants
All Other
Total Revenue
Operating Expense
Labor - Regular
Labor - OT
Fringe
Non-Personnel $\$ \mathbf{0 0 0}$ 's
Operating Revenue
Passenger Fares
Sales Tax/including Measure D
Federal/State Grants
COVID Relief Grants
All Other
Total Revenue
Operating Expense
Labor - Regular
Labor - OT
Fringe
Non-Personnel $\$ \mathbf{0 0 0}$ 's
Operating Revenue
Passenger Fares
Sales Tax/including Measure D
Federal/State Grants
COVID Relief Grants
All Other
Total Revenue
Operating Expense
Labor - Regular
Labor - OT
Fringe
Non-Personnel $\$ \mathbf{0 0 0}$ 's
Operating Revenue
Passenger Fares
Sales Tax/including Measure D
Federal/State Grants
COVID Relief Grants
All Other
Total Revenue
Operating Expense
Labor - Regular
Labor - OT
Fringe
Non-Personnel $\$ \mathbf{0 0 0}$ 's
Operating Revenue
Passenger Fares
Sales Tax/including Measure D
Federal/State Grants
COVID Relief Grants
All Other
Total Revenue
Operating Expense
Labor - Regular
Labor - OT
Fringe
Non-Personnel Total OpEx
AOperating Surplus/(Deficit) before Transfers Transfers
Bus Replacement Fund* $\$ \mathbf{0 0 0}$ 's
Operating Revenue
Passenger Fares
Sales Tax/including Measure D
Federal/State Grants
COVID Relief Grants
All Other
Total Revenue
Operating Expense
Labor - Regular
Labor - OT
Fringe
Non-Personnel $\$ \mathbf{0 0 0}$ 's
Operating Revenue
Passenger Fares
Sales Tax/including Measure D
Federal/State Grants
COVID Relief Grants
All Other
Total Revenue
Operating Expense
Labor - Regular
Labor - OT
Fringe
Non-Personnel $\$ \mathbf{0 0 0}$ 's
Operating Revenue
Passenger Fares
Sales Tax/including Measure D
Federal/State Grants
COVID Relief Grants
All Other
Total Revenue
Operating Expense
Labor - Regular
Labor - OT
Fringe
Non-Personnel $\$ \mathbf{0 0 0}$ 's
Operating Revenue
Passenger Fares
Sales Tax/including Measure D
Federal/State Grants
COVID Relief Grants
All Other
Total Revenue
Operating Expense
Labor - Regular
Labor - OT
Fringe
Non-Personnel $\$ \mathbf{0 0 0}$ 's
Operating Revenue
Passenger Fares
Sales Tax/including Measure D
Federal/State Grants
COVID Relief Grants
All Other
Total Revenue
Operating Expense
Labor - Regular
Labor - OT
Fringe
Non-Personnel

|  |  |  | 80 |  |  |
| :--- | ---: | :--- | ---: | :--- | :---: |
| $\mathbf{\$}$ | $\mathbf{1 1 , 1 9 9}$ | $\mathbf{\$}$ | $\mathbf{5 , 7 9 8}$ | $\mathbf{\$}$ | $\mathbf{5 , 4 0 1}$ |
|  |  |  |  |  |  |
| $\$$ | 2,624 | $\$$ | 3,154 | $\$$ | 530 |
|  | 351 |  | 145 |  | $(206)$ |
|  | 3,983 |  | 4,222 |  | 239 |
|  | 1,555 |  | 1,685 |  | 130 |
| $\$$ | $\mathbf{8 , 5 1 3}$ | $\mathbf{\$}$ | $\mathbf{9 , 2 0 6}$ | $\mathbf{\$}$ | $\mathbf{6 9 3}$ |
| $\$$ | $\mathbf{2 , 6 8 6}$ | $\mathbf{\$}$ | $\mathbf{( 3 , 4 0 8 )}$ | $\mathbf{\$}$ | $\mathbf{6 , 0 9 4}$ |


| $\$$ | 2,686 | $\$$ | $(3,408)$ | $\$$ |
| :--- | :--- | :--- | :--- | :--- |


|  | YTD as of August 31, 2021 |  |  |  |  |
| :---: | ---: | :---: | :---: | :---: | :---: |
| Actual* | Budget | Fav / <br> (Unfav) |  |  |  |
|  |  |  |  |  |  |
| $\$$ | 1,253 | $\$$ | 1,368 | $\$$ | $(115)$ |
|  | 5,665 |  | 4,347 |  | 1,318 |
|  | - |  | - |  | - |
|  | 4,191 |  | - |  | 4,191 |
|  | 90 |  | 83 |  | 7 |
| $\$$ | $\mathbf{1 1 , 1 9 9}$ | $\$$ | 5,798 | $\$$ | 5,401 |
|  |  |  |  |  |  |
| $\$$ | 2,624 | $\$$ | 3,154 | $\$$ | 530 |
|  | 351 |  | 145 |  | $(206)$ |
|  | 3,983 |  | 4,222 |  | 239 |
|  | 1,555 |  | 1,685 |  | 130 |
| $\$$ | $\mathbf{8 , 5 1 3}$ | $\$$ | $\mathbf{9 , 2 0 6}$ | $\$$ | $\mathbf{6 9 3}$ |
| $\$$ | 2,686 | $\$$ | $(3,408)$ | $\$$ | $\mathbf{6 , 0 9 4}$ |
|  |  |  |  |  |  |
| $\$$ | $(529)$ | $\$$ | $(353)$ | $\$$ | 176 |
| $\$$ | 2,157 | $\$$ | $\mathbf{( 3 , 7 6 1 )}$ | $\$$ | $\mathbf{6 , 2 7 0}$ |


| YTD as of August 31, 2021 |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Actual* | Budget | Fav / <br> (Unfav) |  |  |  |
|  |  |  |  |  |  |
| $\$$ | 1,253 | $\$$ | 1,368 | $\$$ | $(115)$ |
|  | 5,665 |  | 4,347 | 1,318 |  |
|  | - | - | - |  |  |
|  | 4,191 |  | - |  | 4,191 |
|  | 90 |  | 83 |  | 7 |
| $\$$ | $\mathbf{1 1 , 1 9 9}$ | $\$$ | 5,798 | $\$$ | $\mathbf{5 , 4 0 1}$ |
|  |  |  |  |  |  |
| $\$$ | 2,624 | $\$$ | 3,154 | $\$$ | 530 |
|  | 351 |  | 145 |  | $(206)$ |
|  | 3,983 |  | 4,222 |  | 239 |
|  | 1,555 |  | 1,685 |  | 130 |
| $\$$ | $\mathbf{8 , 5 1 3}$ | $\$$ | $\mathbf{9 , 2 0 6}$ | $\$$ | $\mathbf{6 9 3}$ |
| $\$$ | $\mathbf{2 , 6 8 6}$ | $\$$ | $\mathbf{( 3 , 4 0 8 )}$ | $\$$ | $\mathbf{6 , 0 9 4}$ |
|  |  |  |  |  |  |
| $\$$ | $(529)$ | $\$$ | $(353)$ | $\$$ | 176 |
| $\$$ | $\mathbf{2 , 1 5 7}$ | $\$$ | $\mathbf{( 3 , 7 6 1 )}$ | $\$$ | $\mathbf{6 , 2 7 0}$ | | $\$ 2,157$ | $\$(3,761) \$$ | 6,270 |
| :--- | :--- | :--- | :--- | :--- | Bus Replacement Fund

favorable due to net Measure D
sales tax revenues of $\$ 764 \mathrm{~K}$
(less average of five Bus
Operators' compensation) Bus Replacement Fund
favorable due to net Measure D
sales tax revenues of $\$ 764 \mathrm{~K}$
(less average of five Bus
Operators' compensation)

* Bus Replacement Fund - Minimum $\$ 3 \mathrm{M}$ annual commitment from
Measure D sales tax $(\$ 2.2 \mathrm{M})$ and STA-SGR $(\$ 0.8 \mathrm{M})$ partially offset by higher OT costs
Bus Replacement Fund*
Operating Surplus/(Deficit) after Transfers
N
mitment from
vs. Budget
* 

Attachment A
Budget


Attachment A

Capital Spending \&
Project Completion


| S000's ${ }^{\text {Project Category: }}$ | Month to Date |  |  | Year to Date |  |  |  | Full Year |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Actuals* | Budget |  | Actuals* |  | Budget |  | Budget |  | \% Spend |
| Construction Related Projects | \$ | \$ | 1 | \$ | 1 | \$ | 1 | \$ | 672 | 0.1\% |
| IT Projects | - |  | 20 |  | - |  | 20 |  | 549 | 0.0\% |
| Facilities Repair \& Improvements | - |  | - |  | 6 |  | 6 |  | 1,709 | 0.4\% |
| Revenue Vehicle Replacement | 22 |  | 22 |  | 44 |  | 44 |  | 7,351 | 0.6\% |
| Revenue Vehicle Electrification Projects | - |  | - |  | - |  | - |  | 2,690 | 0.0\%乭 |
| Non-Revenue Vehicle Replacement | 32 |  | 32 |  | 32 |  | 32 |  | 250 | 12.8\% |
| Fleet \& Maintenance Equipment | 6 |  | - |  | 29 |  | 23 |  | 125 | 23.2\% |
| Misc. | 4 |  | 5 |  | 49 |  | 42 |  | 319 | 15.4\% |
| Total \$ | \$ 64 | \$ | 80 | \$ | 161 | \$ | 168 | \$ | 13,665 | 1.2\% |

Spending of $\$ 161 \mathrm{~K}$ vs $\$ 168 \mathrm{~K}$ budget

- Revised FY22 Spending Budget will be submitted at the September Board meeting
- Monthly budget spending still being finalized


## Capital Project Completion Project: Fire Egress







9.4B.Att A. 11

19-0048j Purpose
Projected costs \$162,134
Purpose of project Budget source Projected timeline for completion

## Risks

Attachment A

9.4B.Att A. 13
1 Capital Project Completion
Project: 3 ParaCruz Vans

| 19-0033 | Purpose |
| :--- | :--- |
| Purpose of project | Replace expiring ParaCruz Vans |
| Projected costs | $\$ 259,342$ |
| Budget source | STGB FY19 via RTC, \$200,000 <br> Measure D, \$52,132 <br> Cap Reserves, \$7,210 |
| Projected timeline for completion | $3 / 29 / 2021$ |
| Risks | Potential delay in production time |

9.4B.Att A. 14
1 Capital Project Completion
Project: 3 ParaCruz Vans

| 19-0033 | Results |
| :--- | :--- |
| Results of project | 3 ParaCruz Vans outfitted to METRO's specs |
| Actual costs | $\$ 261,851$ (over budget $\$ 2,509$ ) |
| Actual timeline for <br> completion | In Service May 2021 |
| Hurdles to overcome | Installation of cameras, radios, and fire extinguisher |

9.4B.Att A. 15

9.4B.Att A. 16

## Additional Information

Pre/Post Close Variance Reconciliation


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DATE: September 24, 2021
TO: Board of Directors
FROM: Chuck Farmer, CFO
SUBJECT: CONSIDERATION OF DECLARING VEHICLES AND/OR EQUIPMENT AS EXCESS FOR PURPOSES OF DISPOSAL OR AUCTION

## I. RECOMMENDED ACTION

That the Board of Directors approve a resolution declaring vehicles and/or obsolete equipment as ready for disposal or auction and direct the CEO to dispose of the surplus items in conformance with METRO's Administrative Policy Number AP-2020 - Fixed Assets and Inventoried Items.

## II. SUMMARY

- In accordance with Santa Cruz Metropolitan Transit District's (METRO) policy on disposal of fixed assets, at least once per year Finance Department management shall recommend to the Board of Directors a list of items to be declared excess with appropriate action for disposal.
- Vehicles and/or equipment have exceeded their useful lives and are no longer needed by METRO.
- Staff recommends that the Board of Directors approve the resolution for the disposal or auction of excess property (Attachment A) and declare the item(s) listed in Exhibit A as excess and direct staff to use appropriate action for disposal.


## III. DISCUSSION/BACKGROUND

The following vehicles/equipment identified in the Excess Vehicle \& Equipment Listing (Exhibit A) have become obsolete and surpassed their useful life expectancy:

- One (1) H3C MSR 30-20 Router, no. 5008
- One (1) 2003 New Flyer Bus no. 2221

The vehicle recommended for disposal is fully depreciated, so there is no financial obligation to a granting agency with regard to the recommended disposal. METRO no longer has a need for these assets listed above; therefore, it is recommended that they be disposed of at this time.

The disposition of these assets has been coordinated with management and staff in processing them for disposal, recycling or auction, if appropriate.

Staff recommends that the Board of Directors approve a resolution (Attachment A) and declare the items listed in Exhibit A as excess and direct staff to use appropriate action for disposal.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to Financial Stability, Stewardship, \& Accountability.

## V. FINANCIAL CONSIDERATIONS/IMPACT

The estimated gross market value of the vehicle included in the disposal list is approximately \$-0-. All vehicles/equipment items have reached the end of their useful life and are obsolete. There is no financial impact as a result of these disposals.

Any revenue generated from the sale of vehicles, equipment or inventory is recorded in the District's general ledger to account 407090-100 "Gain/Loss on Disposal of Assets."

## VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

Keep the vehicle and equipment in capital asset inventory. Staff does not recommend this alternative because the items have exceeded their useful life and/or are cost-prohibitive to repair and are no long in use.

## VIII. ATTACHMENTS

Attachment A: Resolution to Approve for the Disposal or Auction of Excess Property
Exhibit A: Excess Vehicle \& Equipment Listing-as of September 24, 2021

## IX. APPROVALS:

Approved as to fiscal impact: Chuck Farmer, CFO


Alex Clifford, CEO/General Manager


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# Attachment A 

# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.
On the Motion of Director:
Duly Seconded by Director:
The Following Resolution is Adopted:

## RESOLUTION TO APPROVE THE DISPOSAL OR AUCTION OF EXCESS ASSETS

WHEREAS, the Santa Cruz Metropolitan Transit District (District), receives federal financial assistance from the Federal Transit Administration (FTA) to acquire real property, equipment and supplies, and rolling stock; and

WHEREAS, all such assets must be managed, used, and disposed of in accordance with applicable laws and regulations; and

WHEREAS, the FTA prescribes the method and delivers guidance to public transit operators to comply with grant management requirements in accordance with the regulations in Title 49 Code of Federal Regulations, part 24 (49CFR 24) and FTA Circular 5010.1E; and

WHEREAS, the acquisition cost of each item identified as excess is greater than \$5,000; and

WHEREAS, the District has determined that it is necessary to either dispose of the property, and/or to place the items up for auction.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT, that it hereby resolves, determines and orders as follows:

1. The following assets are declared excess property on the Excess Vehicle \& Equipment Listing as of 09/24/2021, "Exhibit A" and may be disposed of or auctioned as such:
a. "One (1) H3C MSR 30-20 Router, no. 5008";

## Attachment A

Resolution No. $\qquad$
Page 2 of 3
b. "One (1) 2003 New Flyer , no. 5620 ";

PASSED AND ADOPTED by the Board of Directors of the Santa Cruz Metropolitan Transit District on September 24, 2021, by the following vote:

AYES: DIRECTORS -
NOES: DIRECTORS -
ABSENT: DIRECTORS -
ABSTAIN: DIRECTORS -

Donna Lind, Board Chair

ATTEST:

## ALEX CLIFFORD

CEO/General Manager

APPROVED AS TO FORM:

JULIE SHERMAN
General Counsel

## Attachment A

Resolution No.
Page 3 of 3

## EXHIBIT A, SANTA CRUZ METROPOLITAN TRANSIT DISTRICT RESOLUTION NO. <br> $\qquad$

SANTA CRUZ METROPOLITAN TRANSIT DISTIRCT EXCESS VEHICLE \& EQUIPMENT LISTING AS OF 09/24/2021
(Attached)


DATE: $\quad$ September 24, 2021
TO: Board of Directors
FROM: Kristina Mihaylova, Deputy Finance Director
SUBJECT: CONSIDERATION OF RESOLUTION APPROVING THE FY22 REVISED CAPITAL BUDGET/PORTFOLIO

## I. RECOMMENDED ACTION

## That the Board of Directors adopt a resolution approving the FY22 Revised Capital Budget/Portfolio, as presented in Attachment B

## II. SUMMARY

- The Board of Directors (Board) adopted the FY22 Capital Budget/Portfolio on June 25, 2021.
- Periodic capital budget revisions may be required due to new grant awards, new projects, changes to the scope of existing projects, spending adjustments and removal of projects that are no longer active.
- Revisions to an adopted capital budget require Board approval and the adoption of a resolution.


## III. DISCUSSION/BACKGROUND

The Board must adopt an Operating and Capital Budget by June 30 th each year. The Board adopted the FY22 \& FY23 Operating and FY22 Capital Budget/Portfolio on June 25, 2021.

Periodically, capital budget revisions are required to add new projects, revise project balances and funding sources, update project descriptions, etc. This will be the first revision to the FY22 Capital Budget/Portfolio since adoption.

Staff requests that the Board adopt a resolution (Attachment A) to approve the FY22 Revised Capital Budget/Portfolio (Attachment B).

A Reconciliation by Project as of September 24, 2021 (Attachment C) is provided; this reconciles the (current) FY22 Revised Capital Budget/Portfolio against the (original) Final FY22 Capital Budget/Portfolio adopted on June 25, 2021.

This revision impacts multiple projects.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This pertains to METRO's Financial Stability, Stewardship \& Accountability

## V. FINANCIAL CONSIDERATIONS/IMPACT

The original FY22 Capital Budget/Portfolio adopted June 25, 2021 totals \$27,189,096.

- Revision 1 - September 24, 2021 - This revision added three (3) projects, removed two (2) projects; revised the available budget balances for ten (10) existing projects; added additional funding to one (1) existing project, and revised the description on one (1) project. This revision resulted in a net decrease of $\$ 2,434,839$, for a Revised FY22 Capital Budget/Portfolio balance of \$24,754,257.

The Reconciliation by Project as of September 24, 2021 (Attachment C) lists the detail of all changes by project since adoption on June 25, 2021, and includes an explanation for the action. The year to date change is a net decrease of $\$ 2,434,839$.

The estimated balance of the Operating and Capital Reserve Fund after this revision is an accrued balance of approximately \$2M. Reminder: The Operating and Capital Reserve Fund is comprised of Alternative Fuel Tax Rebates from prior years, and any excess revenues above actual expenses (carryover) transferred from the Operating Budget. Note that the estimate provided here includes deductions for approved capital projects and commitments (the required local match) against grants that may not yet have been awarded; those un-awarded projects are not included in the attached revised budget. If or when those grants are awarded, the capital budget will be revised accordingly.

## VI. ALTERNATIVES CONSIDERED

There are no recommended alternatives at this time. If the revised budget is not approved, important capital improvements and capital projects could be delayed or cancelled.

## VII. ATTACHMENTS

## Attachment A: FY22 Capital Budget/Portfolio Resolution <br> Attachment B: FY22 Revised Capital Budget/Portfolio as of September 24, 2021 <br> Attachment C: FY22 Revised Capital Budget/Portfolio - Reconciliation by Project as of September 24, 2021 <br> Prepared by: Kristina Mihaylova, Deputy Finance Director

Board of Directors
September 24, 2021
Page 3 of 3

## VIII. APPROVALS

Approved as to fiscal impact: Chuck Farmer, CFO


Alex Clifford, CEO/General Manager


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# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.
On the Motion of Director $\qquad$
Duly Seconded by Director $\qquad$
The following Resolution is adopted:

## A RESOLUTION OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT AUTHORIZING A REVISION TO THE FY22 CAPITAL BUDGET/PORTFOLIO

WHEREAS, the Board of Directors approved the FY22 Capital Budget/Portfolio on June 25, 2021 with a total budget of $\$ 27,189,096$; and

WHEREAS, it is necessary to revise the adopted FY22 Capital Budget/Portfolio by $\$ 2,434,839$;
NOW, THEREFORE, BE IT RESOLVED, that the Board of Directors of the Santa Cruz Metropolitan Transit District hereby amends the FY22 Capital Budget/Portfolio per Attachment B to this resolution for a total FY22 Revised Capital Budget/Portfolio of \$24,754,257.

PASSED AND ADOPTED this 24th day of September 2021, by the following vote:
AYES: Directors -
NOES: Directors -
ABSENT: Directors -
ABSTAIN: Directors -


ATTEST
ALEX CLIFFORD
CEO, General Manager

## APPROVED AS TO FORM

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9.6B. 1

| SANTA CRUZ METROPOLITAN TRANSIT DISTRICT |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| FY22 (REVISED) CAPITAL BUDGET/ANTICIPATED SPENDING |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| AS OF SEPTEMBER 24, 2021 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  | Restricted | RESTRICTED | RESTRICTED | RESTRICTED | RESTRICTED | RESTRICTED | BUS | REPLACEMENT | UND |  |  |  |
|  |  |  |  |  |  |  |  |  |  | \$3M PER YEA | (MEASURE D + | SB1 STA\&SGR) |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  | RESTRICTED | RESTRICTED |  |  |  |
|  |  | PROJECT/ACTIVITY |  | FEDERAL FUNDS | PTMISEA (18) | STIP | LCTOP | LPP | $\begin{aligned} & \text { CAPITAL } \\ & \text { RESTRICTED } \\ & \text { STA } \end{aligned}$ | STA-SB1 (XFR FROM OPER BUDGET) | STA-SGR (SB 1) | MEASURE D (XFR FROM OPER BUDGET) | OPERATING \& CAPITAL RESERVE FUND |  | TOTAL |
| Revenue Vehicle Purchases, Replacements \& Campaigns-Fleet Electrification Projects |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ${ }^{23}$ | 19.0026 | FY18 STIP - 2 ZEBS (STIP, LPP, HVIP $=\$ 300 \mathrm{~K}$ ) |  |  |  | \$ |  | \$ |  |  |  | \$ 103,339 |  |  | \$ 103,339 |
| 24 | 19.0037 | Electric Bus (3) + Infra \& Proj Mgmt. (FTA 5339c FY16) |  | \$ - |  |  |  |  |  |  |  | \$ |  | \$ | \$ |
| 25 | 19.0041 | ${ }_{\text {Completion of JKS Facility-ZEB Yard Charging }}^{\text {Infrastructure }}$ |  |  |  |  |  |  |  |  |  |  | \$ . | \$ |  |
| 26 | 21-0002 | Drivers Bariers |  |  |  |  |  |  |  |  |  | \$ 526,060 |  |  | \$ 526.060 |
|  |  | Subtotal |  | \$ | \$ | \$ | \$ | \$ | \$ | \$ | \$ . | \$ 629,399 | \$ |  | + 629,399 |
| Non-Revenue Vehicle Purchases \& Replacements |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 27 | 21.0005 | Non-Revenue Electric Vehicles (FTA 5339a FY20) |  | \$ 100,000 |  | 仡 |  | , |  |  |  |  |  |  | \$ 100,000 |
| 28 | 21-0006 | Sevice Truck (FTA 5339a FY20) |  | \$ 150,000 |  |  |  |  |  |  |  |  |  |  | \$ 150,000 |
|  |  | Subtotal |  | \$ 250,000 | \$ | \$ | \$ | \$ | \$ | \$ | \$ | \$ | \$ |  | + 250,000 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fleet \& Maint Equipment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 29 | 19.0045 | Floor Scrubber (1) for Maint. Shop (FTA 5339a FY18) |  | \$ 22,801 |  |  |  |  |  |  |  |  |  |  | \$ 22,801 |
| 30 | 21.0004 | Golf Club Part Washers (FTA 5339a FY20) |  | \$ 80,000 |  |  |  |  |  |  |  |  |  |  | \$ 80,000 |
| 31 | 22.0002 | Facilities Maintenance Equipment |  | \$ 22,199 |  |  |  |  |  |  |  |  |  |  | \$ 22,199 |
|  |  | Subtotal |  | \$ 125,000 | \$ | \$ | \$ | \$ | \$ | \$ | \$ | \$ | \$ |  | \$ 125,000 |
| Office Equipment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  | \$ . |  |  |
|  |  | Subtotal |  | \$ | \$ | \$ | \$ | \$ | \$ | \$ | \$ . | \$ . | \$ |  |  |
| Misc. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 32 | 19.0048 | Misc Capital Contingency- $\$ 800 \mathrm{~K}$ - 11/15/19 BOD+\$100K 5/21/2021 |  |  |  |  |  |  |  |  |  |  | \$ 224,824 |  | \$ 224,824 |
| 33 | 19.0048h | EOC Equipment |  |  |  |  |  |  |  |  |  |  | \$ 10,400 |  | \$ 10,400 |
| 34 | 19.00480 | Maintstar Upgrade |  |  |  |  |  |  |  |  |  |  | \$ 37,000 | \$ | \$ 37,000 |
| 35 | 19.0048p | SVT Trash and Recycling |  |  |  |  |  |  |  |  |  |  | \$ 8,734 |  | \$ 8,734 |
| 36 | 19.00489 | Timekeeping system - upgrade |  |  |  |  |  |  |  |  |  |  | \$ 14,900 | \$ | \$ 14,900 |
| 37 | 19.0048 r | Financial system: ABS - upgrade |  |  |  |  |  |  |  |  |  |  | \$ 10,000 |  | \$ 10,000 |
| 38 | 21.0007 | Hardware for Bus Stop Redesign |  |  |  |  |  |  |  |  |  |  | \$ 19,599 |  | ¢ 19,599 |
|  |  | Subtotal |  | S | \$ | \$ | $\$$ | \$ | \$ | \$ . | $\$$ | \$ | \$ 325,457 |  | \$ 325,457 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| TOTAL CAPITAL PROJECTS |  |  |  | ¢ 1,063,526 | \$ 4,469,355 | \$ 635,541 | \$ - | \$ 302,000 | \$ 28,255 | \$ | \$ 882,754 | \$ 1,456,311 | \$ 1,884,787 |  | ¢ 10,722,529 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

9.6B. 2



Attachment B

| SANTA CRUZ METROPOLITAN TRANSIT DISTRICT |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| FY22 (REVISED) CAPITAL BUDGET/PORTFOLIO |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| AS OF SEPTEMBER 24, 2021 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  | Restricted |  | RESTRICTED |  | RESTRICTED | RESTRICTED |  | RESTRICTED | RESTRICTED | BUS | REPLACEMENT | UND |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  | \$3M PER YEA | (MEASURE D + | SB1 STA\&SGR) |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  | RESTRICTED | RESTRICTED |  |  |  |
|  |  | PROJECT/ACTIVITY |  | FEDERAL FUNDS |  | PTMISEA (1B) |  | STIP | LCTOP |  | LPP | $\begin{gathered} \text { CAPITAL } \\ \text { RESTRICTED } \\ \text { STA } \end{gathered}$ | STA-SB1 (XFR FROM OPER BUDGET) | STA-SGR (SB 1) | MEASURE D (XFR FROM OPER BUDGET) | OPERATING \& CAPITAL RESERVE FUND |  | TOTAL |
| Revenue Vehicle Purchases, Replacements \& Campaigns-Fleet Electrification Projects |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ${ }^{23}$ | 19.0026 | FY18 STIP - 2 ZEBS (STIP, LPP, HVIP $=\$ 300 \mathrm{~K}$ ) |  |  |  |  | \$ | \$ |  | \$ |  |  |  |  | \$ 103,339 |  |  | \$ 103,339 |
| 24 | 19.0037 | Electric Bus (3) + Infra \& Proj Mgmt. (FTA 5339c FY16) |  | \$ 3,523,996 |  |  |  |  |  |  |  |  |  |  | \$ 1,082,037 |  |  | \$ 4,606,033 |
| 25 | 19.0041 | ${ }_{\text {Completion of JKS Facility-ZEB Yard Charging }}^{\text {Infrastructure }}$ |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ 262,500 |  | \$ 262.500 |
| 26 | 21.0002 | Drivers Barriers |  |  |  |  |  |  |  |  |  |  |  |  | 526.060 |  |  | \$ 5262,060 |
|  |  | Subtotal |  | \$ 3,523,996 | \$ | \$ | \$ | \$ | \$ | \$ |  | \$ | \$ | \$ . | \$ 1,711,436 | \$ 262,500 |  | \$ 5,497,932 |
| Non-Revenue Vehicle Purchases \& Replacements |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 27 | 21.0005 | Non-Revenue Electric Vehicles (FTA 5339a FY20) |  | \$ 100,000 |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ 100,000 |
| 28 | 21.0006 | Sevice Truck (FTA 5339a FY20) |  | \$ 150,000 |  |  |  |  |  |  |  |  |  |  |  |  |  | ${ }^{\$} 150,000$ |
|  |  | Subtotal |  | \$ 250,000 | \$ |  | \$ |  | \$ | \$ |  | \$ | \$ | \$ | \$ | \$ . |  | $\bigcirc \quad 250,000$ |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fleet \& Maint Equipment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 29 | 19.0045 | Floor Scrubber (1) for Maint. Shop (FTA 5339a FY18) |  | \$ 22,801 |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ 22,801 |
| 30 | 21.0004 | Golf Club Part Washers (FTA 5339a FY20) |  | \$ 80,000 |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ 80,000 |
| 31 | 22.0002 | Facilities Maintenance Equipment |  | \$ 22,199 |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ 22,199 |
|  |  | Subtotal |  | \$ 125,000 | \$ |  | \$ |  | \$ | \$ |  | \$ | \$ | \$ | \$ | \$ |  | \$ 125,000 |
| Office Equipment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ - |  |  |
|  |  | Subtotal |  | \$ | \$ | \$ | \$ |  | \$ | \$ |  | \$ | \$ | \$ | \$ . | \$ |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 32 |  | Misc Capital Contingency-\$800K - 11/15/19 BOD+\$100K 5121 202 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ${ }_{3} 3$ | ${ }_{\text {19-0048h }}$ | ${ }_{\text {EOC }}^{\text {5/21/202 }}$ Equipment |  |  |  |  |  |  |  |  |  |  |  |  |  | $\$$ 224,824 |  | $\$$ 224,824 <br>  10,400 |
| 34 | 19.00480 | Maintstar Upgrade |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ 37,000 | \$ | \$ 37,000 |
| 35 | 19.0048p | SVT Trash and Recycling |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ 8,734 |  | \$ 8,734 |
| 36 | 19.00489 | Timekeeping system - upgrade |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ 14,900 | \$ | \$ 14,900 |
| 37 | 19.0048 r | Financial system: ABS - upgrade |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ 10,000 |  | \$ 10,000 |
| 38 | 21.0007 | Hardware for Bus Stop Redesign |  |  |  |  |  |  |  |  |  |  |  |  |  | \$ 19,599 |  | ¢ 19,599 |
|  |  | Subtotal |  | S | \$ | \$ |  |  | $\$$ | \$ |  | \$ | \$ . | $\$$ | \$ | \$ 325,457 |  | \$ 325,457 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| TOTAL CAPITAL PROJECTS |  |  |  | ( 5,675,522 |  | ¢ 4,469,355 |  | \$ 635,541 | 5 | \$ | \$ 302,000 | \$ 28,255 | \$ | \$ 882,754 | \$ 7,326,323 | \$ 5,434,508 |  | ( 24,754,257 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

9.6B. 5
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT
FY22 (REVISED) CAPITAL BUDGET/PORTFOLIO



| CAPITAL PROJECT | PJT\# | SOURCE |  | AMOUNT | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Remove: Zoom System for Conference Room | 19-0048m | OP \& CAPITAL RESERVE | \$ | $(4,046)$ |  |
| Reason: Project Completed in prior year. |  |  |  |  |  |
| Revise Project Budget Balance: Misc Capital Contingency-\$800K - | 19-0048 | OP \& CAPITAL RESERVE | \$ | 10,493 |  |
| Reason: Adjust available budget based on prior year spending |  |  |  |  |  |
| Revise Project Budget Balance: Hardware for Bus Stop Redesign | 21-0007 | OP \& CAPITAL RESERVE OP \& CAPITAL RESERVE | $\begin{aligned} & \$ \\ & \$ \end{aligned}$ | $\begin{gathered} (68,401) \\ 18,000 \end{gathered}$ |  |
| Reason: Adjust available budget based on prior years spending and add additional funding in FY22 |  |  |  |  |  |
| Add project: Facilities Maintenance Equipment | 22-0002 | FTA | \$ | 22,199 |  |
| Transfer Funds: Funds needed for new project | 19-0045 | FTA | \$ | $(22,199)$ |  |
| Reason: FTA Funds available after the completion of project 19-0045 |  |  |  |  |  |



|  |  | \$ | (2,434,839) |  |
| :---: | :---: | :---: | :---: | :---: |
| FUNDING SUMMARY: |  |  |  |  |
|  | OP \& CAPITAL RESERVE | \$ | $(119,553)$ |  |
|  | FTA | \$ | $(144,841)$ |  |
|  | LCTOP | \$ | (144,84) |  |
|  | LPP | \$ | $(786,000)$ |  |
|  | MEASURE D | \$ | $(462,338)$ |  |
|  | PTMISEA | \$ | - |  |
|  | STA | \$ | $(1,228)$ |  |
|  | STA-SGR | \$ |  |  |
|  | STBG | \$ | $(200,000)$ |  |
|  | STIP | \$ | $(720,899)$ |  |
| TOTAL CAPITAL BUDGET REVISIONS THROUGH 09/24/21: |  |  | \$ | $(2,434,839)$ |
| FY22 REVISED CAPITAL BUDGET/PORTFOLIO AS OF SEPTEMBER 24, 2021: |  |  | \$ | 24,754,257 |
| 09-24-2021 FY22 Capital Budget Revisions Template-Attachment C 2 |  |  |  |  |

DATE: September 24, 2021
TO: Board of Directors
FROM: Dawn Crummié, Human Resources Director

## SUBJECT: AUTHORIZE AND FUND A REVENUE ACCOUNT PROGRAM MANAGER POSITION

## I. RECOMMENDED ACTION

## Authorize and fund a Revenue Account Program Manager in the Finance Department

## II. SUMMARY

- Santa Cruz Metropolitan Transit District (METRO) is in need of a full-time dedicated Revenue Account Program Manager professional.
- METRO contracted with Koff \& Associates (hereinafter "K\&A") to conduct a total classification and compensation study in July 2021.
- Due to the workload of our Customer Service and Finance Departments, staff is asking to create a Revenue Account Program Manager position to manage, coordinate, evaluate, develop, implement fare media programs, revenue services, and ticket and pass sales program.
- For reporting structure purposes, the Revenue Account Program Manager position will be reporting to the Finance Department.
- METRO staff and Service Employees International Union Local 521 (SEIU) representatives met and discussed the needs of the organization. It was agreed that the previous SEIU represented postion of Revenue Account Coordinator be unfunded and removed from SEIU representation and that a Revenue Account Program Manager positon be created and unrespresented as a management position.
- On September 10, 2021, the Human Resources Director requested that the Personnel/HR Standing Committee (Committee) review and recommend the full Board of Directors approve this position. The Committee voted unannumously to recommend approval to the full Board of Directors (Board) with no additions.
- Staff is recommending Board approve the Revenue Account Program Manager position.


## III. DISCUSSION/BACKGROUND

In June 2021, the Revenue Account Coordinator resigned from METRO employment. At that time, METRO contracted with K\&A to evaluate the needs of the agency. A total analysis and compensation study was performed.

During the study, K\&A reviewed prior classification descriptions and related documentation. From 1989 to 2016, the position was called Ticket \& Pass Program Specialist. At that time, this position reported to the Fixed Route Superintendent. After the incumbent retired and the department was restructured, this position was filled with contractors reporting to the Paratransit Superintendent and Finance Manager. In 2017, METRO hired a new employee to fill the Ticket and Pass Program Specialist position. In 2019, a full salary and compensation study was performed, reclassifying this position to a Revenue Account Coordinator.

Human Resources, Finance and Customer Service staff have worked with K\&A staff to create a new Revenue Account Program Manager position description and corresponding wage scale.

K\&A presented a Total Compensation Study which reflected comparison agency salaries and benefits. The seven established labor market comparable agencies were:

- Central Contra Costa County Transit Authority
- City of Santa Cruz
- County of Santa Cruz
- Monterey-Salinas Transit District
- Riverside Transit Agency
- San Joaquin Regional Transit District
- Santa Barbara Metropolitan Transit District

These are the same seven agencies used in previous studies for management positions.

K\&A was not able to find a sufficient number of comparable matches. Thus, internal alignment with other classifications was considered, either in the same class series or those classifications that have similar scope of work, level of responsibility, reporting relationship structure, supervision exercised and received, and related job factors.

Going forward, staff determined that METRO is in need of a Revenue Account Program Manager who can be responsible for managing and directing fare programs and revenue services. The shift from a non-management position to a management position was determined based on the level of new responsibilities given to the position. The new job description delineates a program management classification responsible for managing and directing fare programs and revenue services, including evaluating existing revenue structure, processes, and systems and recommending and implementing improvements, creating and/or updating policies and procedures, and implementing new fare and revenue collection systems. Our current Revenue

Account Coordinator position description allows the incumbent to only work by taking the direction and scope as given.

On September 10, 2021, the Human Resources Director requested that the Personnel/HR Standing Committee (Committee) review and recommend the full Board of Directors approve this position. The Committee voted unannumously to recommend approval to the full Board of Directors (Board) with no additions.

If approved, an open recruitment will be performed to fill the Revenue Account Program Manager position.

Staff requests the Board approve the addition of a Revenue Account Program Manager in the current Management Compensation Policy.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report ties to the following strategic priorities:

- Service Quality and Delivery
- Employee Engagement: Attract, Retain and Develo9p
- Strategic Alliances and Community Outreach
V. FINANCIAL CONSIDERATIONS/IMPACT

Funding for this position is in the FY22 \& FY23 Customer Service Operating Budget.
The adoption of the recommendations contained in this report will require the transfer of funds from the vacant Revenue Account Coordinator position under the Customer Service Department Operating Budget to the Finance Department Operating Budget.

The budget increase in FY22 and FY23 would be $\$ 24 \mathrm{~K}$ and $\$ 29 \mathrm{~K}$, respectively.

## VI. CHANGES FROM COMMITTEE

None.

## VII. ALTERNATIVES CONSIDERED

- Not approving the addition of the position is an alternative. Staff does not recommend this option. This position meets the needs of METRO.
- Reject the suggested classification and wage survey. Staff does not recommend this action since the new class specification and its wage survey were researched and developed based on the developing needs of METRO.


## VIII. ATTACHMENTS

Attachment A: Revenue Account Program Manager Job Description
Attachment B: Revenue Account Program Manager Wage Scale

Prepared by: Dawn Crummié, Human Resources Director
IX. APPROVALS

Dawn Crummié, HR Director


Approved as to fiscal impact: Chuck Farmer, Chief Financial Officer


Alex Clifford, CEO/General Manager


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# Attachment A <br> HUMAN RESOURCES DEPARTMENT Santa Cruz METRO 

Class Code: OA121
FLSA Status: Exempt

# Revenue Account Program Manager Bargaining Unit: Management 

## DEFINITION:

Under general direction of Chief Financial Officer and/or Deputy Finance Director, the Revenue Account Program Manager plans, develops, organizes, manages, evaluates, and implements fares programs and revenue services; manages fare media and systems projects; performs accounting, financial analysis, and bookkeeping to support Santa Cruz METRO financial function, processes, and Ticket and Pass Sales Program; and performs other related work as required.

## DISTINGUISHING CHARACTERISTICS:

This is a program management classification responsible for managing and directing fare programs and revenue services including evaluating existing revenue structure, processes, and systems and recommending and implementing improvements, creating and/or updating policies and procedures, and implementing new fare and revenue collection systems. The position manages a complex and multidisciplinary program that involves contact inside and outside of the agency and the ability to manage multiple stakeholder interests and requires a high level of technical expertise and acumen in support of management and/or Board priorities, strategic initiatives, and directives. The work involves a high-level of problem-solving requiring analysis of unique issues or increasingly complex problems without precedent and/or structure and formulating, presenting, and implementing strategies and recommendations for resolution. Work assignments are typically given as broad, conceptual ideas and directives and the incumbent is accountable for overall results and responsible for developing guidelines, action plans, and methods to provide deliverables and services on time and within budget.
This position reports to the Chief Financial Officer and/or Deputy Finance Director; and may receive direction from the Customer Service Manager.

## EXAMPLES OF DUTIES AND RESPONSIBILITIES:

The duties listed below represent the various types of work that may be performed. The omission of specific statements of duties does not exclude them if the work is related or a logical assignment to this class.

- Plans, manages, evaluates, and implements fare programs and revenue services across the agency.
- Leads the development and standardization of procedures and methods to improve and continuously monitor the efficiency, security, and effectiveness of fare revenue operations and service delivery methods and procedures in order to maximize funding and efficiencies and minimize costs and threats of fraud or theft; evaluates and monitors operations, revenue streams and fare structure, collection processes, and fare media and platforms; conducts studies and analyses, identifies opportunities for improvement, evaluates alternatives, develops recommendations, and implements changes; makes decisions affecting METRO's fare pricing, cash collection, and system changes.
- Recommends and implements program goals and objectives, policies, procedures, work standards, and internal controls.
- Plans, manages, and implements fare media and systems projects including design, testing, installation, and maintenance; defines project requirements, methods, and end objectives in


## Attachment A <br> HUMAN RESOURCES DEPARTMENT <br> Santa Cruz METRO

consultation with vendors and end users; develops and manages project budgets; develops concept documents, internal controls, and process documentation; coordinates project activities with vendors, contractors, consultants, and other Santa Cruz METRO departments.

- Serves as system administrator for assigned systems, including generating reports and setting up, updating, and maintaining access rights to users and user groups.
- Analyzes and identifies variances and problems in fare and revenue collecting equipment; coordinates maintenance and upgrade of equipment; maintains and stocks change and ticketing machines.
- Performs accounting, financial analysis, and general support functions for Santa Cruz METRO's Ticket and Pass Sales Program including balancing and reconciling Ticket Vending Machine (TVM) sales, counting and depositing TVM revenue, ordering change to refill machines, and providing TVM revenue information to the Finance Department, lost credit reports to the Customer Service Department, and reporting all technical issues to the Fleet Department.
- Coordinates directly with the Customer Service Director on developing and implementing revenue and ticketing systems, equipment, and procedures and providing training to customer service staff.
- Develops assigned budgets including providing analysis of types of sales and trends in sales and customer preferences.
- Delivers Santa Cruz METRO tickets and passes to ticket agents and vendors; reconciles ticket stock and collects payments for tickets and passes sold.
- Processes, tracks, and reconciles ticket and pass requests received via online sales, mail order, and discounted pass requests (bulk purchases).
- Prepares and makes bank deposits for collected revenues, provides weekly summary deposit recaps of all ticket and pass sales to the Finance Department, assists in audits, resolves technical and reporting issues, and ensures security and compliance with established financial controls including ensuring cash is handled in dual custody and protection and security of fare media.
- Coordinates weekly cash pickups and communicates with the vendor in case of process disruptions, changes in pickup schedule or location, and discrepancies in the value of the weekly pickups amounts and bank deposits.
- Provides periodic updates to senior staff and Board of Directors on revenue service outcomes and changes to processes and systems.
- Maintains various records and information related to ticket and pass sales including sales reports, deposit slips, receipts, invoices, and other documents; compiles data and prepares reports on sales revenue, cash receipts, and other program activities; analyzes and streamlines multiple revenue streams and fares; develops new or ad hoc reports as requested by management.
- Performs various office support duties including answering phones and providing information to employees and the public, maintaining inventories and ordering supplies, and typing memoranda, letters, reports, contracts, purchase orders, statistical data, specifications, and other documents as directed.
- Interprets laws, regulations, and policies to determine relevancy to fare program and revenue services; affirms program compliance or recommends measures to ensure compliance with laws and regulations.
- Prepares a variety of administrative, financial, and technical reports, as well business correspondence and presentations; presents reports and to internal and external stakeholders and the Board of Directors.
- Serves as a resource by providing consultation and guidance to staff and management with respect to fare programs and revenue services delivery or operational effectiveness issues.


## Attachment A <br> HUMAN RESOURCES DEPARTMENT

## Santa Cruz METRO

- Stays informed of existing and emerging fare and revenue collection strategies, systems, and equipment.
- Operates standard office equipment and utilizes standard business computer software in performing job tasks.
- Drives a Santa Cruz METRO vehicle to perform assignments.
- Performs as a hands on "working" manager.
- Performs related work as required.


## EMPLOYMENT STANDARDS:

## Knowledge of:

- Principles and practices of program management including planning, development, implementation, and evaluation.
- Principles, practices, and techniques related to multi-stream revenue collection, counting, reconciling, processing, and reporting.
- Financial analysis and management principles including cash management and cash flow related to revenue streams.
- Knowledge of Generally Accepted Accounting Principles (GAAP) used by state and local governments;
- Principles and practices of general accounting, bookkeeping, and auditing, including Generally Accepted Accounting Principles (GAAP) used by state and local government agencies.
- Fare media and systems, equipment, hardware, and software applications used in revenue collections; automated fare systems; and/or alternative card payment systems and applications.
- Principles and techniques for evaluating revenue streams and fare structures.
- Fraud and theft control techniques, measures, and internal audit requirements.
- Principles and practices of project management, including identifying system needs and issues, researching and evaluating technology and the most effective courses of action, and implementing solutions.
- Principles and practices of vendor relationship management.
- Applicable Federal, State, and local laws and regulations and Santa Cruz METRO policies and procedures affecting fare programs and revenue services.
- Recordkeeping principles and procedures.
- Telephone techniques and etiquette.
- Correct English usage, grammar, spelling, punctuation, and vocabulary.
- Modern office practices, methods, and computer equipment and applications related to the work.
- Techniques for providing a high level of customer service by effectively dealing with the public, vendors, contractors/consultants, and Santa Cruz METRO staff.


## Ability to:

- Develop and implement goals, objectives, practices, policies, procedures, and work standards.
- Effectively manage and administer fare program and revenue services operations and activities.
- Adapt to changes in priorities or resources that impact pre-established timelines and courses of action.
- Maintain awareness of the functioning and status of multiple work groups or program areas simultaneously.
- Navigate the organization and its competing priorities for effective program management.

Attachment A<br>HUMAN RESOURCES DEPARTMENT<br>\section*{Santa Cruz METRO}

- Organize, coordinate, and implement revenue services operations and activities.
- Research, evaluate, and recommend new service delivery methods, procedures, and techniques related to fare and revenue collection programs.
- Perform accounting, financial analysis, and field work with substantial independence, judgment and decision-making, and discretion.
- Build financial models, analyze assumptions and trends, and develop and present recommendations and conclusions.
- Understand the relationship between account records and documents for recording, reconciliation, and reporting purposes.
- Plan and manage fare media and systems development, enhancement, and maintenance projects.
- Principles of public speaking.
- Maintain records and control systems with accuracy and attention to detail.
- Prepare clear, concise, and complete reports and other written material.
- Perform accurate mathematical calculations and financial analyses.
- Maintain a calm demeanor in stressful situations.
- Understand, interpret, and apply all pertinent laws, regulations, codes, and ordinances and Santa Cruz METRO policies and procedures relevant to work performed.
- Independently organize work, set priorities, meet critical deadlines, and follow-up on assignments.
- Effectively use computer systems, software applications, and modern business equipment relevant to work performed.
- Communicate clearly and effectively in both oral and written form in one-on-one and group settings.
- Establish and maintain effective working relationships within the department and with other departments, agencies, contractors, consultants, vendors, and the public.


## MINIMUM QUALIFICATIONS:

Any combination of experience and education that would likely provide the required knowledge and abilities is qualifying. A typical way to obtain the knowledge and abilities would be:

## Education, Training and Experience:

Four-year degree in accounting, finance, economics, or a closely related field from an accredited college or university and four (4) years of professional experience in revenue collection, financial analysis, and/or accounting experience. Experience in a public agency is desirable.

## LICENSES AND CERTIFICATES:

A valid California Driver's License will be required at the time of appointment and throughout employment.

## SPECIAL REQUIREMENTS:

- Driving record will be reviewed as part of the application process.


## PHYSICAL AND MENTAL DEMANDS:

The physical and mental demands described here are representative of those that must be met by employees to successfully perform the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

# Attachment A <br> HUMAN RESOURCES DEPARTMENT 

## Santa Cruz METRO

## Physical Demands

While performing the duties of this job, the employee is often required to reach with hands and arms; walk and sit; use finger dexterity, and talk and hear. Work often requires the repetitive use of both hands to grasp and feel objects and use a keyboard. The employee is regularly required to stoop at the waist, kneel, crouch, and stand. Occasional lifting up to 25 pounds unaided may be required. Specific visual abilities required for this job include close vision, distance vision, the ability to see colors and shades, and the ability to perceive depth.

## Mental Demands

While performing the duties of this job, an employee uses written and oral communication skills; reads and interprets data, information and documents; uses basic math and mathematical reasoning; performs detailed work; deals with multiple concurrent tasks; and interacts with others encountered in the course of work.

## Safety:

Any required Personal Protective Equipment (PPE) will be provided.

## Work Environment:

The employee works in a standard office environment where the noise level is usually moderate. May work out in the field when needed.

## OTHER CONDITIONS OF EMPLOYMENT:

- Must pass a requisite background check.
- May occasionally work extended hours or hours outside of the regular schedule.

| *Adopted: | TBD |
| :--- | :--- |
| *BOD Approved: | TBD |
| *Revised: | 00-00-00 |
| *Job Family: | Professional- Finance |

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MANAGEMENT
MONTHLY SALARY SCHEDULE











CEO/General Manager
Chief Operating Officer
Maintenance Manager
Information Technology and Intelligent Transportation Systems Director
Marketing, Communications and Customer Service Director
Purchasing and Special Projects Director



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Effective 06/24/21 (FY22) / Adopted by the Board as of June 25, 202








Database Administrator
Assistant Operations Manager

Longevity Pay is based only on lenath of service.
Position added and adopted by the Board on
New position proposed to be added and ado

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DATE: September 24, 2021
TO: Board of Directors

FROM: Eddie Benson, Maintenance Manager

## SUBJECT: CONSIDERATION OF AUTHORIZING THE CEO TO USE THE CALIFORNIA ASSOCIATION FOR COORDINATED TRANSPORTATION (CALACT)/MORONGO BASIN TRANSIT AUTHORITY (MBTA) PURCHASING COOPERATIVE CONTRACT 18-01 FOR THE PURCHASE OF TWO BUSES FROM GILLIG, LLC.

## I. RECOMMENDED ACTION

## That the Board of Directors:

1) Authorize the CEO to obtain and exercise two bus options from the California Association for Coordinated Transportation (CALACT)/ Morongo Basin Transit Authority (MBTA) Purchasing Cooperative Contract 18-01 to purchase two Gillig buses; and,
2) Authorize the CEO to execute a contract with Gillig, LLC in an amount not to exceed \$1,508,381.95.

## II. SUMMARY

- The Santa Cruz Metropolitan Transit District (METRO) has budgeted for the purchase of two Compressed Natural Gas (CNG) Bus Rapid Transit (BRT) Plus low floor buses ( $35^{\prime}$ ) to replace vehicles that have reached their useful life in METRO's fleet.
- On February 14, 2020, METRO received a notable discretionary grant award from the California Department of Transportation's (Caltrans') Federal Transit Administration (FTA) Section 5339 Discretionary Bus Program in an amount of $\$ 1,360,000$ to replace two 1998 diesel-fueled buses with two CNG buses.
- METRO staff located purchase options from the California Association for Coordinated Transportation (CALACT) Morongo Basin Transit Authority (MBTA) Purchasing Cooperative Contract 18-01.
- Staff is requesting authorization to proceed with the purchase of two CNG buses from Gillig, LLC (Gillig) using the options as the most cost effective method to make the purchase.


## III. DISCUSSION/BACKGROUND

METRO needs to purchase two CNG BRT Plus Low Floor buses to replace aging vehicles in its fixed route fleet. METRO's Transit Asset Management Plan (TAM) establishes the useful life of a bus as 12 years. METRO currently has 21 buses with an average of 19.7 years and over 750,000 miles that need to be replaced as soon as possible. Twelve of these are 20-year old diesels have miles averaging 790,259.

On February 14, 2020, METRO received a notable discretionary grant award from Caltrans' FTA Section 5339 Discretionary Bus Program in the amount of $\$ 1,088,000$, with METRO funding $20 \%(\$ 272,000)$ local match, to replace two 1998 diesel-fueled buses with two CNG buses.

Utilizing cooperative purchasing agreements streamlines the procurement process and allows for better pricing than METRO would normally obtain due to the greater quantities requested. The CALACT Cooperative charges a procurement usage fee for Contract 18-01 of $1 \%$ based on the purchase order total before tax and any offered cash discounts. Tax is not charged on the usage fee.

Staff recommends that the Board of Directors (Board) award a contract to Gillig, LLC for the purchase of two CNG BRT Plus Low Floor buses in an amount not to exceed $\$ 1,447,700.59$, and that they authorize the CEO to execute the contract with Gillig, LLC utilizing the CALACT/MBTA Cooperative Purchasing Contract 1801 to obtain and exercise the two bus purchase options.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

METRO replacing two buses beyond their useful life is in alignment with the following strategic priorities:

- Service Quality and Delivery
- State of Good Repair


## V. FINANCIAL CONSIDERATIONS/IMPACT

Gillig, LLC two CNG BRT Plus low 35' floor buses - at a cost of $\$ 685,628.16$ per vehicle; plus $10 \%$ contingency of $\$ 137,125.63$ totaling $\$ 1,508,381.95$.

Funds to support this procurement are available in the FY19 Caltrans' Section 5339 Discretionary Bus Program in the amount of $\$ 1,088,000$, local match committed in Bus Replacement Funds (Measure D) in the amount of \$272,000 and additional funds in Bus Replacement Funds (Measure D) in the amount of $\$ 148,381.95$. The table below outlines the matrix for grant funding allocations.

| Project\#20-0002 | FY19 Caltrans' <br> Section 5339 <br> Discretionary Bus <br> Program | Bus Replacement <br> Funds (Measure D- <br> additional funding <br> needed) | Bus Replacement <br> Funds (Measure <br> D- Local match <br> Committed) | Total Cost |
| :---: | :---: | :---: | :---: | :---: |
| Two CNG Buses | $\$ 1,088,000$ | $\$ 148,381.95$ | $\$ 272,000$ | $\$ 1,508,381.95$ |

## VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

The Board could direct the Purchasing Manager to conduct a standalone procurement for these Gillig CNG buses. This is not recommend as it would take approximately six months and would likely result in higher priced vehicles due to the small quantity.

## VIII. ATTACHMENTS

Attachment A: Gillig CNG Bus Quote Sheet
Attachment B: Price Variance

Prepared by: Margo Ross, Chief Operations Officer Wondimu Mengistu, Grants and Legislative Analyst

## IX. APPROVALS

Eddie Benson, Maintenance Manager

Approved as to fiscal impact: Chuck Farmer, CFO


Alex Clifford, CEO/General Manager


## 디닏

April 15, 2021
Mr. Eddie Benson
Maintenance Manager
Santa Cruz Metropolitan Transit District (METRO)
110 Vernon Street
Santa Cruz, CA 95060

## RE: PRICE QUOTE FOR TWO (2) 35' CNG BRT PLUS LOW FLOOR BUSES

Dear Mr. Benson,
Thank you for your interest to purchase two (2) 35’ CNG BRT PLUS Low Floor Buses using options off the CaIACT Consortium Contract (MBTA RFP \#18-01).

Attached you will find the Price Variance that would pertain to your next order. GILLIG is pleased to quote the following:

## TWO (2) 35’X102" CNG BRT PLUS LOW FLOOR BUS \$685,628.16 EA

These prices are valid for 30 days. Prices include registration and license fees, CA Sales Tax ( $9.25 \%$ ) and a 1\% Spares Budget. The production of your buses can be scheduled within 12-15 months from receipt of purchase order. To maintain this production schedule, we will require a firm purchase order within 30 days.

We thank you for this opportunity and appreciate your interest in GILLIG and our products. We certainly look forward to working with METRO again and in so doing, continuing to build our long-term partnership. Should you have any questions, please do not hesitate to contact me.

Sincerely,

## Sean Solis

Sean Solis
Regional Sales Manager
cc: William F. Fay, Jr.
Javier Hernandez, Jr.

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# Attachment B 

## PRICE VARIANCE <br> 4/14/2021 <br> SANTA CRUZ, CA OFF CALACT CONSORTIUM CONTRACT <br> (2) 35 ' BRT+ CNG LOW FLOOR BUSES, SN: TBD

| ITEM | CALACT | SANTA CRUZ | VARIANCE |
| :---: | :---: | :---: | :---: |
| BRT+ STYLING | NOT INCLUDED | REQUIRED | 20,147.00 |
| ENGINE (CNG) | CUMMINS L9N, 280 HP W/(5) TYPE IV TANKS | CUMMINS L9N, 280 HP W/(5) TYPE IV TANKS |  |
| AUXILIARY ENGINE OIL FILTER | NOT INCLUDED | NOT REQUIRED | - |
| COOLANT FILTER (FOR NON-HYBRIDS) | STD FLEETGUARD | STD FLEETGUARD |  |
| AIR RESTRICTION INDICATOR | DONALDSON INFORMER RBX00-2277 | DONALDSON INFORMER RBX00-2277 |  |
| RADIATOR | EMP GEN IV MH4 (ELECTRIC) | EMP GEN IV MH4 (ELECTRIC) |  |
| E-COAT RAD/CAC | NOT INCLUDED | NOT REQUIRED |  |
| RADIATOR TANK GUARD | NOT INCLUDED | NOT REQUIRED |  |
| ALTERNATOR | EMP P450 (450 AMP) | NIEHOFF C803 (525 AMP) | - |
| NIEHOFF SMART VOLTAGE REGULATOR | NOT INCLUDED | REQUIRED | 689.00 |
| ENGINE OIL EXTRACTOR PORT | NOT INCLUDED | TITAN PROBALYZER | 47.00 |
| TRANSMISSION | ALLISON B400R | ALLISON B400R | - |
| ALLISON FUEL SENSE SOFTWARE | INCLUDED | REQUIRED | - |
| TRANSMISSION OIL EXTRACTOR PORT | NOT INCLUDED | TITAN PROBALYZER | 47.00 |
| BRAKES | DRUM, W/S-CAM | DRUM, W/S-CAM |  |
| AXLE HUB SEALS | C/R OIL SEALS | C/R OIL SEALS | - |
| WHEEL MOUNTING | HUB PILOTED | HUB PILOTED |  |
| HUBODOMETER | STEMCO 610 | NOT REQUIRED | (50.00) |
| AUTO TRACTION CONTRO (ATC) | NOT INCLUDED | NOT REQUIRED |  |
| WHEELS | (7) STEEL | (7) FULL POLISHED ALUMINUM WHEELS | 2,354.00 |
| DURA-BRIGHT COATING ON (7) WHEELS | NOT INCLUDED | REQUIRED | 1,162.00 |
| DURA-FLANGE COATING ON (7) WHEELS | NOT INCLUDED | REQUIRED | 1,379.00 |
| TIRES | (7) GOOD YEAR B305/85R22.5 METRO MILER | (7) MICHELIN 305/85R22.5, X INCITY | 924.00 |
| ELECTRIC STEERING ASSIST | NOT INCLUDED | NOT REQUIRED | - |
| CNG FUEL GAUGE | NOT INCLUDED | NOT REQUIRED | - |
| OIL PRESSURE \& COOLANT TEMP GAUGES LOCATED IN ENGINE COMP'T | ELECTRICAL | ELECTRICAL | - |
| REAR HAND THROTTLE | NOT INCLUDED | REQUIRED | 153.00 |
| AIR DRYER | SKF HCT-2000, HEATED | SKF HCT-2000, HEATED | - |
| AUTO AIR DRAIN VALVE AT PING TANK | KINGSTON | KINGSTON |  |
| BRAKE VALVE | BENDIX E-8P | BENDIX E-8P |  |
| ELECTRICAL TOW CONNECTION | NOT INCLUDED | COLE HERSEY 7-WAY | 179.00 |
| EXTENDED REAR TOW EYES | NOT INCLUDED | NOT REQUIRED | - |
| ENGINE SKID PROTECTION | NOT INCLUDED | NOT REQUIRED | - |
| A-POST SKID PLATES | NOT INCLUDED | REQUIRED | 144.00 |
| INSULATION PACKAGE | LEVEL 2 | LEVEL 2 | - |
| BATTERIES | (2) DEKA 8D | (2) GROUP 31 ODYSSEY AGM | 905.00 |
| KBI KPOWER SUPERCAPACITOR STARTING SYSTEM | NOT INCLUDED | REQUIRED | 3,818.00 |
| FRONT JUMP START CONNECTOR | NOT INCLUDED | ANDERSON 350 | 178.00 |
| REAR JUMP START CONNECTOR | NOT INCLUDED | ANDERSON 350 | 178.00 |
| WHEELCHAIR RAMP | LIFT-U, LU-18 (6:1) | LIFT-U, LU-18 (6:1) | - |
| HVAC MOTORS (THERMO KING T14) | EBM BRUSHLESS | EBM BRUSHLESS | - |
| HVAC COMPRESSOR (THERMO KING) | X430 | X430 | - |
| REFRIGERANT | R407C | R407C | - |
| REFRIGERANT PRESSURE DISPLAY | NOT INCLUDED | REQUIRED | 356.00 |
| CLIMATE COMFORT TECHNOLOGIES CCT 24V-1 ELECTRONIC AIR CLEANER | NOT INCLUDED | REQUIRED | 2,250.00 |

## Attachment B

## 4/14/2021 <br> SANTA CRUZ, CA OFF CALACT CONSORTIUM CONTRACT <br> (2) 35 ' BRT+ CNG LOW FLOOR BUSES, SN: TBD

PRICE VARIANCE

| ITEM | CALACT | SANTA CRUZ | VARIANCE |
| :---: | :---: | :---: | :---: |
| FRESH AIR MAKE-UP | NOT INCLUDED | REQUIRED | 428.00 |
| DRIVERS HEATER MOTORS | MCC BRUSH TYPE | MCC BRUSHLESS | 387.00 |
| AUXILIARY COOLANT HEATER | NOT INCLUDED | NOT REQUIRED |  |
| FRONT DOOR STEP HEATER | NOT INCLUDED | NOT REQUIRED | - |
| REAR DOOR STEP HEATER | NOT INCLUDED | NOT REQUIRED | - |
| STREETSIDE UNDERSEAT HEATER | NOT INCLUDED | NOT REQUIRED | - |
| REAR DOOR WARM WELCOME MAT | NOT INCLUDED | NOT REQUIRED | - |
| DASH MOUNTED DRIVERS FAN | NOT INCLUDED | (2) REQUIRED | 190.00 |
| FRONT \& REAR DOOR OPERATION | AIR POWERED | AIR POWERED | - |
| FRONT DOOR (VAPOR) | 40" SLIDE-GLIDE | 40" SLIDE-GLIDE | - |
| REAR DOOR (VAPOR) | 34" SWING OPEN | 34" SWING OPEN |  |
| REAR DOOR CONTROLS | FULL DRIVER CONTROL | VAPOR "CLASS" SYSTEM | 5,859.00 |
| SENSITIVE EDGE | NOT INCLUDED | REQUIRED | 650.00 |
| EXTERIOR FRONT DOOR VALVE | NOT INCLUDED | NOT REQUIRED |  |
| ELECTRICAL EQUIPMENT CABINET | 44" TALL, W/2 COOLING FANS | 44" TALL, W/2 COOLING FANS |  |
| INTERIOR AD FRAMES | NOT INCLUDED | NOT REQUIRED |  |
| EXTERIOR AD FRAMES | NOT INCLUDED | NOT REQUIRED |  |
| PASSENGER SEATS \& WHEELCHAIR RESTRAINTS | USSC CITISEAT, W/ V-PRO'S, \& STD Q'STRAINT BELTS \& RETRACTORS | USSC GEMINI, W/ (2) Q'PODS | 11,008.00 |
| RAISED REAR SEAT PLATFORM | NOT INCLUDED | NOT REQUIRED | - |
| DRIVERS SEAT | RECARO ERGO METRO, W/OUT HEADREST, <br> W/LAP BELT \& DOCKET 90A | RECARO ERGO METRO, W/HEADREST \& LAP BELT | - |
| HEADREST FOR DRIVERS SEAT | NOT INCLUDED | REQUIRED | 119.00 |
| DRIVERS SEAT CUSHION ALARM | NOT INCLUDED | NOT REQUIRED |  |
| ARROW DRIVER'S BARRIER W/EXTENDED GLASS (MV3080-0139) | NOT INCLUDED | REQUIRED | 5,240.00 |
| PASSENGER SIGNALS | PULL CORDS | PULL CORDS |  |
| REAR DOOR STOP REQUEST SWITCH | NOT INCLUDED | REQUIRED | 67.00 |
| SCHEDULE RACKS | NOT INCLUDED | NOT REQUIRED |  |
| SCHEDULE HOLDER SLOTS IN SIDE OF DRIVER'S BARRIER | NOT INCLUDED | REQUIRED | 64.00 |
| STANCHIONS | SSTL | YELLOW POWDER COATED | 400.00 |
| OVERHEAD GRABRAILS | SSTL | SSTL |  |
| NYLON GRAB STRAPS | NOT INCLUDED | (6) REQUIRED | 126.00 |
| PASSENGER WINDOWS | STD FRAME/FULL FIXED | BONDED FRAME/UPPER TRANSOM | 6,566.00 |
| 3M SCOTCH GUARD FILM TO PASSENGER WINDOWS | NOT INCLUDED | REQUIRED | 2,876.00 |
| PASSENGER INFO STATION | NOT INCLUDED | OBIC 19/23 2DP 1T SANTA CRUZ | 435.00 |
| HEADLAMPS | (4) PETERSON LED | (4) PETERSON LED | - |
| CORNERING LAMPS | NOT INCLUDED | (3) REQUIRED | 969.00 |
| REAR YIELD SIGN | NOT INCLUDED | REQUIRED | 673.00 |
| INTERIOR LIGHTS | LED | LED | - |
| PASSENGER READING LAMPS | NOT INCLUDED | REQUIRED | 743.00 |
| PLEASURE RADIO \& ANTENNA | NOT INCLUDED | NOT REQUIRED | - |
| 2-WAY RADIO | NOT INCLUDED | NOT REQUIRED | - |
| 2-WAY RADIO ANTENNA | NOT INCLUDED | REQUIRED | 175.00 |
| DRIVERS SPEAKER | NOT INCLUDED | NOT REQUIRED |  |
| HAND MICROPHONE FOR P/A | NOT INCLUDED | REQUIRED | 65.00 |
| DESTINATION SIGNS (FRONT) | HANOVER, AMBER LED | LUMINATOR, COLOR LED | 5,875.00 |
| DESTINATION SIGNS (CURBSIDE) | HANOVER, AMBER LED | LUMINATOR, AMBER LED | 304.00 |

# Attachment B 

## PRICE VARIANCE <br> 4/14/2021 <br> SANTA CRUZ, CA OFF CALACT CONSORTIUM CONTRACT <br> (2) 35 ' BRT+ CNG LOW FLOOR BUSES, SN: TBD

| ITEM | CALACT | SANTA CRUZ | VARIANCE |
| :---: | :---: | :---: | :---: |
| DESTINATION SIGN (STREETSIDE) | NOT INCLUDED | NOT REQUIRED | - |
| REAR RUN SIGN | NOT INCLUDED | LUMINATOR, AMBER LED | 1,480.00 |
| DASH MOUNTED FRONT RUN SIGN | NOT INCLUDED | NOT REQUIRED | - |
| HEATED FRONT DESTINATION SIGN GLAZING | NOT INCLUDED | NOT REQUIRED | - |
| FAREBOX PREWIRE, STANCHION \& LIGHT | NOT INCLUDED | REQUIRED | 300.00 |
| TRANSFER CUTTER | NOT INCLUDED | NOT REQUIRED | - |
| MECHANICAL PASSENGER COUNTER | NOT INCLUDED | NOT REQUIRED | - |
| FLOORING MATERIAL | ALTRO | ALTRO | - |
| FLOOR EDGING | VINYL | SSTL | 473.00 |
| ROOF HATCH | (1) MANUAL OPEN/CLOSE | (2) MANUAL OPEN/CLOSE | 300.00 |
| EXTERIOR MIRRORS | SAFE FLEET, 8X15, 2-PC, HEATED W/REMOTE | SAFE FLEET, 8X18, CLASS A, HEATED W/REMOTE | 693.00 |
| FIRE SUPPRESSION SYSTEM | FOGMAKER | AMEREX V-25 | 329.00 |
| GAS DETECTION SYSTEM (CNG) | INCLUDED | REQUIRED |  |
| TRAFFIC LIGHT PREEMPTION | NOT INCLUDED | NOT REQUIRED | - |
| VIDEO SURVEILLANCE SYSTEM | NOT INCLUDED | LUMINATOR TECHNOLOGY 10-CAMERA SYSTEM, W/ ROADRUNNER HDR4K12 DVR, 10" MONITOR, WIFI, POWER LOSS DATA PROTECTOR \& (2) MOTION DETECTORS | 15,577.00 |
| PASSENGER INFO VIDEO MONITOR | NOT INCLUDED | NOT REQUIRED | - |
| PROTRAN SAFE TURN ALERT SYSTEM | NOT INCLUDED | NOT REQUIRED | - |
| SPORTWORKS BIKE RACK | NOT INCLUDED | MOUNTING BRKTS \& PIVOT PLATE | 391.00 |
| BIKE RACK LAMP | NOT INCLUDED | REQUIRED | 32.00 |
| BILE RACK MIRROR | NOT INCLUDED | REQUIRED | 30.00 |
| FIRE EXTINGUISHER | 5 LB, ABC RATED | 5 LB, ABC RATED | - |
| SAFETY TRIANGLE KIT | INCLUDED | REQUIRED | - |
| MEDICAL AID KIT | NOT INCLUDED | REQUIRED | 75.00 |
| BLOODBORN PATHOGEN KIT | NOT INCLUDED | NOT REQUIRED | - |
| DASH GAUGES | SPEEDOMETER AND AIR GAUGE | SPEEDOMETER AND AIR GAUGE | - |
| TOE SWITCHES | STD PLATFORM | TRANSTECH INNOVATIONS ELECTRONIC FOOT SWITCH ASSEMBLY | 486.00 |
| ADJUSTABLE PEDALS | NOT INCLUDED | KONGSBERG | 925.00 |
| MULTIPLEX SYSTEM | I/O CONTROLS G4 | I/O CONTROLS G4 | - |
| DRIVERS CUP HOLDER | NOT INCLUDED | BIG GULP | 37.00 |
| WASTE BASKET \& HOLDER | NOT INCLUDED | REQUIRED | 81.00 |
| ITS SYSTEM | NOT INCLUDED | SYNCHROMATICS SYSTEM, W/OPEN MDT 1100 (W/OUT CELLULAR MODEM), GPS/CELLULAR ANTENNA, VEHICLE GATEWAY (W/4G MODEM), AUTOMATIC VOICE ANNOUNCEMENT, INTERIOR SIGN, DESTINATION SIGN INTERFACE, FAREBOX INTERFACE \& IRMA APC PREWIRE (NO SENSORS) | 23,634.00 |
| EXTERIOR PAINT | 1-COLOR | 4-COLOR | 6,450.00 |
| CLEAR COAT | NOT INCLUDED | NOT REQUIRED | - |
| EXTERIOR GRAPHICS | NOT INCLUDED | SANTA CRUZ, CA CUSTOM GRAPHICS (SAME AS LAST ORDER) | 3,284.00 |
| ROOF NUMBERS | NOT INCLUDED | REQUIRED | 133.00 |

# Attachment B 

## PRICE VARIANCE <br> 4/14/2021 <br> SANTA CRUZ, CA OFF CALACT CONSORTIUM CONTRACT <br> (2) 35 ' BRT+ CNG LOW FLOOR BUSES, SN: TBD

| ITEM | CALACT | SANTA CRUZ | VARIANCE |
| :---: | :---: | :---: | :---: |
| WARRANTY (BASIC BUS) | 12 MONTHS / 50,000 MILES | 12 MONTHS / 50,000 MILES | - |
| WARRANTY (BODY STRUCTURE) | 36 MONTHS / 150,000 MILES | 36 MONTHS / 150,000 MILES | - |
| WARRANTY (STRUCTURAL INTEGRITY DUE TO CORROSION) | 144 MONTHS / 500,000 MILES | 144 MONTHS / 500,000 MILES | - |
| WARRANTY (ENGINE L9N) | 24 MONTHS / UNLIMITED MILES | 60 MONTHS / 300,000 MILES | 7,600.00 |
| WARRANTY (EMISSION SYSTEM) | 60 MONTHS / 100,000 MILES | 60 MONTHS / 100,000 MILES |  |
| WARRANTY (ALTERNATOR) | 24 MONTHS / UNL MILES | 24 MONTHS / UNL MILES | - |
| WARRANTY (AIR COMPRESSOR) | 24 MONTHS / UNL MILES | 24 MONTHS / UNL MILES | - |
| WARRANTY (RADIATOR/CAC ASSEMBLY) | 36 MONTHS / UNL MILES | 36 MONTHS / UNL MILES | - |
| WARRANTY (TRANSMISSION B400R) | 24 MONTHS / UNL MILES | 60 MONTHS / 300,000 MILES | 2,815.00 |
| WARRANTY (AXLES) | 60 MONTHS / 300,000 MILES | 60 MONTHS / 300,000 MILES | - |
|  | 24 MONTHS / 100,000 MILES | 24 MONTHS / 100,000 MILES | - |
| WARRANTY (WHEELCHAIR RAMP) | 24 MONTHS / UNL MILES | 24 MONTHS / UNL MILES | - |
| WARRANTY (HVAC) | 24 MONTHS / UNL MILES | 24 MONTHS / UNL MILES | - |
| WARRANTY (DESTINATION SIGNS) | 144 MONTHS / UNL MILES | 144 MONTHS / UNL MILES | - |
| WARRANTY (SUBFLOOR) | 144 MONTHS / 500,000 MILES | 144 MONTHS / 500,000 MILES | - |
| TRAINING | NOT INCLUDED | NOT REQUIRED | - |

TOTAL SANTA CRUZ, CA VARIANCES
143,204.00

## CURRENT BUS PRICE CALCULATIONS

TOTAL SANTA CRUZ, CA VARIANCES
143,204.00
CALACT CONSORTIUM $35^{\prime}$ CNG LOW FLOOR BASE UNIT PRICE
SANTA CRUZ, CA 35' CNG BRT+ BASE UNIT PRICE
DELIVERY COST (ZONE 3)
CURRENT SANTA CRUZ, CA 35' CNG BRT+ NON-ADJUSTED BASE UNIT PRICE, W/ DELIVERY
PPI 1413 ADJUSTMENT: 266.6 (FEB '21) / 255.7 (APR '19) = 4.26\% (PER CALACT CONTRACT RENEWAL 4/2021)
SANTA CRUZ, CA 35' CNG BRT+ ADJUSTED UNIT PRICE (NON-TAXED)

## NON-TAXABLE ITEMS CALCULATIONS

CALACT BASE NON-TAXABLE ADA EQUIPMENT
CHANGE WHEEL CHAIR RESTRAINTS TO Q'STRAINT Q'PODS
EXTENDED WARRANTY COVERAGE
DELIVERY COST (ZONE 3)
SANTA CRUZ, CA NON-TAXABLE ITEMS

## CURRENT BUS PRICE CALCULATIONS INCLUDING CA SALES TAX

CURRENT SANTA CRUZ, CA 35' LOW FLOOR UNIT PRICE (NON-TAXED)
SANTA CRUZ, CA NON-TAXABLE ITEMS
CURRENT SANTA CRUZ 35' TAXABLE LOW FLOOR UNIT PRICE
ADD CALIFORNIA SALES TAX - SANTA CRUZ (9.25\%)
SANTA CRUZ, CA NON-TAXABLE ITEMS
1\% CALACT FEE (UP TO MAX \$20,000.00 PER TRANSACTION)
CURRENT SANTA CRUZ, CA 35' LOW FLOOR UNIT PRICE, W/ DELIVERY, CA SALES TAX \& CALACT FEE
SPARES \& TOOLING BUDGET
GILLIG TO REGISTER VEHICLES AT DMV
CURRENT SANTA CRUZ, CA 35' LOW FLOOR UNIT PRICE, W/ DELIVERY, CA SALES TAX, CALACT FEE \& SPARES (4/14/2021)

20,868.00

619,117.00
449,973.00
593,177.00
643.00

593,820.00
25,297.00
619,117.00

8,465.00
10,415.00
643.00

40,391.00
(40.391.00)

578,726.00
53,532.16
40,391.00
6,191.00
678,840.16
6,788.00

685,628.16

DATE: September 24, 2021
TO: Board of Directors
FROM: Margo Ross, Chief Operations Officer
SUBJECT: AUTHORIZE THE CEO TO EXECUTE A SOLE SOURCE CONTRACT WITH N/S BUS WASHER CORPORATION

## I. RECOMMENDED ACTION

## That the Board of Directors Authorize the CEO to Execute a Sole Source Contract with N/S Corporation

## II. SUMMARY

- N/S Corporation installed Santa Cruz Metropolitan Transit District's (METRO) bus washer in June 2006. The original equipment manufacturer (OEM) and service bus washers were installed and serviced by N/S Corporation. The life expectancy of the bus washer is 15 to 20 years. The bus washer at METRO is in need of rehabilitation now.
- In June of 2018 many of the components for the bus washer were in need of repair or replacement. N/S Corporation evaluated the bus washer for repairs and provided METRO with a repair estimate in the amount of $\$ 85,320$.
- METRO received funds for the bus washer mid-life overhaul using Federal Transportation Administration (FTA) FY19 5339(a) Bus and Bus Facilities Formula Program in the amount of $\$ 100,000$ and FY20 FTA 5339(a) Buses and Bus Facilities in the amount of $\$ 80,000$.
- In February 2021 METRO staff researched the market to evaluate whether the bus wash repair and rehabilitation could be performed by other companies within METRO's procurement parameters. There were 18 companies listed who manufacture and service bus washers; only N/S Corporation operates in California. Further analysis indicated bus washer repair and rehabilitation were normally provided by the original bus washer manufacturer.
- The Capital Projects Standing Committee met on September 10, 2021, reviewed and unanimously recommended approval to the full Board of Directors (Board)


## III. DISCUSSION/BACKGROUND

The bus washer at METRO is in need of rehabilitation now. The OEM parts must be used in order for the washer to function properly. The estimate provided by N/S Corporation in June 2018 is now obsolete. N/S Corporation can currently provide various options for the parts needed for the rehabilitation.

Staff researched the various options; including the purchase of a new bus wash, the full rehabilitation of the bus wash and the refurbishment of the bus wash.
Staff received three quotes for purchasing new, rehabilitation and refurbishment of the bus wash. The amounts were $\$ 514,628$ for a new bus wash; $\$ 490,728$ for a refurbished bus wash; and, $\$ 130,905.17$ for a refurbished bus wash.

Staff concluded a refurbished bus wash provides METRO time to research the reconfiguration of the JKS bus yard to accommodate a larger footprint for a new bus wash which has the ability to wash articulated buses. The refurbished option has been estimated by staff to last at least seven years; providing METRO with ample ability to research and renew plans for the JKS bus yard.

On September 10, 2021, the Capital Projects Standing Committee reviewed and unanimously recommended the Board authorize the CEO to execute a contract on behalf of METRO with N/S Corporation for bus washer rehabilitation in the amount not to exceed $\$ 150,000$.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

The actions taken in this report tie to METRO's State of Good Repair strategic priority.

## V. FINANCIAL CONSIDERATIONSIIMPACT

N/S Corporation provided METRO with an updated component and labor cost of $\$ 130,905.17$ and a $10 \%$ contingency of $\$ 13,090$, for a total of $\$ 143,995.17$.

Funds to support this procurement are available through the FTA FY19 5339(a) Bus and Bus Facilities Formula Program in the amount of \$100,000 and FY20 5339(a) Buses and Bus Facilities in the amount of $\$ 80,000$.

## VI. CHANGES FROM COMMITTEE

None.

## VII. ALTERNATIVES CONSIDERED

The Board could direct the Purchasing Manager to conduct a standalone procurement for the parts, repairs and labor rehabilitation of METRO's bus wash.

This is not recommend as it would take approximately six months to complete a full procurement and would likely result in higher priced parts and labor.

## VIII. ATTACHMENTS

Attachment A: Budget Quote from N/S Corporation

Prepared By: Margo Ross, Chief Operations Officer

## IX. APPROVALS



Approved as to fiscal impact:
Chuck Farmer, Chief Financial Officer Wristina Milvighova-far cof

Alex Clifford, CEO/General Manager


# Attachment A <br> N/S CORPORATION BUDGETARY QUOTE 

Quotation Number: 21861
System: SYS-3100-12 Parts Rehab
Location:
Santa Cruz Metro Transit Authority
138 Golf Club Drive
Santa Cruz, Ca 95060

Date: August 4, 2021
Customer No.:6667
Prepared For:
Eddie Benson
Maintenance Manager
Santa Cruz Metro
Telephone: (512) 496-8474
Email: EBenson@scmtd.com

## N/S CORPORATION

235 W. Florence Avenue
Inglewood, CA 90301
PAGE 1 OF 3
We are pleased to provide you with the following quotation for: Bus Wash Parts Rehab

| MODEL NO. | DESCRIPTION | PRICE | QTY | $\begin{aligned} & \text { EXTENDED } \\ & \text { PRICE } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: |
| /NOTE | Two wrap brushes need replacing |  |  |  |
| 630-1312-12D | Wrap Brush (Driver) | \$3,462.27 | 1 | \$3,462.27 |
| 630-1312-12P | Wrap Brush (Passenger) | \$3,462.27 | 1 | \$3,462.27 |
| 765-2508D | Brush Coupler Driver | \$877.39 | 1 | \$877.39 |
| 765-2508P | Brush coupler passenger | \$877.39 | 1 | \$877.39 |
| 900-0495 | Brush stabilizer brackets | \$173.94 | 2 | \$347.88 |
| 9100-0083 | Collar locks | \$54.42 | 4 | \$217.68 |
| 9400-0067 | Wrap brush shocks | \$169.77 | 2 | \$339.54 |
| 630-1015 | Chain assemblies | \$143.06 | 2 | \$286.12 |
| CP-AR-24-4 | Panel box w/reg | \$797.35 | 1 | \$797.35 |
| RGLS-00 | Entry Light LED | \$3,396.69 | 1 | \$3,396.69 |
| SCS-00 | Speed Control LED | \$11,865.05 | 1 | \$11,865.05 |
| 475-3200B | 3/8" High Pressure Tubing | \$1.38 | 100 | \$138.00 |
| /NOTE | Lube system is not working |  |  |  |
| 2063-0004 | Auto Lube System | \$332.78 | 4 | \$1331.12 |

# Attachment A <br> N/S CORPORATION BUDGETARY QUOTE 

Quotation Number: 21861

System: SYS-3100-12 Parts Rehab
Location: Santa Cruz Metro Transit Authority
138 Golf Club Drive Santa Cruz, Ca 95060

Date: August 4, 2021

Customer No.: 6667
Prepared For: Eddie Benson
Maintenance Manager
Santa Cruz Metro
Telephone: (512) 496-8474
Email: EBenson@scmtd.com

N/S CORPORATION
235 W. Florence Avenue Inglewood, CA 90301

PAGE 2 OF 3
We are pleased to provide you with the following quotation for: Bus Wash Parts Rehab

| MODEL NO. | DESCRIPTION | PRICE | QTY | EXTENDED PRICE |
| :---: | :---: | :---: | :---: | :---: |
| RO-4140-7200 | R.O. System | \$14,782.20 | 1 | \$14,782.20 |
| 3023-0008 | Water Softener | \$7,076.13 | 1 | \$7,076.13 |
| /MISC | Brush Package Plumbing w/ Check Valves | \$2,795.00 | 1 | \$2,795.00 |
| /MISC | Detergent Arch Replumb w/ Check Valves | \$2,495.00 | 1 | \$2,495.00 |
| /MISC | R.O Arch Replumb w/ Check Valves | \$2,495.00 | 1 | \$2,495.00 |
| /MISC | Pre-rinse Arch Replumb | \$2495.00 | 1 | \$2495.00 |
|  | Equipment Total |  | 1 | \$61,784.76 |
| /NOTE /Crate | Erection kit | \$1,100.01 | 1 | \$1,100.01 |
|  | Crating | \$525.00 | 1 | \$525.00 |
|  | Sales tax 9.25\% |  |  | \$5,865.40 |
| /Erec | Erection (prevailing wages) | \$23,355.00 | 1 | \$23,355.00 |
|  | Electrical (prevailing wages) | \$21,600.00 | 1 | \$21,600.00 |
|  | Plumbing (prevailing wages) | \$10,800.00 | 1 | \$10,800.00 |
|  | Demo - Removal (prevailing wages) | \$4,500.00 | 1 | \$4,500.00 |
|  | Freight | \$1,375.00 | 1 | \$1,375.00 |
|  | Total: |  |  | \$130,905.17 |

# Attachment A <br> N/S CORPORATION BUDGETARY QUOTE 

Quotation Number: 21861
System: SYS-3100-12 Parts Rehab
Location:
Santa Cruz Metro Transit Authority 138 Golf Club Drive
Santa Cruz, Ca 95060

Date: August 4, 2021
Customer No. 6667
Prepared For:
Eddie Benson
Maintenance Manager
Santa Cruz Metro
Telephone: (512) 496-8474
Email: EBenson@scmtd.com

## N/S CORPORATION

235 W. Florence Avenue Inglewood, CA 90301

PAGE 3 OF3
We are pleased to provide you with the following quotation for: Bus Wash Parts Rehab

## QUOTATION NOTES

## NOTE \# 1:

NO PERMITS, LICENSES, FEES OT SLAB WORK OF ANY KIND HAS BEEN INCLUDED IN THIS QUOTATION.
NOTE \# 2:
THIS QUOTE DOES NOT INCLUDE A CLARIFIER, RECOVERY PITS OR SUMP PITS.
NOTE \# $3:$
THIS QUOTE DOES NOT INCLUDE ANY TRENCH DRAIN GRATING.

## NOTE \# 4:

THIS QUOTE DOES NOT INCLUDE ANY CONCRETE WORK OF ANY KIND.

## NOTE \# 5:

THIS QUOTE DOES NOT INCLUDE A MAIN POWER SUPPLY SUB PANEL IN THE WASH BAY.

## NOTE \# 6:

THIS QUOTTE DOES NOT INCLUDE THE MAIN POWER SUPPLY TO THE WASH BAY.

## NOTE \# 7:

THIS QUOTE DOES NOT INCLUDE THE MAIN WATER SUPPLY TO THE WASH BAY AND DOES NOT INCLUDE A BACKFLOW PREVENTER.
NOTE \# 8:
THIS QUOTE DOES NOT INCLUDE AN AIR COMPRESSOR OF MAIN AIR SUPPLY TO THE WASH BAY.

## NOTE \# 9:

PE STAMPED DRAWINGS AVAILABLE AT AN ADDITIONAL FEE.
NOTE \# 10:
PREVAILING WAGES HAS NOT BEEN INCLUDED IN THISQUOTE. UNION LABOR HAS NOT BEEN INCLUDED IN THIS QUOTE
NOTE \#11:
THIS QUOTE DOES NOT INCLUDE ANY ADDITIONAL REPAIRS OR ADDITIONAL PARTS NOT INCLUDED IN THIS QUOTE OR ANY EXSISTING EQUIPMENT THAT FAILS PRIOR TO OR DURING INSTALLATION.

NOTE \# 12:
NS IS NOT RESPONSIBLE FOR THE REMOVAL OF THE R.O. SYSTEM AND WATER SOFTENER.
NOTE \# 13:
WARRANTY (1) ONE YEAR, ON DEFECTIVE PARTS AND DAYS LABOR.

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DATE: September 24, 2021
TO: Board of Directors
FROM: John Urgo, Planning \& Development Director
SUBJECT: ACCEPT AND FILE THE METRO PLANNING AND DEVELOPMENT ANNUAL STATUS REPORT

## I. RECOMMENDED ACTION

## Board of Directors accept and file the METRO Planning and Development Annual Status Report

## II. SUMMARY

- This report apprises the Board of Directors of the status of the Planning and Development Department's major activities and initiatives over the past year.
- System performance in FY21 was characterized by a slow and steady recovery from the service reductions implemented due to COVID-19. METRO has now restored service to pre-COVID levels on all routes with the exception of weekday Highway 17 and 91X service, and some school term trips. Overall ridership remains at $80 \%$ below pre-COVID levels, although non-student ridership is now $50 \%$ of what it was before the pandemic.
- The primary service related initiatives during FY22 will be the expansion of service in Watsonville through the introduction of the zero-emission Watsonville Circulator, and preparing for the return of school term ridership at UCSC and Cabrillo College.
- The Planning Department is also implementing a number of other initiatives to enhance transit operation and improve the customer experience, including a speed and reliability study of Watsonville to Santa Cruz service, new signage and customer information at all bus stops, and the expansion of contactless fare payment. In addition, staff continue to work with external partners on the rehabilitation of Pacific Station and transit improvements to Highway 1.
- Staff requests the Board of Directors (Board) accept and file this Service Planning Update.


## III. DISCUSSION/BACKGROUND

The Planning Department began providing this annual report following the completion of the Comprehensive Operational Analysis (COA) service reduction
in the fall of 2016. Prior to the COA, annual fixed route ridership was approximately 5.5 million. In the first year following this service reduction, ridership dropped approximately $8 \%$ to a little over 5 million annual fixed-route boardings. Prior to COVID-19, METRO ridership had settled at approximately 5 million riders per year.

The COVID-19 pandemic brought unprecedented disruption to METRO service and planning activities as well as to the communities we serve. The pandemic has forced METRO, and all transit agencies, to rethink mission, service standards, metrics, and service delivery. Throughout FY21, staff has been working to restore service strategically and to restart projects delayed due to the pandemic.

## FY21 System Performance

System performance in FY21 was characterized by a slow and steady recovery from the service reductions implemented due to COVID-19 and the shelter in place orders issued by Santa Cruz County in the fourth quarter of FY20. FY21 ridership was $82 \%$ below pre-COVID FY19 levels, down from over 5,000,000 annual passenger boardings to just over 900,000 . This is a steeper decline than transit ridership nationally owing to METRO's greater reliance on student riders: ridership trends reported by the American Public Transit Association (APTA) indicate that national transit ridership in FY21 was 65\% below pre-pandemic levels and was still $62 \%$ below FY19 levels at the end of the fiscal year. Both of these trends are in line with METRO's non-student ridership.

Figure 1 shows the change in revenue hours and ridership over time since the start of the pandemic using January 2020, the last full pre-COVID month, as a baseline. By the beginning of FY21, METRO had restored service to 42\% below the January 2020 level. When it looked as if COVID-19 cases were waning in California at the end of the summer of 2020, staff worked to increase service to $25 \%$ below pre-COVID levels for the fall service change. However, owing to continued school and workplace closures, ridership increased to just $84 \%$ below pre-COVID levels during that time. The fall service restoration proved to be premature as a new wave of COVID-19 cases swept over the state between November and March, and ridership declined back to $88 \%$. Staff trimmed service levels in the winter and spring to $70 \%$ of pre-COVID levels, where they remained through the end of the fiscal year. Ridership proceeded to increase slowly but steadily between January and June 2021.

Figure 2 tells a slightly different story, showing the year over year change in ridership and revenue hours by month using FY19, the last full pre-COVID year, as a baseline. The highest ridership months - July 2020, December 2020 and June 2021 - are months when student ridership is typically lower. Comparing ridership in months when students are generally commuting (e.g. October 2020 and February 2021) reveals that total ridership was $86 \%$ below pre-COVID levels for much of the year.

Figure 3 shows change in ridership type by month using FY19 as a baseline. Throughout the pandemic, non-student ridership decreased the least and has recovered the fastest. By the fall of 2020, non-student ridership had recovered to 65\% below pre-pandemic levels, compared to decreases of 85\% for Highway 17 and $97 \%$ for student (UCSC and Cabrillo College) ridership. Even during the highest rates of COVID-19 cases through late fall and winter, over a third of nonstudent customers continued to rely on METRO service regularly. By April 2021, non-student ridership had increased to 55\% below pre-pandemic levels, a 6-point increase that coincided with the temporary fare reduction pilot (though it is impossible to separate the effects of the fare change from the COVID-19 recovery). By the end of FY21, non-student ridership had recovered more than half of pre-COVID levels as the County and State of California fully reopened.

Highway 17 ridership sustained decreases of $85 \%$ below pre-pandemic levels through much of FY21. Commuters and students comprise the majority of Highway 17 ridership. With UCSC and San Jose State University (SJSU) campuses largely closed, and with many workplaces continuing work from home polices for much of FY21, there was little demand for Highway 17 service (a noticeable 4-point increase did occur in April 2021, coinciding with the reduced fare pilot). By the end of FY21, Highway 17 ridership had increased to 70\% below pre-pandemic levels, an encouraging sign, although staff note that June is a month when fewer students are typically riding.

Finally, with campus activity limited at UCSC and Cabrillo College through FY21, student ridership remained at over 95\% below pre-COVID levels throughout the entire year.

## FY21 Route Performance

In the transit industry, a rule of thumb is that there needs to be an average of 1015 boardings per revenue service hour for a service to be considered effective, depending on the type of service (e.g., rural, local, regional, intercity) or whether the service has a goal of ridership or coverage. The goal for ridership oriented service is typically 15 passengers per revenue service hour or greater while coverage oriented service has a goal of 10-15 passengers per hour.

Prior to COVID-19, most METRO routes performed within the coverage metric, suggesting that the level of service was correct relative to demand and financial capacity to provide service. METRO had a small number of routes that consistently did not achieve these transit industry standards. Among these were:

- Route 3, a historically poor performer, owing to its very low frequency. METRO temporarily suspended this route in the summer of 2021, replacing it with a new Route 18, running twice per hour on the segments of Mission Street previously covered by Route 3. In addition, with the start of the fall 2021 service change, Routes 22 and 20 (on select trips) will serve the Seymour Center.
- Route 79, one METRO's least productive routes. Future modifications may be possible in conjunction with the introduction of the Watsonville Circulator.
- Rural routes 40,41 and 42 , which are some of METRO's least productive routes, owing to their limited span of service and the rural nature of their service areas. In FY21, METRO added a new midday trip on Route 42, so that residents of Bonny Doon and Davenport would not have to spend the entire day in Santa Cruz if commuting by bus. Trip times were also adjusted to better align with school bell times and schedules.

Post COVID-19, all METRO routes are performing below 10 passengers per revenue hour, with the system-wide average hovering around six. It remains to be seen whether productivity will recover or whether ridership changes will force METRO to rethink service standards. The strongest performers continue to be Routes 69W, 69A, 19, 66, 18 and 71, which are the only routes to have averaged above seven passengers per revenue hour in FY21. The 69ANW and 71 serve important regional connections between Watsonville and Santa Cruz, while the 66 connects Capitola Mall and the east side of Santa Cruz to downtown. The relatively high productivity of Routes 18 and 19 is surprising given the absence of student riders, suggesting relatively strong ridership on the west side.

## Service Planning for COVID-19 Recovery and Beyond

Thanks in part to federal stimulus programs passed by the U.S. Congress in FY20 and FY21, METRO was able to retain workforce and maintain service levels despite significant decreases in ridership, fare and other revenue sources. At times throughout the year, with service 30\% below pre-COVID levels and ridership down $85 \%$, it appeared that service was oversupplied relative to demand. However, METRO's strategy throughout the pandemic has been to maintain service levels ahead of demand, so that as the economy and schools reopen, service is there when people need it.

This strategy was also informed by a survey staff distributed during the first quarter of FY21 to METRO email subscribers and through social media to gather feedback on the impact of the COVID-19 pandemic on riding habits. The survey identified three types of customers: frequent riders, customers planning to ride less in the future, and customers unlikely to ride. The effectiveness of strategies to encourage customers to return to METRO or ride more often in the future differed by customer type.

Frequent riders (defined as those riding five or more days per week) comprised the largest share of overall ridership and survey respondents. The majority of their concerns about riding again or more often in the future concerned measures within METRO's control: restoring service to previous levels while ensuring a safer customer experience through enhanced cleaning and requiring that all
customers wear PPE. For these reasons, staff's service planning efforts in FY21 focused on retaining this core ridership group. Enhanced cleaning and enforced PPE measures have been a part of METRO's operational procedures since the beginning of the pandemic. By the fall of 2021, METRO had restored service to pre-pandemic levels on all local routes with the exception of School Term service and some 91X trips.

Customers who said they planned to ride less or not at all in the future indicated they were most influenced by the distribution of vaccines, the prevalence of COVID-19 cases in the community, and enhanced vehicle cleaning measures. Compared to frequent riders, these riders are less concerned about factors intrinsic to METRO service and are more likely to be influenced by issues beyond METRO's control. Many of these customers have indicated they may not return to METRO until next year or beyond, and may telecommute more often for the near future, so encouraging their return will take time.

Looking ahead, the biggest factor affecting METRO ridership in FY22 will be the return of UCSC and Cabrillo College students, faculty and staff. This segment comprised 53\% of METRO ridership in FY19, and has been over 95\% absent through FY21. With both UCSC and Cabrillo College planning a return to near full campus activity in FY22, METRO expects student ridership to significantly rebound. To prepare, METRO is restoring as much of the pre-COVID "school term" service as feasible with the start of the fall bid, with the caveat that restoring $100 \%$ of pre-COVID school term service is not currently possible given bus operator retirements and resignations. METRO is also planning to operate new service, including a new Route 18 that replaces Routes 3 and 16 with frequent service along Mission Street, and a realigned Route 22 with connections to the campus, Mission Street, and the Coastal Science Campus. METRO has also leased four articulated buses for extra capacity on school term routes.

Other major factors affecting ridership in FY22 include continued telecommuting, increased automobile use, the impacts of congestion on transit speed and reliability, the influence of ride-hailing services, rates of unemployment, and the emergence and spread of new COVID-19 variants. Many of these trends existed before and were accelerated by the pandemic; others, such as heightened perceptions of safety, are relatively new. Together they indicate that long-term ridership decline may continue. METRO entered FY22 with non-student ridership at $50 \%$ of pre-COVID levels, even as regional traffic volumes and congestion returned to nearly pre-COVID levels. In order to attract and retain ridership METRO will need to continue to focus on safety and cleanliness measures, as well as policies and programs that give transit priority on local streets and roads, improve infrastructure, and enhance the customer experience. Many of these initiatives are outlined below.

## Status Update on Major Planning Initiatives

## Watsonville Circulator

Staff completed planning in FY21 for the introduction of a new zero-emission bus circulator in the Watsonville area, which launched on September 16. Funded by a grant from the California Department of Transportation, the service provides 16 daily round trips, seven days a week using zero emission buses. The route will connect the downtown transit center with primary retail and medical destinations in Watsonville. It will operate a clockwise loop and a counter-clockwise loop from Watsonville Transit Center, serving Main Street, Green Valley Road, Freedom Centre, Freedom Boulevard and Lincoln Street, connecting commuters with existing local and intercity Bus Lines 69A, 69W, 71, 72/72W, 74S, 75, 79 and 91X. METRO will offer free fares to the public to encourage ridership and promote public transportation through the first year of service. Staff will evaluate ridership on the circulator and nearby routes and make recommendations for service changes at the end of the pilot year.

## Watsonville - Santa Cruz Intercity Transit Speed and Reliability Study

In February 2021, METRO staff submitted an application to the Caltrans Sustainable Transportation Planning Grant Program (STPG) to fund the Watsonville - Santa Cruz Intercity Transit Speed and Reliability Study. In June 2021, METRO received notification from Caltrans that its application was successful. The funds will be used to assist in evaluating traffic and travel conditions along the primary transit corridors connecting Watsonville and Santa Cruz in order to identify opportunities for pedestrian, bus stop and transit priority improvements aimed at improving the convenience, access and reliability of METRO's core service. The aim of the study is to contribute to a sustainable transportation system that reduces vehicle miles traveled (VMT), reduces greenhouse gas (GHGs) emissions and congestion, improves the transit and active transportation network, and serves communities that are transportation disadvantaged.

## Pacific Station

On June 26, 2020, the Board approved a Memorandum of Understanding (MOU) between the City of Santa Cruz and METRO in which the City and METRO agreed to work together to apply for a state Affordable Housing and Sustainable Communities (AHSC) grant to redevelop the current Pacific Station site and adjacent City owned properties. METRO and City staff have since met regularly to develop a site plan and development concept, including the configuration of the bus bays, the size of the tarmac, and the concept of a mixed-use project that includes METRO offices. In November 2020, the City initiated an RFP process to find a developer to execute this vision. The winner of that process, First Community Housing (FCH), is a mission-oriented nonprofit that has focused on building neighborhood-based, service-enriched communities throughout Silicon

Valley and the Greater Bay Area, including in Santa Cruz. In June 2021, the City and METRO submitted a joint application to the AHSC program. Notification of award is expected in the fall.

## Contactless Fare Payment

Spurred in part by the need to reduce contact between bus operators and passengers as a continued COVID-19 safety measure, many agencies, including METRO, are looking toward contactless onboard fare payment as the future of fare collection. Besides reducing the risk of exposure to COVID-19, these programs have the additional benefits of reducing the cost of cash collection, speeding up the boarding process, and improving the convenience and access to fare products. In September 2020, METRO launched a mobile ticket "Splash Pass," which lets customers purchase METRO fare products using a smartphone. Splash Pass tickets were extended to the GO Santa Cruz Downtown pass program in April 2021, and to Cruz On-Demand in May 2021. Also in April, METRO completed the installation of electronic validators on all Highway 17 buses for more accurate and efficient validation of tickets. Mobile validators will also allow for contactless credit and smart card transactions to happen with the tap of a card. Contactless credit and debit cards are anticipated to launch in late 2021.

The final phase will involve the rollout of a new smart card and account based ticketing system using stored value accounts. Value will be stored in a customer's account, not on a card, enabling transactions both online and through an expanded retail network throughout Santa Cruz County. Account-based ticketing using stored value will allow riders to exchange cash for credit, enabling customers without a bank account to tap and ride.

## Bus Stop Signage Update

Staff have worked over the past year to completely redesign METRO's bus stop signage to bring it in line with industry best practices and reduce future maintenance costs associated with updating schedules and maps. The new design features double-sided signs featuring highly visible route numbers, names and stop IDs. The project required the installation of new poles at all stops to raise sign heights to seven feet and relocate signage from inside bus shelters to outside. Installation began in summer 2021 and is nearly complete. Nearly a third of stops feature at-stop schedule inserts with maps, route arrival and departure times. As transit ridership declines in the wake of the COVID-19 pandemic, this effort aims to strengthen METRO's brand identity as a safe, reliable transportation option and improve the customer experience.

## Cruz-On-Demand

In April 2021, METRO launched a new on-demand service, Cruz On-Demand, which aimed to increase the convenience and coverage area of METRO service.

Cruz On-Demand is a shared ride experience on smaller vans, operated by METRO's trained ParaCruz operators, extending METRO's service area $3 / 4 \mathrm{~s}$ of a mile from any of METRO's fixed bus routes, excluding Highway 17 and the UCSC campus. Pick-up locations can be any address within METRO's service area and drop-off locations can be anywhere within a three mile radius of a pickup address. Trips can be booked up to 24 hours in advance. Customers can schedule trips on demand or for later in the day.

To date, ridership has been much lower than expected, averaging just five to ten passenger trips per day. Low demand can be explained by average vehicle wait times of 30 minutes, limited marketing, and low transit demand in general. Most Cruz On-Demand customers are existing ParaCruz customers who book same day trips. As paratransit ridership increases, there are fewer available time slots for general public trips. Staff will bring a more in-depth analysis of the first six months of the pilot to the Board in October.

## Other Initiatives

The Planning Department is developing a number of other significant planning initiatives, which aim to attract new riders and/or enhance the rider experience through improved customer service features, including technology and communication enhancements.

- City of Santa Cruz Downtown Bus Pass - In FY21, METRO continued its partnership with the City of Santa Cruz to provide a free "Eco-Pass" to all 4,000+ downtown Santa Cruz employees, paid for by the City. The project aims to increase METRO ridership while reducing the demand for parking in downtown Santa Cruz. As of April 2021, the program is also available via METRO's mobile app "Splash Pass."
- CAD/AVL - METRO is currently implementing a Computer-Aided Dispatch / Automatic Vehicle Location (CAD/AVL) system on its fleet, which will allow real time vehicle location tracking and help the agency better track bus speed and reliability. While real time passenger information will not be visible to the public until late 2022, staff have already begun to use the data for system improvements. The system has allowed staff to remove inefficient running time and adjust schedules as traffic congestion has returned to the region.
- Fare Restructure - Staff put fare restructure proposals on hold again in FY21 as the COVID-19 pandemic continued to depress ridership and revenues. With the start of the spring bid in March 2021, METRO implemented a temporary six-month fare reduction in order to encourage greater transit use. The fare reduction served its purpose as ridership jumped three percentage points between March and April, including an increase of six percentage points in non-student riders. In FY22, staff will restart discussions with the Board related to opportunities to improve the fare structure. Then staff will work with the Board Finance, Budget and Audit Standing Committee
to make fare restructuring recommendations. Staff will also explore ways to make fares more equitable and accessible to low-income customers by evaluating offering free transfers and/or fare-capping, also known as "best fares." Certain fare policy adjustments would require a near full replacement of METRO's fare equipment - an effort which has begun in fall 2020 with the launch of mobile ticketing, the first step toward a full account-based ticketing system.
- Watsonville - Santa Cruz Multimodal Corridor Program - METRO staff continue to coordinate with the Santa Cruz County Regional Transportation Commission (RTC), Caltrans and Santa Cruz County on all aspects of this project, including the Highway 1 Auxiliary Lanes/Bus On Shoulder component, Soquel Avenue/Drive to Freedom Boulevard bicycle/pedestrian improvements, and the Santa Cruz Branch Rail Line alternatives analysis. In December 2020, the California Transportation Commission approved over $\$ 100$ million in funding for the Watsonville-Santa Cruz Multimodal Corridor Program Cycle 2 Project, which will construct auxiliary lanes with bus-onshoulder operation on underpasses on Highway 1 between Soquel Ave and State Park Drive. The project will also add buffered/protected bike lanes and transit signal priority (TSP) on Soquel Drive along the same segment. In FY22, METRO will continue coordinating with Caltrans on a maintenance agreement for the Bus on Shoulder facility and work with the County to implement the TSP project on Soquel Drive. Construction on both projects is expected to be complete by 2023.
- Ongoing Coordination with UCSC and Cabrillo - While campus closures and remote learning due to COVID-19 meant less service, ridership and revenue from UCSC and Cabrillo College in FY21, both partners have recommitted to restoring METRO service through new contracts as they prepare to welcome back students to their campuses in FY22. METRO has committed to restoring as much pre-COVID school term service as feasible given the current bus operator shortage. METRO is also leasing higher capacity articulated buses for the coming academic year to help with loads. Early signs are encouraging that METRO's student ridership, which accounts for over $50 \%$ of ridership and fare revenue, is set to return in FY22.
- Bus Replacement Plan - Planning will monitor the METRO fleet for progress towards reducing the number of buses beyond their useful life. This program allows the Grants and Finance departments to make the most efficient use of limited capital budget and maximize the likelihood for METRO to receive grant funding for future bus replacements. In FY21, METRO had planned for procuring 14 CNG buses through a lease-to-purchase agreement. However, due to the uncertainty surrounding the COVID-19 pandemic and its effects on ridership, bus manufacturing capacity and federal funding levels, staff recommended postponing the lease-to-purchase agreement until FY23. In FY21, METRO received four zero emission buses. These actions reduced the
number of obsolete buses in METRO's fleet to 23. In FY22, METRO expects to receive 10 CNG buses from previously awarded grants. In addition, four articulated buses in the fleet have reached the end of their useful life and METRO is procuring four articulated buses through a lease-to-purchase agreement in FY23. With this, it is expected that METRO's fleet will have 9 obsolete buses at the start of FY23.
- Zero Emission Bus Analysis and Rollout Plan - METRO continues to progress towards meeting the California Air Resources Board (CARB) mandate that all transit agencies in California operate 100\% zero-emission transit buses by 2040. In FY21, METRO received delivery and put in service four battery electric buses (BEB), and staff plans to work with the Federal Transit Administration (FTA) to use funding available for Highway 17 service to procure four additional BEBs. In addition, METRO has contracted the Center for Transportation and the Environment (CTE) for the development of a Master Plan meeting the CARB mandate, to include both vehicles and facility requirements. CTE will also research and analyze renewable power generation and stationary storage options.
- Installation of Automated Passenger Counter (APC) Systems - In order to improve data collection and provide real time crowding information to passengers, METRO plans to install new Automated Passenger Counters (APCs) on its fleet. The APC module will give passengers the opportunity to make informed decisions on which vehicle they feel comfortable riding. APCs will also provide the Planning Department with a rich dataset for future route and service planning, including boarding and alighting information at the level of individual bus stops for all trips. Currently that information is only available on an extremely limited basis through manually-conducted surveys. This project has been put on hold until the rollout of the CAD/AVL system is complete.


## Mid-to-Long-Term Priorities for Fixed-Route Service Expansion

Given METRO budget limitations, opportunities for service enhancements are limited. As is standard transit industry practice, the Planning Department maintains a prioritized list of service needs, sometimes referred to as "unmet needs", so that if at any time there is additional recurrent operating funds available for the introduction of additional effective service, the priorities are clear. Currently, the Planning Department sees the following needs as the most important:

- Route 35/35A evening frequency - As this San Lorenzo Valley (SLV) route alternately serves two legs beyond Boulder Creek, the limited evening frequency makes for extremely poor level of service on these legs. Beginning in summer 2021, METRO increased evening frequency to both
legs. Staff also implemented a minor route change so that there is now service in both directions on Scotts Valley Drive throughout the day.
- Areas of the County that have population densities and demographics that suggest additional span of service and frequency could generate additional ridership. The Live Oak corridor between Capitola and downtown Santa Cruz is seen as a key opportunity for service improvements. In summer 2021, METRO improved the evening frequency of Route 66 and increased the span of Routes 66 and 68 on weekdays and weekends.
- As resources allow, staff will continue to evaluate opportunities for service improvements, including:
- Frequency - Hourly service during the peak demand and 90 minutes off peak times do not allow the public to use these services spontaneously.
- Span of Service - Routes for which service starts too late in the morning or ends too early in the evening, both weekdays and weekends, do not meet work trip needs, particularly for those in the service industry. Nor do these limited spans meet the general mobility needs of County residents.
- Rural routes with limited daily trips.


## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report aligns with METRO's Service Quality and Delivery strategic priority.
V. FINANCIAL CONSIDERATIONS/IMPACT

There is no financial impact related to this status report.

## VI. CHANGES FROM COMMITTEE

N/A.

## VII. ALTERNATIVES CONSIDERED

There are no alternatives to consider.

## VIII. ATTACHMENTS

Attachment A: Figures 1, 2, and 3: Ridership and Revenue Hours

Prepared by: John Urgo, Planning and Development Director

Board of Directors
September 24, 2021
Page 12 of 12

## IX. APPROVALS

Approved as to fiscal impact: Chuck Farmer, CFO


Alex Clifford, CEO/General Manager


## Attachment A

Attachment A: Ridership and Revenue Hours

FIGURE 1: REVENUE HOURS AND RIDERSHIP BY MONTH


FIGURE 2: YEAR OVER YEAR CHANGE IN REVENUE HOURS AND RIDERSHIP
$\longrightarrow$ Revenue Hours $\quad$ Ridership

9.10A. 1

## Attachment A

Attachment A: Ridership and Revenue Hours

FIGURE 3: RIDERSHIP CHANGE BY TYPE
$\leadsto$ Hwy $17 \leadsto$ Student $\_$Non-Student

-110.0\%


# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.<br>On the Motion of Director:<br>Duly Seconded by Director:<br>The Following Resolution is Adopted:

## RESOLUTION OF APPRECIATION FOR THE SERVICES OF MARTIN GILBERT AS BUS OPERATOR FOR THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

WHEREAS, the Santa Cruz Metropolitan Transit District (METRO) was formed to provide public transportation to all of the residents of Santa Cruz County, and

WHEREAS, the provision of public transportation service requires a competent, dedicated workforce, and

WHEREAS, METRO, requiring an employee with expertise and dedication, appointed Martin Gilbert to serve in the position of Bus Operator, and

WHEREAS, served as a member of the Operations Department of METRO for the time period of November 9, 1999 to August 31, 2021, and

WHEREAS, Martin Gilbert provided METRO with dedicated service and commitment during the time of employment, and

WHEREAS, Martin Gilbert served METRO with distinction, and
WHEREAS, the service provided to the residents of Santa Cruz County by Martin Gilbert resulted in reliable, quality public transportation being available in the most difficult of times, and

WHEREAS, during the time of Mr. Gilbert's service, METRO improved existing and built new operating facilities, converted the fleet to a CNG propulsion system, developed accessible bus stops, improved ridership, responded to adverse economic conditions, assumed direct operational responsibility for the Highway 17 Express service and the Amtrak Connector service, and assumed direct operational responsibility for the ParaCruz service, and

WHEREAS, the quality of life in Santa Cruz County was improved dramatically as a result of the exemplary service provided by Martin Gilbert.

NOW, THEREFORE, BE IT RESOLVED, that upon his retirement as Bus Operator, the Board of Directors of METRO does hereby commend his efforts in advancing public transit service in Santa Cruz County and expresses sincere appreciation on behalf of itself, the METRO staff and all of the residents of Santa Cruz County.

BE IT FURTHER RESOLVED, that a copy of this resolution be entered into the official records of the Santa Cruz Metropolitan Transit District.

PASSED AND ADOPTED this $24^{\text {th }}$ Day of September 2021 by the following vote:
AYES: Directors -
NOES: Directors -
ABSTAIN: Directors -
ABSENT: Directors -

Approved:
Donna Lind, Board Chair

Attest:
Alex Clifford, CEO/General Manager

Approved as to form:
Julie Sherman, General Counsel

DATE: September 24, 2021
TO: Board of Directors
FROM: Chuck Farmer, Chief Financial Officer

## SUBJECT: CONSIDERATION OF APPROVING THE AUTHORIZATION TO ENGAGE A MUNICIPAL ADVISOR, BOND COUNSEL AND BOND UNDERWRITER TO MOVE FORWARD WITH THE ISSUANCE OF A PENSION OBLIGATION BOND

## I. RECOMMENDED ACTION

That the Board of Directors approve authorizing the engagement of a
Municipal Advisor, Bond Counsel and Bond Underwriter for purposes of potentially issuing a Pension Obligation Bond (POB)

## II. SUMMARY OF ISSUES

- Santa Cruz Metropolitan Transit District's (METRO) Pension currently stands at $\$ 192$ million with approximately $\$ 64.6$ million unfunded and is subject to a 7.0\% interest charge from CaIPERS.
- Today's current schedule of payments to pay down the unfunded portion will cost METRO approximately $\$ 118.7$ million, of which $\$ 54.2$ million is interest.
- CaIPERS is scheduled to meet in November 2021 to discuss lowering the $7.0 \%$ interest charge to $6.8 \%$ or $6.5 \%$. This will affect METRO because the lower expected rate of return will require more funding on METRO's part.
- METRO's objective is to reduce risk, lower the $\$ 52.4$ million interest charged on the outstanding Pension balance, and to fully fund the Pension.
- The METRO Finance, Budget \& Audit Standing Committee unanimously recommended full Board approval of this proposal at its September 10, 2021 meeting.


## III. DISCUSSION/BACKGROUND

Over the past few months, the CFO has reviewed the full Pension plan and the historical results from CaIPERS. The CFO engaged a Municipal Advisor to look at various alternatives to pay down the outstanding Pension balance of $\$ 64.6$ million.

The alternatives include the following:

1. Additional Discretionary Contributions
2. Section 115 Trust
3. Pension Obligation Bonds
4. CaIPERS's Fresh Start Program

## 5. Rolling Stock Equipment Lease Program

Each alternative evaluated is based on speed to implement, cost to implement and, most of all, overall savings to METRO.

In reviewing each alternative, it became clear that a Pension Obligation Bond (POB) was the best alternative. Not only does it make sense with current low interest rates in the market,, but also the savings in interest payments due to a roughly $3 \%$ POB rate versus a $7.0 \%$ CaIPERS rate. This could result in a $\$ 37$ million savings to METRO in interest payments. The POB far exceeded any of the four other reviewed alternatives..

In order to issue a POB, METRO first needs to be rated by a Credit Ratings Agency since this will be METRO's first marketable security since 1993. After receiving the ratings, METRO can start to issue POBs and pay off the outstanding Pension obligation.

To get this process started, the CFO needs to engage a Municipal Advisor who works with the CFO as an advisor in the process. After the Advisor is on board, METRO will engage the Bond Counsel and Bond Underwriter, which finishes out the group. These three entities will help METRO with the ratings process and issuance of the POB.

1. Municipal Advisor - Provides independent advice, helps coordinate financing services on behalf of METRO, reviews all documentation, works with METRO on the ratings process, provides all the financial projections, and ensures marketing pricing of POBs. They have an explicit fiduciary duty to METRO.
2. Bond Underwriter - Acts as an intermediary, purchasing the bonds from METRO and reselling the bonds to potential investors.
3. Bond Counsel - Responsible for making sure the bond and sales do not break laws. They render an objective legal opinion with respect to the validity and enforceability of the bonds and underlying documents.

All costs for the three firms will be paid by the bond proceeds as part of the offering.

At its September 10, 2021 Finance, Budget \& Audit Standing Committee Meeting, the Committee unanimously recommended the full Board approve the request as presented.

Staff is recommending Board approval to hire a Municipal Advisor, a Bond Counsel and a Bond Underwriter to start the process of getting a Rating on Santa Cruz Metro for a POB.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Financial Stability, Stewardship \& Accountability.

## V. FINANCIAL CONSIDERATIONS/IMPACT

Multiple scenarios were reviewed and a POB saved METRO the most money over time. The savings comes in the form of interest on the outstanding Pension balance of $\$ 64.6$ million.

The chart below shows $\$ 54.1$ million in interest payments if we do nothing as compared to issuing a POB to pay down the Pension balance with an interest amount of $\$ 17.2$ million. The difference is roughly $\$ 37$ million in savings to METRO over the next 20 years.

|  |  | Current UAL Payments | 100\% POB | Savings |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Principal | \$ | 64,585,649 | \$ 64,585,649 | \$ | - |
| Interest |  | 54,109,558 | 17,164,923 |  | 36,944,636 |
| Total |  | 118,695,207 | \$ 81,750,572 | \$ | 36,944,636 |

## VI. CHANGES FROM COMMITTEE

None.

## VII. ALTERNATIVES CONSIDERED

The two alternatives are:

1. Continue as is and pay $\$ 54$ million in interest that does not benefit retirees or METRO.
2. Review and issue a POB that will:
a. Reduce interest payments by roughly $\$ 37$ million; and
b. Create a fixed payment stream to pay down the outstanding Pension obligation.

## VIII. ATTACHMENTS

Attachment A: Pension Discussion Presentation
Prepared by: Chuck Farmer, Chief Financial Officer

Board of Directors
September 24, 2021
Page 4 of 4

## IX. APPROVALS

Chuck Farmer, Chief Financial Officer


Alex Clifford, CEO/General Manager



Attachment A
Pension Discussion Recommendation
Recommendation and Review Analysis
Next Steps
Questions
Pension and OPEB Liabilities as of 6/30/19

| Category | Total Accrued <br> Liability | Market Value <br> of Assets | Unfunded <br> Accrued <br> Liability | $\%$ <br> Funded |
| :--- | :---: | :---: | :---: | :---: |
| Pensions [1] | $\$ 192,306,857$ | $\$ 127,847,867$ | $\$ 64,458,990$ | $66.5 \%$ |
| Other Post-Employment Benefits [2] | $\$ 124,340,668$ | $\$ 0$ | $\$ 124,340,668$ | $0.0 \%$ |

> [1] CalPERS' Actuarial Valuation Report - 06/30/2019
> [2] MacLeod Watts Actuarial Valuation Report - 06/30/2019
> Definitions:
> Total Accrued Liability = What You Need
> Market Value of Assets = What You Have
> Unfunded Accrued Liability = What You Owe

Attachment A



Pension Alternatives
Modeled Pension Cost Optimization Strategies 1. Additional Discretionary Contributions (Prepay UAL Faster)
2. Section 115 Trust (Investment Alternative to CalPERS)
3. Pension Obligation Bonds (Directly Refinance UAL at Lower Interest Rates)
4. CalPERS' Fresh Start (Re-amortize UAL with CaIPERS)
5. Rolling Stock Equipment Lease Program (Indirectly Refinance UAL at Lower Interest
Rates)*

[^2]Attachment A
Pension Recommendation
as solution
POB)
Bond
Obligation
Pension
Recommending

$\circ$ Net Savings $=3.75 \%$
Total UAL Savings $\sim 34 \%$

Attachment A
Pension Bonds - Advantages vs. Disadvantages


Attachment A
Current UAL Amortization Schedule

$$
\begin{aligned}
& \text { DOES NOT } \\
& \text { I NCLUDE: } \\
& \text { Normal Cost } \\
& 2020 \text { Shortfall }
\end{aligned}
$$


$\sim$
suo!l|!

Attachment A

```
15-Year Pension Obligation Bonds
100\% - Pension Obligation Bonds
```




13 as $0^{6}$
$2^{3}+3^{2}$
$2^{3}$
$6^{2} 8$
34\%
Assumes unfunded liability does not continue to grow and CaPER's hits their discount rate
Note:

Attachment A
Financial Analysis

$$
\begin{aligned}
& \text { Total Savings from a Pension Obligation Bond is estimated at } \$ 36.9 \text { Million } \\
& \text { Assumes POB at } 3.25 \% \text { Interest Rate - Conservative } \\
& \text { Santa Cruz County just approved } \$ 124.2 \text { Million POB at an estimated } 2.4 \% \\
& \text { Interest Rate offering }
\end{aligned}
$$

Note: Assumes unfunded liability does not continue to grow and CalPER's hits their discount rate

September October November December
Process Going Forward

- Approval to Hire Team Including Advisor
- Assemble Financing Team: Bond Counsel \& Underwriter
- Draft \& review legal documents
- Draft Preliminary Official Statement (POS)
- Rating Agency Presentation
- METRO Budget Update \& COVID Impacts
- Obtain Bond Rating (Standard \& Poor's)
- Board Approval
. Financing Team, POS, and POB size \& structure
- Price Bonds \& Close Bonds
- Invest bond proceeds to CaIPERS Pension
nOTE: will schedule meeting with Santa Cruz Civic Improvement Corporation (SCCIC) - TBD

Attachment A
Step 1
GFOA Recommends each agency to first hire a Municipal
Advisor
Municipal Advisor -
•Provides independent advice

- Registered with and regulated by SEC \& MSRB
- Serves on behalf of METRO (Duty of Loyal \& Duty of Care)
Municipal Advisor's Role
- Assembling Financing Team
。Coordinating financing - document review \& rating process
- Provide financial projections / pension model
. Communication with CalPERS
. Ensure market pricing of POBs

Attachment A



- Authorize hiring a municipal advisor, bond counsel \& underwriter October $22^{\text {nd }}$ Board Meeting
。Approve moving forward with bond rating
- Introduce financing team
November 19th Board Meeting
- Review bond rating (Standard \& Poor's)
- Impact CalPERS Discount Rate \& market update
- Authorize Sale of POBs: Amount, final maturity, structure

Attachment A
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forward in assembling a
Approval to move
Bond placement
Approval Hiring of Municipal Advisor
Approval Hiring of Bond Counsel
Approval Hiring of Underwriter

[^3]11A. 18

11A. 19

Attachment A
uos!ueduos suanłəy
Returns from CalPERs vs. Index Funds

\section*{| Time Period | CalPERS | S\&P500• | DJIA |
| :--- | ---: | ---: | ---: |
| ( |  |  |  |
| 20 Years: FYs 2001-21 | $6.9 \%$ | $8.4 \%$ | $8.5 \%$ |
| 10 years: FYs 2011-21 | $8.5 \%$ | $14.8 \%$ | $13.5 \%$ |
| 5 Years: FYs 2016-21 | $10.3 \%$ | $17.4 \%$ | $16.3 \%$ |
| 1 Year: FY 2021 | $21.3 \%$ | $38.2 \%$ | $32.5 \%$ | <br> Sources: CalPERS and dqydj.com <br> - Returns include dividends reinvestment}

Attachment A
CalPERS History Lesson


Attachment A

# Returns Investment Risk and 

30 years - 8.0\%
2020: $55 \%$ of pension benefits funded by investment returns Failure by CalPERS to achieve target investment returns does not relieve METRO from pension benefit guarantees to employees and retirees
 shortfalls


DATE: September 21, 2021
TO: Board of Directors
FROM: Donna Lind, Chair
SUBJECT: COMMITTEE ASSIGNMENTS

## I. RECOMMENDED ACTION

1) That the Board of Directors Nominate Directors to the following positions:

## A. One Director Position on the Santa Cruz Civic Improvement Corporation

 (SCCIC) Board; and,B. One Representative for the Santa Cruz County Regional Transportation Commission (SCCRTC)

## II. SUMMARY

- Article III, Section 3.03 of the Santa Cruz Civic Improvement Corporation (SCCIC) Bylaws provides that the Board of Directors (Board) shall appoint Santa Cruz Metropolitan Transit District (METRO) Directors to the SCCIC Board.
- In order to maintain representation on the Santa Cruz County Regional Transportation Commission (SCCRTC), it is necessary that the METRO Board elect individuals to the three positions and three alternate positions that are designated for METRO Board Members.
- Elections for the positions referenced in this Staff Report were held at the beginning of the February 26, 2021 Board of Directors meeting.
- With the resignation of Director Aurelio Gonzalez earlier in September 2021, there are now vacant positions on the SCCIC and SCCRTC.


## III. DISCUSSION/BACKGROUND

Earlier in September 2021, Director Aurelio Gonzalez resigned as METRO Board Director. Director Gonzalez held positions representing METRO on the SCCIC and the SCCRTC. His resignation leaves the SCCIC Vice President position as well as his position on the SCCRTC with approximately 16 months remaining in terms expiring in February 2023.

SCCIC is a non-profit public benefit corporation organized under the non-profit benefit corporation law in the State of California to provide financial assistance to METRO by acquiring, constructing and financing various public facilities, land and
equipment and the leasing of facilities, land and equipment for use, benefit and enjoyment of the public served by METRO.

Article III, Section 3.03 of the SCCIC Bylaws provides that METRO's Board of Directors shall appoint METRO Directors to the SCCIC Board.

Staff recommends that the METRO Board of Directors appoint one METRO Director to serve on the SCCIC Board. The Director filling the vacant position will complete the remaining time of the vacated term expiring in 2023.
The METRO Bylaws provide that the Board of Directors shall identify nominees to be considered for election to the positions herein referenced.

Staff recommends that the Board of Directors elect a Director to fill the vacancies created by Director Gonzalez's resignation in September 2021; and, provide slates for CY 2021 to:

1) Fill one position on the SCCIC
2) Elect one representative to the SCCRTC.

In accordance with the METRO bylaws, nominations remain open until the positions are filled through election. The election for the referenced positions is scheduled to be held on October 22, 2021.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

The actions taken in this report tie to METRO's Stewardship and Accountability responsibility.

## V. FINANCIAL CONSIDERATIONS/IMPACT

Funding support for the positions identified in this Staff Report is contained under Admin in the FY22 and FY23 Final Budget adopted June 25, 2021.
VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

None.

## VIII. ATTACHMENTS

Attachment A: Board Nominated Slate(s) Worksheet

# Attachment B: Current SCCIC Board Roster <br> Attachment C: Current METRO Board Officers and Appointees 

Prepared by: Gina Pye, Executive Assistant
IX. APPROVALS

Approved as to fiscal impact: Chuck Farmer, CFO

Alex Clifford, CEO/General Manager


## Nominate 1: SCCIC Representative

President, Bruce McPherson; Vice President, Vacant:
Secretary, Manu Koeniq; and, Treasurer, Donna Meyers
5 Total Members
Terms ending February 2023: Directors Gonzalez, Koenig, McPherson \& Meyers Departing Director: Aurelio Gonzalez (term ends Feb 2023)

Nominee:

1. Bruce McPherson, President
2. $\qquad$ Vice President
3. Manu Koenig, Secretary
4. Larry Pageler, Director
5. Donna Meyers, Treasurer

Nominee:

1. $\qquad$ President
2. $\qquad$ , Vice President
3. $\qquad$ Secretary
4. $\qquad$ Director
5. $\qquad$ , Treasurer

Nominee:

1. $\qquad$ , President
2. $\qquad$ , Vice President
3. $\qquad$ Secretary
4. $\qquad$ , Director
5. $\qquad$ Treasurer

Nominated by:
Terrm Ends Feb 2023
Vacant
Terrm Ends Feb 2023
Terrm Ends Feb 2023
Terrm Ends Feb 2023

Nominated by:
Term expires 2023
Term expires 2023
Term expires 2023
Term expires 2023
Term expires 2022
Nominated by:
Term expires 2023
Term expires 2023
Term expires 2023
Term expires 2023
Term expires 2022
 SLATE 3

## Attachment A

## BOARD OFFICERS

Reappoint or Nominate 1: SCCRTC Representatives
(2021 Reps: Aurelio Gonzalez, Kristen Petersen \& Mike Rotkin)Departing Director: Aurelio Gonzalez3 Total Representatives

## Nominee:

1. $\qquad$
2. Kristen Petersen
3. Mike Rotkin

Nominee:

1. $\qquad$
2. $\qquad$
3. $\qquad$

Nominee:

1. $\qquad$
2. $\qquad$
3. $\qquad$
Nominee:
4. $\qquad$
5. $\qquad$
6. $\qquad$

Nominated by:
Vacant

Currently in place
Currently in place

Nominated by:
$\qquad$
$\qquad$
$\qquad$

Nominated by:
$\qquad$

## SLATE 1

# SANTA CRUZ CIVIC IMPROVEMENT CORPORATION (SCCIC) 

## BOARD OF DIRECTORS 2021-2023

|  | YEAR TERM BEGAN | YEAR TERM ENDS |
| :--- | :---: | :---: |
| Bruce McPherson, President | 2021 | 2023 |
| Aurelio Gonzalez, Vice President | 2021 | 2023 |
| Manu Koenig, Secretary | 2021 | 2023 |
| Donna Meyers, Treasurer | 2021 | 2022 |
| Larry Pageler, Director | 2021 | 2023 |

Alex Clifford, Chief Executive Officer

[^4]
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# Attachment C <br> BOARD CHAIR \& VICE CHAIR, STANDING AND AD HOC COMMITTEE APPOINTMENTS 

## 2021 Chair, Vice Chair and Standing Committees

Chair<br>DONNA LIND

Vice Chair
BRUCE McPHERSON

Capital Projects Standing Committee
Committee Established 8/26/16
DONNA MEYERS
BRUCE McPHERSON
LARRY PAGELER

Finance, Budget and Audit Standing Committee
(4-5 Board Members, as a ground rule)
Committee Established 8/26/16
SHEBREH KALANTARI-JOHNSON
MANU KOENIG**
DONNA LIND
MIKE ROTKIN

Personnel/Human Resources Standing Committee
Committee Established 8/26/16
DONNA LIND, Current Chair
BRUCE McPHERSON, Current Vice Chair
MIKE ROTKIN, Immediate Past Chair JIMMY DUTRA**
KRISTEN PETERSEN

## Attachment C



## 2021 Other Committees

SCCIC Representatives
MANU KOENIG
AURELIO GONZALEZ
BRUCE McPHERSON
DONNA MEYERS
LARRY PAGELER
SCCRTC Representatives
AURELIO GONZALEZ
KRISTEN PETERSEN MIKE ROTKIN

SCCRTC Alternates (in order)
SHEBREH KALANTARI-JOHNSON
LARRY PAGELER
DONNA LIND

## 2020 Ad Hoc Committees (NO 2021 appointments made)

CEO Goals and Objectives Ad Hoc Committee
Committee Established 5/19/17
DONNA LIND**
BRUCE McPHERSON**
MIKE ROTKIN**
Legislative Ad Hoc Committee
Committee Established 2/23/18
ED BOTTORFF
JOHN LEOPOLD
GYNTHIA MATHEWS
brUCE McPHERSON
MIKE ROTKIN
MAC Ad Hoc Committee
Committee Established 3/24/17
SHEBREH KALANTARI-JOHNSON***
BRUCE McPHERSON***
LARRY PAGELER***
MIKE ROTKIN***

## VERBAL PRESENTATION

## CEO ORAL REPORT / COVID-19 UPDATE

Alex Clifford
13.1

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## NEWS CLIPS

August 27, 2021 - September 24, 2021

## SANTA CRUZ COUNTY <br> ARTICLES

## Santa Cruz Sentinel

# Watsonville City Councilmember Aurelio Gonzalez resigns 

## Cites family emergency

By Hannah Hagemann | Santa Cruz Sentinel

Sept. 15, 2021
WATSONVILLE - District 2 Councilmember Aurelio Gonzalez has officially resigned from his position, citing a family emergency, according to an open letter he penned Tuesday.
"I will be resigning my position as your representative for District 2 of the city of Watsonville. Due to Family circumstances that require me attention to my family needs, I have decide to give them my first priority. In doing so I will not be able to perform my duties in representing District 2 and the City of Watsonville as it so deserves," Gonzalez wrote.

When Gonzalez spoke on the situation in August, he declined to give details on the family matter.

Gonzalez did extensive work on reinvigorating Watsonville's downtown, the arts, as well as creating youth employment opportunities and constructing the rail trail along the Highway 1 corridor.
"As you can imagine we're in shock, even though he was going through his family issue...the resignation caught me off guard, but I'm supportive of Aurelio and his decision to be with his family during these times," Mayor Jimmy Dutra said.

The resignation has already triggered an election process to replace Gonzalez. District 2 city councilmember candidates must file nomination papers by Monday.

In Gonzalez's letter, he said that putting his family first means he no longer has the capacity to serve the city council.
"It has been a great honor working with the Community, City Staff, and my fellow City Council members. Our city with all its issues and needs is a great place to live, work, and thrive," Gonzalez wrote. "I feel that the time I did give back to my community was not in vain as a city council representative for District 2."


# Watsonville City Councillman Aurelio Gonzalez Resigns 

By: Tony Nuñez

WATSONVILLE-Watsonville City Councilman Aurelio Gonzalez on Tuesday announced his resignation from his District 2 seat because of a family emergency.

In a letter emailed to reporters, Gonzalez said that because of "family circumstances" he would no longer "be able to perform my duties in representing District 2 and the City of Watsonville as it so deserves."
"It has been a great honor working with the Community, City Staff and my fellow City Council members," he wrote. "Our city with all its issues and needs is a great place to live, work and thrive. I feel that the time I did give back to my community was not in vain as a city council representative for District 2."

The move comes a little more than a month after he said he was taking an indefinite leave of absence and hoped to return to the City Council by late September. It also came just hours before the City Council was set to hold its first in-person meeting since the start of the pandemic, and on the day that California will vote on whether to recall Gov. Gavin Newsom.

Because of Measure H, approved by Watsonville voters in 2014, the city must hold a special election within 90 days to fill the vacancy.

Watsonville City Clerk Beatriz Vazquez Flores said that the election will most likely fall on Dec. 7. Prospective candidates will have until 5 pm on Sept. 20 to submit their papers to the Clerk's office, Vazquez Flores said.

Watsonville Mayor Jimmy Dutra said he was shocked by the announcement, but understood why Gonzalez was stepping down.
"[The community supports] Council Member Gonzalez and we feel for what he's going through," he said. "In his short time on the board he worked hard for the people in our community and we thank him for his service.

Gonzalez was first elected in 2018 to fill the seat vacated by Oscar Rios. He was reelected in 2020, defeating newcomer Vanessa Quiroz-Carter.

In that time, Gonzalez has been a strong supporter of the arts, transportation, economic growth and affordable housing.

Before his resignation, Gonzalez chaired the Santa Cruz County Regional Transportation Commission, sat on the Santa Cruz Metropolitan Transit District Board of Directors and was a member of the Arts Council of Santa Cruz County and Pajaro Valley Arts Council.

Gonzalez also served as a member of the 16-person Ad-Hoc Committee on Policing and Social Equity, which included two other council members, 12 Watsonville residents and Watsonville Police Department officers. That committee's recommendations from its more than 30 meetings over the past year are expected to come before the City Council in the near future.

The vacant seat could mean the City Council could find itself deadlocked on upcoming contentious items. That includes determining how to proceed with the policing committee's recommendations, as well as several housing projects that require a supermajority of five votes.

## Santa Cruz Sentiinel

## Photo |Artists Take The Sea To Santa Cruz's Streetscapes With Mural Project

Sea Walls: Artists for Oceans is PangeaSeed Foundation's groundbreaking public art program

By Shmuel Thaler | Santa Cruz Sentinel
Sept.14, 2021


David Rice paints the markings on a leopard shark on a mural he is painting near the Metro Center in downtown Santa Cruz. Rice came from Portland, Oregon to join other artists from Santa Cruz County, and locations as far away as Austria, North Carolina and Hawaii, to participate in Sea Walls Santa Cruz. Sea Walls: Artists for Oceans is PangeaSeed Foundation's groundbreaking public art program that brings the oceans into the streets around the world. It was brought to the City of Santa Cruz through a partnership with Made Fresh Crew, a collective of local artisans who collaborate on projects. Throughout the week this team of regional and visiting artists will create 19 large and locally relevant public artworks to help spur environmental activism and beautify the town's streetscape. (Shmuel Thaler/Santa Cruz Sentinel)

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## METRO Service to Santa Cruz County Fair

Santa Cruz METRO Transit District sent this bulletin at 09/13/2021 08:30 AM PDT
Santa Cruz County Fair: September 15-19, 2021
Ride METRO to the Santa Cruz County Fair at the Watsonville Fairgrounds, September 15-19. Round trips of a special "Route 79 County Fair" route will depart on the hour from Watsonville Transit Center (WTC), depart the Fairgrounds at :25, and arrive back at WTC at :45.

Fair Service Hours:
Wednesday-Friday: 12pm-10pm
Saturday-Sunday: 10am-10pm.
The route to the fair runs from WTC to West Lake, Rodriguez, West Beach, Lincoln, Hushbeck, East Lake, and College to the County Fairgrounds. The return trips will run from the County Fairgrounds, to East Lake, Hushbeck, East Beach, Lincoln, East Lake, and Rodriguez to WTC.

The Paracruz service area will be extended to cover service to the Fair.
METRO will operate a booth at the fair in the First Responders section. We will be offering giveaways to fair goers who visit our booth. We look forward to seeing you there.

For more information visit scmtd.com/countyfair

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This service is provided to you at no charge by SCMTD.
See more bulletins on our website

## Fall Service Schedule - Preview Available on Website

Santa Cruz METRO Transit District sent this bulletin at 09/09/2021 08:30 AM PDT

Fall service begins on Thursday, September 16, 2021.
METRO is making changes to improve service, including a new route, reinstating suspended routes, making service additions on existing routes, and minor schedule changes to improve service reliability.

New service: the Watsonville Circulator, will run one clockwise loop hourly from 12:01pm to 7:01pm, and a counter-clockwise loop hourly from 12:43pm to $7: 45 \mathrm{pm}$. The clockwise route runs from Watsonville Transit Center to Main St, Green Valley Road, Freedom Centre, Freedom Blvd, Lincoln St, and E. Lake. The other direction runs the opposite direction along the same route, except it uses E. Beach St instead of E. Lake St.

Service additions: With the return of in-person classes at UCSC, Routes 15 and 22, suspended since Spring 2020, will return. Route 22 will again operate from the Seymour Center at the Coastal Science Campus to the UCSC main campus, but will follow a new route: Delaware Blvd, Almar Ave, Mission St, and Bay Dr (Upper Bay).

Removal of Summer Modifications: Route 10 Beach/Boardwalk service has been discontinued; the route will operate only between Santa Cruz Metro Center and UCSC. The Cedar \& Walnut stop (Stop ID 2304) is no longer a timepoint, but remains as a regular stop. The last Route 71 trip to the Boardwalk will also be discontinued. Route 55 will return to its previous schedule of three weekend trips.

Minor schedule changes will be made on Routes 35, 42, 69A, 69 W , and 71 to improve reliability. On Route 35, the last two trips of the evening will run via Glen Arbor Road instead of Hwy 9/Highlands Park. All UCSC routes have changes for the Fall schedule.

ParaCruz service will not be impacted by these changes to fixed route service.
To review these modifications in detail, please visit our news bulletins page: https://www.scmtd.com/metro-news-bulletins.

Please check our schedules page for the preview of Fall service: https://www.scmtd.com/routes.
The Fall Headways Bus Rider's Guide will be available on all Buses \& Transit Centers on September 9, 2021

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## METRO Launches Electric Buses in Watsonville

Community members gathered at Watsonville Transit Center to celebrate the unveiling of a fleet of electric buses
By Johanna Miller
September 9, 2021


An all electric, zero-emission bus (left) is shown at the Metro Transit Center in Watsonville Tuesday during a ceremony to launch the new Watsonville Circular Route. - Tarmo Hannula/The Pajaronian
WATSONVILLE—Santa Cruz METRO has taken a big step in combating greenhouse gas (GHG) emissions with the launch of two new electric buses, which will operate on a new route through the city of Watsonville.

On Tuesday METRO staff, along with city officials, representatives from electric vehicle technology manufacturer Proterra and other community members gathered at the Watsonville Transit Center to celebrate the unveiling of the new buses.
METRO CEO Alex Clifford said that the introduction of the fleet has been years in the making. In 2018, the agency received funding for four e-buses for the county-two of which would be used in Watsonville.

But as the deal was being made, a new generation of Proterra buses was unveiled. The new vehicle had a much more efficient charging time, with the capability of traveling between 205 and 329 miles per charge.
"Our aspiration is to always have as long a range as possible," Clifford said. "Once we pull out that bus in the morning, we want it to run all day. So this was a blessing."

Since 2002, METRO has been ahead of the curve with adopting sustainable bus fleets. This began with moving to buses that use compressed natural gas, followed by hybrid vehicles. The agency was awarded a federal grant in 2015 for its first three electric buses, which are now in use on the Highway 17 Express service.

In 2017, the agency adopted a goal of achieving a fully zero-emissions fleet by 2040one full year before the state mandated the same.
"The buses provide an opportunity for METRO to further explore the use of zeroemission vehicles," said Donna Lind, a member of the METRO board who also serves on the Scotts Valley City Council. "The project will contribute to sustainable transportation, reducing miles traveled, GHG emissions and congestion."

Lind thanked the Regional Transportation Commission, CalTrans, the California Air Resources Board, METRO's grant team, her fellow board members and other local and state partners for securing funding for the project.

Proterra's Regional Sales Director Mark Hollenback called the moment a "historic day" for Santa Cruz County. The company, which designs, engineers and manufactures entirely in the United States, is headquartered just over the hill in Burlingame.
"It's great to be here, in our home turf in Northern California, to help Santa Cruz and the city of Watsonville mark the deployment of your new buses," he said.

Hollenback alluded to the importance of green technology, and counties like Santa Cruz that are taking action to utilize it. Every time a Proterra e-bus replaces an e-bus, he said, about 230,000 pounds of carbon pollution are avoided each year.
"We've witnessed, just in the past few weeks, the growing signs of climate change," he said. "The importance of zero-emissions transportation has never been clearer."

Watsonville Mayor Jimmy Dutra has been a member of METRO's board since 2014. He and others lobbied for years, locally, statewide and to the federal government to procure the buses and the infrastructure for them.
"We told the stories of Watsonville ... from our farmworkers, who depend on this as their only mode of transportation," he said. "To our seniors using this to go to their doctor's appointments and get their medication. Or our students, who use this to go to Cabrillo and UCSC ... The only way they can get an education is to use this bus system."

The buses will run on a new route known as the circulator, which will connect the Watsonville transit center with primary retail and medical destinations within the city, both clockwise and counter-clockwise. It will roll along Main and Lincoln streets, Green Valley Road and Freedom Boulevard, connecting commuters with other bus routes.

Clifford called the new route "very unique," referring to how it runs both clockwise and counter-clockwise.
"We don't do anything like this anywhere else in the system," he said. "It's very new for us. We're so excited to start the circulator."

The service begins Sept. 16 and will run seven days a week with 16 daily round trips. For the first year of operation, rides on the circulator will be free of charge. This, said Clifford, is to encourage as many people as possible to use it.
"We're hoping to build ridership fast, and keep it going," he said.
Added Dutra: "We envision this route becoming a critical link for our community."

## Sire Paidaronian



An all electric, zero-emission bus (left) is shown at the Metro Transit Center in Watsonville Tuesday during a ceremony to launch the new Watsonville Circular Route. - Tarmo Hannula/The Pajaronian

## METRO Launches Electric Bus Fleet In Watsonville

By: Johanna Miller
September 8, 2021
WATSONVILLE-Santa Cruz METRO has taken a big step in combating greenhouse gas (GHG) emissions with the launch of two new electric buses, which will operate on a new route through the city of Watsonville.

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"We're hoping to build ridership fast, and keep it going," he said.
Added Dutra: "We envision this route becoming a critical link for our community."

Santa Cruz County Regional Transportation Commission (RTC)
Yesterday at 8:03 PM - N
Congratulations to our partner agency Santa Cruz METRO Transit District on the launch of their new Circulator Route that will be a critical link for the Watsonville community connecting the downtown transit center with primary retail and medical destinations in the city using a loop format. The service will provide 16 daily round trips, seven days a week, 52 weeks out of the year starting Sept. 16th. This new service was funded through a California Department of Transportation's Low Carbon Transit Operations Program grant and will use new zero emission buses and offer free fares for one year.


NEWS > HEALTH

## All 'round the town: METRO route rolls into Watsonville

Green buses, free fares offer encouraging look into future of transit


Jimmy Dutra and Donna Lind, METRO board members at center, cut a ceremonial ribbon in front of one of two electric buses that will roam the Watsonville Circulator Route beginning Sept. 16. (Melissa Hartman - Santa Cruz Sentinel)

By MELISSA HARTMAN | mhartman@santacruzsentinel.com | September 7, 2021 at 4:21 p.m.

WATSONVILLE - On Sept. 16, METRO will launch a new loop route with one main goal - improving the environment for Watsonville residents by improving their access to transportation.
"Watsonville is a very green city and a lot of the decisions we are making are moving in that way," Mayor Jimmy Dutra said at the ribbon-cutting ceremony for the loop Tuesday morning. "The first electric circulator will be happening here in Watsonville and we are very excited."

The Watsonville Circulator Route, funded by a $\$ 489,000$ grant from the California Department of Transportation's Low Carbon Transit Operations Program under the guidance of Caltrans and the Santa Cruz County Regional Transportation Commission, will serve city stops exclusively. The grant funds three operators who will maneuver battery-electric buses purchased through a previous Low Carbon Transit Operations Program grant seven days a week through all 52 weeks of the year.


METRO Board Chair Donna Lind, left, receives a commemorative plaque in honor of the partnership between the two agencies from Proterra's Mark Hollenbeck. (Melissa Hartman - Santa Cruz Sentinel)

For one year, the grant also covers the fares of riders in order to incentivize more individuals from Watsonville to take public transit. This will cut emissions from fossil-fueled buses and singleoccupancy vehicles in addition to serving lowincome communities in south county.

Next week, the bus will operate in a clockwise loop from Watsonville Transit Center on Rodriguez Street through downtown, hitting retail and medical attractions on Main Street, Green Valley Road, Freedom Centre, Freedom Boulevard and Lincoln Street. According to a press release from METRO, the loop has the ability to connect riders with intercity bus lines such as 69 A or $72 / 72 \mathrm{~W}$ for further convenience.

The METRO Board of Directors is pleased with the accomplishment of the route, but are not satisfied with replacing just two buses that run its routes with eco-friendly machinery from local manufacturer Proterra.
"Our work is not done. We have a whole fleet to change," Dutra said. "We need to continue to work to eliminate our carbon footprint here at METRO and in all of our organizations throughout this county. I know that this board and our entire METRO team will do it."

## Watsonville, the example

Dutra shared how telling local stories of individuals who rely on METRO's services to get to work or vital appointments made it easier to lobby representatives such as Rep. Jimmy Panetta, who was in attendance Tuesday, for clean transportation resources.
"I was able to be the voice for our community when we went out to these places to get the funding so that we could bring it back to offer new buses that are all-electric. This moment for me is really special because there have been a lot of years put into making it happen," Dutra said.

Panetta, who supported METRO's application for the route, agreed that both the stories and the successes of environmentally responsible innovations in his district give him ground to fight for policy-wide change.


Two Proterra-manufactured buses will be in service on the Watsonville Circulator Loop, operating clockwise from the Watsonville Transit Center, METRO advisors said Tuesday. (Melissa Hartman - Santa Cruz Sentinel)
"Tomorrow l'll be heading back to Washington D.C... to mark up the major infrastructure package," he said of President Joe Biden's "Build Back Better" plan. "It's this type of investment I will be working hard to tell the story about because what I want to be able to do is make sure that my legislation, The Green Bus Tax Credit Act, is included in the infrastructure package."

Panetta said the buses were only made possible by grants due to their expense. His act incentivizes the purchase of these electric buses through significant tax breaks for systems such as METRO. A grant program for the transit agencies is also being considered so that new buses can be acquired and diesel buses can be converted.
"At a cost of, at a minimum, $\$ 850,000$ apiece, we must continue to find ways to make these (no emission) buses more affordable," he said. "Ultimately the goal is to ensure that the green buses are cheaper to build, and yes, you bet, cheaper to buy. I believe that's the least that we can do."

Panetta told the Sentinel following the ribbon-cutting that he'd like to see a carbon tax included in Build Back Better but he's unsure whether one is in the cards with the Biden administration.


Congressman Jimmy Panetta addresses the crowd, starting his remarks with an outline of the benefits that the new circulator route will offer Watsonville residents, including access to community institutions and one another as well as a healthier environment through fewer carbon emissions. (Melissa Hartman - Santa Cruz Sentinel)
"We're making sure that there are other ways to incentivize the decarbonization of our transportation sector of our energy grid," he said.

There is no option but to move ahead prioritizing the mitigation of climate change, Panetta added during his comments at the podium.
"We're seeing it (from) Lake Tahoe to Louisiana to Long Island, New York," he said. "We are seeing that the dangers of climate change are clear and boy, are they present."

Tags: Newsletter


## Melissa Hartman

Melissa Hartman started with the Sentinel in October 2020 and reports on county, health and transportation matters. A graduate of San Jose State University's Dwight Bentel School of Journalism and Mass Communications, she has been reporting in Northern California since 2017. Melissa is an East Bay Area native and has previously worked at the Los Altos Town Crier and Bay City News Service.

## IOOKOUT

SANTA CRUZ


# METRO Launches New Grant-Funded Watsonville Route, Featuring Electric Buses And Free Fares For One-Year 

Presented by Santa Cruz METRO

Santa Cruz METRO announced that it has been awarded a $\$ 489,213$ grant from the California Department of Transportation's Low Carbon Transit Operations Program (LCTOP) to launch a new "circulator" route, providing services in a loop format, that exclusively serves stops in Watsonville.

The service will provide 16 daily round trips, seven days a week, 52 weeks out of the year. The route will be operated using zero-emission buses purchased in the LCTOP previous cycles.


## What does LCTOP funding mean for Santa Cruz County?

LCTOP funding is designated for projects that reduce greenhouse gas emissions and improve transportation for disadvantaged and low-income communities.

METRO will use the grant funds to deploy two new battery-electric buses in downtown Watsonville and offer free fares to the public to encourage ridership and promote public transportation through a one-year pilot program. The grant will be used to fund three bus operators for 12 months, providing regularly scheduled service for community members.
"The new Watsonville Circulator Route is designed to increase the number of transit passengers locally by providing more frequent service to desirable destinations in Watsonville between noon and 7:45 p.m. daily," said METRO's CEO and General Manager Alex Clifford.

The project will not only reduce the greenhouse gas emissions from fossil-fueled buses, but it will serve one of the lowest income communities in METRO's service area.

- Alex Clifford, METRO's CEO and General Manager


## Connecting Watsonville

The route will connect the downtown transit center with primary retail and medical destinations in Watsonville. It will operate in a clockwise loop and a counterclockwise loop from Watsonville Transit Center, serving:

- Main Street
- Green Valley Road
- Freedom Centre
- Freedom Boulevard,
- and Lincoln Street, connecting commuters with existing local and intercity Bus Lines $69 \mathrm{~A}, 69 \mathrm{~W}, 71,72 / 72 \mathrm{~W}, 74 \mathrm{~S}, 75,79$, and 91 X .

Clockwise loop.
Counter clockwise loop.

## Envisioned to become a critical link for our community, service benefits include:

1. Improved public health by removing cars off the road and providing passengers with a competitive alternative that will help reduce pollution from single-occupant vehicles.
2. Creation of a more sustainable transportation system that reduces vehicles mile traveled, greenhouse gas emissions and traffic congestion.
3. Development of a more integrated and active transportation system that serves the community's vulnerable populations.

METRO is committed to enhancing mobility for disadvantaged communities as well as reducing its environmental footprint by transitioning to zero-emission buses.

The Watsonville Circulator Route will expand transit service to new residential and commercial areas in Watsonville. This important step will accelerate the use of advanced technologies in heavy-duty vehicles to meet air quality, climate, and health goals.

## Join the Ribbon Cutting event!

Open to the community
Learn more about the route and its benefits
METRO is hosting a Watsonville Circulator Route Ribbon Cutting event on Tuesday, Sept. 7 from 11 a.m. - noon at the Watsonville Transit Center.

475 Rodriguez Street

## Event Parking

Parking at the event is limited. Below are options to carpool and an alternative parking location close to the Watsonville Transit Center.

Alternative Parking Near the Watsonville Transit Center:

Parking is free for the first two hours. A METRO ParaCruz vehicle will be shuttling attendees to and from the event continuously starting at 10:30AM. Please meet the vehicle at the 2 nd Street side of the parking garage building at the METRO bus stop, located near the garage elevator near Subway If you prefer to walk, the Watsonville Transit Center is 0.3 miles ( 5 minute walk) away.

## About Santa Cruz Metropolitan Transit District



Established in 1968, Santa Cruz METRO provides fixed-route and Highway 17 commuter service throughout Santa Cruz County, with limited service connecting to Monterey Salinas Transit at our Watsonville Transit Center and Santa Clara County, transporting more than 5 million passenger trips a year.

METRO also operates ParaCruz paratransit service to Santa Cruz County, providing about 73,500 trips per year. METRO's operating budget in FY21 is almost $\$ 55$ million and is funded through a combination of farebox revenue, sales tax, and state and federal sources. Today it operates a fleet of 94 buses on at least 24 fixed-routes. For more information, visit www.scmtd.com.

## For Immediate Release

Contact:

# METRO Launches New Watsonville Circulator Route 

Grant-funded route features electric buses and offers free fares for one-year pilot program
September 1, 2021 - SANTA CRUZ, CA — Santa Cruz METRO announced that it has been awarded a $\$ 489,213$ grant from the California Department of Transportation's Low Carbon Transit Operations Program (LCTOP) to launch a new "circulator" route that exclusively serves stops in Watsonville. A circulator route provides services in a loop format. The service will provide 16 daily round trips, seven days a week, 52 weeks out of the year. The route will be operated using zero emission buses purchased in the LCTOP previous cycles.

LCTOP funding is designated for projects that reduce greenhouse gas emissions and improve transportation for disadvantaged and low-income communities. METRO will use the grant funds to deploy two new batteryelectric buses in downtown Watsonville and offer free fares to the public to encourage ridership and promote public transportation through a one-year pilot program. The grant will be used to fund three bus operators for 12 months, providing regularly scheduled service for community members.
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The route will connect the downtown transit center with primary retail and medical destinations in Watsonville. It will operate a clockwise loop and a counterclockwise loop from Watsonville Transit Center, serving Main Street, Green Valley Road, Freedom Centre, Freedom Boulevard and Lincoln Street, connecting commuters with existing local and intercity Bus Lines 69A, 69W, 71, 72/72W, 74S, 75, 79 and 91X (map attached).

Envisioned to become a critical link for our community, service benefits include:

- Improved public health by removing cars off the road and providing passengers with a competitive alternative that will help reduce pollution from single-occupant vehicles.
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- Development of a more integrated and active transportation system that serves the community's vulnerable populations.

METRO is hosting a Watsonville Circulator Route Ribbon Cutting event on Tuesday, Sept. 7 from 11 a.m. noon at the Watsonville Transit Center, 475 Rodriguez Street in Watsonville. The public is encouraged to attend and learn more about the route and its benefits. For more information on the Watsonville Circulator, visit scmtd.com/NC.

METRO is committed to enhancing mobility for disadvantaged communities as well as reducing its environmental footprint by transitioning to zero emission buses. The Watsonville Circulator Route will expand transit service to new residential and commercial areas in Watsonville. This important step will accelerate the use of advanced technologies in heavy-duty vehicles to meet air quality, climate and health goals.

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# WATSONVILLE CIRCULATOR RIBBON CUTTING EVENT 

## Powered by METRO's new all-electric zero-emission buses

## Monterey County Weekly

## With An Assist From Federal Funds, Monterey-Salinas Transit Is Rethinking Its Bus Routes.



MST's draft plan for a route overhaul was received by the Board Operations Performance Committee on Aug. 16, and heads to the MST board of directors on Sept. 13. DANIEL DREIFUSS

David Schmalz
Aug 19, 2021
For the first time in about 20 years, Monterey-Salinas Transit is set to overhaul its bus routes throughout Monterey County, and while some regions are envisioned to see less coverage, the remaining routes would run more frequently and be better timed with one another, significantly decreasing wait times for riders making connections.
"This is something we should be doing every five years," says Michelle Overmeyer, MST's director of planning and innovation.

The reason it took so long, Overmeyer says, is money, and in this case, the approximate $\$ 344,000$ to carry out the system-wide analysis and envisioned overhaul came from the $\$ 52$ million of federal funds the agency received for Covid-19 pandemic relief.

The new vision was set by MST's Board Operations Performance Committee over the past few months, which directed staff to prioritize increasing ridership over coverage by ramping up the frequency of buses traveling in places where people live and work, and by focusing on coverage in areas of the greatest need of public transit.

The draft plan for the route overhaul will be made available to the public in advance of the MST board's Sept. 13 meeting.

Among the proposed changes: service to Big Sur (which currently runs three times a day) will be discontinued and service in Carmel Valley will be reduced, while the frequency of routes in urban centers will increase - buses would travel every 15 minutes from Seaside to Cannery Row, and Salinas City Center to Northridge Mall.

The proposed plan will also focus on two existing transit hubs, in Salinas and Monterey, where buses would arrive 10 minutes after the hour and depart five minutes later.

## Other Transit

 Related Articles
## Mass Thansir

## OR: Trimet Faces Driver Shortage As It Looks To Rebuild From Pandemic

Since March 2020, the transit agency has hired 445 workers, including 115 bus operators. From August 2020 to 2021, 145 bus operators resigned or retired, according to TriMet. In 2019, 152 bus, rail and streetcar operators resigned or retired.

By Jayati Ramakrishnan
Sept. 20, 2021
Source oregonlive.com (TNS) | Credit: Mark Graves/The Oregonian (TNS)


Cherry blossoms rest on the ground at a TriMet bus stop located at SE 32nd and Holgate Blvd. in Portland, Ore., Sunday, April 25, 2021.

As the pandemic took hold of Portland in 2020, TriMet was hit hard: the metro-area transit agency saw a nearly $70 \%$ drop in ridership as people began working from home and Oregon faced a lockdown for the coronavirus.

But even as ridership slowly ticks upward, agency leaders have seen a shortage of workers joining the company - a problem they haven't historically had.

Since March 2020, the transit agency has hired 445 workers, including 115 bus operators.

From August 2020 to 2021, 145 bus operators resigned or retired, according to TriMet. In 2019, 152 bus, rail and streetcar operators resigned or retired.

The transit agency couldn't immediately provide hiring numbers for previous years, but TriMet spokesperson Roberta Altstadt said the current staffing situation leaves them short 27 bus operators, and with about 40 bus maintenance positions open, as well as openings for about two dozen other job categories across various departments.

Since the beginning of 2021, the agency has trained 99 bus operators. Altstadt said the rest of the operators who were hired are still in training. With a capacity of 26 people per training class, they could have trained up to 260 this year.

The agency attributed the workforce shortage in large part to fallout from the pandemic. They limited hiring in spring of 2020, only hiring for safety positions and jobs deemed critical to the agency's operations.

TriMet had seen a dip in ridership even before March of 2020, as many transit agencies around the nation grappled with congestion, ride-hailing companies and other urban issues. But the numbers dropped even more sharply when the pandemic shut down Portland.

Even with lower ridership, the shortage of workers - especially bus operators translates to more missed bus routes for riders.

Altstadt said when the agency does have to cancel bus rides due to the worker shortage, they prioritize low-ridership lines that don't predominantly serve low-wage workers or people of color. She added that they are offering extra work to bus operators, especially part-time employees, to help mitigate the shortages.

Altstadt said they've now begun a large hiring push to find more workers, which includes reaching out to groups they don't usually target. In addition to hosting a hiring fair at the Convention Center recently and posting ads for job opportunities on social media, Altstadt said they've also been recruiting at military bases - a new endeavor for the agency.
"Everybody's competing for workers," Altstadt said. "With all these jobs open and more openings than people stepping in to fill them, that's definitely having an impact."

Altstadt noted that while a commercial driver license is a requirement, the transit agency has to be more selective.
"We can't just bring in anyone who has a CDL or knows how to drive a big rig," she said. "With that focus it can limit who would be a successful candidate. We have great trainers who can teach folks how to drive big buses. But having that customer service lens is a little bit harder to train."

Bill Bradley, an executive board member with Amalgamated Transit Union 757, the union that represents about 2,700 TriMet workers, said the strain of assaults on bus operators and potential exposure to COVID-19 has driven some to look for different work. Commercial Driver Licenses have become increasingly valuable during the pandemic as people work from home and rely more heavily on deliveries.

That shift means TriMet needs to look at its compensation packages, and make their offers more competitive, he said.
"Whether a brown truck, a white truck, food delivery, fuel delivery - people take their CDLs and are able to earn more money elsewhere," he said.

Bradley also cited riskier conditions for operators and other employees.
"It's a pretty stressful environment," he said. "To be operating a bus and coming into contact with hundreds or thousands of people a day - and we're seeing an increase in assaults. So we have to do a better job of making people feel safe from an operator and passenger perspective."

According to data collected by the union, assaults on operators have increased since the pandemic began, from about 0.41 per 100,000 rides to about 1.75 assaults per 100,000 rides. In the first nine months of the pandemic, ridership ranged from 2.5 million to 3.6 million rides per month on buses and MAX trains.

Altstadt said TriMet does not track criminal assaults, but does record the combined number of physical and verbal assaults. The latter is not considered a criminal assault.

In 2019, TriMet began installing protective barriers to about $42 \%$ of its fleet to deflect assaults on bus operators. Due to COVID-19, they installed panels on all buses before the end of September 2020.

Bradley said union workers also worry that the drop in new applicants is in part driven by changes to TriMet's apprenticeship program, which he said provided growth opportunities within the company.

In April, TriMet and the labor union reached an agreement after a year and a half of bargaining. One point of contention during negotiations was the union's dissatisfaction with TriMet's plan to eliminate the apprenticeship program. The two groups eventually reached a compromise, with TriMet agreeing to retool the bus maintenance apprenticeship program. Other portions of the program, like rail maintenance, were replaced with entry-level training programs.

Bradley said the smaller pool of apprentices means TriMet has to hire more external candidates.
"We had service workers who worked at TriMet in alternate shifts - their work ethic, willingness to show up in the middle of the night, clean buses, their willingness to move up by putting in work at a mechanical level - you know what you're getting when you hire internally," he said.

Altstadt said TriMet doesn't attribute worker shortages to the apprenticeship program changes. She said it didn't produce the number of full-time staff that the agency had hoped for.
"When you're doing an apprenticeship program, much of their time is spent on training, not doing the repairs and maintenance," she said, "so how do you get all that work done while you're trying to bring people up."

Altstadt said as they work on recruiting more employees, they continue to prioritize internal candidates, and hope to hire more limited-term cleaners, brought on during the pandemic, to permanent positions.

## Dayton Daily News

## Elimination Of RTA Routes Angers Seniors, Riders With Disabilities

By Chris Stewart

Sept 19, 2021


Due to a shortage of bus drivers, the temporary elimination of several Greater Dayton Regional Transit Authority routes designed to transport seniors and those with disabilities has angered riders who say they rely on the service to shop for essentials.
"If you can run buses to the casino, I guess they think the gambling places are more important than the seniors in Dayton," said Saundra Smothers, a Dayton resident who takes a soon-to-be-eliminated Senior EZ Ride route to the grocery store.

Three routes serving a combined 36 living facilities housing seniors will be cut beginning Oct. 3, along with other temporary eliminations and service adjustments, according to the Greater Dayton Regional Transit Authority (RTA).

A "severe" shortage of operators and decreased customer demand due to COVID-19, was cited by RTA, which made the changes based on customer feedback and an analysis of ridership on the routes, according to RTA.

The transit authority worked "very hard under very difficult circumstances," said RTA trustees President David Williamson at this month's board meeting.
"This board is not in favor of cutting service," he said. "But we have a dilemma on our hands and that is we don't have enough drivers. Period. And so we have to make adjustments."

Candace Woods, 60, a disabled veteran, said the Senior EZ Ride bus comes almost to the door of her Sienna Springs apartment on North Main Street in Harrison Twp. But not after this month.
"I'm very limited on what I can do, according to my doctor," Woods said. "I'm in pain when I walk long distances, and from my house to the bus stop across the street on Main Street is far from me. I can't see myself going across the street when it's busy."

Smothers, who lives in the Asbury Apartments on McDaniel Street in Dayton, voiced her frustration to RTA trustees earlier this month.
"I am sick and tired of this mess, taking and taking from seniors," Smothers told the board. "You're all supposed to provide a service."

The three Senior EZ Ride routes serve the senior living facilities with stops at Kroger, Meijer and other stores, as well as pharmacies and the Senior Resource Connection in downtown Dayton, according to RTA route maps.

Route 66 runs Mondays and Wednesdays stopping at 11 residential facilities and runs south to the Meijer store on Stroop Road in Kettering, also making a stop at Kroger at Dorothy Lane and Wilmington Pike as well as other shopping centers and pharmacies.

Route 65 runs Tuesdays and Thursdays serving 15 living facilities across a broad swath of the northwest part of the metropolitan area.

Serving 10 housing facilities including Lyons Place II at the Dayton Veterans Administration campus, Route 64, a Friday only route, goes to Westown Shopping Center and south to the Kroger and Meijer at Ohio 741 and West Alex Bell Road.

Last month, RTA had 230 big bus drivers and was looking to hire 30 to 40 more. It also had 75 drivers for small buses and was searching for 10 more, according to the transit authority.

RTA has been advertising heavily for operators, a job that start at \$33,592 a year, and after seven years progresses to $\$ 57,366$. Overtime and other types of special pay can boost a driver's pay higher. The Dayton Daily News Payroll Project found six drivers earned more than $\$ 100,000$ last year.

Kevin Frazier, president of the RTA drivers' union, Amalgamated Transit Union 1385, declined to comment for this story.

While not a veteran, Lanetta Day, 72, said she takes Route 64 to shop, often riding alongside veterans on their way to and from stores.
"If they take that bus away from us, what are we supposed to do?" Day said.
With new grant funding in conjunction with other area transit authorities, Greater Dayton RTA plans to launch a new service this fall for seniors and people with disabilities for transportation to grocery stores, pharmacies and medical appointments, according to Robert Ruzinsky, Greater Dayton Regional Transit Authority CEO.
"One of the most critical needs we heard from our area seniors at a recent public hearing was the need for direct door-to-door service for medical, pharmacy and even grocery trips," he said. "They indicated that seniors are not always able to access the big bus fixed-route services, and not all seniors qualify for the paratransit services RTA offers to provide access door-to-door."

The grant from the Miami Valley Regional Planning Commission will allow RTA, Miami County Public Transit and Greene CATS to offer additional medical trips, as well as provide medical trips across county lines - an issue that has been a challenge for seniors who rely on public transit, according to RTA.

Smothers said she will need to call her son-in-law and work around his schedule for a ride or call Project Mobility, which costs a dollar each way. Neither is as convenient as Route 65, she said.
"I've been using this route since 2002," she said. "I'm usually up on Tuesday morning and Thursday morning. At 7:37 a.m. I'm downstairs waiting on the bus. And that's going be hard to break."

Williamson reiterated in September's board meeting that RTA is hopeful the routes will be reinstated in the future.
"We're keeping all fingers and toes crossed that temporary means temporary. And we are working to solve this problem of getting more drivers," he said.

## RTA service changes beginning Oct. 3

## Temporary service hour adjustments

- Fixed route and paratransit service hours Monday through Saturday from 5:30 a.m. to 12:30 a.m., Sunday from 6 a.m. to 10 p.m.


## Temporary route eliminations

- Routes 64, 65, 66


## Temporary trip eliminations

- Route 7: Eliminating southbound trips at 6:48 a.m., 5:07 p.m. from Meijer and 3:17 p.m. from Wright Stop Plaza. Also, eliminating northbound trips at 5:39 a.m., 8:09 a.m., 3:51 p.m. and 6:20 p.m. from Patterson/Woodman.
- Route 8: Eliminating southbound trips at 5:38 a.m., 7:40 a.m. from the Northwest Transit Center and northbound trips at 6:37 a.m., 8:41 a.m. from the Westown Transit Center.
- Route 16: Southbound trips at 5:54 a.m. from Sheets and Montgomery, 3:44 p.m. and 7:13 p.m. from Smith and Hoke. Also, eliminating northbound trips at 7:31 a.m., 2:44 p.m. and 5:28 p.m. from Costco.
- Route 18: Eliminating southbound trip 3:07 p.m. from Wright Stop Plaza and Eliminating northbound trips 2:42 p.m. from Wright Stop Plaza, and 4:01 p.m. from First and Central.
- Route 19: Eliminating southbound trips at 6:59 a.m., 3:43 p.m., 5:43 p.m. from Meijer and the northbound trip at 5:25 p.m. from the South Transit Center.


## Other service changes

- Routes 1,2 \& 4: Routing changed to serve Third Street Bridge.
- Route 12: Will serve Hope Center \& Omega.
- Route 17: Routing changed from Little York Road to Maxton Road.
- Route 19: Returning service to Stebbins High School.
- Route 22: Extended AM trip from Walmart to the Gateway Shelter.
- Route 34: Extra trips added on Saturday.
- Route 43: Adjusted some trips to serve Energizer.


## Mass Transit

# PA: CATA Temporarily Suspending Several Bus Routes, Adjusting Frequencies Due To Staffing Shortages 

Citing "severe staffing shortages," the Centre Area Transportation Authority (CATA) announced Monday it will temporarily suspend several bus routes starting next week while reducing the service frequency of others next month.

By Josh Moyer

Sept. 15, 2021
Source Centre Daily Times (State College, Pa.) (MCT)
Sep. 13—Citing "severe staffing shortages," the Centre Area Transportation Authority (CATA) announced Monday it will temporarily suspend several bus routes starting next week while reducing the service frequency of others next month.

According to a news release, the suspended routes include Route $F$ (Pine Grove), Route G (Gray's Woods) and Route S (Science Park). Those changes will be effective next Monday, along with service on Route K (Cato Park) ending at 7 p.m. Monday through Friday.

Other frequency reductions are set to begin Oct. 4. They include Route $P$ (Boalsburg), whose service will end about 7 p.m. Monday through Saturday; and Routes N, R, V, W and HM, which will drop to hourly Monday through Saturday after 7 p.m.

Adjusted timetables will be available as they are finalized at catabus.com.
"Similar to many businesses locally and across the country, we are experiencing unprecedented staffing shortages," CATA CEO and executive director Louwana Oliva said in a written statement. "CATA currently finds itself in the situation of not having enough employees to cover scheduled transportation service. We have all hands on deck, and everyone with a CDL is being asked to get behind the wheel, but staffing is too thin to handle any type of absence that may arise.
"If this continues, in some cases our only option will be to cancel bus trips on the spot, leading to service reliability issues."

According to CATA, "most" of the service that was previously suspended due to the pandemic has been reinstated. But due to new ridership levels and mid-day trends which have left some riders on the curb when the buses become full - some services can't meet demands while others are experiencing low usage.
"While we understand that everyone's bus service is important, we need to make difficult decisions to shift available staffing resources away from low ridership routes and
times of day to meet overall demand and serve the most people," Oliva added. "The result is these temporary service changes while we continue to work on bus driver recruitment."

According to CATA's website, bus operators are paid $\$ 19.29$ per hour the first year although 40 hours a week is not initially guaranteed. By the end of Year 2, the hourly rate increases to $\$ 24.12$. Paid training is provided, and those interested can apply online at catabus.com/careers.

Those affected by the aforementioned service changes can call CATA's Customer Service Center at 814-238-2282 to discuss transportation needs and possible alternatives.

## Mass Thansit

## Santa Cruz Metro Set To Launch Watsonville Circulator Route

The new circulator service begins Sept. 16 and will feature zero-emission buses and free fares to encourage ridership.

Mass Transit Staff Report
9/14/2021
Credit: Santa Cruz Metro


A ribbon-cutting ceremony was held Sept. 7 for Santa Cruz Metro's Watsonville Circulator Route, which opens for service Sept. 16, 2021

Santa Cruz Metro held a ribbon-cutting ceremony last week for its new Watsonville Circulator Route, which provides more frequent service with an end goal of increasing local transit ridership. The circulator will begin service Sept. 16 and provide 16 daily round trips, seven days a week.

Santa Cruz Metro will use zero-emission buses to operate the new circulator route. Proterra supplied the buses and funds were provided from the California Department of Transportation's Low Carbon Transit Operations Program (LCTOP).

An additional $\$ 489,213$ LCTOP grant made the launch of the circulator's 12 -month pilot program possible. Santa Cruz Metro says these funds will be used to deploy two new battery-electric buses, fund three bus operators for 12 months and offer free fares to encourage ridership.
"The new Watsonville Circulator Route is designed to increase the number of transit passengers locally by providing more frequent service to desirable destinations in Watsonville between noon and 7:45 p.m. daily," said Santa Cruz Metro's CEO and General Manager Alex Clifford. "The project will not only reduce the greenhouse gas emissions from fossil fueled buses, but it will serve one of the lowest income communities in Metro's service area."

The route will connect the downtown transit center with primary retail and medical destinations in Watsonville and connect commuters with existing local and intercity bus lines.

Santa Cruz Metro says the new service will become a critical link for the community, with service benefits including:

- Improved public health by removing cars off the road and providing passengers with a competitive alternative that will help reduce pollution from single-occupant vehicles.
- Creation of a more sustainable transportation system that reduces vehicles mile traveled, greenhouse gas emissions and traffic congestion.
- Development of a more integrated and active transportation system that serves the community's vulnerable populations.

Santa Cruz Metro explains the Watsonville Circulator Route will expand transit service to new residential and commercial areas in Watsonville. This important step will accelerate the use of advanced technologies in heavy-duty vehicles to meet air quality, climate and health goals.

## Mass Thansir

## Transportation Mask Scofflaws To Face Increased Fines

Fines will double on Sept. 10 for individuals who are not compliant with the requirement to properly wear a face covering while in airports, aircraft and various surface transportation modes.

Mischa Wanek-Libman

Sept. 10, 2021


President Joe Biden directed the Transportation Safety Administration (TSA) to double fines on travelers who refuse to wear face coverings. In an address outlining his plan to combat the spread of COVID-19, President Biden issued a warning to those who flout the law, "If you break the rules, be prepared to pay."

Starting Friday, Sept. 10, TSA will fine first offenders between $\$ 500$ and $\$ 1,000$ and second offenders between $\$ 1,000$ and $\$ 3,000$ if not in compliance with wearing a mask in airports, on commercial aircraft and modes of surface transportation including passenger railroads, intercity bus services and public transportation.
"Wearing a mask protects the traveling public and all of the personnel who make the travel experience safe, secure and comfortable," said Secretary of Homeland Security Alejandro N. Mayorkas. "We will continue to enforce the mask mandate as long as necessary to protect public health and safety."

The requirement to wear masks on transportation modes originally went into effect on Feb. 2, 2021, and was recently extended until Jan. 18, 2022.
"We appreciate the majority of travelers each day who voluntarily follow the requirement, but find this action necessary to maximize the protections for those who use and work within the transportation system, and to contain COVID-19," said TSA Administrator David Pekoske. "By doubling the range of penalties, we seek to reinforce the importance of voluntary adherence."

## Mass Transit

# OH: Staff Shortage Prompts Butler County RTA To Consider Some Route Suspensions 

The Butler County Regional Transit Authority is considering temporarily suspending three bus routes because of nationwide pandemic-induced staffing shortages.

By Denise G. Callahan

Sept. 10, 2021
Source Journal-News, Hamilton, Ohio (TNS)
Sep. 9—The Butler County Regional Transit Authority is considering temporarily suspending three bus routes because of nationwide pandemic-induced staffing shortages.

BCRTA Executive Director Matt Dutkevicz stressed it is just a proposal at this point but they probably need to temporarily suspend the R-2 route between Oxford and Middletown, the R-4 bus that runs from Hamilton to Tri County - the R-6 route virtually mirrors the R-4 route - and the door-to-door BGo buses that run up to the South Dayton hub in Montgomery County.
"Unfortunately, like many of our peers and other businesses, we are struggling as an agency to recruit employees lost during the pandemic and keep up with service demands," Dutkevicz said. "We are pulling together all the resources we have and deploying them to the best of our abilities as quickly as possible, but it is simply not enough."

He said they will hold a virtual public hearing at 6 p.m. Sept. 21 to take comments on how the service interruption might impact people. People can access the meeting and post comments here: https://www.butlercountyrta.com/public-hearing-proposed-r2-r4-and-bgo-service-cuts/.

Many of the routes have rebounded nicely after the height of the pandemic when ridership all but stopped, but these three have been sluggish. He said they need to put resources where the demand is, especially the other BGo services.
"We're trying to put resources where we need them, I'd love to hire extra drivers and do everything, I think those services will rebound eventually, but they're just not there yet," Dutkevicz said.

Earlier this year Dutkevicz told the Journal-News the ridership for the West Chester route "dropped off a cliff," about $95 \%$ in all. The Oxford routes were strongly affected with a decrease of about $90 \%$, largely because Miami University students were away from campus for long periods.

Ridership on the Middletown routes and the Job Connector only dropped by about 15\%. Overall ridership dropped 64\% from 620,320 in 2019 to 222,718 last year.

## Mass TRANSIT

# NY: Centro To Reduce Weekday Service, Switching To Saturday Schedules In Wake Of Driver Shortage 

Centro is reducing much of its service in the Syracuse area starting Sept. 13, switching weekday schedules to "enhanced Saturday" schedules, the transit authority announced today.

By Teri Weaver
Sept. 9, 2021
Source syracuse.com (TNS)
Syracuse, N.Y. - Centro is reducing much of its service in the Syracuse area starting Sept. 13, switching weekday schedules to "enhanced Saturday" schedules, the transit authority announced today.

The reason is a shortage of bus drivers, according to a news release issued this afternoon.
"We need to hire between 35-40 drivers as soon as possible," Centro spokesman Steven Koegel said in a statement released this afternoon.

The changes are temporary, Koegel said. The bus services for Syracuse city school students will not be reduced, though some connections may change.

The specifics about the route changes will be released within the next couple of days, Koegel said in a interview with syracuse.com | The Post-Standard.

For now, riders can look at the Saturday schedules to get an idea of what the changes look like. Additionally, Centro will be adding more routes for suburban commuters to help them get to work earlier in the day, he said.

The bus authority is also scaling back its services for Syracuse University students. Starting Sept. 13, there will be no Centro service on SU's campus past 8 p.m., Koegel said.

The changes also come as some ridership lost during the Covid-19 pandemic was returning to the system, according to minutes from Centro's board meeting in July.

As of July, ridership remained less than half of what it was before the pandemic. Yet ridership was up at the beginning of the summer by $27 \%$ when compared with the same time in 2020.

At the same time, the transit service's financial footing is recovering even as it tries to negotiate a new contract with its drivers and mechanics.

Already, the union - Amalgamated Transit union workers of Central New York, Syracuse, Cayuga, and Oswego Local 580 - voted down two contracts, according to president Frank Saya. Both sides go back to the negotiating table next week, he said.

Saya said the drivers are pushing for better hours and better pay. Currently, some have to work split shifts, which mean they are working two shifts across 13 hours a day rather than eight straight hours, he said.
"That's something we're working on in the contract, to shorten the shifts," he said. "I think if Centro boosts up the wages and keeps good on their health benefits they might be able to get some people through the door."

Just last month, Senate Majority Leader Charles Schumer visited Centro to announce an extra $\$ 74$ million in Covid relief money for the bus authority over the next five years. Schumer called it the largest-single federal investment in the bus system, Schumer said.

Yet that money hasn't helped put more drivers behind Centro's wheels. In recent weeks, the transit system has struggled to offer full service, especially as school restarts and demand rises. That meant on a few routes, some buses never showed at the scheduled time, Koegel said.
"We'd rather provide a schedule that we can meet," Koegel said, rather than one that is inconsistent, he added.

It takes a minimum of six weeks to train a new driver, Koegel said. Bus drivers and mechanics at Centro can earn $\$ 50,000$ a year, with $401-\mathrm{K}$ retirement options and paid training opportunities.

Qualified applicants need a high school diploma or an equivalent to a diploma and a clean driving record for five years. Find out more at Centro's website.

Centro officials are working to ensure that no current drivers lose hours because of the reduction in service. "The goal is to make everybody whole," he said.

The changes do not affect current Saturday and Sunday routes, Call-A-Bus service or weekly shopper bus services. Bus services that connect Oswego and Auburn to Syracuse will also not be affected.

The changes also will not affect service at Syracuse's football home opener this weekend. But the waits for Centro buses to and from the Carrier Dome might be longer, Koegel said.

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## The Daily Journal

## SamTrans Is Dealing With Driver Shortage

Hirings aimed with Reimagine SamTrans in mind
By Curtis Driscoll Daily Journal staff
Sep 4, 2021
SamTrans is working to address a bus driver hiring shortage as it gears back up for increased ridership this fall and plans for new routes and service in 2022 as part of Reimagine SamTrans.
"I'm cautiously optimistic we will be able to put the plans in place to get the bus operators we need," Interim SamTrans General Manager Carter Mau said.

He acknowledged there are always ebbs and flows to recruitment, but the shortage seems particularly acute right now. SamTrans has a run book that determines the service put out, frequency and times of day, with 267 assignments for drivers. SamTrans currently has 290 in its ranks. It wants to have around 300, and when its new Reimagine SamTrans project starts, it expects to need about 320 to 330 operators.
"So we have a little bit of a cushion, but it's not a great cushion. We would like to have a little higher than that," Mau said.

The Reimagine SamTrans project works to improve efficiency, the rider experience and grow ridership, with several changes to routes and operations like Route ECR scheduled for August 2022.
"As we go through the Reimagine SamTrans process, there is a desire to put more service out there, and if we can't start getting our bus operator numbers up, we are not going to be able to put the service out there that we ultimately want to," Mau said.

Ensuring enough drivers are available for Reimagine SamTrans growth is a concern moving forward. SamTrans has said the projected service will provide weekday frequency improvements, weekend service improvements and added local bus service through the county.
"We have some time before Reimagine SamTrans gets put in place, so this is the time now to really put effort into beefing up our bus operator ranks and making sure we have enough people for Reimagine SamTrans," Mau said.

SamTrans ridership and service went down during the pandemic, decreasing the need for drivers and rendering the issue dormant for a time. SamTrans had a surplus of operators if someone was exposed or got COVID-19 and quarantined. However, as more routes restart and society reopens, more service is needed.

Mau noted the workforce for large parts of the service industry does not seem to be there compared to pre-pandemic. SamTrans has struggled to get its operator training classes filled. The agency is trying to fill up the training classes but acknowledged it needs to do a better job getting more applicants into the pools.
"We just haven't been able to graduate as many students as we would like. That's resulting in this current state, where we are right at the bare minimum of what we need to provide a service and put it out there. We need to get a healthy number of operators to get to a more stable level of operators so we can put the service out there reliably," Mau said.

Attrition occurs during the 10 -week training, with a drop-off at the start. Pre-COVID, the washout rate was about $33 \%$. However, during the last two classes during COVID-19, the transit agency has seen larger washout rates, and it is still trying to figure out why. Mau said the postCOVID workforce is different than before the pandemic, with SamTrans learning to manage the new landscape.

Service can be affected if SamTrans does not get enough operators working, which it calls DNOs, or did not operate. DNOs result in a certain portion of routes not being operable because no one can cover it.
"When you DNOs, that means unreliable service for our passengers and customers," Mau said.
SamTrans is digging into the exact reasons for the lack of numbers but is sending out surveys to those who drop out to figure out why people aren't moving forward. A potential reason is it takes two to three months from the time someone applies to the time you get into the training classes. SamTrans is also doing more marketing and trying to add more applicants to the pool to increase its numbers. It also has a referral program with labor unions, in which people who refer someone to be a bus operator get $\$ 500$ if they complete the training and further bonuses for both if they met retention goals.

It hopes to shorten its wait time to enter training by expediting drug and alcohol tests and adding more training classes. Mau compared the situation to a funnel, saying SamTrans needed lots of people in the applicant pool and then funnel through as many people as possible.
"Hopefully, we will be able to address this operator shortage and get a more stable operator staffing size so we can run more reliable service out there," Mau said.

People who want to learn more about driving for SamTrans can go to samtrans.com/about/Jobs/DriveWithUs.html for more information.

## SMARTCITIESDIVE

# Transit Passengers Expect Contactless Payments To Ride Safely, Survey Finds 

By Visa
Aug. 30, 2021

slobo via Getty Images
Public transit systems around the world saw a strong dip in ridership with the onset of COVID-19. However, in a recent survey examining consumer sentiment around returning to transit, $84 \%$ of respondents expect to return to their pre-pandemic levels of public transit use once they begin to ride again.

Commissioned across nine countries on four continents, Visa's "Future of Urban Mobility" survey sought to better understand how instituting contactless payments, among other practices, would help riders return safely to public transit. Other than a general concern with COVID-19, the desire to reduce physical contact with common surfaces was clear, with $88 \%$ of respondents saying they expected their public transit systems to offer contactless payment and ticketing in the future.
"Public transit operators have recognized that contactless payments are an important part of bringing riders back," said Jason Blackhurst, Visa's senior vice president of global seller products, who helps advise the company's transit partners on the benefits of implementing contactless payments. "While timelines vary based on the infrastructure and scope of each city and transport system, we're seeing tap-to-pay projects that may have previously taken several years accelerate to completion in just six months."

## Two Steps Forward

In Porto, Portugal, Visa helped Andante launch the country's first demonstration of contactless fares on key bus and metro lines including the Airport Metro do Porto line and STCP bus line 500. The project uses Cybersource, a Visa solution, and allows
riders to tap a reader with any contactless credit, debit, prepaid card or paymentenabled device to purchase fares. It also eliminates the need for standing in line at ticket kiosks and using touch screens altogether.

Similarly, the Sacramento Regional Transit District (SacRT) recently became the first agency in California to offer contactless payments onboard light-rail trains. The new payment option is part of the California Integrated Travel Project (Cal-ITP), a statewide initiative to improve and simplify transit across the entire state.

Also through Cal-ITP, Visa, Cybersource, and other Visa Ready for Transit partners, have supported Monterey-Salinas Transit's (MST) initiative to offer passengers the ability to tap to ride. An additional benefit for MST riders comes from a new partnership with Cash App and Visa, to offer a Cash Card for passengers who are interested in a contactless payment option. The Cash Card, which is currently free, is a customizable and contactless-enabled Visa debit card offered through Cash App that has a rewards program called Boost, which offers instant discounts at select retailers. There is currently a Boost for $\$ 1$ off each ride on MST. Local users can also deposit paper money at participating retail locations into Cash App to use on their Cash Card, providing another option to load funds whenever needed.

## A Better Solution

Open loop payments, or the ability for a passenger to pay for their ride with an existing contactless card or device, can be an important piece in accelerating the future of urban mobility.

For transit operators, open loop payments can provide opportunities for capital maintenance efficiencies and potentially reduce some expenses associated with standalone ticketing systems. For riders, open loop payments cut down the need to stand in line to purchase a special card or download a new app for every city they visit. Riders can simply use a payment card or contactless device such as a phone already in their possession.

The International Association of Public Transport (UITP) announced the new Urban Mobility Open Payments Forum, with Visa as the lead partner. The Forum aims to advance adoption of open loop payment systems in public transport across the globe and help cities create efficient, inclusive and sustainable door-to-door travel experiences. With the launch of the forum, UITP and Visa are working to accelerate worldwide accessibility to more seamless, contactless ways to pay on transportation systems, and better meet the needs of transit operators and passengers everywhere.

Seven in 10 respondents to the "Future of Urban Mobility" survey said public transit was still their primary form of transportation or one they regularly used. To keep pace with evolving consumer expectations, and as cities and communities navigate the new normal at different paces, contactless payments continue to be a way to allow passengers to travel more safely and with ease, providing peace of mind during a challenging time for many.

## Mass Thansit

## OR: Transit District Approves Cuts To Bus Routes Over Driver Shortage

Most of the cuts are to weekend routes, including route 13 through Astoria and route 21 from Cannon Beach to Seaside. The Seaside Streetcar will be suspended on weekends.

By Ethan Myers
Aug. 30, 2021
Source The Daily Astorian, Ore. (TNS)
Aug. 27-The Sunset Empire Transportation District has approved cuts to several bus routes on the North Coast due to a shortage of drivers.

The transit district's board voted unanimously Thursday to make the changes.
"It has gone beyond critical (regarding) the amount of drivers that we have currently employed and the lack of applications currently coming in for drivers," Jeff Hazen, the transit district's executive director, said. "It has gotten to the point where our drivers are working six and seven days a week.
"They are burning out. It is affecting their health, so we are having a lot of sick calls and that just makes matters worse. What we are doing now is not sustainable."

Most of the cuts are to weekend routes, including route 13 through Astoria and route 21 from Cannon Beach to Seaside. The Seaside Streetcar will be suspended on weekends.

When the transit district initially announced the potential cuts, route 16 through Warrenton, another weekend route, was on the list. But Hazen said that was an error and the route will be reduced to mornings from 7:42 to 10:52 a.m. and evenings from 2:22 to 5:35 p.m.

Route 17 through Cannon Beach that operates on weekdays will also be cut. Additionally, route 15 through Warrenton, another weekday service, will only operate in the mornings from 6:40 to 10:43 a.m. and in the evenings from 3:50 to 7:03 p.m, a slight change from the original proposal.

Route 101, which runs from Astoria to Cannon Beach, will be cut from four buses a day to two.

All remaining routes will be shut down for an hour each shift so drivers can take lunch breaks.

Hazen and several board members expressed sadness over the decision to cut routes, but recognized it was the only option.
"Hopefully, this is temporary and not long term," said Debbie Boothe-Schmidt, the board chairwoman. "But if we don't have drivers, I'm not sure exactly where we go."

The cuts will go into effect on Sept. 6.
"This reduction will get us to the point that we hopefully can continue the service we provide," Hazen said.

## 三 DeseretNews.

## Delta Air Lines Just Made A Major Move Against Unvaccinated Employees

Herb Scribner

Aug. 25, 2021

© Spenser Heaps, Deseret News A Delta Airbus A321 and other jets are lined up at their gates at Salt Lake City International Airport in Salt Lake City on Wednesday, Aug. 18, 2021. Delta Air Lines said Wednesday it will begin raising health insurance premiums for unvaccinated employees to cover the costs of COVID-19.

Delta Air Lines said Wednesday it will begin raising health insurance premiums for unvaccinated employees to cover the costs of COVID-19.

## Does Delta Air Lines require vaccines for employees?

Per CNBC, Delta Air Lines said it would increase premiums by $\$ 200$ per month to cover COVID-19 costs. The policy will begin on Nov. 1.

- This is similar to a company raising health insurance premiums for smokers, which is a common occurrence in modern America.

Beginning on Sept. 12, unvaccinated Delta employees will need to take a COVID-19 test every week, especially as COVID-19 cases surge amid the delta variant's spread, according to CNBC.

- "The average hospital stay for COVID-19 has cost Delta $\$ 40,000$ per person," Bastian said in a memo to employees, per CNBC. "This surcharge will be necessary to address the financial risk the decision to not vaccinate is creating for our company. In recent weeks since the rise of the B.1.617.2 variant, all Delta employees who have been hospitalized with COVID were not fully vaccinated."


## What airlines require vaccines?

Other airlines, like United Airlines and Hawaiian Airlines, have decided to mandate COVID-19 vaccination for employees.

- However, Southwest Airlines, American Airlines and Delta Air Lines have been adamant that they will not require vaccinations for employees, as I wrote for the Deseret News.


## Do you need to be vaccinated to travel?

The Centers for Disease Control and Prevention said people should be fully vaccinated against COVID-19 before they visit other countries. International travelers often need to be vaccinated before visiting other countries, too.

- "Fully vaccinated travelers are less likely to get and spread COVID-19. However, international travel poses additional risks, and even fully vaccinated travelers might be at increased risk for getting and possibly spreading some COVID-19 variants," the CDC said.


## Mass Transit

## CA: Contactless Payment on the Rise Across California Transit

Paying the fare on a number of California transit buses and trains is as easy as grabbing a coffee from Starbucks.

By Skip Descant
Aug. 24, 2021
Source Government Technology (TNS)
Aug. 19—Paying the fare on a number of California transit buses and trains is as easy as grabbing a coffee from Starbucks. Fares on the Clean Air Express, a commuter service traveling up and down Ventura, Santa Barbara and San Luis Obispo counties, can now be paid by simply tapping a credit or debit card on the reader as riders board.
"The differentiator for what we just launched ... is not just the contactless, but it's the implementation of the regular retail experience that everybody's been used to for 15 years, where you can tap-to-pay," said Scott Spaulding, director of rail and transit at Santa Barbara County Association of Governments (SBCAG), which operates the tricounty transit service.

The contactless fare-payment system, known as the California Integrated Travel Project (Cal-ITP), is part of a six-month pilot, made available via a partnership with the California State Transportation Agency (CaISTA) and the California Department of Transportation (Caltrans). Tap-to-pay systems are also being deployed on the Monterey-Salinas Transit system, Santa Barbara Metropolitan Transit District and Sacramento Regional Transit District (SacRT) light rail.
"With this type of fare collection, California transit systems can transition away from the current 'closed-loop' method that only accepts cash or agency-specific fare cards to an 'open-loop' model that accepts contactless credit and debit cards and mobile wallets on smart devices like phones and watches that can be used throughout different transit systems and anywhere else that accepts contactless payments," explained Marty Greenstein, assistant deputy secretary for communications at CalSTA, in an email.

Technology upgrades, like the contactless payment system, are explored as part of an overall mission to add convenience to service to the commuter bus experience, said Spaulding.
"Technology is something we've tried to do, even with our extremely limited budget, whenever we could," said Spaulding, calling attention to services like Wi-Fi which have long been a part of the Clean Air Express experience.
"It was expensive. It was certainly optional," he remarked of the Wi-Fi technology.
"We've always tried to create the best experience possible for the customer, to be able to draw someone out of their Ford Escape, who's driving 60 or 70 miles to work," said Spaulding. "On all those levels ... we try to compete for market share."

Ridership on the commuter coach service dropped some 70 percent during the COVID19 pandemic. Service levels were reduced from 13 round trips to nine round trips. Ridership has been slowly increasing and is now back to about 50 percent of its pre-COVID-19 ridership, said Spaulding.

And developments like the contactless fare system — introduced about three weeks ago, and described by Spaulding as "bulletproof" in its rollout - are likely to live beyond the pilot phase.
"I have a hard time seeing us not continuing this, somehow in some shape or form," said Spaulding. "It's a modernization of how people pay their fares. And I can't see us taking a step back in time and saying, no, this doesn't work."

Tap-to-ride systems have been rolled out in Boston, New York, Miami, Sydney and London, among other cities.
"There's no need for riders to stop to purchase or reload an agency-specific fare card or juggle exact change when boarding; passengers can just tap and ride," said Greenstein. "What's more, customers can pay as they go to earn bulk-ride discounts that were previously only available to riders who could afford to pay upfront for a daily, weekly or monthly pass. In other words, riders can now pay the price of a pass as they go - but never pay more."

The California Department of General Services has issued an RFP to help make it easier for transit providers in the state to acquire the needed hardware and software to support contactless payment systems. And Cal-ITP has set up the CA Mobility Marketplace as a one-stop resource to help with the procurement process.


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[^1]:    JULIE A. SHERMAN
    General Counsel

[^2]:    
    regulations regarding Grants and Bus useful lives are too short for leasing

[^3]:    Pension Obligation
    
    気
    Team
    Financing
    Bond

[^4]:    Each Director holds office for a term of two (2) years from the date of appointment. The Board of Directors holds an annual meeting for the purpose of organization, selection of Directors and officers, and the transaction of other business. Annual meetings of the Board are held on the fourth Friday of March. The meetings are held in the same venue as the Santa Cruz METRO Board of Directors meeting.

