SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) BOARD OF DIRECTORS AGENDA REGULAR MEETING<br>FEBRUARY 28, 2020 - 9:00 AM<br>METRO ADMIN OFFICES<br>110 VERNON STREET<br>SANTA CRUZ, CA 95060

MISSION STATEMENT: "To provide a public transportation service that enhances personal mobility and creates a sustainable transportation option in Santa Cruz County through a costeffective, reliable, accessible, safe, clean and courteous transit service."
The Board Meeting Agenda Packet can be found online at www.SCMTD.com and is available for inspection at METRO's Administrative offices at 110 Vernon Street, Santa Cruz, California.
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The Board of Directors may take action on each item on the agenda. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the Board of Directors.

BOARD ROSTER

Director Ed Bottorff
Director Trina Coffman-Gomez
Director Aurelio Gonzalez
Director John Leopold
Director Donna Lind
Director Cynthia Mathews
Director Bruce McPherson
Director Donna Meyers
Director Larry Pageler
Director Dan Rothwell
Director Mike Rotkin
Ex-Officio Director Dan Henderson
Ex-Officio Director Alta Northcutt

Alex Clifford
Julie Sherman

City of Capitola
City of Watsonville
City of Watsonville
County of Santa Cruz
City of Scotts Valley
City of Santa Cruz
County of Santa Cruz
City of Santa Cruz
County of Santa Cruz
County of Santa Cruz
County of Santa Cruz
UC Santa Cruz
Cabrillo College

METRO CEO/General Manager
METRO General Counsel

TITLE 6 - INTERPRETATION SERVICES / TÍTULO 6 - SERVICIOS DE TRADUCCIÓN
Spanish language interpretation and Spanish language copies of the agenda packet are available on an as-needed basis. Please make advance arrangements with the Executive Assistant at 831-426-6080. Interpretación en español y traducciones en español del paquete de la agenda están
disponibles sobre una base como-necesaria. Por favor, hacer arreglos por adelantado con Coordinador de Servicios Administrativos al numero 831-426-6080.

## AMERICANS WITH DISABILITIES ACT

The Board of Directors meets in an accessible facility. Any person who requires an accommodation or an auxiliary aid or service to participate in the meeting, or to access the agenda and the agenda packet (including a Spanish language copy of the agenda packet), should contact the Executive Assistant, at 831-426-6080 as soon as possible in advance of the Board of Directors meeting. Hearing impaired individuals should call 711 for assistance in contacting Santa Cruz METRO regarding special requirements to participate in the Board meeting. For information regarding this agenda or interpretation services, please call Santa Cruz METRO at 831-426-6080.

SECTION I: OPEN SESSION<br>NOTE: THE BOARD CHAIR MAY TAKE ITEMS OUT OF ORDER

## 1 CALL TO ORDER

2 ROLL CALL
3 APPROVE: CONSIDERATION OF (1) ELECTING DIRECTORS TO SERVE AS BOARD OFFICERS; (2) ELECTING DIRECTORS TO POSITIONS ON VARIOUS BOARD COMMITTEES; (3) ELECTING DIRECTOR TO FILL ONE POSITION ON THE SANTA CRUZ CIVIC IMPROVEMENT CORPORATION (SCCIC); AND, (4) ELECTING REPRESENTATIVES AND ALTERNATES TO THE SANTA CRUZ COUNTY REGIONAL TRANSPORTATION COMMISSION (SCCRTC) Board Chair

## 4 ANNOUNCEMENTS

4-1. Mindy Esqueda to introduce her Spanish language interpretation services, which will be available during "Oral Communications" and for any other agenda item for which these services are needed.
$4-2$. Today's meeting is being broadcast by Community Television of Santa Cruz County.

## 5 BOARD OF DIRECTORS COMMENTS

6 ORAL AND WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS
This time is set aside for Directors and members of the public to address any item not on the Agenda which is within the subject matter jurisdiction of the Board. No action or discussion shall be taken on any item presented except that any Director may respond to statements made or questions asked, or may ask questions for clarification. All matters of an administrative nature will be referred to staff. All matters relating to Santa Cruz METRO will be noted in the minutes and may be scheduled for discussion at a future meeting or referred to staff for clarification and report. Any Director may place matters brought up under Communications to the Board of Directors on a future agenda. In accordance with District Resolution 69-2-1, speakers appearing at a Board meeting shall be limited to three minutes in his or her presentation. Any person addressing the Board may submit written statements, petitions or other documents to complement his or her presentation. When addressing the Board, the individual may, but is not required to, provide his/her name and address in an audible tone for the record.

## 7 LABOR ORGANIZATION COMMUNICATIONS

8 ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS

## CONSENT AGENDA

All items appearing on the Consent Agenda are recommended actions which are considered to be routine and will be acted upon as one motion. All items removed will be considered later in the agenda. The Board Chair will allow public input prior to the approval of the Consent Agenda items.
9-01 ACCEPT AND FILE: PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTH OF JANUARY 2020
Angela Aitken, CFO
9-02 ACCEPT AND FILE: MINUTES OF THE JANUARY 24, 2020 BOARD OF DIRECTORS MEETING, THE FEBRUARY 14, 2020 FINANCE, BUDGET AND AUDIT STANDING COMMITTEE AND THE FEBRUARY 14, 2020 PERSONNEL/HR STANDING COMMITTEE MEETING Alex Clifford, CEO/General Manager

9-03 ACCEPT AND FILE: THE YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF DECEMBER 31, 2019
Angela Aitken, CFO
9-04 APPROVE: CONSIDERATION OF RESOLUTION APPROVING THE FY20 REVISED CAPITAL BUDGET
Angela Aitken, CFO
9-05 ACCEPT AND FILE: QUARTERLY STATUS REPORT OF GRANT APPLICATIONS, ACTIVE AND PENDING GRANTS FOR THE SECOND QUARTER OF FY20
Wondimu Wengistu, Grants/Legislative Analyst
9-06 ACCEPT AND FILE: THE METRO PARACRUZ OPERATIONS STATUS REPORT FOR OCTOBER, NOVEMBER AND DECEMBER 2019
Daniel Zaragoza, Operations Manager, Paratransit Division
9-07 ACCEPT AND FILE: METRO SYSTEM RIDERSHIP REPORTS FOR THE SECOND QUARTER OF FY20
Jayme Ackemann, Acting Planning and Development Director
9-08 APPROVE: RECOMMENDED ACTION ON TORT CLAIMS
Rufus Francis, Safety, Security and Risk Management Director
9-09 CONSIDER APPROVAL OF SEIU, LOCAL 521, BASE WAGE SCALES AND RELATED CONTRACT LANGUAGE
Angela Aitken, CFO
9-10 APPROVE: CONSIDERATION OF DESIGNATION OF SAFETY, SECURITY AND RISK MANAGEMENT DIRECTOR TO THE CALIFORNIA TRANSIT INDEMNITY POOL (CALTIP) BOARD OF DIRECTORS
Alex Clifford, CEO/General Manager

9-11 APPROVE: CONSIDERATION OF APPROVING THE AMENDED PERSONNEL RULES AND REGULATIONS AND APPROVAL OF THE RESOLUTION REGARDING THIS ACTION
Dawn Crummié, HR Director
9-12 APPROVE: CONSIDERATION OF DECLARING VEHICLES ANDIOR EQUIPMENT AS EXCESS FOR PURPOSES OF DISPOSAL OR AUCTION
Angela Aitken, CFO
9-13 APPROVE: CONSIDERATION OF AWARD OF CONTRACT TO FASTENAL COMPANY FOR FASTENERS, ELECTRICAL TERMINALS \& MISCELLANEOUS ITEMS NOT TO EXCEED \$60,000
Eddie Benson, Maintenance Manager
9-14 APPROVE: CONSIDERATION OF AWARD OF CONTRACT TO S \& A SYSTEMS, INC. FOR A FLUID MANAGEMENT SYSTEM NOT TO EXCEED $\mathbf{\$ 1 8 8 , 0 5 4}$
Eddie Benson, Maintenance Manager
9-15 APPROVE: CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A $3^{\text {RD }}$ CONTRACT AMENDMENT WITH APOLLO VIDEO TECHNOLOGY TO INCREASE THE CONTRACT TOTAL BY \$100,000 FOR ONBOARD BUS VEHICLE SECURITY SURVEILLANCE
Isaac Holly, IT and ITS Director
9-16 APPROVE: CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A $1^{\text {st }}$ AMENDMENT WITH HANSON BRIDGETT LLP TO INCREASE THE CONTRACT AUTHORITY FOR GENERAL COUNSEL AND LEGAL SERVICES Alex Clifford, CEO/General Manager

REGULAR AGENDA
10 PRESENTATION OF EMPLOYEE LONGEVITY AWARDS:
10 Years: William Dove
20 Years: Teodoro Guerrero and Raymundo Marquez Board Chair

11 RESOLUTION OF APPRECIATION, RETIREES: DAN STEVENSON \& JEFFREY ZENKER Board Chair

12 ORAL METRO ADVISORY COMMITTEE (MAC) SEMI-ANNUAL REPORT Veronica Elsea, MAC Chair

13 CEO ORAL REPORT
Alex Clifford, CEO/General Manager
14 ACCEPT AND FILE: CY20 STATE AND FEDERAL LEGISLATIVE AGENDA Alex Clifford, CEO/General Manager

15 ACCEPT AND FILE: STATE LEGISLATIVE UPDATE FROM JOSH SHAW OF SHAW, YODER, ANTWIH, SCHMELZER AND LANGE Josh Shaw, Shaw, Yoder, Antwih, Schmelzer and Lange
16 ACCEPT AND FILE: FEDERAL LEGISLATIVE UPDATE FROM CHRIS GIGLIO OFCAPITAL EDGE
Chris Giglio, Capital Edge
17 ADOPT AN AMENDMENT TO METRO'S DISCOUNT FARE POLICY PROVISIONS PERTAINING TO THE FREE FARE PROGRAM FOR LEGALLY BLIND INDIVIDUALS
Jayme Ackemann, Marketing, Communications \& Customer Service Director
18 DEMONSTRATION: NEW MOBILE TICKETING APP FOR HIGHWAY 17Jayme Ackemann, Acting Planning and Development Director
19 ORAL PACIFIC STATION UPDATE
Jayme Ackemann, Marketing, Communications \& Customer Service Director
20 REVIEW OF ITEMS TO BE DISCUSSED IN CLOSED SESSION Julie Sherman, General Counsel
21 ANNOUNCEMENT OF NEXT MEETING: FRIDAY, MARCH 27, 2020 AT 9:00 AM,AT SCOTTS VALLEY CITY COUNCIL CHAMBERS, ONE CIVIC CENTERDRIVE, SCOTTS VALLEY, CA
Board Chair
22 RECESS TO CLOSED SESSION
SECTION II: CLOSED SESSION
23 PUBLIC EMPLOYEE PERFORMANCE EVALUATION GOVERNMENT CODE §54957
TITLE: GENERAL COUNSEL - JULIE SHERMAN / HANSON BRIDGETT LLP
SECTION III: RECONVENE TO OPEN SESSION
24 REPORT OF CLOSED SESSION ITEMS
Julie Sherman, General Counsel
25 ADJOURNMENTBoard Chair

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DATE: February 28, 2020
TO: Board of Directors
FROM: Ed Bottorff, Chair
SUBJECT: CONSIDERATION OF (1) ELECTING DIRECTORS TO SERVE AS BOARD OFFICERS, (2) ELECTING DIRECTORS TO POSITIONS ON VARIOUS BOARD COMMITTEES, (3) ELECTING A DIRECTOR
TO FILL ONE POSITION ON THE SANTA CRUZ CIVIC
IMPROVEMENT CORPORATION (SCCIC), AND (4) ELECTING REPRESENTATIVES AND ALTERNATES TO THE SANTA CRUZ COUNTY REGIONAL TRANSPORTATION COMMISSION (SCCRTC)

## I. RECOMMENDED ACTION

That the Board of Directors Elect Directors to the following positions:

1) Santa Cruz Metropolitan Transit District (METRO) Board Chair and Vice Chair;
2) Vacant Director Positions on various METRO Board Committees;
3) One Director Position on the Santa Cruz Civic Improvement Corporation (SCCIC) Board; and,
4) Representatives and Alternates for the Santa Cruz County Regional Transportation Commission (SCCRTC)

## II. SUMMARY

- Article 6 of the Santa Cruz Metropolitan Transit District (METRO) Bylaws provides that the Board of Directors shall annually nominate individuals to the positions of Chair and Vice Chair.
- In 2019, the Board of Directors nominated individuals to stand for election to the Standing Committee positions referenced in this staff report.
- Article III, Section 3.03 of the Santa Cruz Civic Improvement Corporation (SCCIC) Bylaws provides that the Board of Directors shall appoint METRO Directors to the SCCIC Board.
- In order to maintain representation on the Santa Cruz County Regional Transportation Commission (SCCRTC), it is necessary that the Board of Directors elect individuals to the three positions and three alternate positions that are designated for METRO Board Members.
- Nominations for the positions referenced in this Staff Report were opened at the January 24, 2020 Board of Directors meeting.


## III. DISCUSSION/BACKGROUND

The terms of the officers and appointees of the Board of Directors in the positions of Chair, Vice Chair and SCCRTC appointees expire in February 2020. One of the five SCCIC Directors' terms is set to expire in February 2020.

SCCIC is a non-profit public benefit corporation organized under the non-profit benefit corporation law in the State of California to provide financial assistance to METRO by acquiring, constructing and financing various public facilities, land and equipment and the leasing of facilities, land and equipment for use, benefit and enjoyment of the public served by METRO.

Article III, Section 3.03 of the SCCIC Bylaws provides that METRO's Board of Directors shall appoint METRO Directors to the SCCIC Board.
Staff recommends that the METRO Board of Directors appoint METRO Directors to serve on the SCCIC Board. At this time, one appointee is needed for one expiring position. The Director filling the expiring position will hold the office for a term of two years.

The METRO Bylaws provide that the Board of Directors shall identify nominees to be considered for election to the positions herein referenced.

Staff recommends that the Board of Directors provide slates to:

1) Elect Directors to the positions of Chair and Vice Chair
2) Reconfirm or nominate Directors to positions on the current Standing Committees:
a. Capital Projects Committee
b. Finance, Budget and Audit Committee
c. Personnel/Human Resources Committee
3) Fill one position on the SCCIC
4) Elect three representatives and three alternates to the SCCRTC.

In accordance with the METRO bylaws, nominations remain open until the positions are filled through election. The election for the referenced positions is scheduled to be held on February 28, 2020.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

The actions taken in this report tie to METRO's Stewardship and Accountability responsibility.

## V. FINANCIAL CONSIDERATIONSIIMPACT

Funding support for the positions identified in this Staff Report is contained under Admin in the FY20 and FY21 Final Budget adopted June 28, 2019 and in the FY21 and FY22 yet to be finalized.
VI. CHANGES FROM COMMITTEE

None.

## VII. ALTERNATIVES CONSIDERED

None.

## VIII. ATTACHMENTS

Attachment A: Current METRO Board Officers and Appointees
Attachment B: Current SCCIC Board Roster
Attachment C: Board Nominated Slate(s) Worksheet

Prepared by: Gina Pye, Executive Assistant

Board of Directors
February 28, 2020
Page 4 of 4

## IX. APPROVALS:

Approved as to fiscal impact: Angela Aitken, CFO


Alex Clifford, CEO/General Manager


## Attachment A

## BOARD CHAIR \& VICE CHAIR, STANDING AND AD HOC COMMITTEE APPOINTMENTS - 2019

2019 Chair, Vice Chair and Standing Committees

Chair<br>ED BOTTORFF

Vice Chair
MIKE ROTKIN

Capital Projects Standing Committee
Committee Established 8/26/16
ED BOTTORFF
CYNTHIA MATHEWS
BRUCE McPHERSON

Finance, Budget and Audit Standing Committee
(4-5 Board Members, as a ground rule)
Committee Established 8/26/16
TRINA COFFMAN-GOMEZ
DONNA LIND
DONNA MEYERS
MIKE ROTKIN

Personnel/Human Resources Standing Committee
Committee Established 8/26/16
ED BOTTORFF, Current Chair
MIKE ROTKIN, Current Vice Chair
BRUCE McPHERSON, Immediate Past Chair
JOHN LEOPOLD
LARRY PAGELER

## Attachment A

## 2019 Other Committees

$\frac{\text { SCCIC Representatives }}{\text { ED BOTTORFF }}$
TRINA COFFMAN-GOMEZ
AURELIO GONZALEZ
JOHN LEOPOLD
BRUCE MCPHERSON
$\frac{\text { SCCRTC Representatives }}{\text { ED BOTTORFF }}$
AURELIO GONZALEZ
MIKE ROTKIN
SCCRTC Alternates (in order)
DONNA LIND
DONNA MEYERS
DAN ROTHWELL
VACANT until County appoints new METRO representative

## 2019 Other (METRO Ad Hoc) Committees

CEO Goals and Objectives Ad Hoc Committee
Committee Established 5/19/17
ED BOTTORFF BRUCE McPHERSON

MIKE ROTKIN

Legislative Ad Hoc Committee
Committee Established 2/23/18
ED BOTTORFF
JOHN LEOPOLD CYNTHIA MATHEWS BRUCE McPHERSON

MIKE ROTKIN
MAC Ad Hoc Committee
Committee Established 3/24/17
ED BOTTORFF
TRINA COFFMAN-GOMEZ
BRUCE McPHERSON
DONNA MEYERS

年

# SANTA CRUZ CIVIC IMPROVEMENT CORPORATION (SCCIC) 

## BOARD OF DIRECTORS 2019-2020

|  | YEAR TERM BEGAN | YEAR TERM ENDS |
| :--- | :---: | :---: |
| Ed Bottorff, President | 2019 | 2021 |
| John Leopold, Vice President | 2019 | 2021 |
| Bruce McPherson, Secretary | 2019 | 2021 |
| Trina Coffman-Gomez, Treasurer | 2018 | 2020 |
| Aurelio Gonzalez, Director | 2019 | 2021 |

Alex Clifford, Chief Executive Officer

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## Attachment C

# BOARD OFFICERS AND APPOINTMENTS 

## Elect Board Chair (2019: Ed Bottorff)



Nominee:

1. Mike Rotkin
2. $\qquad$
3. $\qquad$
4. $\qquad$

## Attachment C

## BOARD OFFICERS <br> AND APPOINTMENTS

## Elect Board Vice Chair (2019: Mike Rotkin)

Nominee:
SLATE 1


SLATE 3

SLATE 4
4. $\qquad$

Nominated by:
Ed Bottorff
$\qquad$
$\qquad$
$\qquad$

## Attachment C

## BOARD OFFICERS AND APPOINTMENTS

Reappoint or Nominate 3: Capital Projects Standing Committee Members
3 Total Members
2019 Members: Ed Bottorff, Cynthia Mathews \& Bruce McPherson

Nominee:

1. Ed Bottorff
2. Cynthia Mathews
3. Bruce McPherson

Nominee:

1. $\qquad$
2. $\qquad$
3. $\qquad$

Nominee:

1. $\qquad$
Nominated by:
Ed Bottorff
Ed Bottorff
Ed Bottorff

Nominated by:
$\qquad$
$\qquad$
$\qquad$

Nominated by:
$\qquad$
$\qquad$
$\qquad$

Nominee:

1. $\qquad$
Nominated by:
$\qquad$
2. $\qquad$
$\qquad$
3. $\qquad$
$\qquad$

## Attachment C

## BOARD OFFICERS <br> AND APPOINTMENTS

## Reappoint or Nominate 4 or 5: Finance, Budget and Audit Standing Committee Members <br> 4-5 Total Members

2019 Members: Trina Coffman-Gomez, Donna Lind, Donna Meyers \& Mike Rotkin
Nominee:

1. Trina Coffman-Gomez
2. Donna Lind
3. Donna Meyers
4. Mike Rotkin

Nominee:

1. $\qquad$
2. $\qquad$
3. $\qquad$
4. $\qquad$
5. $\qquad$

Nominee:

1. $\qquad$
2. $\qquad$
3. $\qquad$
4. $\qquad$
Nominated by:

## SLATE 1

Ed Bottorff
Ed Bottorff
Ed Bottorff
Ed Bottorff
Nominated by:
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$
$\qquad$

Nominated by:
Nominee:
$\qquad$

1. $\qquad$
2. $\qquad$
$\qquad$
$\qquad$
$\qquad$
3. $\qquad$
$\qquad$

## Appoint or Nominate 2: Personnel/Human Resources Standing Committee Members

Current (2020) Board Chair; Current (2020) Board Vice Chair; Immediate Past (2019) Board Chair, Ed Bottorff and 2 Board Members

5 Total Members
Committee Requires Current Board Chair, Current Board Vice Chair and Immediate Past Board
Chair as members PLUS two Directors
2019 Directors: John Leopold and Larry Pageler

Nominee:

1. Current Board Chair, Mike Rotkin (2020)
2. Current Board Vice Chair, John Leopold
3. Ed Bottorff, Immediate Past Chair (2019)
4. Aurelio Gonzalez
5. Larry Pageler

Nominee:

1. Current Board Chair, $\qquad$ (2020)
2. Current Board Vice Chair, $\qquad$ (2020)
3. Ed Bottorff, Immediate Past Chair (2019)
4. $\qquad$
5. $\qquad$

Nominee:

1. Current Board Chair, $\qquad$ (2020)
2. Current Board Vice Chair, $\qquad$ (2020)
3. Ed Bottorff, Immediate Past Chair (2019)
4. $\qquad$
5. $\qquad$
$\qquad$ 3C. 5

## Attachment C

## Nominate 1: SCCIC Representative

President, Ed Bottorff; Vice President, John Leopold; Secretary, Bruce McPherson; and, Treasurer, Trina Coffman-Gomez 5 Total Members
Expiring Director: Trina Coffman-Gomez (term ends Feb 2020)

Nominee:

1. Ed Bottorff, President
2. John Leopold, Vice President
3. Bruce McPherson, Secretary
4. Aurelio Gonzalez, Director
5. Trina Coffman-Gomez,Treasurer

Nominee:

1. Ed Bottorff, President
2. John Leopold, Vice President
3. Bruce McPherson, Secretary
4. Aurelio Gonzalez, Director
5. $\qquad$ , Treasurer

Nominee:

1. Ed Bottorff, President
2. John Leopold, Vice President
3. Bruce McPherson, Secretary
4. Aurelio Gonzalez, Director
5. $\qquad$ , Treasurer

Nominated by:
Term expires 2021
Term expires 2021
Term expires 2021
Term expires 2021
Ed Bottorff - Term would expire 2022

Nominated by:
Term expires 2021
Term expires 2021


Term expires 2021
Term expires 2021
Term expires $\qquad$

Nominated by:
Term expires 2021
Term expires 2021
Term expires 2021
Term expires 2021
Term expires $\qquad$

## Attachment C

## BOARD OFFICERS <br> AND APPOINTMENTS

## Reappoint or Nominate 3: SCCRTC Representatives <br> (2019 Reps: Ed Bottorff, Aurelio Gonzalez \& Mike Rotkin) <br> 3 Total Representatives

Nominee:

1. Ed Bottorff
2. Aurelio Gonzalez
3. Mike Rotkin

Nominee:

1. $\qquad$
2. $\qquad$
3. $\qquad$

Nominee:

1. $\qquad$
2. $\qquad$
3. $\qquad$

Nominee:

1. $\qquad$
2. $\qquad$
3. $\qquad$

SLATE 1
Ed Bottorff

Ed Bottorff
Ed Bottorff

Nominated by:
$\qquad$
$\qquad$
$\qquad$

Nominated by:

## SLATE 3

$\qquad$
$\qquad$
$\qquad$

Nominated by:
$\qquad$

$\qquad$
$\qquad$

## Attachment C

## BOARD OFFICERS AND APPOINTMENTS

Reappoint or Nominate 3: SCCRTC Alternates (in order)
2019_Alternates: Donna Lind, Donna Meyers \& Dan Rothwell
3 Total Representatives

Nominee:

1. Donna Lind
2. Donna Meyers
3. Dan Rothwell

Nominee:

1. $\qquad$
2. $\qquad$
3. $\qquad$
Nominee:
4. $\qquad$
5. $\qquad$
6. $\qquad$

Nominee:

1. $\qquad$
2. $\qquad$
3. $\qquad$
Nominated by:
Ed Bottorff

Ed Bottorff

Ed Bottorff

Nominated by:
$\qquad$
$\qquad$
$\qquad$

Nominated by:

## SLATE 3

$\qquad$
SLATE 2
$\qquad$
$\qquad$

Nominated by:
SLATE 4
$\qquad$

$\qquad$
$\qquad$

DATE: February 28, 2020
TO: Board of Directors
FROM: Angela Aitken, Chief Financial Officer

## SUBJECT: ACCEPT AND FILE PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTH OF JANUARY 2020

## I. RECOMMENDED ACTION

That the Board of Directors accept and file the preliminary approved Check Journal Detail for the month of January 2020

## II. SUMMARY

- This staff report provides the Board with a preliminary approved Check Journal Detail for the month of January 2020.
- The Finance Department is submitting the check journals for Board acceptance and filing.


## III. DISCUSSION/BACKGROUND

This preliminary approved Check Journal Detail provides the Board with a listing of the vendors and amounts paid out on a monthly cash flow basis (Operating and Capital expenses).

All invoices submitted for the month of January 2020 have been processed, the checks have been issued and signed by the Chief Financial Officer.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Financial Stability, Stewardship \& Accountability.

## V. FINANCIAL CONSIDERATIONSIIMPACT

The check journals present the invoices paid in January 2020 for Board review, agency disclosure, and transparency.

## VI. ATTACHMENTS

Attachment A: Check Journal Detail for the Month of January 2020

Prepared by: Holly Alcorn, Accounting Specialist

## VII. APPROVALS:

Angela Aitken, Chief Financial Officer


Alex Clifford, CEO/General Manager


## Attachment A

## CHECK VENDOR AMOUNT

| 67034 | 01/23/20 | -573.61 | 003000 | CENTRAL EQUIPMENT SERVICE CO. |
| :---: | :---: | :---: | :---: | :---: |
| 67324 | 01/06/20 | 98.50 | 003151 | ABC BUS INC |
| 67325 | 01/06/20 | 205.00 | 192 | ALWAYS UNDER PRESSURE |
| 67326 | 01/06/20 | 4,697.96 | 001D | AT\&T |
| 67327 | 01/06/20 | 236.01 | 003248 | BAY ALARM COMPANY |
| 67328 | 01/06/20 | 13,705.00 | 002035 | BOWMAN \& WILLIAMS INC |
| 67329 | 01/06/20 | 19.60 | 003393 | BRASS KEY LOCKSMITH INC |
| 67330 | 01/06/20 | 18,000.00 | 694 | CALIFORNIA TRANSIT ASSOC. |
| 67331 | 01/06/20 | 2,057.58 | 002034 | CARLON'S FIRE EXTINGUISHER |
| 67332 | 01/06/20 | 5,080.13 | 001089 | CASEY PRINTING, INC |
| 67333 | 01/06/20 | 21.03 | 001159 | CATTO'S GRAPHICS, INC. |
| 67334 | 01/06/20 | 1,647.89 | 130 | CITY OF WATSONVILLE UTILITIES |
| 67335 | 01/06/20 | 715.50 | 733 | CLAREMONT EAP |
| 67336 | 01/06/20 | 16,490.98 | 001124 | CLEAN ENERGY |
| 67337 | 01/06/20 | 1,164. 21 | 075 | COAST PAPER \& SUPPLY INC. |
| 67338 | 01/06/20 | 116.78 | 002814 | CREATIVE BUS SALES, INC. |
| 67339 | 01/06/20 | 259.55 | E1022 | CRUMMIE, DAWN |
| 67340 | 01/06/20 | 804.30 | 003116 | CUMMINS PACIFIC LLP |
| 67341 | 01/06/20 | 96.00 | 002567 | DEPARTMENT OF JUSTICE |
| 67342 | 01/06/20 | 442.50 | 916 | DOCTORS ON DUTY MEDICAL CLINIC |

EAST BAY TIRE CO
†LZE00 6I' $\varepsilon \angle 0$ 't

$\begin{array}{ll}6733201 / 06 / 20 \\ 67333 & 01 / 06 / 20 \\ 67334 & 01 / 06 / 20\end{array}$
$\begin{array}{ll}67335 & 01 / 06 / 20 \\ 67336 & 01 / 06 / 20 \\ 67337 & 01 / 06 / 20 \\ & \\ 67338 & 01 / 06 / 20 \\ 67339 & 01 / 06 / 20 \\ 67340 & 01 / 06 / 20 \\ 67341 & 01 / 06 / 20 \\ 67342 & 01 / 06 / 20\end{array}$
67343 01/06/20

9-01A. 1

## Attachment A

DATE 02/03/20 13:23

DATE: 01/01/20 THRU 01/31/20


| 97963 | REVENUE TIRES |
| :---: | :---: |
| 97964 | 12/9-12/15 TEMP SVC |
| 97965 | OUTREACH MAPS |
| 97966 | WINTER HEADWAYS |
| 97967 | WINTER POSTERS |
| 97968 | GENERATORS DSL |
| 97969 | 12/1-12/15 FUEL PC |
| 97970 | 12/13-1/12 SKY-RIVE |
| 97987 | INVENTORY ORDER |
| 97988 | RECARO SEAT COVERS |
| 97989 | RECARO SEAT COVERS |
| 97990 | INVENTORY ORDER |
| 98021 | 1/1-12/31 HASTUS |
| 97991 | INVENTORY ORDER |
| 97992 | INVENTORY ORDER |
| 97993 | BATTERIES |
| 97994 | INVENTORY ORDER |
| 97998 | CLASSIFICATION STU |
| 97999 | INVENTORY ORDER |
| 97997 | NON INVENTORY ORDER |
| 98000 | 12/28-1/27 LEASE |
| 98001 | WASTE OIL PICKUP |
| 98002 | UNIFORMS |
| 98003 | TOWELS |
| 98004 | TOWELS/ MATS |
| 98005 | UNIFORMS |
| 98006 | UNIFORMS |
| 98007 | TOWELS/MATS |
| 98048 | STICKERS FOR FAIR |
| 98008 | INVENTORY ORDER |
| 98009 | INVENTORY ORDER |
| 98010 | OFFICE SUPPLIES |
| 98011 | OFFICE SUPPLIES |
| 98012 | SMC ROOF RPR SUPPL |
| 98013 | SMC ROOF RPR |
| 98014 | SMC ROOF RPR |
| 98015 | SMC ROOF RPR |
| 98016 | SMC RPR SUPPLIES |
| 98017 | FENCE RPR PNR |
| 98018 | COURTESY CARDS |
| 98019 | 12/12-01/11 OPS |
| 98025 | INVENTORY ORDER |
| 98026 | INVENTORY ORDER |
| 98027 | INVENTORY ORDER |
| 98028 | INVENTORY ORDER |
| 98029 | 11/7-12/6 LOCAL J |



## Attachment A

DATE 02/03/20 13:23


SANTA CRUZ STAFFING, LLC
SLINGSHOT CONNECTIONS LLP
TACOS EL CHUY
TESSCO TECHNOLOGIES, INC.
THE AFTERMARKET PARTS CO LLC
6,050.73 001307 $\begin{array}{rr}2,704.80 & 003292 \\ & \\ 1,040.00 & 003483 \\ 34.49 & 614 \\ 11,281.25 & 003285\end{array}$ THE JANEK CORPORATION
UNITED PARCEL SERVICE WORKFORCEQA LLC
ZEE MEDICAL SERVICE CO.
ABC BUS INC
AIRTEC SERVICE INC.
AMERICAN MESSAGING SVCS, LLC
AT\&T
AT\&T MOBILITY
BATTERIES PLUS \#314
BATTERY SYSTEMS CRPP
BOWMAN \& WILLIAMS INC
CALTIP
CALTRONICS BUSINESS SYSTEMS
CAPITOL CLUTCH \& BRAKE, INC.
CDW GOVERNMENT, INC.
CITY OF SANTA CRUZ-FINANCE CLASSIC GRAPHICS
CLEAN ENERGY
67367 01/06/20
$\begin{array}{ll}67368 & 01 / 06 / 20 \\ & \\ 67369 & 01 / 06 / 20 \\ 67370 & 01 / 06 / 20 \\ 67371 & 01 / 06 / 20\end{array}$

| 67372 | $01 / 06 / 20$ |
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| 67373 | $01 / 06 / 20$ |
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| 67390 | $01 / 13 / 20$ | CHECK VENDOR

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## Attachment A

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| 98211 | 12/24 LNG |
| 98212 | 12/20 LNG |
| 98059 | INENTORY ORDER |
| 98225 | JAN 20 LANDSCAPE MTN |
| 98213 | VEH\# PC1702 WC LIFT |
| 98060 | RPR VEH \# 1201 |
| 98061 | VEH \# 1208 OVERHAUL |
| 98062 | INVENTORY ORDER |
| 98063 | INVENTORY ORDER |
| 98064 | RPR VEH \# 1206 |
| 98068 | FY20 WC ASSESSMENT |
| 98135 | 7/11-12/31 290006 SM |
| 98069 | FLAT RPR |
| 98070 | REVENUE TIRES |
| 98071 | REVENUE TIRES |
| 98072 | REVENUE TIRES |
| 98073 | REENUE TIRES |
| 98074 | REVENUE TIRES |
| 98075 | REVENUE TIRES |
| 98166 | NOV 19 MERCHANT FEES |
| 98136 | 12/16-12/31 FUEL |
| 98087 | 1217-12/20 APTA MTG |
| 98137 | 12/16-1/15 SKY-RIVER |
| 98076 | INVENTORY ORDER |
| 98077 | RPR VEH \# 2807 |
| 98078 | RPR VEH 4207 |
| 98079 | RPR VEH\# PC1122 |
| 98138 | RPR VEH \# 2806 |
| 98088 | JAN 20 RET SUPP HLTH |
| 98081 | INVENTORY ORDER |
| 98082 | CEANING SUPPLIES |
| 98083 | INVENTORY ORDER |
| 98139 | INVENTORY ORDER |
| 98214 | AGG BASE ROCK |
| 98223 | JAN 20 LTD |
| 98224 | JAN 20 AD\&D |
| 98099 | RPR VEH\# PC1706 |
| 98084 | INVENTORY ORDER |
| 98085 | INVENTORY ORDER |
| 98215 | JAN 20 LEASE PAYMENT |
| 98086 | VEE\# PC1203 RADIO |
| 98090 | INVENTORY ORDER |
| 98091 | INVENTORY ORDER |
| 98092 | TOWELS/MATS |
| 98093 | TOWELS/MATS |
| 98094 | TOWELS |
|  |  |

$\begin{array}{ll}67391 & 01 / 13 / 20 \\ 67392 & 01 / 13 / 20 \\ 67393 & 01 / 13 / 20 \\ 67394 & 01 / 13 / 20\end{array}$

COAST PAPER \& SUPPLY INC.
COASTAL LANDSCAPING INC. DBA COASTAL LANDSCAPING INC.
CREATIVE BUS SALES, INC. CUMMINS PACIFIC LLP


DEPT OF INDUSTRL RELATIONS-SIP
DEPT OF TOXIC SUBSTANCES CTRL
EAST BAY TIRE CO.

CHECK VENDOR
AMOUNT
~~ N

[^1] 24 LNG $\begin{array}{ll}98213 & \text { VEH\# PC1702 WC LIFT } \\ 98060 & \text { RPR VEH \# 1201 } \\ 98061 & \text { VEH \# 1208 OVERHAUL } \\ 98062 & \text { INVENTORY ORDER } \\ 98063 & \text { INVENTORY ORDER } \\ 98064 & \text { RPR VEH \# 1206 } \\ 98068 & \text { FY20 WC ASSESSMENT } \\ 98135 & 7 / 1-12 / 31290006 \text { SM } \\ 98069 & \text { FLAT RPR } \\ 98070 & \text { REVENUE TIRES } \\ 98071 & \text { REVENUE TIRES } \\ 98072 & \text { REVENUE TIRES } \\ 98073 & \text { REVENUE TIRES }\end{array}$
REVENUE TIRES
NOV 19 MERCHANT FEES 12/16-12/31 FUEL 12/16-1/15 SKY-RIVER INVENTORY ORDER RPR VEH \# 2807
RPR VEH 4207
 JAN 20 RET SUPP INVENTORY ORDER INVENTORY ORDER AGG BASE ROC JAN 20 LTD RPR VEH\# PC1706 $\sum_{i=1}^{\text {웅 }}$
$\sum_{i=1}^{2}$ VEH\# PC1203 RADI INVENTORY ORDER TOWELS/MATS $\stackrel{n}{3}$

## Attachment A



[^2]| 67414 | 01/13/20 | 430.59 | 003061 | NEOFUNDS BY NEOPOST DBA |
| :---: | :---: | :---: | :---: | :---: |
| 67415 | 01/13/20 | 109.98 | 002721 | NEXTEL COMMUNICATIONS/SPRINT |
| 67416 | 01/13/20 | 6,043.37 | 004 | NORTH BAY FORD LINC-MERCURY |
| 67417 | 01/13/20 | 1,728.29 | 043 | PALACE ART \& OFFICE SUPPLY |
| 67418 | 01/13/20 | 56.39 | M109 | PEREZ, CHERYL |
| 67419 | 01/13/20 | 147.49 | 050 | PITNEY BOWES INC. RENTAL PMT |
| 67420 | 01/13/20 | 44,617.20 | 002939 | PREFERRED BENEFIT |
| 67421 | 01/13/20 | 454.66 | 107A | PROBUILD COMPANY LLC |
| 67422 | 01/13/20 | 162.41 | E969 | PYE, GINA |
| 67423 | 01/13/20 | 2,809.02 | 003024 | RICOH USA, INC CA |
| 67424 | 01/13/20 | 279.91 | 215 | RICOH USA, INC. TX |
| 67425 | 01/13/20 | 1,201.75 | 003154 | ROMAINE ELECTRIC CORP |
| 67426 | 01/13/20 | 3, 012.00 | 001286 | SAFE-CARD ID SERVICES, INC |
| 67427 | 01/13/20 | 237.01 | 135 | SANTA CRUZ AUTO PARTS, INC. |
| 67428 | 01/13/20 | 42,722.83 | 002917 | SANTA CRUZ METRO TRANSIT W/C |
| 67429 | 01/13/20 | 11,247.46 | 079 | SANTA CRUZ MUNICIPAL UTILITIES |

## Attachment A



[^3]| 67430 | 01/13/20 | 6,006.37 | 001307 | SANTA CRUZ STAFFING, LLC |
| :---: | :---: | :---: | :---: | :---: |
| 67431 | 01/13/20 | 438.39 | 122 | SCMTD PETTY CASH - OPS |
| 67432 | 01/13/20 | 3,751.42 | 003292 | SLINGSHOT CONNECTIONS LLP |
| 67433 | 01/13/20 | 835.00 | 002067 | SOIL CONTROL LAB |
| 67434 | 01/13/20 | 15,739.15 | 003425 | SYNCROMATICS CORPORATION |
| 67435 | 01/13/20 | 10,761.47 | 003285 | THE AFTERMARKET PARTS CO LLC |
| 67436 | 01/13/20 | 2,190.47 | 003242 | THE JANEK CORPORATION |
| 67437 | 01/13/20 | 286.32 | 003415 | TRANSFOR CORPORATION |
| 67438 | 01/13/20 | 69.09 | 007 | UNITED PARCEL SERVICE |
| 67439 | 01/13/20 | 4,955.35 | 002829 | VALLEY POWER SYSTEMS, INC. |

## Attachment A



| 98193 | INVENTORY ORDER |
| :--- | :--- |
| 98194 | INVENTORY ORDER |
| 98195 | DMV RENEWAL EXAM |
| 98196 | DMV RENEWAL EXAM |
| 98197 | DMV RENEWAL EXAM |
| 98198 | DMV RENEWAL EXAM |
| 98199 | DMV RENEWAL EXAM |
| 98200 | DMV RENEWAL EXAM |
| 98201 | DMV RENEWAL EXAM |
| 98202 | DMV RENEWAL EXAM |
| 98203 | DMV RENEWAL EXAM |
| 98204 | DMV RENEWAL EXAM |
| 98205 | DMV RENEWAL EXAM |
| 98206 | DMV RENEWAL EXAM |
| 98207 | DMV RENEWAL EXAM |
| 98219 | DMV RENEWAL EXAM |
| 98226 | \#\#\#\#-\#\#\#\#-\#\#\#\#-\#971 |
| 98227 | PLATE COMPACTOR |
| 98228 | INVENTORY ORDER |
| 98229 | INVENTORY ORDER |
| 98326 | 12/10-1/9/20 INTERNE |
| 98330 | JAN 20 TPA FEE |
| 98230 | BATTERIES |
| 98232 | 2020 CA LBR LAW POST |
| 98338 | OCT-DEC 19 SALES TAX |
| 98347 | OCT-DEC 19 FUEL TAX |
| 98314 | DEC 19 LANDFILL |
| 98231 | 12/30 LNG |
| 98317 | 1/3 LNG |
| 98336 | 12/4-12/6 APTA MTG |
| 98337 | HOLIDAY PARADE REIMB |
| 98235 | INVENTORY ORDER |
| 98236 | INVENTORY ORDER |
| 98237 | INVENTORY ORDER |
| 98238 | INVENTORY ORDER |
| 98239 | EXHAUST MANIFIOLDS |
| 98240 | JAN 20 CPR TRAINING |
| 98329 | DEC 19 FINGERPRINT |
| 98241 | HR WINDOW FY18 5339A |
| 98233 | EV CHARGING |
| 98234 | VERNON GENERATOR |
| 98242 | REVENUE TIRES |
| 98243 | REVENUE TIRES |
| 98244 | REVENUE TIRES |
| 98245 | MAY19 HAZ WASTE DISP |
| 98246 | $12 / 23-12 / 29$ TEMP SVC |
|  |  |

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AT\&T
ATHENS INSURANCE SERVICE, INC.
VU, THANH DR. MD


BATTERIES PLUS \#314 BATTERIES PLUS \#314
CALIFORNIA CHAMBER OF
 CITY OF SANTA CRUZ FINANCE RRF CLEAN ENERGY

## CLIFFORD, ALEX

CREATIVE BUS SALES, INC.
CUMMINS PACIFIC LLP
DEANE INDUSTRIAL MACHINING DEPARTMENT OF JUSTICE

EAST BAY TIRE CO.

ENVIRONMENTAL LOGISTICS INC
EXPRESS SERVICES INC. $\begin{array}{rll}10,465.31 & 057 \\ 99.00 & 002069 \\ 3,511.69 & 003151 \\ 899.51 & 001 \mathrm{D} \\ 5,074.25 & 001348 \\ 63.11 & 002363 \\ 393.11 & 001471 \\ 1,076.00 & 080 \\ 522.66 & 080 \mathrm{~A} \\ 77.72 & 003373 \\ 14,519.25 & 001124\end{array}$

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67440 01/13/20
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$\begin{array}{ll}67441 & 01 / 13 / 20 \\ 67442 & 01 / 20 / 20 \\ 67443 & 01 / 20 / 20\end{array}$


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67460 01/20/20 67461 01/20/20
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## Attachment A



## Attachment A





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$\begin{array}{ll}67497 & 01 / 20 / 20 \\ 67498 & 01 / 20 / 20 \\ & \\ 67499 & 01 / 20 / 20 \\ 67500 & 01 / 20 / 20 \\ 67501 & 01 / 20 / 20 \\ 67502 & 01 / 20 / 20\end{array}$
9-01A. 9


## Attachment A

DATE 02/03/20 13:23

INVENTORY ORDER
RPR VEH\# PC1123
RPR VEH\# PC1124
12/13-1/12/20 PT2PT
TOW VEH \# 1901
CREDIT TAKEN IN ERRO
FIRE EXT SVC SMC
FIRE EXT SVC VERNON
REISSUE CHECK
FEB20 RIVER/FRONT PK
2020 FIRE ALARM REG
1/14 LNG
1/9 LNG
1/7 LNG
SBF BUS WASH MTG
SALT FOR SBF
RPR VEH\# PC1712
MIRROR LED STRIP RPL
INVENTORY ORDER
EMPLOYEE REIMBURSEME
REVENE TIRES
12/30-1/5/20 TEMP SV
1/6-1/12 TEMP SVC
1/1-1/15 FUEL
SMC LOCK REPLACEMENT
CREDIT SEAT BOTTOM
CREDIT
CREDIT
RPR VEH\# 4207
RPR VEH\# 4204
INVENTORY ORDER
INVENTORY ORDER
FEB 20 RETIREE SUPP
INVENTORY ORDER
INVENORY ORDER
NON INVENTORY ORDER
INVENTORY ORDER
INVENTORY ORDER
CLOSET AUGER
ANTI SLIP TAPE ORDER
DEC 19 RETAINER
MATTER 032117.005001
MATTER 032117.006001
MATTER 032117.006012
MATER 032117.006013
MATTER 032117.006014



## Attachment A



MATTER 032117.006016
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## MAKAI SOLUTIONS MANSFIELD OIL CO OF GAINSVILLE <br> MAXIMUM OIL SERVICE LLC <br> MISSION UNIFORM <br> 

ORTEGA＇S CENTRAL COAST BUDGET
PACIFIC CREST ENGINEERING INC
PACIFIC TRUCK PARTS，INC．
PALACE ART \＆OFFICE SUPPLY

> PEREZ, CHERYL QUEST DIAGNOSTIC INC.

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$\begin{array}{cl}96.14882 & \text { RANDY WEST } \\ 83.64 & 003266 \\ 1,278.34 & 001153\end{array}$

425.00003293
$37,326.96003017$

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JULY 19 MAINT ALL


67530 01／27／20 $6753201 / 27 / 20$
$6753301 / 27 / 20$

67534 01／27／20
 67537 01／27／20 67538 01／27／20 $\begin{array}{ll}67539 & 01 / 27 / 20 \\ 67540 & 01 / 27 / 20 \\ 67541 & 01 / 27 / 20\end{array}$
$\begin{array}{ll}67542 & 01 / 27 / 20 \\ 67543 & 01 / 27 / 20 \\ 67544 & 01 / 27 / 20\end{array}$

## Attachment A

DATE 02/03/20 13:23
DATE: 01/01/20 THRU 01/31/20





| 67545 | 01/27/20 | 3,310.74 | 001379 | SAFETY-KLEEN INC |
| :---: | :---: | :---: | :---: | :---: |
| 67546 | 01/27/20 | 675.00 | 307 | SANTA CRUZ CHAMBER OF COMMERCE |
| 67547 | 01/27/20 | 246.12 | 079 | SANTA CRUZ MUNICIPAL UTILITIES |
| 67548 | 01/27/20 | 240.00 | 001292 | SANTA CRUZ RECORDS MNGMT INC |
| 67549 | 01/27/20 | 7,240.10 | 001307 | SANTA CRUZ STAFFING, LLC |
| 67550 | 01/27/20 | 377.92 | 115 | SNAP-ON INDUSTRIAL |
| 67551 | 01/27/20 | 1,400.00 | 001857 | SWRCB FEES |
| 67552 | 01/27/20 | 459.97 | 003285 | THE AFTERMARKET PARTS CO LLC |
| 67553 | 01/27/20 | 2,551.19 | 003231 | THE HON COMPANY LLC |
| 67554 | 01/27/20 | 33.63 | 007 | UNITED PARCEL SERVICE |
| 67555 | 01/27/20 | 7,096.95 | 434 | VERIZON WIRELESS |
| 67556 | 01/27/20 | 75.00 | 001165 | VU, THANH DR. MD |
| 67557 | 01/27/20 | 11,894.32 | 676 | WEBER, HAYES \& ASSOCIATES INC |
| 67558 | 01/27/20 | 158.85 | 147 | ZEE MEDICAL SERVICE CO. |

DATE: February 28, 2020
TO: Board of Directors
FROM: Alex Clifford, CEO/General Manager


SUBJECT: ACCEPT AND FILE MINUTES OF THE JANUARY 24, 2020 BOARD OF DIRECTORS MEETING, THE FEBRUARY 14, 2020 FINANCE, BUDGET AND AUDIT STANDING COMMITTEE AND THE FEBRUARY 14, 2020 PERSONNELIHR STANDING COMMITTEE MEETING

## I. RECOMMENDED ACTION

That the Board of Directors Accept and File the Minutes of the January 24, 2020 Board of Directors Meeting, the February 14, 2020 Finance, Budget and Audit Standing Committee and the February 14, 2020 PersonneI/HR Standing Committee Meeting
II. SUMMARY

- Staff is providing minutes from the Santa Cruz Metropolitan Transit District (METRO) January 24, 2020 Board of Directors Meeting, the February 14, 2020 Finance, Budget and Audit Standing Committee Meeting and the February 14, 2020 Personnel/HR Standing Committee Meeting.
- Each meeting staff will provide minutes from the previous METRO Board and Committee meetings.


## III. DISCUSSION/BACKGROUND

The Board requested that staff include, in the Board Packet, minutes from previous METRO Board and Committee meetings. Staff is enclosing the minutes from these meetings.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

The actions taken in this report tie to METRO's Stewardship and Accountability responsibility.
V. FINANCIAL CONSIDERATIONSIIMPACT

None.

## VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

None.

## VIII. ATTACHMENTS

Attachment A: Draft minutes for the Board of Directors Meeting of January 24, 2020
Attachment B: Draft minutes for the Finance, Budget and Audit Standing Committee Meeting of February 14, 2020
Attachment C: Draft minutes for the Personnel/HR Standing Committee Meeting of February 14, 2020

Prepared by: Gina Pye, Executive Assistant

Board of Directors.
February 28, 2020
Page 3 of 3

## IX. APPROVALS

Alex Clifford, CEO/General Manager

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# Attachment A 



# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) <br> BOARD OF DIRECTORS AGENDA MEETING MINUTES* <br> JANUARY 24, 2020 - 9:00 AM <br> METRO ADMIN OFFICES 110 VERNON STREET, SANTA CRUZ, CA 

A regular meeting of the Board of Directors of the Santa Cruz Metropolitan Transit District (METRO) was convened on Friday, January 24, 2020 at the METRO Admin Offices, 110 Vernon Street, Santa Cruz, CA.

The Board Meeting Agenda Packet can be found online at www.SCMTD.com and is available for inspection at Santa Cruz METRO's Administrative offices at 110 Vernon Street, Santa Cruz, California. *Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.

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## SECTION I: OPEN SESSION

2 General Counsel, Julie Sherman, swore in Ex-Officio Directors Alta Northcutt, Cabrillo Ex-Officio, and Dan Henderson, UCSC Ex-Officio for the 2020 term.

3 ROLL CALL: The following Directors were present, representing a quorum:

| Director Ed Bottorff | City of Capitola |
| :--- | :--- |
| Director Trina Coffman-Gomez | City of Watsonville |
| Director Aurelio Gonzalez | City of Watsonville |
| Director John Leopold | County of Santa Cruz |
| Director Donna Lind | City of Scotts Valley |
| Director Cynthia Mathews | City of Santa Cruz |
| Director Donna Meyers | City of Santa Cruz |
| Director Bruce McPherson | County of Santa Cruz |
| Director Larry Pageler | County of Santa Cruz |
| Director Dan Rothwell | County of Santa Cruz |
| Director Mike Rotkin | County of Santa Cruz |
| Ex-Officio Director Alta Northcutt | Cabrillo College |
| Ex-Officio Director Dan Henderson | UCSC |

Directors Bottorff, Leopold, Mathews, Meyers and Rothwell were absent.

# Attachment A 

Board of Directors Meeting Minutes
January 24, 2020
Page 2 of 7

STAFF PRESENT:
Alex Clifford
METRO CEO/General Manager
Julie Sherman
METRO General Counsel
METRO EMPLOYEES AND MEMBERS OF THE PUBLIC WHO VOLUNTARILY INDICATED THEY WERE PRESENT (IN ALPHABETICAL ORDER) WERE:

Angela Aitken, METRO
William Dove, SCMTD
Bonnie Morr, SMART-UTU

Jaime Perez, SCMTD
Daniel Zaragoza, SCMTD

4 ANNOUNCEMENTS
Vice Chair Rotkin introduced Mindy Esqueda and her Spanish Language interpretation services. Ms. Esqueda announced her services in Spanish for the assembly. Vice Chair Rotkin also announced that the meeting is being televised by Community Television of Santa Cruz County with technician, Mr. Kingston Rivera.
Due to the time constraints of a number of Board members, the agenda was re-ordered.
4A (Former Agenda Item 16) APPROVE: CONSIDERATION OF (1) NOMINATING DIRECTORS TO SERVE AS BOARD OFFICERS; (2) NOMINATING DIRECTORS TO POSITIONS ON VARIOUS BOARD STANDING COMMITTEES; (3) NOMINATING A DIRECTOR TO FILL ONE POSITION ON THE SANTA CRUZ CIVIC IMPROVEMENT CORPORATION (SCCIC); AND, (4) NOMINATING REPRESENTATIVES AND ALTERNATES TO THE SANTA CRUZ COUNTY REGIONAL TRANSPORTATION COMMISSION (SCCRTC)
No action was taken. Mike Rotkin, Board Vice Chair, explained the process and requested any additional slates be provided to him, Gina Pye or at the February 28, 2020 board meeting.
5 BOARD OF DIRECTORS COMMENTS
Hearing none, Vice Chair Rotkin, proceeded to the next agenda item.
6 ORAL AND WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS became Agenda Item 12B

7 LABOR ORGANIZATION COMMUNICATIONS - became Agenda Item 12C
8 ADDITIONAL DOCUMENTATION - became Agenda Item 12D
CONSENT AGENDA
9-01 ACCEPT AND FILE: PRELIMINARY APPROVED CHECK JOURNAL DETAIL FOR THE MONTHS OF NOVEMBER AND DECEMBER 2019
Angela Aitken, CFO
9-02 ACCEPT AND FILE: MINUTES OF THE NOVEMBER 13, 2019 CAPITAL PROJECTS STANDING COMMITTEE MEETING, NOVEMBER 15, 2019 BOARD OF DIRECTORS MEETING, NOVEMBER 20, 2019 METRO ADVISORY COMMITTEE (MAC) MEETING, AND JANUARY 10, 2020 FINANCE, BUDGET \& AUDIT STANDING COMMITTEE MEETING
Alex Clifford, CEO/General Manager

9-03 ACCEPT AND FILE YEAR TO DATE MONTHLY FINANCIAL REPORTS AS OF:
Angela Aitken, CFO

- OCTOBER 31, 2019; AND,
- NOVEMBER 30, 2019

9-04 APPROVE: CONSIDERATION OF DECLARING VEHICLES ANDIOR EQUIPMENT AS EXCESS FOR PURPOSES OF DISPOSAL OR AUCTION Angela Aitken, CFO

9-05 ACCEPTANCE OF FINANCIAL STATEMENTS WITH INDEPENDENT AUDITOR'S REPORT FOR THE YEAR ENDED JUNE 30, 2019
Angela Aitken, CFO
9-06 APPROVE: CONSIDERATION OF RESOLUTION APPROVING THE FY20 REVISED CAPITAL BUDGET Angela Aitken, CFO

9-07 ACCEPT AND FILE: SEMI-ANNUAL REPORT ON THE STATUS OF METRO'S DISADVANTAGED BUSINESS ENTERPRISE PROGRAM
Angela Aitken, CFO and DBELO
9-08 RECOMMENDED ACTION ON TORT CLAIMS
Rufus Francis, Safety, Security and Risk Management Director
9-09 CONSIDERATION OF APPROVING THE AMENDED PERSONNEL RULES AND REGULATIONS AND APPROVAL OF THE RESOLUTION REGARDING THIS ACTION
Dawn Crummié, HR Director
9-10 ACCEPT AND FILE: QUARTERLY PROCUREMENT REPORT FOR 3rd QUARTER OF FY20
Greg Willis, Purchasing Manager
9-11 ACCEPT AND FILE: TRANSIT CORRIDOR ALTERNATIVES ANALYSIS - GOALS, PERFORMANCE MEASURES AND INITIAL ALTERNATIVES
Alex Clifford, CEO/General Manager
Public Comment:
James Sandoval spoke to Agenda Item 9-09, Consideration of Approving the Amended Personnel Rules and Regulations and Approval of the Resolution Regarding This Action, requesting clarification of two sections (4 and 6) as to the process for creating, changing or reclassifying positions.
After discussion among the assembly, Vice Chair Rotkin requested Agenda Item 9-09 be referred to Committee for clarification and a future report to the full board.
ACTION: MOTION TO ACCEPT THE CONSENT AGENDA AS PRESENTED WITH THE EXCEPTION OF AGENDA ITEM 9-09 WHICH WAS REFERRED TO COMMITTEE FOR CLARIFICATION AND RETURN TO THE BOARD WITH AN UPDATED REPORT

# Attachment A 

Board of Directors Meeting Minutes
January 24, 2020
Page 4 of 7
MOTION: DIRECTOR McPHERSON
SECOND: DIRECTOR PAGELER
MOTION PASSED WITH 6 AYES (Directors Coffman-Gomez, Gonzalez, Lind, McPherson, Pageler and Rotkin) Directors Bottorff, Leopold, Mathews, Meyers and Rothwell were absent.

## REGULAR AGENDA

10 PRESENTATION OF EMPLOYEE LONGEVITY AWARDS FOR William Dove (10 years), Jaime Garcia (15 years) and Jaime Hernandez (20 years)
Vice Chair Rotkin announced and congratulated those employees referenced above.
Bill Dove thanked his friends, family and coworkers, adding he and his coworkers do great work for the members of our community who need the most help. They access crazy locations in crazy weather to ensure the mission is accomplished.
Jaime Garcia-Perez thanked everyone for the opportunity and said he looks forward to another 15 years!
Mr. Jaime Hernandez was not present.
11 RESOLUTIONS OF APPRECIATION, RETIREES: SCOTT BARNES, BARROW EMERSON, LISA MITCHELL AND TODD MITCHELL
Vice Chair Rotkin announced and congratulated those employees in absentia.

## MOTION TO APPROVE THE RETIREE RESOLUTIONS AS PRESENTED.

## MOTION: DIRECTOR LIND

## SECOND: DIRECTOR GONZALEZ

MOTION PASSED WITH 6 AYES (Directors Coffman-Gomez, Gonzalez, Lind, McPherson, Pageler and Rotkin) Directors Bottorff, Leopold, Mathews, Meyers and Rothwell were absent.

12 SPECIAL COMMENDATION: OSCAR MENDEZ, BUS OPERATOR
Vice Chair Rotkin announced and recognized Mr. Mendez in absentia.
Mr. Sandoval accepted the commendation on behalf of Mr. Mendez, saying he's had the pleasure of working with Mr. Mendez for the past seven years. He also thanked the Board for acknowledging a dangerous situation and reminded the assembly of what it takes to serve the public; i.e., the Operators are exposed every day to potential similar situations.

12A (Former Agenda Item 17) APPROVE: JUDY K. SOUZA EV CHARGING INFRASTRUCTURE FUNDING UPDATE AND ACTION TO CREATE A LIFE OF PROJECT BUDGET
Freddy Rocha, Facilities Maintenance Manager, added commentary to the staff report and overall project.

There was no public comment.

MOTION TO APPROVE THE JUDY K. SOUZA EV CHARGING INFRASTRUCTURE

# Attachment A 

Board of Directors Meeting Minutes
January 24, 2020
Page 5 of 7

## FUNDING UPDATE AND ACTION TO CREATE A LIFE OF PROJECT BUDGET AS

 PRESENTED.
## MOTION: DIRECTOR McPHERSON

## SECOND: DIRECTOR PAGELER

MOTION PASSED WITH 6 AYES (Directors Coffman-Gomez, Gonzalez, Lind, McPherson, Pageler and Rotkin) Directors Bottorff, Leopold, Mathews, Meyers and Rothwell were absent.

12B (Former Agenda Item 6) ORAL AND WRITTEN COMMUNICATIONS TO THE BOARD OF DIRECTORS
Hearing none, Vice Chair Rotkin moved to the next item.
12C (Former Agenda Item 7) LABOR ORGANIZATION COMMUNICATIONS
Mr. Sandoval brought the proposed changes to how HR handles payments for employee medical benefits for employees on leave to the attention of the assembly.

Vice Chair Rotkin referred the matter to METRO staff to investigate and get back to the Board with a suggested resolution.
CEO Clifford noted a meeting is currently scheduled to discuss this issue next week.
12D (Former Agenda Item 8) ADDITIONAL DOCUMENTATION
Hearing none, Vice Chair Rotkin moved to the next item.

13 CEO ORAL REPORT - became Agenda Item 15A
14 APPROVAL OF CY20 STATE AND FEDERAL LEGISLATIVE AGENDA - postponed to February 28, 2020
Alex Clifford, CEO/General Manager
15 ORAL METRO ADVISORY COMMITTEE (MAC) SEMI-ANNUAL REPORT - postponed to February 28, 2020
Veronica Elsea, MAC Chair

15A (Former Agenda Item 13) ORAL CEO UPDATE
CEO Clifford welcomed and congratulated the recent New Hires and Promotions below:

Employee
Torres, Elmer
Willis, Greg
Employee
Correia, Justin
Lewis, Brian
Flores, Jose
Griffith, Sheldon
Felix, Cristian
Levin, David
Garcia, Juan Miguel

Title
Sr. Fac. Maintenance Worker
Purchasing Manager
Title
Mechanic II
Custodial Service Worker I
Custodial Service Worker I
Customer Svc Representative
Bus Operator
Bus Operator
Bus Operator

## Attachment A

Board of Directors Meeting Minutes
January 24, 2020
Page 6 of 7

Guevara, Isidro Bus Operator
Maldonado, Miguel Bus Operator
Henriquez, Jorge Bus Operator
Sakae, Wayne Bus Operator
Zyulina, Elena Bus Operator
Jenkins, Edward Project Manager

CEO Clifford then Introduced Jayme Ackemann, Communications, Marketing and Customer Service Director, who provided a brief update on the free fare program for legally blind individuals as approved by the Board in November 2019.
Pointing out the various sticky notes and large scale post-its in the room, CEO Clifford said a full report would be provided to the Board at their February 28, 2020 meeting but they were a part of the annual Year in Review process.

There was no public comment.

## 9:30AM Director McPherson departed

18 ORAL PACIFIC STATION UPDATE
Jayme Ackemann, Acting Planning and Development Director, provided an update on the Pacific Station project, noting that a Memorandum of Understanding (MOU) is in process and will, hopefully, be presented to the Santa Cruz City Council and the METRO Board in the near future.
Ms. Ackemann also spoke to the newly painted Santa Cruz Conference Room, new photos and the look and feel of METRO's brand management.
There was no public comment.
19 ORAL PRESENTATION REGARDING THANKSGIVING WEEKEND MOBILE TICKETING IMPROVEMENTS
Jayme Ackemann, Communications, Marketing \& Customer Service Director, provided the Board with an update of events that occurred over the 2019 Thanksgiving weekend and customer challenges; long lines, etc. A new mobile cash register system has been put into place that allows tickets to be purchased while customers are standing in line. This resulted in a smoother experience for all. This new system will be utilized on other holiday weekends and/or big events.
There was no public comment.

## 9:40A Director Lind departed

## 20 ORAL RESPONSE TO PUBLIC COMMENTS PERTAINING TO WIRELESS SYSTEMS ON BUSES

Isaac Holly, IT and ITS Director, assured the assembly that METRO's equipment is certified and meets all FCC requirements. METRO does and will comply with any and all state and federal system requirements.

Vice Chair Rotkin suggested the public voice their concerns to the FCC.
Director Coffman-Gomez suggested METRO craft a message to point the public to the

# Attachment A 

## Board of Directors Meeting Minutes

January 24, 2020
Page 7 of 7
correct resources for voicing their concerns.

## 21 REVIEW OF ITEMS TO BE DISCUSSED IN CLOSED SESSION - removed from agenda

22 ANNOUNCEMENT OF NEXT MEETING: FRIDAY, FEBRUARY 28, 2020 AT 9:00 AM, AT METRO ADMIN OFFICES, 110 VERNON STREET, SANTA CRUZ, CA Mike Rotkin, Board Vice Chair, announced the next meeting as above.

## 23 ADJOURNMENT

The meeting was adjourned at 9:48AM by Vice Chair Rotkin.

Respectfully submitted,
Gina Pye
Executive Assistant

Pursuant to Section 54954.2(a)(1) of the Government Code of the State of California, this agenda was posted at least 72 hours in advance of the scheduled meeting at a public place freely accessible to the public 24 hours a day. The agenda packet and materials related to an item on this Agenda submitted to the Board of Directors after distribution of the agenda packet are available for public inspection in the Santa Cruz METRO Administrative Office (110 Vernon Street, Santa Cruz) during normal business hours. Such documents are also available on the Santa Cruz METRO website at $\underline{w w w . s c m t d . c o m ~ s u b j e c t ~ t o ~ s t a f f ' s ~ a b i l i t y ~ t o ~ p o s t ~ t h e ~ d o c u m e n t ~ b e f o r e ~ t h e ~ m e e t i n g . ~}$

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# Attachment B 

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) FINANCE, BUDGET AND AUDIT STANDING COMMITTEE MEETING MINUTES* FEBRUARY 14, 2020 - 8:00AM METRO ADMIN OFFICES 110 VERNON STREET SANTA CRUZ, CA 95060

A regular meeting of the Finance, Budget and Audit Standing Committee of the Santa Cruz Metropolitan Transit District (METRO) was convened on Friday, February 14, 2020 at the METRO Admin Offices, 110 Vernon Street, Santa Cruz, CA.

The Committee Meeting Agenda Packet can be found online at www.SCMTD.com and is available for inspection at Santa Cruz METRO's Administrative offices at 110 Vernon Street, Santa Cruz, California. *Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.

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1 CALL TO ORDER at 8:02 AM by Board Vice Chair Rotkin.
2 ROLL CALL: The following Directors were present, representing a quorum:

| Director Trina Coffman-Gomez | City of Watsonville <br> City of Scotts Valley |
| :--- | :--- |
| Director Donna Lind | City of Santa Cruz |
| Director Donna Meyers | County of Santa Cruz |
| Board Vice Chair Mike Rotkin |  |
|  |  |
| Alex Clifford | METRO CEO/General Manager |
| Julie Sherman | METRO General Counsel |
| Angela Aitken | METRO CFO |

Director Coffman-Gomez was absent.

## METRO EMPLOYEES AND MEMBERS OF THE PUBLIC WHO VOLUNTARILY INDICATED THEY WERE PRESENT (IN ALPHABETICAL ORDER) WERE:

Debbie Kinslow, SCMTD Kristina Mihaylova, SCMTD
Wondimu Mengistu, SCMTD Vicki Trent, SMART 23
3 ADDITIONS OR DELETIONS FROM AGENDA/ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS
None

## 4 <br> ORAL AND WRITTEN COMMUNICATIONS TO THE FINANCE, BUDGET AND AUDIT STANDING COMMITTEE None.

## Attachment B

Finance, Budget and Audit Standing Committee Agenda
February 14, 2020
Page 2 of 2

## 5 MONTHLY FINANCIAL UPDATE AS OF DECEMBER 31, 2019

Angela Aitken, Chief Financial Officer, provided commentary to the December 31, 2019 presentation.
The reflected TDA amount is over the projected amount due to the increased claim submitted to the SCCRTC, because of the initial underestimated sales tax revenue.
Updated transfer dollar amounts as reflected on slide 6 will be presented to the Board at the 2/28/2020 meeting.
There was no public comment.
6 FY21 AND FY22 PRELIMINARY OPERATING BUDGET ASSUMPTIONS
Angela Aitken, Chief Financial Officer, added commentary to the presentation.
Finance to provide Vice Chair Rotkin with the percentage of revenue provided by fares.
Of the STIC criteria required to attain $100 \%$ funding, METRO achieves 10 of the 12 pre-defined performance indicators (factors) for Watsonville and Santa Cruz Urbanized Areas (UZA). In 2019, METRO lost two Watsonville factors, Passenger Miles per Vehicle Revenue Hour and Vehicle Revenue Mile per Capita, for the STIC program.

After discussion regarding the personnel expenses, CEO Clifford advised Vice Chair Rotkin that he plans to propose management market rate increases to the board in the near future. Vice Chair cautioned allowing an adequate amount of time to prepare and present this item.
Finance will ensure Vice Chair Rotkin is invited to meetings with the Union to review the proposed budget. It was suggested that ridership may grow through the addition/expansion of a longer Scotts Valley loop to include the Enterprise building and other opportunities.
Vice Chair Rotkin asked if there are any marketing efforts at Cabrillo to encourage ridership. CEO Clifford will investigate and advise.
There was no public comment.
7 ADJOURNMENT
Vice Chair Rotkin adjourned the meeting at 8:56 AM.

## Attachment C

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT (METRO) PERSONNEL/HR STANDING COMMITTEE MEETING MINUTES* <br> FEBRUARY 14, 2020 - 10:30AM <br> METRO ADMIN OFFICES <br> 110 VERNON STREET SANTA CRUZ, CA 95060 

A regular meeting of the Personnel/HR Standing Committee of the Santa Cruz Metropolitan Transit District (METRO) was convened on Friday, February 14, 2020 at the METRO Admin Offices, 110 Vernon Street, Santa Cruz, CA.

The Committee Meeting Agenda Packet can be found online at www.SCMTD.com and is available for inspection at Santa Cruz METRO's Administrative offices at 110 Vernon Street, Santa Cruz, California. *Minutes are "summary" minutes, not verbatim minutes. Audio recordings of Board meeting open sessions are available to the public upon request.

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1 CALL TO ORDER at 10:05 AM by Board Chair Bottorff.
2 ROLL CALL: The following Directors were present, representing a quorum:

> Director Ed Bottorff, 2019 Board Chair Director John Leopold
> Director Bruce McPherson, 2018 Board Chair Director Larry Pageler
> Director Mike Rotkin, 2019 Board Vice Chair

## Alex Clifford

Julie Sherman

City of Capitola Country of Santa Cruz Country of Santa Cruz County of Santa Cruz County of Santa Cruz

CEO/General Manager
General Counsel Director McPherson was absent.

METRO EMPLOYEES AND MEMBERS OF THE PUBLIC WHO VOLUNTARILY INDICATED THEY WERE PRESENT (IN ALPHABETICAL ORDER) WERE:

3 ADDITIONS OR DELETIONS FROM AGENDAIADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS
None
4 ORAL AND WRITTEN COMMUNICATIONS TO THE PERSONNEL/HR STANDING COMMITTEE
None.

# Attachment C 

## REVIEW AND RECOMMEND APPROVAL OF THE AMENDED PERSONNEL RULES AND REGULATIONS

CEO Clifford reminded the assembly that this topic was referred back to committee by the board at its January 24, 2020 meeting for clarification of Section 6, Classified Positions, pages 5A.REDLINE. 5 and 5A.REDLINE.6. Upon further review after the January board meeting, staff continues to recommend approval of the changes as written. These changes were made, in part, to be in sync with peer agencies and the method in which job descriptions, etc. are handled throughout the industry. Additionally, proposed changes are reviewed with the pertinent union through the meet and confer process. Should a problem arise that cannot be resolved, there is a grievance process or the unions can bring any matters to the board's attention. Any changes in pay and proposed/approved new job descriptions are brought to the board for its review and approval and posted to the website once final for public transparency.
Public Comment:
In response to Director Leopold's question, Vicki Trent, SMART Local 23, said she was under the impression the union wanted to keep any big decisions within the board realm, not strictly within the CEO's purview. There is also concern regarding job description changes that may result from future automation.
Holly Alcorn, SEA Vice President, expressed concerns about transparency and said the wording in question is vague and, if taken further, this wording could leave it with the CEO to determine pay scales, etc. They are hoping to clarify if these items will continue to be included in the board agendas.

CEO Clifford reiterated his recommendation that job description changes will not be brought to the board. If the union is not happy with the decision, they can bring the issue to the board.

Vice Chair Rotkin reminded the assembly of the union rights through their respective MOU; e.g., arbitration, etc. He also suggested the union request clarification at the next public board meeting so that it is on the record that changes in pay and proposed/approved new job descriptions will continue to be brought to the board for its review and approval.

Chair Bottorff clarified that the board has final say over everything the agency ultimately does; nothing organizationally takes away responsibility from the board.

General Counsel, Julie Sherman, added all publicly funded positions are a matter of public record and are published on the METRO website. Any new positions or changes in pay are presented to the board where the actions are approved in a public meeting. This will not change.

## ACTION: MOTION TO RECOMMEND BOARD APPROVAL OF THE CHANGES TO THE AMENDED PERSONNEL RULES AND REGULATIONS AS PRESENTED

## MOTION: DIRECTOR ROTKIN

## MOTION PASSED WITH 4 AYES (Directors Bottorff, Leopold, Pageler and Rotkin) Director McPherson was absent.

## 6 ADJOURNMENT

Board Chair Bottorff adjourned the meeting at 10:55 AM.
Pursuant to Section 54954.2(a)(1) of the Government Code of the State of California, this agenda was posted at least 72 hours in advance of the scheduled meeting at a public place freely accessible to the public 24 hours a day. The agenda packet and materials related to an item on this Agenda submitted after distribution of the agenda packet are available for public inspection in the Santa Cruz METRO Administrative Office (110 Vernon Street, Santa Cruz) during normal business hours. Such documents are also available on the Santa Cruz METRO website at www.scmtd.com subject to staff's ability to post the document before the meeting.

DATE: February 28, 2020
TO: Board of Directors
FROM: Angela Aitken, Chief Financial Officer


## SUBJECT: ACCEPT AND FILE THE YEAR TO DATE MONTHLY FINANCIAL REPORT AS OF DECEMBER 31, 2019

## I. RECOMMENDED ACTION

That the Board of Directors accept and file the Year to Date Monthly
Financial Report as of December 31, 2019

## II. SUMMARY OF ISSUES

- An analysis of Santa Cruz Metropolitan Transit District's (METRO) financial status is prepared monthly in order to inform the Board of Directors regarding METRO's actual revenues and expenses in relation to the adopted operating and capital budgets for the fiscal year.
- This staff report is the web-accessible companion document to the attached PowerPoint presentation titled "Year to Date Monthly Financial Report as of December 31, 2019."
- Staff recommends that the Board of Directors accept and file the attached report.


## III. DISCUSSION/BACKGROUND

Below are the written explanations of the various charts and graphs in the attached Year to Date Monthly Financial Report as of December 31, 2019. The fiscal year has elapsed 50\%.
Slide 1
(Cover) Year to Date Monthly Financial Report as of December 31, 2019

## Slide 2

FY20 Operating Revenue and Expenses for the Month Ending December 31, 2019

- Operating Revenues for the month are favorable by $\$ 25 \mathrm{~K}$
- Operating Expenses
- Labor Regular - favorable by \$190K
- Labor OT - unfavorable by \$61K
- Fringe Benefits - unfavorable by \$23K
- Non-Personnel - favorable by $\$ 24 \mathrm{~K}$
- Total Operating Expenses - favorable by \$131K
- Transfers - favorable by \$9K
- Operating Balance - favorable by \$147K


## Slide 3

FY20 Operating Revenue and Expenses Year to Date as of December 31, 2019

- Operating Revenues for the month are favorable by \$47K
- Operating Expenses
- Labor Regular - favorable by \$506K
- Labor OT - unfavorable by \$827K
- Fringe Benefits - favorable by \$618K
- Non-Personnel - unfavorable by \$117K
- Total Operating Expenses -favorable by \$179K
- Transfers - favorable by $\$ 94 \mathrm{~K}$
- Operating Balance - favorable by $\$ 132 \mathrm{~K}$

Slide 4
FY20 Operating Revenue by Major Funding Source - Year to Date as of December 31, 2019

- Passenger Fares- actual is $\$ 5,146 \mathrm{~K}$ while budget is $\$ 5,203 \mathrm{~K}$
- Sales Tax Revenue (including Measure D)- actual is $\$ 13,168 \mathrm{~K}$ while budget is $\$ 13,429 \mathrm{~K}$
- Other Revenue- actual is $\$ 586 \mathrm{~K}$ while budget is $\$ 396 \mathrm{~K}$
- TDA - actual is $\$ 4,164 \mathrm{~K}$ while budget is $\$ 3,766 \mathrm{~K}$
- Federal Op Assistance - actual is $\$ 4,442 \mathrm{~K}$ while budget is $\$ 4,441 \mathrm{~K}$
- STA - Op Assistance - actual is \$909K while budget is $\$ 1,133 \mathrm{~K}$
- STIC - Op Assistance - actual and budget are both $\$ 2,619 \mathrm{~K}$

Favorable/ (Unfavorable) Revenue Variance to Budget Year to Date as of December 31, 2019 are as follows:

- Passenger Fares variance to budget is unfavorable by $\$ 57 \mathrm{~K}$ due to:
- Special Transit Fares and Highway 17 Fares under budget.
- Sales Tax Revenue variance to budget is unfavorable by $\$ 261 \mathrm{~K}$ due to lower than anticipated receipts.
- Other Revenue variance to budget is favorable by $\$ 190 \mathrm{~K}$ primarily due to Interest income (average cash balance at the County Treasury being much higher than budgeted).
- TDA variance to budget is favorable by $\$ 398 \mathrm{~K}$ due to the amended and increased TDA claim (based on actual FY19 TDA revenues).
- STA - Op Assistance variance to budget is unfavorable by $\$ 223 \mathrm{~K}$ due to lower allocations of funds as per SCO estimate from November 21, 2019.


## Slide 5

FY20 Operating Expenses by Major Expense Category Year to Date as of December 31, 2019

- Labor - Regular- actual is $\$ 8,233 \mathrm{~K}$ while budget is $\$ 8,739 \mathrm{~K}$
- Labor - OT - actual is $\$ 1,760 \mathrm{~K}$ while budget is $\$ 933 \mathrm{~K}$
- Fringe Benefits - actual is $\$ 12,860 \mathrm{~K}$ (of which $\$ 4,954 \mathrm{~K}$ is the Retirement Expense YTD due to prepayment of the CalPERS UAL in FY20) while budget is $\$ 13,478 \mathrm{~K}$
- Services - actual is $\$ 2,084 \mathrm{~K}$ while budget is $\$ 1,991 \mathrm{~K}$
- Mobile Materials \& Supplies - actual is $\$ 1,451 \mathrm{~K}$ while budget is $\$ 1,330 \mathrm{~K}$
- Other Expenses - actual is $\$ 1,314 \mathrm{~K}$ while budget is $\$ 1,410 \mathrm{~K}$.

Favorable/ (Unfavorable) Expense Variance to Budget Year to Date as of December 31, 2019 are as follows:

- Labor - Regular variance to budget is favorable by $\$ 506 \mathrm{~K}$ due to:
- Vacant funded positions
- Extended unpaid leaves of absence
- Labor - OT variance to budget is unfavorable by $\$ 827 \mathrm{~K}$ due to vacant positions and extended leaves of absence in various departments.
- Fringe Benefits variance to budget is favorable by $\$ 618 \mathrm{~K}$ primarily due to lower medical and retirement costs YTD.
- Services variance to budget is unfavorable by $\$ 94 \mathrm{~K}$ primarily due to Temp Help (offset by savings in Personnel Expenses).
- Mobile Materials \& Supplies variance to budget is unfavorable by $\$ 121 \mathrm{~K}$ due to Rev Vehicle Parts and Fuel \& Lube Rev Veh over budget.
- Other Expenses variance to budget is favorable by $\$ 97 \mathrm{~K}$ primarily due to Misc. expenses (Employee Training).


## Slide 6

FY20 Transfers Year to Date as of December 31, 2019

- Transfer to Capital Budget (2016 Net Sales Tax Measure D)- actual is $\$ 1,117 \mathrm{~K}$ while budget is $\$ 1,023 \mathrm{~K}$.
- Transfer to Capital Budget (2016 Net Sales Tax Measure D) variance to budget is favorable by $\$ 94 \mathrm{~K}$.


## Slide 7

FY20 Capital Budget Spending Year to Date (by Funding Source) as of December 31, 2019

- Total Capital Spending year to date is $\$ 4,750 \mathrm{~K} ;$ FY20 budget is $\$ 29.4 \mathrm{M}$
- Low Carbon Transit Operations Program (LCTOP) spending is $\$ 668 \mathrm{~K}$
- Operating and Capital Reserve Fund spending is $\$ 210 \mathrm{~K}$
- Federal Capital Grants (FTA) spending is $\$ 2,710 \mathrm{~K}$
- Transfers from Operating Budget (Measure D) spending is $\$ 344 \mathrm{~K}$
- State Transportation Improvement Plan (STIP) spending is \$241K
- State - PTMISEA (1B) spending is \$70K
- Surface Transportation Block Grant (STBG) spending is $\$ 500 \mathrm{~K}$
- STA - SGR spending is \$2K
- STA - SB1 spending is $\$ 4 \mathrm{~K}$.


## Slide 8

FY20 Capital Budget Spending Year to Date as of December 31, 2019

- Total Capital Projects spending year to date is $\$ 4,750 \mathrm{~K}$; FY20 budget is \$29.4M
- Revenue Veh Replacement \& Campaigns - Electrification Projects spending is $\$ 694 \mathrm{~K}$ for the following projects:
- Electric Bus (1) - Watsonville Circulator DAC (FY15/16 LCTOP)
- EV Charging Infrastructure @ JKS (10 Bays) ( FY19 LCTOP)
- Completion of JKS Facility - ZEB Yard Changing Infrastructure
- Fleet \& Maintenance Equipment spending is $\$ 4 \mathrm{~K}$ for the following project:
- Heavy Duty Opacity Smoke Meter
- Office Equipment spending is $\$ 3 \mathrm{~K}$ for the following project:
- Workstations \& Cubicles (HR)
- Misc. Projects spending is $\$ 16 \mathrm{~K}$ for the following project:
- Ticket Vending Machine-SLV-Installation Costs
- Square Cash Registers for Customer Service (2)
- $2^{\text {nd }}$ ID Card Printer (Pacific Station)
- Watsonville Transit Mural
- Construction Related Projects spending is $\$ 26 \mathrm{~K}$ for the following projects:
- New METRO Owned ParaCruz Facility (Grant Match for FTA5339(b))
- Pacific Station/Metro Center - Conceptual Design/MOU
- IT Projects spending is $\$ 6 \mathrm{~K}$ for the following projects:
- Replacement Laptops (4)
- Facilities Repairs \& Improvements spending is $\$ 174 \mathrm{~K}$ for the following projects:
- Vernon Generator Replacement Project
- Facilities Improvements - ADA Handrail (WTC)
- Fire Egress
- Awning - Fueling Station
- Security Cameras Install (JKS)
- Revenue Vehicle Replacements \& Campaigns spending is $\$ 3,827 \mathrm{~K}$ for the following projects:
- CNG Replacements (4 40') (FTA 5339b FY17)
- 2 ZEBs (FY18 STIP, LPP, HVIP)
- AVL/ITS (FY18 STIP, Measure D)
- VTA Bus Transfer - Decommission \& Retrofit
- CNG Bus (1) - (STBG FY17 - via SCCRTC)
- Year 3 of 6 - Capitalized Lease - Principal only (3 New Flyer Buses)
- Mid-Life Bus Engine Overhaul (4) (FTA 5339a FY17)
- Cameras on Buses \#2


## Slide 9

(Cover Sheet) - Additional Information
Slide 10
Additional Information for the Month of December 2019

- Unemployment Rate \% in Santa Cruz County is 4.9\%
- \$ Gasoline per Gallon for the San Francisco-Oakland-San Jose area is \$3.57; \$ Diesel is \$3.90
- Ridership YTD as of December 2019 changed as follows, year-over-year (FY19 - FY20):
- $1.5 \%$ increase in Total ridership
- 2.0\% decrease in Highway 17 ridership
- 1.7\% increase in Local ridership
- $5.2 \%$ increase in UCSC ridership
- $4.3 \%$ decrease in Cabrillo ridership
- $1.2 \%$ decrease in Non-Student ridership
- Enrollment Information, year-over-year (2018/19 - 2019/20):
- UCSC: 3 Quarter Average (On-campus) enrollment increase 2.2\%
- Cabrillo: Spring 2020 enrollment information is still pending


## Slide 11

FY20 Operating Revenue, Expenses, and Transfers Year to Date as of January 31, 2020: Preliminary

- Revenue - favorable by \$119K
- Operating Expenses:
- Personnel Expenses - favorable by \$136K
- Non-Personnel - unfavorable by $\$ 138 \mathrm{~K}$
- Total Operating Expenses - unfavorable by $\$ 2 \mathrm{~K}$
- Transfers - favorable by $\$ 123 \mathrm{~K}$
- Operating Balance - unfavorable by \$6K


## Slide 12

FY20 Operating Revenue, Expenses, and Transfers Year to Date as of June 30, 2020: Preliminary

- Revenue - favorable by \$667K
- Operating Expenses:
- Personnel Expenses - unfavorable by \$1,070K
- Non-Personnel - unfavorable by \$236K
- Total Operating Expenses - unfavorable by $\$ 1,306 \mathrm{~K}$
- Transfers - unfavorable by \$640K
- Operating Balance - No variance to budget


## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Financial Stability, Stewardship \& Accountability.

## V. FINANCIAL CONSIDERATIONSIIMPACT

Favorable budget variances in Operating Revenues and Expenses contributed to higher than anticipated Transfer to Capital Budget and favorable budget variance in Operating Balance, Year to Date as of December 31, 2019.
VI. CHANGES FROM COMMITTEE

None.
VII. ALTERNATIVES CONSIDERED

- There are no alternatives to consider, as this is an accept and file Year to Date Monthly Financial Report.


## VIII. ATTACHMENTS

Attachment A: Year to Date Monthly Financial Report as of December 31, 2019 Presentation

Prepared by: Kristina Mihaylova, Sr. Financial Analyst

## IX. APPROVALS

Approved as to fiscal impact: Angela Aitken, Chief Financial Officer


Alex Clifford, CEO/General Manager


Attachment A
Year to Date Monthly Financial Report
as of December 31, 2019

# FY20 Operating Revenue and Expenses For the Month Ending December 31, 2019 



\$6,194

\$6,219
$\$ 1,266$
$\$ 216$
$\$ 1,595$
$\$ 765$
$\$ \mathbf{3 , 8 4 2}$
$\mathbf{( \$ 1 8 0 )}$

# FY20 Operating Revenue and Expenses Year to Date as of December 31, 2019 <br> 50\% of Fiscal Year Elapsed 



عと6\$
$6 \varepsilon L^{\prime} 8 \$$
$\$ 13,478$
$\$ 4,731$
$\$ 27,881$
$(\$ 1,023)$

## FY20 Operating Revenue by Major Funding Source



Attachment A


Attachment A



Actual YTD
Frro Capital Buguget


Economic Indicators \＆Ridership： $\$ 4.20$
$\$ 4.00$
$\$ 3.80$
$\$ 3.60$
$\$ 3.40$
$\$ 3.20$
$\$ 3.00$
$\underset{\text { Santa Cruz County }}{\text { Unemployment Rate } \%}$ Santa Cruz County

2018｜2019 2019｜2019｜2019｜2019｜2019｜2019｜2019｜2019｜2019｜2019｜2019｜

FY19－20 Ridership：December YTD

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Expenses, and Transfers:
s•
of January 31, 2020; PRELI MI NARY:
ed
Bu

| \$ In Thousands | Actual | Budget | Budget to Actual Favorable/ (Unfavorable) |
| :---: | :---: | :---: | :---: |
| Revenue: | \$34,218 | \$34,099 | \$119 |
| Operating Expenses: |  |  |  |
| Personnel Expenses | \$26,198 | \$26,334 | \$136 |
| Non-Personnel Expenses | \$5,658 | \$5,520 | (\$138) |
| Total Operating Expenses: | \$31,856 | \$31,854 | (\$2) |
| Transfers: |  |  |  |
| Transfers to Capital Budget | \$1,317 | \$1,194 | \$123 |
| Transfers to Operating and Capital Reserve Fund | \$0 | \$0 | \$0 |
| Total Transfers: | \$1,317 | \$1,194 | \$123 |
| Operating Balance: |  |  | (\$6) |

FY 20 Operating Revenue, Expenses, and Transfers:
$\frac{\text { Year to Date as of June 30, 2020: PRELI MI NARY*: }}{100 \% \text { of Fiscal Year Elapsed }}$

| \$ In Thousands | $\begin{array}{l}\text { Actual } \\ \text { Budget to } \\ \text { Actual }\end{array}$ |
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DATE: February 28, 2020
TO: Board of Directors
FROM: Angela Aitken, CFO
SUBJECT: CONSIDERATION OF RESOLUTION APPROVING THE FY20 REVISED CAPITAL BUDGET

## I. RECOMMENDED ACTION

## That the Board of Directors adopt a resolution approving the FY20 Revised Capital Budget, as presented in Attachment B

## II. SUMMARY

- The Board of Directors (Board) adopted the FY20 Capital Budget on June 28, 2019.
- Periodic capital budget revisions may be required due to new grant awards, new projects, changes to the scope of existing projects, spending adjustments and removal of projects that are no longer active.
- Revisions to an adopted capital budget require Board approval and the adoption of a resolution.


## III. DISCUSSION/BACKGROUND

The Board must adopt an Operating and Capital Budget by June $30^{\text {th }}$ each year. The Board adopted the FY20 \& FY21 Operating and FY20 Capital Budget on June 28, 2019.

Periodically, capital budget revisions are required to add new projects, revise project balances and funding sources, update project descriptions, etc. This will be the third revision to the FY20 Capital Budget since adoption.

Staff requests that the Board adopt a resolution (Attachment A) to approve the FY20 Revised Capital Budget (Attachment B)

A Reconciliation by Project as of February 28, 2020 (Attachment C) is provided; this reconciles the (current) FY20 Revised Capital Budget against the (original) Final FY20 Capital Budget adopted on June 28, 2019.

This revision impacts multiple projects.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This pertains to METRO's Financial Stability, Stewardship \& Accountability

## V. FINANCIAL CONSIDERATIONSIIMPACT

The original FY20 Capital Budget adopted June 28, 2019 totals \$20,362,532.

- Revision 1 - September 27, 2019 - This revision added six (6) capital projects, added additional funding to two (2) existing projects and revised the description on one (1) project. This revision resulted in a net increase of $\$ 1,096,388$, for an FY20 Revised Capital Budget balance of \$21,458,920.
- Revision 2 - January 24, 2020 -This revision added ten (10) projects, added additional funding to three (3), revised one (1) and removed one (1). The projects that were added have been before the Finance, Budget and Audit Committee at their 11/8/19 meeting and the full Board of Directors at their 11/15/19 meeting and are needed to maintain the agency's facilities and equipment in a state of good repair and to meet its operational needs. This revision resulted in a net increase of \$7,925,661, for an FY20 Revised Capital Budget balance of $\$ 29,384,581$.
- Revision 3 - February 28, 2020 - This revision one (1) project, added funds to two (2) projects, adjusted funding on one (1) project, swapped funding sources on two (2) projects, and changed project title on two (2) projects. This revision resulted in a net increase of \$1,730,345, for an FY20 Revised Capital Budget balance of $\$ 31,114,926$.

The Reconciliation by Project as of February 28, 2020 (Attachment C) lists the detail of all changes by project since adoption on June 28, 2019, and includes an explanation for the action. The year to date change is a net increase of \$10,752,394.

The estimated balance of the Operating and Capital Reserve Fund after this revision is an accrued balance of approximately $\$ 684 \mathrm{~K}$, from calendar 2018 and 2019 alternative fuel tax rebates that have not yet been received from the IRS. Reminder: The Operating and Capital Reserve Fund is comprised of Alternative Fuel Tax Rebates from prior years, and any excess revenues above actual expenses (carryover) transferred from the Operating Budget. Note that the estimate provided here includes deductions for approved capital projects and commitments (the required local match) against grants that may not yet have been awarded; those un-awarded projects are not included in the attached revised budget. If or when those grants are awarded, the capital budget will be revised accordingly.

## VI. ALTERNATIVES CONSIDERED

- There are no recommended alternatives at this time. If the revised budget is not approved, important capital improvements and capital projects could be delayed or cancelled.


## VII. ATTACHMENTS

Attachment A: FY20 Capital Budget Resolution
Attachment B: FY20 Revised Capital Budget as of February 28, 2020
Attachment C: FY20 Revised Capital Budget - Reconciliation by Project as of February 28, 2020

Prepared by: Debbie Kinslow, Finance Deputy Director

Board of Directors
February 28, 2020
Page 4 of 4

## VIII. APPROVALS

Approved as to fiscal impact: Angela Aitken, CFO


Alex Clifford, CEO/General Manager


## Attachment A

# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.
On the Motion of Director $\qquad$
Duly Seconded by Director $\qquad$
The following Resolution is adopted:

## A RESOLUTION OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT AUTHORIZING A REVISION TO THE FY20 CAPITAL BUDGET

WHEREAS, the Board of Directors approved the FY20 Capital Budget on June 28, 2019 with a total budget of \$20,362,532; and

WHEREAS, it is necessary to revise the adopted FY20 Capital Budget by $\$ 10,752,394$ to add funds for various capital projects;

NOW, THEREFORE, BE IT RESOLVED, that the Board of Directors of the Santa Cruz Metropolitan Transit District hereby amends the FY20 Capital Budget per Attachment B to this resolution for a total FY20 Revised Capital Budget of \$31,114,926.

PASSED AND ADOPTED this 28th day of February 2020, by the following vote:
AYES: Directors -

NOES: Directors -

ABSENT: Directors -
ABSTAIN: Directors -

Approved $\qquad$

## ATTEST

ALEX CLIFFORD,
CEO, General Manager

## APPROVED AS TO FORM

JULIE A. SHERMAN<br>General Counsel

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9-04B. 1

Attachment B
$9-04 \mathrm{~B} .2$



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| CAPITAL PROJECT | LINE | SOURCE | AMOUNT | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| Add Back project: Cameras on Buses \#2 | 37 | MEASURE D | $\$$ | 47,000 |
| Reason: Project was not complete at the end of FY19, but was |  |  |  |  |
| inadvertently not carried forward to FY20 |  |  |  |  |

Add: Replacement Laptops (6)
5 OP \& CAPITAL RESERVE \$
5,500

Reason: Replace laptops that have become technologically obsolete

Add: Vernon Generator Replacement Project.
8 OP \& CAPITAL RESERVE \$
307,732
Reason: Add project as per Board approval at the August 23, 2019 BOD meeting

Add Funds: CNG Bus (1) - Caltrans FY13-FY17 5339 Statewide Discretionary

Reason: Add additional funding needed to backfill the difference between the cost of the bus and the amount of the grant award

Add: EV Charging Infrastructure @ JKS - 10 Bays (FY19 LCTOP)
41 LCTOP
\$
646,496

Reason: Add project - grant awarded

Change Description Only - No \$: Replace Custodial Vehicles (2) (FTA 5339a FY18) 44 FTA
\$
Reason: Revise project description since only one (1) custodial support vehicle will be purchased - not two (2)

Add: Heavy Duty Opacity Smoke Meter
47 OP \& CAPITAL RESERVE \$
4,250

Reason: Replace failing opacity meter to meet new CARB standards

Add: Workstations \& Cubicles (HR)
48 OP \& CAPITAL RESERVE \$
20,000
Reason: Replace furniture in HR department

Add: ZEB Deployment \& Fleet Planning (CTE)
43 OP \& CAPITAL RESERVE \$ \$

59,500
Reason: Add funds for CTE contract with CTE needed for the ZEB deployment and fleet planning

# Attachment C <br> FY20 CAPITAL BUDGET RECONCILIATION BY PROJECT AS OF FEBRUARY 28, 2020-3RD REVISION 

| CAPITAL PROJECT | LINE | SOURCE | AMOUNT | TOTAL |
| :--- | :--- | :--- | :--- | :--- |
| Add: Pacific Station/Metro Center Redevelopment w/City of SC | 2 | MEASURE D | \$ | $1,000,000$ |
| Reason: Add funds as per the 11/15/19 BOD meeting: Year 1 of the 4 |  |  |  |  |

Add: New Paracruz Facility (Grant Match for 5339 (b)
Reason: Add grant match as per 11/15/19 BOD meeting using Operating and Capital Reserve funds for a New Paracruz Facility; these funds will serve as the match when METRO applies for an FTA 5339 (b) Bus \& Bus Facilities Discretionary grant

1 OP \& CAPITAL RESERVE \$ 2,300,000

Add: Maintenance Facility Roof Replacement (FTA 5339a FY19)
Reason: Add FY19 FTA 5339a projects - as per 11/15/19 BOD meeting

Add: JKS Facility - Bus Wash Rehab (FTA 5339a FY19)
Reason: Add FY19 FTA 5339a projects - as per 11/15/19 BOD meeting

12 FTA
\$ 100,000

7 FTA
\$ 450,000

Add: New Projects as per 11/15/19 BOD Meeting:
Reason: Add grant match as per 11/15/19 BOD meeting using Operating and Capital Reserve funds for a New Paracruz Facility; these funds will serve as the match when METRO applies for an FTA 5339 (b) Bus \& Bus Facilities Discretionary grant
Completion of Cameras on Buses (6 buses)
JKS Facility - Upper Security Gates
Completion of JKS Facility-ZEB Yard Charging Infrastructure
Misc. Capital Contingency
Maint Yard-Security Hardening/Expanded Parking

Remove: METRO Logo Sign for JKS

## Reason: Project Completed in prior year

## OP \& CAPITAL RESERVE \$ 2,300,000

| 36 | $\$$ | 100,000 |
| :---: | :--- | ---: |
| 13 | $\$$ | 100,000 |
| 42 | $\$$ | 300,000 |
| 49 | $\$$ | 800,000 |
| 6 | $\$$ | $1,000,000$ |

# Attachment C <br> FY20 CAPITAL BUDGET RECONCILIATION BY PROJECT AS OF FEBRUARY 28, 2020-3RD REVISION 



# Attachment C <br> FY20 CAPITAL BUDGET RECONCILIATION BY PROJECT AS OF FEBRUARY 28, 2020-3RD REVISION 

| CAPITAL PROJECT | LINE | SOURCE |  | AMOUNT | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Swap Funding Sources: From : Electric Bus (3) + Infra \& Proj Mgmt. (FTA 5339c FY16) | 38 | PTMISEA | \$ | $(536,017)$ |  |
| Swap Funding Sources: $\underline{\text { To }}$ : Replace Six (6) CNG Buses | 24 | PTMISEA | \$ | 536,017 |  |
| Swap Funding Sources: Electric Bus (3) + Infra \& Proj Mgmt. (FTA |  |  |  |  |  |
| 5339(c) FY16) Swap in Bus Replacement Funds (Measure D) to backfill for the transfer of PTMISEA funds to the Replace Six (6) CNG Buses |  | MEASURE D | \$ | 536,017 |  |
| Change Project Title \& Add funds: Change description from Replace |  |  |  |  |  |
| Four (4) CNG Buses - to Replace Six (6) CNG Buses and add \$100K from Bus Replacement Fund (Measure D) |  | MEASURE D | \$ | 100,000 |  |
| Reason: Move PTMISEA funds from the FTA 5339 © LoNo project to the "Replace Six (6) CNG Buses" project to preserve funds from expiring before they can be spent; backfill the loss of the PTMISEA funds from the 5339 (c) LoNo project with funds from the \$2M Bus |  |  |  |  |  |
| Replacement Fund (Measure D) xfr approved at the 11/15/19 BOD meeting, and backfill the difference needed for the 6th CNG bus with \$100K of Bus Replacement Funds (Measure D) |  |  |  |  |  |

Add project: 7 Replacement Paracruz Vans (FY19 LPP, Measure D)
Reason: Add new project; FY19 LPP funds have not yet been approved by CTC, although staff is certain that the project will be approved as funds are routine and formula based

Add funds: Refurb 4 Buses project (FY18 STIP, Measure D)
27 MEASURE D
\$
190,328

Reason: Add additional funding from Bus Replacement Fund (Measure D) to fully fund contract with Complete Coach Works for $\$ 1,316,493$ as per BOD meeting 6/28/19

Change Project Title Only: To: Electric Bus (1) Watsonville Service (FY17/18 LCTOP) From: Electric Bus (1) Watsonville Circulator DAC (FY16/16 LCTOP)

Reason: Project scope revised

## Attachment C

FY20 CAPITAL BUDGET

| CAPITAL PROJECT | LINE | SOURCE |  | AMOUNT |  | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| FUNDING SUMMARY: |  |  |  |  |  |  |
|  |  | OP \& CAPITAL RESERVE | \$ | 5,016,502 |  |  |
|  |  | FTA | \$ | 550,000 |  |  |
|  |  | LCTOP | \$ | 646,496 |  |  |
|  |  | LPP | \$ | 602,000 |  |  |
|  |  | MEASURE D | \$ | 1,945,494 |  |  |
|  |  | PTMISEA | \$ | 1,789,684 |  |  |
|  |  | STA | \$ | - |  |  |
|  |  | STA-SGR | \$ | 2,218 |  |  |
|  |  | STBG | \$ | 200,000 |  |  |
|  |  | STIP | \$ | - |  |  |
| TOTAL CAPITAL BUDGET REVISIONS THROUGH 2/28/20: |  |  |  |  | \$ | 10,752,394 |
| FY20 REVISED CAPITAL BUDGET AS OF FEBRUARY 28, 2020 : |  |  |  |  | \$ | 31,114,926 |

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DATE: February 28, 2020
TO: Board of Directors
FROM: Wondimu Mengistu, Grants/Legislative Analyst

## SUBJECT: ACCEPT AND FILE QUARTERLY STATUS REPORT OF GRANT APPLICATIONS, ACTIVE AND PENDING GRANTS FOR THE SECOND QUARTER OF FY20

## I. RECOMMENDED ACTION

That the Board of Directors receive and file the quarterly report on grant applications, active and pending grants. This is for information only. No action is required.

## II. SUMMARY

- During the second quarter (Q2) of FY20 (October 1-December 31, 2019), the Santa Cruz Metropolitan Transit District (METRO) received one discretionary grant award for capital improvements.
- Staff submitted one formula and one discretionary grant application for operating assistance and capital improvements during the quarter.
- Previously awarded grant-funded projects are underway to purchase vehicle replacements and upgrade facilities.
- A list of METRO's pending applications (Attachment A) and active grants (Attachment B) is provided quarterly to apprise the Board of grant funding status.
- No action is required; this report is for information only.


## III. DISCUSSION/BACKGROUND

During the second quarter (Q2) of FY20 (October 1-December 31, 2019), the Santa Cruz Metropolitan Transit District (METRO) received a notable discretionary grant award in February from the California Department of Transportation's (Caltrans') Federal Transit Administration (FTA) Section 5339 Discretionary Bus Program in amount of \$1,360,000. The grant award from the Caltrans' FTA Section 5339 program will help METRO replace two 1998 dieselfueled buses with two CNG buses.

Staff submitted one formula and one discretionary grant application for operating assistance and capital improvements during the quarter. Guidelines for the

Transit and Intercity Rail Capital Program (TIRCP) were finalized in October, with applications due in mid-January. Staff submitted an $\$ 11.86$ million grant application for TIRCP funds to purchase eight Battery Electric Buses (BEBs) that would increase frequency and provide a faster transit option between Watsonville and Santa Cruz using a new bus on shoulder facility. In addition, this TIRCP project would also install new fast-charging infrastructure at the Watsonville Transit Center to allow BEBs to stay in operation throughout the day by extending their mileage and operating time. Awards for TIRCP funding will be announced in Spring 2020. During the previous quarter, staff also submitted a \$191,234 in formula grant for FY20 FTA 5311 rural operating assistance administered by Caltrans.

## Active, Pending and Future Grants

This staff report apprises the Board of active (Attachment A), pending and future (Attachment B) grants which fund METRO's operations and capital improvements.

Active operating and capital improvement grants total \$23,040,267 in formula and $\$ 12,672,055$ in competitive funds. Of this amount, $\$ 9,173,699$ is to replace and refurbish buses. The remaining awarded funds are for operating assistance and capital improvement projects.

Pending grant applications request $\$ 8,023,385$ of new formula funding and $\$ 12,949,163$ of new discretionary funding. Of this $\$ 20,972,548$ in funding requests, $\$ 12,949,163$ is to replace and refurbish buses. The remaining applications request funds for operating assistance and facilities improvement projects.

METRO staff continuously seeks grant funds for operating assistance and capital improvements. During the next three months, staff will prepare grant applications for Caltrans' FY20 Low Carbon Transit Operations Program (LCTOP), the FY20 FTA 5307 Urbanized Area Formula Funding program and the FY19 FTA 5339(a) Buses and Bus Facilities Formula Program.

## IV. FINANCIAL CONSIDERATIONSIIMPACT

Current active grants (Attachment A) of \$35,712,322 for METRO's operations and capital improvements projects. The Operating and Capital Budgets will be amended as necessary when grants are awarded.

## V. CHANGES FROM COMMITTEE

## N/IA

## VI. ALTERNATIVES CONSIDERED

This is for information only and there are no alternatives to consider.

## VII. ATTACHMENTS

Attachment A: Active Grants as of February 2020
Attachment B: Pending Grants as of February 2020

Prepared by: Wondimu Mengistu, Grants/Legislative Analyst

Board of Directors
February 28, 2020
Page 4 of 4

## VIII. APPROVALS

Jayme Ackemann, Acting Planning and Development Director

Approved as to fiscal impact:
Angela Aitken, CFO


Attachment A


| Santa Cruz METRO |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Active Grants as of 2/28/2020 |  |  |  |  |  |  |  |  |  |
|  | 53 ParaCruz <br> Vans <br> Replacement | Purchase 3 <br> ParaCruz Vans <br> Replacement | SCCRTC FY19 Surface Transportation Block Grant program <br> Award: 9/5/19 | \$ | 200,000 | \$ | 222,940 | 5\% | 6/20/2020 |
|  | $\begin{aligned} & 6 \\ & \begin{array}{l} \text { Vouchers for } 4 \\ \text { ZEBs } \end{array} \end{aligned}$ | $\begin{array}{\|l\|} \hline \text { HVIP for } 4 \\ \text { Proterra ZEBs } \end{array}$ | CALSTART Heavy-duty zero-emission Vehicle Incentive Program (HVIP) for 4 ZEBs | \$ | 600,000 | \$ | 600,000 | 50\% | N/A |
|  | 7 Roof for Golf <br> Club Facility  | Renovating Golf Club Roof | FTA FY19 5339(a) Bus and Bus Facilities Formula Program <br> Pre-Award: 12/10/19 | \$ | 450,000 | \$ | 450,000 | 5\% | 12/30/2022 |
|  | 8 Bus Wahser | Mid-life overhau for bus washer | FTA FY19 5339(a) Bus and Bus Facilities Formula Program <br> Pre-Award: 12/10/19 | \$ | 100,000 | \$ | 100,000 | 5\% | 12/30/2022 |
|  | $9 \begin{aligned} & \text { Gate control- } \\ & \text { bus entries at } \\ & \text { JKS } \end{aligned}$ | Install Gate control-bus entries at JKS Lower | FTA FY18 5339(a) Bus and Bus Facilities Formula Program <br> Award: 7/9/19 | \$ | 100,000 | \$ | 100,000 | 5\% | 12/30/2021 |
|  | 0Maintenance <br> Facility-Paint <br> Exterior | Paint Exterior- <br> Maintenance <br> Facility | FTA FY18 5339(a) Bus and Bus Facilities Formula Program <br> Award: 7/9/19 | \$ | 60,000 | \$ | 60,000 | 15\% | 12/30/2021 |
|  | $\begin{array}{ll} 11 & \begin{array}{l} \text { Custodial } \\ \text { Vehicles } \end{array} \end{array}$ | Purchase Custodial Vehicles | FTA FY18 5339(a) Bus and Bus Facilities Formula Program <br> Award: 7/9/19 | \$ | 30,000 | \$ | 30,000 | 100\% | 12/30/2021 |




| Santa Cruz METRO |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Active Grants as of 2/28/2020 |  |  |  |  |  |  |  |  |  |
| 26 | 1 Electric Bus for Watsonville DAC | Watsonville Circulator | FY17 and FY18Low Carbon Transit Operations Program (LCTOP) <br> Award: 6/30/18 |  | 709,292 | \$ | 1,251,559 | 50\% | 5/31/2021 |
| 27 | 1 Electric Bus for Watsonville DAC | Serving Watsonville DAC area | FY16 Low Carbon Transit Operations Program (LCTOP) Award: 3/31/16. |  | 863,102 | \$ | 1,094,945 | 50\% | 5/27/2020 |
| 28 | 2 ZEBs | $\begin{aligned} & \text { STIP purchase } \\ & 2 \text { ZEBs } \end{aligned}$ | CTC FY18 Local Partnership Program CTC FY19 STIP <br> Award: 10/17/18 |  | 870,000 | \$ | 2,312,811 | 50\% | 12/31/2021 |
| 29 | Refurbish 4 buses | Extend useful life of the bus by 6-8 years | CTC FY19 STIP <br> Award: 10/17/18 |  | 900,000 | \$ | 1,316,493 | 50\% | 12/31/2021 |
| 30 | Automatic Vehicle Locator | Install tracking system to manage an overview of vehicle travel. | CTC FY19 STIP <br> Application: 8/25/17 <br> Award: 10/17/18 |  | 1,400,000 | \$ | 1,581,385 | 25\% | 12/31/2021 |
| 31 | Comprehensive Security and Surveillance to purchase CCTV, lighting, generator replacement | Purchase CCTV, lighting, generator replacement | FY17 Proposition 1B <br> California Transit Security <br> Program <br> Award: 6/15/17 |  | 352,404 | \$ | 352,404 | 100\% | 6/31/2020 |
|  | Fleet fire escape. Construction support | Engeneering and design cost for Fire Egress | Changed to Cash reserve |  | 34,180 |  | 34,180 | 0\% | N/A |

Attachment A


## Attachment B

| Santa Cruz METRO Pending Grants as of $2 / 28 / 2020$ |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Competitive Grant |  |  |  |  |  |  |
| Formula Grant |  |  |  |  |  |  |
| \# | Project Description | Project Scope | Funding Source | \$ Budget Grant |  | \$ Budget Total Project |
| FY20 Urban Transit Operations |  | $\begin{array}{\|l\|} \hline \text { FY20 FTA } 5307 \\ \text { Formula } \\ \text { Operating } \\ \text { Assistance } \\ \text { Award: TBD } \\ \hline \end{array}$ | FY20 5307 | \$7,285,538 |  | \$14,571,071 |
| 2 | FY20 Rural Transit Operations | FTA FY20 5311 <br> Formula <br> Operating <br> Assistance <br> Award: TBD | FY20 5311 | \$191,234 |  | \$442,315 |
|  | Replace two 1998 diesel-fueled buses with two CNG buses | FY20 State of California FTA Section 5339 program | CalTrans FY20 5339 Discretionary Funds | \$1,088,000 |  | \$1,360,000 |
|  | Purchase 8 ZEBs and Install Fastcharging infrastructure | CaISTA FY20 <br> TIRCP | CalSTA FY20 TIRCP | \$11,861,163 |  | \$15,154,309 |
| $5$ | FY19 capital assistance | FY19 FTA 5339a Formula Buses and Bus Facilities | FY19 FTA 5339a Buses and Bus Facilities | \$546,613 |  | \$546,613 |
| Total |  |  |  | \$ | 20,972,548 | \$ 32,074,308 |
| End of Pending Grants |  |  |  |  |  |  |

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FROM: Daniel L. Zaragoza, Operations Manager, Paratransit Division

## SUBJECT: ACCEPT AND FILE THE METRO PARACRUZ OPERATIONS STATUS REPORT FOR OCTOBER, NOVEMBER AND DECEMBER 2019

## I. RECOMMENDED ACTION

That the Board of Directors accept and file the quarterly METRO ParaCruz Operations Status Report for October, November and December 2019

## II. SUMMARY

- Summary review of monthly operational statistics for ParaCruz.

Comparing the monthly statistics of FY19 to the monthly statistics of FY20:

- In October, the number of ParaCruz rides increased by: 327
- In November, the number of ParaCruz rides increased by: 525
- In December, the number of ParaCruz rides increased by: 351
- Summary review of monthly operational information about ParaCruz:
- October number of total ParaCruz rides: 7,375
- November number of total ParaCruz rides: 6,472
- December number of total ParaCruz rides: 6,105


## III. DISCUSSION/BACKGROUND

Comparing September 2019 statistics to October 2019, ParaCruz rides increased by 765. Comparing October 2019 statistics to November 2019, ParaCruz rides decreased by 903. Comparing November 2019 statistics to December 2019, ParaCruz rides decreased by 367.

ParaCruz is currently funded for 30 Paratransit Operators; one of these positions is vacant.

METRO ParaCruz is the federally mandated ADA complementary paratransit program of the Santa Cruz Metropolitan Transit District (METRO), providing shared ride, door-to-door demand-response transportation to customers certified
as having disabilities, which prevent them from independently using the fixed route bus.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Service Quality and Delivery.

## V. FINANCIAL CONSIDERATIONSIIMPACT

There are no financial considerations for this report.

## VI. CHANGES FROM COMMITTEE

N/A.

## VII. COORDINATION

This staff report has been coordinated with statistics provided by the Finance and Fleet Departments. The Eligibility Coordinator and Candis Almanza, Paratransit Supervisor, provided additional data.

## VIII. ATTACHMENTS

Attachment A: ParaCruz On-time Performance Charts for October, November and December.

Attachment B: Comparative Operating Statistics Tables for October, November and December.

Attachment C: Number of Rides Comparison Chart
Attachment D: Total Ride vs. Shared Ride Chart
Attachment E: Annual Miles Comparison Chart
Attachment F: Monthly Assessments
Attachment G: Top Monthly Ride Destinations for October, November and December

Prepared by: Daniel L. Zaragoza, Operations Manager, Paratransit Division

Board of Directors
February 28, 2020
Page 3 of 3

## IX. APPROVALS

Daniel L. Zaragoza, Operations Manager
Paratransit Division

Alex Clifford, CEO/General Manager


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## Attachment A

## ParaCruz On-time Performance Report for October 2019

|  | October 2018 | October 2019 |
| :--- | :---: | :---: |
| Total pick ups | 7,048 | 7,375 |
| Percent in "ready window" * | $\mathbf{7 8 . 5 5 \%}$ | $\mathbf{9 6 . 4 7 \%}$ |
| 1 to 5 minutes late | $6.67 \%$ | $1.53 \%$ |
| 6 to 10 minutes late | $4.55 \%$ | $.77 \%$ |
| 11 to 15 minutes late | $3.28 \%$ | $.52 \%$ |
| 16 to 20 minutes late | $2.38 \%$ | $.42 \%$ |
| 21 to 25 minutes late | $1.57 \%$ | $.11 \%$ |
| 26 to 30 minutes late | $1.19 \%$ | $.11 \%$ |
| 31 to 35 minutes late | $.72 \%$ | $.04 \%$ |
| 36 to 40 minutes late | $.48 \%$ | $.01 \%$ |
| 41 or more minutes late <br> (excessively late/missed trips) | $.60 \%$ |  |
| Total beyond "ready window" | $\mathbf{2 1 . 4 5 \%}$ | $.01 \%$ |

*Target: 90\%

## On-time Performance

During October, ParaCruz' on time performance increased by . $61 \%$ from last month. Ridership increased from last month. ParaCruz had one Operator on long-term disability. The total number of available working ParaCruz Operators is now 25 per weekday, not including Operators annual leave.

A Customer Service Report is either a compliment, comment, or a complaint. During the month of October 2019, ParaCruz received six Customer Service Reports. One of the reports was a valid complaint: a long wait time for a passenger to book a ride. Three were compliments for ParaCruz Operators. Two were not valid: a person confused about her ready window and a person who booked a ride to the wrong location.

## Attachment A

## ParaCruz On-time Performance Report for November 2019

|  | November 2018 | November 2019 |
| :--- | :---: | :---: |
| Total pick ups | 5,947 | 6,472 |
| Percent in "ready window" | $\mathbf{7 8 . 4 1 \%}$ | $\mathbf{9 5 . 5 0 \%}$ |
| 1 to 5 minutes late | $6.04 \%$ | $1.41 \%$ |
| 6 to 10 minutes late | $5.26 \%$ | $1.19 \%$ |
| 11 to 15 minutes late | $3.33 \%$ | $.85 \%$ |
| 16 to 20 minutes late | $2.17 \%$ | $.28 \%$ |
| 21 to 25 minutes late | $1.93 \%$ | $.11 \%$ |
| 26 to 30 minutes late | $.86 \%$ | $.12 \%$ |
| 31 to 35 minutes late | $.76 \%$ | $.05 \%$ |
| 36 to 40 minutes late | $.52 \%$ | $.03 \%$ |
| 41 or more minutes late <br> (excessively late/missed trips) | $.75 \%$ | $.02 \%$ |
| Total beyond "ready window" | $\mathbf{2 1 . 5 9 \%}$ | $\mathbf{4 . 0 5 \%}$ |

*Target: 90\%

## On-time Performance

During November, ParaCruz' on time performance decreased by . $97 \%$ from last month. Ridership decreased from last month. ParaCruz has one Operator on long-term disability. The total number of available working ParaCruz Operators is 25 per weekday, not including annual leave.

A Customer Service Report is either a compliment, comment, or a complaint. During the month of November 2019, ParaCruz received five Customer Service Reports. Two were valid: a person complained that ParaCruz Operators had been using her driveway to turnaround ParaCruz vehicles and a person's ride was not booked correctly by a Customer Service Representative. Three were not valid: a person upset that they had to pay six dollars for a ride, a person missed their initial ride and was upset they had been charged sixteen dollars and a person was upset that he was dropped off last when riding with two other passengers.

## Attachment A

## ParaCruz On-time Performance Report for December 2019

|  | December 2018 | December 2019 |
| :--- | :---: | :---: |
| Total pick ups | 5,754 | 6105 |
| Percent in "ready window" | $\mathbf{8 4 . 7 4 \%}$ | $\mathbf{9 5 . 1 4 \%}$ |
| 1 to 5 minutes late | $4.71 \%$ | $1.49 \%$ |
| 6 to 10 minutes late | $3.77 \%$ | $1.41 \%$ |
| 11 to 15 minutes late | $2.69 \%$ | $1.08 \%$ |
| 16 to 20 minutes late | $1.37 \%$ | $.49 \%$ |
| 21 to 25 minutes late | $1.16 \%$ | $.20 \%$ |
| 26 to 30 minutes late | $.56 \%$ | $.15 \%$ |
| 31 to 35 minutes late | $.59 \%$ | $.03 \%$ |
| 36 to 40 minutes late | $.28 \%$ | $.00 \%$ |
| 41 or more minutes late <br> (excessively late/missed trips) | $.12 \%$ | $.02 \%$ |
| Total beyond "ready window" | $\mathbf{1 5 . 2 6 \%}$ | $\mathbf{4 . 8 6 \%}$ |

*Target: 90\%

## On-time Performance

During December, ParaCruz' on time performance decreased by . 36 \% from last month. December had a decrease in ridership from last month. ParaCruz has one Operator on long-term disability. The total number of available working ParaCruz Operators is 25 per weekday, not including annual leave.

A Customer Service Report is either a compliment, comment, or a complaint. During the month of December 2019, ParaCruz received three Customer Service Reports. Three were valid: two for late rides and one for a ride that was not booked correctly by a Customer Service Representative, causing the person to miss their ride.

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## Attachment B

## Comparative Operating Statistics through October 2019

|  | $\begin{array}{\|c\|} \hline \text { October } \\ 2018 \\ \hline \end{array}$ | $\begin{gathered} \hline \text { October } \\ 2019 \\ \hline \end{gathered}$ | FY 19 | FY 20 | Performance Averages | Performance Goals |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Requested | 7,900 | 8,088 | 27,914 | 29,085 | 7,098 |  |
| Performed | 7,048 | 7,375 | 24,888 | 25,868 | 6,20 |  |
| Cancels | 20.00\% | 20.36\% | 20.74\% | 21.66\% | 23.16\% |  |
| No Shows | 3.56\% | 3.86\% | 3.70\% | 3.88\% | 3.78\% | Less than 3\% |
| Total miles | 55,331 | 56,440 | 205,554 | 200,835 | 49,503 |  |
| Av trip miles | 5.91 | 5.47 | 6.19 | 5.64 | 6.04 |  |
| Within ready window | 78.55\% | 96.47\% | 81.51\% | 94.67\% | 89.16\% | 90.00\% or better |
| Call center volume | 6,091 | 5,756 | 22,252 | 25,868 | N/A |  |
| Hold times less than 2 minutes | 96.01\% | 95.99\% | 95.36\% | 94.32\% | N/A | Greater than $90 \%$ |
| Distinct riders | 721 | 722 | 1,119 | 1,142 | 683 |  |
| Most frequent rider | 52 rides | 60 rides | 171 rides | 171 rides | 58 rides |  |
| Shared rides | 68.4\% | 62.3\% | 65.4\% | 60.2\% | 62.95\% | Greater than 60\% |
| Passengers per rev hour | 2.11 | 1.86 | 1.67 | 1.86 | 1.92 | Greater than 1.6 passengers/hour |
| $\qquad$ | N/A | N/A | N/A | N/A | N/A | No more than 25\% |
| Vendor cost per ride | N/A | N/A | N/A | N/A | N/A |  |
| $\begin{gathered} \text { Rides }<10 \\ \text { miles } \end{gathered}$ | 73.62\% | 63.24\% | 65.11\% | 64.19\% | 63.59\% |  |
| Rides > 10 | 26.38\% | 36.76\% | 34.89\% | 35.81\% | 36.41\% |  |
| Denied Rides | 0 | 0 | 0 | 0 | 0 | Zero |
| Missed Trips | 42 | 1 | 70 | 21 | 12 |  |
| Excessively Long Trips | 5 | 1 | 12 | 3 | 1.50 | New Stat Jan 2017 |
| \# Trips at Base Fare | 4,597 | 4,516 | 15,741 | 16,107 | 3878 |  |
| \# Trips > Base Fare | 1,214 | 1,370 | 4,482 | 4,646 | 1,099 |  |

[^4]
## Attachment B

## Comparative Operating Statistics through November 2019

|  | $\begin{array}{\|c\|} \hline \text { November } \\ 2018 \end{array}$ | $\begin{array}{\|c\|} \hline \text { November } \\ 2019 \\ \hline \end{array}$ | FY 19 | FY 20 | Performance Averages | Performance Goals |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Requested | 7,307 | 7,483 | 35,221 | 36,568 | 7,112 |  |
| Performed | 5,947 | 6,472 | 30,835 | 32,340 | 6,250 |  |
| Cancels | 26.10\% | 23.77\% | 21.85\% | 22.10\% | 22.96\% |  |
| No Shows | 4.35\% | 4.50\% | 3.83\% | 4.01\% | 3.79\% | Less than 3\% |
| Total miles | 49,990 | 49,242 | 255,500 | 250,077 | 49,150 |  |
| Av trip miles | 6.32 | 5.32 | 6.25 | 5.58 | 5.80 |  |
| Within ready window | 78.41\% | 95.50\% | 80.91\% | 94.93\% | 90.58\% | 90.00\% or better |
| Call center volume | 5,601 | 5,306 | 10774 | 32,340 | N/A | information not available |
| Hold times less than 2 minutes | 93.48\% | 93.90\% | 94.08\% | 94.32\% | N/A | $\begin{gathered} \text { Greater than } \\ 90 \% \end{gathered}$ |
| Distinct riders | 662 | 700 | 1,204 | 700 | 685 |  |
| Most frequent rider | 47 rides | 52 rides | 197 rides | 215 rides | 58 rides |  |
| Shared rides | 66.3\% | 62.7\% | 66.3\% | 60.7\% | 62.65\% | Greater than $60 \%$ |
| Passengers per rev hour | 2.02 | 1.85 | 1.96 | 1.84 | 1.85 | Greater than 1.6 passengers/hour |
| Rides by supplemental providers | N/A | N/A | N/A | N/A | N/A | No more than 25\% |
| Vendor cost per ride | N/A | N/A | N/A | N/A | N/A |  |
| Rides < 10 miles | 62.55\% | 63.83\% | 62.47\% | 64.12\% | 63.60\% |  |
| Rides > 10 | 37.45\% | 36.17\% | 37.53\% | 35.88\% | 36.40\% |  |
| Denied Rides | 0 | 0 | 0 | 0 | 0 | Zero |
| Missed Trips | 43 | 1 | 113 | 22 | 8.50 | N/A |
| Excessively Long Trips | 2 | 2 | 14 | 5 | 1.50 | New Stat Jan 2017 |
| \# Trips Base Fare | 3,848 | 3,943 | 19,589 | 20,050 | 3,888 |  |
| \# Trips > Base Fare | 1,061 | 1,234 | 5,543 | 5,880 | 1,113 |  |

[^5]
## Attachment B

## Comparative Operating Statistics through December 2019

|  | $\begin{array}{\|c\|} \hline \text { December } \\ 2018 \\ \hline \end{array}$ | $\begin{array}{\|c\|} \hline \text { December } \\ 2019 \\ \hline \end{array}$ | FY 19 | FY 20 | Performance Averages | Performance Goals |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Requested | 6,565 | 7,237 | 41,786 | 43,805 | 7,082 |  |
| Performed | 5,754 | 6,105 | 36,589 | 38,445 | 6,179 |  |
| Cancels | 24.22\% | 26.28\% | 22.23\% | 22.79\% | 23.13\% |  |
| No Shows | 4.08\% | 4.38\% | 3.87\% | 4.07\% | 3.76\% | Less than 3\% |
| Total miles | 46,501 | 48,591 | 302,001 | 298,668 | 49,120 |  |
| Av trip miles | 5.97 | 5.58 | 6.18 | 5.58 | 5.92 |  |
| Within ready window | 84.74\% | 95.14\% | 81.52\% | 94.96\% | 87.66\% | 90.00\% or better |
| Call center volume | N/A | 5,832 | N/A | 38,445 | N/A | information not available |
| Hold times less than 2 minutes | N/A | 87.45\% | N/A | 93.10\% | N/A | Greater than $90 \%$ |
| Distinct riders | 671 | 691 | 1,262 | 1,319 | 683 |  |
| Most frequent rider | 54 rides | 44 rides | 233 rides | 257 rides | 57 rides |  |
| Shared rides | 64.2\% | 59.1\% | 64.2\% | 60.5\% | 63.46\% | Greater than 60\% |
| Passengers per rev hour | 2.01 | 1.80 | 1.97 | 1.83 | 1.94 | Greater than 1.6 passengers/hour |
| $\qquad$ | N/A | N/A | N/A | N/A | N/A | No more than $25 \%$ |
| Vendor cost per ride | N/A | N/A | N/A | N/A | N/A |  |
| Rides < 10 miles | 61.47\% | 62.96\% | 62.31\% | 63.94\% | 64.35\% |  |
| Rides > 10 | 38.53\% | 37.04\% | 37.69\% | 36.06\% | 35.65\% |  |
| Denied Rides | 0 | 0 | 0 | 0 | 0 | Zero |
| Missed Trips | 7 | 1 | 120 | 23 | 16 | N/A |
| Excessively Long Trips | 2 | 1 | 16 | 15 | 1.83 | New Stat Jan 2017 |
| \# Trips Base Fare | 3,644 | 3,700 | 23,233 | 23,750 | 3885 |  |
| \# Trips > Base Fare | 912 | 1,078 | 6,455 | 6,958 | 1,086 |  |

[^6]
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## Attachment C


ParaCruz Operations Status Report
9-06C. 1

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Attachment D


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Attachment E


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## Attachment F

## Monthly Assessments

| MONTHLY ASSESSMENTS |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | UNRESTRICTED | RESTRICTED CONDITIONAL | RESTRICTED TRIP BY TRIP | TEMPORARY | DENIED | TOTAL |
| OCTOBER 2018 | 36 | 0 | 0 | 0 | 0 | 36 |
| NOVEMBER 2018 | 26 | 1 | 0 | 0 | 0 | 27 |
| DECEMBER 2018 | 17 | 0 | 0 | 0 | 0 | 17 |
| JANUARY 2019 | 21 | 1 | 2 | 0 | 0 | 23 |
| FEBRUARY 2019 | 10 | 0 | 0 | 1 | 0 | 11 |
| MARCH 2019 | 30 | 0 | 1 | 0 | 0 | 31 |
| APRIL 2019 | 17 | 1 | 2 | 3 | 2 | 25 |
| MAY 2019 | 27 | 1 | 0 | 2 | 0 | 30 |
| JUNE 2019 | 13 | 0 | 1 | 1 | 1 | 16 |
| JULY 2019 | 16 | 0 | 0 | 2 | 0 | 18 |
| AUGUST 2019 | 25 | 1 | 0 | 5 | 0 | 31 |
| SEPTEMBER 2019 | 27 | 1 | 0 | 2 | 0 | 30 |

Number of Eligible Riders for the month of October $2019=3,597$
Number of Eligible Riders for the month of November $2019=3,715$
Number of Eligible Riders for the month of December $2019=3,644$

Unrestricted: If, because of a disability, a person can never use the fixed route bus service under any condition.

Restricted: If a person can use fixed route bus service for some trips, then they may be determined eligible but restricted from those trips that they could make using the fixed route bus system.

Immediate need: If, due to unforeseeable circumstances, a person may need transportation before completing the eligibility process, they made be provided with immediate need eligibility for up to 14 days.

Temporary: If a person has a limited term condition that prevents them from using the fixed route service system.

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## Attachment G

## Top Ride Destinations

|  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| LOCATION | JULY | AUGUST | SEPTEMBER | TOTAL |
| Cabrillo College Stroke Center | 242 | 72 | 347 | 661 |
| Satellite Dialysis - Capitola | 142 | 173 | 160 | 475 |
| Satellite Dialysis - Watsonville | 81 | 86 | 75 | 242 |
| Palo Alto Medical FoundationSoquel Ave. Location | 82 | 52 | 77 | 211 |
| Dominican Rehab Center Fredrick St. Facility | 82 | 52 | 77 | 185 |
| Dominican Hospital | 67 | 53 | 49 | 169 |
| Soquel High School Special Education | 36 | 23 | 54 | 113 |
| Watsonville Community Hospital | 42 | 37 | 30 | 109 |
| Mid-County Senior Center | 36 | 34 | 39 | 109 |
| In Shape Gym - Capitola | 35 | 34 | 31 | 100 |
| Dominican Rehab Center Madrone St. Facility | 24 | 26 | 30 | 80 |
| Santa Cruz Office of Education | 5 | 24 | 33 | 62 |

Number of rides for the month of October $2019=\mathbf{5 , 9 0 8}$
Number of rides for the month of November $2019=5,985$
Number of rides for the month of December $2019=\mathbf{6 , 6 0 0}$

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DATE: February 28, 2020


TO: Board of Directors
FROM: Jayme Ackemann, Acting Planning \& Development Manager

## SUBJECT: ACCEPT AND FILE THE METRO SYSTEM RIDERSHIP REPORTS FOR THE SECOND QUARTER OF FY20

## I. RECOMMENDED ACTION

That the Board of Directors accept and file the METRO system ridership report for the second quarter of FY20

## II. SUMMARY

- FY20 Q2 total ridership increased $0.3 \%(+3,892)$ compared to FY19 Q2.
- Non-student ridership decreased 2.9\% (-12,989)
- Highway 17 ridership decreased 2.2\% $(-1,641)$
- UCSC ridership increased $3.1 \%(+24,279)$
- Cabrillo College ridership decreased 6.2\% (-5,757)


## III. DISCUSSION/BACKGROUND

- This report contains ridership summaries and ridership by route for Santa Cruz Metropolitan Transit District (METRO) fixed route bus service for the second quarter (Q2) of FY20 (October 1 - December 31, 2019). Quarterly ridership reports keep the Board of Directors apprised of METRO's ridership statistics and ridership trends:
- Attachment A shows system-wide and college student ridership statistics for Q2 of FY20 and makes year-over year comparisons with ridership statistics.
- Attachment B shows the average ridership and pass/fare usage per route and system-wide.
- FY20 Q2 total fixed-route ridership increased 0.3\% compared to FY19 Q2.
- Reason(s) include:
- Local ridership increased 0.4\%. Ridership on local routes was $94.9 \%$ of total fixed route ridership.
- Non-Student ridership on METRO's local system decreased 2.9\%. Non-students were $32.4 \%$ of all local ridership this quarter.
o A recent study from the University of Kentucky, presented at the Transportation Research Board's annual meeting, indicated that bus ridership can be expected to annually decrease by $1.7 \%$ for every year after Transportation Network Companies (TNCs) enter a market.
- While, non-student ridership is decreasing, there are some metrics displaying positive indicators towards increased transit use:
o Data provided by the American Public Transportation Association (APTA) through Q1 of FY20 recorded a national bus ridership increase of $0.6 \%$, as compared to the quarter prior.
o Bay Area gas prices are up 2.9\% year-over-year. Increased fuel costs can have slight short-term and more significant aggregate effects on bus ridership.
o Data provided by the California New Vehicle Registrations through Q1 of FY20 year-over-year reveals that new car sales declined $5.1 \%$, and used car sales stayed relatively flat (+0.8\%). There is an inverse relationship between car ownership and transit use.
- Student pass usage increased $2.1 \%$
o Total UCSC ridership increased 3.1\%
- Average weekday and weekend UCSC ridership increased 2.9\% and 4.0\%, respectively.
- Average weekday and weekend UCSC ridership per trip grew $1.6 \%$ and $2.3 \%$, respectively.
o Cabrillo ridership decreased 6.2\%
- This is the fourth consecutive quarter with decreased Cabrillo ridership since the implementation of the Cabrillo Bus Pass in Q1 of FY17.
- Cabrillo College reported decreased enrollment for the spring 2019 semester. However, estimated fall 2019 enrollment was 12,548 (+6.7\%). This may be an indication that spring 2020 Cabrillo ridership will increase compared to the previous year.
- Highway 17 ridership decreased 2.2\%. Ridership on the commuter route was $5.4 \%$ of total fixed route ridership.
(a) Increased telecommuting results in less riders utilizing transit daily.
(i) An on-board survey conducted in the spring of FY19 indicated that, 24.8\% of Hwy 17 riders utilize the service only 1-3 days per week.
(b) Greater use of this commuter service by full or part-time students who do not need to commute daily
(i) $52.4 \%$ of survey respondents on the Highway 17 identified themselves as full or part-time students.
- Quarterly discounted ridership decreased 6.6\% [Passes -6.6\% and Cash 6.5\%]
- Reason(s) include:
- Paracruz ridership increased 6.5\% compared to Q2 of FY20
- Regular pass and cash fares decreased 1.1\% [Passes +0.2\% and Cash 2.4\%].
- Reason(s) include:
- Loss of discretionary riders.
(a) Slower speeds due to street and highway congestion.
(i) The most recent Caltrans Average Annual Daily Traffic Counts reports that the volume of cars on Highway 1 and Highway 17 increased by $7.3 \%$ and 6.2\%, year-over-year.
(ii) Increased use of ride-hailing is also contributing to greater congestion on the highways, particularly in dense urban areas.
(b) METRO is in the process of implementing improvements to its service, such as a smartphone app to provide real-time location of buses, a parking app for Hwy 17 Express overnight trips, and the ability to purchase Highway 17 Express bus passes online.

Attachment B shows average ridership per trip for all weekday and weekend routes in Q2 of FY20.

- Total ridership per trip increased 1.2\% [WD +0.9\% and WE +2.8\%].

System-wide, there are 32 riders on the average weekday trip and an average of 28 riders per trip on weekends.

- The weekday route with the highest ridership average is Route 15
- This route serves UCSC via Laurel West.
- The high ridership level per trip is largely due to the implementation of articulated buses on many of these trips. Furthermore, the route 15 runs only during the UCSC is in session. This results in consistently high trip loads because the service only runs when demand is highest.
- The weekend route with the highest ridership average is route 16.
(a) This route serves UCSC via Laurel East.
(b) This route has the highest level of service of all weekend routes
- The weekday and weekend route with the lowest ridership average is Route 79.
- This route serves Pajaro/East Lake. Outreach efforts for the upcoming Watsonville Circulator have identified some potential locations that this route could be altered to serve, which may increase ridership on this route. Other options to increase span or frequency will be considered as resources allow.


## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This staff report pertains to METRO's Service Quality and Delivery.
V. FINANCIAL CONSIDERATIONSIIMPACT

Revenue derived from passenger fares and passes is reflected in the FY20 operating budget.

## VI. CHANGES FROM COMMITTEE

N/A
VII. ALTERNATIVES CONSIDERED

There are no alternatives to consider.

## VIII. ATTACHMENTS

Attachment A: Quarterly System Ridership Summary for FY20 Q1 October 1 - December 31, 2019

Attachment B: Quarterly Average Ridership by Route Report for FY20 Q1 October 1 - December 31, 2019

Prepared by: Cayla Hill, Planning Analyst

## IX. APPROVALS

Jayme Ackemann, Acting

Planning and Development Director

Approved as to fiscal impact:
Angela Aitken, CFO


Alex Clifford, CEO/General Manager


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Attachment A
FY20 Q2 (October 1 - December 31, 2019)

| Calendar Operating Days |  |  | Discounted Pass Usage (Senior/ Disabled) |  |  |  |  | Regular Pass Usage |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Quarterly Totals (Q2) |  |  |  |  |  | Quarterly Totals (Q2) |  |  |  |
|  | This Year | Last Year |  | FY20 Q2 | FY19 Q2 | Difference | \%Change |  | This Year | Last Year | Difference | \%Change |
| Weekdays | 63 | 63 |  |  |  |  |  | Local Pass Usage | 133,569 | 133,872 | (303) | -0.2\% |
|  |  |  | Total Pass Usage | 95,963 | 102,710 | $(6,747)$ | -6.6\% |  |  |  |  |  |
| Weekends | 29 | 29 |  |  |  |  |  | Hwy 17 Pass Usage | 35,331 | 33,368 | 1,963 | 5.9\% |
| UCSC School Days* | 46 | 47 |  |  |  |  |  | Local Cruz Cash Usage | 6,095 | 6,784 | (689) | -10.2\% |
| Cabrillo School Days** | 51 | 52 |  |  |  |  |  | Hwy 17 Cruz Cash Usage | 2,136 | 2,808 | (672) | -23.9\% |

"

Quarterly System Ridership Summary

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## Attachment B

Quarterly Average Ridership by Route Report

| October 1, 2019 - December 31, 2019 |  | Average Weekday Ridership per Trip |  |  |  |  | Average Weekend Ridership per Trip |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Route | Corridor | Total Riders | UCSC <br> Riders \% | Cabrillo Riders \% | Discount Fares and Passes \% | Regular Passes \% | Total Riders | UCSC <br> Riders \% | Cabrillo <br> Riders \% | Discount Fares and Passes \% | Regular Passes \% |
|  | UCSC |  |  |  |  |  |  |  |  |  |  |
| 10 | UCSC via High St. | 58 | 96\% | 0\% | 1\% | 2\% | 53 | 93\% | 0\% | 2\% | 1\% |
| 15 | UCSC via Laurel West | 71 | 97\% | 0\% | 1\% | 1\% |  |  |  |  |  |
| 16 | UCSC via Laurel East | 69 | 97\% | 0\% | 1\% | 1\% | 67 | 95\% | 0\% | 1\% | 1\% |
| 19 | UCSC via Lower Bay | 55 | 95\% | 1\% | 2\% | 1\% | 58 | 92\% | 1\% | 3\% | 1\% |
| 20 | UCSC via West Side | 52 | 88\% | 2\% | 4\% | 4\% | 63 | 90\% | 1\% | 2\% | 2\% |
| 20D | UCSC via West Side Supp. | 47 | 98\% | 0\% | 0\% | 1\% |  |  |  |  |  |
| 22 | UCSC/Coastal Science Campus | 55 | 99\% | 0\% | 0\% | 0\% |  |  |  |  |  |
|  | Intercity |  |  |  |  |  |  |  |  |  |  |
| 35/35A | Santa Cruz/Scotts Valley/SLV | 16 | 5\% | 7\% | 24\% | 31\% | 18 | 4\% | 5\% | 29\% | 24\% |
| 69A | Capitola Road/Watsonville | 25 | 9\% | 8\% | 30\% | 17\% | 22 | 12\% | 7\% | 26\% | 14\% |
| 69W | Cap. Road/Cabrillo/Watsonville | 29 | 9\% | 26\% | 22\% | 16\% | 24 | 11\% | 9\% | 26\% | 17\% |
| 71 | Santa Cruz to Watsonville | 31 | 6\% | 21\% | 24\% | 17\% | 23 | 5\% | 8\% | 29\% | 18\% |
| 91X | Santa Cruz/Watsonville Express | 17 | 5\% | 46\% | 15\% | 12\% |  |  |  |  |  |
|  | Rural |  |  |  |  |  |  |  |  |  |  |
| 40 | Davenport/North Coast | 7 | 3\% | 2\% | 9\% | 35\% |  |  |  |  |  |
| 41 | Bonny Doon | 7 | 32\% | 8\% | 13\% | 23\% |  |  |  |  |  |
| 42 | Davenport/Bonny Doon | 14 | 29\% | 3\% | 15\% | 24\% | 12 | 19\% | 2\% | 28\% | 19\% |
|  | Local |  |  |  |  |  |  |  |  |  |  |
| 3 | Mission/Beach | 9 | 34\% | 6\% | 27\% | 21\% | 9 | 42\% | 4\% | 28\% | 14\% |
| 4 | Harvey West/Emeline | 14 | 11\% | 4\% | 50\% | 25\% |  |  |  |  |  |
| 55 | Rio Del Mar | 15 | 2\% | 45\% | 24\% | 10\% | 9 | 1\% | 17\% | 50\% | 13\% |
| 66 | Live Oak via 17th | 14 | 15\% | 8\% | 30\% | 21\% | 13 | 14\% | 5\% | 35\% | 19\% |
| 68 | Like Oak via Broadway/Portola | 12 | 21\% | 8\% | 28\% | 19\% | 11 | 15\% | 6\% | 30\% | 15\% |
| 72 | Watsonville Hospital/Pinto Lake | 14 | 1\% | 10\% | 32\% | 11\% | 8 | 1\% | 9\% | 35\% | 12\% |
| 74S | PVHS/Watsonville Hospital | 17 | 0\% | 3\% | 9\% | 19\% |  |  |  |  |  |
| 75 | Green Valley Road | 14 | 0\% | 10\% | 38\% | 12\% | 12 | 0\% | 5\% | 41\% | 12\% |
| 79 | Pajaro/East Lake | 4 | 1\% | 15\% | 34\% | 16\% | 4 | 0\% | 6\% | 37\% | 7\% |
|  | Highway 17 |  |  |  |  |  |  |  |  |  |  |
| Hwy 17 | Hwy 17 Express | 15 | - | - | 8\% | 44\% | 19 | - | - | 7\% | 16\% |
|  | Avg. Ridership per Trip | 32 | 59.4\% | 6.78\% | 10.2\% | 9.7\% | 28 | 49.3\% | 3.54\% | 14.3\% | 9.5\% |

[^7]
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DATE: February 28, 2020
TO: Board of Directors
FROM: Rufus Francis, Safety, Security and Risk Management Director
SUBJECT: RECOMMENDED ACTION ON TORT CLAIMS

## I. RECOMMENDED ACTION

## That the Board of Directors Approve Staff Recommendations for Claims for the Month of February 2020

## II. SUMMARY

This staff report provides the Board of Directors with recommendations on claims submitted to the Santa Cruz Metropolitan Transit District (METRO).

## III. DISCUSSION/BACKGROUND

METRO's Risk Department received three claims for the month of February 2020 for money or damages. As a public entity, METRO must act "within 45 days after the claim has been presented" (Govt C §912.4(a)). See staff recommendations in paragraph VIII.
IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Financial Stability, Stewardship and Accountability.
V. FINANCIAL CONSIDERATIONSIIMPACT

None

## VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

Within the 45-day period, the Board of Directors may take the following actions:

- Reject the claim entirely;
- Allow it in full;
- Allow it in part and reject the balance;
- Compromise it, if the liability or amount due is disputed (Govt C §912.4(a)); or
- Do nothing, and allow the claim to be denied by operation of law (Govt C §912.4 (c)).


## VIII. DESCRIPTION OF CLAIMS

| Claimant | Claim \# | Description | Recommended <br> Action |
| :---: | :---: | :--- | :---: |
| Silva-Grizzle, <br> Kathryn | $20-0003$ | Claimant alleges that a <br> METRO bus sideswiped <br> her stopped car at a red <br> light. Amount of claim: <br> $\$ 1,425.74$. | Reject |
| Palmadessa, Steve | $20-0004$ | Claimant alleges that <br> METRO is liable for his <br> injuries when he fell while <br> on the bus. Amount of <br> claim: Over \$25,000. | Reject |
| Cruz Argüello, <br> Beatriz | $20-0005$ | Claimant alleges that <br> METRO is responsible for <br> paying her ambulance bill. <br> Amount of claim: <br> $\$ 4,516.22$ | Reject |

Prepared by: Tom Szestowicki, Safety Specialist

## IX. APPROVALS

Rufus Francis, Safety, Security and Risk Management Director


Alex Clifford, CEO/General Manager


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## DATE: February 28, 2020

TO: Board of Directors
FROM: Angela Aitken, Chief Financial Officer


## SUBJECT: CONSIDER APPROVAL OF SEIU, LOCAL 521 BASE WAGE SCALES AND RELATED CONTRACT LANGUAGE

## I. RECOMMENDED ACTION

That the Board of Directors approve SEIU, Local 521 base wage scales and
related contract language

## II. SUMMARY OF ISSUES

- SEIU Local 521exercised its option within the contractually required timeframe to open and negotiate their contract.
- Multiple tentative agreements were mutually agreed to and approved by the Santa Cruz Metropolitan Transit District (METRO) Board of Directors (Board) on October 25, 2019.
- SEIU and METRO have reached an agreement of how the base wage scales will be calculated for base wage rate and longevity.
- Staff recommends the approval of the tentative agreement regarding the new base wage scales for the next three years of the agreed-to contract with SEIU.


## III. DISCUSSION/BACKGROUND

SEIU Local 521 exercised its option within the contractually required timeframe to open and negotiate their contract in the spring of 2019. Multiple tentative agreements were mutually agreed to and approved by the Board on October 25, 2019. SEIU and METRO have reached an agreement of how the SEIU base wage scales will be calculated for base wage rate and longevity purposes.

Staff is recommending approval of the tentative agreement regarding the new base wage scales for the next three years of the agreed-to contract with SEIU.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Financial Stability, Stewardship \& Accountability.

## V. FINANCIAL CONSIDERATIONSIIMPACT

Funding to support the proposed base wage scales with SEIU Local 521 is within the Board authority given to METRO's Chief Negotiator.

## VI. CHANGES FROM COMMITTEE

N/A
VII. ALTERNATIVES CONSIDERED

Do not approve the base wage scales and related contract language. Staff does not recommend this. The new base wage scales are required to pay the employees and factor retirement wages by CaIPERS.
VIII. ATTACHMENTS

Attachment A: SEIU Tentative Agreement regarding Articles 10.1 and 10.2
Attachment B: SEIU Wage Scale FY20, Effective June 27, 2019
Attachment C: SEIU Wage Scale FY21, Effective June 25, 2020
Attachment D: SEIU Wage Scale FY22, Effective June 24, 2021

Prepared by: Angela Aitken, Chief Financial Officer

Board of Directors
February 28, 2020
Page 3 of 3

## VII. APPROVALS



Alex Clifford, CEO/General Manager


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# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT Attachment A AND SEIU LOCAL 521 

## 2019 CONTRACT NEGOTIATIONS

TENTATIVE AGREEMENT REGARDING ARTICLES 10.1 AND 10.2

## December 12, 2019

Article 10.1 Pay Rates
The following process was used to create the base wage rates that shall be in effect as of June 27, 2019 (first day of the pay period that encompasses July 1, 2019) FY20, using the Modified Table 9 SEIU CPS Study as of $10 / 07 / 19$

1. Establish Step 6 for all SEIU positions, as per Table 9 (Original as of 5-23-2019 and Modified addition to Original Table 9 as of 10-7-2019)

| SERIES | LEVEL | UNION | TITLE | FACTOR | PROPOSED NEW MAX BASE |  | HOURLY RATE: STEP <br> 6 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Custodial | BENCHMARK JOURNEY | SES | Custodial Service Worker | 1 | \$ | 3,737 | S | 21.56 |
| Custodial | ADVANCED - LEAD | SES | Lead Custodial Service Worker | 1.2 | \$ | 4,484 | \$ | 25.87 |
| Custodial | SUPERVISOR II | SEP | Custodial Supervisor | 1.35 | \$ | 5,045 | \$ | 29.11 |
| Facilities Maintenance | ENTRY LEVEL | SES | Facilities Maintenance Worker I | 0.9 | \$ | 4,633 | \$ | 26.73 |
| Facilities Maintenance | BENCHMARK JOURNEY | SES | Facilities Maintenance Worker II |  | \$ | 5,148 | \$ | 29.70 |
| Facilities Maintenance | ADVANCED - LEAD | SES | Lead Facilities Maintenance Worker | 1.2 | \$ | 6,178 | \$ | 35.64 |
| Facilities Maintenance | SUPERVISOR II | SEP | Facilities Maintenance Supervisor | 1.35 | \$ | 6,950 | \$ | 40.10 |
| Vehicle Service | ENTRY LEVEL | SEV | Vehicle Service Worker I | 0.9 | \$ | 3,713 | \$ | 21.42 |
| Vehicle Service | BENCHMARK JOURNEY | SEV | Vehicle Service Worker II | 1 | \$ | 4,125 | \$ | 23.80 |
| Vehicle Service | ADVANCED | SEV | Vehicle Service Detailer | 1.1 | \$ | 4,538 | \$ | 26.18 |
| Vehicle Service | ADVANCED - LEAD | SEV | Lead Vehicle Service Worker | 1.2 | \$ | 4,950 | \$ | 28.56 |
| Upholsterer | Journey | SEV | Upholsterer I | 0.85 | \$ | 4,952 | \$ | 28.57 |
| Upholsterer | ADVANCED | SEV | Upholsterer II | 1.1 | \$ | 5,447 | \$ | 31.43 |
| Vehicle Body Repair Mechanic | JOURNEY | SEV | Vehicle Body Repair Mechanic | 1 | \$ | 5,447 | \$ | 31.43 |
| Mechanic | ENTRY LEVEL | SEV | Mechanic I | 0.9 | \$ | 5,243 | \$ | 30.25 |
| Mechanic | BENCHMARK JOURNEY | SEV | Mechanic II |  | \$ | 5,826 | \$ | 33.61 |
| Mechanic | ADVANCED | SEV | Mechanic III | 1.1 | \$ | 6,409 | \$ | 36.98 |
| Mechanic | ADVANCED - LEAD | SEV | Lead Mechanic | 1.2 | \$ | 6,991 | \$ | 40.33 |
| Mechanic | SUPERVISOR II | SEP | Fleet Maintenance Supervisor | 1.35 | \$ | 7,865 | \$ | 45.38 |
| Parts | JOURNEY | SEV | Parts and Materials Clerk | 0.9 | \$ | 4,931 | \$ | 28.45 |
| Parts | ADVANCED - LEAD | SEV | Lead Parts and Materials Clerk | 1.2 | \$ | 5,917 | \$ | 34.14 |
| Parts | SUPERVISOR II | SEP | Parts and Materials Supervisor | 1.35 | \$ | 6,657 | \$ | 38.41 |
| Customer Service | BENCHMARK JOURNEY | SES | Customer Service Representative | 1 | \$ | 4,401 | \$ | 25.39 |
| Customer Service | ADVANCED - LEAD | SES | Senior Customer Service Representative | 1.2 | \$ | 5,281 | \$ | 30.47 |
| Customer Service | SUPERVISOR II | SEP | Customer Service Supervisor | 1.35 | \$ | 5,941 | \$ | 34.28 |
| Administrative | ENTRY LEVEL | SES | Administrative Clerk | 0.9 | \$ | 4,589 | \$ | 26.48 |
| Administrative | BENCHMARK JOURNEY | SES | Administrative Assistant | 1 | \$ | 5,099 | \$ | 29.42 |
| Administrative | ADVANCED | SES | Administrative Specialist | 1.1 | \$ | 5,609 | \$ | 32.36 |
| Administrative | SUPERVISORI | SEP | Administrative Supervisor | 1.275 | \$ | 6,501 | \$ | 37.51 |
| Accounting Technician | ENTRY LEVEL | SES | Accounting Technician | 0.9 | \$ | 5,243 | \$ | 30.25 |
| Accounting Technician | BENCHMARK JOURNEY | SES | Senior Accounting Technician | 1 | \$ | 5,826 | \$ | 33.61 |
| Accounting Technician | ADVANCED | SES | Accounting Specialist | 1.1 | \$ | 6,409 | \$ | 36.98 |
| Accounting | BENCHMARK JOURNEY | SES | Accounting Clerk | 1 | \$ | 4,401 | \$ | 25.39 |
| Payroll Specialist | BENCHMARK JOURNEY | SES | Payroll Specialist | 1 | \$ | 5,353 | \$ | 30.88 |
| Payroll Specialist | ADVANCED - LEAD | SES | Senior Payroll Specialist | 1.2 | \$ | 6,424 | \$ | 37.06 |
| Accountant | BENCHMARK JOURNEY | SES | Accountant I | 1 | \$ | 6,631 | \$ | 38.26 |
| Accountant | ADVANCED | SES | Accountant II | 1.1 | \$ | 7,294 | \$ | 42.08 |
| Transit Supervisor | SUPERVISOR II | SEP | Transit Supervisor | 1 | \$ | 6,879 | \$ | 39.69 |
| Safety \& Training | SUPERVISORI | SEP | Assistant Safety \& Training Coordinator | 0.925 | \$ | 7,100 | + | 40.96 |
| Safety \& Training | BENCHMARK_SUPERVISOR II | SEP | Safety \& Training Coordinator | 1 | \$ | 7,676 | \$ | 44.28 |
| Safety \& Training Program Specialist | ENTRY LEVEL | SES | Safety and Training Program Specialist \| | 0.9 | \$ | 7,742 | \$ | 44.67 |
| Safety \& Training Program Specialist | BENCHMARK_JOURNEY | SES | Safety and Training Program Specialist II | 1 | \$ | 8,602 | \$ | 49.63 |
| Information Technology Support Analyst | ENTRY LEVEL | SES | Information Technology Support Analyst I | 0.9 | \$ | 5,403 | \$ | 31.17 |
| Information Technology Support Analyst | BENCHMARK_JOURNEY | SES | Information Technology Support Analyst II |  | \$ | 6,003 | \$ | 34.63 |
| Systems Administrator | BENCHMARK JOURNEY | SES | Systems Administrator | 1 | \$ | 9,053 | \$ | 52.23 |
| Systems Administrator | ADVANCED | SES | Senior Systems Administrator | 1.1 | \$ | 9,958 | \$ | 57.45 |
| Transportation Planner | ENTRY LEVEL | SES | Transportation Planner I | 0.9 | \$ | 6,696 | \$ | 38.63 |
| Transportation Planner | BENCHMARK JOURNEY | SES | Transportation Planner II |  | \$ | 7,440 | \$ | 42.92 |
| Transportation Planner | ADVANCED - LEAD | SES | Senior Transportation Planner | 1.2 | \$ | 8,928 | \$ | 51.51 |
| Transportation Planner | SUPERVISOR II | SEP | Transportation Planning Supervisor | 1.35 | \$ | 10,044 | \$ | 57.95 |
| Planning Aide Series | ENTRY LEVEL | SES | Planning Aide |  | \$ | 4,271 | \$ | 24.64 |
| Planning Data Analyst | Journey | SES | Planning Data Analyst |  | \$ | 6,631 | \$ | 38.26 |
| Claims Technician | ENTRY LEVEL | SES | Claims Technician I | 0.9 | \$ | 4,781 | \$ | 27.58 |
| Claims Technician | BENCHMARK JOURNEY | SES | Claims Technician II |  | \$ | 5,312 | \$ | 30.65 |
| Purchasing | BENCHMARK_JOURNEY | SES | Buyer |  | \$ | 5,479 | \$ | 31.61 |
| Purchasing | ADVANCED - LEAD | SES | Purchasing Agent | 1.2 | \$ | 6,575 | \$ | 37.93 |
| Financial Analyst | BENCHMARK_JOURNEY | SES | Financial Analyst |  | \$ | 8,025 | \$ | 46.30 |
| Financial Analyst | ADVANCED | SES | Senior Financial Analyst | 1.1 | \$ | 8,828 | \$ | 50.93 |
| Rev Collection | BENCHMARK JOURNEY | SES | Revenue Collection Clerk |  | \$ | 4,159 | \$ | 23.99 |
| Rev Collection | SUPERVISOR II | SEP | Revenue Collection Supervisor | 1.35 | \$ | 5,615 | \$ | 32.39 |
| Revenue Account | Journey | SES | Revenue Account Coordinator | 1.05 | \$ | 4,621 | \$ | 26.66 |
| Paralegal | BENCHMARK JOURNEY | SES | Paralegal I |  | \$ | 6,631 | \$ | 38.26 |
| Paralegal | ADVANCED | SES | Paralegal II | 1.1 | \$ | 7,294 | \$ | 42.08 |
| Benefits Technician | BENCHMARK_JOURNEY | SES | Benefits Technician |  | \$ | 5,353 | \$ | 30.88 |
| Electronic Technician | ADVANCED | SEV | Electronic Technician |  | \$ | 6,879 | \$ | 39.69 |
| HR Clerical | BENCHMARK_JOURNEY | SES | Human Resources Clerk |  | \$ | 4,633 | \$ | 26.73 |
| HR Clerical | ADVANCED | SES | Human Resources Specialist | 1.1 | \$ | 5,096 | \$ | 29.40 |
| HR Tech | Journey | SES | Human Resources Technician |  | \$ | 5,353 | \$ | 30.88 |
| HR Generalist | ADVANCED | SES | Principal Human Resources Generalist |  | \$ | 6,879 | \$ | 39.69 |
| Grants | JOURNEY | SES | Grants/Legislative Analyst |  | \$ | 7,440 | \$ | 42.92 |
| Legal Sec | JOURNEY | SES | Legal Secretary |  | \$ | 4,633 | \$ | 26.73 |
| AS Coordinator | JOURNEY | SES | Accessible Services Coordinator | 0.8 | \$ | 5,305 | \$ | 30.61 |
| Para Elig Coordinator | JOURNEY | SES | Paratransit Eligibility Coordinator |  | \$ | 6,631 | \$ | 38.26 |
| Scheduling Series | JOURNEY | SES | Scheduling Analyst |  | \$ | 6,631 | \$ | 38.26 |
| Purchasing Assistant | ADVANCED | SES | Purchasing Assistant | 1.1 | \$ | 6,027 | \$ | 34.77 |

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT Attachment A AND SEIU LOCAL 521


- For Advanced, Advanced - Lead, Entry Level,

Journey, and Supervisor positions, where NO
Benchmarks exist:
1 ROUND( Proposed New Monthly Max Base x 12 / 2080, 2)
*(see Attachment A - Benchmark Map)
2. Establish the NEW wage scale for SEIU with $5 \%$ Spread between the steps .

|  |  |  |
| :--- | :--- | :--- |
| Formulas Used: |  |  |
| Step 6 | Established, as per above (1) |  |
| Step 5 | ROUND( Step 6/1.05, 2) |  |
| Step 4 | ROUND( Step 5/1.05, 2) |  |
| Step 3 | ROUND( Step 4/ 1.05, 2) |  |
| Step 2 | ROUND( Step 3/1.05, 2) |  |
| Step 1 | ROUND(Step 2/1.05, 2) |  |
| Formulas Used for Longevity: |  |  |
| L: |  | Round( Base Step x 0.05, 2) + Base Step |
| LL: | Round( Base Step x 0.05, 2) + L |  |
| * (see Attachment B - FY20: Effective June 27, 2019) |  |  |

3. FY21: Apply $1.5 \%$ COLA at Step 1 for all SEIU positions, then recalculate Steps $2-6$, using the current $5 \%$ Spread between the steps

4. FY22: Apply 2.5\% COLA at Step 1 for all SEIU positions, then recalculate Steps $2-6$, using the current $5 \%$ Spread between the steps


## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT Attachment A AND SEIU LOCAL 521

5. Special Handling: Positions with a $0 \%$ Increase in Year 1 (FY20):

FY20: Leave current wage scale (effective June 14, 2018) as it is - Applies to positions that are currently filled.
The new wages scales, established in 2 ., 3 ., and 4. above, would apply to positions that are currently vacant, once they are filled.
List of Positions: currently filled, as of 10/26/2019
Planning Data Analyst
Benefits Technician
Human Resources Technician
Mechanic I
Planning Aide
Vehicle Service Worker I
List of Positions with a $0 \%$ increase in Year 1 (FY20)
Custodial Service Worker
Vehicle Service Worker II
Mechanic II
Administrative Assistant
The wage scale, effective June 14, 2018, is used for all positions with a $0 \%$ increase in Year 1.
No changes were made to the scale, as it may result in pay reductions for some of the positions (which would be in conflict with the TA from October 22, 2019)

FY21: Apply 1.5\% at Step 1, then recalculate Steps 2-6, with 5\% between steps
FY22: Apply 2.5\% at Step 1, then recalculate Steps 2-6, with 5\% between step
These pay tables (Attachment B - D) will be incorporated into the SEIU MOU via an Appendix and referenced within Article 10.01.

## Article 10 Pay Rates

### 10.2 Longevity

METRO shall compensate an employee hired on or before October 25, 2019, with longevity increments as follows:

- $5 \%$ of the base salary after ten (10) years of continuous service.
- An additional $5 \%$ of the base salary after fifteen (15) years of continuous service.
- An additional $5 \%$ of the base salary after twenty (20) years of continuous service provided it was effective on or before June 12, 1997.

Metro shall compensate an employee hired after October 25, 2019 with longevity increments as follows:

- $5 \%$ of the base salary after fifteen (15) years of continuous service.
- An additional $5 \%$ of the base salary after twenty (20) years of continuous service.


## Calculation Method:

Step 1: Calculate $5 \%$ of the Base (Base Step x 0.05)
Step 2: Base Step +5\% of the Base (as calculated in Step 1) to calculate L (10 or 15 Years)
Step 3: Base Step + $2 \times 5 \%$ of the Base (as calculated in Step 1) to calculate LL (15 or 20 Years)
Example:
Step 1: Base Rate = \$37.51; 5\% of the Base Rate = \$37.51 x $0.05=\$ 1.58$
Step 2: \$37.51 + \$1.88 = \$39.39 (6L)
Step 3: $\$ 37.51$ + 2 x $\$ 1.88$ = $\$ 41.27$ (GL)

This tentative agreement is entered into by the Service Employees International Union ("SEIU") and the Santa Cruz Metropolitan Transit District on December 12, 2019, and is executed on behalf of the parties by the following signatories:

## Santa Cruz Metropolitan Transit District



Patrick Glenn, Chief Negotiator
Angela Aitken, CFO


SEIU - Local 521


3


## Attachment B



## Attachment B



## Attachment C



| UNION | TITLE | Step 1 | 1 L | 1 LL | Step 2 | 2 L | 2 LL | Step 3 | 3L | 3 LL | Step 4 | 4L | 4 LL | Step 5 | 5 L | 5 LL | Step 6 | 6 L | 6 LL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SES | Planning Aide | 19.60 | 20.58 | 21.56 | 20.58 | 1.61 | 22.64 | 21.61 | 2.69 | 23.77 | 22.69 | 23.82 | 24.95 | 23.82 | 25.0 | 26.2 | 25.01 | 26.2 | 27.5 |
| SES | Planning Data Analyst | 30.43 | 31.95 | 33.47 | 31.95 | 33.55 | 35.15 | 33.55 | 35.23 | 36.91 | 35.23 | 36.99 | 38.75 | 36.99 | 38.84 | 40.69 | 38.84 | 40.78 | 42.72 |
| SES | Principal Human Resources Generalist | 31.57 | 33.15 | 34.73 | 33.15 | 34.81 | 36.47 | 34.81 | 36.55 | 38.29 | 36.55 | 38.38 | 40.21 | 38.38 | 40.30 | 42.22 | 40.30 | 42.32 | 44.34 |
| SES | Purchasing Agent | 30.16 | 31.67 | 33.18 | 31.67 | 33.25 | 34.83 | 33.25 | 34.91 | 36.57 | 34.91 | 36.66 | 38.41 | 36.66 | 38.49 | 40.32 | 38.49 | 40.41 | 42.33 |
| SES | Purchasing Assistant | 27.65 | 29.03 | 30.41 | 29.03 | 30.48 | 31.93 | 30.48 | 32.00 | 33.52 | 32.00 | 33.60 | 35.20 | 33.60 | 35.28 | 36.96 | 35.28 | 37.04 | 38.80 |
| SES | Revenue Account Coordinator | 21.20 | 22.26 | 23.32 | 22.26 | 23.37 | 24.48 | 23.37 | 24.54 | 25.71 | 24.54 | 25.77 | 27.00 | 25.77 | 27.06 | 28.35 | 27.06 | 28.41 | 29.76 |
| SES | Revenue Collection Clerk | 19.07 | 20.02 | 20.97 | 20.02 | 21.02 | 22.02 | 21.02 | 22.07 | 23.12 | 22.07 | 23.17 | 24.27 | 23.17 | 24.33 | 25.49 | 24.33 | 25.55 | 26.77 |
| SES | Safety and Training Program Specialist I | 35.51 | 37.29 | 39.07 | 37.29 | 39.15 | 41.01 | 39.15 | 41.11 | 43.07 | 41.11 | 43.17 | 45.23 | 43.17 | 45.33 | 47.49 | 45.33 | 47.60 | 49.87 |
| SES | Safety and Training Program Specialist II | 39.48 | 41.45 | 43.42 | 41.45 | 43.52 | 45.59 | 43.52 | 45.70 | 47.88 | 45.70 | 47.99 | 50.28 | 47.99 | 50.39 | 52.79 | 50.39 | 52.91 | 55.43 |
| SES | Scheduling Analyst | 30.43 | 31.95 | 33.47 | 31.95 | 33.55 | 35.15 | 33.55 | 35.23 | 36.91 | 35.23 | 36.99 | 38.75 | 36.99 | 38.84 | 40.69 | 38.84 | 40.78 | 42.72 |
| SES | Senior Accounting Technician | 26.74 | 28.08 | 29.42 | 28.08 | 29.48 | 30.88 | 29.48 | 30.95 | 32.42 | 30.95 | 32.50 | 34.05 | 32.50 | 34.13 | 35.76 | 34.13 | 35.84 | 37.55 |
| SES | Senior Customer Service Representative | 24.24 | 25.45 | 26.66 | 25.45 | 26.72 | 27.99 | 26.72 | 28.06 | 29.40 | 28.06 | 29.46 | 30.86 | 29.46 | 30.93 | 32.40 | 30.93 | 32.48 | 34.03 |
| SES | Senior Financial Analyst | 40.50 | 42.53 | 44.56 | 42.53 | 44.66 | 46.79 | 44.66 | 46.89 | 49.12 | 46.89 | 49.23 | 51.57 | 49.23 | 51.69 | 54.15 | 51.69 | 54.27 | 56.85 |
| SES | Senior Payroll Specialist | 29.49 | 30.96 | 32.43 | 30.96 | 32.51 | 34.06 | 32.51 | 34.14 | 35.77 | 34.14 | 35.85 | 37.56 | 35.85 | 37.64 | 39.43 | 37.64 | 39.52 | 41.40 |
| SES | Senior Systems Administrator | 45.69 | 47.97 | 50.25 | 47.97 | 50.37 | 52.77 | 50.37 | 52.89 | 55.41 | 52.89 | 55.53 | 58.17 | 55.53 | 58.31 | 61.09 | 58.31 | 61.23 | 64.15 |
| SES | Senior Transportation Planner | 40.97 | 43.02 | 45.07 | 43.02 | 45.17 | 47.32 | 45.17 | 47.43 | 49.69 | 47.43 | 49.80 | 52.17 | 49.80 | 52.29 | 54.78 | 52.29 | 54.90 | 57.51 |
| SES | Systems Administrator | 41.52 | 43.60 | 45.68 | 43.60 | 45.78 | 47.96 | 45.78 | 48.07 | 50.36 | 48.07 | 50.47 | 52.87 | 50.47 | 52.99 | 55.51 | 52.99 | 55.64 | 58.29 |
| SES | Transportation Planner I | 30.72 | 32.26 | 33.80 | 32.26 | 33.87 | 35.48 | 33.87 | 35.56 | 37.25 | 35.56 | 37.34 | 39.12 | 37.34 | 39.21 | 41.08 | 39.21 | 41.17 | 43.13 |
| SES | Transportation Planner II | 34.13 | 35.84 | 37.55 | 35.84 | 37.63 | 39.42 | 37.63 | 39.51 | 41.39 | 39.51 | 41.49 | 43.47 | 41.49 | 43.56 | 45.63 | 43.56 | 45.74 | 47.92 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SEV | Electronic Technician | 31.57 | 33.15 | 34.73 | 33.15 | 34.81 | 36.47 | 34.81 | 36.55 | 38.29 | 36.55 | 38.38 | 40.21 | 38.38 | 40.30 | 42.22 | 40.30 | 42.32 | 44.34 |
| SEV | Lead Mechanic | 32.07 | 33.67 | 35.27 | 33.67 | 35.35 | 37.03 | 35.35 | 37.12 | 38.89 | 37.12 | 38.98 | 40.84 | 38.98 | 40.93 | 42.88 | 40.93 | 42.98 | 45.03 |
| SEV | Lead Parts and Materials Clerk | 27.15 | 28.51 | 29.87 | 28.51 | 29.94 | 31.37 | 29.94 | 31.44 | 32.94 | 31.44 | 33.01 | 34.58 | 33.01 | 34.66 | 36.31 | 34.66 | 36.39 | 38.12 |
| SEV | Lead Vehicle Service Worker | 22.72 | 23.86 | 25.00 | 23.86 | 25.05 | 26.24 | 25.05 | 26.30 | 27.55 | 26.30 | 27.62 | 28.94 | 27.62 | 29.00 | 30.38 | 29.00 | 30.45 | 31.90 |
| SEV | Mechanic I | 24.06 | 25.26 | 26.46 | 25.26 | 26.52 | 27.78 | 26.52 | 27.85 | 29.18 | 27.85 | 29.24 | 30.63 | 29.24 | 30.70 | 32.16 | 30.70 | 32.24 | 33.78 |
| SEV | Mechanic II | 26.74 | 28.08 | 29.42 | 28.08 | 29.48 | 30.88 | 29.48 | 30.95 | 32.42 | 30.95 | 32.50 | 34.05 | 32.50 | 34.13 | 35.76 | 34.13 | 35.84 | 37.55 |
| SEV | Mechanic III | 29.40 | 30.87 | 32.34 | 30.87 | 32.41 | 33.95 | 32.41 | 34.03 | 35.65 | 34.03 | 35.73 | 37.43 | 35.73 | 37.52 | 39.31 | 37.52 | 39.40 | 41.28 |
| SEV | Parts and Materials Clerk | 22.63 | 23.76 | 24.89 | 23.76 | 24.95 | 26.14 | 24.95 | 26.20 | 27.45 | 26.20 | 27.51 | 28.82 | 27.51 | 28.89 | 30.27 | 28.89 | 30.33 | 31.77 |
| SEV | Upholsterer I | 22.72 | 23.86 | 25.00 | 23.86 | 25.05 | 26.24 | 25.05 | 26.30 | 27.55 | 26.30 | 27.62 | 28.94 | 27.62 | 29.00 | 30.38 | 29.00 | 30.45 | 31.90 |
| SEV | Upholsterer II | 24.99 | 26.24 | 27.49 | 26.24 | 27.55 | 28.86 | 27.55 | 28.93 | 30.31 | 28.93 | 30.38 | 31.83 | 30.38 | 31.90 | 33.42 | 31.90 | 33.50 | 35.10 |
| SEV | Vehicle Body Repair Mechanic | 24.99 | 26.24 | 27.49 | 26.24 | 27.55 | 28.86 | 27.55 | 28.93 | 30.31 | 28.93 | 30.38 | 31.83 | 30.38 | 31.90 | 33.42 | 31.90 | 33.50 | 35.10 |
| SEV | Vehicle Service Detailer | 20.81 | 21.85 | 22.89 | 21.85 | 22.94 | 24.03 | 22.94 | 24.09 | 25.24 | 24.09 | 25.29 | 26.49 | 25.29 | 26.55 | 27.81 | 26.55 | 27.88 | 29.21 |
| SEV | Vehicle Service Worker I | 17.03 | 17.88 | 18.73 | 17.88 | 18.77 | 19.66 | 18.77 | 19.71 | 20.65 | 19.71 | 20.70 | 21.69 | 20.70 | 21.74 | 22.78 | 21.74 | 22.83 | 23.92 |
| SEV | Vehicle Service Worker II | 18.99 | 19.94 | 20.89 | 19.94 | 20.94 | 21.94 | 20.94 | 21.99 | 23.04 | 21.99 | 23.09 | 24.19 | 23.09 | 24.24 | 25.39 | 24.24 | 25.45 | 26.66 |


| UNION | TITLE | Step 1 | 1 L | 1LL | Step 2 | 2 L | 2LL | Step 3 | 3L | 3LL | Step 4 | 4L | 4LL | Step 5 | 5L | 5LL | Step 6 | 6L | 6 LL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SES | Benefits Technician | 24.83 | 26.07 | 27.31 | 26.07 | 27.37 | 28.67 | 27.37 | 28.74 | 30.11 | 28.74 | 30.18 | 31.62 | 30.18 | 31.69 | 33.20 | 31.69 | 33.27 | 34.85 |
| SES | Human Resources Technician | 25.59 | 26.87 | 28.15 | 26.87 | 28.21 | 29.55 | 28.21 | 29.62 | 31.03 | 29.62 | 31.10 | 32.58 | 31.10 | 32.66 | 34.22 | 32.66 | 34.29 | 35.92 |
| SES | Planning Aide | 23.08 | 24.23 | 25.38 | 24.23 | 25.44 | 26.65 | 25.44 | 26.71 | 27.98 | 26.71 | 28.05 | 29.39 | 28.05 | 29.45 | 30.85 | 29.45 | 30.92 | 32.39 |
| SES | Planning Data Analyst | 30.83 | 32.37 | 33.91 | 32.37 | 33.99 | 35.61 | 33.99 | 35.69 | 37.39 | 35.69 | 37.47 | 39.25 | 37.47 | 39.34 | 41.21 | 39.34 | 41.31 | 43.28 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SEV | Mechanic I | 24.46 | 25.68 | 26.90 | 25.68 | 26.96 | 28.24 | 26.96 | 28.31 | 29.66 | 28.31 | 29.73 | 31.15 | 29.73 | 31.22 | 32.71 | 31.22 | 32.78 | 34.34 |
| SEV | Vehicle Service Worker I | 17.24 | 18.10 | 18.96 | 18.10 | 19.01 | 19.92 | 19.01 | 19.96 | 20.91 | 19.96 | 20.96 | 21.96 | 20.96 | 22.01 | 23.06 | 22.01 | 23.11 | 24.21 |

Longevity Pay is based only on length of service.



| UNION | TITLE | Step 1 | 1 L | 1LL | Step 2 | 2L | 2LL | Step 3 | 3L | 3LL | Step 4 | 4L | 4LL | Step 5 | 5L | 5LL | Step 6 | 6 L | 6LL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SES | Benefits Technician | 25.45 | 26.72 | 27.99 | 26.72 | 28.06 | 29.40 | 28.06 | 29.46 | 30.86 | 29.46 | 30.93 | 32.40 | 30.93 | 32.48 | 34.03 | 32.48 | 34.10 | 35.72 |
| SES | Human Resources Technician | 26.23 | 27.54 | 28.85 | 27.54 | 28.92 | 30.30 | 28.92 | 30.37 | 31.82 | 30.37 | 31.89 | 33.41 | 31.89 | 33.48 | 35.07 | 33.48 | 35.15 | 36.82 |
| SES | Planning Aide | 23.66 | 24.84 | 26.02 | 24.84 | 26.08 | 27.32 | 26.08 | 27.38 | 28.68 | 27.38 | 28.75 | 30.12 | 28.75 | 30.19 | 31.63 | 30.19 | 31.70 | 33.21 |
| SES | Planning Data Analyst | 31.60 | 33.18 | 34.76 | 33.18 | 34.84 | 36.50 | 34.84 | 36.58 | 38.32 | 36.58 | 38.41 | 40.24 | 38.41 | 40.33 | 42.25 | 40.33 | 42.35 | 44.37 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SEV | Mechanic I | 25.07 | 26.32 | 27.57 | 26.32 | 27.64 | 28.96 | 27.64 | 29.02 | 30.40 | 29.02 | 30.47 | 31.92 | 30.47 | 31.99 | 33.51 | 31.99 | 33.59 | 35.19 |
| SEV | Vehicle Service Worker I | 17.67 | 18.55 | 19.43 | 18.55 | 19.48 | 20.41 | 19.48 | 20.45 | 21.42 | 20.45 | 21.47 | 22.49 | 21.47 | 22.54 | 23.61 | 22.54 | 23.67 | 24.80 |

TO: Board of Directors
FROM: Alex Clifford, CEO

## SUBJECT: CONSIDERATION OF DESIGNATION OF SAFETY, SECURITY AND RISK MANAGEMENT DIRECTOR TO THE CALIFORNIA TRANSIT INDEMNITY POOL (CALTIP) BOARD OF DIRECTORS

## I. RECOMMENDED ACTION

Staff recommends that the Board of Directors adopt the attached resolution designating the Safety, Security, and Risk Management Director to the CalTIP Board of Directors

## II. SUMMARY

- Santa Cruz Metropolitan Transit District's (METRO) casualty and liability insurance is provided through CalTIP, a self-insured pool of California transit operators.
- METRO is required to designate a representative and an alternate representative to the CaITIP Board of Directors (Board).
- Because the CaITIP Board of Directors sets policy that affects many aspects of the District's risk management, operations and maintenance functions, the Board appointed the Finance Deputy Director as the primary representative in 2009.
- With the retirement of the Finance Deputy Director, it is necessary to appoint a replacement.
- The Chief Operations Officer (COO) currently serves as the Designated Alternate.


## III. DISCUSSION/BACKGROUND

METRO is a charter member of CaITIP, which was created in 1987 and was formed as a joint powers authority to be a viable and highly successful alternative to the commercial insurance market. CalTIP currently consists of over 30 transit districts. The Finance Deputy Director has served as METRO's CalTIP Director since 2009. With the retirement of the Finance Deputy Director, it is necessary to
appoint a new Director. Staff is recommending that the Safety, Security, and Risk Management Director be appointed as METRO's CalTIP Director. The COO currently serves as the Designated Alternate.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to METRO's Safety First Culture strategic priority.

## V. FINANCIAL CONSIDERATIONS/IMPACT

There are no additional financial impacts, as CaITIP reimburses METRO for all CaITIP related travel expenses.
VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

- CalTIP provides cost-effective insurance, risk management, and safety services, therefore the Safety, Security, and Risk Management Director is the preferred choice. A different department director could be appointed rather than the Safety, Security, and Risk Management Director, but that alternative is not recommended.
- The Board could decide not to appoint a replacement Director, but that alternative is not recommended because the CaITIP Director position is a requirement of CaITIP membership.


## VIII. ATTACHMENTS

Attachment A: Resolution appointing Director of the California Transit Indemnity Pool (CalTIP)

Prepared by: Debbie Kinslow, Finance Deputy Director

Board of Directors
February 28, 2020
Page 3 of 3

## IX. APPROVALS

Approved as to fiscal impact: Angela Aitken, CFO

Alex Clifford, CEO/General Manager


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## Attachment A



# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.<br>On the Motion of Director:<br>Duly Seconded by Director:<br>The Following Resolution is Adopted:

## RESOLUTION OF THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT APPOINTING DIRECTOR OF THE CALIFORNIA TRANSIT INDEMNITY POOL (CALTIP)

WHEREAS, the Board of Directors of the Santa Cruz Metropolitan Transit District, at its April 17, 1987 meeting, did hereby authorize participation by the District in the California Transit Indemnity (Insurance) Pool (CaITIP) beginning July 1, 1987; and

WHEREAS, it is necessary for the Board of Directors to approve appointment of a Director of the California Transit Indemnity Pool; and

NOW, THEREFORE, BE IT RESOLVED, that the Safety, Security and Risk Management Director is hereby appointed the Director of the California Transit Indemnity Pool to serve at the pleasure of the Board of Directors of the Santa Cruz Metropolitan Transit District.

PASSED AND ADOPTED this $28^{\text {th }}$ day of February 2020 by the following vote:
AYES: Directors -
NOES: Directors -
ABSTAIN: Directors -

## Attachment A

Resolution No.
Page 2

## ABSENT: Directors -

## Approved:

Mike Rotkin, Chair

Attest:
Alex Clifford, CEO/General Manager

Approved as to form:
Julie A. Sherman, General Counsel

DATE: February 28, 2020

FROM: Dawn Crummié, Human Resources Director

# SUBJECT: CONSIDERATION OF APPROVING THE AMENDED PERSONNEL RULES AND REGULATIONS AND APPROVAL OF THE RESOLUTION REGARDING THIS ACTION 

## I. RECOMMENDED ACTION

## Adopt Santa Cruz METRO's Personnel Rules and Regulations and Approve the Resolution Adopting the Amended Rules and Regulations

## II. SUMMARY

- It is useful for the Santa Cruz Metropolitan Transit District (METRO) to maintain Personnel Rules and Regulations in order to provide a fair and equitable system of personnel management.
- The Personnel Rules and Regulations of the METRO were initially adopted in 1976 and have been revised several times since that date.
- The Personnel Rules and Regulations were last revised on July 24, 1987.
- METRO's HR Director and General Counsel have updated the Personnel Rules and Regulations to reflect current law, current position titles and current practices.
- The revised Policy was provided to Sheet Metal, Air, Rail and Transportation Workers (SMART) on November 1, 2019 and to the Service Employees International Union (SEIU) on December 3, 2019. Staff has received no objections from either union.
- METRO staff took the revised Personnel Rules and Regulations to the Board of Directors (Board) on January 24, 2020. At that meeting, representatives from SMART sought clarification of certain changes and the Board referred this item back to the Personnel/HR Standing Committee (Committee) for their review.
- METRO staff is recommending that the Board adopt the amended Personnel Rules and Regulations and approve the attached Resolution.


## III. DISCUSSION/BACKGROUND

METRO's Personnel Rules and Regulations were established in order to provide a fair and equitable system of personnel management. In addition, these regulations ensure that METRO can provide a public transportation system for its passengers that is productive, while also providing a work environment that is beneficial to all METRO employees.

The Personnel Rules and Regulations were created and adopted by the Board to ensure just and similar treatment for those who compete for employment and promotion within METRO. In addition, these regulations define the rights, obligations, privileges, benefits and prohibitions relating to all METRO employees.

METRO's HR Director, along with the General Counsel, have updated the Personnel Rules and Regulations to reflect current law, current position titles and current practices.

Representatives from Service Employees International Union (SEIU), Local 521 and Sheet Metal, Air, Rail and Transportation Workers (SMART), Local 23 have been given the opportunity to review and discuss the amended Personnel Rules and Regulations, and to date, no objections have been raised to the proposed changes.

METRO staff took the amended Personnel Rules and Regulations to the Personnel/HR Standing Committee on January 10, 2020, and they had no proposed changes. METRO staff previously took the revised Personnel Rules and Regulations to the Board on January 24, 2020 for their adoption. At that meeting, representatives from SMART sought clarification of certain changes. The Board referred this item back to the Personnel/HR Standing Committee for their review. On February 14, 2020, the Committee reviewed the Personnel Rules and Regulations and had no suggested changes

At this time, staff recommends that the Board approve the revised Personnel Rules and Regulations (Exhibit A). Also, attached is a redlined copy of the Regulations (Exhibit A), showing the language that was revised.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

These Rules and Regulations apply to employee engagement.

## V. FINANCIAL CONSIDERATIONSIIMPACT

There are no financial considerations at this time.

## VI. CHANGES FROM COMMITTEE

None.

## VII. ALTERNATIVES CONSIDERED

None.
VIII. ATTACHMENTS

Attachment A: Resolution Adopting the Amended Personnel Rules and Regulations of the Santa Cruz Metropolitan Transit District

Exhibit A: Personnel Rules and Regulations (final and redlined versions)

Prepared by: Rickie-Ann Kegley, Paralegal

## IX. APPROVALS

Dawn Crummié Human Resources Director


Alex Clifford, CEO/General Manager


# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.
On the Motion of Director:
Duly Seconded by Director:
The Following Resolution is Adopted:

## ADOPTION OF SANTA CRUZ METROPOLITAN TRANSIT DISTRICT'S AMENDED PERSONNEL RULES AND REGULATIONS

WHEREAS, the Santa Cruz Metropolitan Transit District has found it useful to maintain Personnel Rules and Regulations to provide a fair and equitable system of personnel management;

WHEREAS, in 1976, the Personnel Rules and Regulations were adopted by the Board of Directors with approval of Resolution No. 76-1-2;

WHEREAS, the Personnel Rules and Regulations were last amended on July 24, 1987;

WHEREAS, METRO's General Counsel has reviewed the amended Personnel Rules and Regulations and has approved the recommended changes to reflect current law, position titles and practices; and

WHEREAS, Staff recommends that the Board of Directors approve the amended Personnel Rules and Regulations.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT, that it hereby resolves, determines and orders as follows:

1. The Personnel Rules and Regulations previously adopted on July 24, 1987, are hereby rescinded.

## Attachment A

2. The amended Personnel Rules and Regulations attached and labeled "Exhibit A", is hereby adopted.

PASSED AND ADOPTED by the Board of Directors of the Santa Cruz Metropolitan Transit District on February 28, 2020, by the following vote:

NOES:

ABSENT:
ABSTAIN
DIRECTORS -

ATTEST:

## ALEX CLIFFORD

CEO/General Manager

APPROVED AS TO FORM:

JULIE A. SHERMAN

General Counsel

## Attachment A

Resolution \#
Page 3 of 3

## EXHIBIT A, SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

 RESOLUTION NO.
## PERSONNEL RULES AND REGULATIONS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

(Attached)

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## Exhbit A

## Final Document

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## Exhibit A

## PERSONNEL RULES AND REGULATIONS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

## SECTION 1: DEFINITIONS

For the purpose of these Rules and Regulations, certain words and phrases shall be construed as herein set forth:

1. APPLICANT - A person who has made application for a vacancy with Santa Cruz METRO.
2. APPOINTING AUTHORITY - The group or person having the lawful power to make appointments and to remove persons from METRO positions.
3. CHARGEABLE ACCIDENT - An accident which is determined by METRO to be the fault of theemployee.
4. CLASSIFIED POSITIONS - Those positions established and classified by the Santa Cruz METRO Board of Directors.
5. DEMOTION - A personnel action taken by the appointing authority to assign an employee to another classification with a lower salary range than the position to which the employee was previously assigned.
6. DISCIPLINARY ACTION - An action pursuant to Section 29 of these Personnel Rules and Regulations taken by the appointing authority or his/her delegated representative to reprimand in writing, suspend, demote or terminate an employee for any disciplinary cause pursuant to Section 30 of these Personnel Rules and Regulations.
7. DISCIPLINARY CAUSE - Any ground for disciplinary action set forth in Section 30 of these Personnel Rules and Regulations.
8. DISCIPLINARY DEMOTION - A disciplinary action demoting an employee for disciplinary cause. All other demotions shall be non-disciplinary and sonoted in the employee's Personnel File.
9. DISTRICT- The Santa Cruz Metropolitan Transit DISTRICT.
10. ELIGIBILITY LIST - A list of applicants for a vacant position or anticipated vacant position who meet the requirements set forth in a position specification, have passed all required examinations, and have been certified by the appointing authority as qualified to be appointed to the position.

## Exhibit A

11. EMPLOYEE - A person filling a classified or unclassified, position with METRO.
12. EMPLOYEE WORK STATION - The METRO facility to which an employee regularly reports for work assignments.
13. EVALUATION - A compulsory, periodic performance review for each employee assigned to a classified position. An evaluation is intended to be a summary of the performance of the employee and to reflect the ongoing communication between the rating supervisor and the employee.
14. EXEMPT EMPLOYEE - An employee who is exempt from overtime and other benefits specified under provisions established by the Fair Labor Standards Act.
15. INTERMITTENT APPOINTMENT - A recurring appointment for a specified period of time to a classified or unclassified position. Said appointments shall be made from an Intermittent Employment Eligibility list
16. LAYOFF - A reduction of the work force of METRO.
17. NARCOTICS - Narcotics shall include all drugs specified as narcotics in the California Uniform Controlled Substances Act, all drugs in the pharmacological classification of narcotics and all designer drugs or other substances determined to be illegal by California Statelaw.
18. NON-EXEMPT EMPLOYEES - An employee who is entitled to overtime and other benefits specified under provisions established by the Fair Labor Standards Act
19. POSITION SPECIFICATION -A job description for classified positions which includes examples of duties, qualifications, knowledge and abilities for said position.
20. PROBATIONARY STATUS - A status on which an employee is placed for a specified period of time immediately after appointment to a particular classified position. The probationary period shall be regarded as part of the testing process and shall be utilized for closely observing the employee's performance.
21. PROMOTION - A personnel action taken by the appointing authority to assign an employee to another classification with a higher salary range than the one previously occupied by the employee. Promotion may occur as a result of an open recruitment or a closed promotional recruitment.
22. PROPERTY - Any equipment, vehicles, tools, supplies, materials, real estate, facilities, or other tangible or intangible thing, owned, leased or possessed by METRO.

## Exhibit A

23. PROVISIONAL APPOINTMENT - An appointment made to a classified position for a specified period of time longer than six months and less than two years.
24. RECLASSIFICATION - A determination by METRO that there has been a change of duties, responsibilities, authority and/or employment requirements in a position classification in accordance with Section 6 of these Personnel Rules and Regulations.
25. RECRUITMENT - A personnel action taken by the appointing authority to obtain applicants for vacant classified positions.
A. Open Recruitment - Those job opportunities available to employees and the public.
B. Closed Promotional Recruitment - Those job opportunities available to present employees occupying classifications in METRO as designated by the appointing authority.
26. REGULAR EMPLOYEE - An employee who has satisfactorily completed their probationary period in the classified position that they are occupying.
27. REINSTATEMENT - The rehiring of an employee who was previously laid off because of the abolition of a position or work force reduction, into the position they held prior tolayoff.
28. REPRIMAND - A written notice issued for any minor disciplinary cause.
29. RESIGNATION - The notification to METRO by an employee that they shall cease their employment with METRO.
30. SEPARATION - The non-disciplinary departure of an employee from METRO service.
31. SPECIAL EVALUATION STATUS - Placement of an employee on a monthly evaluation schedule.
32. SUPERVISOR- An employee who has supervisorial duties listed in his/her job description and who is authorized by the appointing authority to direct and evaluate the work performance of one or more employees assigned to be supervised by them.
33. SUSPENSION - A disciplinary action in which an employee is placed on a status wherein an employee is precluded from performing work activities for a specified period of time.

## Exhibit A

34. TEMPORARY APPOINTMENT - Any appointment for a special or temporary purpose not to exceed six months. Temporary appointments may be made to classified positions, or unclassified positions.
35. TERMINATION - The involuntary discharge of an employee from METRO service for cause set forth in Section 30 of these Personnel Rules andRegulations or for failure to complete satisfactorily the probationary period.
36. TRANSFER - An action taken by the appointing authority to reassign an employee from one position to another position having substantially similar duties, responsibilities, qualifications and substantially the same salary range.
37. UNCLASSIFIED POSITION - A job position not existing in METRO's established Classified Personnel List.
38. WORK STANDARDS - Written job performance requirements specified in an employee's job specification and in METRO and/or Department rules, regulations and procedures, and/or in written instructions to the employee.

## SECTION 2: $\quad$ AMENDMENTS

These Rules and Regulations may be amended by a majority vote of the Santa Cruz METRO Board of Directors at any regular or special meeting of said Board.

## SECTION 3: $\quad$ APPOINTING AUTHORITY

The appointing authority shall be defined as follows: for the positions of CEO/General Manager, and General Counsel, the appointing authority shall be the Santa Cruz METRO Board of Directors. For all other positions, the appointing authority shall be the CEO/General Manager of METRO or their designee as specified in writing by the CEO/General Manager.

## SECTION 4: PERSONNEL COVERED

These Rules and Regulations shall be applicable to all employees of METRO. Employees shall be defined as all persons assigned to positions listed in the Classified Personnel List or occupying an unclassified position. The only limitation of the application of this section is outlined in Section 5.

## SECTION 5: PERSONNEL RULES AND REGULATIONS APPLICABILITY

These Personnel Rules and Regulations are valid, in full force and govern the Personnel matters of METRO. A conflict between a particular• provision of these Personnel Rules and Regulations and any existing collective bargaining agreement shall not affect any other provision of these rules and regulations. Where a specific provision of these rules and regulations is in conflict with a provision of a collective bargaining agreement, the provision of the collective bargaining agreement shall prevail.

## Exhibit A

## SECTION 6: CLASSIFIED POSITIONS

The Human Resources Department shall establish all employee classified positions. The Human Resources Department shall make periodic studies of classifications, job specifications and/or compensation of all positions and shall submit for approval to the CEO/General Manager any changes, which they deem desirable to better classify or describe positions. Changes shall be called reclassification.

## SECTION 7: $\quad$ ALLOCATION OF POSITIONS AND SALARY

The Human Resources Department shall establish the necessary position title and the salary range for each position contained within the Classified Personnel List

## SECTIONS 8: CLASSIFIED PERSONNEL LIST

A record to be known as the Classified Personnel List of METRO shall be kept in the office of the Human Resources Department, and shall contain the name of every person employed in a classified position and receiving compensation from METRO. This list shall show respectively every officer or employee, the title of the position held, the salary or compensation as approved by the Board of Directors, the date of appointment to such office or employment and the term thereof, if any, and the positions filled, suspensions, layoffs, transfers, promotions, demotions, reclassifications, separations, terminations and any classification actions.

## SECTION 9: POSITION SPECIFICATIONS

A job specification for each position in the Classified Personnel List shall be prepared by the Human Resources Department and adopted by the CEO/General Manager. Said specification shall include examples of duties, all qualifications, knowledge and abilities required for said position. The Human Resources Department shall maintain a list which specifies all examinations, if any, (and including any medical examinations) which must be successfully completed as part of the selection process for the position.

## SECTION 10: SALARY PLAN

The CEO/General Manager shall maintain a salary plan for all employees. Said salary plan shall be set for each specified group to which the employee belongs consistent with each compensation plan or collective bargaining agreement. The first step shall be the entry level salary except that unusually qualified individuals may be entered on Step 2 or higher upon written authorization from the CEO/General Manager. Employees shall advance to Step 2 upon satisfactory completion of the probationary period. In the event that an employee is entered at Step 2 or higher, said employee shall advance to the next highest step after satisfactory completion of the probationary period. Thereafter, employees shall be evaluated for advancement to the remaining steps upon satisfactory completion of 2080 hours worked of service on the

## Exhibit A

previous step. Step increases shall be consistent with Section 27 of these Personnel Rules and Regulations.

## SECTION 11: OVERTIME AND COMPENSATORY TIME OFF

Non-exempt employees in paid status are entitled to overtime for: authorized work in excess of 8 hours per day when assigned to an 8 -hour shift; authorized work in excess of 10 hours per day when assigned to a 10 -hour shift; or authorized work in excess of 40 hours per week. Said overtime shall be compensated as additional salary based on $11 / 2$ times the employee's regular hourly rate at which they are employed.

Non-exempt employees in paid status are entitled to overtime for all work performed on the seventh consecutive day of that pay week at a rate of 2 times the employee's regular hourly rate of pay.

## SECTION 12: NOTICE OF VACANCIES

All vacancies shall be publicly advertised by posting and also may be advertised by publication at the discretion of METRO. If said advertising is done by posting, then the posting of the advertisement on the official bulletin boards of METRO shall be for not less than ten (10) calendar days. Said notice shall contain the job duties, qualifications and range of compensation for the position.

## SECTION 13: APPLICATION FOR VACANCIES

Application for current vacancies and future employment opportunities may be completed online at www.scmtd.com . Anticipated vacancies shall be kept in the office of the the Human Resources Department. Applications shall be readily available to all employees and interested members of the public.

## SECTION 14: NOTICE OF ELIGIBILITY LIST EXAMINATIONS

Where deemed necessary, the Human Resources Department may accept applications and set examinations for anticipated vacancies. Said examinations shall be noticed in the same manner as for vacancies described in Section 12.

## SECTION 15: CERTIFICATION OF ELIGIBLE APPLICANTS

The CEO/General Manager, or their designee, shall review all applications for vacancies or anticipated vacancies in the Classified Personnel List and shall certify as eligible, all applicants who meet the requirements set forth in the position specification for the position and who have passed all required examinations.

Fraudulent conduct or false statements by an applicant on their application or examination shall be deemed cause for disqualification.

## Exhibit A

METRO shall make reasonable accommodation for persons with disabilities as appropriate for the position. METRO will provide a reasonable accommodation to disabled applicants if the reasonable accommodation would allow the individual to perform the essential functions of the job, unless doing so would create an undue hardship.

Eligible applicants shall be placed on a Certified Eligibility List. Said list of eligible applicants shall be submitted to the appointing authority for final selection and appointment.

Said Eligibility List shall be valid for six months following the date of examination. However, the CEO/General Manager, or their designee may extend the period of time that the list is valid for up to six additional months when more than two names remain on the list at the time the list is due to expire.

Appointments to vacancies in the Classified Personnel List shall be made from the Certified Eligibility List if one exists for the vacant position, except when the Certified Eligibility List shall consist of less than two names. In such case, the vacancy shall be noticed and a new list prepared.

## SECTION 16: APPOINTMENT PROCEDURES

All vacancies in positions in the Classified Personnel List shall be filled by reinstatement, selection from a Certified Eligibility List, transfer, promotion, demotion or from eligible applicants. METRO shall hire the applicant who best meets the needs of METRO. METRO, to the extent practicable, shall encourage current employees to apply for all vacancies in METRO.

## SECTION 17: APPOINTMENT

After interview and investigation by the appointing authority, or selection committee chosen by the appointing authority, the appointing authority shall make appointments from among the list of eligible applicants. Examinations, if required, shall be performed prior to review by the appointing authority.. The CEO/General Manager or their designee shall notify the applicant of their appointment. If the applicant accepts the appointment and reports for duty at the prescribed time, they shall be deemed to be appointed; otherwise, the applicant shall be deemed to have declined the appointment.

## SECTION 18: $\quad$ ANNIVERSARY DATE

The date of an employee's first reporting for duty with METRO shall be the anniversary date and shall be used as the beginning date for the computation of benefits and METRO seniority. The appointing authority may adjust an employee's anniversary date to avoid inequities.

## SECTION 19: EMERGENCY APPOINTMENTS

To meet the immediate requirements of any emergency conditions such as natural disaster which threatens human life or property, or labor disputes which threaten the continuation of transit

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service by METRO, the CEO/General Manager may employ such persons as may be needed for the duration of the emergency without regard to adopted Personnel Rules and Regulations, or
other rules affecting appointments.. All such appointments must be reported to the Santa Cruz METRO Board of Directors as soon as possible and shall be limited to a thirty day prior from the start of said emergency or until the next METRO Board meeting (whichever occurs first) unless otherwise approved by the Santa Cruz METRO Board of Directors.

## SECTION 20: TEMPORARY APPOINTMENTS

The appointing authority may authorize temporary appointments for a special or temporary purpose.

Temporary appointments to classified positions shall receive the benefits denied in the collective bargaining agreement which applies to the position. Temporary appointments to unclassified positions shall not receive benefits except for those required by Federal, State and local laws.

## SECTION 21: INTERMITTENT APPOINTMENTS

The appointing authority may authorize intermittent appointments. Intermittent appointments shall be consistent with Section 20 of these Personnel Rules and Regulations. The term of employment shall be specified at the time of appointment.

## SECTION 22: PROVISIONAL APPOINTMENTS

Provisional appointments shall be made whenever programmatic requirements for the position dictate that the position be filled other than by a temporary appointment for a defined term longer than six months but not to exceed two years. The term of employment shall be specified at the time of appointment.

## SECTION 23: TRANSEERS

The appointing authority may at any time transfer any employee under their jurisdiction from one position to another in the same classification or in another classification having substantially similar duties, responsibilities and qualifications, and substantially the same salary range.

## SECTION 24: LAYOFFS

The Board of Directors shall have the right to reduce the work force and lay off employees due to lack of work.

## SECTION 25: PROMOTIONS

Whenever a classified personnel vacancy exists, unless such vacancy is filled by competitive application, reinstatement or transfer, it shall be filled by closed promotional recruitment If filled by closed promotional recruitments, vacancies shall be filled by any employee holding a position with a lower salary range meeting the job qualifications and serving in a position designated by

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the appointing authority as appropriate for promotional purposes. Closed promotion shall be based on performance, effectiveness, conduct, seniority, needs of the department (including

Affirmative Action Goals) and ability to perform properly the work of the higher position as determined through examination of employee's credentials, qualifications, and performance evaluations.. Vacancies eligible to be filled by closed promotion shall be posted at all METRO offices, including the employee's normal workstation.

## SECTION 26: PROBATIONARY PERIOD

All employees shall work in probationary status for 26 weeks following their anniversary date or until such other date as specified in the compensation plan or the executed collective bargaining agreement which applies to the position. During said period, employees may be terminated without notice or cause.. Probationary employees shall otherwise accrue all other benefits specified in these Rules and Regulations for regular employees of METRO. The probationary period may be extended in an amount of time equal to periods of absence, provided written notification has been given to the employee.

The probationary period shall be regarded as part of the testing process and shall be utilized for closely observing the employee's work and for rejecting any probationary employee whose performance does not meet the required work standards of the position.

## SECTION 27: EVALUATIONS

Evaluations shall be completed as specified below.

Standardized rating forms shall be designed for all classifications in order to accurately measure the job performance of employees. The evaluation system shall be reviewed periodically by the Human Resources Department

Evaluations shall be recorded only on METRO standardized rating forms by the supervisor of the employee. The purpose of the evaluation shall be to measure the quality and quantity of work performed, the conduct and work habits of the employee, and other factors having a bearing on their work performance, and shall establish performance goals and objectives for the next rating period.

The performance evaluation of all employees shall be completed in accordance with this section. The evaluation shall be part of the ongoing communication between the rater and the employee.

Evaluations shall be consistent with all the provisions of this section and shall be conducted as follows:

1. Probationary Period: Employees shall be evaluated just prior to the mid-point and near the end of their probationary period.
2. Annual Evaluation: All regular, non-probationary employees shall be evaluated at least annually prior to their anniversary date.

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3. Special Evaluation: Anemployee may be placed on special evaluation status at any time when performance problems exist. Regular employees receiving an annual performance evaluation with an overall rating of unsatisfactory, or otherwise determined not to meet the standards of the job, shall be placed on a special monthly evaluation schedule for a specified period of time. Once the employee attains an overall performance rating of satisfactory, they shall be removed from special evaluation status. The maximum time period than an employee can remain on special evaluation status is six consecutive months.

Employees who are unsuccessful in attaining an overall performance rating of satisfactory or better during the special evaluation period shall be subject to disciplinary action.

Special evaluations are in addition to, and do not replace the annual evaluation process.

Employees placed in special evaluation status shall be entitled to an administrative review of such action by the CEO/General Manager or their designee. Request for administrative review shall be submitted in writing to the CEO/General Manager within ten working days of placement of such status or any evaluation given thereunder.

Step increases, dependent upon satisfactory completion of the evaluation period, will be implemented only when the evaluation has an overall satisfactory or better performance rating.

## SECTION 28: COMMENDATIONS AND COUNSELING

The purpose of a commendation shall be to recognize and encourage an employee's positive job performance. Employees may be commended orally or in writing. Written commendations shall be placed in the employee's Personnel File.

The purpose of counseling shall be to inform and advise employees of ways to improve job performance.

Counseling of employees, including counseling for which written records are kept by METRO, shall not be considered disciplinary action. Written records of counseling may only be placed in the official Personnel File of the employee as part of a formal disciplinary action, or as documentation to an evaluation.

## SECTION 29: ADMINISTRATION OF COUNSELING, EVALUATION AND DISCIPLINARY ACTION

METRO shall employ a system of counseling, evaluations and progressive discipline to advise employees of their strengths and weaknesses and to ensure employees are performing the work required of them.

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This system shall include:
A. Counseling and Evaluations:

1. Counseling/Verbal Warning
2. Periodic evaluations
3. Placing an employee in special evaluation status
B. Disciplinary Actions:
l. Written reprimands
4. Suspensions
5. Demotions (non-voluntary)
6. Terminations

These elements may be used together or independently to meet needs of METRO.

1. Disciplinary Actions

## A. WRITTENREPRIMAND

The appointing authority shall have the right to reprimand in writing an employee for any minor disciplinary cause as set forth in Section 30 of these Rules and Regulations. Such letters shall be filed in the employees Personnel File.

## B. SUSPENSION

The appointing authority shall have the right to suspend an employee for a period of time appropriate for the cause of such action as set forth in Section 30. A suspension is a disciplinary action in which an employee is precluded from performing work activities for a specified period of time. A suspension may be with or without pay at the discretion of the appointing authority. While an employee is on suspension status, the
appointing authority may order that said employee shall receive no salary.

## C. DEMOTION

The appointing authority may demote an employee. Said demotions may be disciplinary or non-disciplinary. A disciplinary demotion shall be one which occurs for disciplinary cause as set forth in Section 30.. All other demotions shall be non-disciplinary, (e.g., voluntary or as the result of a reduction of force).

No employee shall be demoted to a classification for which they do not possess the minimum qualifications unless METRO provides training

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for the employees.. If the demotion is a disciplinary action, the employee shall have all procedural rights set forth in Sections 29 and 33 hereof.

## D. TERMINATION

The appointing authority may terminate an employee for any single serious violation of METRO policy or for any cause, or combination of causes, identified in Section 30 of these Personnel Rules and Regulations.

## 2. Application of Disciplinary Action

Any employee may be subjected to disciplinary action for just cause.
Disciplinary action shall include being reprimanded in writing, being placed on suspension, being demoted and/or being terminated and/or any combination thereof:

Where the disciplinary action is for a suspension of more than five days, a demotion, or termination, the employee shall be given a written notice of the intent to take disciplinary action, including notice of the proposed effective date of said disciplinary action, the reasons for said action, charges, copies of materials relied upon, and notice of opportunity to respond prior to the imposition of said disciplinary action. The employee shall be given a written notice of action after the employee has been given the opportunity to respond. For a suspension of five days or fewer, the foregoing procedure shall apply except that the opportunity to respond need only be given within a reasonable time after the imposition of the disciplinary action.

Except as otherwise provided herein, discipline shall be administered as provided below:
A. Written letters of reprimand may be issued for any minor disciplinary cause.
B. An employee may be suspended, demoted or terminated for repeated minor disciplinary causes or for more majordisciplinary causes for a period not exceeding six months.
C. An employee may be suspended, demoted or terminated as a disciplinary action when job performance falls below satisfactory standards, or for other major disciplinary causes.. An employee may be demoted for cause for a disciplinary action in lieu of or in addition to a suspension or termination. If demotion occurs as a result of unsatisfactory work performance, such demotion shall follow a minimum period of not less than three months of documented, less than satisfactory job performance while on special evaluation status.

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D. Anemployee may be suspended, demoted or terminated at any time as a disciplinary action for a single major or severe disciplinary cause.

The imposition of the above listed forms of discipline shall be based on the severity of the violation and/or number of violations that have occurred, the employee's employment history with METRO and in consideration of efforts made by an employee to rehabilitate themselves. A single major or severe disciplinary cause may be grounds for termination regardless of the employee's employment history or any attempt by the employee to rehabilitate themselves.

When it is determined that continued attendance at work by an employee would not be in the best interest of METRO, such employee may be suspended with pay and benefits pending completion of a disciplinary investigation. No such suspension with pay and benefits may exceed 30 calendar days.

It shall be customary, for minor violations, that the first violation results in a written reprimand; the second violation in a suspension; and the third violation in demotion or termination.

For more major violations, the first violation shall result in suspension and the second in a longer suspension, demotion and/or termination. For severe violations, the first incident may result in demotion and/or termination.

When job performance falls below satisfactory standards, the employee may be demoted as a disciplinary action.

Determination of the severity of the violation and appropriate disciplinary action shall be at the discretion of the CEO/General Manager or his/her designee. Regardless of other provisions of this section, an employee may be demoted or terminated for any first time violation of METRO policy or for any cause listed in Section 30 of these Rules and Regulations when demotion m1d/or termination is deemed to be appropriate by the CEO/General Manager.

## SECTION 30: GROUNDS FORDISCIPLINARY ACTION

A. Cause for disciplinary action and/or termination shall include but not be limited to:

1. Insubordination to a supervisor in the course of employment Insubordination shall mean refusal or failure to perform lawful duties as assigned by an employee with authority to assign such duties.
2. Neglect of duty. Neglect of duty shall include failure to observe established METRO or Departmental written operational procedures which shall be available at all applicable employee workstations.

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3. Failure to perform assigned duties or failure to meet satisfactory work standards for the position.
4. Carelessness or misconduct in the discharge of assigned duties, which shall include (without limitation) recurrence of chargeable accidents.
5. Selling, trading, exchanging, distributing, or providing to any person, any narcotics, drugs or alcohol while on duty or on METRO property or while wearing a METRO uniform off-duty and observable by the public.
6. Possession of any narcotics or hallucinogenic substances or open containers of alcohol while on duty or on METRO property or while wearing a METRO uniform off-duty and observable by the public.
7. Reporting to work intoxicated or under the influence of alcohol, prescribed or over-the-counter medications in excess of prescribed dosages or other non-prescribed hallucinogenic substances, or becoming intoxicated or influenced by narcotics, drugs or alcohol while on duty, or on METRO property, or while wearing a METRO uniform. If there is a reasonable suspicion that an employee is so intoxicated or under the influence and the employee refuses to take a sobriety test in accordance with established METRO procedures or refuses to release sobriety test results, they shall be considered to be under the influence.
8. The possession or use of any non-prescribed drug or use of a prescribed drug or narcotic which jeopardizes the safe operation of METRO equipment, orin any way endangers METRO employees or patrons or which violates any local ordinance or State or Federal law.
9. The consumption of alcohol or use of any narcotic, prescribed or nonprescribed, or hallucinogenic substance while in METRO uniform and observed by or observable by the public.

I0. Actions, including misconduct, willful malfeasance or misfeasance, which reasonably could have an adverse effect on the public or on other METRO employees.
11. Possession or use of a weapon not authorized in writing by METRO while on duty or on METRO property.
12. Conviction of a felony while employed by METRO where the CEO/General Manager determines that continued employment of said employee would not be beneficial to METRO.
13. Conviction of any crime involving moral turpitude, immoral acts or crimes of an immoral nature, crimes involving the sale of illicit drugs

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and/or crimes involving children, or conviction of any crime performed while on duty.
14. Disobedience of any written METRO rule or regulation, policy, procedure or written department rule or regulation.
15. Violation of sick leave privileges, including use of sick leave for any reason other than those established in written operational procedures, collective bargaining agreements, or leave subject to statutory protection; an unscheduled absence that would otherwise violate METRO's attendance policy; or excessive absenteeism.
16. Dishonesty which shall include but not be limited to falsifying one's time card, falsifying claims for reimbursement, or lying on application forms.
17. Misrepresentation of the employee's authority to represent METRO.
18. Theft, or unauthorized use, or taking of METRO property including, but not limited to: tools, supplies, vehicles and equipment
19. Failure to maintain a neat, clean personal appearance as established in writing by the department and/or to dress in clothing appropriate for the employee's assigned duties including the proper wearing and maintenance of any uniform prescribed by METRO.
20. Failure to comply with written safety rules and procedures, including failure to use appquiatepessmalpriedivesafety equipment.
21. Where employees are required as a part of their duties to represent METRO or to interact with the public or other employees, any act, habit, behavior, appearance, or combination of factors either on or off duty, that impairs the trust, safety or confidence, of the public or other employees as required of the employees to effectively perform their duties..
22. Mishandling, theft, or misappropriation of METRO fares, revenues, funds ormonies.
23. For positions that require operation of METRO vehicles, loss of privilege of, suspension of, or failure to obtain or maintain appropriate driver's license required by local ordinance or state or federal law, except, however, where the loss of privilege of, or suspension of such license is for medical reasons and the employee is out on an approved medicalleave.
24. Use of abusive or offensive language directed toward an employee or the public while onduty.
25. Violation of the California State Vehicle Code while operating a METRO vehicle.

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26. Failure to follow the orders of a police, fire protection, or peace officer while conducting METRO business or performing jobduties.
27. Where an employee functions in a supervisory capacity, failure to employ reasonable and accepted management or supervisory practices in the supervision and management of employees assigned to thesupervisor.
28. Assault and battery on another person while on duty or on METRO property.
29. Unauthorized absence from duty or work station or failure to be in attendance at the employee's assigned work station at the time and place prescribed for the employee as defined in Section 30B of these regulations.
B. Unauthorized absence from duty or work station shall include but not be limited to unexcused absence and unexcused lateness as defined in this section.
30. Unexcused absence is defined as being absent from duty for an entire work shift without prior authorization. An employee who remains out on an unexcused absence for 48 hours (two work shifts) or more without notification to their supervisor shall be considered to have voluntarily resigned.
31. Unexcused lateness shall be defined as failure to be in attendance at the employees assigned work station at the time prescribed for the employee.

To ensure that a fair and equitable policy is established to control unexcused lateness consistent with the overall mission of METRO and its various subdivisions, the following rules shall be in effect. These rules shall apply to disciplinary action only, and shall be independent of the application of payroll procedures.
a. For employees required to be on time to ensure continuity of bus service to the public the following policy shall be in effect.

Employees must report for their assignments within one (1) minute of their schedule report time or they will be charged with a missout. Employees calling in sick must notify their workstation at least sixty (60) minutes prior to their scheduled report time or they will be charged with a miss-out.

Disciplinary action for miss-outs shall be based on the following schedule. Miss-outs shall remain on an employee's record for six (6) months.

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| One | (1) | Miss Out | Counseling/(non disciplinary) |
| :--- | :--- | :--- | :--- |
| Two | (2) | Miss Outs | Letter of Reprimand |
| Three | (3) | Miss Outs | One Day Suspension |
| Four | (4) | Miss Outs | Three Day Suspension |
| Five | (5) | Miss Outs | Subject to Termination |

Employees who fail within one hundred eighty (180) minutes of their scheduled report time to report to work shall be charged with an additional miss-out for that day and shall be assessed an additional day's suspension.

Miss-Outs may be waived if an employee provides proof that they could not report on time due to the following:

1. Inability to report due to a statutorily protected absence
2. Involvement in automobileaccident
3. Natural disaster (excluding powerfailures)
4. Scheduled failure of publictransit
5. Traffic congestion due to accident or temporary construction.

Employees who fail to report as a result of METRO scheduling errors shall not be charged with a miss-out
b. For employees required to be on time to ensure continuity of work products including the provision of vehicle servicing, maintenance of vehicles, maintenance of METRO facilities and equipment, and provision of dispatch and public information services, the following policy shall be in effect

Employees must report to their assignments within five minutes of their scheduled report time or they will be charged with a late arrival. Employees calling in sick are required to notify their department, or designated representative at least 60 minutes prior to their scheduled report time or they will be charged with a late arrival.

Disciplinary action for late arrivals should be based on the following schedule. Late arrivals shall remain on the employee record for six months.

| One | (1) | Late Arrival | Counseling |
| :--- | :--- | :--- | :--- |
| Two | (2) | Late Arrivals | Counseling |
| Three | (3) | Late Arrivals | Written Reprimand |
| Four | (4) | Late Arrivals | One Day Suspension |
| Five | (5) | Late Arrivals | Three Day Suspension |
| Six | (6) | Late Arrivals | Subject to Termination |

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Employees who fail within one hundred eighty (180) minutes of their scheduled report time to report to work or who fail to call in sick, or who fail to call in and obtain permission to come in later than one hundred eighty minutes, shall be charged with an additional late arrival for that day.

Late arrivals may be waived if an employee provides proof that they could not report on time due to one of the following:

1. Inability to report due to a statutorily protected absence

2 Involvement in an automobile accident
3. Natural disaster (excluding power failures)
4. Schedule failure of public transit
5. Traffic congestion due to an accident or temporary construction

Employees who fail to report as a result of METRO scheduling errors shall not be charged with a late arrival.
c. For all other employees:

Employees who establish a pattern of unexcused lateness may be subject to disciplinary action.
d. The unexcused lateness rule for each department or subdivision thereof as appropriate, shall be written and posted at or near the applicable employee workstation

## SECTION 31: SEPARATION

Employees may be separated from service with METRO for reasons other than cause for disciplinary action. Separation may be by resignation, death, lay-off, retirement, work completion by provisional or temporary employees, or for other reasons.

## SECTION 32: MEDICALSEPARATION

The CEO/General Manager may separate employees from service with METRO in cases where the employee, due to physical disability or mental incapacity is unable to perform the duties of the position to which they are assigned; or in the cases where the employee has a protracted absence due to illness where the prospect of recovery within a reasonable period of time is not probable.

METRO shall make reasonable accommodation for an employee's physical disability or mental incapacity if the reasonable accommodation would allow the individual to perform the essential functions of the job, unless doing so would create an undue hardship. If the employee believes

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they need an accommodation because of their disability; the employee is responsible for requesting a reasonable accommodation from the Human Resources Department. The employee may make the request orally or in writing. After receiving the employee's oral or written request, the Human Resources Department will engage in an interactive dialogue with the employee to determine the precise limitations of the employee's disability and explore potential reasonable accommodations that could overcome those limitations. Individuals will not be retaliated against for requesting an accommodation in good faith. METRO expressly prohibits any form of discipline, reprisal, intimidation, or retaliation against any individual for requesting an accommodation in good faith.

## SECTION 33: APPEAL OF DISCIPLINARY ACTION TO THE BOARD OF DIRECTORS

A regular employee who is suspended, demoted or terminated and who is not covered by a separate appeal process of an existing collective bargaining agreement, shall have the right to file a written notice of appeal of said suspension, demotion or termination with the Secretary to the Santa Cruz METRO Board of Directors within ten (10) days after mailing of the notice of disciplinary action. The Santa Cruz METRO Board of Directors shall hear the appeal or may delegate the authority to conduct the hearing to an appointed personnel committee composed of members of the Santa Cruz METRO Board of Directors or to a hearing officer, but final determination shall be made by the Board of Directors. The determination of the Santa Cruz METRO Board of Directors shall be final. The judicial review of the Board of Directors' action shall be pursuant to the Code of Civil Procedure Section 1094.5 and subject to the time, limitations for filing set forth in the Code of Civil Procedure, Section 1094.6.

## SECTION 34: SERVICE OF THE CEO/GENERAL MANAGER

The Board of Directors shall appoint the CEO/General Manager who shall have the responsibility for proper administration of METRO in accordance with state laws and such ordinances, resolutions and policies as may be established by the Board. The performance of the CEO/General Manager shall be evaluated annually by the Board of Directors.

The CEO/General Manager shall serve at the pleasure of the Board of Directors.
The Powers and duties of the CEO/General Manager shall include the authority and responsibility of administering these Personnel Rules and Regulations and of serving as the appointing authority for all METRO employees. The CEO/General Manager may designate in writing, in accordance with adopted METRO job descriptions, the authority to appoint, evaluate and discipline METRO employees.

## SECTION 35: BENEFITS

Each employee of the Santa Cruz Metropolitan Transit District appointed to a classified personnel position shall receive, in addition to the salary or wage rate adopted for said position, benefits as identified in the executed Collective Bargaining Agreement, compensation plan or the specified group to which the employee belongs.

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## SECTION 36: CONFLICT OF INTEREST/INCOMPATIBLE ACTIVITY

METRO is committed to achieving the highest standards of professionalism and ethical conduct in its operations and expects its employees to conduct their business according to the highest ethical standards of conduct and to comply with all applicable laws.

No employee of METRO shall engage in any arrangement or business, which constitutes a conflict of interest or incompatible activity in regard to said employee's position. A designated employee, as defined in METRO's adopted Conflict of Interest Code, shall disqualify themselves from making or participating in the making of any decisions which will foreseeably have a material financial effect, distinguishable from its effect on the public generally, on any reportable interest of that employee (except sources of gifts less than $\$ 50$ ) or upon any business entity in which the designated employee holds a position of management or is a director, officer, partner, trustee, or employee. METRO further prohibits all employees from using their position with METRO and its relationship with its customers, vendors, suppliers, or contractors for private gain or to obtain benefits for themselves or members of their family. No designated employee shall be prevented from making or participating in the making of any decision to the extents that their participation is legally required for the decision to be made.

If you become aware of any potential conflict of interest or ethical concern regarding your employment or another employee at METRO, you must promptly speak to, write or otherwise contact your direct supervisor or, if the conduct involves your direct supervisor, the next level above your direct supervisor as soon as possible. You should be as detailed as possible. METRO will investigate all concerns regarding conflicts of interest, determine whether a conflict of interest exists, and what action should be taken. METRO prohibits any form of discipline, reprisal, intimidation or retaliation for reporting a potential conflict of interest or violation of this policy or cooperating in related investigations.

## SECTION 37: $\underline{\text { AFFIRMATIVE ACTIONPROGRAM }}$

The Santa Cruz METRO Board of Directors has adopted an Affirmative Action Program, which insures compliance with the Civil Rights Act of 1964, and Equal Opportunity Act of 1972.

It shall be the policy and practice of METRO to plan, implement and administer all personnel and employment policies, procedures and programs without regard to race, religion (including religious beliefs, observance and practice, and dress or grooming), color, national origin, ancestry, gender, sex (including pregnancy, childbirth, breastfeeding, or medical conditions related to pregnancy), sexual orientation, marital status, military or veteran status, age, genetic information, medical condition, or physical or mental disability when, with reasonable accommodation, the individual can perform the duties of the job. This policy shall apply to all employees, interns, and applicants for employment and to all aspects of employment including recruitment, selection, appointment, training, promotion, reclassification, transfer, demotion, termination, layoff, reinstatement, compensation and discipline.

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## SECTION 38: REVIEW BY CEO/GENERAL MANAGER

Any employee who is dissatisfied with the application of the Personnel Rules and Regulations may submit in writing to the CEO/General Manager such notice of dissatisfaction or concern for review.

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## Exhibit A

# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.

$\qquad$ 87-7-9 $\qquad$
On the Motion of Director: Rotkin Duly Seconded by Director: McNeil The Following Resolution is Adopted:

# A RESOLUTION OF THE <br> SANTA CRUZ METROPOLITAN TRANSIT DISTRICT REVISING PERSONNEL RULES AND REGULATIONS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

WHEREAS, it is beneficial to the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT, herein after referred to as the "DISTRICTMETRO," to maintain a personnel system to facilitate efficient and economical service to the public and to provide for a fair and equitable system of personnel management; and

WHEREAS, in 1976, the DISTRIGISanta Cruz METRO Board adopted Resolution, 76-1-2, establishing a Personnel System; and

WHEREAS, Resolution 76-1-2 was amended on 9-19-80 and 7-15-83, and whereas it is necessary to adopt a Resolution revising the personnel system and implementing rules and regulations to insure just and similar treatment for those who compete for original employment and promotion, and to define rights, obligations, privileges, benefits and prohibitions relating to employees in the service of the DISTRIGTMETRO.

NOW, THEREFORE, BE IT RESOLVED, that the Personnel Rules and Regulations set forth in this resolution supersede Resolution 76-1-2 and amended versions thereof and are hereby adopted by the Santa Cruz METRO DISTRICT Board of Directors.

## SECTION 1: DEFINITIONS

For the purpose of these Rules and Regulations, certain words and phrases shall be construed as herein set forth:

1. APPLICANT - A person who has made application for a vacancy with Santa Cruz METRO. in the Classified Personnel List or for examination for anticipated vacancy.
2. APPOINTING AUTHORITY - The group or person having the lawful power to make appointments and to remove persons from Distric $£$ METRO positions.

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3. CHARGEABLE ACCIDENT - An accident which is determined by the Distric $\pm$ METRO to be the fault of the employee.
4. CLASSIFIED POSITIONS - Those positions established and classified by the Santa Cruz DISTRICTMETRO Board of Directors.
5. DEMOTION - A personnel action taken by the appointing authority to assign an employee to another classification with a lower salary range than the position to which the employee was previously assigned.
6. DISCIPLINARY ACTION - An action pursuant to Section 29 of these Personnel Rules and Regulations taken by the appointing authority or his/her delegated representative to reprimand in writing, suspend, demote or tem4inate an employee for any disciplinary cause pursuant to Section 30 of these Personnel Rules and Regulations.
7. DISCIPLINARY CAUSE - Any ground for disciplinary action set forth in Section 30 of these Personnel Rules and Regulations.
8. DISCIPLINARY DEMOTION - A disciplinary action demoting an employee for disciplinary cause. All other demotions shall be non-disciplinary and so noted in the employee's Personnel File.
9. DISTRICT- The Santa Cruz Metropolitan Transit DISTRICT.
10. ELIGIBILITY LIST - A list of applicants for a vacant position or anticipated vacant position who meet the requirements set forth in a position specification, have passed all required examinations, and have been certified by the appointing authority as qualified to be appointed to the position.
11. EMPLOYEE - A person filling a classified or unclassified, position with the DISTRIGTMETRO.
12. EMPLOYEE WORK STATION - The Distric $\pm$ METRO facility to which an employee regularly reports for work assignments.
13. EVALUATION - A compulsory, periodic performance review for each employee assigned to a classified position. An evaluation is intended to be a summary of the performance of the employee and to reflect the ongoing communication between the rating supervisor and the employee.
14. EXEMPT EMPLOYEE - An employee who is exempt from overtime and other benefits specified under provisions established by the Fair Labor Standards Act.

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15. INTERMITTENT APPOINTMENT - A recurring appointment for a specified period of time to a classified or unclassified position. Said appointments shall be made from an Intermittent Employment Eligibility list
16. LAYOFF - A reduction of the work force of the DISTRICTMETRO.
17. NARCOTICS - Narcotics shall include all drugs specified as narcotics in the California Uniform Controlled Substances Act, all drugs in the pharmacological classification of narcotics and all designer drugs or other substances determined to be illegal by California Statelaw.
18. NON-EXEMPT EMPLOYEES - An employee who is entitled to overtime and other benefits specified under provisions established by the Fair Labor Standards Act
19. POSITION SPECIFICATION -A job description for classified positions which includes examples of duties, qualifications, knowledge and abilities for said position.
20. PROBATIONARY STATUS - A status on which an employee is placed for a specified period of time immediately after appointment to a particular classified position. The probationary period shall be regarded as part of the testing process and shall be utilized for closely observing the employee's performance.
21. PROMOTION - A personnel action taken by the appointing authority to assign an employee to another classification with a higher salary range than the one previously occupied by the employee. Promotion may occur as a result of an open recruitment or a closed promotional recruitment.
22. PROPERTY - Any equipment, vehicles, tools, supplies, materials, real estate, facilities, or other tangible or intangible thing, owned, leased or possessed by the DISTRICTMETRO.
23. PROVISIONAL APPOINTMENT - An appointment made to a classified position for a specified period of time longer than six months and less than two years.
24. RECLASSIFICATION - A determination by the DistrictMETRO that there has been a change of duties, responsibilities, authority and/or employment requirements in a position classification in accordance with Section 6 of these Personnel Rules and Regulations.
25. RECRUITMENT - A personnel action taken by the appointing authority to obtain -applicants for vacant -classified positions.

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A. Open Recruitment - Those job opportunities available to employees and the public.
B. Closed Promotional Recruitment - Those job opportunities available to present employees occupying classificationsin theDistrictMETRO as designated by the appointing authority.
26. REGULAR EMPLOYEE - An employee who has satisfactorily completed his/hertheir probationary period in the classified position that he/she isthey are occupying.
27. REINSTATEMENT - The rehiring of an employee who was previously laid off because of the abolition of a position or work force reduction, into the position he/shethey held prior tolayoff.
28. REPRIMAND - A written notice issued for any minor disciplinary- cause.
29. RESIGNATION - The notification to the DISTRICTMETRO by an employee that he/shethey shall cease hishertheir employment with theDISTRICTMETRO.
30. SEPARATION - The non-disciplinary departure of an employee from DISTRIGT-METRO service.
31. SPECIAL EVALUATION STATUS - Placement of an employee on a monthly evaluation -schedule.
32. SUPERVISOR- An employee who has supervisorial duties listed in his/her job description and who is authorized by the appointing authority to direct and evaluate the work performance of one or more employees assigned to be supervised by him/herthem.
33. SUSPENSION - A disciplinary action in which an employee is placed on a status wherein an employee is precluded from performing work activities for a specified period of time.
34. TEMPORARY APPOINTMENT - Any appointment for a special or temporary purpose not to exceed six months. Temporary appointments may be made to classified positions, or unclassified positions.
35. TERMINATION - The involuntary discharge of an employee from DISTRICT-METRO service for cause set forth in Section 30 of these Personnel Rules and Regulations or for failure to complete satisfactorily the probationary period.

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36. TRANSFER - An action taken by the appointing authority to reassign an employee from one position to another position having substantially similar duties, responsibilities, qualifications and substantially the same salary range.
37. UNCLASSIFIED POSITION - A job position not existing in theDISTRICTMETRO'Ss established -Classified Personnel List.
38. WORK STANDARDS - Written job performance requirements specified in an employee's job specification and in DISTRICT-METRO and/or Department rules, regulations and procedures, and/or in written instructions to the employee.

## SECTION 2: AMENDMENTS

These Rules and Regulations may be amended by a majority vote of the DISTRICT Santa Cruz METRO Board of Directors at any regular or special meeting of said Board.

## SECTION 3: $\quad$ APPOINTING AUTHORITY

The appointing authority shall be defined as follows: for the position of GeneralManagerCEO/General Manager, and General Counsel, the appointing authority shall be the DISTRICT Santa Cruz METRO Board of Directors. For all other positions the appointing authority shall be the General ManagerCEO/General Manager of the DISTRICTMETRO or his/hertheir designee as specified in writing by the General ManagerCEO/General Manager.

## SECTION 4: PERSONNEL COVERED

These Rules and Regulations shall be applicable to all employees of the DISTRICTMETRO. Employees shall be defined as all persons assigned to positions listed in the Classified Personnel List or occupying an unclassified position. The only limitation of the application of this section is outlined in Section 5.

## SECTION 5:

## PERSONNEL RULES AND REGULATIONS APPLICABILITY

These Personnel Rules and Regulations are valid, in full force and govern the Personnel matters of the DistrictMETRO. A conflict between a particular provision of these Personnel Rules and Regulations and any existing collective bargaining agreement shall not affect any other provision of these rules and regulations. Where a specific provision of these rules and regulations is in conflict with a provision of a collective bargaining agreement, the provision of the collective bargaining agreement shall prevail. if so specified in the collective bargaining agreement.

## SECTION 6: CLASSIFIED POSITIONS

The DISTRICT Board of DirectorsHuman Resources Department shall establish all employee classified positions. The General ManagerHuman Resources Department shall make periodic studies of classifications, job specifications and/or compensation of all positions and shall

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submit for approval to the Board of DirectorsCEO/General Manager any changes which he/shethey deems desirable to better classify or describe positions.. Changes shall be called reclassification.

## SECTION 7: $\quad$ ALLOCATION OF POSITIONS AND SALARY

The BISTRICT Board of DirectorsHuman Resources Department shall establish the necessary position title and the salary range for each position contained within the Classified Personnel List

## SECTIONS 8: CLASSIFIED PERSONNEL LIST

A record to be known as the Classified Personnel List of the DISTRICTMETRO shall be kept in the office of the General ManagerGEO/General ManagerHuman Resources Department, and shall contain the name of every person employed in a classified position and receiving compensation from the DISTRICTMETRO. This list shall show respectively every officer or employee, the title of the position held, tlle-the salary or compensation as fixedapproved by the Board of Directors, the date of appointment to such office or employment and the term thereof, if any, and the positions filled, suspensions, layoffs, transfers, promotions, demotions, reclassifications, separations, terminations and any classification actions.

## SECTION 9: POSITION SPECIFICATIONS

A job specification for each position in the Classified Personnel List shall be prepared by the General ManagerHuman Resources Department and adopted by the DISTRICT Board of BirectorsCEO/General Manager. Said specification shall include examples of duties, all qualifications, knowledge and abilities required for said position. The General ManagerHuman Resources Department shall maintain a list which specifies all examinations, if any, (and including any medical examinations) which must be successfully completed as part of the selection process for the position.

## SECTION 10: SALARY PLAN

The General ManagerCEO/General Manager shall maintain a salary plan for all employees. Said salary plan shall be set for each specified group to which the employee belongs consistent with each compensation plan or collective bargaining agreement. The first step shall be the entry level salary except that unusually qualified individuals may be entered on Step 2 or higher upon written authorization from the General ManagerCEO/General Manager. Employees shall advance to Step 2 upon satisfactory completion of the probationary period. In the event that an employee is entered at Step 2 or higher, said employee shall advance to the next highest step after satisfactory completion of the probationary period. Thereafter, employees shall be evaluated for advancement to the remaining steps upon satisfactory completion of 52 weeks 2080 hours worked of service on the previous step. Step increases shall be consistent with Section 27 of these Personnel Rules and Regulations.

## SECTION 11: OVERTIME AND COMPENSATORY TIME OFF

Non-exempt employees in paid status are entitled to overtime for: authorized work in excess of 8 hours per day when assigned to an 8 -hour shift; authorized work in excess of 10 hours per day

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when assigned to a 10-hour shift; or authorized work in excess of 40 hours worked-per week. Said overtime shall be compensated as additional salary based on $11 / 2$ times the employee's regular hourly rate at which he/she isthey are employed.

Non-exempt employees in paid status are entitled to overtime for all work performed on the seventh consecutive day of that pay week at a rate of 2 times the employee's regular hourly rate of pay.

## SECTION 12: NOTICE OF VACANCIES

All vacancies shall be publicly advertised by posting and also may be advertised by publication at the discretion of the DistrictMETRO. If said advertising is done by posting, then the posting of the advertisement on the official bulletin boards of the DISTRIGTMETRO shall be for not less than ten (10) calendar days. If said advertising is done by publieation, then tlie insertion of thesame, one time in a newspaper of general circulation in the DISTRIGT shall be sufficient Said notice shall contain the job duties, qualifications and range of compensation for the position.

## SECTION 13: APPLICATION FOR VACANCIES

Application forms-for current vacancies and future employment opportunities may be completed online at www.scmtd.com .and Aanticipated vacancies shall be kept in the office of the General Manager, the Personnel-Human Resources Department, and employee workstations. Applications forms-shall be readily available to all employees and interested members of the public.

## SECTION 14: NOTICE OF ELIGIBILITY LIST EXAMINATIONS

Where deemed necessary, the General ManagerHuman Resources Department-may accept applications and set examinations for anticipated vacancies. Said examinations shall be noticed in the same manner as for vacancies described in Section 12.

## SECTION 15: CERTIFICATION OF ELIGIBLE APPLICANTS

The General ManagerCEO/General Manager, or his/hertheir designee, shall review all applications for vacancies or anticipated vacancies in the Classified Personnel List and shall certify as eligible, all applicants who meet the requirements set forth in the position specification for the position and who have passed all required examinations.

Proof that an applicant has committed any act involving dishonesty, fraud or deceit with the intent to substantially benefit him/herself or another, or substantially injure another shall besufficient cause for the General Manager to exclude the applicant from examination of employment. Fraudulent conduct or false statements by an applicant on their application or examination shall be deemed cause for disqualification.

The DISTRICTMETRO shall make reasonable accommodation for handicappedindividualspersons with disabilities as appropriate for the position. METRO will provide a reasonable accommodation to disabled applicants if the reasonable accommodation would allow the individual to perform the essential functions of the job, unless doing so would create an

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undue hardship.-_An applicant may beexcluded for physical disability or incapacity only if the DISTRIGT cannot make reasonable accommodation to provide an adequate working environment for said applicant.
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Eligible applicants shall be placed on a Certified Eligibility List. Said list of eligible applicants shall be submitted to the appointing authority for final selection and appointment.

Said Eligibility List shall be valid for six months following the date of examination. However, the General ManagerCEO/General Manager, or their designee may extend the period of time that the list is valid for up to six additional months when more than two names remain on the list at the time the list is due to expire.

Appointments to vacancies in the Classified Personnel List shall be made from the Certified Eligibility List if one exists for the vacant position, except when the Certified Eligibility List shall consist of less than two names. In such case, the vacancy shall be noticed and a new list prepared.

## SECTION 16: APPOINTMENT PROCEDURES

All vacancies in positions in the Classified Personnel List shall be filled by reinstatement, selection from a Certified Eligibility List, transfer, promotion, demotion or from eligible applicants. The DISTRIGTMETRO shall hire the applicant who best meets the needs of theDISTRICTMETRO. The DISTRIGTMETRO, to the extent practicable, shall encourage current employees to apply for all vacancies in the DISTRIGFMETRO.

## SECTION 17: APPOINTMENT

After interview and investigation by the appointing authority, or selection committee chosen by the appointing authority, the appointing authority shall make appointments from among the list of eligible applicants. Examinations, if required, shall be performed prior to review by the appointing authority.. The General ManagerCEO/General Manager or his/hertheir designee shall notify the applicant of hisfhertheir appointment. If the applicant accepts the appointment and reports for duty at the prescribed time, he/shethey shall be deemed to be appointed; otherwise, he/shethe applicant shall be deemed to have declined the appointment.

## SECTION 18: ANNIVERSARY DATE

The date of an employee's first reporting for duty with the DISTRIGTMETRO shall be the anniversary date and shall be used as the beginning date for the computation of benefits and DISTRICT-METRO seniority. The appointing authority may adjust an employee's anniversary date to avoid inequities.

## SECTION 19: EMERGENCY APPOINTMENTS

To meet the immediate requirements of any emergency conditions such as natural disaster which threatens human life or property, or labor disputes which threaten the continuation of transit service by the DISTRICTMETRO, the General ManagerCEO/General Manager may employ such persons as may be needed for the duration of the emergency without regard to adopted

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Personnel Rules and Regulations, or other rules affecting appointments.. All such appointments must be reported to the DISTRICTSanta Cruz METRO Board of Directors as soon as possible and shall be limited to a thirty day prior from the start of said emergency or until the next DISTRICT_ METRO-Board meeting (whichever occurs first) unless otherwise approved by the DISTRICT Santa Cruz METRO Board of Directors.

## SECTION 20: TEMPORARY APPOINTMENTS

The appointing authority may authorize temporary appointments for a special or temporary purpose.

Temporary appointments to classified positions shall receive the benefits denied in the collective bargaining agreement which applies to the position.. Temporary appointments to unclassified positions shall not receive benefits except for those required by Federal, State and local laws.

## SECTION 21: INTERMITTENT APPOINTMENTS

The appointing authority may authorize intermittent appointments. Said appointee shall maintain his/hertheir status on an Intermittent Employment Eligibility List and be appointed from time totime on a temporary basis to fill a position. Intermittent appointments shall be consistent with Section 20 of these Personnel Rules and Regulations. The term of employment shall be specified at the time of appointment.

## SECTION 22: PROVISIONAL APPOINTMENTS

Provisional appointments shall be made whenever programmatic requirements for the position dictate that the position be filled other than by a temporary appointment for a defined term longer than six months but not to exceed two years. The term of employment shall be specified at the time of appointment.

## SECTION 23: TRANSFERS

The appointing authority may at any time transfer any employee under his/hertheir jurisdiction from one position to another in the same classification or in another classification having substantially similar duties, responsibilities and qualifications, and substantially the same salary range.

## SECTION 24: LAYOFFS

The Board of Directors shall have the right to reduce the work force and lay off employees due to lack of work.

## SECTION 25: PROMOTIONS

Whenever a classified personnel vacancy exists, unless such vacancy is filled by competitive application, reinstatement or transfer, it shall be filled by closed promotional recruitment If filled by closed promotional recruitments, vacancies shall be filled by any employee holding a position with a lower salary range meeting the job qualifications and serving in a position designated by

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the appointing authority as appropriate for promotional purposes. Closed promotion shall be based on performance, effectiveness, conduct, seniority, needs of the department (including Affirmative Action Goals) and ability to perform properly the work of the higher position as determined through examination of employee's credentials, qualifications, and performance evaluations.. Vacancies eligible to be filled by closed promotion shall be posted at all DistrictMETRO offices, including the employee's normal workstation.

## SECTION 26: PROBATIONARY PERIOD

All employees shall work in probationary status for 26 weeks following their anniversary date or until such other date as specified in the compensation plan or the executed collective bargaining agreement which applies to the position. During said period, employees may be terminated without notice or cause.. Probationary employees shall otherwise accrue all other benefits specified in these Rules and Regulations for regular employees of the DistrictMETRO.--The probationary period may be extended in an amount of time equal to periods of absence, provided written notification has been given to the employee.

The probationary period shall be regarded as part of the testing process and shall be utilized for closely observing the employee's work and for rejecting any probationary employee whose performance does not meet the required work standards of the position.

## SECTION 27: EVALUATIONS

Evaluations shall be completed as specified below.
Standardized rating forms shall be designed for all classifications in order to accurately measure the job performance of employees. The evaluation system shall be reviewed periodically by the Human Resources Department Board of Directors or a designated subcommittee thereof.

Evaluations shall be recorded only on DISTRICT-METRO standardized rating forms by the supervisor of the employee. The purpose of the evaluation shall be to measure the quality and quantity of work performed, the conduct and work habits of the employee, and other factors having a bearing on his/hertheir work performance, and shall establish performance goals and objectives for the next rating period.

The performance evaluation of all employees shall be completed in accordance with this section. The evaluation shall be part of the ongoing communication between the rater and the employee.

Evaluations shall be consistent with all the provisions of this section and shall be conducted as follows:

1. Probationary Period: Employees shall be evaluated just prior to the mid_-point and near the end of their probationary period.
2. Annual Evaluation: All regular, non-probationary employees shall be evaluated at least annually prior to their anniversary date.

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3. Special Evaluation: Anemployee may be placed on special evaluation status at any time when performance problems exist. Regular employees receiving an annual performance evaluation with an overall rating of unsatisfactory, or otherwise determined not to meet the standards of the job, shall be placed on a special monthly evaluation schedule for a specified period of time. Once the employee attains an overall performance rating of satisfactory, he/she-they shall be removed from special evaluation status. The maximum time period than an employee can remain on special evaluation status is six consecutive months.
Employees who are unsuccessful in attaining an overall performance rating of satisfactory or better during the special evaluation period shall be subject to disciplinary action.

Special evaluations are in addition to, and do not replace the annual evaluation process.

Employees placed in special evaluation status shall be entitled to an administrative review of such action by the General ManagerCEO/General Manager or his/hertheir designee. Request for administrative review shall be submitted in writing to the General ManagerCEO/General Manager within ten working days of placement of such status or any evaluation given thereunder.

Step increases, dependent upon satisfactory completion of the evaluation period, will be implemented only when the evaluation has an overall satisfactory or better performance rating.

## SECTION 28: COMMENDATIONS ANDCOUNSELING

The purpose of a commendation shall be to recognize and encourage an employee's positive job performance. Employees may be commended orally or in writing. Written commendations shall be placed in the employee's Personnel File.

The purpose of counseling shall be to inform and advise employees of ways to improve job performance.

Counseling of employees, including counseling for which written records are kept by theDISTRICTMETRO, shall not be considered disciplinary action.. Written records of counseling may only be placed in the official Personnel File of the employee as part of a formal disciplinary action, or as documentation to an evaluation.

SECTION 29: ADMINISTRATION OF COUNSELING, EVALUATION AND DISCIPLINARY ACTION

The DISTRICTMETRO shall employ a system of counseling, evaluations and progressive discipline to advise employees of their strengths and weaknesses and to ensure employees are performing the work required of them.

This system shall include:

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A. Counseling and Evaluations:

1. Counseling/Verbal Warning
2. Periodic evaluations
3. Placing an employee in special evaluation status

B Disciplinary Actions:
l. Written reprimands
2. Suspensions
3. Demotions (non-voluntary)
4. Terminations

These elements may be used together or independently to meet needs of theDISTRICTMETRO.

1. Disciplinary Actions

## A. LETTER OFWRITTEN REPRIMAND

The appointing authority shall have the right to reprimand in writing an employee for any minor disciplinary cause as set forth in Section 30 of these Rules and Regulations. Such letters shall be filed in the employees Personnel File.

## B. SUSPENSION

The appointing authority shall have the right to suspend an employee for a period of time appropriate for the cause of such action as set forth in Section 30. A suspension is a disciplinary action in which an employee is

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precluded from performing work activities for a specified period of time. A suspension may be with or without pay or benefits-at the discretion of the appointing authority. While an employee is on suspension status, the appointing authority may order that said employee shall receive no salary.; and in the case of an employee suspended for a period of thirty ealendar days or longer, the appointing authority may order that theemployee also shall receive no benefit coverage.

## C. DEMOTION

The appointing authority may demote an employee. Said demotions may be disciplinary or non-disciplinary. A disciplinary demotion shall be one which occurs for disciplinary cause as set forth in Section 30.. All other demotions shall be non-disciplinary, (e.g., voluntary or as the result of a reduction of force).

No employee shall be demoted to a classification for which he/shedoesthey do not possess the minimum qualifications unless theDistric $\pm$ METRO provides training for the employees. If the demotion is a disciplinary action, the employee shall have all procedural rights set forth in Sections 29 and 33 hereof.

## D. TERMINATION

The appointing authority may terminate an employee for any single serious violation of District-METRO policy or for any cause, or combination of causes, identified in Section 30 of these Personnel Rules and Regulations..
2. Application of Disciplinary Action

Any employee may be subjected to disciplinary action for just and sufficient cause. Disciplinary action shall include being reprimanded in writing, being placed on suspension, being demoted and/or being terminated and/or any combination thereof:

Where the disciplinary action is for a suspension of more than five days, a demotion, or termination, the employee shall be given a written notice of the intent to take disciplinary action, including notice of the proposed effective date of said disciplinary action, the reasons for said action, charges, copies of materials relied upon, and notice of opportunity to respond prior to the imposition of said disciplinary action. The employee shall be given a written notice of action after the employee has been given the opportunity to respond. For a suspension of five days or fewer, the foregoing procedure shall apply except that the opportunity to

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respond need only be given within a reasonable time after the imposition of the disciplinary action.

Except as otherwise provided herein, discipline shall be administered as provided below:
A. Written letters of reprimand may be issued for any minor disciplinary cause.
B. An employee may be suspended, demoted or terminated for repeated minor disciplinary causes or for more majordisciplinary causes for a period not exceeding six months.
C. An employee may be suspended, demoted or terminated as a disciplinary action when job performance falls below satisfactory standards, or for other major disciplinary causes. AnAn employee may be demoted for cause for a disciplinary action in lieu of or in addition to a suspension or termination. If demotion occurs as a result of unsatisfactory work performance, such demotion shall follow a minimum period of not less than three months of documented, less than satisfactory job performance while on special evaluation status.
D. Anemployee may be suspended, demoted or terminated at any time as a disciplinary action for a single major or severe disciplinary cause.

The imposition of the above listed forms of discipline shall be based on the severity of the violation and/or number of violations that have occurred, the employee's employment history with the DISTRICTMETRO and in consideration of efforts made by an employee to rehabilitate him/herselfthemselves. A single major or severe disciplinary cause may be grounds for termination regardless of the employee's employment history or any attempt by the employee to rehabilitate him/herselfthemselves.

When it is determined that continued attendance at work by an employee would not be in the best interest of the DISTRICTMETRO, such employee may be suspended with pay and benefits pending completion of a disciplinary investigation. No such suspension with pay and benefits may exceed 30 calendar days.

It shall be customary, for minor violations, that the first violation results in a written reprimand; the second violation in a suspension; and the third violation in demotion or termination.

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For more major violations, the first violation shall result in suspension and the second in a longer suspension, demotion and/or termination. For severe violations, the first incident may result in demotion and/or termination.

When job performance falls below satisfactory standards, the employee may be demoted as a disciplinary action.

Determination of the severity of the violation and appropriate disciplinary action shall be at the discretion of the General ManagerCEO/General Manager or his/her designee. Regardless of other provisions of this section, an employee may be demoted or terminated for any first time violation of District-METRO policy or for any cause listed in Section 30 of these Rules and Regulations when demotion $\mathrm{m} 1 \mathrm{~d} /$ or termination is deemed to be appropriate by the Generat ManagerCEO/General Manager.

## SECTION 30: GROUNDS FORDISCIPLINARY ACTION

A. Cause for disciplinary action and/or termination shall include but not be limited to:

1. Insubordination to a supervisor in the course of employment Insubordination shall mean refusal or failure to perform lawful duties as assigned by an employee with authority to assign such duties.
2. Neglect of duty. Neglect of duty shall include failure to observe established DistricEMETRO or Departmental written operational procedures which shall be available at all applicable employee workstations.
3. Failure to perform assigned duties or failure to meet satisfactory work standards for the position.
4. Carelessness or misconduct in the discharge of assigned duties, which shall include (without limitation) recurrence of chargeable accidents.
5. Selling, trading, exchanging, distributing, or providing to any person, any narcotics, drugs or alcohol while on duty or on DistrictMETRO property or while wearing a DISTRICT-METRO uniform_ off-duty and observable by the public.
6. Possession of any narcotics or hallucinogenic substances or open containers of alcohol while on duty or on DISTRICT-METRO property or while wearing a DISTRICTMETRO uniform off-duty and observable by the public.

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7. Reporting to work intoxicated or ur1der-under the influence of alcohol, prescribed or over-the-counter medications in excess of prescribed dosages or other non-prescribed hallucinogenic substances, or becominH11Hg intoxicated or influenced by narcotics, drugs or alcohol while on duty, or on DISTRICT-METRO property, or while wearing a METRODISTRICT uniform. If there is a reasonable suspicion that an employee is so intoxicated or under the influence and the employee refuses to take a sobriety test in accordance with established METRODistrict procedures or refuses to release sobriety test results, he/shethey shall be considered to be under the influence.
8. The possession or use of any non-prescribed drug or use of a prescribed drug or narcotic which jeopardizes the safe operation of METRODISTRICT equipment, or in anyway endangers DISTRICT METRO employees or patrons or which violates any local ordinance or State or Federal law.
9. The consumption of alcohol or use of any narcotic, prescribed or nonprescribed, or hallucinogenic substance while in DISTRICT-METRO uniform and observed by or observable by the public.

I0. Actions, including misconduct, willful malfeasance or misfeasance, which reasonablye could have an adverse effect on the public or on other DISTRICFMETROemployees.
11. Possession or use of a weapon not authorized in writing by theDISTRICTMETRO while on duty or on BISTRICTMETRO property.
12. Conviction of a felony while employed by the DISTRICTMETRO where the General ManagerCEO/General Manager determines that continued employment of said employee would not be beneficial to theDISTRIGTMETRO.
13. Conviction of any crime involving moral turpitude, immoral acts or crimes of an immoral nature, crimes involving the sale of illicit drugs and/or crimes involving children, or conviction of any crime performed while on duty.
14. Disobedience of any written DISTRICT-METRO rule or regulation, policy, procedure or written department rule or regulation.
15. Violation of sick leave privileges, including use of sick leave for any reason other than those established in written operational procedures ${ }_{2}-$ or collective bargaining agreements, or leave subject to statutory protection; an unscheduled absence that would otherwise violate METRO's attendance policy; or excessive absenteeism.

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16. Dishonesty which shall include but not be limited to falsifying one's time card falsifying or other claims for reimbursement, or lying on application forms.
17. Misrepresentation of the employee's authority to represent theDISTRICTMETRO.
18. Theft, or unauthorized use, or taking of District-METRO property including, but not limited to: tools, supplies, vehicles and equipment
19. Failure to maintain a neat, clean personal appearance as established in writing by the department and/or to dress in clothing appropriate for the employee's assigned duties including the proper wearing and maintenance of any uniform prescribed by theDISTRICTMETRO.
20. Failure to comply with written safety rules and procedures, including failure to use appopiatepasondpodedive safety equipment.
21. Where employees are required as a part of their duties to represent theDISTRICTMETRO or to interact with the public or other employees, any act, habit, behavior, appearance, or combination of factors either on or off duty, that impairs the trust, safety or confidence, of the public or other employees as required of the employees to effectively perform their duties..
22. Mishandling, theft, or misappropriation of District-METRO fares, revenues, funds or monies.
23. For positions that require operation of DISTRICT-METRO vehicles, loss of privilege of, suspension of, or failure to obtain or maintain appropriate driver's license required by local ordinance or state or federal law, except, however, where the loss of privilege of, or suspension of such license is for medical reasons and the employee is out on an approved medical leave.
24. Use of abusive or offensive language directed toward an employee or the public while onduty.
25. Violation of the California State Vehicle Code while operating a DISTRICTMETRO vehicle.
26. Failure to follow the orders of a police, fire protection, or peace officer while conducting DISTRICT-METRO business or performing job duties.
27. Where an employee functions in a supervisory capacity, failure to employ reasonable and accepted management or supervisory practices in the supervision and management of employees assigned to thesupervisor.

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28. Assault and battery on another person while on duty or on DISTRICT METRO property.
29. Unauthorized absence from duty or work station or failure to be in attendance at the employee's assigned work station at the timeand place prescribed for the employee as defined in Section 30B. of these regulations..
B. Unauthorized absence from duty or work station shall include but not be limited to unexcused absence and unexcused lateness as defined in this section.
30. Unexcused absence is defined as being absent from duty for an entire work shift without prior authorization. An employee who remains out on an unexcused absence for 48 hours (two work shifts) or more without notification to his/hertheir supervisor shall be considered to have voluntarily resigned.
31. Unexcused lateness shall be defined as failure to be in attendance at the employees assigned work station at the time prescribed for the employee.

To ensure that a fair and equitable policy is established to control unexcused lateness consistent with the overall mission of theDISTRICTMETRO and its various subdivisions, the following rules shall be in effect. These rules shall apply to disciplinary action only, and shall be independent of the application of payroll procedures.
a. For employees required to be on time to insure-ensure continuity of bus service to the public the following policy shall be in effect.

Employees must report for their assignments within one (1) minute of their schedule report time or they will be charged with a missout Employees calling in sick must notify their work station at least sixty (60) minutes prior to their scheduled report time or they will be charged with a miss-out.

Disciplinary action for miss-outs shall be based on the following schedule. Miss-outs shall remain on an employee's record for six (6) months.

| One | (1) | Miss Out | Counseling/(non disciplinary) |
| :--- | :--- | :--- | :--- |
| Two | (2) | Miss Outs | Letter of Reprimand |
| Three | (3) | Miss Outs | One Day Suspension |
| Four | (4) | Miss Outs | Three Day Suspension |
| Five | (5) | Miss Outs | Subject to Termination |

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Employees who fail within one hundred eighty (180) minutes of their scheduled report time to report to work shall be charged with an additional miss-out for that day and shall be assessed an additional day's suspension.

Miss-Outs may be waived if an employee provides proof that she/hethey could not report on time due to the following:

1. Inability to report due to hospitalizationa statutorily protected absence
2. Involvement in automobileaccident
3. Natural disaster (excluding power failures)
4. Scheduled failure of publictransit
5. Traffic congestion due to accident or temporary construction.

Employees who fail to report as a result of DISTRICT-METRO scheduling errors shall not be charged with a miss-out
b. For employees required to be on tinletime to ensure continuity of work products including the provision of vehicle servicing, maintenance of vehicles, maintenance of DISTRICT-METRO facilities and equipment, and provision of dispatch and public information services, the following policy shall be in effect

Employees must report to their assignmentsnlents within five minutes of their scheduled report time or they will be charged with a late arrival.

Employees calling in sick are required to notify their department, or designated representative at least 60 minutes prior to their scheduled report time or they will be charged with a late arrival.

Disciplinary action for late arrivals should be based on the following schedule. Late arrivals shall remain on the employee record for six months.

| One | (1) | Late Arrival | Counseling |
| :--- | :--- | :--- | :--- |
| Two | (2) | Late Arrivals | Counseling |
| Three | (3) | Late Arrivals | Written Reprimand |
| Four | (4) | Late Arrivals | One Day Suspension |
| Five | (5) | Late Arrivals | Three Day Suspension |
| Six | (6) | Late Arrivals | Subject to Termination |

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Employees who fail within one hundred eighty (180) minutes of their scheduled report time to report to work or who fail to call in sick, or who fail to call in and obtain permission to come in later than one hundred eighty minutes, shall be charged with an additional late arrival for that day.

Late arrivals may be waived if an employee provides proof that he/shethey could not report on time due to one of the following:

1. Inability to report due to hospitalizationa statutorily protected absence
2 Involvement in an automobileaccident
2. Natural disaster (excluding power failures)
3. Schedule failure of public transit
5.. Traffic congestion due to an accident or temporary construction

Employees who fail to report as a result of BISTRICT-METRO scheduling errors shall not be charged with a late arrival.
c. For all other employees:

Employees who establish a pattern of unexcused lateness may be subject to disciplinary action.
d. The unexcused lateness rule for each department or subdivision thereof as appropriate, shall be written and posted at or near the applicable employee workstation

## SECTION 31: SEPARATION

Employees may be separated from service with the DistrictMETRO for reasons other than cause for disciplinary action. Separation may be by resignation, death, lay-off, retirement, work completion by provisional or temporary employees, or for other reasons.

## SECTION 32: MEDICALSEPARATION

The General ManagerCEO/General Manager may separate employees from service with theDistric $\pm$ METRO in cases where the employee, due to physical disability or mental incapacity is unable to perform the duties of the position to which he/she isthey are assigned; or in the cases where the employee has a protracted absence due to illness where the prospect of recovery within a reasonable period of time is not probable.

The DistrictMETRO shall make reasonable accommodation for an employee's physical disability or mental incapacity if the reasonable accommodation would allow the individual to perform the essential functions of the job, unless doing so would create an undue hardship. when that employee, with such accommodation, is capable of performing the duties of the iob to which

## Exhibit A

he/she is assigned. If the employee believes they need an accommodation because of their disability, the employee is responsible for requesting a reasonable accommodation from the Human Resources Department. The employee may make the request orally or in writing. After receiving the employee's oral or written request, the Human Resources Department will engage in an interactive dialogue with the employee to determine the precise limitations of the employee's disability and explore potential reasonable accommodations that could overcome those limitations. Individuals will not be retaliated against for requesting an accommodation in good faith. METRO expressly prohibits any form of discipline, reprisal, intimidation, or retaliation against any individual for requesting an accommodation in good faith.

## SECTION 33: APPEAL OF DISCIPLINARY ACTION TO THE BOARD OF

 DIRECTORSA regular employee who is suspended, demoted or terminated and who is not covered by a separate appeal process of an existing collective bargaining agreement, shall have the right to file a written notice of appeal of said suspension, demotion or termination with the Secretary to the DISTRICT Santa Cruz METRO Board of Directors within ten (10) days after mailing of the notice of disciplinary action. The DISTRICT Santa Cruz METRO Board of Directors shall hear the appeal or may delegate the authority to conduct the hearing to an appointed personnel committee composed of members of the DISTRICT-Santa Cruz METRO Board of Directors or to a hearing officer, but final determination shall be made by the DISTRICT Board of Directors. The determination of the DISTRICT Santa Cruz METRO Board of Directors shall be final. The judicial review of the DISTRICT Board of Directors' action shall be pursuant to the Code of Civil Procedure Section 1094.5 and subject to the time limitations for filing set forth in the Code of Civil Procedure, Section 1094.6.

## SECTION 34: SERVICE OF THE GENERALMANAGERCEO/GENERAL MANAGER

The Board of Directors shall appoint the General ManagerCEO/General Manager who shall have the responsibility for proper administration of the DistrictMETRO in accordance with state laws and such ordinances, resolutions and policies as may be established by the Board. The performance of the General ManagerCEO/General Manager shall be evaluated annually by the Board of Directors.

The General ManagexCEO/General Manager shall serve at the pleasure of the Board of Directors.

The Powers and duties of the General ManageæCEO/General Manager shall include the authority and responsibility of administering these Personnel Rules and Regulations and of serving as the appointing authority for all District-METRO employees. The General ManagełCEO/General Manager may designate in writing, in accordance with adopted District METRO job descriptions, the authority to appoint, evaluate and discipline District METRO employees.

## SECTION .35: BENEFITS

Each employee of the Santa Cruz Metropolitan Transit District appointed to a classified personnel position shall receive, in addition to the salary or wage rate adopted for said position, benefits as

## Exhibit A

identified in the executed Collective Bargaining Agreement, compensation plan or the specified group to which the employee belongs.

## SECTION 36: CONFLICT OF INTEREST/INCOMPATIBLE ACTIVITY

METRO is committed to achieving the highest standards of professionalism and ethical conduct in its operations and expects its employees to conduct their business according to the highest ethical standards of conduct and to comply with all applicable laws.

No employee of the Distric $\ddagger$ METRO shall engage in any arrangement or business which constitutes a conflict of interest or incompatible activity in regard to said employee's position. A designated employee, as defined in the DISTRICTMETRO'Ss adopted Conflict of Interest Code, shall disqualify him/herselfthemselves from making or participating in the making of any decisions which will foreseeably have a material financial effect, distinguishable from its effect on the public generally, on any reportable interest of that employee (except sources of gifts less than $\$ 50$ ) or upon any business entity in which the designated employee holds a position of management or is a director, officer, partner, trustee, or employee. METRO further prohibits all employees from using their position with METRO and its relationship with its customers, vendors, suppliers, or contractors for private gain or to obtain benefits for themselves or members of their family. No designated employee shall be prevented from making or participating in the making of any decision to the extents that hishertheir participation is legally required for the decision to be made.

If you become aware of any potential conflict of interest or ethical concern regarding your employment or another employee at METRO, you must promptly speak to, write or otherwise contact your direct supervisor or, if the conduct involves your direct supervisor, the next level above your direct supervisor as soon as possible. You should be as detaited as possible. METRO will investigate all concerns regarding conflicts of interest, determine whether a conflict of interest exists, and what action should be taken. METRO prohibits any form of discipline, reprisal, intimidation or retaliation for reporting a potential conflict of interest or violation of this policy or cooperating in related investigations.

## SECTION 37: AFFIRMATIVE ACTION PROGRAM

The BISTRICT Santa Cruz METRO Board of Directors has adopted an Affirmative Action Program which insures compliance with the Civil Rights Act of 1964, and Equal Opportunity Act of 1972.

It shall be the policy and practice of the DISTRICTMETRO to plan, implement and administer all personnel and employment policies, procedures and programs without regard to race, religion (including religious beliefs, observance and practice, and dress or grooming), color, national origin, ancestry, gender, sex (including pregnancy, childbirth, breastfeeding, or medical conditions related to pregnancy), sexual preferenceorientation, marital status, military or veteran status, age, genetic information, medical condition, or physical or mental handicap-disability when $_{2}$ with reasonable accommodation ${ }_{2}$ the individual can perform the duties of the job. This policy shall apply to all employees, interns, and applicants for employment and to all aspects of employment including recruitment, selection, appointment, training, promotion, reclassification, transfer, demotion, termination, layoff, reinstatement, compensation and discipline.

## Exhibit A

SECTION 38: REVIEW BY GENERALMANAGERCEO/GENERAL MANAGER
Any employee who is dissatisfied with the application of the Personnel Rules and Regulations may submit in writing to the General ManagerCEO/General Manager such notice of dissatisfaction or concern for review.

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DATE: February 28, 2020
TO: Board of Directors
FROM: Angela Aitken, Chief Financial Officer
SUBJECT: CONSIDERATION OF DECLARING VEHICLES ANDIOR EQUIPMENT AS EXCESS FOR PURPOSES OF DISPOSAL OR AUCTION

## I. RECOMMENDED ACTION

That the Board of Directors approve a resolution declaring vehicles and/or obsolete equipment as ready for disposal or auction and direct the CEO to dispose of the surplus items in conformance with METRO's Administrative Policy Number AP-2020 - Fixed Assets and Inventoried Items.

## II. SUMMARY

- In accordance with Santa Cruz Metropolitan Transit District's (METRO) policy on disposal of fixed assets, at least once per year the Chief Financial Officer shall recommend to the Board of Directors a list of items to be declared excess with appropriate action for disposal.
- Vehicles and/or equipment have exceeded their useful lives and are no longer needed by METRO.
- Staff recommends that the Board of Directors approve the resolution for the disposal or auction of excess property (Attachment A) and declare the item(s) listed in Exhibit A as excess and direct staff to use appropriate action for disposal.


## III. DISCUSSION/BACKGROUND

The following vehicles/equipment identified in the Excess Vehicle \& Equipment Listing (Exhibit A) have become obsolete and surpassed their useful life expectancy:

- One (1) 1985 Clark Tow Tractor
- Two (2) 2003 New Flyer Buses
- One (1) 2003 Ford Goshen
- Two (2) 1998 New Flyer Buses
- One (1) Jet 1550 Lathe Machine

The vehicles and equipment recommended for disposal are all fully depreciated, so there is no financial obligation to a granting agency with regard to the
recommended disposal. METRO no longer has a need for these vehicles and equipment, therefore they are recommended for disposal at this time.

Disposal of these assets has been coordinated with management and staff in processing them for disposal and auction if appropriate.

Staff recommends that the Board of Directors approve a resolution (Attachment A) and declare the items listed in Exhibit A as excess and direct staff to use appropriate action for disposal.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This report pertains to Financial Stability, Stewardship, \& Accountability.

## V. FINANCIAL CONSIDERATIONS/IMPACT

The estimated gross market value of these vehicles and equipment is approximately $\$ 6,800$. All vehicles and equipment have reached the end of their useful life and are obsolete. There is no financial impact because of these disposals.

Any revenue generated from the sale of these vehicles and parts will be recorded as income in the current fiscal year's operating budget to 'Gain / Loss Disposal on Assets' budget account 407090-100.

## VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

- Keep the vehicles and equipment in inventory. Staff does not recommend this alternative because the vehicles have exceeded their useful life and are cost prohibitive to repair; the lathe is no longer used.


## VIII. ATTACHMENTS

Attachment A: Resolution to Approve for the Disposal or Auction of Excess Property

Exhibit A: Excess Vehicle \& Equipment Listing-as of February 28, 2020

Prepared by: Debbie Kinslow, Finance Deputy Director

## IX. APPROVALS

Approved as to fiscal impact: Angela Aitken, Chief Financial Officer


Alex Clifford, CEO/General Manager


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# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.
On the Motion of Director:
Duly Seconded by Director:
The Following Resolution is Adopted:

## RESOLUTION TO APPROVE THE DISPOSAL OR AUCTION OF EXCESS ASSETS

WHEREAS, the Santa Cruz Metropolitan Transit District (District), receives federal financial assistance from the Federal Transit Administration (FTA) to acquire real property, equipment and supplies, and rolling stock; and

WHEREAS, all such assets must be managed, used, and disposed of in accordance with applicable laws and regulations; and

WHEREAS, the FTA prescribes the method and delivers guidance to public transit operators to comply with grant management requirements in accordance with the regulations in Title 49 Code of Federal Regulations, part 24 (49CFR 24) and FTA Circular 5010.1E; and

WHEREAS, the acquisition cost of each item identified as excess is greater than \$5,000; and

WHEREAS, the District has determined that it is necessary to either dispose of the property, and/or to place the items up for auction.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT, that it hereby resolves, determines and orders as follows:

1. The following assets are declared excess property on the Excess Vehicle \& Equipment Listing as of 02/28/2020, "Exhibit A" and may be disposed of or auctioned as such:
a. "One (1) 1985 Clark Tow Tractor";
b. "Two (2) 2003 New Flyer Buses";

## Attachment A

Resolution No. $\qquad$
Page 2 of 3
c. "One (1) 2003 Ford Goshen ";
d. "Two (2) 1998 New Flyer Buses";
e. "One (1) Jet 1550 Lathe Machine";

PASSED AND ADOPTED by the Board of Directors of the Santa Cruz Metropolitan Transit District on February 28, 2020, by the following vote:

AYES: DIRECTORS -
NOES: DIRECTORS -
ABSENT: DIRECTORS -
ABSTAIN: DIRECTORS -

> Board Chair

ATTEST:

## ALEX CLIFFORD

CEO/General Manager

APPROVED AS TO FORM:

JULIE SHERMAN
General Counsel

## Attachment A

Resolution No.
Page 3 of 3

## EXHIBIT A, SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

 RESOLUTION NO.SANTA CRUZ METROPOLITAN TRANSIT DISTIRCT EXCESS VEHICLE \& EQUIPMENT LISTING AS OF 02/28/2020
(Attached)


Exhibit A

DATE: February 28, 2020


FROM: Eddie Benson, Maintenance Manager

## SUBJECT: CONSIDERATION OF AWARD OF CONTRACT TO FASTENAL COMPANY FOR FASTENERS, ELECTRICAL TERMINALS AND MISCELLANEOUS ITEMS NOT TO EXCEED \$60,000

## I. RECOMMENDED ACTION

1) That the Board of Directors authorize the CEO to execute a contract with Fastenal Company for Fasteners, Electrical Terminals and Miscellaneous Items in an amount not to exceed \$60,000 for a two-year period, with options to extend the contract for a total term of four years; and,
2) That the Board of Directors authorize the CEO to execute future amendments with Fastenal Company for the options to extend the contract term, increasing the contract total for each option year as required, not to exceed a total value of $\$ 120,000$ for the full four years.

## II. SUMMARY

- The Santa Cruz Metropolitan Transit District (METRO) has a need for Fasteners, Electrical Terminals and Miscellaneous Items.
- A formal request for proposals was conducted to solicit proposals from qualified firms. Three firms submitted proposals for METRO's review.
- A three-member evaluation team composed of METRO staff reviewed and evaluated the proposals, and is recommending an award to Fastenal Company, the highest ranked firm.


## III. DISCUSSION/BACKGROUND

METRO's maintenance department uses a wide variety of fasteners and electric terminals in repairing revenue and non-revenue fleets, as well as repair of facilities. METRO has used Kimball Midwest as a supplier for these items for many years. However, the contract with Kimball expired with no further options to renew, and METRO issued a new formal procurement for these supplies.

On November 26, 2019, METRO legally advertised and distributed Request for Proposals (RFP) No. 20-08 to nine firms, posted notice on its website, and sent email notices to all GovDelivery subscribers. On January 6, 2020, proposals were received and opened from three firms. A list of these firms is provided in

Attachment A. A three-member evaluation team composed of METRO staff has reviewed and evaluated the proposals.

The evaluation team used the following criteria as contained in the Request for Proposals:

| Evaluation Criteria |
| :--- |
| Pricing |
| Quality of product |
| Warehouse locations, fill rate, shipping |
| Warranty |
| Training |

The evaluation team determined that the proposal submitted by Fastenal Company represented the best value to METRO. Staff is recommending the following actions: 1) that the Board of Directors authorize the CEO to execute a two-year contract on behalf of METRO with Fastenal Company for Fasteners, Electrical Terminals and Miscellaneous Items in an amount not to exceed $\$ 60,000$; and 2) that the Board of Directors authorize the CEO to execute two future one-year contract extensions with Fastenal Company, for a total anticipated contract value not to exceed $\$ 120,000$ and a total term not to exceed four years.

The Contractor will provide all services meeting all METRO's specifications and requirements of the contract. Eddie Benson, Maintenance Manager, will serve as the Contract Administrator and will ensure contract compliance.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This contract aligns to the following strategic priorities:

- Financial Stability, Stewardship \& Accountability
- Service Quality and Delivery
- State of Good Repair


## V. FINANCIAL CONSIDERATIONSIIMPACT

The base value of the contract is $\$ 60,000$ for the first two years. Should both of the one-year options be exercised, the total four-year value of the contract is anticipated to be $\$ 120,000$. Funds to support this contract are included in the Fleet Maintenance and Facilities Maintenance FY20-FY22 Repairs and Maintenance (504409) and Parts \& Supplies (non-inventory, 504421) Operating
budgets. Since this is a multi-year contract, the Department Managers will be responsible for budgeting this expense each fiscal year.
VI. CHANGES FROM COMMITTEE

N/A.

## VII. ALTERNATIVES CONSIDERED

Staff could continue to order supplies from Kimball Midwest under a Blanket Purchase Order, but due to the dollar amount spent for these supplies every year, a formal procurement is warranted and staff determined that the proposal submitted by Fastenal Company represented the best value to METRO.
VIII. ATTACHMENTS

Attachment A: List of Responding Firms
Attachment B: Contract with Fastenal Company

Note: A full copy of the Contract is available on request.

Prepared by: Joan Jeffries, Purchasing Assistant

## Board of Directors

February 28, 2020

## Page 4 of 4

## IX: APPROVALS

Approved as to fiscal impact: Angela Aitken, CFO


Alex Clifford, CEO/General Manager


## Attachment A



Responding Firms for RFP No. 20-08

## Fasteners, Electrical Terminals and Miscellaneous Items

Received by January 6, 2020 at 5:00 PM

| Offeror | City | State |
| :--- | :--- | :---: |
| Fastenal Company | Winona | MN |
| Kimball Midwest | Sparks | NV |
| Lawson Products, Inc. | Chicago | IL |

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# Attachment B 

Contract Number 20-08<br>For Fasteners, Electrical Terminals and Miscellaneous Items

THIS CONTRACT is made effective on February 28, 2020 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT ("Santa Cruz METRO"), a political subdivision of the State of California, and Fastenal Company ("Contractor").

## 1. RECITALS

1.1 Santa Cruz METRO's Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and which has its principal office at 110 Vernon Street, Santa Cruz, California 95060 .
1.2 Santa Cruz METRO's Need for Fasteners, Electrical Terminals and Miscellaneous Items

Santa Cruz METRO issued a Request for Proposals, dated November 26, 2019 setting forth specifications for Fasteners, Electrical Terminals and Miscellaneous Items. The Request for Proposal is attached hereto and incorporated herein by reference as Exhibit A.
1.3 Contractor's Proposal

Contractor is a firm qualified to provide fasteners, Electrical Terminals and Miscellaneous Items and whose principal place of business is 124 River Street, Santa Cruz, CA 95060.

Pursuant to the Request for Proposals issued by Santa Cruz METRO, Contractor submitted a proposal for Fasteners, Electrical Terminals and Miscellaneous Items, which is attached hereto and incorporated herein by reference as Exhibit B.

### 1.4 Selection of Contractor and Intent of Contract

On January 28, 2020, Santa Cruz METRO selected Contractor as the offeror whose proposal was most advantageous to Santa Cruz METRO to provide the fasteners, Electrical Terminals and Miscellaneous Items described herein.

Santa Cruz METRO and Contractor agree as follows:

## 2. INCORPORATED DOCUMENTS AND APPLICABLE LAW

2.1 Documents Incorporated in this Contract

The documents listed below are attached to this Contract and by reference made a part hereof. This is an integrated Contract. This writing constitutes the final expression of the parties' Contract, and it is a complete and exclusive statement of the provisions of that Contract.

## Attachment B

## A. Exhibit A

Santa Cruz METRO's "Request for Proposals" Number 20-08, dated November 26, 2019 for Fasteners, Electrical Terminals and Miscellaneous Items
B. Exhibit B (Contractor's Proposal)

Fastenal's Proposal to Santa Cruz METRO for Fasteners, Electrical Terminals and Miscellaneous Items, signed by Contractor and dated January 6, 2020.
C. Exhibit C. State of California Contract \#7-18-51-01, dated April 25, 2018

NASPO ValuePoint Master Agreement dated 04/25/2018 with an expiration date of 06/30/2023.

### 2.2 Conflicts

Where in conflict, the provisions of this writing supersede those of the above-referenced documents, Exhibits A, B and C. Where in conflict, the provisions of Exhibit A supersede Exhibit B and C.

### 2.3 Recitals

The Recitals set forth in Article 1 are part of this Contract.

## 3. DEFINITIONS

3.1 General

The terms below (or pronouns in place of them) have the following meaning in the Contract:
3.1.1 CONTRACT - The Contract consists of this document, the attachments incorporated herein in accordance with Article 2.
3.1.2 CONTRACTOR - The Contractor selected by Santa Cruz METRO for this project in accordance with the Request for Proposals issued November 26, 2019.
3.1.3 CONTRACTOR'S STAFF - Employees of Contractor.
3.1.4 DAYS - Calendar days.
3.1.5 OFFEROR - Contractor whose proposal was accepted under the terms and conditions of the Request for Proposals issued November 26, 2019.
3.1.6 PROVISION - Any term, agreement, covenant, condition, clause, qualification, restriction, reservation, or other stipulation in the Contract that defines or

## Attachment B

otherwise controls, establishes, or limits the performance required or permitted by either party.
3.1.7 SCOPE OF WORK (OR "WORK") - The entire obligation under the Contract, including, without limitation, all labor, equipment, materials, supplies, transportation, services, and other work products and expenses, express or implied, in the Contract.

## 4. TIME OF PERFORMANCE

### 4.1 Term

The term of this Contract will be for a period not to exceed two (2) years and shall commence upon the execution of the Contract by Santa Cruz METRO.

At the option of Santa Cruz METRO, this Contract agreement may be renewed for two (2) additional one (1) year terms.

## 5. COMPENSATION

### 5.1 Terms of Payment

Upon written acceptance, Santa Cruz METRO agrees to pay Contractor as identified in the Proposal, Exhibit B, Attachment 1 and State Contract, Exhibit C. Upon satisfactory delivery of materials under the terms and provisions of this Contract, Santa Cruz METRO agrees to pay Contractor within thirty (30) days thereof. Contractor understands and agrees that if they exceed the $\$ 60,000$ maximum amount payable under this contract, that it does so at its own risk.

### 5.2 Invoices

Contractor shall submit invoices with a purchase order number provided by Santa Cruz METRO on a monthly basis. Contractor's invoices shall include detailed records showing actual time devoted, work accomplished, date work accomplished, personnel used, and amount billed per hour. Expenses shall only be billed if allowed under the Contract.

Said invoice records shall be kept up-to-date at all times and shall be available for inspection by Santa Cruz METRO (or any grantor of Santa Cruz METRO, including, without limitation, any State or Federal agency providing project funding or reimbursement) at any time for any reason upon demand for not less than four (4) years after the date of expiration or termination of the Contract. Under penalty of law, Contractor represents that all amounts billed to Santa Cruz METRO are (1) actually incurred; (2) reasonable in amount; (3) related to this Contract; and (4) necessary for performance of the project.

## Attachment B

## 6. NOTICES

All notices under this Contract shall be deemed duly given upon delivery, if delivered by hand, or three (3) days after posting if sent by registered mail, receipt requested, to a party hereto at the address herein under set forth, or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO

Santa Cruz Metropolitan Transit District<br>110 Vernon Street<br>Santa Cruz, CA 95060

Attention: Greg Willis, Purchasing Manager
(831) 420-2570
gwillis@scmtd.com

## CONTRACTOR

Fastenal Company<br>124 River Street<br>Santa Cruz, CA 95060<br>Attention: Shauna Brown, Government Sales Specialist (209) 564-1178<br>shaubrow@fastenal.com

The parties agree that this Contract, agreements ancillary to this Contract, and related documents to be entered into this Contract will be considered executed when the signature of a party is delivered by scanned image as an attachment to electronic mail. Such scanned signature must be treated in all respects as having the same effect as an original signature. Each party further agrees that this Contract may be executed in two or more counterparts, all of which constitute one and the same instrument.

## Attachment B

## 7. AUTHORITY

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into this Contract. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

Signed on $\qquad$

Santa Cruz METRO -
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT
Alex Clifford, CEO/General Manager

## CONTRACTOR

Fastenal Company
Charles Miller, Executive V.P


Approved as to Form:
Julie A. Sherman, General Counsel


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DATE: February 28, 2020
TO: Board of Directors
FROM: Eddie Benson, Maintenance Manager

## SUBJECT: CONSIDERATION OF AWARD OF CONTRACT TO S \& A SYSTEMS, INC. FOR A FLUID MANAGEMENT SYSTEM NOT TO EXCEED \$188,054

## I. RECOMMENDED ACTION

That the Board of Directors authorize the CEO to execute a contract with
S \& A Systems, Inc. for a Fluid Management System in an amount not to exceed \$188,054 for a three-year period

## II. SUMMARY

- The Santa Cruz Metropolitan Transit District (METRO) has a need for a Fluid Management System.
- A formal request for proposals was conducted to solicit proposals from qualified firms. Three firms submitted proposals for METRO's review.
- A four-member evaluation team composed of METRO staff reviewed and evaluated the proposals, and is recommending an award to S \& A Systems, Inc. for a Fleetwatch system, the highest ranked firm.


## III. DISCUSSION/BACKGROUND

METRO has been using Fuel Force as our fluid management system since the fueling facility was placed into service several years ago. During that time, we have had accuracy and reliability issues. These issues can be attributed to the age of components as well as human factors involved in the input of data.

Currently, we manually input the vehicle ID and mileage before we begin the fueling process. Since the inception of the current system (Fuel Force), we have seen numerous mistakes where information is entered incorrectly. Moving to the Fleetwatch system removes human error and allows for more accurate recordkeeping. The Fleetwatch system automatically detects the vehicle ID and mileage of the vehicle. It also allows for dispensing of the appropriate fluid for the vehicle; thus eliminating human error from the data gathering and fluid selection process.

The reliability of our current system has played a major factor in delaying our ability to generate reports in a timely fashion. The current system significantly
lags in the reporting of miles run by a vehicle as well as the quantities of each fluid used. This delay has been increasing in frequency as the system ages.

Currently we are receiving information that is six days late. For example: We receive the fueling report from January 1st on January $7^{\text {th }}$, thus causing a delay in updating our asset management system. Keeping the asset management system up to date is critical to maintaining our fleet. An asset management system that is up to date would allow us to monitor our fleet's condition and allow accurate reporting to NTD, CalTIP and other reporting agencies.

On November 22, 2019, METRO legally advertised and distributed Request for Proposals (RFP) No. 20-05 to 16 firms, posted notice on its website, and sent email notices to all GovDelivery subscribers.

The RFP separated the scope of services into Phase 1 and Phase 2. Phase 1 involves supplying and installing a fuel management system into two fueling lanes at METRO's Fuel \& Wash Facility, and supplying and installing mileage and data logging equipment onto METRO's fixed route buses.

Phase 2 involves supplying and installing tank monitoring equipment on all diesel and fluid tanks at both the fuel \& wash facility and the maintenance shop, as well as installing mileage capture readers and data logging equipment on paratransit vehicles, among other tasks.

On January 24, 2020, proposals were received and opened from three firms. A list of these firms is provided in Attachment A. A four-member evaluation team composed of METRO staff has reviewed and evaluated the proposals. The evaluation team used the following criteria as contained in the Request for Proposals:

| Evaluation Criteria |
| :--- |
| Qualifications and recent experience |
| Understanding of and technical approach to Project requirements |
| Cost proposal |
| Quality of relevant experience of offeror's key staff |
| Experience with government agencies |
| References |

The evaluation team determined that the proposal submitted by S \& A Systems, Inc. represented the best value to METRO. Staff is recommending that the Board of Directors (Board) authorize the CEO to execute a three-year contract on behalf of METRO with S \& A Systems, Inc. for a Fleetwatch system for Phase 1 of this project in an amount not to exceed $\$ 188,054$. The contract
contains the option to renew the agreement for two additional three-year terms should Phase 2 be implemented.

The Contractor will provide all services meeting all METRO's specifications and requirements of the contract. Eddie Benson, Maintenance Manager, will serve as the Contract Administrator and will ensure contract compliance.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This project aligns to the following strategic priorities:

- Financial Stability, Stewardship \& Accountability
- Internal and External Technology
- State of Good Repair


## V. FINANCIAL CONSIDERATIONSIIMPACT

This action will authorize a three-year contract with a not-to-exceed total of $\$ 188,054$ for Phase 1 of a Fluid Management System. Funding for \$180,000 of Phase 1 is available through the FTA 5339a FY17 grant. The remainder, $\$ 8,054$, is available from the Miscellaneous Capital Contingency $\$ 800 \mathrm{~K}$ fund. The balance remaining in this fund would be \$759,946.

S \& A Systems, Inc.'s proposal for Phase 2 of this project is $\$ 650,759.33$. The funding for Phase 2 has yet to be identified. This phase of the project has been added to the Unfunded Capital List. Should funding be found, staff will return to the Board with the details and a request to authorize proceeding with Phase 2.

## VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

- Do nothing. Staff does not recommend this as Fuel Force is outdated and unreliable due to aging software and components hindering its ability to generate accurate reports. Fleetwatch is well recognized throughout the industry. The Fleetwatch system meets METRO's current needs as an accurate and reliable system. Various transit agencies across the nation utilize this system with great success.
- Do in-house - Staff does not recommend this, as we lack the expertise to create a "custom" fluid management system


## VIII. ATTACHMENTS

Attachment A: List of Responding Firms

## Attachment B: Contract with S \& A Systems, Inc.

## Note: A full copy of the Contract is available on request.

Prepared by: Joan Jeffries, Purchasing Assistant Tony Castillo, Fleet Supervisor

## IX: APPROVALS

Approved as to fiscal impact: Angela Aitken, CFO


Alex Clifford, CEO/General Manager


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## Attachment A



## Responding Firms for RFP No. 20-05

Fluid Management System
Received by January 24, 2020 at 5:00 PM

| Offeror | City | State |
| :--- | :--- | :--- |
| Fleet Data Systems, LLC | San Carlos | CA |
| Multiforce System Corporation (FUEL FORCE) | Princeton | NJ |
| S \& A Systems, Inc. (FLEETWATCH) | Rockwall | TX |

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# Attachment B <br> PROFESSIONAL SERVICES CONTRACT FOR FLUID MANAGEMENT SYSTEM NO 20-05 

THIS CONTRACT is made effective on February 28, 2020 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT ("Santa Cruz METRO"), a political subdivision of the State of California, and S\&A Systems, Inc., FLEETWATCH INSTALLATIONS ("Contractor").

## 1. RECITALS

1.1 Santa Cruz METRO's Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and which has its principal office at 110 Vernon Street, Santa Cruz, California 95060.
1.2 Santa Cruz METRO’s Need for a FLUID MANAGEMENT SYSTEM

Santa Cruz METRO has the need for FLUID MANAGEMENT SYSTEM. In order to obtain these services, Santa Cruz METRO issued Request for Proposals, dated November 21, 2019, setting forth specifications for such services. The Request for Proposals is attached hereto and incorporated herein by reference as Exhibit A.
1.3 Contractor's Proposal

Contractor is a firm qualified to provide fluid management systems and whose principal place of business is 992 Sids Rd, Rockwall, Texas 85032. Pursuant to the Request for Proposals issued by Santa Cruz METRO, Contractor submitted a proposal for a fluid management system, which is attached hereto and incorporated herein by reference as Exhibit B and Exhibit C.
1.4 Selection of Contractor and Intent of Contract

On January 30, 2020, Santa Cruz METRO selected S\&A Systems, Inc., FLEETWATCH INSTALLATIONS as the offeror whose proposal was most advantageous to Santa Cruz METRO to provide the FLUID MANAGEMENT SYSTEM described herein. This Contract is intended to fix the provisions of these services.

Santa Cruz METRO and Contractor agree as follows:

## 2. INCORPORATED DOCUMENTS AND APPLICABLE LAW

2.1 Documents Incorporated in this Contract

The documents listed below are attached to this Contract and by reference made a part hereof. This is an integrated Contract. This writing constitutes the final expression of the parties' Contract, and it is a complete and exclusive statement of the provisions of that Contract, except for written amendments, if any, made after the date of this Contract in accordance with Part IV, Section 12.15 of the General Conditions to the Contract (Exhibit A).
A. Exhibit A

Santa Cruz METRO’s "Request for Proposals" dated November 21, 2019, including the following Four (4) Addendums:

1. Addendum No. 1 dated December 10, 2019
a. Attachment A to Addendum No. 1, REVISED Cost Proposal Form
2. Addendum No. 2 dated December 23, 2019
3. Addendum No. 3 dated January 10, 2020
4. Addendum No. 4 dated January 17, 2020

## Attachment B

B. Exhibit B (Contractor's Proposal)

Contractor's Proposal to Santa Cruz METRO for FLUID MANAGEMENT SYSTEM, signed by Contractor and dated January 24, 2020.
C. Exhibit C. Contractor's Best and Final Offer dated February 6, 2020.
D. Exhibit D. Contractor's Statement of Intent to Pay Prevailing Wage County of Santa Cruz, California signed February 4, 2020.
2.2 Conflicts

Where in conflict, the provisions of this writing supersede those of the above-referenced documents, Exhibits A,B, C and D. Where in conflict, the provisions of Exhibit A supersede Exhibit B, C and D..
2.3 Recitals

The Recitals set forth in Article 1 are part of this Contract.

## 3. DEFINITIONS

3.1 General

The terms below (or pronouns in place of them) have the following meaning in the Contract:
3.1.1 CONTRACT - The Contract consists of this document, the attachments incorporated herein in accordance with Article 2, and any written amendments made in accordance with Part IV, Section 12.15 of the General Conditions to the Contract.
3.1.2 CONTRACTOR - The Contractor selected by Santa Cruz METRO for this project in accordance with the Request for Proposals issued November 21, 2019.
3.1.3 CONTRACTOR'S STAFF - Employees of Contractor.
3.1.4 DAYS - Calendar days.
3.1.5 OFFEROR - Contractor whose proposal was accepted under the terms and conditions of the Request for Proposals issued November 21, 2019.
3.1.6 PROVISION - Any term, agreement, covenant, condition, clause, qualification, restriction, reservation, or other stipulation in the Contract that defines or otherwise controls, establishes, or limits the performance required or permitted by either party.
3.1.7 SCOPE OF WORK (OR "WORK") - The entire obligation under the Contract, including, without limitation, all labor, equipment, materials, supplies, transportation, services, and other work products and expenses, express or implied, in the Contract.

## 4. TIME OF PERFORMANCE

### 4.1 Term

The term of Phase 1 of this Contract will be for a period not to exceed Three (3) years and shall commence upon the execution of the Contract by Santa Cruz METRO. At the option of Santa Cruz METRO, this Contract agreement may be renewed for two (2) additional three (3) year terms during which Phase II will be completed.

## Attachment B

## 5. COMPENSATION

5.1 Terms of Payment

Santa Cruz METRO shall compensate Contractor in an amount not to exceed the prices set forth in Contractor's Best and Final Offer dated February 6, 2020. Santa Cruz METRO shall reasonably determine whether work has been successfully performed for purposes of payment. Compensation shall be made within thirty (30) days of Santa Cruz METRO's written Final Acceptance of Contractor's written invoice for said work. Contractor understands and agrees that if it exceeds the $\$ 188,053.97$ (one hundred eightyeight thousand fifty-three dollars and ninety-seven cents) maximum amount payable under this Contract, it does so at its own risk.
5.1.1 Contract Price Elements
5.1.1.1 Supply and Install FMS in two (2) Service Lanes for 2 Fuels (Diesel and CNG) and 2 Fluids on 2 Reels, 1 DEF tote.

| Total Equipment and Software | $\$ 61,073.18$ |
| :--- | ---: |
| Sales Tax 9.25\% | $5,659.27$ |
| S\&A Installation | $\underline{32,430.00}$ |
|  |  |
| Total Equipment and Installation | $\$ 99,152.45$ |
|  |  |
| Software and License Fees | $3,866.25$ |
| Year 2 | $3,962.91$ |
| Year 3 |  |
|  |  |
| Extended Hardware Warranties | $3,510.00$ |
| Year 2 | $3,597.75$ |
| Year 3 |  |

## Grand Total FMS in Two (2) Fuel Lanes $\mathbf{\$ 1 1 4 , 0 8 9 . 3 6}$

5.1.1.2 Supply and Install Vehicle Equipment on 94 Fixed Route Buses

A Supply and Install FMS in two (2) Service Lanes for 2 Fuels (Diesel and CNG) and 2 Fluids on 2

B $\quad$ Bus Mileage Collection Equip
JX-55 Data Logger (Qty 94) 51,244.81
Sales Tax 9.25\% 4,338.81
C $\quad$ Bus Mileage Installation - $\quad 17,390.00$
Collection Equipment JX-55
Data Logger (Qty 94)
D Extended Hardware Warranties
Year $2 \quad 2,632.00$
Year $3 \quad 2,697.61$

## Grand Total BusData Logging Equipment \$73,964.61

GRAND TOTAL CONTRACT NOT TO EXCEED PRICE: $\underline{\mathbf{1 8 8}, 053.97}$
5.2 Invoices

Contractor shall submit invoices with a purchase order number provided by Santa Cruz METRO upon Santa Cruz METRO's issuance of Final Acceptance of each Item of Work. Invoices must correspond to prices set forth in Contractor's cost proposal form. Said invoice records shall be kept up-to-date at all times

## Attachment B

and shall be available for inspection by Santa Cruz METRO (or any grantor of Santa Cruz METRO, including, without limitation, any State or Federal agency providing project funding or reimbursement) at any time for any reason upon demand for not less than four (4) years after the date of expiration or termination of the Contract. Under penalty of law, Contractor represents that all amounts billed to Santa Cruz METRO are (1) actually incurred; (2) reasonable in amount; (3) related to this Contract; and (4) necessary for performance of the project.

## 6. NOTICES

All notices under this Contract shall be deemed duly given upon delivery, if delivered by hand, or three (3) days after posting if sent by registered mail, receipt requested, to a party hereto at the address hereinunder set forth, or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO<br>Santa Cruz Metropolitan Transit District<br>110 Vernon Street<br>Santa Cruz, CA 95060<br>Attention: Alex Clifford, CEO<br>S\&A Systems, Inc., FLEETWATCH INSTALLATIONS<br>S\&A Systems, Inc., FLEETWATCH INSTALLATIONS<br>992 Sids Road<br>Rockwell, TX 75087<br>Attention: Don Srygley, President

## 7. ACCEPTANCE OF ELECTRONIC SIGNATURES AND COUNTERPARTS

The parties agree that this Contract, agreements ancillary to this Contract, and related documents to be entered into this Contract will be considered executed when the signature of a party is delivered by scanned image as an attachment to electronic mail. Such scanned signature must be treated in all respects as having the same effect as an original signature. Each party further agrees that this Contract may be executed in two or more counterparts, all of which constitute one and the same instrument.

## Attachment B

## 8. AUTHORITY

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into this Contract. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

Signed on $\qquad$

Santa Cruz METRO -
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT
Alex Clifford, CEO/General Manager

Contractor -
S \& A Systems, Inc.
Don Srygley, President


Approved as to Form:
Julie A. Sherman, General Counsel


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DATE: February 28, 2020
TO: Board of Directors
FROM: Isaac Holly, I.T. and I.T.S. Director
SUBJECT: CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A $3^{\text {RD }}$ CONTRACT AMENDMENT WITH APOLLO VIDEO TECHNOLOGY TO INCREASE THE CONTRACT TOTAL BY \$100,000 FOR ONBOARD BUS VEHICLE SECURITY SURVEILLANCE

## I. RECOMMENDED ACTION

That the Board of Directors authorize the Santa Cruz METRO CEO to execute a $3^{\text {rd }}$ contract amendment with Apollo Video Technology to increase the contract total by $\$ 100,000$ for Onboard Bus Vehicle Security Surveillance, thereby increasing the total contract authority from \$1,223,190 to \$1,323,190

## II. SUMMARY

- The Santa Cruz Metropolitan Transit District (METRO) entered into a contract with Apollo Video Technology for Onboard Bus Vehicle Security Surveillance in October 2017.
- To date, a video surveillance system has been installed on a total of 58 fixed route buses.
- In November 2019, the Board approved allocating an additional \$100,000 to install video surveillance systems on 6 more buses, completing the Cameras on Buses project.
- Apollo Video Technology has prepared a proposal for the additional installations.
- Staff is requesting authority to amend the contract with Apollo Video Technology to add the Board-approved funds.


## III. DISCUSSION/BACKGROUND

METRO entered into a contract with Apollo Video Technology for Onboard Bus Vehicle Security Surveillance on October 27, 2017. Since then, vehicle security surveillance systems have been successfully installed on the entire fleet of paratransit vehicles. However, due to funding constraints, surveillance systems have only been installed on a total of 58 fixed route buses.

On November 15, 2019, the Board approved utilizing \$100,000 from the one-time carryover balance of $\$ 4.3$ million in funding from the FY19 budget year to install
surveillance systems on 6 more buses, which would complete the Cameras on Buses project. The remaining buses will be replaced soon and will be ordered with surveillance equipment.

Apollo Video has prepared a proposal for these 6 additional surveillance systems, which is utilizing GSA Contract pricing. The total proposed is $\$ 89,249.33$. Staff recommends that METRO add the full $\$ 100,000$ to this contract, which would allow for a $12 \%$ contingency, and that the Board authorize the CEO to execute a $3^{\text {rd }}$ contract amendment on behalf of METRO. Isaac Holly, I.T. \& I.T.S. Director, will continue to serve as the Contract Administrator and will ensure contract compliance.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This contract aligns to the following strategic priorities:

1. Safety First Culture
2. Financial Stability, Stewardship \& Accountability
3. Service Quality and Delivery
4. Internal and External Technology

## V. FINANCIAL CONSIDERATIONSIIMPACT

This contract has a total not to exceed of $\$ 1,223,190$. Additional funds in an amount of $\$ 100,000$ were approved by the Board for this capital project (\# 190035) in November 2019, and would come from the one-time carryover balance of $\$ 4.3$ million in funding from the FY19 budget year. The new contract total not to exceed would be $\$ 1,323,190$.

## VI. CHANGES FROM COMMITTEE

N/A

## VII. ALTERNATIVES CONSIDERED

There are no alternatives, as the Board already approved funding for these cameras.

## VIII. ATTACHMENTS

Attachment A: Third Amendment to the Contract with Apollo Video

Prepared by: Joan Jeffries, Purchasing Assistant

## IX. APPROVALS

Isaac Holly, I.T. and I.T.S. Director


Approved as to fiscal impact: Angela Aitken, CFO


Alex Clifford, CEO/General Manager


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## Attachment A

## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT THIRD AMENDMENT TO CONTRACT NO. 17-17 FOR ONBOARD BUS AND PARATRANSIT VEHICLE SECURITY SURVEILLANCE

This Third Amendment to Contract No. 17-17 for Onboard Bus and Paratransit Vehicle Security Surveillance is made effective February 28, 2020 between the Santa Cruz Metropolitan Transit District ("Santa Cruz METRO"), a political subdivision of the State of California, and Apollo Video Technology ("Contractor").

## I. RECITALS

1.1 Santa Cruz METRO and Contractor entered into a Contract for Onboard Bus and Paratransit Vehicle Security Surveillance ("Contract") on October 27, 2017.
1.2 The Contract allows for amendment upon mutual written consent.
1.3 The original Contract provided for the purchase and installation of a video surveillance system for 44 fixed route buses, and the Second Amendment added 14 additional buses to the project.
1.4 Santa Cruz METRO and Contractor now desire to amend the Contract to allow for the purchase and installation of a video surveillance system for 6 additional buses. Contractor has provided a proposal for the additional equipment and installation services.

Therefore, Santa Cruz METRO and Contractor amend the Contract as follows:

## II. COMPENSATION

2.1 Article 5.01 is amended to include the following language:

Santa Cruz METRO shall compensate Contractor in an amount not to exceed the rates agreed upon and set forth in Contractor's proposal \#A-177510C for a video surveillance system for six (6) 40-foot buses, Attachment A to the Third Amendment.

Under the terms of the Third Amendment, the Contract total not-to-exceed amount is increased by $\$ 100,000.00$. The new Contract total not-to-exceed amount is $\$ 1,323,189.41$. Contractor understands and agrees that if it exceeds the maximum amount payable under this Contract, it does so at its own risk.

## III. TIME OF PERFORMANCE

3.1 Article 4.01 is amended to include the following language:

Under the terms of the Third Amendment, the term of this Contract will be extended through the completion of a two-year warranty period for the video surveillance systems installed in the six (6) additional buses. The two-year warranty period shall commence upon Final Acceptance issued by Santa Cruz METRO for the six (6) additional video surveillance systems.

## Attachment A

## IV. REMAINING TERMS AND CONDITIONS

4.1 All other provisions of the Contract that are not affected by this Amendment shall remain unchanged and in full force and effect.

## V. AUTHORITY

5.1 Article 8 is amended to include the following language:

Each party has full power to enter into and perform this Third Amendment to the Contract and the person signing this Third Amendment on behalf of each has been properly authorized and empowered to enter into it. Each party further acknowledges that it has read this Third Amendment to the Contract, understands it, and agrees to be bound by it.

Signed on $\qquad$

Santa Cruz METRO -
SANTA CRUZ METROPOLITAN
TRANSIT DISTRICT
Alex Clifford, CEO/General Manager

ContractorAPOLLO VIDEO TECHNOLOGY

Rod Jones, President of Mass Transit


Approved as to Form:
Julie Sherman, General Counsel


DATE: February 28, 2020
TO: Board of Directors
FROM: Alex Clifford, CEO/General Manager

## SUBJECT: CONSIDERATION OF AUTHORIZING THE CEO TO EXECUTE A 1 ${ }^{\text {ST }}$ AMENDMENT WITH HANSON BRIDGETT LLP TO INCREASE THE CONTRACT AUTHORITY FOR GENERAL COUNSEL AND LEGAL SERVICES

## I. RECOMMENDED ACTION

That the Board of Directors authorize the CEO to execute a ${ }^{\text {st }}$ contract amendment with Hanson Bridgett LLP to increase contract authority for General Counsel and Legal Services by $\$ 548,000$, thereby increasing the total contract authority from \$1,750,000 to \$2,298,000.

## II. SUMMARY

- The law firm of Hanson Bridgett LLP (the firm) has been providing Legal Services to the Santa Cruz Metropolitan Transit District (METRO) for General Counsel and legal services since January 1, 2017.
- The term of the contract is five years. January 1, 2020 was the start of the fourth year.
- In addition to General Counsel services during this period of time, the firm also assisted METRO with Union negotiations and other as-needed legal services.
- As a result of METRO's need for legal services exceeding original estimations, the current contract authority is projected to be exhausted prior to the end of the initial five-year term of the contract.
- In order to provide sufficient funds to continue General Counsel services and other related legal services, additional contract authority for $\$ 548,000$ is required.


## III. DISCUSSION/BACKGROUND

In December of 2016, the Board of Directors (Board) authorized the CEO/General Manager to enter into a General Counsel and Legal Services contract with the law firm of Hanson Bridgett LLP for five years. The contract provides for METRO's General Counsel and as-needed legal services.

Additional funds are necessary in the General Counsel and Legal Services contract to cover expected General Counsel and legal services for the remainder of the five-year contract. The Board approved contract authority will be exhausted
a little over a year earlier than originally anticipated in part as a result of the 2019 Lead Negotiator services that were not anticipated in December 2016. Additionally, over the past three years, METRO has been more aggressive than it had in the past in obtaining Temporary Restraining Orders (TROs) against potentially dangerous customers.

METRO has expended $\$ 1,446,766$ through December 13, 2019 for General Counsel, Union negotiations and legal services. As of January 1, 2020 the remaining contract authority in the amount of $\$ 303,234$ will not cover the final two years of expected General Counsel and legal services through December 31, 2021. General Counsel services alone require $\$ 288,000$ year.

| Board Action Date | Action | Amount |
| :---: | :---: | :---: |
| $12 / 9 / 2016$ | General Counsel and Legal Services <br> (effective 01/01/17) | $\$ 1,750,000$ |
| $02 / 28 / 2020$ | Requested Action for additional <br> contract authority | $\$ 548,000$ |
|  | Total Revised Not to Exceed <br> Contract Authority | $\$ 2,298,000$ |

Staff requests that the Board find it is in the best interest of METRO to approve a Contract Amendment with Hanson Bridgett LLP, providing an additional \$548,000 in contract authority and authorize the CEO/General Manager to sign the contract amendment.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

General Counsel and legal services support the Board's Strategic Priorities of Financial Stability, Stewardship \& Accountability

## V. FINANCIAL CONSIDERATIONSIIMPACT

The requested additional contract authority in the amount of $\$ 548,000$ will provide the CEO and the Board the ability to continue to budget annually for General Counsel and legal services. The Board will have the ability to change the amount budgeted for these services annually through the budget approval process.

## VI. ALTERNATIVES CONSIDERED

The Board could decline to approve the requested Contract Amendment with Hanson Bridgett LLP. Staff does not recommend this alternative since METRO has contracted with Hanson Bridgett LLP for five years of services.

Board of Directors
February 28, 2020
Page 3 of 4

## VII. ATTACHMENTS

Attachment A: First Amendment to the Contract with Hanson Bridgett, LLP

Prepared by: Alex Clifford, CEO/General Manager

## VIII. APPROVALS

Approved as to fiscal impact:
Angela Aitken, CFO


Alex Clifford, CEO/General Manager


## Attachment A

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT FIRST AMENDMENT TO CONTRACT NO. 17-08 FOR GENERAL COUNSEL AND LEGAL SERVICES 

This First Amendment to Contract No. 17-08 for General Counsel and Legal Services is made effective February 28, 2020 between the Santa Cruz Metropolitan Transit District ("Santa Cruz METRO"), a political subdivision of the State of California, and Hanson Bridgett LLP ("Contractor").

## I. RECITALS

1.1 Santa Cruz METRO and Contractor entered into a Contract for General Counsel and Legal Services ("Contract") on January 1, 2017 for a five year term, in an amount not to exceed \$1,750,000.
1.2 The Contract allows for amendment upon mutual written consent.
1.3 Santa Cruz METRO and Contractor desire to amend the Contract to increase the Contract total not-to-exceed amount.

Therefore, Santa Cruz METRO and Contractor amend the Contract as follows:

## II. COMPENSATION

Article 5.01 is amended to include the following language:
Under the terms of the First Amendment, the Contract total not-to-exceed amount is increased by $\$ 548,000$. The new Contract total not-to-exceed amount is $\$ 2,298,000$. Contractor understands and agrees that if it exceeds the maximum amount payable under this Contract, it does so at its own risk.

This amount is established for Santa Cruz METRO’s budgetary purposes and does not constitute a contractual commitment by Santa Cruz METRO to retain Contractor to such an extent, nor a commitment by Contractor to provide all required services within the amount so established. However, Contractor may not provide services that are billable to Santa Cruz METRO in an amount exceeding the amount of the total consideration provided above unless approved in advance by written amendment to this Contract.

## III. REMAINING TERMS AND CONDITIONS

All other provisions of the Contract that are not affected by this Amendment shall remain unchanged and in full force and effect.

## Attachment A

## IV. AUTHORITY

Article 8 is amended to include the following language:
Each party has full power to enter into and perform this First Amendment to the Contract and the person signing this First Amendment on behalf of each has been properly authorized and empowered to enter into it. Each party further acknowledges that it has read this First Amendment to the Contract, understands it, and agrees to be bound by it.

Signed on $\qquad$

Santa Cruz METRO SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Alex Clifford, CEO/General Manager

Contractor HANSON BRIDGETT LLP

Julie Sherman, Partner


$10.1$

$10.2$


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# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.<br>On the Motion of Director:<br>Duly Seconded by Director:<br>The Following Resolution is Adopted:

## RESOLUTION OF APPRECIATION FOR THE SERVICES OF DAN STEVENSON AS BUS OPERATOR FOR THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

WHEREAS, the Santa Cruz Metropolitan Transit District (METRO) was formed to provide public transportation to all of the residents of Santa Cruz County, and

WHEREAS, the provision of public transportation service requires a competent, dedicated workforce, and

WHEREAS, METRO, requiring an employee with expertise and dedication, appointed Dan Stevenson to serve in the position of Bus Operator, and

WHEREAS, served as a member of the Operations Department of METRO for the time period of July 27, 1998 to January 14, 2020, and

WHEREAS, Dan Stevenson provided METRO with dedicated service and commitment during the time of employment, and

WHEREAS, Dan Stevenson served METRO with distinction, and

WHEREAS, the service provided to the residents of Santa Cruz County by Dan Stevenson resulted in reliable, quality public transportation being available in the most difficult of times, and

WHEREAS, during the time of Mr. Stevenson's service, METRO improved existing and built new operating facilities, converted the fleet to a CNG propulsion system, developed accessible bus stops, improved ridership, responded to adverse economic conditions, assumed direct operational responsibility for the Highway 17 Express service and the Amtrak Connector service, and assumed direct operational responsibility for the ParaCruz service, and

WHEREAS, the quality of life in Santa Cruz County was improved dramatically as a result of the exemplary service provided by Dan Stevenson.
$\qquad$

NOW, THEREFORE, BE IT RESOLVED, that upon his retirement as Bus Operator, the Board of Directors of METRO does hereby commend his efforts in advancing public transit service in Santa Cruz County and expresses sincere appreciation on behalf of itself, the METRO staff and all of the residents of Santa Cruz County.

BE IT FURTHER RESOLVED, that a copy of this resolution be entered into the official records of the Santa Cruz Metropolitan Transit District.

PASSED AND ADOPTED this $28^{\text {th }}$ Day of February 2020 by the following vote:

## AYES: Directors -

NOES: Directors -
ABSTAIN: Directors -

## ABSENT: Directors -

Approved:
Chair

Attest:
Alex Clifford, CEO/General Manager

Approved as to form:
Julie Sherman, General Counsel

# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.<br>On the Motion of Director:<br>Duly Seconded by Director:<br>The Following Resolution is Adopted:

## RESOLUTION OF APPRECIATION FOR THE SERVICES OF JEFFREY ZENKER AS BUS OPERATOR FOR THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

WHEREAS, the Santa Cruz Metropolitan Transit District (METRO) was formed to provide public transportation to all of the residents of Santa Cruz County, and

WHEREAS, the provision of public transportation service requires a competent, dedicated workforce, and

WHEREAS, METRO, requiring an employee with expertise and dedication, appointed Jeffrey Zenker to serve in the position of Bus Operator, and

WHEREAS, served as a member of the Operations Department of METRO for the time period of June 26, 2001 to January 29, 2020, and

WHEREAS, Jeffrey Zenker provided METRO with dedicated service and commitment during the time of employment, and

WHEREAS, Jeffrey Zenker served METRO with distinction, and
WHEREAS, the service provided to the residents of Santa Cruz County by Jeffrey Zenker resulted in reliable, quality public transportation being available in the most difficult of times, and

WHEREAS, during the time of Mr. Zenker's service, METRO improved existing and built new operating facilities, converted the fleet to a CNG propulsion system, developed accessible bus stops, improved ridership, responded to adverse economic conditions, assumed direct operational responsibility for the Highway 17 Express service and the Amtrak Connector service, and assumed direct operational responsibility for the ParaCruz service, and

WHEREAS, the quality of life in Santa Cruz County was improved dramatically as a result of the exemplary service provided by Jeffrey Zenker.
$\qquad$

NOW, THEREFORE, BE IT RESOLVED, that upon his retirement as Bus Operator, the Board of Directors of METRO does hereby commend his efforts in advancing public transit service in Santa Cruz County and expresses sincere appreciation on behalf of itself, the METRO staff and all of the residents of Santa Cruz County.

BE IT FURTHER RESOLVED, that a copy of this resolution be entered into the official records of the Santa Cruz Metropolitan Transit District.

PASSED AND ADOPTED this $28^{\text {th }}$ Day of February 2020 by the following vote:

## AYES: Directors -

NOES: Directors -
ABSTAIN: Directors -

## ABSENT: Directors -

Approved:
Chair

Attest:
Alex Clifford, CEO/General Manager

Approved as to form:
Julie Sherman, General Counsel

# VERBAL PRESENTATION ONLY 

## MAC SEMI-ANNUAL UPDATE

Veronica Elsea, MAC Chair
12.1

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# VERBAL PRESENTATION ONLY 

## CEO UPDATE

Alex Clifford

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DATE: February 28, 2020
TO: Board of Directors

FROM: Alex Clifford, CEO/General Manager
SUBJECT: APPROVAL OF CY20 STATE AND FEDERAL LEGISLATIVE AGENDA

## I. RECOMMENDED ACTION

That the Board of Directors approve the Santa Cruz Metropolitan Transit District CY20 State and Federal legislative agenda as presented in this report

## II. SUMMARY

- At the start of each new legislative cycle, the CEO requests the Board of Directors (Board) to review, comment and approve the proposed State and Federal legislative agendas for the upcoming calendar year.
- The overall goal of the program is to advocate for stable and growing state and federal capital and operating funding and to avoid costly unfunded mandates.
- This year's legislative agenda includes, as top priorities, continued active participation in the Transportation Development Act (TDA) reform effort; engagement with the State on reducing the cost of zero-emission bus operations; and continued outreach to Congress on the Fixing America's Surface Transportation Act (FAST Act) extension or replacement (Current FAST Act runs October 1, 2016 - September 30, 2020).
- If the calendar year 2020 (CY20) Legislative Program is approved, the CEO will work with METRO's state and federal lobbyists, the California Transit Association (CTA), the American Public Transportation Association (APTA), The Bus Coalition, the Community Transportation Association of America (CTAA), California Association for Coordinated Transportation (CalACT) and the State TDA Reform Task Force to focus on successful outcomes in the key areas presented in this report.
- Additionally, up to four Board members designated by the Board Chair will join the CEO in a federal advocacy trip to Washington, D.C. in March or April 2020.
- The Board also accepts and encourages the CEO to continue his active participation and leadership roles in APTA, CTA, The Bus Coalition and CalACT.


## III. DISCUSSION/BACKGROUND

## CY19 State \& Federal Outcomes

## State

- AB 1089 (Stone) - Governor Newsom signed into law AB 1089 (Stone), a METRO-sponsored bill. This legislation makes three amendments to METRO's enabling statutes relative to the responsibilities and authorities of the METRO's Board. More specifically, this bill clarifies some of METRO's existing administrative policies, and, conforms the agency's procurement practices to modern standards, ensuring maximum value for METRO's users and the wider taxpaying community in which the agency operates transit services.
- AB 784 (Mullin) - Governor Newsom signed into law AB 784 (Mullin), a CTAsupported bill, which will exempt the purchase of zero-emission buses from the state portion of the sales tax through 2023. This legislation is expected to save METRO \$30,000-\$40,000 per ZEB purchase and will reduce the cost of implementing the California Air Resources Board's Innovative Clean Transit regulation.


## Federal

- In mid-December, Congress finalized the FY20 federal appropriations bill ("minibus"), signed by the President before the Continuing Resolution expired. Included in the bill is a second consecutive year of FAST Act "plus ups". That is, Congress authorized more funding in 2020 than the FAST Act requires.

Congress added $\$ 168$ million to the FAST Act 5339(a) formula grant program, which will increase the amount to METRO in 2020 by approximately $\$ 91,121$ more than the FAST Act minimum. METRO uses this formula funding for various smaller capital purchases, including nonrevenue and paratransit vehicles. Congress added $\$ 40$ million over the FAST Act minimum to the 5311 program, which will increase the amount to METRO in 2020 by approximately $\$ 11,470$. METRO uses 5311 funds for operating - labor. Congress also increased the 5307 Urbanized Area Formula Grants program by $\$ 102,334,893$, which will increase the amount to METRO in 2020 by approximately $\$ 149,681$. METRO uses the 5307 program funds for operating - labor.

- We continue to have success in renewing the Alternative Fuels Excise Tax Credit. Although two years late, in mid-December 2019, as a component of the 2020 budget, Congress extended the Alternative Fuels Excise Tax Credit by one year, through 2020, and provided authority to fund the prior two years, 2018 and 2019. The retroactive funding authority will provide METRO with approximately $\$ 743 \mathrm{~K}$ sometime in 2020. METRO uses this funding source for capital projects, including local match for capital grants.
- We worked with Congressman Panetta's office on the development of legislation designed to bridge the gap between the cost of compressed natural gas buses and zero-emissions buses. The result was legislation creating a 10\% tax credit for manufacturers of zero-emissions buses (with the assumption that manufacturers would pass the savings on to those purchasing the buses). The provision was included in a sweeping "Green Energy" tax package that was unveiled in December by House Democrats and will hopefully be considered in 2020.


## METRO Economic Background

METRO serves the County of Santa Cruz, which has a population of over 262,000. Surveys show that 32\% of METRO riders use the service to get to and from work. Santa Cruz County is home to the University of California, Santa Cruz (UCSC) and Cabrillo College. METRO's ridership data also reflects that over 50\% of METRO riders are students and faculty of these institutions.

Other notable data and demographics:

- Hwy 17 Express ridership comprises 6\% of total METRO ridership
- $57 \%$ of METRO riders ride five or more days a week
- $87 \%$ of METRO riders rate their overall impression of METRO as good or excellent
o $30 \%$ of METRO riders do not have access to a personal vehicle
- Almost one-third of METRO's riders depend on the service as their primary option for transportation
- $36 \%$ of METRO riders earn less than $\$ 24,000$ annually

METRO helps implement the California Global Warming Solutions Act of 2006 (AB 32) and its successor (SB 32) by reducing greenhouse gas emissions with deployment of low-emission, high capacity buses. METRO's buses reduce fuel consumption by delivering more trips with fewer vehicle miles of travel than single-occupant vehicles. In CY20 METRO's first zero emission buses will go into service. Over their life, these buses will reduce diesel fuel consumption by thousands of gallons. Additionally, METRO's
routes $69 \mathrm{~A}, 69 \mathrm{~W}, 71$ and 91X provide much needed traffic congestion relief to the gridlocked Highway 1.

METRO is a California Special District, employing about 300 people and providing over 5 million passenger trips per year with an FY20 budget of nearly $\$ 52$ million. METRO supports the local economy through the purchase of goods and services for its operations. Labor costs (wages and benefits) represent approximately 82\% (FY20) of the operating costs. Since 82.5\% of METRO's employees reside in Santa Cruz County, the local multiplier effect of these labor dollars to the region is high as our employees' income is reinvested locally in housing, goods, services and recreation.

## Current Funding for Operations \& Capital - see Attachment A

 Operations and Capital are substantially supported by the $1 / 2$ cent local sales tax approved by the voters in 1978, and further augmented by METRO's share of Measure D, State and Federal grants and customer fares. The FY20 budget includes: $\$ 51,717,646$ for Operations and a $\$ 20,362,532$ Capital Program, which contains both new revenue and the carryover of obligated but unspent capital commitments to various projects in process, including bus purchases.
## Operating Grants vs. Capital Grants

Think of the operating budget as "running buses" and the capital budget as "buying buses." State and federal discretionary (competitive) grants do not typically provide revenue for the operating budget, and local grants that might provide operating funds are few and far between. Nearly all state and federal grant opportunities are for capital improvements and augment METRO's ability to buy buses and build/maintain facilities.

## Formula Grants

State and federal formula grants come to METRO as a result of legislation, usually require an annual application, and always require follow-up information on how METRO used the money. While this is a cumbersome and time-consuming process for the Grants Department, METRO always follows the directed processes and never risks or jeopardizes its state and federal formula grant allocations. These state and federal formula dollars are typically used for operations; are sometimes flexible for use in both operations and capital; but are most often restricted to capital only.

## In FY 2019, METRO received \$21,471,420 in State \& Federal Formula Grants

## Discretionary (Competitive) Grants

In any given year, there are a number of state and federal discretionary grant programs offered. METRO always submits highly competitive grant applications for programs for which it qualifies unless there is a strategic or local match reason not to do so.

When grants become available for competition, they are always extremely oversubscribed. Typically, the value of the federal grant applications nationwide exceeds by ten times or more the actual grant awards available, and the amount awarded to each successful recipient is typically a fraction of the amount requested.

## The Changing Landscape of Grants Availability

The grant funding landscape has changed dramatically over the past several years. Here are just a few examples:

- Up until 2012, the federal transportation authorization included a Bus and Bus Facilities Program, which was a discretionary capital grant program. Until then, METRO had competed successfully for some of this capital funding. With MAP-21 in 2012, the Bus and Bus Facilities discretionary grant program was eliminated and replaced with a small formula program (5339(a). It was not until the FAST Act reauthorization in 2016 that the Bus and Bus Facilities discretionary grant program was reestablished, albeit at a substantially reduced funding level in comparison to pre-2012 funding levels. In 2017 METRO successfully applied for nine CNG buses from this program and received four.
- In 2006 the California voters created a capital funding source through Proposition 1B. This ten-year capital program, which expired in 2016, funded numerous METRO security, facilities and bus procurements. Fortunately, the Governor signed the Road Repair and Accountability Act (SB1) in April 2017 to partially replace Proposition 1B and to provide additional State Transit Assistance (STA). Again, this legislation favors capital projects for the use of this money, although some of it can be used for operating assistance if METRO meets specific performance criteria.
- The American Recovery and Reinvestment Act of 2009 (ARRA), signed into law by President Barack Obama on February 17, 2009, was an economic stimulus package which provided METRO valuable capital dollars. ARRA was a one-time capital program and did not provide recurring resources.
- In 2012, the US Congress eliminated federal "earmarks," a process which provided legislative appropriations to specific projects in a congressman's district. Until then, METRO had frequently secured federal earmarks to fund multiple capital projects.
- The Trump Administration has made increasing transportation funding for rural areas a priority, which has had an impact on the distribution of funds for competitive programs such as BUILD and Bus and Bus Facilities.

Each year federal subsidies for public transit are threatened. The result of this constant threat is often flat or nominal growth in federal transportation funding, in an environment where operational costs typically grow at a rate equal to or greater than the Consumer Price Index (CPI).

With the loss of several substantial capital funding programs since 2012, METRO's capital challenge in the coming years will continue to be one of trying to find the resources with which to replace 34 buses that have reached the end of their useful life and are in need of replacement at an estimated cost of \$26 million to $\$ 35$ million, depending on whether METRO purchases CNG or zero emission electric buses.

In order to attempt to catch up and keep up with the capital needs of the Agency, in the coming years, starting in FY18 the METRO Board established a policy of budgeting $\$ 3$ million per year to a Bus Replacement Fund in an effort to leverage these local resources for state and federal discretionary grants. Even with this funding commitment, it will remain challenging for METRO to completely eliminate buses in the fleet that are operating beyond their useful life.

## CEO Active Participation in State \& Federal Transit Advocacy Organizations

- California Transit Association (CTA)
o Executive Board member
o Legislative Committee member
o Programs \& Conference Committee member
- American Public Transportation Association (APTA)
o APTA Finance Committee
o Access Committee
o Bus \& Paratransit CEOs Committee
o Legislative Committee
o Public Transportation CEOs Coordinating Council
o Small Operations Committee
- The Bus Coalition
o Board of Directors
- Community Transportation Association of America (CTAA)
o Member


## - California Association for Coordinated Transportation (CaIACT)

o Board of Directors
o Legislative Committee

- State TDA Reform Task Force
o Member
- Zero Emission Bus Resource Alliance (ZEBRA)


## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

The CEO will ensure that his state and federal advocacy efforts on behalf of METRO are consistent with and help support the Board's Strategic Priorities:
a. Safety First Culture
b. Financial Stability, Stewardship \& Accountability
c. Service Quality and Delivery
d. Internal and External Technology
e. Employee Engagement: Attract, Retain and Develop
f. State of Good Repair
g. Strategic Alliances and Community Outreach

## V. FINANCIAL CONSIDERATIONSIIMPACT

There are no direct financial considerations to approving the proposed State and Federal legislative program. The overall goal of the program is to secure stable and growing State and Federal capital and operating funding for the Agency and to avoid costly unfunded mandates.

## V. CHANGES FROM COMMITTEE

N/A

## VI. ALTERNATIVES CONSIDERED

- Take no action. The CEO does not recommend this alternative since he will need Board direction on where to focus his State and Federal legislative efforts in CY 2020.
- Accept the proposed legislative program but with Board adopted edits/changes.


## VII. ATTACHMENTS

# Attachment A: Current Funding for Operations \& Capital Pie Chart 

Attachment B: State Legislative Agenda
Attachment C: Federal Legislative Agenda

Prepared by: Alex Clifford, CEO/General Manager

Board of Directors
February 28, 2020
Page 9 of 9

## VIII. APPROVALS

Alex Clifford, CEO/General Manager


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## Attachment A



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## Attachment B

## CY20 State Legislative Agenda

- Existing Funding: Protect against the elimination or diversion of any Statedirected funds that support Santa Cruz County transportation needs.
- Cap-and-Trade: Continue to seek maximum flexibility in the use of Cap-andTrade dollars and work to ensure growth in Cap-and-Trade funding available to transit.
- Voter-Threshold: Support efforts to amend the State Constitution to reduce the voter threshold required for a city, county, special district or regional transportation agency to impose a special tax for transportation projects or programs.
- Transit Oriented Development: Support establishing new funding sources for Transit Oriented Development (TOD) and bus facilities.
- Bus on Shoulder Expansion: Support other transit systems as they define and seek an expansion of the existing, very limited bus on shoulder statutory authorization granted to Monterey-Salinas Transit District and Santa Cruz Metropolitan Transit District by AB 946 (Stone) [Chapter 426, Statutes of 2013].
- Statewide Coordination: Continue active involvement in the California Transit Association (CTA) and the California Association for Coordinated Transportation (CaIACT) and their associated sub-committees, advocating for the METRO Legislative Agenda with these organizations.
- Transportation Development Act Reform: In 2019, the CEO was appointed to a statewide Transportation Development Act (TDA) Reform Task Force. On behalf of METRO, the CEO will continue to seek various changes to the current law that will protect or increase the TDA funds received today by METRO. The CEO will continue to seek to reduce the burden of the current outdated performance measures and eliminate the penalties associated with a transit agency missing its farebox recovery ratio.
- Low Carbon Fuel Standard: The state's Low Carbon Fuel Standard program allows transit agencies operating electric buses or fixed guideway systems to generate LCFS credits for their use of electricity as a fuel. These credits can be sold to certain parties regulated under the program who must offset deficits created by their production of carbon intense fuels, creating a new revenue stream for transit agencies that could offset the cost of electricity as a fuel.

Unfortunately, the process for selling credits is cumbersome for transit agencies, requiring that they identify potential purchasers themselves or hire a broker to

## Attachment B

serve as an intermediary to the credit market. METRO will, therefore, pursue the creation of a pool or other mechanism whereby agencies could clear the sale of their credits together and obtain economies of scale for the industry. The creation of this pool or other mechanism may be pursued with the California Transit Association or between METRO and the California Air Resources Board directly.

- Resiliency: The implementation of Pacific Gas \& Electric's Public Safety Power Shutoff program and the ongoing threat of natural disasters has increased the likelihood that METRO's bus depots will periodically be without power. This creates new challenges for METRO's transition to zero-emission buses and threatens the role METRO plays in emergency response.

METRO will, therefore, pursue various strategies for mitigating the impacts on its operations of an unreliable grid. These strategies may include: advocating for a carve out or an exemption to the Innovative Clean Transit regulation, which would allow transit agencies to retain a contingency fleet of CNG or diesel buses; advocating for long-term consideration at the California Public Utilities Commission (CPUC), California Energy Commission (CEC) and California Air Resources Board (CARB) for funding that hardens and/or creates redundancies to the grid; and, advocating for legislation or regulation that requires Independently Owned Utilities (IOUs) to identify transit agencies as priority users of the grid, much like what is in place for fire and police departments and hospitals.

- Continue to monitor and participate in statewide discussions related to utility rate changes and the definition of peak/off-peak.
- Advocate and support efforts to increase the amount of Hybrid and Zero-Emission Truck and Bus Voucher Incentive Project (HVIP) dollars available each year.


## Attachment C

## CY20 Federal Legislative Agenda

- Given that the FAST Act will expire in September 2020, encourage Congress to continue to seek creative solutions to securing sufficient, long-term dependable and recurring revenues to ensure the stability of the federal Highway Trust Fund and address the growing transportation infrastructure needs of the country.
- Advocate for increasing the Small Transit Intensive Cities (STIC) Program to 3\% of the Section 5307 urbanized area formula program.
- Advocate for the Alternative Fuels Excise Tax Credit (tax extender) to be made permanent instead of continuing the annual attempts at renewal via the "Tax Extenders" approach.
- Advocate for the Alternative Fuels Excise Tax Credit Program to be modified to include zero emission electric buses.
- Fund a real and meaningful transportation infrastructure State-of-Good-Repair program. The nation is overdue for another Federal Capital Program. Such a program must include bus transit and should be structured with a combination of formula and competitive grants.
- Continue to seek annual FAST Act appropriations that are higher than anticipated in the FAST Act, seeking to substantially increase funding to the FTA 5307, 5311 and 5339 (a), (b) \& (c) Programs.
- Advocate for and seek congressional support for an increase the federal gasoline and diesel fuel tax which would increase funding to the Highway Trust Fund and the Mass Transit Account. Federal gas tax has been unchanged since 1993 at 18.4 cents/gallon. Federal diesel fuel tax has been unchanged since 1993 at 24.4 cents/gallon. These Federal gas and diesel taxes provide revenues to the Federal Highway Trust Fund (HTF). 2.86 cents/per gallon from each of these two fuel taxes go to the Mass Transit Account. Federal bus transit funding comes from the Mass Transit Account. The Mass Transit Account, combined with other Federal funding sources, help to fund METRO operations through the FTA-5307 \& 5311 grant programs.
- Lift the ban on congressionally-directed spending (earmarks).
- Support continued annual funding for the BUILD program at or above current levels.


## Attachment C

- Develop and advocate for strong METRO grant submissions to DOT discretionary (competitive) programs such as BUILD, Bus and Bus Facilities, and Low and No Emissions Bus programs.
- Ensure that DOT implementation of MAP-21 and FAST Act rules and regulations do not have a negative impact on METRO operations.
- Reinstate the tax deduction for employers that provide commuter benefits such as transit passes (and parking) that was eliminated in the 2017 federal tax law. While corporate tax rates overall were lowered in the 2017 tax law, the elimination of the deduction for commuter benefits provides a disincentive for employers to provide transit benefits (employees may still receive those benefits in a pre-tax manner if employers choose to offer them).
- Carefully monitor the next Census to encourage the U.S. Census Bureau to maintain separate urbanized area (UZA) designations for the cities of Santa Cruz, Watsonville, and Salinas following the 2020 Census.
- Seek amendments to the Transportation Infrastructure Finance and Innovation Act (TIFIA) loan program at DOT to make it more attractive as a tool to assist bus purchases.
- Support establishing new dedicated funding sources for Transit Oriented Development (TOD) and bus facilities and allow planning, engineering, and design to be eligible activities.
- Work with Congress and the FTA to help them understand the significant challenges for small to mid-size transit properties to fund operating and capital programs and to keep up with State of Good Repair.
- Oppose any federal efforts that would preempt local authority over the use of autonomous vehicles in their communities.
- Oppose unfunded federal mandates.
- Start talking with Congress now about identifying stable, dependable and recurring funding sources for the successor or extension of the FAST Act.
- Continue active involvement in the STIC Coalition, The Bus Coalition, CTAA, CalACT, APTA and various associated sub-committees, advocating the METRO Legislative Agenda with these organizations.
- Continue the annual transit funding advocacy trip to Washington, DC in March/April and encourage up to four Board members to participate.

15.2
2019-2020 Legislative Session

15.3


Fare Free Transit

15.4
Other Priority Legislation

SB 1283 (Beall) - Authorizes a new pilot program for Bus on
Shoulder operations on the State Highway System. bill. as a "spot"

- Introduced
- Will authorize up to four new corridors in Northern California, four new corridors in Southern California.
Other Priority Legislation (cont.)
AB 2873 (Kalra) - Requires transit agency management to take
into consideration the recommendations of its labor
representatives on new technology that affects the nature of
work for employees or that requires jobs training.
- Focused on automation.
§ Funding 2020-21 Budget Year
15.7

| Source | 2018-19 | 2019-20 | 2020-21 |
| :---: | :---: | :---: | :---: |
| STA |  |  |  |
| Base (2.375\%) | \$216,984 | \$214,941 | \$225,281 |
| Gas Tax Swap (1.75\%) | \$149,694 | \$148,024 | \$155,684 |
| SB 1 (3.5\%) | \$299,387 | \$296,048 | \$311,288 |
| STA SGR (TIF) | \$105,000 | \$108,000 | \$112,000 |
| Total | \$771,065 | \$767,013 | \$804,253 |
| INTERCITY \& COMMUTER RAIL |  |  |  |
| Base (2.375\%)* | \$216,984 | \$214,941 | \$225,281 |
| SB 1 (0.5\%) | \$42,772 | \$42,293 | \$44,470 |
| Total | \$259,755 | \$257,233 | \$269,751 |
| LCTOP |  |  |  |
| Cap \& Trade (5.0\%) | \$146,949 | \$137,693 | \$114,666 |
| Total | \$146,949 | \$137,693 | \$114,666 |
| TIRCP** |  |  |  |
| Cap \& Trade (10.0\%) | \$163,029 | \$654,750 | \$233,408 |
| SB 1 (TIF) | \$245,000 | \$251,000 | \$261,000 |
| Total | \$408,029 | \$905,750 | \$494,408 |
| **) Funds also used for other Caltrans purposes |  |  |  |
|  |  |  |  |

STA will increase slightly from FY19-20 to 20-21
Cap and Trade down due to conservative auction
proceeds estimate
\$150 million for ZEBs, trucks, off-road freight overseen by GO-Biz and SGC
Budget references EO on climate change,
emphasizes investments that reduce VMT
 Budget references EO on climate change,
emphasizes investments that reduce VMT
New $\$ 1$ billion "Climate Catalyst Fund"

- Low interest loans for ZEV infrastructure/vehicles,

15.9
앙
ARB, CPUC, OEC
8

Budgetary and Regulatory Actions Pursuing increased funding for zero-emission buses and infrastructure - \$250 million ongoing vs. \$150 million one-time Advocating that CPUCestablish transit-specific rate designs
PSPS $\infty$ ए PG\& - Want transit agencies named priority customers
Pursuing streamlining of LCFS program
- Possible creation of state-run clearinghouse for LCFS credits
issues with
PG


Questions?
15.12


Contact Information
Joshua W. Shaw
josh@SYASLpartners.com
josh@SYASLpartners.com
Michael Pimentel
michael@SYASLpartners.com
15.13

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FY 2020 DOT Budgets
FY 2021 DOT Budget Proposal
FAST Act Reauthorization
• 2020 Census
•METRO Makes an Impact!


$$
\begin{aligned}
& \text { Congress Rejected White House Proposed Cuts } \\
& \text { Transit Formula Programs Increased at FAST Act } \\
& \text { Levels (2\%) } \\
& \text { Competitive programs received "plus ups" over } \\
& \text { FAST Act } \\
& \text { Year } 2 \text { of STIC at } 2 \% \text { of formula program } \\
& \text { "Rostenkowski Test" Waived }
\end{aligned}
$$

FAST Act Reauthorization 2015 FAST Act Expires in September
At least $\$ 100$ billion in additional funds needed
House Democrats Unveiled Guidelines Last Month
o Pairing it with larger "Infrastructure Package"
\$50 billion over baseline funding for transit over 5 years
\$40 billion over baseline funding for rail over 5 years

- Local Control Over Investments
- Improve financing mechanisms (TIFIA, BABs, etc)
FAST Act Reauthorization

Bipartisan Discussions w/WH Broken Down
House and Senate Will Try to Move Proposals
Election Year Makes Leg. Calendar Tight
BARRIER.
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BUT THE
$16.8$

Census Bureau May Reclassify Urbanized Areas
Result Could be combined UZA with Santa Cruz-
Watsonville-Salinas
Population would Exceed 200,000
Impact usage of federal funds for operations
No longer qualify for STIC


DATE: February 28, 2020
TO: Board of Directors
FROM: Jayme Ackemann, Marketing, Communications \& Customer Services Director

## SUBJECT: ADOPT AN AMENDMENT TO METRO'S DISCOUNT FARE POLICY PROVISIONS PERTAINING TO THE FREE FARE PROGRAM FOR LEGALLY BLIND INDIVIDUALS

## I. RECOMMENDED ACTION

Staff Proposes the Board of Directors adopt an amendment to the Discount Fare Policy

## II. SUMMARY

- This report provides information and background on the proposed amendments to the Discount Fare Policy, including amendments related to the free fare program for legally blind individuals.


## III. DISCUSSION/BACKGROUND

The Santa Cruz Metropolitan Transit District (METRO) works closely with local organizations and commissions that work with our communities' elderly and disabled populations to identify improvements that enhance our system's accessibility for all customers.

On October 25, 2019, the METRO Board of Directors amended the Discount Fare Program to include a Free Fare Program for legally blind individuals, with the understanding that the Free Fare Program would be discontinued once METRO replaces its existing TVMs or substitutes other new technologies (e.g., mobile ticketing applications) in their place.

Since the program was adopted, METRO staff has continued to solicit feedback from staff and community members on the implementation of the Free Fare Program.

As a result of comments received from the public and METRO staff, staff is recommending modifications/clarifications to the Discount Fare Program. These amendments primarily: (1) change the name of the card provided to legally blind individuals to "Access Card"; (2) provide more information on obtaining the Access Card; (3) clarify that individuals with visual impairments are still eligible to
apply for a discount fare; and (4) provide more information to out-of-service-area visitors.

## IV. STRATEGIC PLAN PRIORITIES ALIGNMENT

This contract aligns to METRO's financial stability, stewardship \& accountability and strategic alliances and community outreach.

## V. FINANCIAL CONSIDERATIONS/IMPACT

There are not financial impacts associated with the proposed action.
VI. CHANGES FROM COMMITTEE

N/A.

## VII. ALTERNATIVES CONSIDERED

- The Board could choose not to amend the Discount Fare Program. This is not recommended.
VIII. ATTACHMENTS

Attachment A: Resolution Adopting Santa Cruz METRO's Discount Fare Policy with final and redline versions (AR-1028 Older Adult, Persons with Disabilities and Legally Blind Persons Fixed Route Discount Fare Program)

Prepared by: Jayme Ackemann, Marketing, Communications and Customer Service Director

## VII. APPROVALS



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# Attachment A 



# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No.
On the Motion of Director:
Duly Seconded by Director:
The Following Resolution is Adopted:

## RESOLUTION AMENDING SANTA CRUZ METRO'S DISCOUNT FARE POLICY

WHEREAS, on March 27, 2009, the Santa Cruz Metropolitan Transit District (METRO) adopted an Older Adult and Persons with Disabilities Fixes Route Discount Fare Program (Discount Fare Program); and

WHEREAS, on October 25, 2019, the METRO Board of Directors amended the Discount Fare Program to include a Free Fare Program for legally blind individuals, with the understanding that the Free Fare Program would be discontinued once METRO replaces its existing TVMs or substitutes other new technologies (e.g., mobile ticketing applications) in their place; and

WHEREAS, METRO staff has solicited feedback from staff and community members on the implementation of the Free Fare Program; and

WHEREAS, staff is recommending minor amendments to the Discount Fare Program to incorporate changes reflected by said feedback.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT, that it hereby amends the Discount Fare Program, which amendments are effective upon adoption by the Board.

PASSED AND ADOPTED by the Board of Directors of the Santa Cruz Metropolitan Transit District on February 28, 2020, by the following vote:

AYES: DIRECTORS -
NOES: DIRECTORS -
ABSENT: DIRECTORS -

## Attachment A

Resolution \#: Page 2 of 2

ABSTAIN: DIRECTORS -

Chairperson
ATTEST:

## ALEX CLIFFORD

CEO/General Manager

## APPROVED AS TO FORM:

JULIE A. SHERMAN
General Counsel

## Attachment A

## CLEAN VERSION

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## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Regulation Number: AR- 1028

Computer Title: Discount Fare.doc

Effective Date: March 27, 2009

Pages: 13
TITLE: OLDER ADULT, PERSONS WITH DISABILITIES AND LEGALLY BLIND PERSONS FIXED ROUTE DISCOUNT FARE PROGRAM

Procedure History

NEW POLICY
March 27, 2009
October 22, 2010

September 26, 2014

November 1, 2019

February 28, 2020

## SUMMARY OF POLICY

New Policy
Revised Section 4.01, and revisions to include purchase of passes on website

Update METRO Pass Outlets, add Ticket Vending Machine locations and revise Attachment A

Revisions to incorporate free fare program for legally blind individuals

Revisions related to free fare program for legally blind individuals

## I. POLICY

1.1 It is the policy of the Santa Cruz Metropolitan Transit District (Santa Cruz METRO) that older adult persons and persons with disabilities or an individual presenting a Medicare Card, will be charged a discounted fare for transportation on Santa Cruz METRO’s fixed route service.
1.2 This policy sets forth the criteria that Santa Cruz METRO employees must followin order to insure that qualified individuals receive the discount that is allowed by this regulation.

## II. APPLICABILITY

2.1 This policy is applicable to Santa Cruz METRO employees and qualified individuals using the
fixed route service.
2.2 The free fare portion of this policy is solely applicable to legally blind individuals using the fixed route service (Access Card). There is no charge to obtain the Access Card.

There are three ways for such individuals to utilize these benefits: (1) bus operators will allow blind individuals to ride for free without a pass, particularly where an individual's disability is obvious (for example, if service dog is observed guiding an individual who is blind or the person is using a white cane); (2) submittal of a medical certification (Attachment C) or other blindness certification; or (3) certification by Santa Cruz METRO staff if obtaining a medical certification is a burden. To be certified by Santa Cruz METRO staff, the customer may schedule an appointment with the Eligibility Coordinator for an assessment and certification. The Eligibility Coordinator will verify the customer's eligibility either: (1) by confirming that the customer is already eligible to use the Discounted Fare Program or Paratransit Service due to legal blindness; or (2) through a short interview and assessment.
2.3 Questions regarding certification may be submitted to: customerservce@scmtd.com

## III. DEFINITIONS

3.1 "Discount Fare" means one-half the regular fare.
3.2 "Free Fare" means 0\% of the regular fare.
3.3 "Legally Blind" means an individual whose vision meets the criteria set forth in Section 4.6.
3.4 "Individual with a Disability" means an individual whose disability and/or medical condition meets one or more of the categories set forth in Section 4.04, or an individual who has one of the valid documents listed in Section 4.01(b) of this policy.
3.5 "Older Adult" means an individual who is at least 62 years old.
3.6 "Temporary Disability" means an individual whose disability and/or medical condition meets one or more of the categories set forth in Section 4.04, and that disability is not permanent.

## IV. ELIGIBILITY

4.1 To qualify for a discount or free (Access Card) fare or ticket pursuant to this policy, a qualified individual must present one of the following to the bus operator, transit center ticket agent, or at a Santa Cruz METRO Pass Outlet (See Section VIII) when paying a fixed route fare:
a. For Older adults (at least 62 years of age):
i.) Santa Cruz METRO Discount Photo Identification Card;
ii.) Santa Cruz METRO ParaCruz Identification Card;

## Attachment A - CLEAN

iii.) Paratransit Identification Card issued by another Transit Agency;
iv.) Senior Citizen Identification Card;
v.) Discount Photo Identification Card issued by another Transit Agency;
vi.) Identification that displays date of birth (i.e. passport, or birth certificate);
vii.) Current State Driver's License, or State Identification Card;
b. For Persons with Disabilities:
i.) Santa Cruz METRO Discount Photo Identification Card;
ii.) Santa Cruz METRO ParaCruz Identification Card;
iii.) Paratransit Identification Card issued by another Transit Agency;
iv.) Discount Photo Identification Card issued by another Transit Agency;
v.) Medicare Identification Card;
vi.) Department of Motor Vehicles (DMV) Disabled Person Placard Receipt;
vii.) Proof of Veterans Disability-a copy of validService Connected Disability Identification Card or a Veterans Administration Certification demonstrating a disability rating for aid and attendance or a service-connected disability with a rating level of $50 \%$ or higher.
c. Any individual presenting a valid Medicare Identification Card. The person presenting a Medicare ID Card must also present a legal photo ID to check the validity of the Medicare Card.

## d. For Legally Blind Persons:

i.) Refer to Section 2.2., 2.3., and 4.6.
4.2 To qualify for a Santa Cruz METRO Discount Fare Card, an applicant must provide Santa Cruz METRO Customer Service with the valid documents listed in Section 4 of this policy.
4.3 If an individual does not have one of the valid identification cards listed in Section 4 of this policy, he/she may still be eligible for a Santa Cruz METRO Discount Fare Card. An additional way to qualify for a Santa Cruz METRO Discount Fare Card is to submit a completed "Discount Fare Application" (Attachment A), available at: http://www.scmtd.com/images/department/legal/policies/attch_a_prof_verification_disability_s tatus_2014.pdf. Attachment A must identify the appropriate eligibility category from Section
4.04 and must be completed by one of the following licensed professionals for such category:
a. Licensed physicians with a Doctor of Medicine (M.D.) or Doctor of Osteopathic Medicine (D.O.) degree, licensed physician's assistants and nurse practitioners may certify in all categories in which they are licensed to diagnose;
b. Licensed chiropractors, may certify in categories $1,2,3$ and 4;
c. Licensed podiatrists, may certify disabilities involving the feet under categories 1,2,3 and 4;
d. Licensed optometrists, may certify in category 9;
e. Licensed audiologists, may certify in category 10;
f. Licensed clinical psychologists and licensed educational psychologists, may certify in categories $12,15,16$ and 17;
g. Licensed marriage family and child counselors (MFCC), marriage and family therapists, and licensed clinical social workers (LCSW) may certify in Category 17.
4.4 To qualify for Santa Cruz METRO Discount Fare Card based on a disability, the individual must meet one of the following categories as determined by a qualified individual identified in Section 4.03:

1. Non-ambulatory Disabilities-Impairments that, regardless of cause, require individuals to use a wheelchair for mobility;
2. Mobility Aids-Impairments that cause individuals to walk with significant difficulty, including individuals using a leg brace, cane walker, or crutches to achieve mobility;
3. Musculo-Skeletal Impairment (Including Arthritis)—Musculo- skeletal impairment such as muscular dystrophy, osteogenesisimperfecta or any type of arthritis; such as functional Class III or anatomical Stage III;
4. Amputation - Persons who suffer amputation of, or anatomical deformity of (i.e. loss of major function due to degenerative changes associated with vascular or neurological deficits, traumatic loss of muscle mass or tendons and x-ray evidence of bony or fibrousankylosis at an unfavorable angle, joint subluxation or instability): (a) both hands; or (b) one hand and one foot; or (c) amputation of lower extremity at or above the tarsal region (one or both legs);
5. Cerebrovascular Accident (Stroke)—With one of the following: (a) pseudobulbar palsy; or (b) functional motor deficit in any of two extremities; or (c) ataxia affecting two extremities substantiated by

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appropriate cerebellar signs or proprioceptive loss post 4 months.
6. Pulmonary Ills-Respiratory Impairments of Class 3 and 4. Class 3: FVC between 51 percent and 59 percent of predicted; or FEV between 41 percent and 59 percent of predicted. Class 4: FVC less than or equal to 50 percent of predicted; or FEV less than or equal to 40 percent of predicted.
7. Cardiac Ills-Cardiovascular impairments of functional Class III or IV. Functional Classification: Class III: Individuals with cardiac disease resulting in marked limitation of physical activity. They are comfortable at rest. Less than ordinary physical activity causes fatigue, palpitation, dyspnea or anginal pain. For instance, inability to walk one or more level blocks or climbing a flight of ordinary stairs. Class IV: Individuals with cardiac disease resulting in inability to carry out any physical activity without discomfort. Symptoms of cardiac insufficiency or of the anginal syndrome may be present even at rest. If physical activity is undertaken, discomfort is increased.
8. Dialysis—Individuals whose disability requires the use of a kidney dialysis machine.
9. Sight Disabilities-Those individuals whose vision in the better eye, after best correction, is 20/200 or less; or those individuals whose visual field is contracted (commonly known as tunnel vision): (a) to 10 degrees or less from a point of fixation; or (b) so the widest diameter subtends an angle no greater than 20 degrees; and (c) individuals who are unable to read information signs or symbols for other than language reasons.
10. Hearing Disabilities-Deafness or hearing incapacity that makes an individual unable to communicate or hear warning signals, including only those persons whose hearing loss is 70 dba or greater in the 500,1000 , 2000 Hz. Ranges.
11. Disabilities of Incoordination-Individuals suffering faulty coordination or palsy from brain, spinal or peripheral nerve injury and any person with a functional nerve injury and any person with a functional motor deficit in any two limbs or who suffers manifestations which significantly reduce mobility, coordination or perceptiveness not accounted for in previous categories;
12. Intellectual Disability—Individuals characterized by significant limitations both in intellectual functioning and in adaptive behavior as expressed in conceptual, social, and practical adaptive skills. This disability generally originates during the developmental period before the age of 18 or as the result of illness or accident later in life and is associated with impairment in
adaptive behavior (a general guideline is an IQ which is more than two standard deviations below the norm).
13. Cerebral Palsy-A disorder dating from birth or early infancyor as the result of illness or accident later in life, non-progressive, although if not treated there is marked regression in functioning characterized by examples of aberrations of motor functions (paralysis, weakness, incoordination) and often other manifestations of organic brain damage such as sensory disorders, seizures, developmental disabilities, learning difficulty and behavioral disorders.
14. Epilepsy (Convulsive Disorder)—A clinical disorder involving impairment of consciousness, characterized by seizures (e.g., generalized, complex partial, major motor, grand mal, petit mal or psychomotor), occurring more frequently than once a month in spite of prescribed treatment, with (a) diurnal episodes (loss of consciousness and convulsive seizure); (b) nocturnal episodes which show residual interfering with activity during the day; or (c) a disorder involving absence (petit mal) or mild partial (psychomotor) seizures occurring more frequently than once per week in spite of prescribed treatment with Alteration of awareness or loss of consciousness; and 2) Transient postictal manifestations of conventional or antisocial behavior. Person exhibiting seizure-free control for a continuous period of more than six (6) months duration are not included in the statement of Epilepsy defined in this category.
15. Infantile Autism-A syndrome described as consisting of withdrawal, very inadequate social relationships, language disturbance and monotonously repetitive motor behavior. Many children with autism will also be seriously impaired in general intellectual functioning. This syndrome usually appears before the age of six and is characterized by severe withdrawal and inappropriate response to external stimuli.
16. Neurological Impairment-A syndrome characterized by learning, perception and/or behavioral disorders of an individual who's IQ is not less than two standard deviations below the norm. These characteristics exist as a result of brain dysfunctions (any disorder in learning using the senses), neurologic disorder or any damage to the central nervous system, whether due to genetic, hereditary, accident or illness factors. This section includes people with severe gait problems who are restricted in mobility.
17. Mental Disorders-Individuals whose mental impairment substantially limits one or more of their major life activities. This includes inability to learn, work or care for oneself. A principal diagnosis from the SSM IV classification in one of the following areas is required for eligibility: Organic Mental Disorders, Schizophrenic Disorders, Paranoid Disorders, Psychotic Disorders not elsewhere classified, Affective Disorders, Somata

Form Disorders, Dissociative Disorders, Adjustment Disorders, Psychological Factors Affecting Physical Condition, and Post Traumatic Stress Syndrome. These diagnoses must be at Class 3 to 5 levels:

- Class 3-Moderate Impairment. Levels compatible with some, but not all, useful functions.
- Class 4-Marked Impairment. Levels significantly impedeuseful functioning.
- Class 5-Extreme Impairment. Levels preclude useful functioning,
(Note: If a person's disorder is in remission or primary incapacity is acute or chronic alcoholism or drug addiction, they are specifically excluded from discount fare eligibility.)

18. Chronic Progressive Debilitating Disorders—Individuals who experience chronic and progressive debilitating diseases that are characterized by constitutional symptoms such as fatigue, weakness, weight loss, pain and changes in mental status that, taken together, interfere in the activities of daily living and significantly impair mobility. Examples of such disorders include: (a) Progressive, uncontrollable malignancies (i.e., terminal malignancies or malignancies being treated with aggressive radiation or chemotherapy); (b) Advanced connective tissue diseases (i.e., advance stages of disseminated lupus erythematosus, scleroderma or polyarteritis nodosa); (c) Symptomatic HIV infection (i.e., AIDS or ARC) in CDC defined clinical categories B andC.
19. Multiple Impairments-This category may include, but not be limited to, persons disabled by the combined effects of more than one impairment, including those related to age. The individual impairments themselves may not be severe enough to qualify as a Transit Dysfunction; however, the combined effects of the disabilities may qualify the individual for the program.
4.5 To qualify for a Santa Cruz METRO Access Card, the individual must meet the following criteria: those individuals whose vision in the better eye, after best correction, is 20/200 or less; or those individuals whose visual field is contracted (commonly known as tunnel vision) so the widest diameter subtends an angle no greater than 20 degrees.
4.6 To qualify for a Santa Cruz METRO Access Card, an applicant must provide a Certificate of Blindness (Attachment C) issued by the individual's physician or other blindness certification, including certification by Santa Cruz METRO staff.

Questions regarding certification may be submitted to: customerservce@scmtd.com
i.) If eligible, individuals will be issued a Access Card immediately.
ii.) Out-of-Service-Area Visitors: If individuals are visiting from out of Santa Cruz METRO's service area and can provide the appropriate documentation (Certificate of Blindness (Attachment C) or discount card for the county/region they live in), Santa Cruz METRO will give them a temporary bus pass valid for 7 days of travel. Within $7-10$ days of their application, they will also receive a permanent Access Card valid for future visits to Santa Cruz METRO's service area. Bus operators will allow visitors from out of Santa Cruz METRO's service area to ride for free without a pass, particularly where an individual's disability is obvious (for example, if service dog is observed guiding an individual who is blind or the person is using a white cane).
4.7 Individuals that are eligible for a Discount Fare Card or Access Card may pay the full price fare if they desire. Individuals who are eligible for the Access Card may still obtain a Discount Fare Card (or provide one of the valid identification cards listed in Section 4.1 of this policy) and pay the discounted fare if they desire.

## V. OBTAINING SANTA CRUZ METRO DISCOUNT AND ACCESS ID CARDS

5.1 An eligible individual may obtain a Santa Cruz METRO Discount Fare Card ateither of the following locations at the times indicated:
a. Santa Cruz Metro Center (Pacific Station) Information Booth on weekdays.Please contact (831-425-8600) Santa Cruz METRO for specific times.
b. Watsonville Transit Center at West Lake and Rodriguez Streets the second Tuesday of every month by appointment ONLY. Please contact (831-425-8600) Santa Cruz METRO to make an appointment.
5.2 An eligible individual must present one of the forms of Identification listed in Section 4.01 or other acceptable proof of age in order to qualify for a Santa Cruz METRO Discount Fare Card based on being 62 years of age or older.
a. To purchase a Santa Cruz METRO Discount Fare Card based on disability without proof of disability set forth in Section 4.01(b), the individual must provide a completed "Discount Fare Application" (Attachment A). Attachment A must be certified by a licensed medical practitioner or other licensed professional verifying that the individual has a disability (see Section IV), which may qualify the individual for a discounted fare.

## *Discount Fare Applications can be picked up at:

Santa Cruz Metro Center (Pacific Station) Information Booth, or requested by phone at (831) 425-8600;
the California Relay System at 800-735-2929.
The forms are also available on-line at Santa Cruz METRO's website:
www.scmtd.com
b. COST OF DISCOUNT FARE CARD: Those eligible individuals will pay $\$ 2.00$ for the Card. In the event that the Discount Fare Card is lost, Santa Cruz METRO charges a $\$ 2.00$ replacement fee for the first lost card, and $\$ 5.00$ for the replacement of a lost card thereafter.
5.3 Children (under the age of 18) of Santa Cruz METRO passengers using a Santa Cruz METRO Discount Fare Card can ride at the discounted rate when accompanying their qualifying parent. Parents must complete a registration form (Attachment B), available at Pacific Station and Watsonville Transit Centers to qualify for this extended coverage. The registration form is also available on Santa Cruz METRO's website (www.scmtd.com).
5.4 Refer to Section 2.2 and 4.6 for procedures for obtaining the Access Card.

## VI. PERSONAL CARE ATTENDANTS

6.1 Persons with Disabilities, including legally blind individuals, are eligible to have one personal care attendant travel with him/her without paying a second fare. To qualify, Attachment A must indicate a need for a Personal Care Attendant, and must be certified by alicensed medical practitioner or other licensed professional. Upon acceptance by Santa Cruz METRO, the eligible individual will be provided with specific identification that authorizes transportation with one Personal Care Attendant.
6.2 An individual who has a Santa Cruz METRO Discount Fare Card or Paratransit Card issued by another Transit Agency, or a Santa Cruz METRO ParaCruz Eligibility Card, which indicates the need for one Personal Care Attendant, may ride on Santa Cruz METRO's fixed route with one Personal Care Attendant without paying a secondfare.

## VII. TEMPORARY DISABILITIES

7.1 Persons with temporary disabilities, who meet one or more of the Categories listed in Section 4.04 or Section 4.6 of this Policy, may qualify for a Temporary (non-permanent) Santa Cruz METRO Discount Fare Card (Peach colored Discount Card) or Access Card (Red colored Discount Card).
7.2 This Temporary Discount Fare Card or Access Card will reflect an expiration date, which corresponds with the individual's "Certification of Disability Status" portion of Attachment A. Once expired, the person would be required to receive a new "Certification of Disability Status" Form from a licensed professional in Section 4.03 in order to extend their Santa Cruz METRO Discount Fare Card or Access Card.

## VIII. SANTA CRUZ METRO PASS VENDORS AND TICKET VENDING MACHINE LOCATIONS

8.1 a. Santa Cruz METRO Bus Passes and Highway 17 Monthly Passes can be purchased at the following locations. Ticket Vending Machine (TVM) hours are indicated after each TVM location below.
b. Reloadable CRUZ Cards may ONLY be purchased at Pacific Station, on Santa Cruz METRO's website (www.scmtd.com/en/fares/buy-passes-online), or by mail-order (See Section 9.01 below). CRUZ Cards are not available from Pass Vendors or TVMs).

## APTOS

*Cabrillo College, 6500 Soquel Drive - Ticket Vending Machine (24 hrs/7 days a week)

## BOULDER CREEK

Boulder Creek Pharmacy, 13081 Highway 9 (338-2144)

## CAPITOLA

SaveMart Supermarket, 1475 - $41^{\text {st }}$ Avenue (462-6917)
Capitola Mall, 1855-41 ${ }^{\text {st }}$ Avenue - Ticket Vending Machine (24/7)

## LIVE OAK

Live Oak Family Resource Center, $174017^{\text {th }}$ Avenue (476-7284)

## SANTA CRUZ

Metro Center (Pacific Station) - 920 Pacific Avenue

- Customer Service Information Booth (Mon-Fri 7am - 5:30pm) (425-8600)
- Ticket Vending Machine (6am - 11pm)

Walgreen's Pharmacy, 1718 Soquel Avenue (425-1910)

## SCOTTS VALLEY

Cavallaro Transit Center, 246 Kings Village Road - Ticket Vending Machine (24/7)

## WATSONVILLE

Food Maxx, 1465 Main Street (768-1483)
Watsonville Transit Center, 475 Rodriguez Street - Ticket Vending Machine (7am 9pm) (724-9564)

## IX. ORDER PASSES BY MAIL

9.1 Individuals who currently hold a valid Santa Cruz METRO Discount Fare Card, or have previously purchased Discounted Passes and are on file with Santa Cruz METRO, can order bus passes by mail and on Santa Cruz METRO's website. The form is available at the

Information Booth at Pacific Station and on Santa Cruz METRO's website www.scmtd.com. Mail the completed form along with a self-addressed, stamped envelope to:

Santa Cruz METRO<br>920 Pacific Avenue, Suite 21<br>Santa Cruz, CA 95060

9.2 Please allow 7 business days from the date the order is received by Santa Cruz METRO. If you have any questions regarding orders for discount passes, call (831) 425-3822.

## X. ADMINISTRATION OF REGULATION

10.1 The Operations Manager or designee is responsible for the following:
a. Ensuring that this regulation is disseminated to all existing fixed route drivers, customer service agents and transit center ticket agents.
b. Ensuring that this regulation is disseminated to all new and future fixed route drivers, customer service agents and transit center ticket agents.
c. Providing guidance, training and assistance to all employees, customer service agents and transit center ticket agents who are responsible for issuing Santa Cruz METRO Discount and Access ID Cards and passes.
10.2 Santa Cruz METRO will integrate the Santa Cruz METRO Discount Fare CardProgram into its Policies and Procedures.

Attachment A - CLEAN

## Attachment A Discount Fare Application

Santa Cruz Metro Center Information Booth 920 Pacific Avenue, Suite 21, Santa Cruz, CA 95060 (831) 425-8600

Hours: Mon-Fri 7:00 a.m. - 5:30 p.m.
$\square$
Application Information (PLEASE PRINT LEGIBLY): *ONLY ORIGINAL APPLICATIONS WILL BE ACCEPTED.

$\square$
To Note: Fee payable by cash, check, money order or credit card.
Certification of Eligibility section (Check only one box below):

| $\square$ | Health Care Provider $\quad$ To qualify under this type of eligibility you must have the Health Care Provider |
| :--- | :--- |
| $\square$ | CA Disabled ID To qualify, must present a valid Identification Card Receipt for a CA Disabled Parking Placard. |
| $\square$ S |  |
| $\square$ | Disabled Veteran |
| $\square$ |  |
| $\square$ | Medicare Card |

I agree to release the information I am sending to Santa Cruz METRO for the purpose of making this application for a Discount Fare Card. I certify that the information I provide concerning my application is correct. I understand that Santa Cruz METRO reserves the right to require proof of disability in addition to this form. If applying for the Discount Fare Card, I agree to abide by the terms of the program (AR-1028), and photo ID Card. I give my consent for Santa Cruz METRO, or a Santa Cruz METRO designated Administrative Agency, to take and retain a copy of my photo. Santa Cruz METRO will not accept a photocopy or fax of this form.

Signature of applicant:
Date: $\qquad$

# Attachment A - CLEAN <br> Discount Fare Application (Cont'd) 

Health care provider certification section: This form is used for individuals with permanent or temporary disabilities. This also includes individuals who may need an attendant to ride Santa Cruz METRO service.

Patient/applicant release:
I authorize: $\qquad$ to verify my disability if requested to do so by METRO.
(Name of certified/ licensed health care provider*)
Patient/applicant signature:
Date: $\qquad$ _

This portion to be completed by Licensed Health Care Provider ONLY! (see below)
Applicant's name: $\qquad$
Applicant's date of birth: $\qquad$
Health care provider's name: $\qquad$
Title: $\qquad$
State certification or license \#: $\qquad$ Telephone number: $\qquad$
Email address: $\qquad$
Address: $\qquad$

I, $\qquad$ hereby certify that I have examined the patient listed above and it is my opinion that he/she is disabled due to illness, congenital malfunction or other incapacity that substantially limits one or more major life functions.

## His/Her Disability is:

Permanent
$\square$ Temporary (defined as impairment lasting not more than 12 months). Duration is months.

Does the Patient's disability necessitate the use of a Personal Care Attendant when riding on Santa Cruz METRO service?
$\square$ YesNo

The Category number of the disability is: $\qquad$ *(Please select from Section 4.04- Category Descriptions 1-19).
$\qquad$
I certify that the above is correct and that I am legally certified and/or licensed in my state as a Healthcare Provider.
Signature: $\qquad$ Date: $\qquad$

Customer Service Staff may contact you forverification.
ORIGINAL Completed Application may be mailed to:
Santa Cruz METRO Information Booth, 920 Pacific Station, Suite 21, Santa Cruz, CA 95060

# Attachment B <br> REQUEST FOR REDUCED CHILDREN'S FARE WITH DISCOUNT FARE CARD 

I wish to request certification to allow my children, under the age of 18, (listed below) to travel with me when I use my Discount Fare Card and pay the Disability Reduced Fare while traveling on Santa Cruz METRO Fixed Route service.

## CHILDREN:

Name: $\qquad$
Name: $\qquad$
Name: $\qquad$
Name: $\qquad$
Birthdate: $\qquad$
Birthdate: $\qquad$
Birthdate: $\qquad$
Birthdate: $\qquad$

## Discount Fare Card Holder:

Print Name: $\qquad$
Address: $\qquad$
$\qquad$

Signature: $\qquad$ Date: $\qquad$

After completing the top portion of this form, please submit the completed form to the Customer Service Representative at Santa Cruz Metro Center (Pacific Station), or Watsonville Transit Center. The Customer Service Representative will then place a sticker on your Discount Fare Card, which allows you to pay a Discounted Fare for your children when they accompany you on Santa Cruz METRO Fixed Route bus service.

## Attachment A - CLEAN

## Attachment C

## CONFIRMATION OF LEGAL BLINDNESS

The federal definition of "blindness" under Title XVI of the Social Security Act currently states:
(2) "An individual shall be considered to be blind for purposes of this title if he has central visual acuity of 20/200 or less in the better eye with the use of a correcting lens. An eye which is accompanied by a limitation in the fields of vision such that the widest diameter of the visual field subtends an angle no greater than 20 degrees shall be considered for purposes of the first sentence of this subsection as having a central visual acuity of 20/200 or less." http://www.ssa.gov/OP Home/ssact/title16b/1614.htm

Translation: If you wear your glasses or contacts (or both) and then are measured on an eye chart as seeing 20/200 or less, or if the width of vision for both your eyes totals an arc of 20 degrees or less, you are legally blind according to this federal definition.

## CONSUMER / CLIENT / PATIENT:

Name: $\qquad$ Date of Birth: $\qquad$
Address: $\qquad$

## Best corrected vision:

OD (right eye) $\qquad$ OS (left eye) $\qquad$ OU (both eyes) $\qquad$
Width of Visual Field (in degrees): $\qquad$ Specific eye condition(s):

## CERTIFYING AUTHORITY:

I certify that $\qquad$ is legally blind in both eyes as specified in the federal definition quoted above.
(Signed) $\qquad$ (Date)
$\qquad$ . (Title) $\qquad$

Please attach your business card OR print/type your name, profession, and address here: $\qquad$

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## Attachment A

REDLINE VERSION

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## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Regulation Number: AR- 1028

Computer Title: Discount Fare.doc

Effective Date: March 27, 2009

Pages: 13
TITLE: OLDER ADULT, PERSONS WITH DISABILITIES AND LEGALLY BLIND PERSONS FIXED ROUTE DISCOUNT FARE PROGRAM

Procedure History

NEW POLICY
March 27, 2009
October 22, 2010

September 26, 2014

November 1, 2019

February 28, 2020

## SUMMARY OF POLICY

New Policy
Revised Section 4.01, and revisions to include purchase of passes on website

Update METRO Pass Outlets, add Ticket Vending Machine locations and revise Attachment A

Revisions to incorporate free fare program for legally blind individuals

Revisions related to free fare program for legally blind individuals

## I. POLICY

1.1 It is the policy of the Santa Cruz Metropolitan Transit District (Santa Cruz METRO) that older adult persons and persons with disabilities or an individual presenting a Medicare Card, will be charged a discounted fare for transportation on Santa Cruz METRO’s fixed route service.
1.2 This policy sets forth the criteria that Santa Cruz METRO employees must followin order to insure that qualified individuals receive the discount that is allowed by this regulation.

## II. APPLICABILITY

2.1 This policy is applicable to Santa Cruz METRO employees and qualified individuals using the
fixed route service.
2.2 The free fare portion of this policy is solely applicable to legally blind individuals using the fixed route service (Access Card). There is no charge to obtain the Access Card.

There are three ways for such individuals to utilize these benefits: (1) bus operators will allow blind individuals to ride for free without a pass, particularly where an individual's disability is obvious (for example, if service dog is observed guiding an individual who is blind or the person is using a white cane); (2) submittal of a medical certification (Attachment C) or other blindness certification; or (3) certification by Santa Cruz METRO staff if obtaining a medical certification is a burden. To be certified by Santa Cruz METRO staff, the customer may schedule an appointment with the Eligibility Coordinator for an assessment and certification. The Eligibility Coordinator will verify the customer's eligibility either: (1) by confirming that the customer is already eligible to use the Discounted Fare Program or Paratransit Service due to legal blindness; or (2) through a short interview and assessment.
2.3 Questions regarding certification may be submitted to: customerservce@scmtd.com

## 2.2

## III. DEFINITIONS

3.1 "Discount Fare" means one-half the regular fare.
3.2 "Free Fare" means 0\% of the regular fare.
3.3 "Legally Blind" means an individual whose vision meets the criteria set forth in Section 4.6.
3.4 "Individual with a Disability" means an individual whose disability and/or medical condition meets one or more of the categories set forth in Section 4.04, or an individual who has one of the valid documents listed in Section 4.01(b) of this policy.
3.5 "Older Adult" means an individual who is at least 62 years old.
3.6 "Temporary Disability" means an individual whose disability and/or medical condition meets one or more of the categories set forth in Section 4.04, and that disability is not permanent.

## IV. ELIGIBILITY

4.1 To qualify for a discount or free (Blind-Access Card) fare or ticket pursuant to this policy, a qualified individual must present one of the following to the bus operator, transit center ticket agent, or at a Santa Cruz METRO Pass Outlet (See Section VIII) when paying a fixed route fare:
a. For Older adults (at least 62 years of age):

## Attachment A - REDLINE

i.) Santa Cruz METRO Discount Photo Identification Card;
ii.) Santa Cruz METRO ParaCruz Identification Card;
iii.) Paratransit Identification Card issued by another Transit Agency;
iv.) Senior Citizen Identification Card;
v.) Discount Photo Identification Card issued by another Transit Agency;
vi.) Identification that displays date of birth (i.e. passport, or birth certificate);
vii.) Current State Driver’s License, or State Identification Card;
b. For Persons with Disabilities:
i.) Santa Cruz METRO Discount Photo Identification Card;
ii.) Santa Cruz METRO ParaCruz Identification Card;
iii.) Paratransit Identification Card issued by another Transit Agency;
iv.) Discount Photo Identification Card issued by another Transit Agency;
v.) Medicare Identification Card;
vi.) Department of Motor Vehicles (DMV) Disabled Person Placard ReceiptGalifornia Disabled Identification Gard;
vii.) Proof of Veterans Disability-a copy of validService Connected Disability Identification Card or a Veterans Administration Certification demonstrating a disability rating for aid and attendance or a service-connected disability with a rating level of $50 \%$ or higher.
c. Any individual presenting a valid Medicare Identification Card. The person presenting a Medicare ID Card must also present a legal photo ID to check the validity of the Medicare Card.
d. For Legally Blind Persons:
i.) Refer to Section 2.2., 2.3., and 4.6.
4.2 To qualify for a Santa Cruz METRO Discount Fare Card, an applicant must provide Santa Cruz METRO Customer Service with the valid documents listed in Section 4.01_of this policy.
4.3 If an individual does not have one of the valid identification cards listed in Section 4.01_ of this policy, he/she may still be eligible for a Santa Cruz METRO Discount Fare Card. An additional way to qualify for a Santa Cruz METRO Discount Fare Card is to submit a
completed "Discount Fare Application" (Attachment A), available at:
http://www.scmtd.com/images/department/legal/policies/attch_a_prof_verification_disability_s tatus_2014.pdf. Attachment A must identify the appropriate eligibility category from Section 4.04 and must be completed by one of the following licensed professionals for such category:
a. Licensed physicians with a Doctor of Medicine (M.D.) or Doctor of Osteopathic Medicine (D.O.) degree, licensed physician's assistants and nurse practitioners may certify in all categories in which they are licensed to diagnose;
b. Licensed chiropractors, may certify in categories $1,2,3$ and 4 ;
c. Licensed podiatrists, may certify disabilities involving the feet under categories $1,2,3$ and $4 ;$
d. Licensed optometrists, may certify in category 9;
e. Licensed audiologists, may certify in category 10;
f. Licensed clinical psychologists and licensed educational psychologists, may certify in categories $12,15,16$ and 17 ;
g. Licensed marriage family and child counselors (MFCC), marriage and family therapists, and licensed clinical social workers (LCSW) may certify in Category 17.
4.4 To qualify for Santa Cruz METRO Discount Fare Card based on a disability, the individual must meet one of the following categories as determined by a qualified individual identified in Section 4.03:

1. Non-ambulatory Disabilities-Impairments that, regardless of cause, require individuals to use a wheelchair for mobility;
2. Mobility Aids-Impairments that cause individuals to walk with significant difficulty, including individuals using a leg brace, cane walker, or crutches to achieve mobility;
3. Musculo-Skeletal Impairment (Including Arthritis)—Musculo- skeletal impairment such as muscular dystrophy, osteogenesisimperfecta or any type of arthritis; such as functional Class III or anatomical Stage III;
4. Amputation - Persons who suffer amputation of, or anatomical deformity of (i.e. loss of major function due to degenerative changes associated with vascular or neurological deficits, traumatic loss of muscle mass or tendons and x-ray evidence of bony or fibrousankylosis at an unfavorable angle, joint subluxation or instability): (a) both hands; or (b) one hand and one foot; or (c) amputation of lower extremity at or above the tarsal region (one or both legs);
5. Cerebrovascular Accident (Stroke)—With one of the following: (a) pseudobulbar palsy; or (b) functional motor deficit in any of two extremities; or (c) ataxia affecting two extremities substantiated by appropriate cerebellar signs or proprioceptive loss post 4 months.
6. Pulmonary Ills-Respiratory Impairments of Class 3 and 4. Class 3: FVC between 51 percent and 59 percent of predicted; or FEV between 41 percent and 59 percent of predicted. Class 4: FVC less than or equal to 50 percent of predicted; or FEV less than or equal to 40 percent of predicted.
7. Cardiac Ills-Cardiovascular impairments of functional Class III or IV. Functional Classification: Class III: Individuals with cardiac disease resulting in marked limitation of physical activity. They are comfortable at rest. Less than ordinary physical activity causes fatigue, palpitation, dyspnea or anginal pain. For instance, inability to walk one or more level blocks or climbing a flight of ordinary stairs. Class IV: Individuals with cardiac disease resulting in inability to carry out any physical activity without discomfort. Symptoms of cardiac insufficiency or of the anginal syndrome may be present even at rest. If physical activity is undertaken, discomfort is increased.
8. Dialysis-Individuals whose disability requires the use of a kidney dialysis machine.
9. Sight Disabilities-Those individuals whose vision in the better eye, after best correction, is 20/200 or less; or those individuals whose visual field is contracted (commonly known as tunnel vision): (a) to 10 degrees or less from a point of fixation; or (b) so the widest diameter subtends an angle no greater than 20 degrees; and (c) individuals who are unable to read information signs or symbols for other than language reasons.
9.10. Hearing Disabilities-Deafness or hearing incapacity that makes an individual unable to communicate or hear warning signals, including only those persons whose hearing loss is 70 dba or greater in the 500, 1000, 2000 Hz. Ranges.
10.11. Disabilities of Incoordination-Individuals suffering faulty coordination or palsy from brain, spinal or peripheral nerve injuryand any person with a functional nerve injury and any person with a functional motor deficit in any two limbs or who suffers manifestations which significantly reduce mobility, coordination or perceptiveness not accounted for in previous categories;
11.12. Intellectual Disability—Individuals characterized by significant limitations both in intellectual functioning and in adaptive behavior as expressed in conceptual, social, and practical adaptive skills. This disability
generally originates during the developmental period before the age of 18 or as the result of illness or accident later in life and is associated with impairment in adaptive behavior (a general guideline is an IQ which is more than two standard deviations below the norm).
12.13. Cerebral Palsy-A disorder dating from birth or early infancyor as the result of illness or accident later in life, non-progressive, although if not treated there is marked regression in functioning characterized by examples of aberrations of motor functions (paralysis, weakness, incoordination) and often other manifestations of organic brain damage such as sensory disorders, seizures, developmental disabilities, learning difficulty and behavioral disorders.

13:14. Epilepsy (Convulsive Disorder)—A clinical disorder involving impairment of consciousness, characterized by seizures (e.g., generalized, complex partial, major motor, grand mal, petit mal or psychomotor), occurring more frequently than once a month in spite of prescribed treatment, with (a) diurnal episodes (loss of consciousness and convulsive seizure); (b) nocturnal episodes which show residual interfering with activity during the day; or (c) a disorder involving absence (petit mal) or mild partial (psychomotor) seizures occurring more frequently than once per week in spite of prescribed treatment with Alteration of awareness or loss of consciousness; and 2) Transient postictal manifestations of conventional or antisocial behavior. Person exhibiting seizure-free control for a continuous period of more than six (6) months duration are not included in the statement of Epilepsy defined in this category.
14.15. Infantile Autism - A syndrome described as consisting of withdrawal, very inadequate social relationships, language disturbance and monotonously repetitive motor behavior. Many children with autism will also be seriously impaired in general intellectual functioning. This syndrome usually appears before the age of six and is characterized by severe withdrawal and inappropriate response to external stimuli.
15.16. Neurological Impairment-A syndrome characterized by learning, perception and/or behavioral disorders of an individual who's IQ is not less than two standard deviations below the norm. These characteristics exist as a result of brain dysfunctions (any disorder in learning using the senses), neurologic disorder or any damage to the central nervous system, whether due to genetic, hereditary, accident or illness factors. This section includes people with severe gait problems who are restricted in mobility.
16.17. Mental Disorders-Individuals whose mental impairment substantially limits one or more of their major life activities. This includes inability to learn, work or care for oneself. A principal diagnosis from the SSM IV classification in one of the following areas is required for
eligibility: Organic Mental Disorders, Schizophrenic Disorders, Paranoid Disorders, Psychotic Disorders not elsewhere classified, Affective Disorders, Somata Form Disorders, Dissociative Disorders, Adjustment Disorders, Psychological Factors Affecting Physical Condition, and Post Traumatic Stress Syndrome. These diagnoses must be at Class 3 to 5levels:

- Class 3-Moderate Impairment. Levels compatible with some, but not all, useful functions.
- Class 4-Marked Impairment. Levels significantly impedeuseful functioning.
- Class 5-Extreme Impairment. Levels preclude useful functioning,
(Note: If a person's disorder is in remission or primary incapacity is acute or chronic alcoholism or drug addiction, they are specifically excluded from discount fare eligibility.)
17.18. Chronic Progressive Debilitating Disorders-Individuals who experience chronic and progressive debilitating diseases that are characterized by constitutional symptoms such as fatigue, weakness, weight loss, pain and changes in mental status that, taken together, interfere in the activities of daily living and significantly impair mobility. Examples of such disorders include: (a) Progressive, uncontrollable malignancies (i.e., terminal malignancies or malignancies being treated with aggressive radiation or chemotherapy); (b) Advanced connective tissue diseases (i.e., advance stages of disseminated lupus erythematosus, scleroderma or polyarteritis nodosa); (c) Symptomatic HIV infection (i.e., AIDS or ARC) in CDC defined clinical categories B andC.
18.19. Multiple Impairments-This category may include, but not be limited to, persons disabled by the combined effects of more than one impairment, including those related to age. The individual impairments themselves may not be severe enough to qualify as a Transit Dysfunction; however, the combined effects of the disabilities may qualify the individual for the program.
4.5 To qualify for a Santa Cruz METRO Blind-Access Card, the individual must meet the following criteria: those individuals whose vision in the better eye, after best correction, is 20/200 or less; or those individuals whose visual field is contracted (commonly known as tunnel vision) so the widest diameter subtends an angle no greater than 20 degrees.
4.6 To qualify for a Santa Cruz METRO Blind-Access Card, an applicant must provide a Certificate of Blindness (Attachment C) issued by the individual's physician or other blindness certification, including certification by Santa Cruz METRO staff.

Questions regarding certification may be submitted to: customerservce@scmtd.com
i.) If eligible, individuals will be issued a Blind-Access Card immediately.
ii.) Out-of-Service--Area Visitors: If individuals are visiting from out of Santa Cruz METRO's service area and can provide the appropriate documentation_ (Certificate of Blindness (Attachment C) or discount card for the county/region they live in), Santa Cruz METRO will give them a temporary bus pass valid for 7 days of travel. Within 7 - 10 days of their application, they will also receive a permanent Blind-Access Card valid for future visits to Santa Cruz METRO's service area. Bus operators will allow visitors from out of Santa Cruz METRO's service area to ride for free without a pass, particularly where an individual's disability is obvious (for example, if service dog is observed guiding an individual who is blind or the person is using a white cane).
4.7 Individuals that are eligible for a Discount Fare Card or Blind-Access Card may pay the full prices fare if they desire. Individuals who are eligible for the Access Card may still obtain a Discount Fare Card (or provide one of the valid identification cards listed in Section 4.1 of this policy) and pay the discounted fare if they desire.

## v. OBTAINING SANTA CRUZ METRO DISCOUNT AND BLIND-ACCESS ID CARDS

5.1 An eligible individual may obtain a Santa Cruz METRO Discount Fare Card ateither of the following locations at the times indicated:
a. Santa Cruz Metro Center (Pacific Station) Information Booth on weekdays.Please contact (831-425-8600) Santa Cruz METRO for specific times.
b. Watsonville Transit Center at West Lake and Rodriguez Streets the second Tuesday of every month by appointment ONLY. Please contact (831-425-8600) Santa Cruz METRO to make an appointment.
5.2 An eligible individual must present one of the forms of Identification listed in Section 4.01 or other acceptable proof of age in order to qualify for a Santa Cruz METRO Discount Fare Card based on being 62 years of age or older.
a. To purchase a Santa Cruz METRO Discount Fare Card based on disability without proof of disability set forth in Section 4.01(b), the individual must provide a completed "Discount Fare Application" (Attachment A). Attachment A must be certified by a licensed medical practitioner or other licensed professional verifying that the individual has a disability (see Section IV), which may qualify the individual for a discounted fare.

## *Discount Fare Applications can be picked up at:

Santa Cruz Metro Center (Pacific Station) Information Booth, or requested by phone at (831) 425-8600;

Santa Cruz METRO's Accessible Services Coordinator at (831) 423-3868 or the California Relay System at 800-735-2929.

The forms are also available on-line at Santa Cruz METRO's website: www.scmtd.com
b. COST OF DISCOUNT FARE CARD: Those eligible individuals will pay $\$ 2.00$ for the Card. In the event that the Discount Fare Card is lost, Santa Cruz METRO charges a $\$ 2.00$ replacement fee for the first lost card, and $\$ 5.00$ for the replacement of a lost card thereafter.
5.3 Children (under the age of 18) of Santa Cruz METRO passengers using a Santa Cruz METRO Discount Fare Card can ride at the discounted rate when accompanying their qualifying parent. Parents must complete a registration form (Attachment B), available at Pacific Station and Watsonville Transit Centers to qualify for this extended coverage. The registration form is also available on Santa Cruz METRO's website (www.scmtd.com).
5.35.4 Refer to Section 2.2 and 4.6 for procedures for obtaining the Access Card.

## VI. PERSONAL CARE ATTENDANTS

6.1 Persons with Disabilities, including legally blind individuals, are eligible to have one personal care attendant travel with him/her without paying a second fare. To qualify, Attachment A must indicate a need for a Personal Care Attendant, and must be certified by alicensed medical practitioner or other licensed professional. Upon acceptance by Santa Cruz METRO, the eligible individual will be provided with specific identification that authorizes transportation with one Personal Care Attendant.
6.2 An individual who has a Santa Cruz METRO Discount Fare Card or Paratransit Card issued by another Transit Agency, or a Santa Cruz METRO ParaCruz Eligibility Card, which indicates the need for one Personal Care Attendant, may ride on Santa Cruz METRO’s fixed route with one Personal Care Attendant without paying a secondfare.

## VII. TEMPORARY DISABILITIES

7.1 Persons with temporary disabilities, who meet one or more of the Categories listed in Section 4.04 or Section 4.6 of this Policy, may qualify for a Temporary (non-permanent) Santa Cruz METRO Discount Fare Card (Peach colored Discount Card) or Blind-Access Card (Red colored Discount Card).
7.2 This Temporary Discount Fare Card or Blind-Access Card will reflect an expiration date, which corresponds with the individual's "Certification of Disability Status" portion of Attachment A. Once expired, the person would be required to receive a new "Certification of Disability Status" Form from a licensed professional in Section 4.03 in order to extend their Santa Cruz METRO Discount Fare Card or Blind-Access Card.

## VIII. SANTA CRUZ METRO PASS VENDORS AND TICKET VENDING MACHINE LOCATIONS

8.1 a. Santa Cruz METRO Bus Passes and Highway 17 Monthly Passes can be purchased at the following locations. Ticket Vending Machine (TVM) hours are indicated after each TVM location below.
b. Reloadable CRUZ Cards may ONLY be purchased at Pacific Station, on Santa Cruz METRO's website (www.scmtd.com/en/fares/buy-passes-online), or by mail-order (See Section 9.01 below). CRUZ Cards are not available from Pass Vendors or TVMs).

## APTOS

*Cabrillo College, 6500 Soquel Drive - Ticket Vending Machine (24 hrs/7 days a week)

## BOULDER CREEK

Boulder Creek Pharmacy, 13081 Highway 9 (338-2144)
CAPITOLA
SaveMart Supermarket, $1475-41^{\text {st }}$ Avenue (462-6917)
Capitola Mall, 1855-41 ${ }^{\text {st }}$ Avenue - Ticket Vending Machine (24/7)

## LIVE OAK

Live Oak Family Resource Center, $174017^{\text {th }}$ Avenue (476-7284)

## SANTA CRUZ

Metro Center (Pacific Station) - 920 Pacific Avenue

- Customer Service Information Booth (Mon-Fri 7am - 5:30pm) (425-8600)
- Ticket Vending Machine (6am - 11pm)

Walgreen's Pharmacy, 1718 Soquel Avenue (425-1910)

## SCOTTS VALLEY

Cavallaro Transit Center, 246 Kings Village Road - Ticket Vending Machine (24/7)

## WATSONVILLE

Food Maxx, 1465 Main Street (768-1483)
Watsonville Transit Center, 475 Rodriguez Street - Ticket Vending Machine (7am 9pm) (724-9564)

## IX. ORDER PASSES BY MAIL

9.1 Individuals who currently hold a valid Santa Cruz METRO Discount Fare Card, or have previously purchased Discounted Passes and are on file with Santa Cruz METRO, can order bus passes by mail and on Santa Cruz METRO's website. The form is available at the

Information Booth at Pacific Station and on Santa Cruz METRO's website www.scmtd.com. Mail the completed form along with a self-addressed, stamped envelope to:

Santa Cruz Metro<br>920 Pacific Avenue, Suite 21<br>Santa Cruz, CA 95060

9.2 Please allow 7 business days from the date the order is received by Santa Cruz METRO. If you have any questions regarding orders for discount passes, call (831) 425-3822.

## X. ADMINISTRATION OF REGULATION

10.1 The Operations Manager or designee is responsible for the following:
a. Ensuring that this regulation is disseminated to all existing fixed route drivers, customer service agents and transit center ticket agents.
b. Ensuring that this regulation is disseminated to all new and future fixed route drivers, customer service agents and transit center ticket agents.
c. Providing guidance, training and assistance to all employees, customer service agents and transit center ticket agents who are responsible for issuing Santa Cruz METRO Discount and Blind-Access ID Cards and passes.
10.2 Santa Cruz METRO will integrate the Santa Cruz METRO Discount Fare CardProgram into its Policies and Procedures.

Attachment A - REDLINE

## Attachment A Discount Fare Application

Santa Cruz Metro Center Information Booth 920 Pacific Avenue, Suite 21, Santa Cruz, CA 95060 (831) 425-8600

Hours: Mon-Fri 7:00 a.m. - 5:30 p.m.
$\square$
Application Information (PLEASE PRINT LEGIBLY): *ONLY ORIGINAL APPLICATIONS WILL BE ACCEPTED.

$\square$
Note: Fee payable by cash, check, money order or credit card.
Certification of Eligibility section (Check only one box below):

| $\square$ | Health Care Provider $\quad$ To qualify under this type of eligibility you must have the Health Care Provider |  |
| :--- | :--- | :--- |
| $\square$ | CA Disabled ID To qualify, must present a valid Identification Card Receipt for a CA Disabled Parking Placard. |  |
| $\square$ S |  |  |
| $\square$ | Disabled Veteran |  |
| $\square$ | Must present VA Certification or Service Connected ID Card to qualify. |  |
| $\square$ | Medicare Card | To qualify present Medicare Card and legal photo ID. |

I agree to release the information I am sending to Santa Cruz METRO for the purpose of making this application for a Discount Fare Card. I certify that the information I provide concerning my application is correct. I understand that Santa Cruz METRO reserves the right to require proof of disability in addition to this form. If applying for the Discount Fare Card, I agree to abide by the terms of the program (AR-1028), and photo ID Card. I give my consent for Santa Cruz METRO, or a Santa Cruz METRO designated Administrative Agency, to take and retain a copy of my photo. Santa Cruz METRO will not accept a photocopy or fax of this form.

Signature of applicant: $\qquad$ Date: $\qquad$

# Attachment A - REDLINE Discount Fare Application (Cont'd) 

Health care provider certification section: This form is used for individuals with permanent or temporary disabilities. This also includes individuals who may need an attendant to ride Santa Cruz METRO service.

## Patient/applicant release:

I authorize: $\qquad$ to verify my disability if requested to do so by METRO.
(Name of certified/ licensed health care provider*)
Patient/applicant signature: $\qquad$ Date: $\qquad$

This portion to be completed by Licensed Health Care Provider ONLY! (see below)
Applicant's name: $\qquad$
Applicant's date of birth: $\qquad$
Health care provider's name: $\qquad$
Title: $\qquad$
State certification or license \#: $\qquad$ Telephone number: $\qquad$
Email address: $\qquad$
Address: $\qquad$

I, $\qquad$ hereby certify that I have examined the patient listed above and it is my opinion that he/she is disabled due to illness, congenital malfunction or other incapacity that substantially limits one or more major life functions.

## His/Her Disability is:

$\square$ Permanent
$\square$ Temporary (defined as impairment lasting not more than 12 months). Duration is
months.
Does the Patient's disability necessitate the use of a Personal Care Attendant when riding on Santa Cruz METRO service?
$\square$ YesNo

The Category number of the disability is: $\qquad$ *(Please select from Section 4.04-Category Descriptions 1-19).

I certify that the above is correct and that I am legally certified and/or licensed in my state as a Healthcare Provider.
Signature: $\qquad$ Date: $\qquad$

Customer Service Staff may contact you forverification.
ORIGINAL Completed Application may be mailed to:
Santa Cruz METRO Information Booth, 920 Pacific Station, Suite 21, Santa Cruz, CA 95060

# Attachment A - REDLINE 

# Attachment B <br> REQUEST FOR REDUCED CHILDREN'S FARE WITH DISCOUNT FARE CARD 

I wish to request certification to allow my children, under the age of 18 , (listed below) to travel with me when I use my Discount Fare Card and pay the Disability Reduced Fare while traveling on Santa Cruz METRO Fixed Route service.

## CHILDREN:

Name: $\qquad$
Name: $\qquad$
Name: $\qquad$
Name: $\qquad$
Birthdate: $\qquad$
Birthdate: $\qquad$
Birthdate: $\qquad$
Birthdate: $\qquad$

## Discount Fare Card Holder:

Print Name: $\qquad$
Address: $\qquad$
$\qquad$

Signature: $\qquad$ Date: $\qquad$

After completing the top portion of this form, please submit the completed form to the Customer Service Representative at Santa Cruz Metro Center (Pacific Station), or Watsonville Transit Center. The Customer Service Representative will then place a sticker on your Discount Fare Card, which allows you to pay a Discounted Fare for your children when they accompany you on Santa Cruz METRO Fixed Route bus service.

# Attachment A - REDLINE 

## Attachment C

## CONFIRMATION OF LEGAL BLINDNESS

The federal definition of "blindness" under Title XVI of the Social Security Act currently states:
(2) "An individual shall be considered to be blind for purposes of this title if he has central visual acuity of 20/200 or less in the better eye with the use of a correcting lens. An eye which is accompanied by a limitation in the fields of vision such that the widest diameter of the visual field subtends an angle no greater than 20 degrees shall be considered for purposes of the first sentence of this subsection as having a central visual acuity of 20/200 or less." http://www.ssa.gov/OP Home/ssact/title16b/1614.htm

Translation: If you wear your glasses or contacts (or both) and then are measured on an eye chart as seeing 20/200 or less, or if the width of vision for both your eyes totals an arc of 20 degrees or less, you are legally blind according to this federal definition.

## CONSUMER / CLIENT / PATIENT:

Name: $\qquad$ Date of Birth: $\qquad$
Address: $\qquad$

## Best corrected vision:

OD (right eye) $\qquad$ OS (left eye) $\qquad$ OU (both eyes) $\qquad$
Width of Visual Field (in degrees): $\qquad$ Specific eye condition(s):

## CERTIFYING AUTHORITY:

I certify that $\qquad$ is legally blind in both eyes as specified in the federal definition quoted above.
(Signed) $\qquad$ (Date)
$\qquad$ . (Title) $\qquad$

Please attach your business card OR print/type your name, profession, and address here: $\qquad$

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## DEMONSTRATION

NEW MOBILE TICKETING APP FOR HIGHWAY 17

## Jayme Ackemann, Marketing, Communications

 and Customer Service Director
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## VERBAL PRESENTATION ONLY

## PACIFIC STATION UPDATE

## Jayme Ackemann, Marketing, Communications

 and Customer Service Director19.1

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## NEWS CLIPS

## January 24, 2020 - February 28, 2020

# SANTA CRUZ COUNTY ARTICLES 

## Mass Thansit

## CA: Santa Cruz RTC And Santa Cruz Metro Initiate Transit Search

RTC and Santa Cruz Metro are conducting a Transit Corridor Alternatives Analysis, a year-long study to evaluate public transit investment options for the rail right-of-way and create an interconnected transit network for the county.

By: Elaine Ingalls | Santa Cruz Sentinel, Calif. (TNS)
Feb. 13th, 2020
LIVE OAK - Santa Cruz County Regional Transportation Commission and Santa Cruz Metro are seeking residents input in identifying a transit option for the rail corridor.

RTC and Metro are conducting a Transit Corridor Alternatives Analysis, a year-long study to evaluate public transit investment options for the rail right-of-way and create an interconnected transit network for the county. This network will use all or part of the length of the rail right-of-way as a transit facility, stretching from Pajaro Station in Monterey County to Shaffer Road in westside Santa Cruz. With this transit network, RTC and Metro will consider building connections to Monterey, Gilroy and the San Francisco Bay Area.

Through this study, the RTC will identify a "locally-preferred alternative," or the top choice for a transit option, that will best meet the county's economic, environmental and social equity needs. Included in the initial list of transit options are micro-shuttles, personal rapid transit, a commuter express bus, a gondola, string rail, local buses and more.

The transit corridor is intended to provide additional travel options and better access and connectivity for residents, businesses and visitors. This analysis is funded by the Moving Santa Cruz County Measure D Program, a grant from Caltrans' Division of Rail and Mass Transportation and other sources.

RTC and Metro hosted an open house Tuesday night at the Live Oak Grange, drawing about 250 members of the community. An open house was also held Wednesday at the Watsonville Library Community Room.

RTC and Metro has about 20 alternatives in its initial list of transit options for the rail corridor. (Santa Cruz Sentinel)The open house was broken up into five stations with activities: an overview of the project (1), rating evaluation criteria for transit options (2), ranking an initial list of 21 transit alternatives (3), viewing a map of the rail corridor and identifying locations for transit stations (4) and taking a transit needs survey and providing comments (5). RTC and Metro staff were available at each station to answer questions.

Ron Swenson, Santa Cruz resident and owner of Swenson Solar, said he came to the meeting to find people who want to move away from fossil fuels. He said he is concerned about climate change and the younger generation.
"One dollar spent on fossil fuel infrastructure is $\$ 1$ poorly spent," Swenson said, adding that funds should be spent on transportation powered by renewable energy, such as solar or wind.

Capitola resident Andrew Wulf said he wished the RTC was still considering a trail-only option, because mass transportation requires a lot of space that isn't realistic for a rail and trail. While Wulf said he feels the rail could be more divisive than inclusive because it would require people to build fences as a barrier between their properties, he said he is interested to hear the transportation alternatives.

Live Oak resident Rosemary Kendall said she is excited about the trail, but was surprised at the lack of progress on the rail. She said she would like to see a month-to-month timeline of the project for the last 10 years.

After the open houses, the RTC is scheduled to approve the draft goals, criteria and initial list of transit alternatives it received from the community and partnering agencies. The RTC will then analyze these alternatives and draft the locally-preferred alternative, aiming to approve a business plan for the transit corridor in January 2021.

New information about the analysis will be distributed through the website, social media and email blasts. To receive updates, visit sccrtc.org, call 831-460-3200 or email transitcorridoraa@sccrtc.org.
"hursday, Feloruary 13, 2020 \% MORE AT FAcEBOOK.COM/SCSENTINEL AND TWITTER.COM/SCSENTINEL


## Transit

## FROMPAGE3

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## MOne dolem <br> SOETR OR Hossil tuel

 Mntrestricer Sil Moorliv spere ${ }^{99}$- Ron Svenson, Santa Cruz resident and owner of Swenson Solar
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The Measure D Expenditure Plan distributes Measure Drevenues among five categories: neighborhood projects ( $30 \%$ or $\$ 150$ million), highway corridors ( $25 \%$ or $\$ 125$ million), transit for seniors and people with disabilities ( $20 \%$ or $\$ 3.43$ million), active transportation ( $17 \%$ or $\$ 85$ million) and the rail corridor (8\% or $\$ 40$ million). The amendment to this plan adds auxiliary lanes between two interchanges on the Highway 1 Corridor: Rio Del Mar Boulevard to State Park Drive in Aptos and from Freedom Boulevard in Watsonville to Rio Del Mar Boulevard in Aptos. Only three interchanges were intended to have auxiliary lanes previously.

The Measure D Ordinance reads that that the ordinance can be amended to utilize additional federal, state and local revenues that are unexpected or unforeseen when the ordinance was established.

Guy Preston, executive director of the RTC, addressed an alternative that members of the public previously suggested - to use only the highway shoulder instead of both the shoulder and a hybrid model of auxiliary lanes and the shoulder for bus on shoulder operations Preston said this alternative was identified as a temporary solution for segments of the highway and not the entire corridor. He said California Highway Patrol and Caltrans only seemed willing to approve a hybrid model.
"It's really a win-win-win for the commission when we take a full look at it in terms of the multi-modal components and the ability to bring additional funding to actually deliver projects to the county," Preston said.

During public comment, speakers shared concerns about highway widening not decreasing congestion and the need to involve the community in this decision process.

Rick Longinotti, a representative with the Campaign for Suso tainable Transportation, said that there is no factual basis that auxiliary lanes will reduce congestion and improve safety. He said buses will get stuck in a combined auxiliary lane and a bus-only lane in Aptos and will increase greenhouse gases.

## $\overline{R T C}$ <br> EROURBAGES

"What kind of legacy do you want to leave?" Longinotti asked. "Do you want to increase greenhouse gases by $25 \%$ or can we get people in buses that really work?"

Nearly all commissioners spoke on the amend-
ment before it went to vote, dent that you'll have near addressing climate change, universal mid and south spending wisely and await- county support for saying to see the environmen- ing bring back my quality tal review for the project.
"I think that should this move forward, this has the potential to be one of the single largest benefits for mid and south county residents that has occurred from this commission in the last 30,40 years," Friend said. "I'm confi-
of life, bring back safety and bring back options so it's not an hour-long commute."

Contact reporter Elaine
Ingalls at 837-706-3253.

# 90.3kazu 

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# Has The Santa Cruz County Raill And Traill Plam Finally Turned a Cormer? 

By: SCOTT COHN .



Construction began in January on a 1.3 mile segment of the Santa Cruz County Coastal Rail Trail, located on the west side of Santa Cruz. Scott Cohn

A 32-mile combination light rail line and pedestrian and bicycle trail from Davenport to Watsonville may finally be on the road to reality, according to backers of the project. It's been a dream of Santa Cruz County
transportation planners for decades. But opponents still say the project is impractical and should be scrapped in favor of only a trail, with no rail.

Regardless, the fate of the largely abandoned freight right-of-way that runs the length of the county is still years away from being decided.

The new optimism over the so-called Rail and Trail project comes as county officials line up a series of events designed to build public support for the plan, which has been under discussion as far back as the late 1980s. This week, the Santa Cruz County Regional Transportation Commission and the Santa Cruz Metropolitan Transit District will stage a pair of informational open houses: Tuesday evening in Santa Cruz and Wednesday evening in Watsonville. Meanwhile, construction officially began last month on the first major segment of the project, a 1.3-mile section on the western edge of the city of Santa Cruz.


Community leaders and neighbors attended a ceremony on January 25 to mark the start of construction on a 1.3-mile segment of the Santa Cruz Coastal Rail Trail.
Credit Scott Cohn
"Finally, finally, after three decades, we're breaking ground," said Stephen Slade, executive director of the Land Trust of Santa Cruz County, at a
groundbreaking ceremony on January 25. Local politicians, neighbors and community leaders attended.

Sally Arnold, board chairwoman of the advocacy group Friends of the Rail and Trail, said this will be a pivotal year in the life of the project.
"It's pivotal because we're going to get this segment built," Arnold said, noting that construction on a second segment, in Watsonville, is scheduled to begin this spring. "And then it's also pivotal because this is the year that the Regional Transportation Commission is studying the different modes of public transit they might choose to put on those tracks."


Sally Arnold, chairwoman of Friends of the Rail and Trail, said 2020 will be a pivotal year in the life of the project. Credit Scott Cohn

This year's developments have been a long time coming.
California voters approved funding in 1990 to allow counties like Santa Cruz without passenger rail service to purchase freight lines for public transit. As freight traffic on the Santa Cruz to Watsonville Branch Line
dwindled, discussions about adapting the line for passenger traffic gained steam.

In 2012, with the help of $\$ 11$ million in state funds, the Regional
Transportation Commission purchased the right-of-way from Union Pacific Corporation for $\$ 14.2$ million. The following year, the RTC approved a master plan that detailed the rail and trail combination. And in 2016, the county asked voters to approve Measure D, a one-half cent sales tax increase, with $17 \%$ of the proceeds going toward the proposed Coastal Rail Trail.

Opponents argued the concept was impractical and expensive, that trains would be noisy, and that an active rail line would cut off coastal access in large swaths of the county. A community group called the Great Santa Cruz Trail Group, which later changed its name to Greenway, commissioned its own study that recommended turning the right-of-way into only a trail, saving millions of dollars in construction and operating costs even after paying back the state for the purchase of the tracks.

But Measure D passed overwhelmingly. In 2018, the RTC approved a contract with Minnesota-based Progressive Rail to eventually develop passenger service on the tracks. Then, last year, commissioners approved a "Unified Corridor Study" that incorporated the Coastal Rail Trail in the area's overall transportation scheme. RTC Executive Director Guy Preston said the question of what to do with the right-of-way is essentially settled.
"According to the commissioners, that battle is over," he said. "The direction that transportation is going in this state is for more sustainable methods. It's for active transportation. It's for mass transit. So, it is very important that we consider both components."

The section of the Rail Trail now under construction runs from the corner of Bay and California Streets on the West Side of Santa Cruz to Schaffer Road on the western edge of town, where it will connect with the Wilder Ranch bicycle path.
"30-thousand people live within one mile of this segment," said Sally Arnold of Friends of the Rail and Trail. "And people will be able to push
their strollers, walk their dogs, get on their bikes, roll in their wheelchairs safely away from traffic."

But about 7 miles down the track, in Capitola, Greenway board member Bud Colligan pointed out a much different setting. Here, next to tree-lined Park Ave. heading into Capitola Village, the track runs through a narrow corridor, with steep embankments on either side.


Along Park Ave. in Capitola, the rail line travels through a narrow corridor with steep embankments and tall trees on either side. Credit Scott Cohn
"It doesn't work here because, as you can see, the width of the corridor is not sufficient," he said.

Colligan noted that the track alone requires a 17-foot right-of way. Using a metal tape measure, he showed that the existing corridor is only slightly wider than that, allowing space for rail or trail, but not both—at least, he claims, without removing hundreds of trees, moving tons of earth, and building elaborate and costly retaining walls.
"We don't support cutting down heritage trees. We don't support building 20 -foot-high retaining walls. We don't support costs that are three times the original budget, and we support effective transportation solutions that this county can afford," he said.

Colligan said there are dozens of problematic spots like this one along the 32-mile right-of-way, including bridges, trestles, and even areas where buildings practically butt against the tracks.


Bud Colligan of Greenway, which opposes the Rail Trail project, said many sections of the 32mile right-of-way are too narrow to accommodate both a trail and a rail line. Credit Scott Cohn
"Each segment is going to require its own plan, money to build it, which in many cases they won't have, and ultimately, political support to get it done," he said.

But with the county moving full speed ahead on the rail and trail concept, Colligan said Greenway is changing its strategy. Rather than actively opposing the project, the group is supporting candidates for public office
who favor the trail-only option. He said the plan now is to play a long game.
"Eventually, public support for this project will collapse, and we're just waiting for that to happen," Cooligan said.

Backers of the Rail Trail say that is nonsense. They believe that events like this year's groundbreaking ceremonies, the informational open houses, and demonstration projects that will allow the public to see and experience actual light rail vehicles on the existing tracks will all serve to solidify public support.

But either way, it will be a long time before anyone knows the outcome. Planners say that even if everything goes according to schedule, it will be ten years until the trail is complete, and ten years after that before the trains are running. That would put the project's completion in 2040, roughly 50 years after the debate began.

# Mass Thansit <br> <br> CCW Wins Award To Rehab Four Buses For Santa Cruz <br> <br> CCW Wins Award To Rehab Four Buses For Santa Cruz Metro 

 Metro}

The work includes installing rebuilt Allison transmissions and repowering the buses with Cummins ISL-G Recon engines, among other work.

From: Complete Coach Works
February 5, 2020
Santa Cruz Metropolitan Transit District (Santa Cruz) has awarded a contract to Complete Coach Works (CCW) to rehab four New Flyer buses.

The rehabilitations are designed to enrich the passenger experience by delivering customers comfort and safety. The project will give new life to the buses for about half the cost of a new vehicle. The rehab process incudes the repair of structural, mechanical and cosmetic issues of the buses.
"The buses will provide the agency reliability and maintain its bus fleet in a state of good repair," said CCW Regional Sales Manager Aaron Timlick.

The work includes repowering the buses with Cummins ISL-G Recon engines, as well as installing rebuilt Allison transmissions. Additional work includes new driver seats, internal/external LED lighting and new floors. The buses will then be repainted and decaled to reflect Santa Cruz's branding.

CCW says it is proud to partner with Santa Cruz on this project.
"This project will increase service to Santa Cruz's customers and provide operational savings while being kind to the environment," Timlick said.

## Live Oak Eyes Capitola Mall Makeover

By: Jondi Gumz
February 4, 2020
Owners of the Capitola Mall envision a new shopping center with a lot of new construction: Taller buildings - the highest seven stories - with 637 apartments, a movie theater, and outdoor gathering space. The project, extending over 31 of the mall's 46 acres at 185541 st Ave., is the biggest in Capitola and will impact residents of Live Oak living just outside the Capitola city limit.


Norman Poitevin listens to presentation on the Capitola Mall makeover project. • Photo Credit: Jondi Gumz
For that reason, Santa Cruz County Supervisor John Leopold invited the developers to a meeting at Simpkins Swim Center to share their vision and answer questions. About 80 chairs were set out, and nearly all were filled.

Stephen Logan, vice president development for mall owner Merlone Geier Partners, said he intends to submit a formal application to the city in February or March.

He emphasized that the plans would change from the drawings that got a conceptual review by the Capitola City Council in November.
"We've got 25 pages of design comments," Logan said. "We had 27 asks by the City Council."

The project is complicated by the fact the Merlone Geier owns about 65-67 percent of the mall property; this includes Kohl's but not Target, Macy's, Ross, Olive Garden, Citibank or Bank of America.

The formal application will trigger an environmental impact report, which will look at a variety of concerns, the biggest being traffic, according to Logan.

The city of Capitola will host a scoping meeting to see what issues must be addressed.
"We will look very closely at exactly what is submitted," said Leopold, anticipating impacts to county roads and parks.

School Impact


Stephen Logan of Merlone Geier Partners describes the Capitola Mall makeover. He declined to give a dollar value for the project. • Photo Credit: Jondi Gumz

The mall is in the Live Oak school district, and new apartments would likely mean more students in Live Oak schools.
Most of the apartments would be market rate housing with 15 percent set aside - a city requirement - as affordable to people with lower incomes, which works out to about 95 units. Exactly what income levels have yet to be determined, according to Logan.

Some would be studios, some one-bedroom and some with two bedrooms, with the mix as yet undecided.

Logan said there is potential for senior living and "independent living," which he later described as empty nesters downsizing.

Condos are not planned because of issues with condo laws, he said.
Construction could begin in summer 2021 with completion in 2024 but that hinges on reaching an agreement with the Santa Cruz Metro to move its bus stop from 41st Avenue in the front of the mall to the back.
"We can't do this project without moving it," Logan said.
As far as the proposed name, Capitola Town Square, according to Logal "the jury's still out on that."

## Questions

Logan fielded many questions. Here are just some of the questions and his responses:

Does the city of Capitola have a height limit?
Yes, and this project would exceed it.
Can the fire district handle a seven-story building?
We haven't talked.
Would you pay a fee instead of building housing?
The city wants housing on the site.
What about a hotel?
The city wants a hotel, but it's a loss leader for us. We're looking at it.
Where's the parking for the apartments?
In the center of the building with a key-card system.
What about underground parking?
Expensive and may not be doable given the soils and water table.

Where will kids play?
It's a concern. We're working on it.
Is there enough water?
The city of Santa Cruz, which serves the area, said there is plenty of capacity.
Leopold also responded to a couple question: No, 40th Avenue, which is blocked off now, will not be reopened. Also, the city of Capitola allows vacation rentals only in the Village.

Logan said the mall has more stores leasing space than four years ago, when Merlone Geier bought the property. Most stores are on short-term leases.
"We're busier than we were last year," said Elaine Kennedy, chief fiscal officer for mall tenant Art of Santa Cruz.

She complimented general manager Brian Kirk for his support on events to attract more people.
"It seems like this should have been done 15 years ago," said Live Oak resident Norman Poitevin of the mall makeover. "I think they need to do something."

Donna Murphy and Andrew Goldrenkranz came representing the nonprofit COPA, Communities Organized for Relational Power in Action.
"We try to advocate for the many people who work here to be able to live here," Murphy said.

Goldenkranz noted the city's goal of 130 affordable housing units, seeing the potential to meet the goal at the mall.

Leopold encouraged attendees to sign in and provide an email so he could share the mall plans and provide future updates.

## TRANSPORTATION

## Bus charging structure nears finish

## By flaine Ingalls

eingalls@santacruzsentinel. -com
@elaine_ingalls on Twitter
SANTA CRUZ $"$ With electric charging stations in construction, Metro is preparing for its first electric buses to be on the streets later this year.

Santa Cruz Metro plans to finish building the charging infrastructure for the buses next month at the Judy K. Souza Operations Facility in Santa Cruz. Metro expects to have four Proterra electric buses arriving later this year. Proterra designs and manufactures zero-emission, electric transit vehicles.

The charging structure has four chargers, each charger able to charge four buses. The project is on track to be finished by the end of February, according to Freddy Rocha, the facilities maintenance manager at Santa Cruz Metro.

The charging infrastructure, installed by Central Electric Co. of Watsonville, requires approval from Caltrans and PG\&EE. All permits have been approved by Caltrans for this project and conduit installation has been completed, according to Santa Cruz Metro staff. PG\&E requested additions be made to the charging infrastructure, which adds $\$ 10,103$ in construction costs. PG\&E will also install a power pole and transformer for an additional fee.

As of Jan. 2, Metro has invested nearly \$466,700 on the project from its more than $\$ 1.27$ million of available funds, according to Metro staff.

The board of directors unanimously voted to approve the update. No action was taken on funding for the project. Directors Ed Bottorff, John Leopold, Cynthia Mathews, Donna


Santa Cruz Metro's electric vehicle charging infrastructure has Proterra chargers and electrical components. A transformer still needs to be installed.
Meyers and Dan Rothwell were not at the meeting.

At the meeting, Metro staff gave updates on other projects:

- Santa Cruz Metro's free fare program for riders who are legally blind is in its third month. The program allows qualifying customers to travel anywhere Metro's fixed-route buses travel, including the Highway 17 Express. More than 25 applicants have been approved and are using the free fare ACCESS card, which is required if a bus operator is unsure if a passenger qualifies for the free fare. The program has so far "rolled out smoothly," according to Jayme Ackemann, Metro's director of marketing, communications and customer service.
- Ackemann also gave an update on construction at Metro's Pacific Station. The city of Santa Cruz has proposed a memorandum of understanding, or an agreement between the city and


Each of Santa Cruz Metro's electric vehicle chargers will be able to charge four electric buses.

Metro. It will be discussed members of the public bewhen the city and Metro ing concerned about the meet in February. Metro health and safety effects of has also brought on project having wireless systems on managers including consul- Metro buses. Holly said its tants from Kimley-Horn, a wireless equipment complanning and design engi- plies with and is certified neering consultant firm.

- Santa Cruz Metro's Information Technology Director Isaac Holly gave a presentation in response to
by the Federal Communications Commission.


## Contact reporter Elaine

Ingalls at 831-706-3253.

## SRTEACRUE

## RTC public meetings set Feb. 11, 12

The Santa Cruz County Regional Transportation Commission will hold two public open house meetings to gather community input on the Transit Corridor Alternatives Analysis: from 6-7:30 p.m. Feb. 11 at the Live Oak Grange, 1900 17th Ave. in Santa Cruz, as well as 6-7:30 p.m. Feb. 12 at the Watsonville Library Community Room, 275 Main St.
Community members are invited to attend the meetings and provide valuable input on the draft initial list of transit alternatives that will be looked at and the draft goals/screening criteria/performance measures that will be used to narrow the list down to a locally-preferred alternative that will best serve and connect the Santa Cruz County community. During the open house meetings, participants will have the opportunity to review displays, talk one-on-one with project team members and provide input.

In November 2019, the RTC in partnership with Santa Cruz METRO began the Transit Corridor Alternatives Analysis, a year-long study that will evaluate high-capacity public transit options for an integrated countywide transit network, utilizing all or part of the length of the Santa Cruz Branch Rail Line. Intercounty and interregional connections to Monterey, Giliroy, the San Francisco Bay Area and beyond will be considered.

Members of the public that are unable to attend the open house meetings can still provide input by visiting the project webpage at sccrtc.org.

## Other Transit

 Related Articles
## CAL MATTERS

## Could Free Transit For Kids Help California Beat Climate

 Change?

Local high school students catch the light rail at the end of the day in Sacramento. Photo by Anne Wernikoff for CalMatters

BY: JAKOB LAZZARO :
FEBRUARY 24, 2020

## In Summary

The Legislature is considering giving everyone age 18 and under free rides on public transportation. But will that really create a generation of lifetime riders?

It's mid-afternoon at the 4th Avenue/Wayne Hultgren light rail station on Sacramento's blue line. Alexandra Curtis, a senior at nearby C.K. McClatchy High School, glances up the tracks, awaiting a south-bound train. But the ride's not going to cost her anything.

Under a new Sacramento transit program, kids from pre-kindergarten to high school get to ride the region's buses and light rail for free year-round, at any time of day. Student ridership has soared in the months since the program was introduced. Overall ridership is also up. Amid a nationwide trend of declining transit ridership, Sacramento's success makes it an outlier.

Now, lawmakers are considering a proposal that tries to emulate the Sacramento Regional Transit District's program statewide. Assembly Bill 1350, from San Diego Democrat Lorena Gonzalez, would require all California transit agencies to offer free passes to anyone 18 or under in order to get state funding. Making transit more affordable is one motive, but the main point is combating climate change by creating a new generation of lifetime public transit users.

After passing the Assembly without a single dissenting vote, the bill is now in the state Senate.

But how much would it cost, and more importantly, will it actually work elsewhere?

Curtis says that before the program was introduced, she rarely took public transit. "I used more cars. And I know that puts more carbon emissions into the environment," she said. "I can go more places without worrying about spending money or asking other people for a ride. I can just get there, and it's free. And the network is pretty expansive."

So far, Assemblywoman Gonzalez says, the state has mainly focused on reducing emissions with electric vehicles - but "that alone isn't going to do it."
"We have to get young people basically to never think about getting in a car," said Gonzalez. "Opening up access to public transit and encouraging access to public transit is one way we can do that."

In addition, there's the equity issue.
"I live 12 miles from the ocean, and I have young people in my neighborhood who have never been to the beach," she said.

Kathryn Phillips, director of Sierra Club California, agrees. She says the bill would reduce localized air pollution as well as greenhouse gas emissions because fewer people would drive their kids to school.
"If you've ever gone by a school, you know that it can get pretty crowded in the morning - there's a lot of idling, and idling creates a lot of pollution," Phillips said. "The (programs) that work the most are when you just do an across the board, every kid, every student gets free transit."

Under Sacramento's RydeFreeRT program, which started in October 2019, all K-12 students in Sacramento Unified School District get a sticker affixed to their student ID that serves as their pass for free, unlimited rides every day of the week. The program also includes eight other local public school districts, homeschooled students and students at 33 private and charter schools.

Jamie Adelman, the district's vice president of finance, says it was an effort to combat declining student ridership.
"Back in the early 2000s, we were seeing peaks of 7 million students riding a year," he said. "And in the past several years, we've seen as low as 1 to 1.5 million students a year."

That parallels a nationwide trend going beyond students. For the past few years, transit ridership has declined in almost every major American city, with transit experts describing the situation as an emergency in a 2018 Washington Post article. Los Angeles Metro, for example, has seen a 20\% drop in systemwide ridership over the last ten years.

Why? According to a 2018 study, new bike-share programs cause increases in rail ridership while deterring bus users. But ridesharing companies such as Uber and Lyft seem to have a larger effect - rail and bus ridership drops every year once they enter the market. And in Southern California, a separate 2018 study found rates of car ownership have dramatically increased since 2000, especially among low-income households.

But last year, Sacramento's ridership increased more than 4\% over the previous year. The transit agency attributes that jump to increasing light rail service on weekends, revamping the bus network and expanding the number of dedicated fare inspectors.

The wild success of the free student passes, however, shouldn't be discounted - to attract riders, you can't beat free. Both October and November 2019 had a more than 40\% increase in student bus ridership compared to 2018. December, a month where student ridership usually craters, saw a massive $72 \%$ jump. That trend continued into January 2020, which saw a 106\% increase in student ridership over January 2019.

The agency does not keep detailed records of student light rail ridership; it's an open system with no turnstiles, but the agency says it has also increased. An estimated 75\% of all its student ridership is on buses, with the rest on light rail.

Adelman says the December jump is an especially big indicator of the program's success. In previous years, students would typically not purchase a student pass for the second half of that month as they were not in school.


#### Abstract

"It got them out on the system at a time they normally wouldn't ride - and they're going to Christmas parties, or going shopping with their family or going to the ice skating rink downtown," Adelman said. "This is not just about getting to school."


## But will this really create the next generation of transit riders?

That assertion is backed up by some data - according to a 2018 study, people exposed to public transit as young adults are more likely to choose it over a car later in life.

That holds true even if they move from a transit-rich area to a comparatively poor alternative - in other words, former New York City residents are more likely to hop on Metro once they move to Los Angeles than are lifelong Angeleños. But the ridership gains are still small when compared to those brought on by service improvements.

Brian Taylor, professor of urban planning and public policy at UCLA, says riders are typically much more conscious of how long using transit takes rather than how much a ride costs. And if the service isn't good, making it free won't attract people. That's why, he says, the effects of AB 1350 will likely vary widely across the state.
"In the right environments, it could have a big effect. In most environments, it's going to have a modest effect, or negligible effect," Taylor said. "It would likely be most significant in the most built up areas with the lowest income students with the highest-quality transit service."

Taylor, who is also the director of UCLA's Institute of Transportation Studies, says the best way to combat climate change would be to make driving more expensive. That leads to increased demand for transit and the dramatic ridership changes that have climate effects.
"We start having more frequent bus service. And we have more frequent bus service, we can justify bus only lanes," Taylor said. "It goes in this virtuous cycle where it becomes exceedingly competitive with travelling by automobile.

Despite that, Taylor says AB 1350 is no "fool's errand" - it's a small step in the right direction that could have positive effects. It would be best, he says, as part of a broader package to improve transit.
"We've built cities around car use, and then we say look at these alternatives! Come on over here, let's try those!" Taylor said. "No single improvement to public transit - no new rail line, no under the bay tube, no extension of the Gold Line - is on it's own going to have a dramatic effect as long as the elephant in the room, which is all that unmetered road use, goes on unchecked."

## How much will this cost?

So far, Gonzalez' effort to scale up the Sacramento program statewide has broad political support - the big question is funding. Details are still being hashed out, but a source could be the state's cap-and-trade program, which offers up pricey pollution permits to various high emissions industries. Gonzalez says another could be education dollars, as California school districts get funding per pupil in attendance.

A simpler funding idea? Transit agencies could just raise fares on everyone else to cover the cost of free student passes. The California Transit Association, which lobbies on behalf of the state's various public transportation agencies, says that's a bad idea.

The association currently holds no position on the bill. Its lobbyist Michael Pimentel says that without additional state dollars, there would likely have to be service cuts or higher fares for everyone else. And that would be bad for both ridership and transit equity.
"Transit riders are generally very price sensitive," Pimentel said. "Added state support to facilitate the goals of the bill is probably the best outcome for making sure that transit ridership does increase."

Pimentel says the bill would probably cost at least $\$ 100$ million annually in lost fare revenue, but cautioned that as a rough estimate based on an inprogress survey of the state's various transit agencies. And that doesn't include any needed increases in service.

A spokesperson for Gonzalez says the bill does not currently have a cost estimate or fleshed-out funding details, but that both would be added as part of the legislative process this year.

In addition, Gonzalez says the funding formula will be tailored so it's possible for both small transit agencies and large ones to afford the free student passes. And as part of the bill, student trips will be counted as full paid fares in determining ridership levels and eligibility for state funds.
"People like the idea - the devil is going to be in the details of the funding and how we can make it work," Gonzalez said. "We have to quit thinking of public transit as just a tool for low income communities."

## National Association of City Transportation Officials

## Better Boarding, Better Buses: Streamlining Boarding \& Fares

2/24/2020
Transit agencies are moving more people in less time, by implementing all-door bus boarding and off-board bus fare payment, on busy lines and system-wide.
The time it takes for a bus to stop in order to load and unload passengerscalled dwell time-can constitute up to a third of bus travel time. With conventional front-door-only boarding, buses are victims of their own success: the more riders there are, the slower buses get. These delays add up, costing agencies and passengers millions of hours-and potentially billions of dollarseach year. Systems across North America are finding a better way, using better boarding and fare payment methods to reduce dwell times dramatically.

All-door boarding, where passengers are allowed to enter through any door, along with off-board fare collection, one way to enable all-door boarding, dramatically speed up service and improve reliability. While light rail systems have long used these practices, more and more cities are applying all-door boarding and off-board fare payment to busy bus lines, and San Francisco has joined cities like Paris, Oslo, Copenhagen, and Berlin in implementing these techniques throughout their entire bus networks.

This paper reviews the experience of seven cities in North America that demonstrate how innovative bus boarding and fare payment practices can scale to any city's transit needs, and can grow ridership while streamlining operations. Together, off-board fare collection and all-door boarding cut dwell time substantially, leading to more competitive travel times, greater reliability, and growing ridership in every reviewed example. Transit agencies have packaged these with operational and design techniques-like transit lanes, in-lane stops, and signal timing changes, as well as vehicle design choices such as open-plan low-floor buses and near-level boarding-that add to the benefits of all-door boarding and faster fare payment practices.

With successful examples across North America, these tactics should be implemented as broadly as possible, starting with busy lines and extending system-wide.


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With successful examples across North America, these tactics should be implemented as broadly as possible, starting with busy lines and extending systemwide.

## USC Dornsife

## The Car Remains King In L.A. County Despite Growing Public Transit Options

USC Dornsife/Union Bank survey finds a perceived lack of safety and convenience is dissuading people from using public transportation.

By Lance Ignon - February 19, 2020


USC Dornsife/Union Bank LABarometer survey finds a perceived lack of safety and convenience are dissuading people from using public transportation.

Despite Los Angeles County's legendary traffic jams, residents remain wedded to their cars and reluctant to use public transportation due to concerns over safety and convenience, according to the new USC Dornsife/Union Bank LABarometer mobility survey. But in identifying specific concerns, the survey, which was conducted by the USC Dornsife Center for Economic and Social Research (CESR), also pointed to potential solutions for increasing use of public transportation.

Private vehicles are used at more than twice the rate of the second-most popular transportation mode, ride-hailing services such as Lyft and Uber.

## Uber and other ride-hailing services are second most popular form of transportation, but used infrequently

## MODES OF TRANSIT USED IN LAST YEAR



LABarometer respondents love their cars in part because they feel safer from crime. However, car users are more vulnerable to accidents: $15 \%$ of
residents were involved in an accident last year, most commonly while driving, according to LABarometer.
"It's fascinating that people believe they are safer in cars than in public transit. That's simply false," said Wendy Wood, Provost Professor of Psychology and Business at USC Dornsife College of Letters, Arts and Sciences. "There are 40,000 deaths per year on the highways, but only a fraction of that number of deaths on mass transit. We all feel safe and comfortable with what we know - in this case, driving." Wood is also a member of the Board of Directors of the Los Angeles Metro's Office of Extraordinary Innovation.

Survey respondents considered personal vehicles the most convenient and enjoyable way to get around.
"This survey underscores how important the full customer service experience is, in transit and other modes," said Marlon Boarnet, chair of the Department of Urban Planning and Spatial Analysis at the USC Sol Price School of Public Policy. "Safety and convenience are key factors that are limiting the alternatives to the car, but Los Angeles can become a city where everyone has viable alternatives to driving. The data in this study help highlight the challenges and opportunities, and help point the way forward."

## Worries over safety and convenience play a role

LABarometer respondents cited a variety of concerns about public transportation.

In general, residents felt slightly more secure on buses than on Metro trains. The behavior of other riders was the second-biggest concern for those who use Metro rail and the bus. The top concern for bus riders? Long transit times. The top concern for train riders was a lack of nearby stops.

Cleanliness, convenience-related issues and safety getting to or waiting at stops were top-10 concerns for each system.

In L.A., transit times are a problem for drivers and public transit users alike. Between $30 \%$ and $40 \%$ of residents missed an activity last year because transit times were too long or they couldn't afford transportation. Nearly half said they missed social or leisure activities, at least occasionally, and more than a quarter were forced to skip personal or family medical care visits because transit times were too long.

## (1) LABarometer

## A top concern for public transit users: the behavior of other riders




## TOP 10 CONCERNS WITH METRO



Q: What are your biggest concerns or issues with using the (bus)(Metro light rail/subway) system in Los Angeles County? You may check up to five.

Competition from ride-hailing does not appear to be the problem for public transit, as respondents who ride-hail are more likely to use public transit than those who do not. The most frequent users of public transit - lowerincome residents - are also the most frequent users of ride-hailing services.

## Researchers look for clues to increase public transit ridership

To dig deeper and identify potential solutions, LABarometer researchers analyzed the individual circumstances and attitudes associated with increased public transit among residents.
"Our findings suggest that safety improvements could get more people on the Metro," said Kyla Thomas, director of the LABarometer and a sociologist with CESR. "But improving convenience for daily activities is likely to get people to use the Metro more frequently, as a real substitute for the car."

Conversely, there may be tipping points that persuade drivers to make greater use of public transportation.
"The habit of driving persists even when traffic becomes the nightmare that it is in L.A. today," Wood said. "But motorists will change their habits and use more public transportation if you add some friction to driving, such as making parking more expensive or simply unavailable."

For those who use public transit, walking is by far the most popular way to get to a bus or Metro rail station. Yet, the LABarometer shows that more travel-related incidents of harassment and assault are happening on our sidewalks than anywhere else, and to women more so than men. More than $15 \%$ of women and $5 \%$ of men experienced some form of sexual harassment last year while traveling. Three quarters of those who experienced sexual harassment or assault reported that they were walking at the time of the incident.

Perhaps not surprisingly, residents who use e-scooters or e-bikes are more likely to use Metro rail. But despite the amount of media attention devoted to these newly arrived modes of transportation, $94 \%$ of residents said they'd never used them. Fewer than $2 \%$ of people said they used them at least once a week.

## (1) LABarometer

# E-scooters: fewer than 1 in 15 Angelenos have ever used one 



Q: In a typical month this past year, about how many days did you use an electric scooter, electric bike, or electric skateboard to go to places in or around Los Angeles County?

## About the current survey

The mobility survey, conducted from Dec. 11, 2019, to Feb. 7, 2020, asked 1,400 L.A. County residents a series of questions about their transportation behaviors, experiences and attitudes to better understand how Angelenos travel around L.A. County and why they make the transportation decisions they do. During the initial phases of survey design, the survey team consulted with transportation agencies, mobility companies and nonprofit organizations to better understand key data gaps. No financial consideration was provided to the consulting entities.

## About USC Dornsife/Union Bank LABarometer

LABarometer is made possible by the generous support of Union Bank through a sponsorship agreement. The agreement is funded for 10 years,
with plans to expand survey participation in L.A County over the next few years to provide a more comprehensive understanding of the region.

LABarometer is a quarterly, internet-based survey of L.A. County residents, designed and administered by CESR. The survey monitors social conditions and attitudes in L.A., with a focus on four key issues: livability; mobility; sustainability and resilience; and affordability and prosperity.

By following the same residents over time, LABarometer aims to capture trends and shifts in residents' attitudes and circumstances, allowing decision-makers in the public and private sectors to better understand the evolving lives and needs of L.A. residents.

LABarometer is a resource for everyone. Anyone - residents, researchers, businesses, policymakers, and nonprofits - can access quarterly reports and data through this website and use the results to make informed decisions about how to improve the quality of life in L.A.

## NBC News

## 'Do We Care About The Public?': Cities Weigh Free Public Transit Amid Rising Costs

Progressive lawmakers across the U.S. say mobility is a human right and want their residents to be able to freely move around their cities, no matter their income.


Commuters at the North Station T station in Boston wait as an Orange Line train pulls in on April 15, 2015.Bill Greene / Boston Globe via Getty Images

By: Ben Kesslen and Ludwig Hurtado
Feb. 17, 2020
Michelle Wu, a City Council member in Boston, wants everyone to ride for free on subways and buses that crisscross the region.

Wu says the city is experiencing a "transportation crisis" as ridership declines, rush-hour traffic rises and the infrastructure of the Massachusetts Bay Transportation Authority continues to crumble.

The transportation authority needs salvation and money for repairs, commuters and local transit advocates say, but instead of raising fares beyond the $\$ 2.90$ it costs now if you pay for a subway ride in cash, Wu thinks a solution may lie in dropping fares altogether.

Her position is shared by other progressive lawmakers across the country who say mobility is a human right, like health care and education, and think residents should be able to freely move around their cities, no matter their income brackets. They propose eliminating fares on city buses, light rail and trains to achieve their vision of universal mobility. But some experts warn that free rides wouldn't solve the issues besetting many public transit systems, including crumbling infrastructure, infrequent and unreliable service, and routes that take workers nowhere near their jobs.

Kansas City, Missouri, could become the first major city to eliminate bus fares in June under a proposal in the budget the City Council is expected to approve by the end of March.

Mayor Quinton Lucas said scrapping the $\$ 1.50$ bus fare would be a windfall for working-class families that spend a good part of their incomes on transportation, and he believes it would benefit the city's economy, allowing people to move around more easily and patronize local businesses.

New streetcars test new routes in Kansas City, Missouri, night traffic on April 28, 2016.peeterv / Getty Images
"Making transit free makes more job opportunities accessible for more people," Lucas said. "We're a car-based city, so if you don't have a car or bus fare, you don't get to where you need to be."

The city would lose $\$ 8$ million a year on fare-free transit, but Lucas insisted that it would not be "a significant amount" of Kansas City's $\$ 1.7$ billion budget. By not paying for maintaining and using a fare collection system, the city would save about $\$ 3$ million a year, leaving Kansas City officials to come up with only $\$ 5$ million to cover losses, Lucas said.

He said critics rarely ask where the money comes from for other projects, like the hundreds of millions of dollars spent each year on building and maintaining streets or the $\$ 325$ million to renovate Arrowhead Stadium, where the Kansas City Chiefs play.
"That costs us and local government tens of millions of dollars a year," he said. "So I think the real question people have to ask is 'Do we care about the public?"'

Robbie Makinen, CEO of the Kansas City Area Transportation Authority, said public transit is the glue that holds a community together.
"The return on investment for social justice, compassion and empathy far outweighs the return on investment for asphalt and concrete," he said.

The Kansas City transit authority partnered with the Center for Economic Information at the University of Missouri-Kansas City to analyze the economic impact of the proposed zero-fare policy. The study found that free transit would increase Kansas City's regional gross domestic product by more than $\$ 13$ million a year and improve the livelihoods of regular riders along with new riders encouraged to try public transit without the fare barrier.
"For those living paycheck to paycheck, as most Americans are, even an additional $\$ 50$ (the cost of a monthly bus pass) per month of income can make the difference in deciding which bills to pay," the study said.

Kansas City has embarked on similar but smaller experiments before. In 2017, it made transit free for veterans and the next year for ninth- to 12thgraders in four major school districts.

While advocates have championed the move, they say fare-free policies aren't enough if transit isn't accessible.

Comparing 100 metropolitan areas of similar size to Kansas City, a 2011 report from the Brookings Institution found that Kansas City's transit system was among the 10 worst at connecting workers to their jobs, with only 18 percent of jobs in the metropolitan region accessible to job seekers by commutes of less than 90 minutes.

For that reason, city leaders should not look at eliminating fares as a "panacea" for transit problems, said Hayley Richardson, a spokeswoman for TransitCenter, a nonprofit group based in New York City that works to improve public transit around the country.
"A bus that comes once an hour that's free isn't useful to people," Richardson said. "The way we make transit useful to people is by making it come frequently and reliable."

Instead of eliminating fares, Richardson said, cities need to prioritize creating transit systems that actually serve their customers. The best scenario would be cities where buses arrive every five minutes in dedicated lanes and a country where most Americans can walk to transit.
"What's holding transit in the U.S. back is largely it's bad service," she said.
If Kansas City has $\$ 8$ million to spend on transit, Richardson said, it would be better spent on improving quality. Without better service, free transit would do little to ease car congestion and help the environment, she said.
"We reduce emissions by getting more people to ride transit," said Richardson, who isn't convinced free transit would increase ridership.

Wu said better and free transit is an environmental necessity. When her office surveyed Boston youth about how they'd like to travel in the future, the majority said they wanted to use cars because public transit was expensive and unreliable.
"If we are talking about climate change being a problem we need to fix and we are still not doing everything today to make sure people today - and especially our young people - are enjoying and experiencing transit at the level they deserve, we are in a lot of trouble," she said.

Michelle Wu, a member of the Boston City Council, wants everyone to ride for free on subways and buses that crisscross the region.Courtesy Michelle Wu

Stances like Wu's and Lucas' are coming at a time when fare costs have been increasingly scrutinized around the world. Mass demonstrations swept Chile last fall after a group of students purposefully evaded fares in protest of a 4 percent fare hike.

In New York City, racial justice advocates have been protesting the addition of 500 police officers to patrol the subway system, supposedly to crack down on fare evasion. The New York Metropolitan Transportation Authority says it will save over $\$ 200$ million that is lost to evasion in four years but
will spend around $\$ 249$ million to pay the officers enforcing fares over the same period.

Activists say the added officers serve only to further criminalize the city's poor, as well as black and brown people, who are disproportionately targeted in fare evasion arrests and will be affected the most. Decolonize This Place, a group leading major protests against the addition of police officers, calls for free transit in its demands.

But it remains unclear how much of a boon free transit would be to ridership levels. In France, the city of Dunkirk experienced up to an 85 percent increase in ridership on bus routes after eliminating fares in 2018, but Richardson said transit systems in much of Europe are far more robust than in the U.S., making it difficult to compare the two.

Still, she acknowledged, free transit would be massively beneficial to lowincome subway riders. But cities should consider alternatives to eliminating fares, Richardson said, suggesting that they decriminalize fare evasion, make sure fare inspectors are unarmed, offer low-income residents fare passes and provide all-door bus boarding to speed service.

If Kansas City implemented those changes, it would improve service and guarantee mobility to more people while providing much-needed revenue to the public transit system, she said.

## Kansas City Mayor Quinton Lucas.Quinton Lucas' Office

Lucas, the mayor, said he believes zero-fare transit is one of many policies that can address racial inequality in a city still grappling with a legacy of segregation. To this day, a dividing line, Troost Avenue, segregates much of the city's population, with primarily black residents east of Troost and white residents west of it.

The annual average household income one block east of Troost is $\$ 20,000$ less than it is one block west of the line, said Brent Never, a public affairs professor at the University of Missouri-Kansas City, adding that in some ZIP codes on the east side, people live 15 years less on average than in areas west of Troost.

But some transit experts are skeptical about how much free buses could collapse decadeslong racial disparities in Kansas City.

Wu of Boston said the zero-fare proposal is gaining steam there even though the Massachusetts Bay Transit Authority says it gets one-third of its $\$ 2.2$ billion annual budget from fares.
"This would be life-changing in terms of the opportunities it would open up, particularly for residents who are faced with the cost of being poor right now," she said.

Morning commuters bustle in and out of the Massachusetts Bay Transportation Authority's Orange Line in Boston on Dec. 9, 2019.Erin Clark / Boston Globe via Getty Images

# Assemblyman Pushes To Simplify, Standardize Bay Area Transit Systems 

By: Jerold Chinn

Reporting from Salesforce Transit Center
Navigating through just one transit system in the Bay Area can at times be challenging, but making connections between two or more transit systems can be even more frustrating. Assemblyman David Chiu is trying to change that.

Chiu (D-San Francisco) on Tuesday introduced Assembly Bill 2057 titled the Seamless Transit Act. If passed, the bill would require all of the 27 Bay Area transit agencies to report real-time arrival information and work toward standardizing bus fare, discount policies and a regional map.

Additionally, a task force would be established to tackle larger issues, including fare integration, schedule coordination and other capital projects.

Chiu said Tuesday at a press conference held at the Salesforce Transit Center, a major hub for AC Transit and Muni, that despite billions of dollars invested in public transportation, only 3 percent of Bay Area trips are made on public transit.

Chiu said, "Every day, hundreds of thousands of Bay Area residents experience a system that is fragmented and unreliable."


AC Transit is an alternative to BART for people traveling between the East Bay and San Francisco, Calif. (Paul Sullivan/Flickr)

Criticizing the discombobulated system, Chiu said, "Challenges of navigating 27 different transit agencies have created major barriers to solving congestion."

Explaining the difficulty of his commute back and forth to school, Terry Taplin, a Berkeley resident and graduate of Saint Mary's College, said:
"I've spent years as an undergraduate and graduate student commuting for three hours round trip across four cities transferring across three different transit agencies to get to class and back home."

Rebecca Saltzman, a member of the BART Board of Directors, said she knows Bay Area residents have to make hard choices when deciding to ride public transit.

Saltzman said when she lived in Oakland and finances were tight, she avoided taking BART and instead used her AC Transit monthly pass to get to San Francisco, which often meant a longer trip and bus transfer.

Saltzman said, "Bay Area residents makes choices like this every single day and some of them make the choice of avoiding transit altogether because if it becomes too complicated or too expensive, they're just not going to ride."


Jerold Chinn/SFBay Assemblyman David Chiu (D-San Francisco) introduced the Seamless Transit Act legislation during a press conference at the Salesforce Transit Center in San Francisco, Calif. on Tuesday, Feb. 4, 2019.

Chiu also mentioned both he and his wife spend three to four hours each day commuting from The City to work. Chiu drives to his office in Sacramento and his wife commutes to San Jose.

Chiu said, "If our transit systems worked better, the two of us wouldn't have to drive alone in two separate cars. We'd have shorter commutes. We could actually get work done and we'd have more time for our son."

Chiu's announcement coincides with a ballot tax measure called Faster Bay that will appear on the November 2020 ballot. The measure looks to raise up to $\$ 100$ billion over 40 years for Bay Area transportation projects.

## Mass Transit

## CA: One Clipper Card To Rule Them All. Chiu Proposes Integrating Bay Area Transit

State Assemblyman David Chiu dreams of a Bay Area transportation system that would rival London or Tokyo, where trains and buses are faster and more convenient than driving.

By: Rachel Swan | San Francisco Chronicle (TNS)
February 5, 2020
State Assemblyman David Chiu dreams of a Bay Area transportation system that would rival London or Tokyo, where trains and buses are faster and more convenient than driving.

Getting there won't be easy. The region has 27 transit agencies that don't play well together. Each is a distinct fiefdom with its own map, its own fare structure, and its own interpretation of a "youth," a "senior" or a "low-income rider." Schedules rarely sync up. A few outliers - the ACE and Capitol Corridor trains - don't accept Clipper cards.

As a result, only 3\% of all trips in the Bay Area are made on transit, Chiu said. People may complain about freeway traffic jams and pollution from automobiles, but they still choose to drive. Ridership across all transit systems in the nine counties fell by 5.2\% between 2016 and 2018.
"At the same time that all these jurisdictions are making investment in transit, people are taking transit less," Chiu said. "They're getting into their cars. They're driving by themselves. They're increasing congestion."

His solution: Start with the basics. The San Francisco Democrat's new bill, The Bay Area Seamless Transit Act, or AB2057, will require cities and counties to charge the same bus fare, to apply the same discounts for people transferring from one bus line to another, and to define each population, such as youths and seniors, in the same terms.

The legislation would also require agencies to use the same regional transit map, smartphone apps and Clipper card payment technology, to make it easier for people to navigate from one system to another.

People shun transit in part because it's complex and intimidating, Chiu said.
"Imagine if you were in your car and you had to switch phone apps every time you traveled from one freeway to another," he added.

Chiu also wants to start the harder, more complicated work of linking schedules among transit agencies and automatically applying a discount when riders jump from one to another.

Additionally, he wants agencies to work together on capital projects, to avert such outcomes as the new Larkspur SMART terminal, which requires about a 10-minute walk from the Larkspur ferry, across a street and through a shopping mall. His bill would set up a task force to begin that larger institutional change.

That notion appealed to Terry Taplin, who does not own a car and relies on a combination of BART and buses to get from his home in Berkeley to see his spouse in Richmond. The couple live separately "because of housing costs and family obligations," Taplin said.
"The big anxiety is missing a transfer by three minutes, which could make me 45 minutes late," he added.

Two other people who would benefit from a more seamless transit system are Chiu and his wife, who both drive to work each day to avoid long, rambling bus-and-train commutes.

They live in the Candlestick Point neighborhood of Bayview, and Chiu would have to take Muni, BART and Amtrak before walking a mile to get to the Capitol building in Sacramento. His wife works at a nonprofit in San Jose - a long journey on Caltrain with a 2-mile gap at the end.
"It's far quicker for me to drive an hour and 45 minutes" on the freeway, Chiu said. "Multiply that by any number of people trying to get from Point $A$ to Point B."

Yet transportation officials were less certain. While several praised Chiu's vision, they also wondered whether cash-strapped transit agencies would have to fund the changes.
"The devil's in the details," said Elsa Ortiz, vice president of AC Transit's board of directors.

Randy Rentschler, legislative director of the Metropolitan Transportation Commission, noted that the Bay Area's disparate schedules, maps and fares have frustrated commuters for decades. Clipper has 18,000 fare combinations for people moving between systems, "because that's what the transit agencies have determined," he said.

Yet he also wondered whether a more top-down order would be palatable to government agencies that have enjoyed autonomy since the 1970s.
"Local control seems to be a religion in the Bay Area," Rentschler said.
Supporters welcome state intervention.
"This is really critical," said lan Griffiths, policy director of the nonprofit Seamless Bay Area, a sponsor of the legislation. He pointed out that many state legislators want to boost transit ridership as a policy goal.
"There's been a reluctance to acknowledge that having such a fragmented decision-making transit network doesn't set us up for success," Griffiths said.

Chiu's bill does not include a financing mechanism, but it coincides with the Faster Bay Area campaign for a sales tax to raise $\$ 100$ billion for transportation funding over 40 years.

## California Transit Association

## Safety First

Improving the Public Transit Rider Experience Through Safety and Security Measures

By: Stephanie Jordan


As part of its updated Safety and Security Plan, BART is boosting the visible presence of police and employees
throughout the system. At right, The Thruvision passive passenger screening system was purchased by LA Metro last year to augment its security presence and is designed to unobtrusively screen individuals for concealed threats.


The inherently open environments that public transit requires to work means that it provides easy access and gathers volumes of people into confined spaces. These very attributes that make public transportation great also makes it vulnerable to adversarial targeting and threats.

In Safer Than You Think! Revising the Transit Safety Narrative, written by Todd Litman and published by the Victoria Transport Policy Institute last August, Litman investigates the impacts that public transportation has on traffic safety (crash risk) and community security (crime risk), and the potential for transit-supportive policies (policies that encourage transit travel and create more transit-oriented communities) to help achieve safety and security goals.
"Public transportation is overall a very safe form of travel," writes Litman. "It's passengers have less than a tenth the per-mile crash rates as automobile occupants, and transit-oriented communities have less than a fifth the total (pedestrian, cyclist, automobile and transit passenger) per capita traffic fatality rates as in automobile-dependent communities. Traffic casualty rates tend to decline in a community as transit ridership increases. In fact, cities where residents average more than 50 annual transit trips have about half the average traffic fatality rates as cities where residents average fewer than 20 annual transit trips."

He contends that community features that increase transit use, such as good walking and cycling conditions, and compact development, also tend to increase safety.
"Research described in the report indicates that public transit investments coupled with transit-supportive policies also tend to increase overall community security by increasing community cohesion (positive interactions among neighbors) and passive surveillance (more by-passers who can report threats)," explains Litman. The result, he says, is a reduction in concentrated poverty and an increase in economic opportunities for at-risk residents.

If Litman is correct in his findings, there appears to be a difference between the reality of public security and the perceived public security while riding public transit. From robbery to assault to sexual harassment, the perception that transit is unsafe persists, and is often a powerful incentive for people to cut back their transit use, or stop using it entirely.

In TransitCenter's The Universe of Transit Safety blog entry, the author writes "We've held focus groups for transit riders in Seattle, Philadelphia,
and Chicago. We asked participants about their transit-riding behavior, and a sizable portion said feeling unsafe caused them to stop riding transit."

Los Angeles County Metropolitan Transportation Authority (Metro) ridership surveys, Bay Area Rapid Transit (BART) surveys, and others are likewise revealing that many riders are not feeling secure while using transit services. And it is not without foundation, as BART has seen an increase in violent crime both on board its trains and in its stations, and Santa Clara Valley Transportation Authority (VTA) had a fatality in October when a private security guard fatally shot a threating, knife-wielding man at a light rail station.

## BART Fights Back

BART is upgrading and improving its security measures and will launch a six-month pilot program to increase the presence of uniformed personnel on trains to address customers' concerns about safety and security. The ambassador program will begin February 10. The ambassadors will be recruited from the ranks of the BART Police Department's Community Service Officers, unarmed non-sworn personnel who perform a variety of police services to prevent and de-escalate problems on board trains. The ambassadors will be trained to respond to customers' questions, complaints or requests for service, but if enforcement is needed, they will observe, report, and call upon an officer.
"This team will be police employees and trained to provide a sense of safety and security for our riders on-board trains and to deter crime," said BART Chief of Police Ed Alvarez. "I worked closely with our Board members, BART General Manager Bob Powers, and police unions to develop a program that is responsive to our riders and is able to launch seamlessly, safely, and quickly."

Alvarez was recently named BART Chief of Police by Powers and has been tasked with immediate changes to increase officer presence on board trains, along with other strategies to reduce crime on the system and improve rider experience. Alvarez is a 22-year veteran of the BART Police Department, an East Bay native, and has spent his entire law enforcement career moving up the ranks within BART Police. He served as Interim Chief of Police and was previously the Deputy Chief in charge of the Support Services Bureau. Alvarez' appointment is the result of a nationwide search process involving BART's Police Citizen Review Board and Independent Police Auditor.
"We must do more to ensure all riders feel safe and to prevent crime on BART," acknowledges Powers.

Alvarez is putting into place new strategies to respond to concerns voiced by riders in customer satisfaction surveys and the General Manager's Listening Tour.

New and already in practice this month is a team of 12 sworn police officers dedicated to riding trains in pairs and walking platforms on nights and weekends. The team will supplement the upcoming ambassador program. Coupled together, both programs place 22 police staff dedicated to riding trains and represent a new shift in the deployment strategies of the police department. The teams will be deployed seven-days-a-week from 2 p.m. to midńight, with extra coverage on Saturdays. They will focus their patrols on the most heavily travelled section of the system, and during crowded evening commute hours they will increase their coverage areas to other sections of the system.
"Our ambassadors will serve as extra eyes and ears on-board trains," said BART Board President Lateefah Simon in a statement. "It's a promising, first-of-its kind program at BART that will provide a welcoming presence focused on customer service and curbing inappropriate behavior."

BART's Board voted to fund the six-month pilot at a cost of $\$ 690,000$.
Alvarez is also evaluating patrol staffing to determine the feasibility for the creation of newly assigned fixed post assignments at key stations, such as the Coliseum, where data shows a high volume of calls for service. The assigned fixed post officer would be responsible for the safety and security of a specific station, as opposed to current roving patrols. The fixed post assignments will create greater station ownership and on-going community engagement. The evaluation will include how to improve response times, reduce crime, and increase presence.

In 2019, 59 percent of violent crimes at BART were attributed to electronic thefts. Alvarez is planning an increase in visibility and engagement with riders to prevent cell phone snatching, especially between Balboa Park and Powell stations where there has been an uptick in the number of juveniles snatching phones, running to make a quick escape, and selling them along Market Street for cash. BART management is hoping to successfully stop or reduce cellphone thefts, which would dramatically drop the agency's violent crime rate. BART 2019 crime stats show crime went up 11 percent with violent crime up 4 percent when compared to 2018.
"I am excited for the opportunity to move the department forward and improve the relationship with our riders and our employees," concludes Alvarez.

## LA Metro

The public's perception of safety has been a key customer concern in past Metro customer surveys. In response, Metro has been steadily improving its system and security initiatives since it transitioned to a multi-agency partnership with the Los Angeles Police Department, the L.A. County Sheriff's Department, and Long Beach Police in 2017.
"We now have more police presence and new security tools on the transit system, and that's a good thing, as it improves the customer experience for all Metro riders and helps keep Metro customers safe and secure," declares Dave Sotero, Metro Communications Manager.

Last year the agency purchased Thruvision, a passive passenger screening system, to augment its security presence. The system is designed to unobtrusively screen individuals for concealed threats, can identify both metallic and non-metallic objects, and can screen rail and bus patrons without disrupting foot traffic to vehicles. Thruvision units are placed randomly at locations throughout the transit system and are equipped with software that quickly identify objects that block the naturallyoccurring waves produced by a person's body.

There are signs alerting passengers in advance that they will be subjected to a screening and possible inspection. The Thruvision system is complemented by an increased presence of law enforcement. Officers are there to provide an additional layer of screening, if needed, but their goal is not to physically search or interact in any other way with Metro patrons.


The ad above is part of an San Francisco MTA public safety awareness campaign. A recent Leadership APTA class speculated that such campaigns might actually suppress ridership by unintentionally reinforcing perceptions that transit is unsafe.

Increased law enforcement presence also acts as a visible deterrent that helps keep our patrons safe," says Sotero. "Thruvision does not emit radiation of any kind, so it's completely safe to use and no anatomical details are displayed."

The deployment of Metro's Thruvision technology is ongoing.

## "See Something" Campaigns

A public transportation system best practice of late is the incorporation of community policing into security measures. Community policing is proactive and focuses on developing and maintaining relationships between officers and riders. It is expected that when police and communities collaborate to address crime, they more effectively address underlying issues that can change negative behavior on public transportation systems.

However, noted in a blog about TransitCenter's 2018 report, the Leadership APTA class of 2017, a professional development program for transit agency staff, came up with an interesting revelation. When tasked to investigate possible reasons for national transit ridership declines, one possibility, when it came to security, was the prevalence of the crime prevention ridership campaigns. The APTA class wondered if transit agencies could be unintentionally reinforcing a reputation for being unsafe with those "If you see something, say something" campaigns, especially those that call riders to safeguard phones, and other personal items while riding transit.

## What To Do

TransitCenter advocates that transit agencies need to do a better job of telling the story. "Agencies should create campaigns around positive safety numbers. In the rare instance a high-profile incident occurs, they shouldn't let the media run away with a "transit is scary" narrative. Conversely, if an agency is experiencing an uptick in crime, don't deny or downplay it," say the report authors.

In his Safer Than You Think! Revising the Transit Safety Narrative, Litman says, "Public transportation is overall a relatively safe (low crash risk) and secure (low crime risk) mode of transport. Despite its relative safety and security, many people consider public transit dangerous, and so are reluctant to use it or support service expansions in their communities. Various factors contribute to this excessive fear, including the nature of public transit travel, heavy media coverage of transit-related crashes and crimes, and conventional traffic safety messages which emphasize danger rather than safety."

Litman encourages all transit agencies to help create a new safety narrative by better measuring and communicating transit's overall safety and security impacts.

No doubt TransitCenter advocates would agree that a new safety narrative is important, but notes The Universe of Transit Safety blog post, "perhaps the most important antidote to transit riders feeling unsafe has nothing to do with upping security measures - it's to run the kind of frequent, reliable transit service that enables city residents to become all-purpose riders. The more people on transit, the safer people generally feel."

## Government Technology

## The Latest Transit Trend Is Somewhere Between a Bus and Uber

Transit agencies in several cities have partnered with Via to provide curb-to-curb microtransit. The idea behind these partnerships is to reduce barriers created by gaps in more traditional options.
By: Skip Descant / January 31, 2020


One of the new microtransit shuttles providing curb-to-curb service for Sacramento Regional Transit operates in midtown Sacramento. Submitted Photo/ Sacramento Regional Transit

Closing first-mile-last-mile gaps and reaching new riders are just some of the reasons transit agencies are tapping services that fall somewhere between a traditional bus and Uber.

Public transit operations in cities like Los Angeles; Sacramento, Calif.; Seattle and even small cities like Worcester, Mass., have partnered with transportation technology company Via to provide curb-to-curb transit-ondemand service.

## Government Technology

Los Angeles Metro recently approved a move to expand an existing pilot project to more neighborhoods with evening and weekend service. Meanwhile SacRT, the transit provider in Sacramento, recently launched "the largest on-demand micro-transit project in the United States," according to company officials.
"Sacramento is actually one of the fastest growing cities in California, so there was a real interest to invest in public transportation in communities underserved by its existing transit network," said Dillon Twombly, chief revenue officer for Via.

The microtransit service, accessed with the SmaRT app, or by telephone, is available in nine districts across the Sacramento area, home to about 500,000 residents. The service provides curb-to-curb transit using "virtual bus stops" generally within about block of a rider's origin or destination. Basic fare is $\$ 2.50$ per ride, with riders able to transfer to the system's lightrail trains or fixed-route buses.

Beyond using the service to connect to buses and trains, riders are using it "to get around their community within a service zone, for trips to the store, gym or library," said Jessica Gonzalez, director of marketing, communications and public relations at Sacramento Regional Transit.

In Los Angeles, transit officials are expanding both the geographic reach of its microtransit, which is also a partnership with Via, as well as the making the service available on nights and weekends.
"We've seen significant mode-shift, bringing new folks to transit altogether and shifting from private vehicle first-last-mile trips," Marie Sullivan, the project manager for Mobility-on-Demand, told the Los Angeles Metro Board at a recent meeting when the board approved the $\$ 4.6$ million project.
"Our initial research has shown that about 9 percent of or our riders are new to transit, so there are promising signs that our partnership with Via is doing just that," added Brian Haas, communications manager for LA Metro, in his comments to Government Technology.

LA Metro began the pilot last January, and quickly began providing up to 2,600 rides a week once residents learned about the service.
"Travelers can request an inexpensive shuttle that picks them up at a nearby corner within a few minutes. Vehicles are then dynamically routed to the final destination, picking up other travelers heading in the same

## Government Technology

direction along the way," said Twombly, adding the service has proved especially successful in suburban settings where fixed-route bus service is not always an efficient option.
Via has partnered with transit agencies in other cities like Seattle; Arlington, Texas; and Worcester, Mass. The collaborations have largely been successful, owing to agreements in areas like data-sharing and compliance with the Americans with Disabilities Act.
"We've always been happy to collaborate with cities. We see ourselves as trying to be a part of the solution, as opposed to being combative with public transit," said Obinna Emenike, general manager of partners at Via, speaking during a panel discussion at the CoMotion LA conference in November 2019.

These microtransit agreements are also allowing transit agencies to ramp up transitions to new transportation technologies. In Sacramento, six of the 42 shuttles used in the microtransit program are electric vehicles, with three more to come soon.

## Progressive Railroading

## House Democrats Unveil \$760B Infirastructure Plan

1/30/2020

U.S. House Democratic leaders yesterday released the framework for a five-year, $\$ 760$ billion proposal to address the nation's growing infrastructure needs, including those related to rail.

Chairmen of the House committees on Transportation and Infrastructure (T\&I), Energy and Commerce and Ways and Means unveiled the plan, dubbed "Moving America and the Environment Forward," which they said would address the nation's massive infrastructure maintenance backlog and undertake projects that are "smarter, safer and made to last," according to a joint press release issued by the committees.

Of the $\$ 434$ billion in the plan that pertains to surface transportation, the proposal calls for $\$ 105$ billion to be invested in public transit and $\$ 55$ billion in passenger rail, according to the American Public Transportation Association (APTA).

The larger proposal includes measures that would:

- bring existing infrastructure into a state of good repair and enable the completion of critical projects through long-term sustainable funding;
- set a path toward zero carbon pollution from the transportation sector, create jobs, protect natural resources, promote environmental justice and increase resilience to climate change;
- ensure a transportation system that is green, affordable, reliable and efficient;
- help combat climate change by creating jobs in clean energy, investing in energy efficiency and reduces greenhouse gas emissions;
- expand broadband internet access; and
- support U.S. industries, including steel and manufacturing, through strong Buy America projections.
"Our country has changed dramatically since the 1950s, yet people and goods are now literally stuck trying to move on transportation networks first developed nearly 70 years ago," said T\&I Chairman Peter DeFazio (DOre.). "It's past time for transformational investments to make our infrastructure smarter, safer, and resilient to climate change, or else we will keep throwing money at an antiquated system that is only holding us and our economy back."

The framework's details will be developed in the coming months, he said.

Yesterday's announcement drew praise from some transportation organizations, including APTA.
"This framework includes important provisions for maintaining and expanding our public transportation infrastructure, and represents a commitment to growing our communities, supporting jobs, and providing expanded mobility options," said APTA President and Chief Executive Officer Paul Skoutelas in a press release.

T\&I Committee Ranking Member Sam Graves (R-Mo.) said Republicans are looking forward to a bipartisan effort.
"I may not agree with all of the principles in the majority's outline, but as the Republican leader of this committee, I expect to play a constructive role in the development of infrastructure bills before us this year, including expected surface transportation and water resources legislation," Graves said. "Any serious effort toward enacting infrastructure legislation must incorporate Republican principles as well."

Earlier in the week, Graves and Highways and Transit Subcommittee Ranking Member Rodney Davis (R-III.) outlined principles that committee Republicans will focus on during development of a surface transportation reauthorization bill, including addressing the long-term sustainability of the Highway Trust Fund.

## The flercury 沢exos

## Where Will New Diridon Station Tracks Cut Through San Jose? Leaders Mulll These Two Options

The council must decide whether to build a viaduct or expand the current rail corridor


San Jose Diridon Station Joint Policy Advisory Board. A drawing portrays what the new Diridon Station could look like from San Fernando Street looking toward downtown San Jose

As San Jose forges ahead with plans to build one of the largest transit hubs in the western region, city leaders are grappling with just how much more neighborhoods who have historically born the brunt of some of the city's largest transportation projects should have to endure.

In 20 to 30 years, San Jose anticipates that demand at Diridon Station will grow tenfold to more than 100,000 passengers a day - or about as many as those that fly in and out of the San Francisco International Airport each day.

To accommodate for the exponential growth, a coalition of representatives from San Jose, Caltrain, Valley Transportation Authority and the California High-Speed Rail Authority have come together to devise a plan to completely redevelop Diridon Station and the railroad track infrastructure needed to go along with it.

Two rail tracks currently cut through San Jose's Gardner, Gregory and North Willow Glen neighborhoods and connect Diridon Station from the south. Bracing for the rail boom, officials have decided that four tracks will be needed moving forward.

The representatives and a team of consultants have studied two options for accommodating the additional tracks: expanding the existing rail corridor or building a bridge-like structure - also known as a viaduct - that would carry either some or all of the trains over the Interstate 280 and Highway 87 interchange and into the city's Washington and Tamien neighborhoods.


The light blue light on the left side of the map shows where the existing rail corridor sits. The light blue line that curves out to the right shows where a viaduct would be built. City of San Jose

Residents in North Willow Glen and Gardner - who have had their neighborhoods ripped up time and time again for large-scale road and rail
projects - have been lobbying the city to pursue the viaduct option in order to minimize the additional destruction to their communities.

But after evaluating both options, the team of officials and consultants have found that the viaduct option is "fatally flawed" and have recommended that city officials focus on the expansion of the existing corridor.

According to the team's analysis, the viaduct would cost twice as much as expanding the existing corridor, significantly increase maintenance needs and severely impact currently unaffected neighborhoods, including Washington Guadalupe, Tamien and Alma-Almaden, citing visual, environmental and noise concerns.
"We acknowledge that these communities have gone through — over several decades of history - very large infrastructure projects that have impacted their neighborhoods," John Ristow, the city's transportation director, said during a study session Tuesday night. "...But I want to make sure the community knows that all four agencies - no matter what is selected as an alternate alignment here - are really committed to making this the best alignment possible and one that this is better than it is today."


A rendering shows what a viaduct for high-speed rail and Caltrain could look like over West Virginia Street. San Jose Diridon Station Joint Policy Advisory Board

City officials are expected to make a decision whether to drop the viaduct concept at a city council meeting on Feb. 4. The Caltrain, Valley Transportation Authority and California High-Speed Rail Authority board of directors will follow with their decisions in the subsequent days.

But a divided group of residents who spoke at a study session on the topic this week didn't do much to make the decision easier for them.

Brett Bymaster, a resident who lives near Tamien Station, said the viaduct would cause more harm than good by cutting into Tamien Park, passing over the Guadalupe River Trail and potentially impacting dense housing developments planned near Tamien Station.
"It's just not a good plan. It's way too expensive and it just doesn't make sense," Bymaster during Tuesday's meeting. "It's mitigating a few things in Willow Glen but it's creating way more problems elsewhere."

Residents in the North Willow Glen and Gardner neighborhood, however, encouraged city leaders not to cast aside the viaduct option just yet.

A couple of years ago, residents in those neighborhoods were offered to attend a tour with rail officials to learn about their plans for the track expansions. At that time, they were promised that only three tracks would be needed and a single residential property would be affected.

The plans today call for four tracks that will impact at least 13 residential properties and two commercial properties, diminish the size of Fuller Park in the Gardner neighborhood by at least 30 percent and significantly impact the San Jose Word of Faith Church adjacent to the park.
"What's gonna happen in two more years? Will a fifth line be needed to future-proof this infrastructure?" Bill Rankin, a member of the North Willow Glen Neighborhood Association, asked the council. "...We really need to get this right, and I think building the viaduct is the best way to future-proof the rail lines coming into Diridon."

Diridon Station currently serves approximately 17,000 daily passengers via light rail, Caltrain, Amtrak, the Capitol Corridor, ACE Train and bus lines. But within the next couple of decades, BART is scheduled to expand through San Jose to Diridon Station. And eventually, the station could
serve as a vital point for high-speed rail to connect Silicon Valley to the Central Valley.

Directly to the east of the new station, Google anticipates that its transitoriented community featuring office buildings, stores, restaurants and open spaces on an approximately mile-long strip in downtown San Jose west of Highway 87 will serve 15,000 to 20,000 of its employees.

In December, the San Jose City Council made two of the first decisions that will guide the massive redevelopment of Diridon Station forward.

The council approved elevating the tracks and platforms at the station and from Julian to Virginia streets to allow for safer and more efficient travel from the east and west sides of the city and positioning entrances on both the east and west sides of the new Diridon Station at two separate concourses on Santa Clara and San Fernando streets.

The initial concept plan - which focuses on how the station will function rather than in-depth architectural plans - also features an additional track and platform at the station that will require significantly widening the station's footprint to the east. It also envisions that the section of Cahill Street between Santa Clara and San Fernando streets would be restricted to cyclists and pedestrians.

## DCIST

## New Bingo-Inspired Game Is Trying To Get Elected Officials To Use Public Transportation

By: Colleen Grablick<br>JAN 28, 2020



M Street - Mike Maguire / Flickr
Some members of D.C. government are notorious for parking illegally, shielded from tickets thanks to their government-issued parking permits. But at least one elected official is trying to promote public transportation use, and is challenging other city electeds to do the same with the help of a Bingo-themed game.

Starting today, Erin Palmer, an Advisory Neighborhood Commissioner in Takoma Park, is launching TranspoBINGO. Palmer partnered with alternative transit groups like Handlebars DC and Coalition for Smarter Growth to create a week-long challenge that encourages D.C. residents, notably ANC commissioners and councilmembers, to get around the city
only using public transportation for a week. The challenge ends on Feb. 4, which is Bus to Work Day.
"I think the idea of using public transportation more than you otherwise would, or in ways that you wouldn't necessarily use it, is a way to maybe understand what legislative and policy changes might be necessary to make those systems work better," Palmer says.

TranspoBINGO has 24 different tasks to complete over the course of one week. Participants are supposed to complete as many tasks as possible, like thanking a bus driver or completing a multi-modal trip. Those who complete a card will be eligible for a transportation-themed prize at next Tuesday's celebratory happy hour in Chinatown.
\#TranspoBINGO starts tomorrow, \& the Bingo card is available here! Print it, mark squares as you go (one per trip), document \& share your successes/challenges, \& join us for a happy hour with prizes on Bus to Work Day, 2/4, 5:30 pm, at Jackpot.

Palmer was one of the more than 20 ANC commissioners to reject their government-issued parking passes over the summer. The parking passes allow D.C. government officials to park without paying meter fees, and ignore time limits and other space restrictions.

While the commissioners' push for less vehicles on the road lies partially in environmental and road safety concerns, Palmer says she hopes that elected officials take the TranspoBINGO challenge as an "exercise in empathy."
"I think some of them are very car-reliant. The bus is heavily used by lowincome folks, or people who work off hours, restaurant workers or service workers," Palmer says. "So when I say empathy, what I mean is the act of understanding the challenges that those folks might face who either don't want or don't have the ability to rely on a car and have to use public transportation to get around."

Last September, the Regional Transportation Planning Board's "State of the Commute" found that more than two-thirds of D.C. commuters drive alone. And the happiest commuters? According to the report, 92 percent of pedestrians and cyclists said they were satisfied with their commutes, while less than half of drivers reported being satisfied with their trips to work.

Palmer says the challenge, which is in its first year, has time to improve, and just hopes its pilot-run will encourage D.C. residents to think more about public transit, its benefits, and also areas where it can get better.
"As ANC Commissioners, we work on a lot of kind of drudgery or we work really hard and feel like we're not making any progress," Palmer says. "So this is a fun activity, and it's also something that will hopefully bring some meaningful insights or, who knows, lead to new actions or a change of behavior for the people participating."

# Political Power Struggle Is The 'Elephant In The Room' At VTA Board Meeting 

By: Adam F. Hutton
January 25, 2020


VTA Board of Directors Chair Cindy Chavez led a study session on Jan 24 to discuss ways to improve board governance. Photo by Adam F. Hutton.

The VTA's Board of Directors had a study session Friday to consider more than two dozen recommendations from an outside consultant to improve how the authority is governed, and newly-elected board chair Cindy Chavez closed the meeting by addressing the "elephant in the room."

The recommendations - which include setting expectations for board member attendance, eliminating the use of alternate members and adopting a longer board term - were presented by consultant RSM to the VTA's Ad Hoc Board Enhancement Committee in December. The committee debated those suggestions at a meeting Jan. 17 after a lengthy public comment session. Having heard recordings of those meetings and based on her personal conversations with fellow board members Chavez said she senses a rivalry among the cities who are represented on the Authority's Board of Directors.

Currently, the 18 directors - 12 voting members and 6 alternates - are elected officials appointed by their jurisdictions, with 15 city councilmembers and three members of the Santa Clara County Board of Supervisors. San Jose has six representatives on the board, including Mayor Sam Liccardo and four other voting members.
"There is a belief that the city of San Jose has way too much power on this board and the smaller cities therefore are left out, or not included in the decision making and that is why every two years or so there is a strong discussion from some corner of the community about how we change the structure of the board," Chavez said Friday.

The board chair encouraged the other directors to engage with that issue head-on at VTA board meetings, and not to shy away from the subject in their other interactions.
"I think there are some real discussions to be had about how we balance power and I want us to, in a very intellectually honest way, have a conversation about how the changes we are making create more opportunity for that," Chavez said.

John McAlister, chair of the ad hoc board enhancement committee, told San José Spotlight he would prefer VTA board members be "full-time" or "dedicated" so they don't have to "wear so many hats," whether they continue to be appointed by local officials or elected by voters. But the latter would require a change in the state law that gives the board its authority, which requires that the VTA board be appointed by the Board of Supervisors, the San Jose City Council and the "city councils of all other cities, as provided by agreement among those cities."
"In poker, you play the cards you're dealt," said McAlister, a member of the Mountain View City Council. "And this is the hand we have. So since we don't have control over how members are appointed, we figured let's look at the selection process so we can ensure that the people who are on the board are engaged and informed. And we should create a system that will provide them with the information they need to make informed decisions."

To that end, McAlister said the committee endorsed the consultant's recommendations that the VTA board should "revise member agency appointment guidelines and adopt a nominating process," and "set member attendance expectations."

The decision to seek input from an outside consultant to help the authority resolve its governance problems was preceded by a grand jury report last summer, which admonished the VTA's board members, saying "most if not all" view the job as "secondary" to their commitments as elected officials.

The report also called out some board members who treat their appointment as a "resumé builder" and a "one-day-a-month job." The 2019 Santa Clara County Superior Court Civil Grand Jury report was the third time in less than 20 years a grand jury has slammed the VTA board structure as being ineffective, including 2009 and 2004.

Meanwhile, VTA spokeswoman Brandi Childress told San José Spotlight in December that the board will continue to discuss RSM's recommendations at a series of committee meetings this year, and eventually the full board "may reject, approve or revise," any of them.

Transit activist Monica Mallon, who encouraged the board to take the consultant's recommendations seriously, told San José Spotlight she thought the directors would be reluctant to make real changes to the board's governance.
"A lot of people aren't going to want to change anything at all," Mallon predicted, especially nothing that "would affect the politics of the board."

## METRO

## Driver Shortage A Challenge For All Transportation Industries

By: James Blue, Publisher
January 23, 2020


The driver shortage is not exclusive to motorcoach and public transit, it impacts all industries that require drivers. Brio Yiapan

In this issue, we discuss how driver retention and hiring issues are challenging the motorcoach industry, which we cite in our annual Motorcoach Survey. In fact, it is a challenge shared by all surface transportation organizations, ranging from public transportation to delivery and long-haul trucking to even shuttle bus operations. The causes, as we note in the article, are more than driver pay and working conditions. Yet something else is also going on, and everyone in the industry must have a stake in the solution.

## Caught between costs and wages

Anyone who has ever taken an economics class in high school or college knows one aspect of this problem; in the textbooks it's called "cost-push inflation." The wage pressures to attract and retain drivers are driving up costs, which can only be relieved if the market tolerates price increases. A
major factor is heavy competition for drivers. A recent study of long-haul trucking companies by the U.S. Bureau of Labor Statistics found that for the past two decades, the annual turnover rate averaged $94 \%$ among larger carriers and $79 \%$ among small firms.
This situation is compounded by the competition for similarly qualified drivers across the many industries that use them, ranging from trucking to school bus fleets to transit to motorcoach companies. The result has been a price war and the turnover problem mentioned earlier. The competition is further exacerbated by growth of these positions, coming from traditional companies as well as new players with deep pockets like Amazon.

## More than a supply problem

While wages keep going up to attract drivers, there also seems to be more going on. One factor is that the commercial driver supply is affected by a growing labor shortage in the whole economy. Job openings nationally now exceed those seeking jobs by two million, thanks to the good economy, according to the U.S. Department of Labor. Yet it will get worse as baby boomers retire, unless Generation Z, the grandchildren of boomers, suddenly finds a passion for bus and truck driving.

Some argue this will simply accelerate development of fully driverless vehicles. However, the most optimistic scenarios do not see a transition before the late 2020s at the earliest. The real answer, at least in the shortterm, is that industry associations are helping members in reaching out to non-traditional parts of the population, and yes, increasing wages, benefits and flexible work hours, and improving other conditions even further. Free CDL driver training is the response of many operators, for example.

The coach industry has been very good at responding to new conditions before and is probably doing things we haven't even heard of - but would like to. Drop us an email and we'll share it with your peers.

## ABC 7 News

## Bus-Only Lane On Bay Bridge? Commuters Sound Off On The Controversial Proposal

Transportation solutions are another key issue, in building a Better Bay Area. There's renewed interest in a proposal to add a bus-only lane on the Bay Bridge.

By Cornell W. Barnard
January 22, 2020
SAN FRANCISCO (KGO) -- Transportation solutions are another key issue, in building a Better Bay Area. There's renewed interest in a proposal to add a bus-only lane on the Bay Bridge.

The controversial idea is being met with Kudos and criticism from commuters.

The evening commute from San Francisco to the East Bay can be a grind for bus riders often stuck in Bay Bridge traffic.
"Oh yeah, when the Bay Bridge is backed up, it's an hour to an hour and a half," said Victor Evans from Alameda.

A plan from East Bay Assemblyman Rob Bonta could streamline that commute, by adding a bus-only lane on the Bay Bridge in both directions.

The AC Transit Board of Directors passed a resolution Wednesday, favoring the possibility of a bus-only lane on the bridge.

Officials say within the past year, ridership is up 10 percent.
"We attribute that to the fact BART is overcrowded, riders are looking for an alternative," said AC Transit Spokesman Robert Lyles.

But Drivers we found say, you can't be serious.
"it's going to cause more traffic, and cause more people to be late for work," said Oakland commuter Abbas Hassan.
"No matter what we do, it's going to backed up," said another driver.
San Francisco already has red bus-only lanes on city streets.
But ABC7 News contributor and Chronicle Insider Phil Matier says, doing it on the Bay Bridge could bring 'carmageddon.'
"We barely can do it now with the lanes we have, taking one out for buses, that could cause a riot," said Matier.

Making the bus-only lane a reality will take a large collaboration from various transportation agencies. Ultimately, CalTrans will have the final say, because the Bay Bridge is their property.

## MASS TRANSIT

## CA: San Jose Airport Has Nation's Largest Fleet Of AllElectric Buses. So Why Is It Still Using Gas?

The conversion of the city's airport shuttles was supposed to mark the first step toward a highly-touted broader citywide goal of putting an electric engine in every shuttle and bus in San Jose.


Jan. 22--Nearly two years after city leaders promised to replace every shuttle serving Mineta San Jose International Airport with an all-electric fleet, the majority of the airport bus trips still run on natural gas, data obtained by this news organization revealed.

The conversion of the city's airport shuttles was supposed to mark the first step toward a highly-touted broader citywide goal of putting an electric engine in every shuttle and bus in San Jose. But about eight months after the airport introduced its first electric fleet with much fanfare, its ambitious
plan appears to have sputtered, and the trend actually has moved in the opposite direction.

As the city prepares to evaluate an airport expansion proposal with significant environmental impacts, problems such as this from year-long clean energy commitments face public scrutiny.
"They need to step up," Katja Irvin, co-chair of the Sierra Club Loma Prieta Chapter's Conservation Committee, said about city officials. "We have to stick to our commitments on climate issues. It's not something we can be weak on any longer."

City officials in May 2019 celebrated the launch of 10 electric airport shuttles -- calling it "the largest fleet of electric buses at any airport in the country." Mayor Sam Liccardo said at the time that it was an example of how the city was establishing itself as "a leader in combating climate change."

Although natural gas once was seen as a cleaner fossil fuel alternative, it fails to rival electricity. For instance, the airport estimated that it would reduce its ozone emissions by 1.1 tons -- the equivalent of 50 gas-powered passenger vehicles taken off the roads -- over ten years by switching over to an electric bus fleet.

And over the first six months, the data might have supported that outlook.
The airport gradually phased out its natural gas engine buses until they contributed to just 6 percent of the airport's shuttle trip operations. Although the city held onto the old buses, most sat unused on airport grounds.

But then in November, the airport reintroduced some of the natural gaspowered buses back into its fleet. And by December, natural gas-powered shuttles had surpassed electric -- now making up 57 percent of trips.

Airport officials trace the shift in fleet makeup back to a decision made in November 2019 to open up about 1,000 employee parking spots close to the terminals and provide them to passengers. Instead of walking across the street from a parking garage to the terminal, airport employees now park in a lot about ten minutes away from the terminals and ride a shuttle to and from work every day.

The airport's 10 electric buses were not sufficient enough to accommodate the increase in transportation needs for employees, so officials said they were forced to reinstate some of the natural gas-powered buses.

San Jose Airport Commission Chair Dan Connolly, who supported the decision, said it was necessary due to the addition of temporary terminal gates and the construction of a parking garage that put other spaces out of commission recently.
"I think people need to be sensitive that we have people traveling long distances, and I really don't want to see people stressing about parking at our airport," Connolly said in an interview Tuesday.

Irvin disagreed, saying that city and airport officials need to think more creatively in order to push public transit and encourage carpooling so the additional parking spots and shuttles would become obsolete.

The airport's current electric fleet was funded, in part, by a $\$ 5$ million zeroemissions grant from the Federal Aviation Administration. Hoping to expand the fleet, the city in November submitted another grant application to the FAA for six more electric buses.
"Our focus is still electric, but now we need to focus on how to bring more into operation," said Rosemary Barnes, the airport's public information manager.

The number of passengers traveling through San Jose's airport has skyrocketed in recent years, reaching nearly 15 million passengers last year. And over the next two decades, the city projects that growth to continue by more than 50 percent -- up to 22.5 million by 2037 .

Bracing for the exponential increase in air travel, the airport is proposing a robust plan to build a concourse with 14 new gates, a 330 -room hotel and a 5,000 -space parking garage -- in addition to a 6,000 -space garage currently under construction.

As a consequence, the developments would cause a "significant and unavoidable" amount of ozone and greenhouse gases to spew into the air and would conflict with the Bay Area Air Quality Management District's 2017 Clean Air Plan, according to a draft environmental report.

The airport hopes to limit emissions by prohibiting equipment with diesel engines from idling more than two minutes during construction, requiring that heavy off-road equipment meet high emission standards and instructing contractors to submit a plan to the city on how it intends to minimize emissions before beginning any work. It also plans to develop a "phased carbon management program" to track annual carbon emissions from the airport and identify reduction targets, according to the report.

During a City Council discussion last week about the proposal, Liccardo reinforced his interest in utilizing clean energy sources and providing a "national platform for the demonstration of this promising technology as it emerges."
"We are certainly going to be at the forefront of ensuring that we reduce greenhouse gas emissions for those flights -- and for the ground crews of those airlines -- by doing everything we can to incentivize and require when necessary the use of electric, hybrid and low-emission fuels," Liccardo said during last week's council meeting.

The City Council is expected to vote on the airport development plans at the end of March.

Airport officials say they expect to find out whether they will receive the FAA grant to buy more electric buses by the end of the summer. In the meantime, city officials and residents will have to wait a few more months -or years -- before they can truly claim an "all-electric" airport bus fleet.

## San Joaquin Regional Transit District (RTD)

## San Joaquin RTD appoints new CEO

Gloria Salazar was unanimously appointed to the position.
January 22, 2020


San Joaquin RTD

Gloria Salazar has been unanimously appointed by the board of directors to serve as the CEO of the San Joaquin Regional Transit District (RTD) following the retirement of long-standing CEO Donna DeMartino.
"RTD is in great hands under Ms. Salazar's leadership," said RTD's Board Chair Gary Giovanetti. "She has been a driving force behind many of RTD's successful initiatives and has been a constant champion for our employees. She has the full support of the board."

Salazar assumes this role with more than 28 years of experience in the transit industry, including 18 years as San Joaquin RTD's second in command. Salazar has built a strong management and employee team to support her as CEO. Over her tenure as deputy CEO and CFO, Salazar provided capable leadership over all aspects of San Joaquin RTD's operations.
"It's an honor to serve RTD, our board, employees and customers," said Salazar. "I am very proud of what we have already accomplished, and we still have a tremendous opportunity to further enhance our service to the community. I believe in the abilities and commitment of our employees to make it happen and I will continue to work alongside them."

Salazar's business acumen has consistently delivered balanced budgets without San Joaquin RTD incurring long-term commercial debt. She has designed effective business processes, implemented robust systems and promoted fiscal responsibility among San Joaquin RTD employees. She was instrumental in the funding and building of long-term infrastructure projects, such as San Joaquin RTD's Downtown Transit Center and Regional Transportation Center.

Her leadership contributed greatly to San Joaquin RTD being recognized as the 2018 Outstanding System of the Year Award by the American Public Transportation Association (APTA).

In addition to her proven leadership, Salazar is a dynamic speaker who mentors employees and motivates others, including high school students. She relishes the opportunity to share her knowledge by teaching for the University of the Pacific and Willamette University's Transit Management Certificate Program. Her passion to develop and encourage others was recognized with the John Lopez Inspirational Award, the highest honor given at San Joaquin RTD to an individual who inspires others and embodies the ideals of service and excellence.

Salazar was honored by the Central Valley Asian Chamber of Commerce in 2017 for breaking through the glass ceiling as a result of her leadership and community service. Born and raised in the Philippines, she finished her bachelor's degree in Accounting, magna cum laude. In 1987, she left behind a career as a Certified Public Accountant to come to the United States. She rose through the ranks at various firms while completing a master's in business administration, passing all parts of the Uniform CPA exam on the first sitting. She started her transit career at the Sacramento Regional Transit District and participated in several high-level transit study programs including Leadership APTA and two international mission studies.

## Seattle Transit Blog

# County Considers Fully Electric Bus Fleet By 2035 Despite Warnings Of Service Cuts 



Metro Proterra battery electric bus in Bellevue (image: SounderBruce)

King County Council is considering an ordinance that would accelerate the planned transition to a fully electric bus fleet from 2040 to 2035. Staff have warned too a rapid transition would come at a steep cost, with large near term budget investments leading to service reductions.

The cost worries take two forms. The upfront investments, particularly in charging infrastructure, are large. Battery electric buses have higher total life cycle costs than the hybrid buses they are to replace. The opportunity cost of increased expenditures on fleet replacement and charging infrastructure is less revenue available to provide service. But it gets much worse with an accelerated transition where hybrid buses are unnecessarily
retired before the end of their useful life. For some of the hybrid fleet, this would also mean repayment of federal grants that helped finance their purchase.

Beyond budgetary and customer impacts, the opportunity cost of foregone service matters because transit service itself reduces carbon emissions. While Metro's 10 million gallons of diesel annually is getting the attention of the County Council, Metro is displacing four times that much by reduced driving and congestion. It's not apparent whether the trade-off of cleaner buses and reduced funding for service would mean more or less carbon emissions.

## Background

A Metro feasibility analysis in 2017 looked at life cycle costs of a transition to battery electric buses. Despite reduced fuel costs, Metro estimates suggest a 6\% greater life-cycle cash cost for a battery bus vs diesel hybrid technologies. Even on a lengthy transition, that is about $\$ 194$ million and the incremental cost is equivalent to a service reduction of 55,000 hours annually. There is however a wide range of uncertainty around those estimates because battery technology is so immature and therefore the long term costs are hard to predict. The greater life cycle costs of battery electric buses are only partly offset by reduced societal costs from emissions and noise pollution.

That was good enough to set a target of 2040 for transitioning to fully electric operations. Noting the uncertainty of the technology, and other risks to scheduling and service reliability, Metro adopted a phased approach to transitioning the fleet with continuous evaluation of the industry as the transition proceeded. The recent staff report notes "there is still much uncertainty in the feasibility and costs of achieving a ZEV fleet by 2040".

The most recent outlook for battery electric buses is more pessimistic. At the time of the 2017 report, Metro thought it could move to 100\% purchases of electric buses by 2020. Since then, expectations for availability of the needed technology have diminished. Metro does not now expect to hit this milestone until 2025.

## Current fleet plans

Metro has operated 8 shorter range Proterra battery electric buses in Bellevue since 2016. Those are limited to a 25 mile range, but have performed to expectations. Metro has recently leased 10 extended range buses, both 40 - and 60 - foot, which claimed an extended range of 140 miles. Along with the trolley fleet, about $12 \%$ of Metro's fleet is currently allelectric. If the extended range buses prove out, they could feasibly meet most of the needs of current operations.

The planned transition ramps up in 2021 and 2022 as Metro takes delivery of 120 electric buses which will operate out of an interim base at South campus. Up to 250 battery electric buses may be added when a new South Base annex opens in 2025. The first purpose-built electric base opens in 2030 and will bring Metro's fleet to $51 \%$ electric once full to the planned capacity of 250-300 buses. That base will finally bring prolonged relief to the constraints on Metro's base capacity. With more flexibility for operations, Metro expects to convert existing bases to fully electric in the 2030s.

Space and infrastructure constraints on bus bases over the next decade loom large in planning for the conversion to electric. Infrastructure for battery electric buses demands more space than hybrids. Slow- and fastcharging buses require different equipment and buses from different manufacturers do not yet use inter-operable charging infrastructure. Upgrades to the large scale power needs of battery buses are a substantial capital outlay themselves. At South Annex Base, a recent estimate is for $\$ 200$ million on electrification alone to support 250 buses. The electric infrastructure is roughly as expensive as the bus.

In November, Metro briefed the County Council that the incremental cost of a full transition to electric is now expected at $\$ 1$ to $\$ 2$ billion, and those estimates remain uncertain.

## Early fleet retirement

As the transition steps up, Metro needs to be attentive to the economic life of the existing fleet. Metro generally replaces vehicles after 14 to 16 years of operation, and federal grants programs require at least 12 years of operation. Metro uses FTA grants toward the purchase of buses and those
grants must be repaid on any vehicle not kept in revenue service for at least 12 years. To attain a $100 \%$ zero-emissions fleet by 2035 while remaining compliant with federal grant conditions would require all new buses are fully electric by 2023. Given the constraints on the near-term fleet plans, Metro would need to retire some hybrid buses before they reach 12 years in service if the fleet is to be fully transitioned by 2035.

Council Member Jeanne Kohl-Welles, while advocating for an early transition, acknowledged some of the challenges at a November meeting:
"2040 was determined to be the time period in which we could possibly achieve that goal. I don't think that we can wait that long. I understand that there are a lot of challenges here about existing buses. You can't just throw them out or discard them or sell them even, for the investment we put into purchasing them. We also have to recognize that we are doing really well in comparison to the rest of the country, but I want for us to do more and that is what this proposal is really all about. This proposal may result in some really tough decisions being made regarding financing. This also is an ordinance, not a motion, which I am sure gives King County Metro transit some heartburn. How do we pay for all of this? But what I am asking is that we do what we can."

The legislation was first introduced shortly before the election last October, and reintroduced by the new County Council last Tuesday. The next discussion and possible action is on Wednesday January 22.

## ABC 7 NEWS

## Transit Ridership Declining In The Bay Area, According To UCLA Study

By: Kris Reyes

January 21, 2020
SAN FRANCISCO (KGO) -- A UCLA study commissioned by the Metropolitan Transit Commission shows that ridership in the Bay Area is declining.

The full results of the study will be presented to a transit commission meeting on Wednesday.
The study identified three categories of riders: Choice or commute-oriented, Transit dependents and occasional riders.

In a period between 2009-2017, transit dependents and occasional riders both decreased by about 10 percent, while choice riders were up 13 percent.

## Summary of the findings:

Bay Area ridership has fallen but more recently and less steeply than the rest of the nation Off-peak declines are far steeper.

Evidence suggests that rising housing prices and ride-hail use loom large

## Ithe Caifforna Aggie



## Shifting To Public Transit Will Help Shape Our Society, Culture And Economy For The Better

By: Simran Kalkat
1/21/2020

## Transportation is significant for more than just movement

I am not a fan of cars or driving. With very few and notable exceptions, long drives are in no way a means of catharsis for me - however, long train rides are. I enjoy sitting in an Amtrak cart and making my way back home from Davis instead of rolling down a highway with a long string of other cars. I'd much rather go from one place to another using some form of public transit than a car.

A part of me is very used to moving from one place to another with minimal car involvement. Growing up, there was always a local bus system to take me and my friends around to nearby destinations. If we needed to go a bit further, BART, the Bay Area Rapid Transit System, was an easy and convenient way to get around. In a country where almost everywhere we
go seems to be oriented around a car, I really enjoy the ability to move around and reach my destination without one.

The way we move matters, whether that be using a bus, train or car or moving by foot. Transportation is more complicated than just the simple question of moving from one location to another. It's also a matter of finding lucrative business opportunities as well as sustaining an important public utility. A decade and a half ago, ride-sharing and car-sharing was hardly a matter of discussion, however, today it is imperative to understanding how we move in both big cities or small towns. But this is also an ever-evolving story. The advent of microtransit - a dynamic transit-like service - shows that transportation is at the intersection of Silicon Valley business ideas but also in a string of solutions for increasing accessibility and improving public and mass transportation.
Transportation is also a story of change in American cities and the American landscape. A century ago, streetcars were a common sight in urban cities. These streetcars also inadvertently helped to shift the neighborhoods and cities which they operated in. Now the streetcar is practically obsolete. Modern technology and an evolving physical landscape made to better accommodate cars are among the driving forces for the change in transportation methods. When urban congestion became a problem too big to ignore, places such as the San Francisco Bay Area, Atlanta and Washington D.C. began to build rapid transit systems in the hopes of getting drivers off the road and onto trains. In the 1980s, commuter and light rails began to emerge as modern and affordable solutions for a transit-oriented development of a city.

But in the midst of all this, transportation is now being scrutinized and looked at through the lens of sustainability. Air quality is often poorest in urban areas that have higher levels of traffic congestion. Twenty-nine percent of greenhouse gas emissions in the U.S. results from transportation alone. Public transportation is helpful in reducing greenhouse gas emissions not just because it leads to a reduction in emissions per passenger mile, but because it allows for a more compact development by reducing the distance and time people spend in transit. Cars aren't the only mode of transportation to be wary of when taking sustainability into account. Greta Thunberg, the 17-year-old climate activist from Sweden, is known for travelling throughout Europe using trains as opposed to airplanes and for using a sailboat to make her way from Europe to the United States emission free. Our use of transportation can't merely
be looked at as a matter of movement and migration alone, but as a factor in a larger interconnected web for societal development.

While I don't care much for cars, that doesn't mean I am entirely opposed to them. They're convenient and useful, and driving is fun for some people. But I do believe that cars are given a primary focus when it comes to considering the different options for transportation. There is a great value in evaluating our use of mass and public transit when transportation is so critical to how our social, cultural and economic systems have been built. Our physical movements and destinations are what have allowed cities to grow and be designed in particular ways. This is powerful, exciting and yet another example of why it's so important to place greater attention on transportation systems.


[^0]:    Each Director holds office for a term of two (2) years from the date of appointment. The Board of Directors holds an annual meeting for the purpose of organization, selection of Directors and officers, and the transaction of other business. Annual meetings of the Board are held on the fourth Friday of March. The meetings are held in the same venue as the Santa Cruz METRO Board of Directors meeting.

[^1]:    | $\begin{array}{r} 56.39 \\ 376.07 \end{array}$ | $\begin{aligned} & \text { M041 } \\ & 282 \end{aligned}$ | GOUVEIA, ROBERT GRAINGER |
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    | 452.33 | 546 | GRANITEROCK COMPANY |
    | 15,800.72 | 001745 | HARTFORD LIFE AND ACCIDENT INS |
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    | 225.93 | 1117 | KELLEY'S SERVICE INC. |
    | 23,627. 38 | 003366 | KEY GOVERNMENT FINANCE INC |
    | 109.25 | 780 | LOTTS INC. |
    | 2,084.71 | 001052 | MID VALLEY SUPPLY INC. |
    | 382.48 | 041 | MISSION UNIFORM |

    $\begin{array}{rl}1,898.99 & 002962 \\ 2,063.60 & 002952 \\ 871.60 & \text { F1039 } \\ 57.26 & \text { FLYERS ENERGY LLC } \\ 63.12 & 647 \\ 997.64 & \text { FRANCIS, RUFUS } \\ & \text { FRONTIER COMMUNICATIONS - } 3025 \\ & \text { GENFARE A DIV OF SPX CORP }\end{array}$
    
    
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[^2]:    

[^3]:    

[^4]:    ParaCruz Operations Status Report

[^5]:    ParaCruz Operations Status Report

[^6]:    ParaCruz Operations Status Report

[^7]:    | 53 Calendar School Days of SJSU |
    | :--- |
    | 51 Calendar School Days of Cabrillo |
    | 46 Calendar School Days of UCSC |

