# AGENDA <br> SANTA CRUZ METRO BOARD OF DIRECTORS REGULAR MEETING OF OCTOBER 28, 2011 9:00 AM <br>  

Mission Statement: "To provide a public transportation service that enhances personal mobility and creates a sustainable transportation option in Santa Cruz County through a cost-effective, reliable, accessible, safe, clean and courteous transit service."

THE BOARD MEETING AGENDA PACKET CAN BE FOUND ONLINE AT
WWW.SCMTD.COM AND IS AVAILABLE FOR INSPECTION AT SANTA CRUZ METRO'S ADMINISTRATIVE OFFICES LOCATED AT 110 VERNON STREET, SANTA CRUZ, CA

Chair Ellen Pirie, County of Santa Cruz<br>Vice-Chair Lynn Robinson, City of Santa Cruz<br>Director Margarita Alejo, City of Watsonville<br>Director Hilary Bryant, City of Santa Cruz<br>Director Dean Bustichi, City of Scotts Valley<br>Director Daniel Dodge, City of Watsonville<br>Director Ron Graves, City of Capitola<br>Director Donald Hagen, County of Santa Cruz<br>Director Michelle Hinkle, County of Santa Cruz<br>Director John Leopold, County of Santa Cruz<br>Director Mark Stone, County of Santa Cruz Ex-Officio Director Donna Blitzer, UC Santa Cruz<br>Leslie R. White, General Manager / Secretary of the Board Margaret Gallagher, District Counsel<br>SANTA CRUZ CITY COUNCIL CHAMBERS 809 CENTER STREET SANTA CRUZ, CALIFORNIA

INTERPRETATION SERVICES / SERVICIOS DE TRADUCCIÓN
Spanish language translation is available on an as needed basis. Please make advance arrangements with Tony Tapiz, Administrative Services Coordinator at 831-426-6080. Traducción al español está disponible de forma según sea necesario. Por favor, hacer arreglos por adelantado con Tony Tapiz, Coordinador de Servicios Administrativos al numero 831-426-6080.

The City Council Chambers are located in an accessible facility. Any person who requires an accommodation or an auxiliary aid or service to participate in the meeting, or to access the agenda and the agenda packet, should contact Tony Tapiz, Administrative Services Coordinator, at 831-426-6080 as soon as possible in advance of the Board of Directors meeting. Hearing impaired individuals should call 711 for assistance in contacting Santa Cruz METRO regarding special requirements to participate in the Board meeting. For information regarding this agenda or interpretation services, please call Santa Cruz METRO at 831-426-6080.

# AGENDA <br> SANTA CRUZ METRO BOARD OF DIRECTORS REGULAR MEETING OF OCTOBER 28, 2011 

 PAGE 2 OF 5
# NOTE: The Board of Directors meeting will be interrupted briefly at 10:00 a.m. in order to hold 

 the annual meeting of the Santa Cruz Civic Improvement CorporationCITY COUNCIL CHAMBERS 809 CENTER STREET

SANTA CRUZ, CA

9:00 A.M.<br>NOTE: THE BOARD CHAIR MAY TAKE ITEMS OUT OF ORDER

## SECTION I: OPEN SESSION


#### Abstract

1.0 ROLL CALL 2.0 ORAL ANNOUNCEMENT: AMY WEISS WILL BE AVAILABLE FOR SPANISH LANGUAGE INTERPRETATION DURING "ORAL COMMUNICATIONS" AND FOR ANY OTHER AGENDA ITEM FOR WHICH THESE SERVICES ARE NEEDED. TODAY'S MEETING IS BEING BROADCAST BY COMMUNITY TELEVISION OF SANTA CRUZ.


### 3.0 ORAL AND WRITTEN COMMUNICATIONS

This time is set aside for Directors and members of the general public to address any item not on the Agenda which is within the subject matter jurisdiction of the Board. No action or discussion shall be taken on any item presented except that any Director may respond to statements made or questions asked, or may ask questions for clarification. All matters of an administrative nature will be referred to staff. All matters relating to Santa Cruz METRO will be noted in the minutes and may be scheduled for discussion at a future meeting or referred to staff for clarification and report. Any Director may place matters brought up under Oral and Written Communications on a future agenda. In accordance with District Resolution 69-2-1, speakers appearing at a Board meeting shall be limited to three minutes in his or her presentation, unless the Board Chair, at his or her discretion, permits further remarks to be made. Any person addressing the Board may submit written statements, petitions or other documents to complement his or her presentation. Pubic presentations that have been scheduled prior to the meeting with the Board Chair shall not be subject to the time limits contained in this section. When addressing the Committee, the individual may, but is not required to, provide his/her name and address in an audible tone for the record.

A. Bill Delaney<br>RE: Routing of Buses on $41^{\text {st }}$ Ave. Northbound

### 4.0 LABOR ORGANIZATION COMMUNICATIONS

### 5.0 ADDITIONAL DOCUMENTATION TO SUPPORT EXISTING AGENDA ITEMS

## CONSENT AGENDA

All items appearing on the Consent Agenda are recommended actions which are considered to be routine and will be acted upon as one consensus motion. All items removed will be considered after the consensus motion. The Board Chair will allow public input prior to the approval of the Consent Agenda.

## 6-1. ACCEPT AND FILE PRELIMINARILY APPROVED CLAIMS FOR THE MONTH OF JUNE 2011 <br> Submitted by: Angela Aitken, Acting Asst. General Manager \& Finance Manager

6-2. CONSIDERATION OF TORT CLAIMS: REJECT THE CLAIM OF JOYCE SMITH, CLAIM \#11-0025, REJECT THE CLAIM OF AAA (SUBROGATING FOR CYNTHIA SAMMET, CLAIM \#11-0024
Submitted by: Margaret Gallagher, District Counsel

## 6-3. ACCEPT AND FILE PARACRUZ OPERATIONS STATUS REPORT FOR THE MONTH OF JULY 2011 <br> Submitted by: April Warnock, Paratransit Superintendent

6-4. ACCEPT AND FILE PARACRUZ OPERATIONS STATUS REPORT FOR THE MONTH OF AUGUST 2011
Submitted by:
April Warnock, Paratransit Superintendent
6-5. ACCEPT AND FILE RIDERSHIP AND PERFORMANCE REPORT FOR JULY 2011
Submitted by: Angela Aitken, Acting Asst. General Manager \& Finance Manager
6-6. ACCEPT AND FILE RIDERSHIP AND PERFORMANCE REPORT FOR AUGUST 2011 Submitted by: Angela Aitken, Acting Asst. General Manager \& Finance Manager

6-7. ACCEPT AND FILE STATUS REPORT OF ACTIVE GRANTS AND SUBMITTED GRANT PROPOSALS FOR OCTOBER 2011
Submitted by: Leslie R. White, General Manager

## 6-8. ACCEPT AND FILE STATUS REPORT OF FEDERAL AND STATE LEGISLATION AND CURRENT LEGISLATIVE ISSUES

Submitted by: Leslie R. White, General Manager
6-9. CONSIDERATION OF AUTHORIZING THE GENERAL MANAGER TO EXECUTE A CONTRACT AMENDMENT WITH GIRO, INC. TO THE HASTUS LICENSE AND AGREEMENT IN THE AMOUNT OF \$197,890 FOR APPROVED CUSTOMIZATIONS, ONSITE GO-LIVE SUPPORT VISITS, REMOTE SUPPORT SESSIONS, AND ANNUAL MAINTENANCE COVERING ALL OF 2012, AND PART OF 2013
Submitted by: Frank L. Cheng, Project Manager / IT Manager
6-10. CONSIDERATION OF AUTHORIZING THE GENERAL MANAGER TO EXECUTE A CONTRACT AMENDMENT WITH TRAPEZE SOFTWARE GROUP, INC. FOR SUPPORT MAINTENANCE OF TRAPEZE PASS, PASS-CERT, PASS IVR (CALLBACKS), IVR (CANCEL/CONFIRM), AND VOICE GENIE MODULES IN THE AMOUNT OF \$18,448.00 WITH EXPIRATION DATE OF JUNE 30, 2012
Submitted by: Frank L. Cheng, Project Manager / IT Manager

## 6-11. NOTIFICATION OF ACTIONS TAKEN IN CLOSED SESSION <br> Submitted by: <br> Margaret Gallagher, District Counsel

6-12. ACCEPT AND FILE ACCESSIBLE SERVICES REPORT FOR MONTH OF JULY 2011 Submitted by:

6-13. CONSIDERATION OF AWARD OF CONTRACT with AAA FENCE COMPANY, INC. TO PROVIDE AND INSTALL WROUGHT IRON FENCING AT THE 425 FRONT STREET LOT FOR AN AMOUNT NOT TO EXCEED \$22,669
Submitted by: Robert Cotter, Maintenance Manager

## REGULAR AGENDA

### 7.0 PRESENTATION OF EMPLOYEE LONGEVITY AWARDS <br> Presented by: <br> Ellen Pirie, Chair

8.0 CONSIDERATION OF A RESOLUTION OF APPRECIATION AND REMEMBRANCE FOR THE SERVICES OF DELORIS LAUTNER AS A RESERVATIONIST FOR THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT
Presented by: Ellen Pirie, Chair
9.0 CONSIDERATION OF ADOPTING ANOTHER RESOLUTION AT THE REQUEST OF CALTRANS AUTHORIZING THE GENERAL MANAGER TO REQUEST A LETTER OF NO PREJUDICE (LONP) AND SIGN NECESSARY AGREEMENTS WITH THE CALIFORNIA TRANSPORTATION COMMISSION (CTC) AND CALTRANS IN ORDER TO PROCEED WITH THE PURCHASE OF 11 NEW FIXED-ROUTE CNG-FUELED BUSES WITH LOCAL SALES TAX MATCHING FUNDS, IF NECESSARY, PRIOR TO CTC ALLOCATION OF STATE AND LOCAL PARTNERSHIP PROGRAM (SLPP) FUNDING Presented by: Tove Beatty, Grants/ Legislative Analyst
10.0 CONSIDERATION OF AWARD TO CONTRACT FOR PURCHASE AND INSTALLATION OF INFRARED I.S. NATURAL GAS SENSORS AND LEL REMOTE CALIBRATION ADAPTOR KITS WITH COATS CONSTRUCTION COMPANY FOR AN AMOUNT NOT TO EXCEED \$64,750
Presented by: Robert Cotter, Maintenance Manager
11.0 CONSIDERATION OF AWARD TO CONTRACT FOR RENOVATION OF PACIFIC STATION LANE 4 AWNING WITH COATS CONSTRUCTION COMPANY FOR AN AMOUNT NOT TO EXCEED \$96,705
Presented by: Robert Cotter, Maintenance Manager
12.0 MONTHLY BUDGET STATUS REPORTS FOR JUNE 2011 AND APPROVAL OF BUDGET TRANSFERS
Presented by: Angela Aitken, Acting Asst. General Manager \& Finance Manager
13.0 CONSIDERATION OF INTERIM SERVICE INCREASES TO ADDRESS OVERLOADS AND SERVICE DELAYS EXPERIENCED SINCE IMPLEMENTATION OF SERVICE REDUCTION ON SEPTEMBER 15, 2011
Presented by: Ciro Aguirre, Operations Manager
14.0 CONSIDERATION OF RESTORING FIXED ROUTE AND PARATRANSIT SERVICE POSITIONS NECESSARY TO MEET PASSENGER VOLUMES
Presented by: Leslie White, General Manager

# AGENDA <br> SANTA CRUZ METRO BOARD OF DIRECTORS REGULAR MEETING OF OCTOBER 28, 2011 

PAGE 5 OF 5

### 15.0 CONSIDERATION OF RESTORATION OF THE FUNDING FOR THE FOLLOWING POSITIONS FOR THE FISCAL YEAR 2012 BUDGET: ASSISTANT GENERAL MANAGER, ASSISTANT HUMAN RESOURCES MANAGER, PURCHASING ASSISTANT AND PARACRUZ CLERK III <br> Presented by: Leslie White, General Manager

### 16.0 CONSIDERATION OF EXECUTION OF A LETTER OF AGREEMENT TO EXTEND THE CURRENT EMPLOYMENT AGREEMENT WITH LESLIE R. WHITE TO SERVE AS GENERAL MANAGER FOR THE PERIOD JANUARY 1, 2013 THOUGH DECEMBER 31, 2014 <br> Presented by: Ellen Pirie, Chair

### 17.0 ORAL ANNOUNCEMENT: THE NEXT REGULARLY SCHEDULED BOARD MEETING WILL BE HELD FRIDAY, NOVEMBER 18, 2011 AT 9:00 A.M. AT THE WATSONVILLE CITY COUNCIL CHAMBERS LOCATED AT 275 MAIN STREET, WATSONVILLE Presented by: Ellen Pirie, Chair

### 18.0 REVIEW OF ITEMS TO BE DISCUSSED IN CLOSED SESSION: District Counsel

### 19.0 ORAL AND WRITTEN COMMUNICATIONS REGARDING CLOSED SESSION

## SECTION II: CLOSED SESSION

1. CONFERENCE WITH LEGAL COUNSEL - [EXISTING] LITIGATION
(Pursuant to Government Code Section 5495[6.9])
a. Existing Litigation: Zonia Waldon v. Santa Cruz Metro: Santa Cruz Superior Court Case No. 167503
b. Existing Litigation: Estate of Salvador Chipres and heirs of Salvador Chipres v. Santa Cruz Metro
c. Existing Litigation: Goodwill Industries/De La Garza v. Santa Cruz Metro

## SECTION III: RECONVENE TO OPEN SESSION

### 20.0 REPORT OF CLOSED SESSION

### 21.0 ADJOURNMENT <br> ADJOURN TO THE NEXT REGULARLY SCHEDULED BOARD MEETING WILL BE HELD FRIDAY, NOVEMBER 18, 2011 AT 9:00 A.M. AT THE WATSONVILLE CITY COUNCIL CHAMBERS LOCATED AT 275 MAIN STREET, SANTA CRUZ

Pursuant to Section 54954.2(a)(1) of the Government Code of the State of California, this agenda was posted at least 72 hours in advance of the scheduled meeting at a public place freely accessible to the public 24 hours a day.

The agenda packet and materials related to an item on this Agenda submitted to the Board of Directors after distribution of the agenda packet are available for public inspection in the Santa Cruz METRO Administrative Office (110 Vernon Street, Santa Cruz) during normal business hours. Such documents are also available on the Santa Cruz METRO website at www.scmtd.com subject to staff's ability to post the document before the meeting.

October 17, 2011
Les White
General Manager
Santa Cruz METRO
Administrative Offices
110 Vernon Street
Santa Cruz, CA 95060


2011 DCT 18 PM 244

## 

## Subject: Routing of Buses from Capitola Mall to northbound $41^{\text {st }}$ Avenue

This is to request that METRO evaluate changing the route by which buses headed north on $41^{\text {sl }}$ Avenue reach that street from the station at the Capitola Mall.

Presently, buses departing the station at Capitola Mall travel directly north on that road to the intersection of Clares Street and $40^{\text {th }}$ Avenue. That movement takes these buses past signal-protected exit lanes from the Mall onto $41^{\text {st }}$ Avenue north about one block south of Clares Street.

The degree of difficulty for a bus to make a right turn into those exit lanes seems less severe than making the right turn at the intersection of Clares Street and $40^{\text {th }}$ Avenue. It would seem to be the preferred route to exit the mall for that reason as well as the fact that the bus can easily move into the right lane in order to service a bus stop located between Clares Street and Auto Plaza Drive [across from Gross Road].

The present bus use of the intersection of Clares Street and $40^{\text {th }}$ Avenue is most highly undesirable for several reasons:

- This is perhaps the most congested intersection in the entire Mall area.
- The bus must make a most difficult right turn into the inside lane on Clares.
- That lane is regularly congested and the bus is often delayed a light cycle.
- The bus takes up the equivalent of about four vehicles increasing congestion.

If there is a bus stop inside the Mall north of the station, it would not seem to be a public hardship to require riders to walk south and board at the station.

If METRO could see its way to make this change in operations it would significantly improve vehicle flow in the mall area with related environmental benefits to all.

Thank you for considering this matter.
Bill Delaney
PO Box 595
Capitola CA 95010-0595


Cell: 831-454-6379
Email: william.delaney@gmail.com [preferred method of communication]
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| KAMEDA, TERRY |  |  |
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| BUS \& EQUIPMENT |  |  |
| CITY OF SANTA CRUZ |  |  |

CITY OF SANTA CRUZ/PARKING
CUMMINS WEST, INC.
DIXON \& SON TIRE, INC.

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| 8,207.26 | 001063 | NEW FLYER INDUSTRIES LIMITED |
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HARTFORD LIFE AND ACCIDENT INS
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LAW OFFICES OF MARIE F. SANG
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| 2,414.83 | 002094 | RICON CORPORATION |
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| 2,258.00 | 001098 | ROBERT HALF MANAGMENT RESOURCE |
| 5,100.02 | 018 | SALINAS VALLEY FORD SALES |
| $\begin{array}{r} 371.10 \\ 1,733.72 \end{array}$ | 079 001232 | SANTA CRUZ MUNICIPAL UTILITIES SPECIALIZED AUTO AND |
| 1,934.59 | R604 | THOMAS, CYNTHIA |
| 26.75 | 007 | UNITED PARCEL SERVICE |
| 1,048.33 | 002829 | VALLEY POWER SYSTEMS, INC. |
| 1,484.16 | 221 | VEHICLE MAINTENANCE PROGRAM |
| 1,827.05 | 186 | WILSON, GEORGE H., INC. |
| $\begin{array}{r} 34,218.89 \\ 491.63 \end{array}$ | $\begin{aligned} & 001264 \\ & 001 \mathrm{G} \end{aligned}$ | ANDREWS INTERNATIONAL INC AT\&T |
| 6,155.00 | 001365 | BORTNICK, ROBERT S. \& ASSOC. |
| 5,964.01 | 001844 | BRINKS INCORPORATED |
| $5,000.00$ | $001324$ | CAPITALEDGE ADVOCACY, LLC CITY OF WATSONVILLE UTILITIES |
| 27,524.20 | 001124 | CLEAN ENERGY |
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| 1,719.15 | 480 | DIESEL MARINE ELECTRIC, INC |


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| 39736 | 06/20/11 | 16.30 | 001063 | NEW FLYER INDUSTRIES LIMITED |  |
| 39737 | 06/20/11 | 2,035. 29 | 002721 | NEXTEL COMMUNICATIONS |  |
| 39738 | 06/20/11 | 14,842.00 | 001176 | NORTHSTAR, INC. |  |
| 39739 | 06/20/11 | 3,692. 24 | 002940 | OJO TECHNOLOGY, INC. |  |
| 39740 | 06/20/11 | 14,730.62 | 002952 | OLYMPIAN | 7 |
| 39741 | 06/20/11 | 90.00 | E064 | OROZCO, RICHARD |  |
| 39742 | 06/20/11 | 2,527.56 | 009 | PACIFIC GAS \& ELECTRIC |  |
| 39743 | 06/20/11 | 365.50 | 043 | PALACE ART \& OFFICE SUPPLY |  |
| 39744 | 06/20/11 | 100.74 | 882 | PRINT SHOP SANTA CRUZ | 7 |
| 39745 | 06/20/11 | 4,065.20 | 001098 | ROBERT HALF MANAGMENT RESOURCE |  |
| 39746 | 06/20/11 | 26,852.04 | 966 | S.C. FUELS |  |
| 39747 | 06/20/11 | 564.20 | 135 | SANTA CRUZ AUTO PARTS, INC. |  |
| 39748 | 06/20/11 | 114.56 | 848 | SANTA CRUZ ELECTRONICS, INC. |  |
| 39749 | 06/20/11 | 44,675.52 | 002917 | SANTA CRUZ METRO TRANSIT DIST |  |
| 39750 | 06/20/11 | 13,783.36 | 977 | SANTA CRUZ TRANSPORTATION, LLC | 7 |
| 39751 | 06/20/11 | 12,461.74 | 001075 | SOQUEL III ASSOCIATES |  |
| 39752 | 06/20/11 | 710.69 | 001800 | THERMO KING OF SALINAS, INC |  |
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ALL CHECKS FOR ACCOUNTS PAYABLE

TOTAL CHECKS 235 1,633,280.34

## GOVERNMENT TORT CLAIM

## RECOMMENDED ACTION

TO: Board of Directors
FROM: District Counsel
RE: Claim of: Smith. Joyce Received: 10/7/11 Claim \#: 11-0025 Date of Incident: 9/21/11

Occurrence Report No: SC 09-11-15
In regard to the above-referenced Claim, this is to recommend that the Board of Directors take the following action:

区 1. Reject the claim entirely
$\square$ 2. Deny the application to file a late claim.
$\square$ 3. Grant the application to file a late claim.
$\square$ 4. Reject the claim as untimely filed.
$\square$ 5. Reject the claim as insufficient.
$\square$ 6. Allow the claim in full.
$\square$ 7. Allow the claim in part, in the amount of $\$$ $\qquad$ and reject the balance


Date:
 DISTRICT COUNSEL

I, Anthony Tapiz, do hereby attest that the above Claim was duly presented to and the recommendations were approved by the Santa Cruz Metropolitan Transit District's Board of Directors at the meeting of October 28, 2011
By $\qquad$
Anthony Tapiz
RECORDING SECRETARY

Date: $\qquad$

Attachment (s)

## Santa Cruz Metropolitan Transit District

110 Vernon Street
Santa Cruz, CA 95060

## CLAIM FOR DAMAGES

(Pursuant to Section 910 et Seq, Government Code)

Please Print or Type
The name and post office address of the claimant
Claimant's Legal First Name. TOY © E
Claimant's Legal Last Name. $\qquad$
Address to which notices are to be sent
Telephone (Home) $\qquad$
Telephone (Business/Cell) $\qquad$


Section 111 of the Medicare, Medicaid and SCHIP Extension Act of 2007 (MMSEA), a new federal law that became effective January 1, 2009, requires that the Santa Cruz Metropolitan Transit District report specific information about Medicare beneficiaries who have other insurance coverage This reporting is to assist Centers for Medicare and Medicaid Services and other insurance plans to properly coordinate payment of benefits among plans so that (your) claims are paid promptly and correctly We are asking you to answer the following questions so that we may comply with this law

Are you presently, or have you ever been, enrolled in Medicare Part A or B? Yes $\square$ or No
IF YES, please provide the following information:
Medicare Claim Number. $\qquad$
Date of Birth.
Social Security Number $\qquad$



Gender: $M \square$ or $F \square$

Claimant Name: Joys SMITH

CLAIM FOR DAMAGES

The date, place and other circumstances of the occurrence or transaction that gave rise to the claim asserted:
Date of Incident/Accident. $\qquad$ $0|2| 11$

Time of Incident/Accident. $\qquad$ $1: 40$

$$
\text { X AM } \square P M
$$

Location of Incident/Accident
Street/City.
"Capitols Red \& Squall ave., Santa Cry.

A general description of the indebtedness, obligation, injury, damage or loss incurred so far as it may be known at the at the time of presentation of the claim Please state the known facts surrounding the loss and use additional paper if needed.
Q loaded my bin on the kens at the Cpaitore mall in the slot nearest the bus and put the hook suciernly on the hike, the bike was fin until we made that left onto Squel and the hook file to hold the bethe wi place. The bice rolled off and wa o neadoed under the lower, my helmet came ont of the holder and landed in the Athet. l leave been comutry with my bine and nowt the bus for the past 4 yr. And know hows to uar the rate and have not had any problems. The spang on the hook was code /weak and could not hold mu boche, The designs of that benet in parnciulas requires that the hook hob g act on the wheel can just role. I request that you pay for the

Revised: 8/16/2010

$$
\text { Reupts attached - Total } 448.24 .
$$

Claimant Name JOYCE SM, TH

## CLAIM FOR DAMAGES

The name or names of the METRO employee or employees causing the injury, damage, or loss, if known:

## Bus\# ${ }^{\# 208}$

If the claim totals less than $\$ 10,000$, the amount claimed as of the date of the presentation of the claim


If the amount exceeds $\$ 10,000$, this claim would be
More than
(Limited Civil Case)
$\$ 25,000$

Claimant:

Attomey-or Representative.

Joyce Smith
Signature/Print Name
$\qquad$ -

Date. $10 / 01 / 11$

Date $\qquad$

## GOVERNMENT TORT CLAIM

## RECOMMENDED ACTION

TO: $\quad$ Board of Directors
FROM: District Counsel
RE: Claim of: AAA (Subrogating for Sammet. Cynthia)
Received: $9 / 28 / 2011$ Claim \#: 11-0024
Date of Incident: 8/2/2011 Occurrence Report No.: SC 08-11-02
In regard to the above-referenced Claim, this is to recommend that the Board of Directors take the following action:

ख 1. Reject the claim entirely.
$\square$ 2. Deny the application to file a late claim
$\square$ 3. Grant the application to file a late claim.
$\square$ 4. Reject the claim as untimely filed.
$\square$ 5. Reject the claim as insufficient
$\square$ 6. Allow the claim in full
$\square$ 7. Allow the claim in part, in the amount of $\$$ $\qquad$ and reject the balance.


Date:


I, Anthony Tapiz, do hereby attest that the above Claim was duly presented to and the recommendations were approved by the Santa Cruz Metropolitan Transit District's Board of Directors at the meeting of October 28, 2011.

By $\qquad$ Date: $\qquad$
Anthony Tapiz
RECORDING SECRETARY

MG/lg
Attachments)

AAA Northern California,


Santa Cruz Metro Trans Dist
110 Vernon St
Santa Cruz, CA 95060

RE: Your Insured:
Your Claim No:
Our Insured:
Our Claim No:
Date of Loss:
08/05/2011

Dear Santa Cruz Metro Trans Dist:


This will confirm our subrogation interest arising from this loss. We have settled the claim with our insured and based on the following facts, request payment directly to AAA Northern California, Nevada \& Utah Insurance Exchange (AAA NCNU IE): Your vehicle backed into our vehicle

In order to assist with and expedite the evaluation and processing of this subrogation demand, we enclose the relevant documentation in support of our claim. This information may contain personal or privileged information about our insured, and is being provided to you pursuant to Califomia Insurance Code Section 791.13 and may not be used for any unauthorized purpose

Based upon this information, we ask that you issue payment of $\$ 2542.69$

| Repair Bill | $\$ 2,329.69$ |
| :--- | :--- |
| Deductible | $\$ 0.00$ |
| Loss of Use | $\$ 213.00$ |
| Tow/Storage | $\$ 0.00$ |
| Miscellaneous | $\$ 0.00$ |
| TOTAI | $\$ 2,542.69$ |

Please be advised that any payment in an amount less than that set forth in this letter that is forwarded to AAA NCNU IE without its prior authorization as described below will not constitute a full and final settlement and will be accepted as partial payment only. Since payments received in the mail are processed by clerical staff and deposited as a matter of course without examination, unauthorized payments for less than the full amount demanded may be processed inadvertently. Although such payments may be demarked as "payment in full" or have other words of similar meaning written on them, their processing will not constitute an accord and satisfaction, as AAA NCNU IE has not agreed to acceptance of such payments. Only an authorized Subrogation Specialist may communicate, orally or in writing, AAA NCNU IE's specific agreement to accept an amount less than that demanded in this letter.

If you have any questions, please feel free to contact the AAA NCNU IE Subrogation Department.
Sincerely,

## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

DATE: October 28, 2011
TO: Board of Directors
FROM: April Warnock, Paratransit Superintendent

## SUBJECT: METRO PARACRUZ OPERATIONS STATUS REPORT

## I. RECOMMENDED ACTION

## This report is for information only - no action requested

## II. SUMMARY OF ISSUES

- METRO ParaCruz is the federally mandated ADA complementary paratransit program of the Transit District, providing shared ride, door-to-door demand-response transportation to customers certified as having disabilities that prevent them from independently using the fixed route bus.
- METRO assumed direct operation of paratransit services November 1, 2004. This service had been delivered under contract since 1992.
- Discussion of ParaCruz Operations Status Report.
- Attachment A: On-time Performance Chart displays the percentage of pick-ups within the "ready window" and a breakdown in 5-m inute increments for pick-ups beyond the "ready window". The monthly Customer Service Reports summary is included.
- Attachment B: Report of ParaCruz' operati ng statistics. Performance Averages a nd Performance Goals are reflected in the Com parative Operating Statistics Table in or der to establish and compare actual performance measures, as performance is a critical indicator as to ParaCruz' efficiency.
- Attachments C and D: ParaCruz Performance Charts displaying tre nds in rider-ship and mileage spanning a period of three years.
- Attachment E: Current calendar year's statistical information on the number of ParaCruz in-person eligibility assessments, including a comparison to past years, since implementation in August of 2002.


## III. DISCUSSION

From June 2011 to July 2011, ParaCruz rides decreased by 82 rides. The decrease is mainly an effect caused by summer session of the Cabrillo College Stroke and Acquired Disability Center.

From July 2010 to July 2011, ParaCruz rides decreased by 138 rides, making July 2011 the lowest number of rides in July for the past four years.

Call Center statistics are available only on a monthly basis at this time, reflecting that we experienced problems with the phone system attributed to wiring issues that have been identified. Corrective measures have been taken, but the disruption to the system makes cumulative data unavailable at this time.

## IV. FINANCIAL CONSIDERATIONS

NONE

## V. ATTACHMENTS

Attachment A: ParaCruz On-time Performance Chart
Attachment B: Comparative Operating Statistics Table
Attachment C: Number of Rides Comparison Chart and Shared vs. Total Rides Chart
Attachment D: Mileage Comparison Chart and Year to Date Mileage Chart
Attachment E: Eligibility Chart

## ATTACHMENT A

Board of Directors
Board Meeting September 23, 2011

| ParaCruz On-time Performance Report |  |  |
| :--- | :---: | :---: |
|  | July 2010 | July 2011 |
| Total pick ups | 7605 | 7467 |
| Percent in "ready window" | $\mathbf{9 6 . 0 9 \%}$ | $\mathbf{9 5 . 0 5 \%}$ |
| 1 to 5 minutes late | $1.70 \%$ | $1.66 \%$ |
| 6 to 10 minutes late | $1.05 \%$ | $1.15 \%$ |
| 11 to 15 minutes late | $.34 \%$ | $.80 \%$ |
| 16 to 20 minutes late | $.43 \%$ | $.40 \%$ |
| 21 to 25 minutes late | $.13 \%$ | $.19 \%$ |
| 26 to 30 minutes late | $.08 \%$ | $.11 \%$ |
| 31 to 35 minutes late | $.04 \%$ | $.04 \%$ |
| 36 to 40 minutes late | $.05 \%$ | $.05 \%$ |
| 41 or more minutes late <br> (excessively late/missed trips) | $.08 \%$ |  |
| Total beyond "ready window" | $\mathbf{3 . 9 1 \%}$ | $.05 \%$ |

During the month of July 2011, ParaCruz received eleven (11) Customer Service Reports. Two (2) of the reports were valid complaints, six (6) of the reports were not valid, one (1) report was unverifiable, and two (2) of the reports were compliments.

## ATTACHMENT B

Board of Directors
Board Meeting September 23, 2011
Comparative Operating Statistics This Fiscal Year, Last Fiscal Year through July 2011.

|  | July 10 | July 11 | Fiscal 10-11 | Fiscal 11-12 | Performance Averages | Performance Goals |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Requested | 7820 | 7743 | 7820 | 7743 | 8498 |  |
| Performed | 7605 | 7467 | 7605 | 7467 | 7325 |  |
| Cancels | 16.19\% | 17.09\% | 16.19\% | 17.09\% | 18.41\% |  |
| No Shows | 2.69\% | 3.11\% | 2.69\% | 3.11\% | 2.32\% | Less than 3\% |
| Total miles | 50,168 | 51,280 | 50,168 | 51,280 | 52,913 |  |
| Av trip miles | 5.19 | 4.93 | 5.19 | 4.93 | 4.91 |  |
| Within ready window | 96.09\% | 95.05\% | 96.09\% | 95.05\% | 95.41\% | 92.00\% or better |
| Excessively late/missed trips | 6* | 4 | 6 | 4 | 2.08 | Zero (0) |
| Call center volume | 5547 | 5583 | 5547 | 5583 | N/A |  |
| Call average seconds to answer | 40 secs | 29.5 | 40 secs | 29.5 | N/A | Less than 2 minutes |
| Hold times less than 2 minutes | 94.75\% | 95.4\% | 94.75\% | 95.4\% | N/A | Greater than 90\% |
| Distinct riders | 789 | 750 | 789 | 750 | 799 |  |
| Most frequent rider | 53 rides | 51 rides | 53 rides | 51 rides | 57 rides |  |
| Shared rides | 64.9\% | 61.5\% | 64.9\% | 61.5\% | 62.23\% | Greater than 60\% |
| Passengers per rev hour | 2.19 | 1.97 | 2.19 | 1.97 | 2.04 | Greater than 1.6 passengers/hour |
| Rides by <br> supplemental <br> providers | 9.2\% | 8.05\% | 9.2\% | 8.05\% | 9.6\% | No more than 25\% |
| $\begin{array}{c}\text { Vendor cost per } \\ \text { ride }\end{array}$ <br> Pacruz | \$21.36 | \$22.15 | \$21.36 | \$22.15 | \$21.42 |  |
| ParaCruz driver cost per ride (estimated) | \$26.69 | \$22.28 | \$26.69 | \$22.28 | \$23.72 |  |
| $\begin{gathered} \text { Rides }<10 \\ \text { miles } \\ \hline \end{gathered}$ | 69.11\% | 67.03\% | 69.11\% | 67.03\% | 69.01\% |  |
| Rides > 10 | 30.89\% | 32.97\% | 30.89\% | 32.97\% | 30.99\% |  |

## ATTACHMENT C

## TOTAL RIDES vs. SHARED RIDES



NUMBER OF RIDES COMPARISON CHART


## ATTACHMENT D

## MILEAGE COMPARISON



YEAR TO DATE MILEAGE COMPARISON CHART


## ATTACHMENT E

| MONTHLY ASSESSMENTS |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | UNRESTRICTED | RESTRICTED | RESTRICTED | TEMPORARY | DENIED | TOTAL |
|  |  | CONDITIONAL | TRIP BY TRIP |  |  |  |
| JULY 2010 | 33 | 4 | 7 | 1 | 0 | 45 |
| AUGUST 2010 | 31 | 1 | 9 | 4 | 0 | 45 |
| SEPTEMBER 2010 | 55 | 4 | 9 | 1 | 1 | 70 |
| OCTOBER 2010 | 58 | 1 | 10 | 2 | 0 | 71 |
| NOVEMBER 2010 | 45 | 0 | 4 | 5 | 1 | 55 |
| DECEMBER 2010 | 32 | 0 | 7 | 5 | 0 | 44 |
| JANUARY 2011 | 43 | 3 | 4 | 4 | 0 | 54 |
| FEBRUARY 2011 | 41 | 2 | 14 | 4 | 0 | 61 |
| MARCH 2011 | 43 | 3 | 5 | 7 | 0 | 58 |
| APRIL 2011 | 44 | 0 | 3 | 4 | 0 | 51 |
| MAY 2011 | 49 | 1 | 4 | 2 | 0 | 56 |
| JUNE 2011 | 48 | 0 | 4 | 0 | 0 | 52 |
| JULY 2011 | 54 | 0 | 0 | 1 | 0 | 55 |


| NUMBER OF ELIGIBLE RIDERS |  |
| :---: | :---: |
| YEAR | ACTIVE |
| 2006 | 5315 |
| 2007 | 4820 |
| 2008 | 4895 |
| 2009 | 5291 |
| 2010 | 3314 |

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

DATE: October 28, 2011
TO: Board of Directors

FROM: April Warnock, Paratransit Superintendent

## SUBJECT: METRO PARACRUZ OPERATIONS STATUS REPORT

## I. RECOMMENDED ACTION

## This report is for information only - no action requested

## II. SUMMARY OF ISSUES

- METRO ParaCruz is the federally mandated ADA complementary paratransit program of the Transit District, providing shared ride, door-to-door demand-response transportation to customers certified as having disabilities that prevent them from independently using the fixed route bus.
- METRO assumed direct operation of paratransit services November 1, 2004. This service had been delivered under contract since 1992.
- Discussion of ParaCruz Operations Status Report.
- Attachment A1: On-time Performance Chart displays the percentage of pick-ups within the "ready window" and a breakdown in 5-minute increments for pick-ups beyond the "ready window". The monthly Customer Service Reports summary is included.
- Attachment B1: Report of ParaCruz' operating statistics. Performance Averages and Performance Goals are reflected in the Comparative Operating Statistics Table in order to establish and compare actual performance measures, as performance is a critical indicator as to ParaCruz' efficiency.
- Attachments C and D: ParaCruz Performance Charts displaying trends in rider-ship and mileage spanning a period of three years.
- Attachment E: Current calendar year's statistical information on the number of ParaCruz in-person eligibility assessments, including a comparison to past years, since implementation in August of 2002.


## III. DISCUSSION

From July 2011 to August 2011, ParaCruz rides increased by 503 rides. This increase does not trend with the previous two years, both of which experienced a decrease in the number of rides from the month of July to the month of August. The increase is simply attributed to an increased number of individuals riding, as Cabrillo College was not in session until August $30^{\text {th }}$.

Call Center statistics are available only on a monthly basis at this time, reflecting that we experienced problems with the phone system attributed to wiring issues that have been identified. Corrective measures have been taken, but the disruption to the system makes cumulative data unavailable at this time.

## IV. FINANCIAL CONSIDERATIONS

NONE

## V. ATTACHMENTS

$$
\begin{array}{ll}
\text { Attachment A1: } & \text { ParaCruz On-time Performance Chart } \\
\text { Attachment B1: } & \text { Comparative Operating Statistics Table } \\
\text { Attachment C: } & \text { Number of Rides Comparison Chart and Shared vs. Total Rides Chart } \\
\text { Attachment D: } & \text { Mileage Comparison Chart and Year to Date Mileage Chart } \\
\text { Attachment E: } & \text { Eligibility Chart }
\end{array}
$$

## ATTACHMENT A

Board of Directors
Board Meeting October 28, 2011

| ParaCruz On-time Performance Report |  |  |
| :--- | :---: | :---: |
|  | Aug 2010 | Aug 2011 |
| Total pick ups | 7357 | 7970 |
| Percent in "ready window" | $\mathbf{9 6 . 6 8 \%}$ | $\mathbf{9 4 . 6 8 \%}$ |
| 1 to 5 minutes late | $1.44 \%$ | $2.15 \%$ |
| 6 to 10 minutes late | $.95 \%$ | $1.37 \%$ |
| 11 to 15 minutes late | $.48 \%$ | $.83 \%$ |
| 16 to 20 minutes late | $.26 \%$ | $.36 \%$ |
| 21 to 25 minutes late | $.04 \%$ | $.33 \%$ |
| 26 to 30 minutes late | $.07 \%$ | $.14 \%$ |
| 31 to 35 minutes late | $.07 \%$ | $.03 \%$ |
| 36 to 40 minutes late | $.01 \%$ | $.09 \%$ |
| 41 or more minutes late <br> (excessively late/missed trips) | $.00 \%$ |  |
| Total beyond "ready window" | $\mathbf{3 . 3 2 \%}$ | $.04 \%$ |

During the month of August 2011, ParaCruz received fourteen (14) Customer Service Reports. Five (5) of the reports were valid complaints, two (2) of the reports were not valid, four (4) reports were unverifiable, and three (3) of the reports were compliments.

## ATTACHMENT B

Board of Directors
Board Meeting October 28, 2011
Comparative Operating Statistics This Fiscal Year, Last Fiscal Year through August 2011.

|  | Aug 10 | Aug 11 | Fiscal 10-11 | Fiscal 11-12 | Performance Averages | Performance Goals |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Requested | 7610 | 8143 | 15,430 | 15,886 | 8542 |  |
| Performed | 7357 | 7970 | 14,962 | 15,437 | 7375 |  |
| Cancels | 16.85\% | 15.90\% | 16.51\% | 16.49\% | 18.33\% |  |
| No Shows | 2.44\% | 2.66\% | 2.57\% | 2.11\% | 2.34\% | Less than 3\% |
| Total miles | 49,246 | 54,363 | 99,404 | 105,650 | 53,339 |  |
| Av trip miles | 5.17 | 4.84 | 5.18 | 4.88 | 4.88 |  |
| Within ready window | 96.68\% | 94.68\% | 96.38\% | 95.08\% | 95.24\% | 92.00\% or better |
| Excessively late/missed trips | 0 | 3 | 6 | 7 | 2.33 | Zero (0) |
| Call center volume | 5747 | 6009 | 11,294 | 11,592 | N/A |  |
| Call average seconds to answer | 5 min : <br> 12 secs | 25.3 | 2 min: <br> 18 secs | 27.4 | N/A | Less than 2 minutes |
| Hold times less than 2 minutes | 86.66\% | 95.37\% | 90.67\% | 95.4\% | N/A | Greater than 90\% |
| Distinct riders | 788 | 768 | 940 | 953 | 798 |  |
| Most frequent rider | 70 rides | 49 rides | 122 rides | 94 rides | 55 rides |  |
| Shared rides | 61.3\% | 62.6\% | 63.1\% | 62.1\% | 62.34\% | Greater than 60\% |
| Passengers per rev hour | 2.07 | 2.03 | 2.14 | 2.01 | 2.03 | Greater than 1.6 passengers/hour |
| $\begin{gathered} \text { Rides by } \\ \text { supplemental } \\ \text { providers } \\ \hline \end{gathered}$ | 8.25\% | 5.86\% | 8.74\% | 6.91\% | 9.41\% | No more than 25\% |
| Vendor cost per ride | \$20.22 | \$21.61 | \$20.83 | \$20.91 | \$21.54 |  |
| ParaCruz driver cost per ride (estimated) | \$27.89 | \$23.41 | \$27.18 | \$22.85 | \$23.35 |  |
| $\begin{gathered} \text { Rides }<10 \\ \text { miles } \end{gathered}$ | 69.46\% | 67.57\% | 69.28\% | 69.32\% | 68.85\% |  |
| Rides > 10 | 30.54\% | 32.43\% | 30.72\% | 30.68\% | 30.98\% |  |

## ATTACHMENT C

## TOTAL RIDES vs. SHARED RIDES



NUMBER OF RIDES COMPARISON CHART


## ATTACHMENT D

## MILEAGE COMPARISON



YEAR TO DATE MILEAGE COMPARISON CHART


-     - FY 09-10 5100798150151170206446257073310340360287397699456573507695560144611913

ఒFF 10-11 50168 99404 154075207828261437317472367899419328480724536630594317646317
$\_$FY 10-11 51280105643

## ATTACHMENT E

| MONTHLY ASSESSMENTS |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | UNRESTRICTED | RESTRICTED | RESTRICTED | TEMPORARY | DENIED | TOTAL |
|  |  | CONDITIONAL | TRIP BY TRIP |  |  |  |
| AUGUST 2010 | 31 | 1 | 9 | 4 | 0 | 45 |
| SEPTEMBER 2010 | 55 | 4 | 9 | 1 | 1 | 70 |
| OCTOBER 2010 | 58 | 1 | 10 | 2 | 0 | 71 |
| NOVEMBER 2010 | 45 | 0 | 4 | 5 | 1 | 55 |
| DECEMBER 2010 | 32 | 0 | 7 | 5 | 0 | 44 |
| JANUARY 2011 | 43 | 3 | 4 | 4 | 0 | 54 |
| FEBRUARY 2011 | 41 | 2 | 14 | 4 | 0 | 61 |
| MARCH 2011 | 43 | 3 | 5 | 7 | 0 | 58 |
| APRIL 2011 | 44 | 0 | 3 | 4 | 0 | 51 |
| MAY 2011 | 49 | 1 | 4 | 2 | 0 | 56 |
| JUNE 2011 | 48 | 0 | 4 | 0 | 0 | 52 |
| JULY 2011 | 54 | 0 | 0 | 1 | 0 | 55 |
| AUGUST 2011 | 66 | 0 | 3 | 0 | 1 | 70 |


| NUMBER OF ELIGIBLE RIDERS |  |
| :---: | :---: |
| YEAR | ACTIVE |
| 2006 | 5315 |
| 2007 | 4820 |
| 2008 | 4895 |
| 2009 | 5291 |
| 2010 | 3314 |

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

DATE: October 28, 2011
TO: Board of Directors
FROM: Angela Aitken, Finance Manager \& Acting Assistant General Manager

## SUBJECT: SANTA CRUZ METRO SYSTEM RIDERSHIP REPORT FOR JULY 2011

## I. RECOMMENDED ACTION

## This report is for informational purposes only. No action is required

## II. SUMMARY OF ISSUES

- Total ridership for the month of July 2011 was 314,103 , which is a decrease of 14,820 riders or $4.51 \%$ versus July 2010. System Daily Averages for July include:
- 11,795 riders per Weekday, a loss of $4.23 \%$ (521 riders)
- 6,759 riders per Saturday, a gain of $0.48 \%$ (32 riders)
- 6,521 riders per Sunday, a gain of $7.24 \%$ ( 440 riders)
- Highway 17 Express ridership for the month of July 2011 was 25,959 , which is a increase of 4,785 riders, or $22.60 \%$, from July 2010. Daily averages include:
- 946 riders per Weekday, a gain of $23.14 \%$ (178 riders)
- 636 riders per Saturday, a gain of $34.66 \%$ (164 riders)
- 582 riders per Sunday, a gain of $21.99 \%$ ( 105 riders)
- UCSC students and staff/faculty generated 58,516 rides in July 2011, a gain of $1.09 \%$. Revenue generated from UCSC was $\$ 72,091.72$, a $2.84 \%$ increase from July 2010.
- Overall, system wide ridership experienced a small YTD decrease in part due to $10 \%$ less service than in the prior year.


## III. DISCUSSION

In the twenty-one (21) weekdays, five (5) Saturdays, and five (5) Sundays of July 2011, Santa Cruz METRO's total ridership was 314,103 riders. This was a loss from the previous year, decreasing by 14,820 riders or $4.51 \%$. The reduction in ridership is acceptable considering that transit service available to the public was 10\% less than in July 2010. As July is the first month of FY12, Year to Date ridership was 314,103 riders.

Attachment A shows that during July 2011, Santa Cruz METRO averaged 11,795 riders per Weekday. This was a loss from the previous July of $4.23 \%$ which is most likely due to a smaller offering of summer school courses at UCSC. Weekends experienced a small gain of $0.48 \%$ and

Board of Directors
Board Meeting of October 28, 2011
Page 2
a gain of 7.24\% on Saturdays and Sundays respectively, as summer traffic patterns altered commute habits.

Attachment A also shows Highway 17 Express total ridership at 25,959 riders. This was a gain from the previous year, increasing by 4,785 riders or simply $22.60 \%$.

FY12 average weekday ridership on the Highway 17 Express was 946 riders per weekday, a 23.14\% increase from 768 riders per weekday in FY11. Simultaneously Highway 17 Express has seen gains of $34.66 \%$ in riders on Saturdays and $21.99 \%$ in riders on Sundays. These variations in ridership could possibly be due to higher gas prices leading to changing commute patterns, and weekend travel demands from UCSC students and tourism. Also these increases are inflated in part due to undercounts in the FY11 Highway 17 Express ridership figures. FY11 ridership figures were artificially low due to farebox programming problems. This now leads to artificially high ridership increases when FY11 and FY12 figures are compared. The programming issue was resolved with the installation of the new GFI Odyssey fareboxes in December 2010.

Attachment B shows UCSC ridership increase over July 2010, mainly due to more staff and faculty riding transit. In July 2011, UCSC generated 58,516 rides between students and staff/faculty. This accounts for more than a sixth of Santa Cruz METRO's total ridership count. Weekdays saw an increase of $2.97 \%$, while Weekends saw a gain of $17.71 \%$ in ridership. Total revenue derived from UCSC in July 2011 was \$72,091.72, a 2.84\% increase from July 2010.

Attachment C depicts Weekday, Saturday, and Sunday ridership by route. Many of Santa Cruz METRO's main-lines service are well ridden while overall ridership remains flat. Overall, system wide ridership experienced a small YTD decrease in part due to $10 \%$ less service than in the prior year.

## IV. FINANCIAL CONSIDERATIONS.

Revenue derived from passenger fares and passes is reflected in the FY12 Revenue.

## V. ATTACHMENTS

## Attachment A: Monthly Ridership Summary

Attachment B: UCSC Ridership Summary
Attachment C: Ridership by Route

Prepared by: Erich Friedrich, Jr. Transportation Planner.
Date Prepared: October 19, 2011


## Monthly Ridership Summary

JULY 01, 2011 - JULY 31, 2011
Calender Operating Days

## Weekdays

$$
\text { This Year } \quad \text { Last Year }
$$

$$
22
$$

\[

\]


UCSC Ridership Summary

| J ULY 01, 2011 J ULY 31, 2011 |  |  |
| :--- | ---: | ---: |
| Cal endar |  |  |
| Operating Days |  | Last Year |
|  | 0 | 0 |
| School Term Days | 0 | 22 |
| Weekdays | 21 | 9 |
| Weekend Days | 10 |  |


|  | Monthly Totals |  |  |  | Year to Date Totals |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | This Year | Last Year | Difference | \%Change | This Year | Last Year | Difference | \%Change |
| Students | 45,798 | 45,691 | 107 | 0.23\% | 45,798 | 45,691 | 107 | 0.23\% |
| Staff \& Faculty | 12,718 | 12,194 | 524 | 4.30\% | 12,718 | 12,194 | 524 | 4.30\% |
| Total | 58,516 | 57,885 | 631 | 1.09\% | 58,516 | 57,885 | 631 | 1.09\% |

Total

| UCSC Monthly |
| :--- |
| System Totals |

## UCSC System Daily Averages

|  | School Term Days |  |  |  | Weekdays |  |  |  | Weekend Days |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | This Year | Last Year | Difference | \%Change | This Year | Last Year | Difference | \%Change | This Year | Last Year | Difference | \%Change |
| Students | N/A | N/A | N/A | N/A | 1,939 | 1,897 | 42 | 2.22\% | 507 | 439 | 68 | 15.48\% |
| Staff \& Faculty | N/ A | N/A | N/ A | N/A | 537 | 508 | 29 | 5.78\% | 144 | 114 | 31 | 26.30\% |
| Total | NA | N/A | N/A | NA | 2,476 | 2,405 | 72 | 2.97\% | 652 | 554 | 98 | 17.71\% |

6-5.4

Ridership by Route

| J ULY 01, 2011 - J ULY 31, 2011 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Route | Corridor | Weekday Ridership | Weekday Average | Saturday Ridership | Saturday Average | Sunday Ridership | Sunday Average | Monthly Riderhsip |
| 10 | UCSC via High St. | 16,148 | 769 | 523 | 105 | 640 | 128 | 17,311 |
| 13 | UCSC via Walnut |  |  |  |  |  |  | 0 |
| 15 | UCSC via Laurel West |  |  |  |  |  |  | 0 |
| 16 | UCSC via Laurel East | 27,375 | 1,304 | 2,976 | 595 | 2,635 | 527 | 32,986 |
| 16 N | UCSC Night Owl - Laurel East | 0 | 0 |  |  |  |  | 0 |
| 19 | UCSC via Lower Bay | 8,706 | 415 | 557 | 111 | 577 | 115 | 9,840 |
| 19N | UCSC Night Owl - Lower Bay |  |  |  |  |  |  | 0 |
| 3 | Mission/ Beach | 3,182 | 152 |  |  |  |  | 3,182 |
| 4 | Harvey West/ Emeline | 4,760 | 227 |  |  |  |  | 4,760 |
| 8 | Emeline | 178 | 8 |  |  |  |  | 178 |
| 12A | UCSC East Side District |  |  |  |  |  |  | 0 |
| 20 | UCSC via West Side | 8,981 | 428 | 833 | 167 | 792 | 158 | 10,606 |
| 20D | UCSC via West Side Supp. |  |  |  |  |  |  | 0 |
| 30 | Gramhill/ Scotts Valley | 348 | 17 |  |  |  |  | 348 |
| 33 | Lompico SLV/ Felton Faire |  |  |  |  |  |  | 0 |
| 34 | South Felton |  |  |  |  |  |  | 0 |
| 35/35A | Santa Cruz/ Scotts Valley/ SLV | 26,664 | 1,270 | 5,136 | 1,027 | 4,276 | 855 | 36,076 |
| 40 | Davenport/ North Coast | 837 | 40 | 125 | 25 | 173 | 35 | 1,135 |
| 41 | Bonny Doon | 1,178 | 56 | 53 | 11 | 57 | 11 | 1,288 |
| 42 | Davenport/ Bonny Doon | 224 | 11 | 138 | 28 | 160 | 32 | 522 |
| 54 | Capitola/ Aptos/ La Selva Beach | 116 | 6 | 80 | 16 | 51 | 10 | 247 |
| 55 | Rio Del Mar | 2,153 | 103 |  |  |  |  | 2,153 |
| 56 | La Selva Beach | 468 | 22 |  |  |  |  | 468 |
| 66 | Live Oak via 17th | 10,223 | 487 | 2,164 | 433 | 1,874 | 375 | 14,261 |
| 68 | Like Oak via Broadway/ Portola | 6,916 | 329 | 1,160 | 232 | 1,072 | 214 | 9,148 |
| 69 | Capitola Road | 7,491 | 357 | 103 | 21 | 45 | 9 | 7,639 |
| 69A | Cap. Road/ Cabrillo/ Watsonville | 17,528 | 835 | 3,309 | 662 | 3,461 | 692 | 24,298 |
| 69N | Capitola Road/ Cabrillo Night | 2,313 | 110 |  |  |  |  | 2,313 |
| 69W | Capitola Road/ Watsonville | 17,191 | 819 | 3,406 | 681 | 3,357 | 671 | 23,954 |
| 71 | Santa Cruz to Watsonville | 48,428 | 2,306 | 8,828 | 1,766 | 9,172 | 1,834 | 66,428 |
| 72 | Corralitos | 3,903 | 186 |  |  |  |  | 3,903 |
| 74 | Ohlone Parkway/ Rolling Hills | 2,298 | 109 |  |  |  |  | 2,298 |
| 75 | Green Valley Road | 5,381 | 256 | 1,221 | 244 | 1,355 | 271 | 7,957 |
| 79 | East Lake | 1,773 | 84 |  |  |  |  | 1,773 |
| 91x | Santa Cruz/ Watsonville Express | 3,072 | 146 |  |  |  |  | 3,072 |
| Hwy 17 | AMTRAK/ Hwy 17 Express | 19,869 | 946 | 3,182 | 636 | 2,908 | 582 | 25,959 |
|  | Monthly Total | 247,704 | 11,795 | 33,794 | 6,759 | 32,605 | 6,521 | 314,103 |
|  | Previous Year | 270,965 | 12,317 | 33,634 | 6,727 | 24,324 | 6,081 | 328,923 |
|  | \%Change | -8.58\% | -4.23\% | 0.48\% | 0.48\% | 34.04\% | 7.24\% | -4.51\% |

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

DATE: October 28, 2011
TO: Board of Directors

FROM: Angela Aitken, Finance Manager \& Acting Assistant General Manager

## SUBJECT: SANTA CRUZ METRO SYSTEM RIDERSHIP REPORT FOR AUGUST 2011

## I. RECOMMENDED ACTION

## This report is for informational purposes only. No action is required

## II. SUMMARY OF ISSUES

- Total ridership for the month of August 2011 was 328,125 , which is a increase of 3,580 riders or $1.10 \%$ versus August 2010. System Daily Averages for August include:
- 11,997 riders per Weekday, a loss of $0.94 \%$ (113 riders)
- 6,677 riders per Saturday, a gain of $2.57 \%$ (168 riders)
- 6,372 riders per Sunday, a loss of 0.68\% (44 riders)
- Highway 17 Express ridership for the month of August 2011 was 27,898 , which is a increase of 5,187 riders, or 22.84\%, from August 2010. Daily averages include:
- 995 riders per Weekday, a gain of $18.30 \%$ (154 riders)
- 649 riders per Saturday, a gain of $70.30 \%$ (268 riders)
- 606 riders per Sunday, a gain of 31.29\% (144 riders)
- UCSC students and staff/faculty generated 55,566 rides in August 2011, a gain of $2.04 \%$. Revenue generated from UCSC was $\$ 68,457.31$, a $3.81 \%$ increase from August 2010.
- Overall, system wide ridership experienced a small YTD decrease in part due to $10 \%$ less service than in the prior year.


## III. DISCUSSION

In the twenty-three (23) weekdays, four (4) Saturdays, and four (4) Sundays of August 2011, Santa Cruz METRO's total ridership was 328,125 riders. This was a gain from the previous year, increasing by 3,580 riders or $1.10 \%$. The month over month gain in ridership is encouraging considering that transit service available to the public is $10 \%$ less than in August 2010. FY12 YTD ridership is almost flat, with a slight loss of $1.69 \%$ over FY11.

Attachment A shows that during August 2011, Santa Cruz METRO averaged 11,997 riders per Weekday. This was a loss from the previous August of $0.94 \%$ which is most likely due to a smaller offering of summer school courses at UCSC. Weekends experienced a gain of $2.57 \%$ and a loss of $0.68 \%$ on Saturdays and Sundays respectively, as summer traffic patterns altered commute habits.

Attachment A also shows Highway 17 Express total ridership at 27,898 riders. This was a gain from the previous year, increasing by 5,187 riders or simply $22.84 \%$.

FY12 average weekday ridership on the Highway 17 Express was 995 riders per weekday, a 18.30\% increase from 841 riders per weekday in FY11. Simultaneously Highway 17 Express has seen gains of $70.30 \%$ in riders on Saturdays and $31.29 \%$ in riders on Sundays. These variations in ridership could possibly be due to higher gas prices leading to changing commute patterns, and weekend travel demands from UCSC students and tourism. Also these increases are inflated in part due to undercounts in the FY11 Highway 17 Express ridership figures. FY11 ridership figures were artificially low due to farebox programming problems. This now leads to artificially high ridership increases when FY11 and FY12 figures are compared. The programming issue was resolved with the installation of the new GFI Odyssey fareboxes in December 2010.

Attachment B shows UCSC ridership increase over August 2010, mainly due to more staff and faculty riding transit. In August 2011, UCSC generated 55,566 rides between students and staff/faculty. This accounts for more than a sixth of Santa Cruz METRO's total ridership count. Weekdays saw a decrease of $1.83 \%$, while Weekends saw a gain of $8.01 \%$ in ridership. Total revenue derived from UCSC in August 2011 was $\$ 68,457.31$, a $3.81 \%$ increase from August 2010.

Attachment C depicts Weekday, Saturday, and Sunday ridership by route. Many of Santa Cruz METRO's main-lines service are well ridden while overall ridership remains flat. Overall, system wide ridership experienced a small YTD decrease in part due to $10 \%$ less service than in the prior year.

## IV. FINANCIAL CONSIDERATIONS.

Revenue derived from passenger fares and passes is reflected in the FY12 Revenue.

## V. ATTACHMENTS

## Attachment A: Monthly Ridership Summary <br> Attachment B: UCSC Ridership Summary <br> Attachment C: Ridership by Route

Prepared by: Erich Friedrich, Jr. Transportation Planner.
Date Prepared: October 19, 2011


| AUGUST 01, 2011 -AUGUST 31, 2011 |  |  |  |
| :---: | :---: | :---: | :---: |
| Calendar Operating Days |  |  |  |
|  | This Year |  | Last Year |
| School Term Days | 0 |  | 0 |
| Weekdays | 23 |  | 22 |
| Weekend Days | 8 |  | 9 |
| UCSC Monthly |  |  |  |
| System Totals |  |  |  |
|  |  | Monthly Totals |  |
|  | This Year | Last Year | Difference |
| Students | 40,476 | 41,696 | -1,220 |
| Staff \& Faculty | 15,090 | 12,757 | 2,333 |
| Total | 55,566 | 54,453 | 1,113 |


|  | Year to Date Totals |  |  |
| :---: | :---: | :---: | :---: |
| This Year | Last Year | Difference | \%Change |
| 86,274 | 87,387 | $-1,113$ | $-1.27 \%$ |
| 27,808 | 24,951 | 2,857 | $11.45 \%$ |
| $\mathbf{1 1 4 , 0 8 2}$ | $\mathbf{1 1 2 , 3 3 8}$ | $\mathbf{1 , 7 4 4}$ | $\mathbf{1 . 5 5 \%}$ |


|  | Weekdays |  |  |
| :---: | :---: | :---: | :---: |
| This Year | Last Year | Difference | \%Change |
| 1,609 | 1,726 | -117 | $-6.77 \%$ |
| 604 | 528 | 76 | $14.31 \%$ |
| $\mathbf{2 , 2 1 3}$ | $\mathbf{2 , 2 5 4}$ | $\mathbf{- 4 1}$ | $\mathbf{- 1 . 8 3 \%}$ |

## UCSC Ridership Summary


ATTACHMENT B

|  | Weekend Days |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| This Year | Last Year | Difference | \%Change |  |
| 433 | 413 | 19 | $4.64 \%$ |  |
| 150 | 126 | 25 | $19.03 \%$ |  |
| $\mathbf{5 8 3}$ | $\mathbf{5 4 0}$ | $\mathbf{4 3}$ | $\mathbf{8 . 0 1 \%}$ |  |

Ridership by Route

| AUGUST 01, 2011 - AUGUST 31, 2011 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Route | Corridor | Weekday Ridership | Weekday Average | Saturday Ridership | Saturday Average | Sunday Ridership | Sunday Average | Monthly Riderhsip |
| 10 | UCSC via High St. | 16,606 | 722 | 443 | 111 | 324 | 81 | 17,373 |
| 13 | UCSC via Walnut |  |  |  |  |  |  | 0 |
| 15 | UCSC via Laurel West |  |  |  |  |  |  | 0 |
| 16 | UCSC via Laurel East | 26,974 | 1,173 | 2,054 | 514 | 1,815 | 454 | 30,843 |
| 16 N | UCSC Night Owl - Laurel East |  |  |  |  |  |  | 0 |
| 19 | UCSC via Lower Bay | 8,341 | 363 | 423 | 106 | 375 | 94 | 9,139 |
| 19N | UCSC Night Owl - Lower Bay |  |  |  |  |  |  | 0 |
| 3 | Mission/ Beach | 3,256 | 142 |  |  |  |  | 3,256 |
| 4 | Harvey West/ Emeline | 5,000 | 217 |  |  |  |  | 5,000 |
| 8 | Emeline | 185 | 8 |  |  |  |  | 185 |
| 12A | UCSC East Side District |  |  |  |  |  |  | 0 |
| 20 | UCSC via West Side | 8,960 | 390 | 741 | 185 | 649 | 162 | 10,350 |
| 20 D | UCSC via West Side Supp. |  |  |  |  |  |  | 0 |
| 30 | Gramhill/ Scotts Valley | 477 | 21 |  |  |  |  | 477 |
| 33 | Lompico SLV/ Felton Faire | 107 | 5 |  |  |  |  | 107 |
| 34 | South Felton | 20 | 1 |  |  |  |  | 20 |
| 35/35A | Santa Cruz/ Scotts Valley/ SLV | 31,221 | 1,357 | 3,935 | 984 | 3,380 | 845 | 38,536 |
| 40 | Davenport/ North Coast | 1,020 | 44 | 93 | 23 | 154 | 39 | 1,267 |
| 41 | Bonny Doon | 1,101 | 48 | 59 | 15 | 29 | 7 | 1,189 |
| 42 | Davenport/ Bonny Doon | 278 | 12 | 107 | 27 | 123 | 31 | 508 |
| 54 | Capitola/ Aptos/ La Selva Beach | 214 | 9 | 64 | 16 | 44 | 11 | 322 |
| 55 | Rio Del Mar | 2,570 | 112 |  |  |  |  | 2,570 |
| 56 | La Selva Beach | 400 | 17 |  |  |  |  | 400 |
| 66 | Live Oak via 17th | 11,088 | 482 | 1,754 | 439 | 1,552 | 388 | 14,394 |
| 68 | Like Oak via Broadway/ Portola | 7,793 | 339 | 951 | 238 | 818 | 205 | 9,562 |
| 69 | Capitola Road | 8,196 | 356 | 58 | 15 | 30 | 8 | 8,284 |
| 69A | Cap. Road/ Cabrillo/ Watsonville | 20,595 | 895 | 2,857 | 714 | 2,759 | 690 | 26,211 |
| 69N | Capitola Road/ Cabrillo Night | 2,485 | 108 |  |  |  |  | 2,485 |
| 69W | Capitola Road/ Watsonville | 20,028 | 871 | 2,493 | 623 | 2,430 | 608 | 24,951 |
| 71 | Santa Cruz to Watsonville | 56,709 | 2,466 | 7,047 | 1,762 | 7,464 | 1,866 | 71,220 |
| 72 | Corralitos | 4,634 | 201 |  |  |  |  | 4,634 |
| 74 | Ohlone Parkway/ Rolling Hills | 2,895 | 126 |  |  |  |  | 2,895 |
| 75 | Green Valley Road | 6,445 | 280 | 1,036 | 259 | 1,118 | 280 | 8,599 |
| 79 | East Lake | 2,104 | 91 |  |  |  |  | 2,104 |
| 91x | Santa Cruz/ Watsonville Express | 3,346 | 145 |  |  |  |  | 3,346 |
| Hwy 17 | AMTRAK/ Hwy 17 Express | 22,881 | 995 | 2,594 | 649 | 2,423 | 606 | 27,898 |
|  | Monthly Total | 275,929 | 11,997 | 26,709 | 6,677 | 25,487 | 6,372 | 328,125 |
|  | Previous Year | 266,429 | 12,110 | 26,039 | 6,510 | 32,077 | 6,415 | 324,545 |
|  | \%Change | 3.57\% | -0.94\% | 2.57\% | 2.57\% | -20.54\% | -0.68\% | 1.10\% |

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

DATE: October 28, 2011
TO: Board of Directors

FROM: Les White, General Manager

## SUBJECT: STATUS REPORT OF ACTIVE GRANTS AND SUBMITTED GRANT PROPOSALS FOR OCTOBER 2011

## I. RECOMMENDED ACTION

## This report is for informational purposes only. Active grants and grant proposals are current as of October 14, 2011. No action is required.

## II. SUMMARY OF ISSUES

- Santa Cruz METRO relies upon grant funding from other agencies for more than $25 \%$ of its FY12 operating revenue and nearly $80 \%$ of its FY12 capital funding.
- A list of Santa Cruz METRO's active grants (Attachment A) and a list of grant proposals for new funds (Attachment B) are provided monthly in order to apprise the Board of the status of grants funding.
- Santa Cruz METRO has active grant awards totaling \$44,517,006.
- Items in bold on Attachments A and B depict changes from last month's report.
- Santa Cruz METRO staff is developing new operating and capital projects for approximately $\$ 12,318,489$ in grant program funding.


## III. DISCUSSION

Santa Cruz METRO relies upon grants from a number of other entities throughout the year for more than $25 \%$ of its FY12 operating revenue and over $80 \%$ of its FY12 capital funding. Programs such as the Transportation Development Act (TDA) and the Federal Transit Administration (FTA) urbanized area program annually allocate funds by formula while others such as the Monterey Bay Unified Air Pollution Control District's AB2766 Motor Vehicle Emissions Reduction Program and the California Department of Transportation (Caltrans) discretionary planning grants are competitively awarded based on merit. Santa Cruz METRO relies on both formula and discretionary grant revenue to support its operating and capital budgets.

This staff report is to apprise the Board of Directors of active grants funding current projects and proposed grants for new projects and ongoing operating costs. Attachment A lists all of Santa Cruz METRO's active grants with the award amount, the remaining balance and the status of the projects funded by the grant. Attachment B lists Santa Cruz METRO's open grant applications
with a brief description, source and status of proposed funds. Items in bold on Attachments A and $B$ depict changes from last month's report.

## IV. FINANCIAL CONSIDERATIONS

Active grant awards for operating and capital projects total $\$ 44,517,006$ with an unspent balance of $\$ 25,977,596$. Changes from last month's amounts result from a new award of $\$ 2,814,538$ from a successful application for the FTA State of Good Repair program and an award of $\$ 160,000$ from a successful application to the Monterey Bay Unified Air Pollution Control District. Current grant applications request $\$ 12,318,489$, a decrease from September resulting from grant awards from successful applications now shown as active grants.

Santa Cruz METRO staff is pursuing new discretionary grant applications for revenue vehicle replacements in the California Energy Commission's AB 118 program and processing an allocation request to Caltrans for $\$ 427,432$ in Proposition 1B State and Local Partnership Program (SLPP). Total new grant project applications total \$19,603,210.

## V. ATTACHMENTS

Attachment A: Santa Cruz METRO Active Grants Status Report as of October 14, 2011
Attachment B: Santa Cruz METRO Grant Applications as of October 14, 2011

Staff Report prepared by Thomas Hiltner and Tove Beatty, Grants/Legislative Analysts
Date Prepared: October 14, 2011

6-7.2

Attachment A
Santa Cruz METRO
Active Grants as ofOctober 14, 2011

| \# | Grant | Description |  | \$ Grant Awarded |  | \$ Grant Balance | Funding Source | Grant Status |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Smartcard Farebox; ParaCruz Vans; IT Upgrades; Operating Assistance | Upgrade dispatch, scheduling and customer information software; purchase 27 <br> replacement paratransit vans; purchase new fareboxes with magnetic card readers; operating assistance. | \$ | 4,909,939 | \$ | 538,064 | Federal Transit Administration (FTA) 5307 American Recovery and Reinvestment Act (ARRA) funds | Project funding from ARRA through FTA urbanized area formula program. Santa Cruz METRO has received and installed fareboxes and ticket vending machines; has accepted paratransit vans and expects to complete the Giro/Hastus roll-out by early 2012. |
| 2 | Smartcard Farebox | Purchase new fareboxes with magnetic card readers. | \$ | 475,000 | \$ | 2,078 | FTA 5309 Bus and Bus Facilities Program | Fareboxes installed, this grant will be closed-out by $9 / 30 / 11$ with FTA. |
| 3 |  Bus Stop <br> Improvements  | Improve bus stops in Santa Cruz METRO service area | \$ | 500,000 | \$ | 476,189 | Caltrans from State Transportation Improvement Program (STIP) | Construction projects started 5/27/11. This project is on schedule. |
|  | CT Transit Planning -Watsonville | 18-month transit planning study of Watsonville service as subrecipient of MPO (AMBAG). | \$ | 100,000 | \$ | 93,877 | Caltrans (FTA 5304) | Outreach meetings with transit stakeholders are NGOs is completed. Second round of surveys is complete. Report is being drafted. This project is on task and on scheduled for delivery by $\mathbf{3 / 3 1 / 1 2}$. |
|  | County of Santa Cruz Prop 84 Challenge Grant | Discretionary grant proposals for planning/zoning of unicorporated areas (Live Oak, Soquel Dr. corridor) w/ County of Santa Cruz; and sustainable growth communities grant w/ AMBAG. All need METRO as a partner. | \$ | 10,000 | \$ | 10,000 | Funding from Proposition 84 Planning Grants from the State of California Strategic Growth Council | County received $\$ 500 \mathrm{~K}$ for Prop. 84 Sustainable Communities Planning Grant Program for a project entitled "The Santa Cruz County Sustainable Community and Transit Corridors Plan" on December 6, 2010. Notification of award $6 / 3 / 11$. Discussion of an RFP for a consultant will begin in November and the selection process complete by December 2012. |

Attachment A
Santa Cruz METRO
Active Grants as ofOctober 14, 2011

| \# | Grant | Description |  | \$ Grant Awarded |  | \$ Grant Balance | Funding Source | Grant Status |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AMBAG <br> Sustainable <br> Communities <br> Planning Grant | Discretionary grant sub-award. | \$ | 10,000 | \$ | 10,000 | AMBAG sub-award. | Participating in development of Sustainable Communities Strategies, awaiting letter of award from AMBAG at $10 / 14 / 11$, expect MOU within 60 davs ner AMBAG. |
|  | SCCRTC Caltrans <br> Small Urban <br> Transit Planning <br> Grant | Discretionary grant. | \$ | 8,204 | \$ | 8,204 | State of California | Grant awarded July 2011; METRO to participate with RTC on on-board ridership survey to inform RTP update; budget revised and MOU is being drafted, expected to be reviewed by METRO by $10 / 31 / 11$. |
|  | Section 5309 Bus/Facilities State of Good Repair | Discretionary, competitive grant program. | \$ | 2,814,538 | \$ | 2,814,538 | FTA Section 5309 | New grant to finance capital projects: $\sim 42$ mobile data terminals for ParaCruz and approximately 4-5 new CNG buses. |
|  | $\begin{array}{\|l\|} \hline \text { MBUAPCD } \\ \text { AB2766 FY12 } \\ \text { Grant } \end{array}$ | Discretionary Grant | \$ | 160,000 | \$ | 160,000 | MBUAPCD (Air District) | Conversion of non-revenue vehicles (staff/supervisor vehicles and forklift) to alternative fuel path. Award notification in August 2011. Santa Cruz METRO's project was recommended for award. |
| 10 | Comprehensive Security \& Surveillance (LMR) | Continue LMR upgrade. | \$ | 440,505 | \$ | 26,374 | FY09 CTSGP funds from Cal EMA | Day Wireless continues work on $\$ 530,000$ contract to upgrade fleet mobile radios. \$ Grant Balance as of 5/26/11. Expires 3/31/12. |
| 11 | Comprehensive Security \& Surveillance: CCTV: LMR: EG | Continue video surveillance, LMR upgrade and install emergency generator. | \$ | 440,505 | \$ | 440,505 | FY10 CTSGP funds from Cal EMA | Cal-EMA paid $\$ 440,505$ grant advance on $3 / 28 / 11$. $\$$ Grant Balance as of 5/26/11. Expires 3/31/13. |

Attachment A
Santa Cruz METRO
Active Grants as ofOctober 14, 2011

| \# | Grant | Description |  | \$ Grant Awarded |  | \$ Grant Balance | Funding Source | Grant Status |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 12 | FFY10 <br> Discretionary Bus/Facilities Program | Purchase 11 new CNG replacement buses from FTA discretionary grant program. | \$ | 4,830,600 | \$ | 4,830,600 | FTA 5309 Bus \& Bus Facilities/State of Good Repair Program | BOD authorized the purchase of 11 New Flyer low-floor 40' CNG Buses. METRO will match FTA funds with SLPP funds and local sales tax. Bus manufacture will start pending wheelchair placement design and the SLPP allocation. |
| 13 | FY11 FTA <br> Operating <br> Assistance | $\begin{aligned} & \text { Operating Assistance } 7 / 1 / 10- \\ & 6 / 30 / 11 \end{aligned}$ | \$ | 4,727,487 | \$ | 4,727,487 | FTA FY11 5307 <br> urbanized area formula funds + STIC | Grant contract executed 8/22/11. METRO will draw the funds after the FY11 financial audit concludes in December. |
| 14 | FY11 Rural Operating Assistance | Operating assistance for public transit service in rural areas of Santa Cruz County. | \$ | 156,312 | \$ | 156,312 | Caltrans (FTA 5311) | METRO executed grant on 7/27/11. |
| 15 | FY12 TDA Operating Assistance | FY12Transportation Development Act (TDA) revenue for public transit operations. | \$ | 5,244,963 | \$ | 3,933,722 | SCCRTC | RTC paid the first quarter's amount on 9/1/11. |
| 16 | FY12 STA Funds | FY12 State Transit Assistance (STA) operating revenue for public transit. | \$ | 2,851,031 | \$ | 2,851,031 | SCCRTC | The RTC will pay STA to METROquarterly. |
| 17 | FY09 <br> Operating/MetroBas e const. | Operating Assistance and MetroBase construction funding. | \$ | 4,753,504 | \$ | 1,108,062 | FTA 5307 urbanized area formula funds and Small Transit Intensive Cities (STIC) funds, both now for operating assistance. | FY09 transit operations are complete. FTA did not approve changing the remaining MetroBase construction funds into operating assistance so that state funds could be used as the local share for the \#2 LNG Tank. The balance willfund future MetroBase construction. No expiration. |

Attachment A
Santa Cruz METRO
Active Grants as ofOctober 14, 2011

| \# | Grant | Description |  | \$ Grant Awarded |  | \$ Grant Balance | Funding Source | Grant Status |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 18 | FY11 AB2766 | MetroBase construction of second L/CNG storage tank. | \$ | 200,000 | \$ | 200,000 | AB2766 Monterey Bay Unified Air Pollution Control District (Air District) AB 2766 Motor Vehicle Emissions Reduction Program | Project kicked-off 3/8/11. CNG tank Design/engineering contract awarded to Raymundo Engineering 9/9/11. METRO will open responses to its IFB for the LNG tank on 11/1/11 . The project is more than 60 days behind schedule and METRO extended the project completion milestone to 9/30/11. Expires 2/11/13. |
| 19 | MetroBase Development | MetroBase design and construction. | \$ | 9,540,751 | \$ | 2,689,152 | FY08, FY09 Prop. 1B Public Transportation Modernization and Service Enhancement Account (PTMISEA) through Caltrans | FY08, FY09 PTMISEA funds are nearly expended on MetroBase projects. METRO hasn't received the FY10 \$2,491,923 allocation anticipated in September. \$ Grant balance as of 9/20/11. |
| 20 | Pacific Station Land | Purchase Greyhound property for Pacific Station (Metro Center) renovation | \$ | 1,457,667 | \$ | 15,401 | FY05 FTA 5309 Bus and Bus Facilities program legislative earmark. | Speed bumps have been intalled at 425 Front Street. METRO opened bids for lot fencing on 10/12/11 with installation by $\mathbf{2} / \mathbf{2 8} / \mathbf{1 2}$. Project completion currently scheduled for 12/31/11 will be extended with this quarter's report. \$ Grant balance as of $10 / 13 / 11$. |
| 21 | Pacific Station Design Engineering | Contract architectural and engineering services for Pacific Station expansion and renovation | \$ | 396,000 | \$ | 396,000 | FY06 FTA 5309 Bus and Bus Facilities program legislative earmark. | The FTA will begin monitoring progress on Metro Center <br> Design/Engineering in 2012 since the first grant (2006) has aged more than 5 years without implementation. No expiration. |

6-7.a5

Attachment B


DATE: October 28, 2011
TO: Board of Directors
FROM: Les White, General Manager

## SUBJECT: STATUS REPORTS OF PROPOSED FEDERAL AND STATE LEGISLATION AND CURRENT LEGISLATIVE ISSUES

## I. RECOMMENDED ACTION

That the Board of Directors accept and file the status reports of proposed Federal and
State legislation and current legislative issues through October 21, 2011.

## II. SUMMARY OF ISSUES

- Status reports on Congress's, the State Assembly's and Senate's legislative issues are provided monthly to inform the Board of the status of Federal and State legislation of interest to Santa Cruz METRO.
- This month's State and Federal reports reflect pertinent legislative activities which occurred October 5, 2011 - October 21, 2011.
- The bipartisan debt reduction commission created has met and is tasked with the specification of the second round of cuts of mandatory budget cuts, or pre-determined cuts will be triggered by November $23^{\text {rd }}$.
- Congress passed the eighth extension of SAFETEA-LU, through March 31 ${ }^{\text {st }}, 2012$. House Transportation and Infrastructure Committee Chair John Mica (R-FL) says this is the final extension and a new act must be passed. Senator Boxer agrees. This extension is linked to the gas tax -if it expires, so does the tax.
- The President presented S1549, the American Jobs Act of 2011, to Senate Majority Leader Harry Reid in September. Many components are items that the GOP has agreed with in the past. It is possible that parts of the bill can be passed.
- The California Legislature reconvened on August $15^{\text {th }}$, with a deadline of all pending bills passing by September $9^{\text {th }}$, with bills to be signed or vetoed by October $9^{\text {th }}$.
- In September, the State held its first bond sale since spring 2010 in order to meet California's cash flow needs. A second bond sale was announced this week, to finance Proposition 1B job-creating projects, such as our Operations Building.


## III. DISCUSSION

Status reports on Federal House of Representatives' and Senate's proposed legislation and related issues at the state level are provided monthly to inform the Board of the status of
legislation of interest to Santa Cruz METRO. The purpose of this report is to inform the Board of Directors of the current status of pending legislation which may be of interest to or have an eventual impact on Santa Cruz METRO and/or the transit industry. The Federal and State Legislation Status Reports are updated monthly for this purpose.
This month's State and Federal reports reflect pertinent legislative activities which occurred October 5, 2011 - October 21, 2011. In DC, Congress left town in a hurry following the debt ceiling vote and returned after Labor Day. Discussion began about appropriations bills and the necessity to quickly pass 12 of them, thus the spree of Continuing Resolutions and extensions to fund the government, as well as the extension of SAFETEA-LU discussed below. At the time of this report, Congress is considering a slew of "mini-buses" since it seems unlikely that they will be able to pass one large omnibus spending bill. Focus is still on the bipartisan debt reduction commission, which is tasked with the specification of the second round of budget cuts or mandatory cuts will be triggered by November $23{ }^{\text {rd }}$.
On September $13^{\text {th }}$, Congress passed the eighth extension of SAFETEA-LU, through March 31, 2012. House Transportation and Infrastructure Committee Chair John Mica (R-FL) says this is the final extension and a new act must be passed. This extension is linked to the gas tax-if it expires, so does the tax. Also introduced in early October was S1648, proposed by Senators Rand Paul (R-KY) and Minority Leader Mitch McConnell (R-KY), to terminate the Transportation Enhancements (TE) program, which generally funds bicycle and pedestrian projects. S1648 redirects this funding to emergency infrastructure repairs, such as bridge and road construction. Senator McCain (R-AZ) took up the charge against TE funding, but his amendment was killed on the Senate floor. In the meantime, at the time of this writing, Senator Boxer's committee is promising a mark-up of MAP-21 in early November, so some form of a new transportation act is moving forward.

The President presented S1549, the American Jobs Act of 2011, to Senate Majority Leader Harry Reid on September $12^{\text {th }}$. Many components are items that the GOP has agreed with in the past. In the House, Majority Leader Cantor (R-VA) has stated that he believes that some parts of the bill might be able to be taken up individually. Of course, the House version of the FY12 budget proposes over $30 \%$ in cuts to transportation funding, with some scenarios exceeding $38 \%$, which would be a disaster for systems nationwide. Speaker John Boehner (R-OH) has begun to talk about financing new infrastructure (surface transportation act) with bond proceeds from expanded oil and gas exploration, first proposed by Rep. Steve Stivers (R-OH). No doubt this is a hard-to-stomach proposal for many transportation advocates, but it is still the first real money proposal that has been put on the table for consideration to bolster the Highway Trust Fund to the levels required for funding of the nation's transportation infrastructure needs.

Pertinent federal issues and legislation are covered in Attachments A and B.
The California Legislature reconvened on August $15^{\text {th }}$, with a deadline of all pending bills passing by September $9^{\text {th }}$. All bills were signed or vetoed by October $9^{\text {th }}$. So far, transit remains unscathed other than two vetoed bills which included employer commute programs and the establishing of a blue ribbon task force on transportation. More important to Santa Cruz METRO is that the flexibility to use STA funds for operational purposes through 2015 has been retained.

In September, the State held its first bond sale since spring 2010 in order to meet California's cash flow needs. A Fall bond sale was announced at the time of this report, which is designed to meet California's cash flow needs insofar as infrastructure Proposition 1B projects are concerned, such as Santa Cruz METRO's Operations Building. Staff will continue to monitor this closely.

Pertinent state issues and legislation that were introduced in this session and which have been vetted by CTA are identified on Attachments C and D.

## IV. FINANCIAL CONSIDERATIONS

As most potential legislation carries a fiscal impact, staff will report on a monthly basis of newly implemented federal and/or State legislation which financially impacts Santa Cruz METRO.

The extension of SAFETEA-LU's authorization through March 31, 2012 would secure transportation funding and the related gas tax until then. Chair Mica has said this is the final extension and, in the Senate, Senator Boxer has promised to begin marking up MAP-21 in early November. For now, transportation advocates are watching all the appropriations bills ("minibuses") in the House very closely, and government is funded through November $18^{\text {th }}$ via a Continuing Resolution at the level set in the debt-ceiling negotiations ( $\$ 1.043$ trillion) since a FY12 federal budget was not passed by the end of the federal fiscal year at September 30, 2011.

It is unknown at this time what impact the President's Jobs Bill will have on discretionary and formula funding for transit infrastructure projects. Santa Cruz METRO will aggressively pursue any applicable funding opportunities released should the bill pass.

Santa Cruz METRO also received news that it will receive its FY10 PTMISEA allocation of $\$ 2.49$ million, possibly as soon as the end of October, and that STA flexibility for operational use has been secured through 2015.

## V. ATTACHMENTS

Attachment A: Federal Legislative Issues and Status Report, October 21, 2011
Attachment B: Federal House and Senate Bills Status Report, October 21, 2011
Attachment C: State of California Legislative Issues and Status Report, October 21, 2011
Attachment D: State of California Assembly and Senate Bills Status Report, October 21, 2011

Staff Report Prepared by: Tove Beatty, Grants/Legislative Analyst
Date Prepared: October 21, 2011

## Attachment A

# Federal Legislative Issues and Status Report <br> October 21, 2011 

## Current Legislative Issues

## FY12 Federal Budget

Update at 10/21/11: Unable to pass one large omnibus spending bill, the Senate is working on what are called "mini-buses" at the time of this report (passed to them piecemeal by the House), taking spending section by sending. HR2112 contains transportation funding and much of the discussion has been about the elimination of the Transportation Enhancements program (bicycle paths, pedestrian facilities, etc.), an eventually failed attack championed by Senator John McCain (R-AZ), but don't expect this issue to go away. On the House side, Speaker Boehner has indicated willingness to discuss a funding mechanism for a new surface transportation act that uses bond proceeds from expanded oil and gas exploration to finance the Highway Trust Fund (HTF). As distasteful as this is to some, it is the first sign of any party having a viable proposal in regard to shoring up the HTF in relation to a new budget and a new act.

Congress has passed a Continuing Resolution (CR) funding the government through November $18^{\text {th }}$ at the level agreed to in the debt ceiling vote ( $\$ 1.043$ trillion). Expect the FY12 budget fight to become even more incendiary as the deadline grows closer and especially following the November $23^{\text {rd }}$ recommendations (if made) of the Joint Select Committee on Deficit Reduction.

## Long Term Surface Transportation Act (MAP-21) and S. 1648

Update at 10/21/11: On the Senate side, the mark-up of the new proposed MAP-21 has been scheduled within the next two weeks (November is the rumor). This is an important step in bring the bill up for serious consideration. With a potential funding mechanism proposed by the Speaker, at least discussion can ensue.

On 9/13/11, the House passed the eighth extension of SAFETEA-LU through March $31^{\text {st }}, 2012$. House Chair Mica says that this is the final extension and a new act must be passed by the time this extension expires. This extension is also tied to the gas tax expiration-in other words, a greater incentive than any to get a new act passed. Up for ongoing discussion, as mentioned above, is Transportation Enhancements funding and whether or not it will be part of the new bill.

## The NAT GAS (New Alternative Transportation to Give Americans Solutions) Act (HR1380)

Updates at 10/21/11: No change at this time; has been referred to the Subcommittee on Energy and Power of the Committee on Energy and Commerce and the House Science, Space and Technology Committee.

Update at 4/13/11: Santa Cruz METRO's Alternative Fuel Tax Credit for CNG fuel (50 cents per gallon equivalent tax credit) has now been rolled into the NAT GAS Act (HR1380). This bill extends the credit through 2016. The bill has bipartisan support.

## Attachment A

## House Resolution 5 (H.R. 5)

Update at 10/21/11: We are still monitoring potential effects of HR5, which will probably be seen after the FY12 budget is authorized and appropriations commence within the next few weeks. How funds are appropriated will indicate the potential impact of HR5.

Update at 1/18/11: In a secret caucus held on January $4^{\text {th, }}$ House GOP members held an unrecorded vote on a proposed Rules package. Passed in this package was H.R. 5, a separation of the authorization and appropriations processes in regard to infrastructure (such as transit) funding. What this means to transit is that, for the first time in decades, the transparency of the authorization process driving the appropriations process is lost.

## American Infrastructure Investment Fund Act of 2011 (S 936)

Update at 10/21/11, 10/5/11, 8/16/11: No change at this time. Read twice. Upstaged by the President's Jobs Bill.

Update at 5/19/11: Senators Rockefeller (D-WV) and Lautenberg (D-NJ) introduced this act to create a $\$ 5$ billion fund to drive private investment in transportation infrastructure. This allows better leveraging of federal funds for infrastructure investments, using a variety of means (loans, loans guarantees) to encourage private, regional, state and federal investment and authorizes $\$ 5$ billion a year for 2012 and 2013. It is intended to also provide states with greater flexibility for the types of projects they may fund with federal dollars.

## ATTACHMENT B

| Federal Bills House | Subject | Introduced | Status |
| :---: | :---: | :---: | :---: |
| MAP-21 (Moving Ahead for Progress in the 21st Century = New name for long-term surface transportation act) (Mica-R-FL; Boxer, D-CA) | Because of time spent on the debt ceiling issue, as well as time lost on other legislation such as the FAA reauthorization bill (due in part to the insertion of some anti-Labor provisions), on September 13th, the House passed the eighth extension of SAFETEA-LU through March 31, 2012. The President introduced his "Jobs Bill" in September which put emphasis on infrastructure projects as a key to job creation. A long-term act is not expected until next year. | Being marked up in early November | Extensions were passed through 11/18/11 for the entire government, and 3/31/12 for SAFETEA-LU. What remains to be seen is what happens when House appropriators make their recommendations (a $38 \%$ cut in transportation funding) and whether or not consensus can be reached with the Senate on this and other appropriations bills needing to be finished by the end of session. |
| Federal Budget FY12 | The budget is being considered in "mini-buses" which are in lieu of one large spending bill, which would be called an omnibus. The CR to fund government at FY11 levels (with a fe tweaks) expires on 11/18/11. The House's "Ryan proposal" included a $30 \%$ cut to transportation, no gas tax increase, and dismantling of entitlements. On May 25, the Senate voted it down. The debt ceiling vote increased the debt limit by $\$ 2.4$ trillion in 10 years. These cuts are backloaded, so may not immediately occur and may be impacted by future Congresses. The 12 -member bipartisan panel tasked with an additional $\$ 1.5$ trillion in cuts over 10 years began meeting in early September--if they don't reach agreement, certain triggered cuts across the board will go into effect. | Week of 4/4/11 | Transportation spending is on the table at the time of the writing of this report, so will be reported next month. The Senate version keeps FY12 spending at current levels. Continue to expect the rest of the FY12 budget battle to fire up leading into the November 23rd deadline for the "Joint Select Committee on Deficit Reduction's" recommendations. |
| HR 1380: New <br> Alternative <br> Transportation to <br> Give Americans <br> Solutions Act (NAT <br> GAS Act) (Sullivan, R- <br> OK) | Promotes the use of natural gas as fuel with an emphasis on heavy-duty and fleet vehicles, and includes various credits and incentives to promote production and use of such vehicles and fueling stations/pumps and discretionary/competitive grants for development of new technologies re: natural gas vehicles. | 4/6/2011 | Since this bill was authored by a Republican, it is "hot" right now as a place to look for alternatives to the President's Jobs Bill (see below). 4/6/11: Referred to House Energy \& Commerce Committee's subcommittee on Energy and Power and the House Committee on Science, Space and Technology. |

ATTACHMENT B

| Federal Bills Subject |  | Introduced Status |  |
| :---: | :---: | :---: | :---: |
| S936: American <br> Infrastructure <br> Investment Fund Act <br> of 2011 (Rockefeller, <br> D-WV) | Creates $\$ 5$ billion fund to drive private invesment in transportation infrastructure in 2012 and 2013, creates leveraging ability at both federal and state levels for transportation projects. | 5/10/2011 | Easily upstaged by the President's Jobs Bill. Introduced in Senate Science, Commerce and Transportation Committee on 5/10/11, read twice @ 8/16/11. |
| S1660: American Jobs <br> Act of 2011 (Reid, D- <br> NV) | The legislation includes the following job-creating provisions: payroll tax exemption for previously unemployed workers; employer credit of $\$ 1,000$ for every new employee that works at least a year; closing of various tax loopholes, creation of small-business loan programs, and provisions to convert tax credit bonds to Build America Bonds. For transportation, the bill includes a transfer of $\$ 19.5$ billion from the General Fund to the HTF to finance infrastructure job-creating projects and halts the repayments that the HTF makes to the General fund for tax-exempt users of the highway program (including transit). The bill extends some unemployment benefits, and extends expiring health care provisions. The bill is financed by various IRS code adjustments and changes designed to raise $\$ 9$ billion, tightens standards and credits for biofuels (raising $\$ 24$ billion); some basically incomprehensible changes to the Economic Substance Doctrine ( $\$ 5$ billion) and a reduction in the Medicare Improvement Fund worth $\$ 8$ billion. | 9/12/2011 | This is the President's "Jobs Bill" which is in the process of being debated section by section. The whole bill cannot be passed as is. However, many components are things that the GOP has agreed with in the past and now that the GOP Presidential "primary season" has been moved up to January, it may behoove the party to actually enact at least some parts of the legislation. |
| S1648: A bill to <br> Terminate the <br> Transportation <br> Enhancements <br> Program (Paul, R-KY) | This legislation is, as it is titled, a bill to terminate the Transportation Enhancements (TE) program, which funds things like bicycle and pedestrian related projects, etc., and redirect the funding to "emergency infrastructure repairs" that enhance "roads and bridges." Co-sponsored by Senate Minority Leader Mitch McConnell (R-KY), who says, "Kentuckians are tired of financing every turtle tunnel and solar panel company, and not using the funds to repair our bridges and roads." | 10/3/2011 | In Senate Enviornment and Public Works Committee; Senator John McCain (R-AZ) also picked this up and ran with it last week, railing against bike paths through national parks, etc. His amendment was canned. |

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

DATE: October 28, 2011
TO: Board of Directors
FROM: Frank L. Cheng, Project Manager / IT Manager

## SUBJECT: CONSIDERATION OF AUTHORIZING THE GENERAL MANAGER TO EXECUTE A CONTRACT AMENDMENT WITH GIRO, INC. TO THE HASTUS LICENSE AND AGREEMENT IN THE AMOUNT OF \$197,890 FOR APPROVED CUSTOMIZATIONS, ONSITE GO-LIVE SUPPORT VISITS, REMOTE SUPPORT SESSIONS, AND ANNUAL MAINTENANCE COVERING ALL OF 2012, AND PART OF 2013.

## I. RECOMMENDED ACTION

Consideration of authorizing the General Manager to execute a contract amendment with GIRO, Inc. to the Hastus License and Agreement in the amount of $\$ 197,890$ for approved customizations, onsite go-live support visits, remote support sessions, and annual maintenance covering all of 2012, and part of 2013.

## II. SUMMARY OF ISSUES

- On September 15th, 2009, METRO executed a contract amendment with Giro Inc. for Hastus License and Services Agreement to both upgrade existing software modules from version 2006 to version 2009, and acquires new modules for dispatch and planning functions.
- In the first half of 2010, the Hastus 2009 upgrade and training was completed.
- From September 2010 to February 2011, the majority of software specification was completed.
- In March of 2011, the Board approved contract amendments \#3 and \#4 to cover respectively the removal of and credit for the Hastinfo module and cover required customizations to Bid \& Daily modules with no dollar change in the contract amount.
- In April of 2011, the Board approved contract amendment \#5 to cover required customizations of remaining modules and additional features and services required.
- By the end of September 2011, the final onsite Daily Dispatch training visit with Giro was successfully completed, and the implementation calendar was finalized.
- In October 2011, staff has worked with Giro to re-evaluate all additional customizations identified throughout the project, and establish all costs for requested additional customization and support (both remote and onsite), into Giro contract amendment \#6 (Attachment A), which allocates all remaining ARRA project funds, including Annual Maintenance for all of 2012, and part of 2013, by the project completion date of February 17, 2012.
- Staff recommends that the Board of Directors authorize the General Manager to execute a contract amendment with Giro, Inc. for the Hastus License and Services Agreement in the amount of $\$ 197,890$ for: approved customizations, onsite go-live support visits, remote support sessions scheduled as needed, and annual maintenance covering all of 2012, and part of 2013.


## III. DISCUSSION

On September 15th, 2009, METRO executed a contract amendment with Giro Inc. for Hastus License and Services Agreement to both upgrade existing software modules from version 2006 to 2009, and acquires new modules for dispatch and planning functions. The contract is paid for entirely by ARRA federal stimulus funds. After completion of the Bid and Daily Dispatch Specifications in early February 2011, the Hastinfo module in the agreement was found to be non-critical due to the implementation of Google Transit, and additional customization was necessary to the Bid \& Daily modules components.

On March 11th, the Board approved contract amendments \#3 and \#4, to respectively remove Hastinfo and pay for required customizations to Bid \& Daily modules with no dollar change in the contract amount.

On April 8th, the Board approved contract amendments \#5 covering customization of all dispatch-related modules under contract: Sign In/Out, Employee Performance Monitor(EPM), and Employee Self-Service. This amendment consists of Vehicle Withdrawal Web Services module, additional non-operator employee license tracking, and modifications to Sign-out, Employee Performance Monitor, and Bid Monitor. Vehicle Withdrawal module provides the foundation for real-time integration between the MaintStar Fleet Maintenance System and Hastus. This integration will allow vehicle swaps between Operations and Fleet dead-list preventing them from being mistakenly assigned. Employee Performance Monitor module customization will help track all licensed operators. The addition of non-operator employees for license tracking will be needed for alerting Operations staff daily to all pending license issues per driver and track their operations. Bid Monitor module modification will add the ability to display on screen or web browser the biddable shifts available during the bidding process.

By late September 2011, the final onsite Daily Dispatch training visit with Giro was successfully completed, and the implementation calendar was finalized as:

- 10/24/11 to 12/07/11: Individual training sessions of all Metro Supervisors by Metro Staff on Hastus Dispatch Procedures.
- $11 / 30 / 11$ to $12 / 06 / 11$ : Operator Bidding for Winter Service conducted in Hastus and also entered into legacy system.
- 12/08/11 to 01/18/12: (3 consecutive payperiods) Parallel payroll testing against existing Qqest time and attendance system.
- 01/09/12 to 01/12/12: Giro pre-launch support visit onsite at Operations.
- 01/19/12 to 02/17/12: legacy system deactivated and Hastus project close out. Operator Self-Serve (password-protected view of details of an operator's upcoming scheduled work) is made available to Operators from any web browser and provided kiosks both in ready-room at Operations and upstairs at Metro Center.

In October 2011, staff worked with Giro to re-evaluate all additional dispatch customizations identified throughout the project and tracked on Giro's Change Request Registry. The customization to the Rider module (survey analysis), to import GFI boarding data and calculate NTD Passenger Miles by the approved random sampling method is also included. Cost for all approved customizations was established, as well as cost for requested support (both remote sessions and an onsite go-live visit), into Giro contract amendment \#6 (See Attachment A), which also allocates all remaining ARRA project funds, including Annual Maintenance for all of 2012, and part of 2013, by the project completion date of February 17, 2012.

The following are the included items in the amendment \#6:

- Modifications to Hastus-Daily $(\$ 61,325)$
- Remote Training Sessions $(\$ 18,135)$
- On-site training Sessions $(\$ 7,980)$
- Rider/Checker Customization $(\$ 33,450)$
- Annual Maintenance for 2012 and part of $2013(\$ 77,000)$

With the current schedule of different modules completing at different times, the annual maintenance for each module does not commence until each module is complete. By January 1, 2013, all modules will be complete and prorated to a concurrent annual basis. Estimated annual maintenance for 2013 is $\$ 72,000$.

Staff recommends that the Board of Directors authorize the General Manager to execute a contract amendment with Giro, Inc. for the Hastus License and Services Agreement in the amount of $\$ 197,890$ for: approved customizations, onsite go-live support visits, remote support sessions scheduled as needed, and Annual Maintenance covering all of 2012 and part of 2013.

## IV. FINANCIAL CONSIDERATIONS.

Funds are available in the ARRA federal stimulus funds. No local funds are used.

## V. ATTACHMENTS

## Attachment A: GIRO Proposal for Amendment \#6

Prepared by:
Harlan I. Glatt, Sr. Database Administrator
Modified by
Frank L. Cheng, Project Manager \& IT Manager

# AMENDMENT NO. 6 TO THE HASTUS LICENSE AND SERVICES AGREEMENT <br> (Reference number: 617) 

BETWEEN:
GIRO INC./LE GROUPE EN INFORMATIQUE ET RECHERCHE OPÉRATIONNELLE, having its principal place of business at 75, Port-Royal Street East, Suite 500, in the city of Montreal, Province of Quebec, Canada H3L 3T1.

AND:
SANTA CRUZ METROPOLITAN TRANSIT DISTRICT, having its principal place of business at 110 Vernon Street, Santa Cruz, California, USA 95060-2101.

In Schedule "A", item 5, an amount of $\$ 197,890$ US is added for additional services. Conditions of payment for this amount are as follows:

## Miscellaneous modifications to HASTUS-Daily (55 days)

Reference: GIRO's "Proposal for additional customization to HASTUS 2009 customized for SCMTD" attached to this amendment
Amount: $\$ 61,325$ US
Conditions of payment: $100 \%$ upon delivery of those modifications
Remote training sessions (13 days)
Reference: GIRO's "Proposal for remote sessions training" attached to this amendment
Amount: \$18,135 US
Conditions of payment: - $50 \%$ at completion of 13 training sessions

$$
\text { - } 50 \% \text { upon completion of all } 26 \text { training sessions }
$$

## On-site training session (4 days)

Reference: GIRO's "Proposal for on-site visit and training by GIRO's team at SCMTD" attached to this amendment Amount: $\$ 7,980$ US
Conditions of payment: 100\% upon completion of on-site training
Rider/Checker customization (30 days)
Reference: GIRO's "Proposal for additional customization to Rider and Checker modules" attached to this amendment
Amount: \$33,450 US
Conditions of payment: 100\% upon delivery of Rider and Checker customized module
Maintenance fees for Year 2012 and partial maintenance fees for Year 2013
Amount: \$77,000 US
Conditions of payment: - \$29,023 US payable on January 1, 2012

- \$47,977 US payable on February 17, 2012

IN WITNESS WHEREOF the parties hereto have executed this amendment:

GIRO Inc./Le Groupe en Informatique et Recherche Opérationnelle

By
Name: Daniel Dubuc
Title: Director, Finances
Signature:
Date:
Duly authorized, as he so declares.

## Santa Cruz Metropolitan Transit District

## By

Name:
Title:
Signature:
Date:
Duly authorized, as he(she) so declares.

October 14, 2011

Mr. Harlan Glatt
Senior Database Administrator
Santa Cruz Metro Transit District
110 Vernon Street
Santa Cruz, CA 95060
USA

Subject: Proposal for additional customization to HASTUS 2009 customized for SCMTD
Dear Mr. Glatt:

As per your request for a series of additional features in HASTUS 2009, customized for SCMTD, please find below our proposal.

## Description

Modifications are described in the table below.

## Delivery schedule

Once the acceptance of this proposal received, the implementation of this feature will be integrated in the current project plan and delivered on September 17, 2011 (delivery of the customized version).

Once GIRO receives the acceptance of this proposal and your Purchase Order number, GIRO will require 16 weeks to deliver the new software version.

Approval is required by October 31, 2011 in order to deliver modifications before February 17, 2012. Modifications will be delivered in 2 releases (at mutually agreed dates.

## Cost summary

| Description | Number | Cost |
| :---: | :---: | :---: |
| Exchange or Hang Up attribute for car blocks (ref: GSD-276247QRZ91). | 3 days | \$ 3,345 |
| Automate assignment of Days Off and XB when Hold-down are cancelled (ref.:GSD-27608-1RLRRY). <br> As per Specifications for DailyCrew\&DailyVehicle. | 6 days | \$ 6,690 |
| IWC meal break reinforcement (ref.: GSD-27606-DCRNBF). <br> SCMTD will be able to list all the employees violating IWC meal break law. Point employees will not be listed except those assigned within 30 minutes. <br> New attributes (columns in the list) will be available at the Workday level to allow the dispatchers to manually flag Employee workdays as Eligible for IWC premium. <br> IWC rules: <br> ADT/RDO and MTG absences/activities are considered as time worked, all other absences are considered as rest time. <br> 1 st 4 hours of working time, 0h10 of rest break must be given to the operator. <br> After 5h00, a meal break of at least 35 minutes must be given. <br> Then, the second part of the shift can last 6h00 if the day ends after 6h00. Otherwise, an additional 0h30 minute paid break must be given. <br> ** No automatic warning will be displayed. | 7 days | \$ 7,805 |
| Security by users for pay instructions in Abs10 (ref.: GSD-27605M750L7) <br> The Manage Absences window will be customized to only allow the Daily Planner or Payroll Specialist to specify pay instructions. | 3 days | \$ 3,345 |
| The spread DURATION value must be rounded up to a pair number when returned in a payroll code (ref.: GSD-27600-6YX7VJ): <br> Spread duration must be divisible by 2 . When not, the duration must be added 0h01. <br> It applies on all Spread codes (SPREAD, TRAINING SP, VTT SP, ADT SP, etc), except XSP. | 2 days | \$ 2,230 |
| Be able to filter the Summary Employee Work Calendar to retrieve workweeks that qualify for Hold-down bid (ref.:GSD-27594-RHTLWZ) Rules: 5 consecutive vacations or BHL/GLOA absences. Days Off do not break the sequence. Any type of holiday breaks the sequence. | 4 days | \$ 4,460 |
| Automatic performance actions creation every night (ref.; GSD-27588ZT8P7D). <br> Every night, be able to run a program that will automatically create Performance Actions to process for new rule violations (call-stop, missout, absence policy). | 3 days | \$ 3,345 |
| Automatic calculation of the due date should ignore days Off and Holidays (GSD-27586-D5K775). <br> Automatic due date calculation based on the employee follow-up type (refer to Section 5.4 of the EPM specifications) currently counts calendar dates instead of working days (week-end and holidays excluded). <br> Day after Thanksgiving is considered as a business day. | 2 days | \$ 2,230 |
| Annual Leave vs. RDO OT/DT (ref.; GSD-26901-3WLW6B) <br> According to a revised version of Considered as Time work for OT on RDO column of the Absence table in the Specifications for DailyCrew\&DailyVehicle. | 3 days | \$ 3,345 |
| Validation that would prevent Shift Changes (Any or Private) from being entered as Effective (ref.: GSD-26461-NNLL9X). | 1 day | \$ 1,115 |


| Description | Number | Cost |
| :---: | :---: | :---: |
| Log sign attempt in HUA when sign is blocked because of unacknowledged employee messages (ref. : GSD-25854-VRR4K2) <br> This modification will log HASTUS User Action Logs when the Sign-in or Sign-Out is blocked because of an expired employee message of IMPORTAN type. | 6 days | \$ 6,690 |
| User Action Log for commands in the Overtime list (ref.:GSD-25592XL48KM) <br> As per Specifications for DailyCrew\&DailyVehicle. | 3 days | \$ 3,345 |
| Wdy shift numbers should not return the position number for an employee assigned to a XB position (ref.: GSD-25557-D8RM6S) The shift number represents the roster position the employee is assigned to. <br> Currently an employee assigned to an Extra board roster position still has a position number: the one related to his XB roster. Will return NULL Extra-board employee is pending assignment. | 2 days | \$ 2,230 |
| Automatically update the Vacation Status (Confirmed/Not counted) for HD employees with new days Off (ref.: GSD-25554-X28HW0) <br> The calculation of the Vacation Status (Confirmed/Not counted) will be adapted to take into account new days OFF of Hold-down employees. Therefore the calculation of Vacation quotas will take into account new days OFF/XB availabilities of Hold-down employees: <br> During pay weeks of replacement period for Replacements with Acquired Rights (ex.: Vacation replacements). <br> During the pay week that already started/or after the Wednesday schedule past in the Planning phase for Replacements with No Acquired Rights (ex. SICK Absence replacements). <br> The recalculation of the vacation quotas will not be triggered automatically when you assign or remove a hold-down employee. The recalculation of the vacation quotas will launched by the user once the Hold-down assignment is completed (additional step in the Hold-down procedure). <br> The vacation balance is re-imported every day and vacation quotas are automatically re-calculated during the import process. | 5 days | \$ 5,575 |
| OT list rest time (8h00, not 10h) (ref.: GSD-25542-SYD937). <br> A valid assignment for an employee on the Overtime list must respect only 8 h 00 of rest time, not 10 h 00 . <br> At anytime, for work assigned on employee day Off, HASTUS will validate 8 hour rest time (10hour rest time validation will never be displayed for those employees). For selected employee on the Overtime list, valid work will be shown taking into account the 8 hour rest. | 5 | \$ 5,575 |
| Total | 55 days | \$ 61,325 |

Table 1 - Cost summary

## Conditions

1. Costs are in US dollars and exclude any applicable taxes or duties, for which SCMTD will be responsible.
2. Costs are based on 2011 rate ( $\$ 1,115$ US per day).
3. $\mathrm{PO} \#$ for the total amount is required before the implementation can begin.
4. Full payment upon delivery of the enhanced software.
5. This offer is valid until October 31, 2011.

We trust that the enclosed information is to your satisfaction. If you have any questions, please do not hesitate to contact us.

Sincerely,

Anna Bragina
Senior Project Manager
anna.bragina@giro.ca
AB/AC

October 17, 2011
Mr. Harlan Glatt
Senior Database Administrator
Santa Cruz Metro Transit District
110 Vernon Street
Santa Cruz, CA 95060
USA
Subject: Proposal for remote sessions training
Dear Mr. Glatt:
As requested, here is the cost estimate for remote training on different modules of HASTUS 2009.

The training will be given via GoTo Meeting sessions. One (1) day of remote training is equivalent to two (2) sessions of three (3) hours. GIRO requires two (2) days notice before scheduling a training session.

All remote sessions must take place before February 17, 2012.

## Description

Three (3) days (equivalent to six sessions) will be reserved for scheduling training.
Ten (10) days (equivalent to twenty sessions) will be reserved for refresher training on Daily-Crew, Daily-Vehicle, SelfService and EPM, and their use at SCMTD.

Some of those three-hour sessions could also be used to review SCMTD procedures and re-training on the OIG tool and attribute formulas.

SCMTD will be calling at GIRO during those GoTo Meeting sessions.

## Cost Summary

| Description | Amount |
| :--- | :---: |
| Scheduling remote training ( 6 sessions $\boldsymbol{\rightarrow}$ 3 days @ \$1,395/day) | $\$ 4,185$ |
| Dispatch remote training (20 sessions $\boldsymbol{\rightarrow} 10$ days @ \$1,395/day) | $\$ 13,950$ |
| Total | $\$ 18,135$ |

75, rue de Port-Royal Est Bureau 500 Montréal (Québec)
Canada H3L 3T1

## Conditions

1. A maximum of eight (8) participants is allowed per training session.
2. Costs are in US Dollars and exclude any applicable taxes or duties, for which SCMTD would be responsible.
3. SCMTD must pay in US Dollars per day (based on 2011 rate). PO \# for the total amount is required to confirm this training session.
4. The proposed payment schedule is $50 \%$ of the payment after the first 13 sessions, and the other $50 \%$ upon completion of the training.
5. This offer is valid until November 30, 2011.

We trust that the enclosed information is to your satisfaction. If you have any questions, please do not hesitate to contact us.

Sincerely,

Lyne Senécal
Assistant Director, Public Transit Software
Lyne.Senecal@giro.ca

October 20, 2011

Mr. Harlan Glatt
Senior Database Administrator
Santa Cruz Metro Transit District
110 Vernon Street
Santa Cruz, CA 95060
USA
Subject: Proposal for on-site visit and training by GIRO's team at SCMTD
Dear Mr. Glatt:
As per your request, please find enclosed the cost estimate for GIRO's visit to provide on-site support and training during the implementation of HASTUS-Daily modules.

The on-site visit should take place before February 17, 2012.
The tentative dates are from January 9 to 12, 2012.

## Description

SCMTD wishes to add a four-day (4) visit for on-site support and training during the HASTUSDaily deployment.

Cost Summary

| Description | Cost |
| :--- | :---: |
| On-site training (4 days @ \$1,445/day) | $\$ 5,780$ |
| Daily expenses (4 days @ \$300/day) | $\$ 1,200$ |
| Transportation costs (1 person @ \$1,000/person) | $\$ 1,000$ |
| Total | $\$ 7,980$ |

75, rue de Port-Royal Est Bureau 500 Montréal (Québec) Canada H3L 3T1

흔 $\quad+15143830404$
曾 +15143834971
昌 www.giro.ca

- info@giro.ca


## Conditions

1. A maximum of eight (8) participants is allowed per training session.
2. Costs are in US Dollars and exclude any applicable taxes or duties, for which SCMTD would be responsible.
3. SCMTD must pay in US Dollars per day (based on 2012 "discounted" rate). PO \# for the total amount is required to confirm this training session.
4. Daily expenses and transportation costs are always billable to the client. Total expenses are a fixed amount of $\$ 2,200$.
5. The proposed payment schedule is full payment upon completion of the training.
6. This offer is valid until January 3, 2012.

We trust that the enclosed information is to your satisfaction. If you have any questions, please do not hesitate to contact us.

Sincerely,

Anna Bragina
Senior Project Manager
Anna.Bragina@giro.ca
AB/AC
giro-scmtd-prop-tcost-daily on-site training-20111017

October 20, 2011

Mr. Harlan Glatt<br>Senior Database Administrator<br>Santa Cruz Metro Transit District<br>110 Vernon Street<br>Santa Cruz, CA 95060<br>USA

Subject: Proposal for additional customization to Rider and Checker modules

Dear Mr. Glatt:

As per your request for additional customization to Rider and Checker modules dated August 2011, please find below our proposal for implementing the requested modification to your HASTUS 2009 installation.

## Description

A detailed description of the requested modifications is provided in Appendix A.
Following the on-site visit of Oct 17-20, 2011, it was decided that no additional changes would be done to Appendix A.

This proposal also includes the addition of user-defined fields for each date in the scheduling unit calendar. The number and values to be determined following the analysis of the NTD and GFI reports.

## Delivery schedule

Once GIRO receives the acceptance of this proposal and your choice of payment method (modification days or Purchase Order number), GIRO will require 12 to 15 weeks to deliver the new software version. Note that the new software version will be delivered no later than February 17, 2012.

## Cost summary

| Cost description | Cost |
| :--- | :---: |
| Cost for analysis, development, and test (30 days @ \$1,115) ${ }^{1}$ | $\$ 33,450$ |
| Version preparation and delivery | Included |
| Total | $\$ 33,450$ |

Table 1 - Cost summary

Note:

1. Costs can be covered using available modification days.

## Conditions

1. All costs are in US dollars and are exclusive of any taxes or levies.
2. Costs are based on 2011 rate ( $\$ 1,115$ US per day).
3. The proposed payment schedule is full payment upon delivery of the enhanced software.
4. The offer is valid until November 30, 2011.

We trust that the enclosed information is to your satisfaction. If you have any questions, please do not hesitate to contact us.

Sincerely,

Lyne Senécal
Assistant Director, Public Transit Software
Lyne.Senecal@giro.ca

ENCL.

Appendix A

6-9.a12

## 1. NTD and Supplementary information on trips

### 1.1. Random Survey generation summary

NTD surveys are selected "randomly" in a two step process.

1. Determine sample size per route for the fiscal year that is from July $1^{\text {st }}$ to June $30^{\text {th }}$ (i.e. 4 trip surveys of Route 10 in FY2012). This can be done outside of HASTUS.
2. At the beginning of a new booking, randomly select surveys by Date, Route, and Trip (i.e. 2011-09-28, Route 10, Trip 8:25am), which is then tracked to check that the sample size is met (i.e. 1 of the 4 Route 10 surveys is now complete)

### 1.2. New user-defined on route

A new user-defined field will be created on route to keep the number of trips to survey per fiscal year.

### 1.3. Random trip selection

A new Choose Random Trips command will be created to get NTD surveyed trips. This command will be accessible from a vehicle schedule.

Selection of NTD trips will be done one booking at a time. Using the new window, an interval of dates will be specified for which to get trips. By default, this interval will correspond to current schedule's booking start and end dates. Validations can be done on selected dates if required. Another field will represent the number of trips to pick per week. The default number of trips to pick will be set to 2 .
The Build Random Trip List... button will build and open a list of randomly chosen trips. A date is assigned to each of the selected trip.

The randomly chosen trips will be saved into the new 'Survey trip' table by clicking on a Save button in the Choose Random Trips window. Note that a Save button will be added to standard Choose Random Trips command that will be used for supplementary surveyed trips.

A list of trip will be created to indicate how many trips have already been chosen for each route during the current fiscal year. This will allow you to complete the minimum number of trips required for each route. To do so, use workings sets to run the random trip selection on specific subset of trips.

### 1.4. Checker assignments

Two new trip attributes will be created to help choose trips that will be part of checker assignments. One attribute will indicate if the trip has been chosen for NTD or supplementary surveys and the other one will represent the date assigned to the trip for NTD survey.

### 1.5. New Survey trip table

| Column name | Type | Description |
| :--- | :--- | :--- |
| Trip internal number | TripNo_t | Identifies a trip |
| Route id | Route_t | Identifies a route |
| Date | Date | Date when trip has to be surveyed |
| NTD | Boolean | Indicates if trip has to be surveyed for NTD |
| Supplementary | Boolean | Indicates if trip has to be surveyed for Supplementary |

## 2. NTD report

### 2.1. GFI monthly route import

GFI information will be imported monthly in new GFI Ridership table.
A new window will be created to import GFI information into GFI Ridership table. This window will be accessible from any vehicle schedule under Ridership menu. It will be similar to Import Measurements window. SCMTD will the file to import. The file will contain one record per route, each field separated by a comma.

Revenue and Ridership by Route file
"Route","Ridership","mm/dd/yyyy"
10,34137,01/01/2011
Meaning: Route 10 has 34,137 total boarding for January 2011.
Note that no route length is needed.

### 2.2. New GFI Ridership table

| Column name | Type | Description |
| :--- | :--- | :--- |
| Route id | Route_t | Identifies a route. |
| Boarding | Integer | Total boarding for the route during the month. |
| Date | Date <br> $\mathrm{mm} / \mathrm{dd} / \mathrm{yyyy}$ | Start date of the month for which boarding were <br> recorded. |

### 2.3. NTD report goal

This report will be generated using the interface generator window.
GFI information will be used to make calculations and output a new report that will contain the following information. Two (2) different reports will be available: one for Hwy 17, and another one with all routes except Hwy 17.
(Source: Daily Scheduling)
All Fixed Route non-hwy 17

|  | Weekdays | Saturdays | Sundays | Annual <br> Total |
| :---: | :---: | :---: | :---: | :---: |
| Nbr of days | 253 | 51 | 56 | 360 |
| ann brdgs | $4,807,647$ | 510,990 | 427,308 | $5,745,945$ |
| ann brdgs | $4,566,285$ | 481,841 | 396,715 | $5,444,841$ |
| \% brdgs | $83.67 \%$ | $8.89 \%$ | $7.44 \%$ | $100.00 \%$ |
|  |  |  |  |  |


| Unlinked Passenger Trips | LINE 18 | $\mathbf{1 9 , 0 0 3}$ | $\mathbf{1 0 , 0 1 9}$ | $\mathbf{7 , 6 3 1}$ | $\mathbf{5 , 7 4 5 , 9 4 5}$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Passenger Miles |  | $30,458,668$ | $3,214,988$ | $2,647,553$ | $36,321,209$ |
| Typical Daily Pmiles | LINE 20 | $\mathbf{1 2 0 , 3 9 0}$ | $\mathbf{6 3 , 0 3 9}$ | $\mathbf{4 7 , 2 7 8}$ | $\mathbf{3 6 , 3 2 1 , 2 0 9}$ |

Nbr of days: defined using the calendar.
\% brdgs: All Fixed Route ann brdgs / All Fixed Route Annual Total
Unlinked Passenger Trips: All Fixed Route ann brdgs / Nbr of days
Passenger Miles (Saturday and Sunday): \% of day type in year (calculated using proportions from calendar) * System estimated annual pass-mi
Passenger Miles (Weekday): System estimated annual pass-mi - Passenger Miles (Saturday and Sunday):
Typical Daily Pmiles: Passenger Miles / Nbr of days
System estimated annual pass-mi: Estimated pass-mi, excluding Hwy 17 route + Hwy 17
estimated pass-mi
Estimated pass-mi, excluding Hwy 17 route: R-local * Sum(J)
Hwy 17 estimated pass-mi: R-hwy17 * (J) for Hwy 17
R-local: $\operatorname{Sum}(\mathrm{H}) / \operatorname{Sum}(\mathrm{G})$
R-hwy17: (H) for Hwy17 / (G) for Hwy17

Information that correspond to SysPassMiles sheet from NTD 2010.xls document

| (A) <br> Stratum | (B) <br> rt length | (C) <br> annual trips <br> operated | (D) <br> avg ons | $(\mathbf{E})$ <br> xbar = avg <br> ons $*$ <br> length | (F) <br> ybar $=$ <br> avg <br> Pmiles | (G) <br> annual trips * <br> xbar | (H) <br> annual trips * <br> ybar | (I) <br> annual <br> brdgs | (J) <br> annual brdgs * <br> rt length |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 03 | 8,74 | 3289 | 9,0 | 78,66 | 28,51 | 258712,74 | 93769,39 | 38267 | 334451,62 |

(A) Stratum : Route id: will have minimum of one survey per route per survey year
(B) Rt length : average of known length of each trip surveyed per route (source: Ridecheck). We will use average of surveyed trip distances.
(C) Annual trips operated: (Source: Daily Scheduling). Reporting Year 7/1 to $6 / 30$ of following year
(D) Avg ons : request in new table on Ridership information for a specific route and interval of date. Result is divided by the number of records found. (source: Ridecheck)
(E) xbar = avg ons * rt length
(F) ybar = avg Pmiles: For each trip surveyed, the cumulative sum of trip_segment_length * passengers_on_board leads to a passenger_mile figure per survey, which would be averaged. To be analyzed in more details in order to get the information accordingly. May need more input from SCMTD during that analysis.
(G) annual trips * xbar
(H) annual trips * ybar
(I) annual brdgs : request in new table on Ridership information for a specific route and interval of date. Replace Riders sheet (NTD 2010.xls). (Source: GFI Monthly Ridership Import)
(J) annual brdgs * rt length

## 3. GFI ridership report

This report represents boardings of surveyed trips per route and month.
New GFI Ridership table will be used to get this information.
A new report will be created to allow printing this information.

| Route | Jul | Aug | Sep | ... | Jun | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 3 | 3131 | 3238 | 3426 | ... | 3407 | 38267 |
| 4 | 6047 | 5002 | 4571 | ... | 4609 | 55136 |
| 7 | 2246 | 1526 | 1048 | ... | 1391 | 13938 |
| 9 | 248 | 271 | 529 | ... | 302 | 4635 |
| 10 | 15805 | 13061 | 19661 | ... | 21052 | 316820 |
| 12A |  |  | 324 | ... | 438 | 8718 |
| 13 |  |  | 4888 | ... | 4348 | 112537 |
| 15 |  |  | 20319 | ... | 13566 | 381413 |
| 16 | 30946 | 26495 | 59725 | ... | 52237 | 935084 |
| 19 | 10017 | 8494 | 17374 | ... | 17293 | 278407 |
| ... | ... | ... | ... | ... | 21648 | 301104 |
| TOTAL | 335537 | 315226 | 452122 | 563819 | 391966 | 5745944 |

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

DATE: October 28, 2011
TO: Board of Directors
FROM: Frank L. Cheng, Project Manager / IT Manager

## SUBJECT: CONSIDERATION OF AUTHORIZING THE GENERAL MANAGER TO EXECUTE A CONTRACT AMENDMENT WITH TRAPEZE SOFTWARE GROUP, INC. FOR SUPPORT MAINTENANCE OF TRAPEZE PASS, PASS-CERT, PASS IVR(CALLBACKS), IVR(CANCEL/CONFIRM), AND VOICE GENIE MODULES IN THE AMOUNT OF \$18,448.00 WITH EXPIRATION DATE OF JUNE 30, 2012.

## I. RECOMMENDED ACTION

Consideration of authorizing the General Manager to execute a contract amendment with Trapeze Software Group, Inc. for Support Maintenance of Trapeze PASS, PASS-CERT, PASS IVR (Callbacks), PASS IVR (Cancel/Confirm), and Voice Genie modules in the amount of $\$ 18,448.00$ with expiration date of June 30, 2012.

## II. SUMMARY OF ISSUES

- Trapeze Software Group, Inc. is the developer for software utilized by METRO to track ParaCruz ADA clients and create driver runs.
- The current Trapeze software being used includes PASS, PASS-CERT, PASS IVR(Callbacks, PASS IVR (Cancel/Confirm), and Voice Genie modules.
- A Support Maintenance contract is needed to continue 24 hour, 7 days a week support.
- Trapeze Software Group, Inc. is the only company that can provide support maintenance for the software and modules METRO is currently using on a daily basis.


## III. DISCUSSION

Trapeze Software Group, Inc. is the developer for software utilized by METRO to track ParaCruz ADA clients and create driver runs. The current Trapeze software being used includes PASS, PASS-CERT, PASS IVR(Callbacks, PASS IVR (Cancel/Confirm), and Voice Genie modules. Staff requested Trapeze Software Group, Inc. to provide quotes to align the support maintenance contract with METRO's current fiscal year ending on June 30, 2012.

The following are the Trapeze module descriptions:

- PASS is for 8 workstations and can have up to 400 booked trips. (\$9,424.00)
- PASS-CERT can have up to 1725 Registered Clients. (\$1,949.00)
- PASS IVR (Callbacks) can have up to 400 booked trips. $(\$ 2,610.00)$
- PASS-IVR (Cancel/Confirm) can have up to 400 booked trips. $(\$ 2,323.00)$
- Voice Genie can have up to 6 lines. $(\$ 2,142.00)$

A Support Maintenance contract is needed to continue 24 hour, 7 days a week support. Other features available with Support Maintenance contract are access to standard documentation, online training courses, product upgrades, newsletter, and many more.

Staff has reviewed and recommends that the Board of Directors authorize the General Manager to execute a contract amendment with Trapeze Software Group, Inc. for Support Maintenance of Trapeze PASS, PASS-CERT, PASS IVR (Callbacks), PASS IVR(Cancel/Confirm) and Voice Genie modules in the amount of $\$ 18,448.00$ with expiration date of June 30, 2012.

## IV. FINANCIAL CONSIDERATIONS.

Funds have been allocated in the FY12 IT Budget.

## V. ATTACHMENTS

NONE

Prepared by:
Frank L. Cheng, Project Manager \& IT Manager

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

## NOTICE OF ACTION TAKEN IN CLOSED SESSION MEMORANDUM

DATE: October 28,2011
TO: Board of Directors
FROM: Margffet \&allagher, District Counsel
SUBJECT: Notification Of Actions Taken In Closed Session Regarding The Following Matter: Café Lena

## Request of Tenant for Decrease in Rent Amount: Café Lena

On August 26, 2011, in closed session you authorized the General Manager to execute an Amendment to the Lease Agreement which decreased the rent for Café Lena to $\$ 500.00$ for the first year effective October 1, 2011, but allowed for CPI increases every year thereafter beginning October 1, 2012. The following directors authorized the settlement: Directors Alejo, Bryant, Bustichi, Dodge, Hagen, Graves, Leopold, Pirie, Robinson and Stone. Director Hinkle was absent. Pursuant to this direction, both parties executed an Amendment to Lease Agreement.

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

## NOTICE OF ACTION TAKEN IN CLOSED SESSION MEMORANDUM

DATE: October 28,2011
TO: Board of Directors
FROM: Margffet \&allagher, District Counsel
SUBJECT: Notification Of Actions Taken In Closed Session Regarding The Following Matter: Café Lena

## Request of Tenant for Decrease in Rent Amount: Café Lena

On August 26, 2011, in closed session you authorized the General Manager to execute an Amendment to the Lease Agreement which decreased the rent for Café Lena to $\$ 500.00$ for the first year effective October 1, 2011, but allowed for CPI increases every year thereafter beginning October 1, 2012. The following directors authorized the settlement: Directors Alejo, Bryant, Bustichi, Dodge, Hagen, Graves, Leopold, Pirie, Robinson and Stone. Director Hinkle was absent. Pursuant to this direction, both parties executed an Amendment to Lease Agreement.

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

DATE: October 14, 2011
TO: $\quad$ Board of Directors
FROM: John Daugherty, METRO Accessible Services Coordinator
SUBJECT: ACCESSIBLE SERVICES REPORT FOR JULY 2011

## I. RECOMMENDED ACTION

This report is informational only. No action required.

## II. SUMMARY OF ISSUES

- After a demonstration project, the Accessible Services Coordinator (ASC) position became a full time position to organize and provide METRO services to the senior/older adult and disability communities.
- Services include the METRO Mobility Training program and ongoing public outreach promoting METRO's accessibility. The ASC also participates in METRO's staff training and policy review regarding accessibility.
- Two persons have served in the ASC position from 1988 to today. In 2002 the ASC position was moved into the newly created Paratransit Department. On May 27, 2011 the Board approved the staff recommendation to receive monthly reports on the activity of the ASC.


## III. DISCUSSION

The creation of the Accessible Services Coordinator (ASC) position was the result of a successful demonstration project funded through the Santa Cruz County Regional Transportation Commission. Two persons have served in the ASC position from 1988 to today. Both hiring panels for the ASC included public agency representatives serving older adults and persons with disabilities.
Under direction, the Accessible Services Coordinator: 1) Organizes, supervises, coordinates and provides METRO services to the older adult and disability communities; 2) Organizes, directs and coordinates the activities and operation of METRO's Mobility Training function; 3) Promotes and provides Mobility Training and outreach services; 4) Acts as information source to staff, Management, funding sources, funding sources, clients, community agencies and organizations, and the general public regarding Mobility Training and accessibility; 5) Works with Department Managers to ensure compliance with METRO's accessibility program and policies.
During 2002 the ASC position was moved from Customer Service to the newly created Paratransit Department.

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

On May 27, 2011 the Board approved the following recommendation: "Staff recommends that this position be reinstated in FY 12 budget with the requirement that this position be evaluated during FY12 to make sure the service items that are being requested by the Community are being carried out by this position. Additionally, staff recommends that this position be required to provide a monthly activity report to the Board of Directors during FY12."

## IV. FINANCIAL CONSIDERATIONS

None

## V. ATTACHMENTS

Attachment A: Accessible Services Coordinator (ASC) Activity Tracking Report for July 2011

Prepared by: John Daugherty, METRO Accessible Services Coordinator
Date Prepared: September 16, 2011

# Attachment A 

Accessible Services Coordinator (ASC) Activity Tracking Report for July 2011

## What is Mobility Training?

Mobility Training is customized support to allow access to METRO services. It can include:

- An Assessment: The ASC meets the trainee to assess the trainee's capabilities to use METRO services. They discuss the trainee's experience using public transit and set goals for training sessions.
- Trip Planning: Practice to use bus route schedules, maps, online resources and other tools to plan ahead for trips on METRO fixed route and METRO ParaCruz services. All Mobility Training includes some trip planning.
- Boarding/Disembarking Training: Practice to board, be secured, and then disembark (get off) METRO buses. This training has been requested by persons using walkers, wheelchairs, scooters and service animals. The training session includes work with an operator and out of service bus and lasts three to five hours.
- Route Training: Practice using METRO buses to travel to destinations chosen by trainees. The training session includes practice on handling fares, bus riding rules and emergency situations. One training session can take two to eight hours. One or two sessions to learn one destination is typical. The number of training sessions varies with each trainee.

There was progress with training 17 individuals:

- Eight individuals were new referrals: Two persons referred by their counselor started route training. Two persons referred themselves; The ASC left phone messages to share information. Four persons were referred by the Eligibility Coordinator and received phone calls from the ASC. Assessment of their needs is not complete.
- Training with seven individuals is almost complete: July activity included checking on whether further training is needed and preparation to close their files.
- Training for two individuals is ongoing: Both persons have been assessed. One person has completed two route training sessions, another person just one. The number of training sessions needed to complete training is unknown.


## Attachment A

## Training Overview:

- Amount of time dedicated to training sessions and follow up activity: 45 hours
- Tracking of scheduled appointments vs. cancelled:

Four appointments scheduled, no appointments cancelled

Highlights of Other Activity - Outreach performed in the community:

- July 29 Pedestrian Safety Work Group meeting
- One presentation set up for August; confirmation of other presentations pending

Meetings are usually scheduled for two hours. Total ASC time spent includes preparation for the meeting, the meeting itself and follow up activity. ASC activity for each meeting can take four to nine hours.

The total audience for one July meeting is four persons. Questions on METRO service varied. Information was provided during meetings and follow up phone calls.

Requests from the community:

- There were 17 individual contacts in person and/or over the phone. Most contacts regarded the status of training sessions (setting up sessions or cancelling sessions).
- There were also contacts because persons asked for transportation options with METRO service.
- There were also contacts to prepare for and follow up outreach activity.
- One individual requested assistance regarding securement of his wheelchair. His needs were met with online research and phone calls.
- One presentation (East Cliff Village Apartments) was requested and then scheduled for August 1. Presentations invite the audience to use METRO bus service. The ASC describes accessible features of METRO bus service including free training. An overview of METRO bus and METRO ParaCruz service is provided along with answers to questions from the audience.


## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

DATE: $\quad$ October 28, 2011
TO: Board of Directors
FROM: Robert Cotter, Maintenance Manager
$\begin{array}{ll}\text { SUBJECT: } & \text { CONSIDERATION OF AWARD OF CONTRACT WITH AAA FENCE } \\ & \text { COMPANY, INC. TO PROVIDE AND INSTALL WROUGHT IRON } \\ & \text { FENCING AT THE 425 FRONT STREET LOT FOR AN AMOUNT NOT } \\ & \text { TO EXCEED } \$ 22,669\end{array}$

## I. RECOMMENDED ACTION

That the Board of Directors authorize the General Manager to execute a contract with AAA Fence Company, Inc, to provide and install wrought iron fencing at the 425 Front Street lot for an amount not to exceed \$22,669 and designate Robert Cotter, Maintenance Manager as Contract Administrator.

## II. SUMMARY OF ISSUES

- The parking lot at 425 Front Street requires wrought iron fencing to cut down pedestrian traffic through the parking lot and limit METRO liability where buses frequently travel. The wrought iron fencing specified will match the décor of the Pacific Garden Mall.
- A competitive procurement was conducted to solicit bids from qualified firms.
- Three firms submitted bids for Santa Cruz METRO's review. Staff has reviewed all submitted bids.
- Staff recommends that the Board of Directors authorize the General Manager to execute a contract with AAA Fence Company, Inc. to provide and install wrought iron fencing at the 425 Front Street parking lot for an amount not to exceed $\$ 22,669$.


## III. DISCUSSION

The parking lot at 425 Front Street requires fencing to cut down pedestrian traffic through the lot and limit METRO's liability where buses frequently travel. The wrought iron fencing specified will match the décor of the Pacific Garden Mall.

On August 26, 2011 Santa Cruz METRO Invitation for Bid No. 12-04 was mailed to twenty-nine contractors, was legally advertised, and a notice was posted on Santa Cruz METRO's web site.

On October 12, 2011 bids were received and opened from three firms. The apparent low bidder and second low bidder were deficient in bid documentation requirements and were declared unresponsive. Staff, consisting of Erron Alvey, Acting Purchasing Agent and Lloyd Longnecker, Retired Purchasing Agent, have reviewed and evaluated all submitted bids and determined that the bid received from AAA Fence Company, Inc. was the lowest, responsive, responsible bidder. A list of firms and a summary of the bids received are provided in Attachment A.

Staff recommends that the Board of Directors authorize the General Manager to execute a contract with AAA Fence Company, Inc. to provide and install wrought iron fencing at the 425 Front Street lot for an amount not to exceed $\$ 22,669$. Contractor will provide all equipment and materials meeting all Santa Cruz METRO specifications and requirements of the contract, and the Contract Administrator will ensure contract compliance.

## IV. FINANCIAL CONSIDERATIONS

Funds to support this contract are included in the FTA grant CA-03-0730 and Maintenance budget for facilities repair/improvement.

## V. ATTACHMENTS

Attachment A: List of Bidders and Bid Summary
Attachment B: Contract with AAA Fence Company, Inc.

Prepared By: Erron Alvey, Acting Purchasing Agent
Date Prepared: October 19, 2011
Note: The IFB along with its Exhibits and any Addendum(s) are available for review at the Administration Office of Santa Cruz METRO or online at www.scmtd.com

## Bid Results for IFB 12-04 Wrought Iron Fence Project

## Bids Opened on October 12, 2011 at 2:00 PM

| BIDDER | BASE BID | BID WITH CORE DRILLING AND SETTING OF POSTS | NOTES |
| :---: | :---: | :---: | :---: |
| Crusader Fence Co., Inc Rancho Cordova, California | \$19,600 | \$21,569 | Bid did not include answers to questions $2,3,4,5,9,10$, 11, 12, and 13 on Bid Document II - Statement of Bidder's Qualifications, Experience, Financial Viability, and Ability \& Project Capacity |
| Interstate Fence Company, Inc. San Jose, California | \$19,997 | \$22,457 | Bid did not include any answers to questions 1 through 13 on Bid Document II - Statement of Bidder's Qualifications, Experience, Financial Viability, and Ability \& Project Capacity |
| AAA Fence Co., Inc Santa Clara, California. | \$22,669 | \$24,500 | All documentation complete |

# CONTRACT TO PROVIDE AND INSTALL WROUGHT IRON FENCING AT 425 FRONT STREET, SANTA CRUZ, CALIFORNIA <br> No. 12-04 

THIS CONTRACT is made effective on October 28, 2011 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT, a political subdivision of the State of California ("Santa Cruz METRO"), and AAA FENCE COMPANY, INC. ("Contractor").

## 1. RECITALS

1.01 Santa Cruz METRO's Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and has its principal office at 110 Vernon Street, Santa Cruz, California 95060.
1.02 Santa Cruz METRO's Need For to Provide and Install Wrought Iron Fencing at 425 Front Street, Santa Cruz, California

Santa Cruz METRO requires Provide and Install Wrought Iron Fencing at 425 Front Street Santa Cruz, California. In order to obtain said Provide and Install Wrought Iron Fencing at 425 Front Street, Santa Cruz, California, Santa Cruz METRO issued an Invitation for Bids, dated August 26 ${ }^{\text {th }}$, 2011 setting forth specifications for Provide and Install Wrought Iron Fencing at 425 Front Street. The Invitation for Bids is attached hereto and incorporated herein by reference as Exhibit A.

### 1.03 Contractor's Bid Form

Contractor is a licensed general contractor desired by the Santa Cruz METRO and whose principal place of business is 2746 Scott Blvd, Santa Clara, California. Pursuant to the Invitation for Bids by the Santa Cruz METRO, Contractor submitted a bid for Provision of said Provide and Install Wrought Iron Fencing at 425 Front Street, Santa Cruz, California, which is attached hereto and incorporated herein by reference as Exhibit B.
1.04 Selection of Contractor and Intent of Contract

On October 28, 2011 Santa Cruz METRO selected Contractor as the lowest responsive, responsible bidder to provide and install wrought iron fencing at 425 Front Street, Santa Cruz, California. The purpose of this Contract is to set forth the provisions of this procurement.
1.05 Contractor and Supplier Synonymous

For the purposes of this Contract, the terms "contractor" and "supplier" are synonymous.
Santa Cruz METRO and Contractor agree as follows:

## 2. INCORPORATED DOCUMENTS AND APPLICABLE LAW

2.01 Documents Incorporated in This Contract

The documents below are attached to this Contract and by reference made a part hereof. This is an integrated Contract. This writing constitutes the final expression of the parties' Contract, and it is a complete and exclusive statement of the provisions of that Contract, except for written amendments, if any, made after the date of this Contract in accordance with Part III, Section 13.14 of the General Conditions of the Contract.

## Attachment B

a) Exhibit A

Santa Cruz Metropolitan Transit District's "Invitation for Bids No. 12-04" dated August 26 ${ }^{\text {th }}$, 2011 (2 volumes) including Addendum No. 1 dated September 30, 2011.
b) Exhibit B (Bid Form)

Contractor's Submitted Bid to Santa Cruz METRO to provide and install wrought iron fencing at 425 Front Street, Santa Cruz, California as signed by Contractor.

### 2.02 Conflicts

Refer to PART I, Item 1.03, item B.

### 2.03 Recitals

The Recitals set forth in Article 1 are part of this Contract.

## 3. TIME OF PERFORMANCE

3.01 General

The work under this Contract shall be completed 60 calendar days after the date of commencement specified in the Notice to Proceed, unless modified by the parties under Part III, section 13.14 of the General Conditions, Instructions and Information for Bidders of this Contract or terminated pursuant to Part III, section 2.

### 3.02 Term

The term of this Contract shall commence upon the execution of the contract by Santa Cruz METRO and shall remain in force for one (1) Calendar year after the date of commencement specified in the Notice to Proceed. Santa Cruz METRO and Contractor may extend the term of this Contract at any time for any reason upon mutual written consent.

### 3.03 Acceptance of Terms

Execution of this documents shall be deemed as acceptance of all of the terms and conditions as set forth herein and those contained in the Notice and Invitation to Bidders, the General Conditions, the Special Conditions, the FTA Requirements for Construction Contracts, the Specifications and all attachments and addenda, which are incorporated herein by reference as integral parts of this Contract

## 4. SCOPE OF WORK

4.01

Contractor shall furnish Santa Cruz METRO all supervision, labor, equipment, supplies, material, freight, transportation, tools and other work and services as specified in and in full accordance with the Invitation for Bid (IFB) No. 12-04 dated August $26^{\text {th }}$, 2011 to provide and install wrought iron fencing at 425 Front Street. The Contractor shall provide a complete project in conformance with the intent shown on the drawings and specified herein and as provided for and set forth in the IFB.
4.02

Contractor and Santa Cruz METRO agree to comply with and fulfill all obligations, promises, covenants and conditions imposed upon each of them in the Contract Documents. All of said work done under this Contract shall be performed to the satisfaction of Santa Cruz METRO or its representative, who shall have

## Attachment B

the right to reject any and all materials and supplies furnished by Contractor which do not strictly comply with the requirements contained herein, together with the right to require Contractor to replace any and all work furnished by Contractor which shall not either in workmanship or material be in strict accordance with the contract documents.

## 5. COMPENSATION

### 5.01 Terms of Payment

Upon written acceptance, Santa Cruz METRO agrees to pay Contractor as identified in the Bid Form, Exhibit B, not to exceed $\$ 22,669$ for satisfactory completion of all work, including all costs for labor, materials, tools, equipment, services, freight, insurance, overhead, profit and all other costs incidental to the performance of the services specified under this contract, under the terms and provisions of this Contract within forty-five (45) days thereof. Contractor understands and agrees that if he/she exceeds the $\$ 22,669$ maximum amount payable under this contract, that it does so at its own risk.

### 5.02 Release of Claims

Payment by Santa Cruz METRO of undisputed contract amounts is contingent upon the Contractor furnishing Santa Cruz METRO with a Release of All Claims against Santa Cruz METRO arising by virtue of the part of the contract related to those amounts.

### 5.03 Retention of progress payments

Santa Cruz METRO will retain ten (10\%) percent of the contract price from each progress payment made pursuant to the construction contract through the completion of the contract. The retention shall be released, with the exception of 150 percent $(150 \%)$ of any disputed amount within 60 days after the date of completion of the work. Pursuant to Section 22300 of the Public Contract Code, the Contractor may substitute a deposit of securities in lieu of Santa Cruz METRO withholding any monies to ensure Contractor's performance under the Contract, or alternatively, request that Santa Cruz METRO make payment of retentions earned directly to an escrow agent at the expense of Contractor. The provisions of Public Contract Code Section 22300 are incorporated herein by reference as though set forth in full, and shall govern the substitution of securities and/or escrow account. If a Stop Notice is filed Santa Cruz METRO will retain $125 \%$ of the amount set forth in the Stop Notice from the next progress payment made to Contractor.

### 5.04 Change in Contract Price

### 5.04.01. General

A. The Contract price constitutes the total compensation payable to the Contractor for performing the work. All duties, responsibilities, and obligations assigned to or undertaken by the Contractor to perform the work shall be at the Contractor's expense without change in the Contract price.
B. The Contract price may only be changed by a change order. Any request for an increase in the Contract price shall be based on written notice delivered by the Contractor to the Construction Manager promptly, but in no event later than 10 days after the date of the occurrence of the event giving rise to the request and stating the general nature of the request. Notice of the amount of the request with supporting data shall be delivered within 45 days after the date of the occurrence, unless the Construction Manager allows an additional period of time to ascertain more accurate data in support of the request, and shall be accompanied by the Contractor's written statement that the amount requested covers all amounts (direct, indirect, and consequential) to which the Contractor is entitled as a result of the occurrence of the event. No request for an adjustment in the Contract price will be valid if not submitted in accordance with this Article.

## Attachment B

C. The value of any work covered by a change order or of any request for an increase or decrease in the Contract price shall be determined in one of the following ways:

1. Where the work involved is covered by unit prices contained in the Contract documents, by application of unit prices to the quantities of the items involved; or
2. By mutual acceptance of a lump sum, which may include an allowance for overhead and profit not necessarily in accordance with Article 5.04.04; or
3. On the basis of the cost of work (determined as provided in Articles 5.04.02. and 5.04.03.) plus a Contractor’s fee for overhead and profit (determined as provided in Article 5.04.04.)

### 5.04.02 Cost of Work (Based on Time and Materials

A. General: The term "cost of work" means the sum of all costs necessarily incurred and paid by the Contractor for labor, materials, and equipment in the proper performance of work. Except as otherwise may be agreed to in writing by Santa Cruz METRO, such costs shall be in amounts no higher than those prevailing in the locality of the project.
B. Labor: The cost of labor used in performing work by the Contractor, a subcontractor, or other forces, will be the sum of the following:

1. The actual wages paid plus any employer payments to or on behalf of workers for fringe benefits, including health and welfare, pension, vacation, and similar purposes. The cost of labor may include the wages paid to foremen when it is determined by the Construction Manager that the services of foremen do not constitute a part of the overhead allowance.
2. There will be added to the actual wages as defined above, a percentage set forth in the latest "Labor Surcharge and Equipment Rental Rates" in use by the California State Department of Transportation which is in effect on the date upon which the work is accomplished. This percentage shall constitute full compensation for all payments imposed by State and Federal laws including, but not limited to, workers' compensation insurance and Social Security payments.
3. The amount paid for subsistence and travel required by collective bargaining agreements.
4. For equipment operators, payment for the actual cost of labor and subsistence or travel allowance will be made at the rates paid by the Contractor to other workers operating similar equipment already on the work, or in the absence of such labor, established by collective bargaining agreements for the type of workers and location of the extra work, whether or not the operator is actually covered by such an agreement. A labor surcharge will be added to the cost of labor described herein in accordance with the provisions of subsection 2 of Article 5.04.02.B herein, which surcharge shall constitute full compensation for payments imposed by State and Federal laws, and all other payments made to on behalf of workers other than actual wages.
C. Materials: The cost of materials used in performing work will be the cost to the purchaser, whether Contractor or subcontractor, from the supplier thereof, except as the following are applicable:
5. Trade discounts available to the purchaser shall be credited to Santa Cruz METRO notwithstanding the fact that such discounts may not have been taken by the Contractor.
6. For materials secured by other than a direct purchase and direct billing to the purchaser, the cost shall be deemed to be the price paid to the actual supplier as determined by the

## Attachment B

Construction Manager. Markup, except for actual costs incurred in the handling of such materials, will not be allowed.
3. Payment for materials from sources owned wholly or in part by the purchaser shall not exceed the price paid by the purchaser for similar materials from said sources on extra work items or the current wholesale price for such materials delivered to the work site, whichever price is lower.
4. If, in the opinion of the Construction Manager, the cost of material is excessive, or the Contractor does not furnish satisfactory evidence of the cost of such material, then the cost shall be deemed to be the lowest current wholesale price for the quantity concerned delivered to the work site, less trade discount. Santa Cruz METRO reserves the right to furnish materials for the extra work and no claim shall be made by the Contractor for costs and profit on such materials.
D. Equipment: The Contractor will be paid for the use of equipment at the rental rate listed for such equipment specified in the current edition of the Department of Transportation publication entitled, "Labor Surcharge and Equipment Rental Rates," which is in effect on the date upon which the work is accomplished. Such rental rates will be used to compute payments for equipment whether the equipment is under the Contractor's control through direct ownership, leasing, renting, or another method of acquisition. The rental rate to be applied for use of each item of equipment shall be the rate resulting in the least total cost to Santa Cruz METRO for the total period of use. If it is deemed necessary by the Contractor to use equipment not listed in the foregoing publication, the Construction Manager will establish an equitable rental rate for the equipment. The Contractor may furnish cost data that might assist the Construction Manager in the establishment of the rental rate.

1. The rental rates paid, as above provided, shall include the cost of fuel, oil, lubrication supplies, small tools, necessary attachments, repairs and maintenance of all kinds, depreciation, storage, insurance, and all incidentals. Operators of equipment will be separately paid for as provided in subsection 4 of Article 5.04.02.B.
2. All equipment shall be in good working condition and suitable for the purpose for which the equipment is to be used.
3. Before construction equipment is used on the extra work, the Contractor shall plainly stencil or stamp an identifying number thereon at a conspicuous location, and shall furnish to the Construction Manager, in duplicate, a description of the equipment and its identifying number.
4. Unless otherwise specified, manufacturer's ratings and manufacturer approved modifications shall be used to classify equipment for the determination of applicable rental rates. Equipment, which has no direct power unit, shall be powered by a unit of at least the minimum rating recommended by the manufacturer.
5. Individual pieces of equipment or tools having a replacement value of $\$ 500$ or less, whether or not consumed by use, shall be considered to be small tools and no payment will be made therefore.
E. Owner Operated Equipment: When owner operated equipment is used to perform work and is to be paid for as extra work, the Contractor will be paid for the equipment and operator as follows:

Payment for the equipment will be made in accordance with the provisions in Article 5.04.02.D. "Equipment."

## Attachment B

Payment for the cost of labor and subsistence or travel allowance will be made at the rates paid by the Contractor to other workers operating similar equipment already on the project, or, in the absence of such other workers, at the rates for such labor established by collective bargaining agreement for type of worker and location of the work, whether or not the owner operator is actually covered by such an agreement. A labor surcharge will be added to the cost of labor described herein, in accordance with the provisions in subsection 2 of Article 5.04.02(B), "Labor."

To the direct cost of equipment rental and labor, computed as provided herein, will be added the markup for equipment rental and labor as provided in Article 5.04.04, "Contractor’s Fee."
F. Equipment Time: The rental time to be paid for equipment on the work shall be the time the equipment is in productive operation on the work being performed and shall include the time required to move the equipment to the new location and return it to the original location or to another location requiring no more time than that required to return it to its original location; except, that moving time will not be paid if the equipment is used on other than the extra work. Loading and transporting costs will be allowed, in lieu of moving time, when the equipment is moved by means other than its own power. No payment will be made for loading and transporting costs when the equipment is used at the site of the extra work on other than the extra work. The following shall be used in computing the rental time of equipment on the work:

1. When hourly rates are listed, any part of an hour less than 30 minutes of operation shall be considered to be $1 / 2$-hour of operation, and any part of an hour in excess of 30 minutes will be considered 1-hour of operation.
2. When daily rates are listed, operation for any part of a day less than 4 hours shall be considered to be $1 / 2$-day of operation.
3. Rental time will not be allowed while equipment is inoperative due to breakdowns or Contractor caused delays.
G. Cost of Work Documentation: The Contractor shall furnish the Construction Manager Daily Extra Work Reports on a daily basis covering the direct costs of labor and materials and charges for equipment whether furnished by the Contractor, subcontractor, or other forces. Santa Cruz METRO will provide the Extra Daily Work Report forms to the Contractor. The Contractor or an authorized agent shall sign each Daily Extra Work Report. The Daily Extra Work Report shall provide names and classifications of workers and hours worked; size, type, and identification number of equipment; and the hours operated. Copies of certified payrolls and statement of fringe benefit shall substantiate labor charges. Valid copies of vendor's invoices shall substantiate material charges.

The Construction Manager will make any necessary adjustments. When these reports are agreed upon and signed by both parties, they shall become the basis of payment for the work performed, but shall not preclude subsequent adjustment based on a later audit.

The Contractor shall inform the Construction Manager when extra work will begin so that Santa Cruz METRO inspector can concur with the Daily Extra Work Reports. Failure to conform to these requirements may impact the Contractor's ability to receive proper compensation.

### 5.04.03. Special Services

Special services are defined as that work characterized by extraordinary complexity, sophistication, or innovations, or a combination of the foregoing attributes that are unique to the construction industry.

## Attachment B

The following may be considered by the Construction Manager in making estimates for payment for special services:
A. When the Construction Manager and the Contractor, by agreement, determine that a special service is required which cannot be performed by the forces of the Contractor or those of any of its subcontractors, the special service may be performed by an entity especially skilled in the work to be performed. After validation of invoices and determination of market values by the Construction Manager, invoices for special services based upon the current fair market value thereof may be accepted without complete itemization of labor, material, and equipment rental costs.
B. When the Contractor is required to perform work necessitating special fabrication or machining process in a fabrication or a machine shop facility away from the jobsite, the charges for that portion of the work performed at the offsite facility may, by agreement, be accepted as a special service and accordingly, the invoices for the work may be accepted without detailed itemization.
C. All invoices for special services will be adjusted by deducting all trade discounts offered or available, whether the discounts were taken or not. In lieu of the allowances for overhead and profit on labor, materials, and equipment specified in Article 5.04.04. herein, a single allowance of ten (10) percent will be added to invoices for special services.

### 5.04.04. Contractor’s Fee

A. Work ordered on the basis of time and materials will be paid for at the actual and necessary cost as determined by the Construction Manager, plus allowances for overhead and profit which allowances shall constitute the "Contractor's Fee," except as provided in subparagraph B of this Article. For extra work involving a combination of increases and decreases in the work, the actual necessary cost will be the arithmetic sum of the additive and deductive costs. The allowance for overhead and profit shall include compensation for superintendence, bond and insurance premiums, taxes, all field and home office expenses, and all other items of expense or cost not included in the cost of labor, materials, or equipment provided for under Articles 5.04.02.B, C, D, and E, herein. The allowance for overhead and profit will be made in accordance with the following schedule:

Actual Necessary Cost
Overhead and Profit Allowance

B. Labor, materials, and equipment may be furnished by the Contractor or by the subcontractor on behalf of the Contractor. When a subcontractor performs all or any part of the extra work, the allowance specified in subparagraph A of Article 5.04 .04 shall only be applied to the labor, materials, and equipment costs of the subcontractors to which the Contractor may add 5 percent of the subcontractor's total cost for the extra work. Regardless of the number of hierarchal tiers of subcontractors, the 5 percent increase above the subcontractor's total cost, which includes the allowances for overhead and profit specified herein, may be applied one time only for each separate work transaction.

## Attachment B

### 5.04.05. Compensation for Time Extensions

Adjustments in compensation for time extension will be allowed only for causes in Article 5.05.01.B. 1 through Article 5.05.01.B. 4 computed in accordance with Article 5.04 and the following. No adjustments in compensation will be allowed when Santa Cruz METRO caused delays to a controlling item of work and Contractor caused delays to a controlling item of work occur concurrently or for causes in Article 5.05.01.B.5 through Article 5.05.01.B.6.

Compensation for idle time of equipment will be determined in accordance with the provisions in Article 5.04.02.E and Section 8-1.09 of the State Specifications.

### 5.05. Change of Contract Time

### 5.05.01. General

A. The Contract time may only be changed by a change order. Any request for an extension of the Contract time shall be based on written notice delivered by the Contractor to the Construction Manager promptly, but in no event later than 10 days after the date of the occurrence of the event giving rise to the request and stating the general nature of the request. Notice of the extent of the request with supporting data shall be delivered within 45 days after the date of such occurrence, unless the Construction Manager allows an additional period of time to ascertain more accurate data in support of the request, and shall be accompanied by the Contractor's written statement that the adjustment requested is the entire adjustment to which the Contractor has reason to believe it is entitled as a result of the occurrence of said event. No request for an adjustment in the Contract time will be valid if not submitted in accordance with the requirements of this Article.

The Contract time will only be extended when a delay occurs which impacts a controlling item of work as shown on the work schedules required in the Special Provisions. Time extensions will be allowed only if the cause is beyond the control and without the fault or negligence of the Contractor. Time extensions will also be allowed when Santa Cruz METRO caused delays to a controlling item of work and Contractor caused delays to a controlling item of work occur concurrently. The Contractor will be notified if the Construction Manager determines that a time extension is not justified.
B. The Contract time will be extended in an amount equal to time lost due to delays beyond the control of the Contractor if a request is made therefore as provided in this Article. An extension of Contract time will only be granted for days on which the Contractor is prevented from proceeding with at least 75 percent of the normal labor and equipment force actually engaged on the said work, by said occurrences or conditions resulting immediately therefrom which impact a controlling item of work as determined by the Construction Manager. Such delays shall include:

1. Changes.
2. Failure of Santa Cruz METRO to furnish access, right of way, completed facilities of related projects, Drawings, materials, equipment, or services for which Santa Cruz METRO is responsible.
3. Survey error by Santa Cruz METRO.
4. Suspension of work pursuant to Articles 7.05(A) and 7.05(C).
5. Occurrences of a severe and unusual nature including, but not restricted to, acts of God, fires, and excusable inclement weather. An "act of God" means an earthquake, flood, cloudburst, cyclone or other cataclysmic phenomena of nature beyond the power of the Contractor to

## Attachment B

foresee or to make preparation in defense against, but does not include ordinary inclement weather. Excusable inclement weather is any weather condition, the duration of which varies in excess of the average conditions expected, which is unusual for the particular time and place where the work is to be performed, or which could not have been reasonably anticipated by the Contractor, as determined from U.S. Weather Bureau records for the preceding 3-year period or as provided for in the Special Provisions.
6. Act of the public enemy, act of another governmental entity, public utility, epidemic, quarantine restriction, freight embargo, strike, or labor dispute. A delay to a subcontractor or supplier due to the above circumstances will be taken into consideration for extensions to the time of completion.
5.05.02. Extensions of Time for Delay Due to Excusable Inclement Weather
A. The Contract time will be extended for as many days in excess of the average number of days of excusable inclement weather, as defined in Article 5.05.01.B.5., as the Contractor is specifically required under the Special Provisions to suspend construction operations, or as many days as the Contractor is prevented by excusable inclement weather, or conditions resulting immediately therefrom, from proceeding with at least 75 percent of the normal labor and equipment force engaged on critical items of work as shown on the schedule.
B. Should the Contractor prepare to begin work at the regular starting time at the beginning of any regular work shift on any day on which excusable inclement weather, or the conditions resulting from the weather prevents work from beginning at the usual starting time and the crew is dismissed as a result thereof, the Contractor will be entitled to a 1-day extension whether or not conditions change thereafter during said day and the major portion of the day could be considered to be suitable for such construction operations.
C. The Contractor shall base the construction schedule upon the inclusion of the number of days of excusable inclement weather specified in the Article titled "Excusable Inclement Weather Delays," of the Special Provisions. No extension of the Contract time due to excusable inclement weather will be considered until after the said aggregate total number of days of excusable inclement weather has been reached; however, no reduction in Contract time would be made if said number of days of excusable inclement weather is not reached.

### 5.06. Changed Site Conditions

If any work involves digging trenches or other excavations below the surface, the Contractor shall promptly and before the following conditions are disturbed, notify Santa Cruz METRO in writing of any:
A. Material that the Contractor believes may be a regulated material that is required to be removed to a Class I, Class II, or Class III disposal site in accordance with provisions of existing law.
B. Subsurface or latent physical conditions at the site differing from those indicated in this Contract.
C. Unknown physical conditions at the site of any unusual nature, different materially from those ordinarily encountered and generally recognized as inherent in work of the character provided for in the Contract.

Santa Cruz METRO will promptly investigate the condition and if it finds that the conditions do materially so differ, or do involve regulated material, and cause a decrease or increase in the Contractor's cost of, or the time required for, performance of any part of the work, Santa Cruz METRO will issue a change order under the procedures described in this Contract. For regulated

## Attachment B

materials, Santa Cruz METRO reserves the right to use other forces for exploratory work to identify and determine the extent of such material and for removing regulated material from such areas.

In the event that a dispute arises between Santa Cruz METRO and the Contractor on whether the conditions materially differ or on the Contractor's cost of, or time required for, performance of any part of the work, the Contractor shall not be excused from any scheduled completion date provided for by this Contract but shall proceed with all work to be performed under the Contract. The Contractor shall retain any and all rights provided either by this Contract or by law, which pertain to the resolution of disputes and protests between the contracting parties.

### 5.07 <br> Waivers and Releases

Contractor is required to provide unconditional waivers and releases of stop notices in accordance with California Civil Code §3262(d)(2). Santa Cruz METRO agrees to pay Contractor within 30 days after receipt of an undisputed and properly submitted payment request from the Contractor. If Santa Cruz METRO fails to make such payments in a timely manner, Santa Cruz METRO shall pay interest to the Contractor equivalent to the legal rate set forth in Subdivision (a) of Section 685.010 of the Code of Civil Procedure. For purposes of this section, "progress payment" includes all payments due contractor, except that portion of the final payment designated by the contract as retention earnings. Any payment request determined not to be a proper payment request suitable for payment shall be returned to the Contractor as soon as practicable, but not later than seven days, after receipt. A request returned pursuant to this paragraph shall be accompanied by a written explanation of why the payment request is not proper. The number of days available to Santa Cruz METRO to make a payment without incurring interest pursuant to this section shall be reduced by the number of days by which Santa Cruz METRO exceeds the seven-day return requirement set forth above. A payment request shall be considered properly executed if funds are available for payment of the payment request and payment is not delayed due to an audit inquiry by Santa Cruz METRO's financial officer.

## 6. NOTICES

All notices under this Contract shall be in writing and shall be effective when received, if delivered by hand; or three (3) days after posting, if sent by registered mail, return receipt requested; to a party hereto at the address hereinunder set forth or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO
Santa Cruz Metropolitan Transit District
110 Vernon Street
Santa Cruz, CA 95060
Attention: General Manager

## CONTRACTOR

AAA Fence Company, Inc.
2746 Scott Blvd.
Santa Clara CA 95742

Attention: President

## Attachment B

7. ENTIRE AGREEMENT
7.01 This Contract represents the entire agreement of the parties with respect to the subject matter hereof, and all such agreements entered into prior hereto are revoked and superseded by this Contract, and no representations, warranties, inducements or oral agreements have been made by any of the parties except as expressly set forth herein, or in other contemporaneous written agreements.
7.02 This Contract may not be changed, modified or rescinded except in writing, signed by all parties hereto, and any attempt at oral modification of this Contract shall be void and of no effect.

## 8. AUTHORITY

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into it. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

Signed on $\qquad$

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

[^1]Approved as to Form:

Margaret Rose Gallagher
District Counsel

## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

DATE: October 28, 2011
TO: Board of Directors

FROM: Robyn Slater, Human Resources Manager
SUBJECT: PRESENTATION OF EMPLOYEE LONGEVITY AWARDS

## I. RECOMMENDED ACTION

Staff recommends that the Board of Directors recognize the anniversaries of those District employees named on the attached list and that the Board Chair present them with awards.

## II. SUMMARY OF ISSUES

- None.


## III. DISCUSSION

Many employees have provided dedicated and valuable years to the Santa Cruz Metropolitan Transit District. In order to recognize these employees, anniversary awards are presented at five-year increments beginning with the tenth year. In an effort to accommodate those employees that are to be recognized, they will be invited to attend the Board meetings to receive their awards.

## IV. FINANCIAL CONSIDERATIONS

None.

## V. ATTACHMENTS

Attachment A: Employee Recognition List

Prepared by: Sherri Escobedo, Administrative Assistant
Date Prepared: October 28, 2011

## EMPLOYEE LONGEVITY AWARDS

## CERTIFICATE OF APPRECIATION - 10 YEARS

The Board of Directors proudly presents this Certificate of Appreciation and 10 year Service Pin for the completion of 10 years of service between 2001 and 2011 to:

Robyn D. Slater<br>Efrain U. Hernandez<br>Human Resources Manager<br>Vehicle Service Worker II

## CERTIFICATE OF APPRECIATION - 15 YEARS

The Board of Directors proudly presents this Certificate of Appreciation for the completion of 15 years of service between 1996 and 2011 to:

Maria P. Hernandez

Customer Service Representative

# BEFORE THE BOARD OF DIRECTORS OF THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

Resolution No. 11-10-03
On the Motion of Director: $\qquad$ Duly Seconded by Director: $\qquad$
The Following Resolution is adopted:

## A RESOLUTION OF APPRECIATION AND REMEMBRANCE FOR THE SERVICES OF DELORIS LAUTNER AS A RESERVATIONIST FOR THE SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

WHEREAS, the Santa Cruz Metropolitan Transit District was formed to provide public transportation to all of the citizens of Santa Cruz County, and

WHEREAS, the provision of public transportation service requires a competent, dedicated workforce, and

WHEREAS, the Santa Cruz Metropolitan Transit District, requiring an employee with expertise and dedication appointed Deloris Lautner to serve in the position of Reservationist, and

WHEREAS, Deloris Lautner served as a member of the Operations Department, Paratransit Division, of the Santa Cruz Metropolitan Transit District for the time period of October 9, 2004 to September 25, 2011, and

WHEREAS, Deloris Lautner provided the Santa Cruz Metropolitan Transit District with dedicated service and commitment during the time of employment, and

WHEREAS, Deloris Lautner served the Santa Cruz Metropolitan Transit District with distinction, and

WHEREAS, the service provided to the citizens of Santa Cruz County by Deloris Lautner resulted in safe, reliable, quality public transportation being available in the most difficult of times, and

WHEREAS, during the time that Deloris Lautner served in the position of Reservationist, METRO expanded service, developed new facilities, purchased new equipment, improved ridership, and enhanced the alternative transportation options for the residents of Santa Cruz County, and

WHEREAS, the quality of life in Santa Cruz County was improved dramatically as a result of the exemplary service provided by Deloris Lautner and,

WHEREAS, Deloris Lautner passed away on September 25, 2011.

NOW, THEREFORE, BE IT RESOLVED, that in recognition of service and commitment, the Board of Directors of the Santa Cruz Metropolitan Transit District does hereby posthumously commend Deloris Lautner for efforts in advancing public transit service in Santa Cruz County and expresses sincere appreciation on behalf of itself, METRO staff and all of the residents of Santa Cruz County.

BE IT FURTHER RESOLVED, that a copy of this resolution be presented to the Family of Deloris Lautner and that a copy of this resolution be entered into the official records of the Santa Cruz Metropolitan Transit District.

PASSED AND ADOPTED this 28th day of October 2011 by the following vote:

## AYES: Directors -

NOES: Directors -

## ABSTAIN: Directors -

## ABSENT: Directors -

## APPROVED

ELLEN PIRIE
Board Chair

ATTEST
LESLIE R. WHITE
General Manager

## APPROVED AS TO FORM:

## MARGARET GALLAGHER

District Counsel

## DATE: October 28, 2011

TO: Board of Directors
FROM: Tove Beatty, Grants/Legislative Analyst
SUBJECT: CONSIDERATION OF ADOPTING A REPLACEMENT RESOLUTION AT THE REQUEST OF CALTRANS AUTHORIZING THE GENERAL MANAGER TO REQUEST A LETTER OF NO PREJUDICE (LONP) AND SIGN NECESSARY AGREEMENTS WITH THE CALIFORNIA TRANSPORTATION COMMISSION (CTC) AND CALTRANS IN ORDER TO PROCEED WITH THE PURCHASE OF 11 NEW FIXED-ROUTE CNG-FUELED BUSES WITH LOCAL SALES TAX MATCHING FUNDS, IF NECESSARY, PRIOR TO CTC ALLOCATION OF STATE AND LOCAL PARTNERSHIP PROGRAM (SLPP) FUNDING

## I. RECOMMENDED ACTION

That the Board of Directors consider adopting a replacement Resolution at the request of Caltrans authorizing the General Manager to request a Letter of No Prejudice (LONP) and sign necessary agreements with the California Transportation Commission (CTC) and Caltrans in order to proceed with the purchase of 11 new fixed-route CNG-fueled buses with local sales tax matching funds, if necessary, prior to CTC allocation of State and Local Partnership Program (SLPP) funding.

## II. SUMMARY OF ISSUES

- On October 4, 2010, Santa Cruz METRO received a FTA §5309 State of Good Repair (SGR) discretionary grant for the purchase of 11 fixed-route, CNG-fueled buses in the amount of $\$ 4,830,600$.
- The buses are ADA-compliant, and the FTA match is $17 \%$, or $\$ 989,400$. Of this, $\$ 134,535$ is capitalized preventative maintenance labor, leaving a cash match of $\$ 854,865$. The cash match is being met with programming and allocation requests to the CTC for $\$ 427,432$ in State and Local Partnership Program (SLPP) funds, which require an equal $50 \%$ transit-dedicated sales tax cash match of $\$ 427,433$.
- Approximately $\$ 5.060$ million is available to Santa Cruz METRO through SLPP. To date, it has not been accessed due to the high sales tax cash match requirement $(50 \%)$. However, despite bond sales over the years since the establishment of the program and despite Caltrans' well-documented reserves, Caltrans maintains that this particular pot of bond revenue is currently empty.
- Staff believes that the ongoing challenges at the state level are such that jobcreating, economically necessary Proposition 1B projects (such as those in the PTMISEA and SLPP programs) cannot proceed due to being delayed by multiple, last-minute administrative exercises from Caltrans.
- Santa Cruz METRO's request for programming of SLPP was approved on the September $15^{\text {th }}$ CTC agenda and the request for allocation of funds was on the October agenda. CTC staff both recommended the allocation and, in seeming contradiction, issued a subsequent deferral.
- Santa Cruz METRO has been requested to modify the Board's Resolution of October 14, 2011 to reflect that adequate local sales tax funds are on hand to cover the entire required match, including the SLPP component of $\$ 427,432$, and must request a Letter of No Prejudice (LONP) in order to proceed with rolling stock acquisition on schedule.
- Authorizing the attached Resolution will allow the General Manager to request an LONP and sign necessary agreements with CTC and Caltrans in order to proceed with the purchase of 11 fixed-route CNG-fueled buses with State and Local Partnership (SLPP) matching funds prior to CTC allocation and with the caveat that Santa Cruz METRO will only use local sales tax funds to meet this requirement until such time that the $50 \%$ reimbursement from SLPP is received.


## III. DISCUSSION

On October 4, 2010, Santa Cruz METRO received a FTA §5309 State of Good Repair (SGR) discretionary grant for the purchase of 11 fixed-route, CNG-fueled buses for $\$ 4,830,600$. The buses are ADA-compliant, and the FTA match is $17 \%$, or $\$ 989,400$. Of this, $\$ 134,535$ is capitalized preventative maintenance labor, leaving a required cash match of $\$ 854,865$. The cash match is being met with programming and allocation requests submitted to the CTC on August $3^{\text {rd }}$ for $\$ 427,432$ in State and Local Partnership Program funds, which require an equal $50 \%$ transit-dedicated sales tax cash match of $\$ 427,433$ from Santa Cruz METRO. The CTC staff recommendation was that Santa Cruz METRO should receive the allocation. However, this was followed by a subsequent recommendation that the allocation be deferred.

Approximately $\$ 5.060$ million is available to Santa Cruz METRO through SLPP. To date, it has not been accessed due to the high sales tax cash match requirement $(50 \%)$. However, despite bond sales over the years since the establishment of the program and despite Caltrans' well-documented reserves, Caltrans maintains that this particular pot of bond revenue is currently empty. Santa Cruz METRO believes that this position is illustrative of the ongoing challenges at the state level which mire down job-creating, economically necessary, Proposition 1B projects (such as those in the PTMISEA and SLPP programs). Simply put, these projects cannot get off the ground due to being bogged down by Caltrans' administrative burdens.

Board of Directors
Board Meeting of October 28, 2011
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Santa Cruz METRO has adequate local sales tax revenue on hand to provide for both the SLPP amount $(\$ 427,432)$ and the local match $(\$ 427,433)$. If SLPP funds are deferred despite the staff recommendation, CTC asks that agencies request a Letter of No Prejudice (LONP) and have a "Plan B." In this case, Santa Cruz METRO will use sales tax revenue for this purpose and this local source of cash match is available at this time.

Santa Cruz METRO's request for programming of SLPP was approved on the September $15^{\text {th }}$ CTC agenda and the request for allocation of funds was on the October agenda. As stated, CTC staff recommended allocating SLPP funds, however the allocation will now be deferred. Requesting an LONP allows METRO to proceed without an immediate allocation and receive reimbursement once the allocation is approved at a later date, ensuring matching funds are secured before contracts are signed and money is obligated on this time-sensitive project, which is expected to be a piggyback bid with a contract in place by December 31, 2011.
Authorizing the attached Resolution will allow the General Manager to request an LONP and sign necessary agreements with CTC and Caltrans in order to proceed with the purchase of 11 fixed-route CNG-fueled buses-if necessary, prior to CTC allocation - and with the use of local sales tax funds as the source of the local match.

## IV. FINANCIAL CONSIDERATIONS

CTC approval of Santa Cruz METRO's programming of \$427,432 in SLPP funds and an LONP will allow the FY10 FTA §5309 State of Good Repair project for the purchase of 11 fixed-route, CNG-fueled, ADA-compliant buses to proceed on schedule. Santa Cruz METRO has adequate local transit-dedicated sales tax revenues to cover the entire match until such time that the SLPP portion can be reimbursed by the CTC.

## V. ATTACHMENTS

Attachment A: Resolution Authorizing the General Manager to Request a Letter of No Prejudice (LONP) and Sign Necessary Agreements with the California Transportation Commission (CTC) and Caltrans in Order to Proceed with the Purchase of 11 New Fixed-Route CNG-Fueled Buses, using State and Local Partnership Program funds and/or local sales tax revenues, if necessary, prior to CTC Allocation

Prepared by: Tove Beatty, Grants/Legislative Analyst
Prepared on: October 18, 2011

## ATTACHMENT A


On the Motion of Director:
Duly Seconded by Director: $\qquad$
The Following Resolution is Adopted:

# RESOLUTION AUTHORIZING THE GENERAL MANAGER TO REQUEST A LETTER OF NO PREJUDICE (LONP) AND SIGN NECESSARY AGREEMENTS WITH THE CALIFORNIA TRANSPORTATION COMMISSION (CTC) AND CALTRANS IN ORDER TO PROCEED WITH THE PURCHASE OF 11 NEW FIXED-ROUTE CNG-FUELED BUSES WITH LOCAL SALES TAX MATCHING FUNDS, IF NECESSARY, PRIOR TO CTC ALLOCATION OF STATE AND LOCAL PARTNERSHIP (SLPP) FUNDING 

WHEREAS, Santa Cruz METRO received a FTA Section (§) 5309 State of Good Repair (SGR) discretionary grant for the purchase of 11 fixed-route, CNG-fueled buses in the amount of \$4,830,600 on October 4, 2010 ; and

WHEREAS, the equipment is ADA-compliant, so the required matching funds are $17 \%$ of the total project cost, or $\$ 989,400$; and

WHEREAS, $\$ 134,535$ of the required match is met with capitalized preventative maintenance labor, and the remaining match needed is $\$ 854,865$; and

WHEREAS, Santa Cruz METRO has submitted project programming and allocation requests to the California Transportation Commission (CTC) for $\$ 427,432$ in State and Local Partnership Program (SLPP) funds which must be matched with an equal amount of local transit-dedicated sales tax revenue (\$427,433); and

WHEREAS, Santa Cruz METRO has adequate local sales tax revenue on hand for the purposes of the total cash match, if needed; and

WHEREAS, Santa Cruz METRO’s project programming request was approved on the CTC September agenda, the allocation request was on the October agenda, and despite the CTC staff recommendation to fund Santa Cruz METRO's request, it has been deferred; and

WHEREAS, it is now necessary for Santa Cruz METRO to request a Letter of No Prejudice (LONP) from the CTC in order to proceed without an allocation and receive reimbursement from SLPP funds once the allocation is approved; and

WHEREAS, as the CTC requests an expenditure schedule for the project covered by any LONP, Santa Cruz METRO is scheduled to obligate funds and sign contracts by December 31, 2011, with all buses being delivered by December 31, 2012; and

WHEREAS, as CTC requests that an alternate funding source ("Plan B") be in place if SLPP bond funds are not available for allocation, Santa Cruz METRO has more than adequate local sales tax revenue on hand to cover the entire required cash match;

NOW, THEREFORE, BE IT RESOLVED, that the General Manager of Santa Cruz METRO is authorized to request a Letter of No Prejudice (LONP) and sign necessary agreements with the California Transportation Commission (CTC) and Caltrans in order to proceed with the purchase of 11 new fixed-route CNG-fueled buses with local sales tax matching funds, if necessary, prior to CTC allocation of State and Local Partnership Program (SLPP) funds.

PASSED AND ADOPTED this $28^{\text {th }}$ Day of October, 2011 by the following vote:
AYES: Directors -
NOES: Directors -
ABSTAIN: Directors -
ABSENT: Directors -

## APPROVED

ELLEN PIRIE
Board Chair

ATTEST
LESLIE R. WHITE
General Manager

## APPROVED AS TO FORM:

MARGARET GALLAGHER
District Counsel

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

DATE: October 28, 2011
TO: Board of Directors

FROM: Robert Cotter, Maintenance Manager
SUBJECT: CONSIDERATION OF AWARD TO CONTRACT FOR PURCHASE AND INSTALLATION OF INFRARED I.S. NATURAL GAS SENSORS AND LEL REMOTE CALIBRATION ADAPTOR KITS WITH COATS CONSTRUCTION COMPANY FOR AN AMOUNT NOT TO EXCEED \$64,750

## I. RECOMMENDED ACTION

That the Board of Directors authorize the General Manager to execute a contract for the purchase and installation of infrared I.S. natural gas sensors and LEL remote calibration adaptor kits with Coats Construction Company for an amount not to exceed \$64,750 and designate Robert Cotter, Maintenance Manager as Contract Administrator.

## II. SUMMARY OF ISSUES

- The gas sensors currently installed in the maintenance building are in need of replacement. Maintenance personnel cannot test or troubleshoot the sensors without renting a scissor/boom lift to access the sensors. The new sensors and remote calibration kits will allow Maintenance personnel to test and calibrate the sensors from ground level.
- A competitive procurement was conducted to solicit bids from qualified firms for the purchase and installation of infrared I.S. natural gas sensors and LEL remote calibration adaptor kits for Santa Cruz METRO's Fleet Maintenance building.
- One firm submitted a bid for Santa Cruz METRO's review. Santa Cruz METRO maintenance and purchasing staff have reviewed the submitted bid.
- $\quad$ Staff recommends that the Board of Directors authorize the General Manager to execute a contract for the purchase and installation of infrared I.S. natural gas sensors and LEL remote calibration adaptor kits with Coats Construction Company in the amount of $\$ 64,750$.


## III. DISCUSSION

Santa Cruz METRO has a need for the purchase and installation of infrared I.S. natural gas sensors and LEL remote calibration adaptor kits for the Fleet Maintenance building. On September 1, 2011, Invitation for Bid No. 12-12 was mailed to twenty (20) contractors, posted on Santa Cruz METRO's website, and was legally advertised. On October 14, 2011, one bid was received and opened. Santa Cruz METRO staff, comprised of Erron Alvey, Acting Purchasing

Agent and Lloyd Longnecker, Retired Purchasing Agent, evaluated the bid and determined it to be fair and reasonable. Sole bid analysis was required due to only one bid being received.

Santa Cruz METRO staff is recommending that a contract in the amount of $\$ 64,750$ be established with Coats Construction Company for the purchase and installation of infrared I.S. natural gas sensors and LEL remote calibration adaptor kits with Coats Construction Company in the amount of $\$ 64,750$. Contractor will provide all materials and services meeting all Santa Cruz METRO specifications and requirements of the contract, and the Contract Administrator will ensure contract compliance.

## IV. FINANCIAL CONSIDERATIONS

Funding to support this contract is included in the PTMISEA funds.

## V. ATTACHMENTS

Attachment A: Contract with Coats Construction Company

Note: The IFB along with its Exhibits and any Addendum(s) are available for review at the Administration Office of Santa Cruz METRO or online at www.scmtd.com

Prepared By: Erron Alvey, Acting Purchasing Agent
Date Prepared: October 19, 2011

# CONTRACT FOR THE PURCHASE AND INSTALLTION OF INFRARED I.S. NATURAL GAS SENSORS AND LEL REMOTE CALIBRATION ADAPTOR KITS No. 12-12 

THIS CONTRACT is made effective on October 28, 2011 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT, a political subdivision of the State of California ("Santa Cruz METRO"), and COATS CONSTRUCTION COMPANY ("Contractor").

## 1. RECITALS

1.01 Santa Cruz METRO's Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and has its principal office at 110 Vernon Street, Santa Cruz, California 95060.
. 02 Santa Cruz METRO's Need For the Purchase and Installation of Infrared I.S. Natural Gas Sensors and LEL Remote Calibration Adaptor Kits

Santa Cruz METRO requires The Purchase and Installation of Infrared I.S. Natural Gas Sensors and LEL Remote Calibration Adaptor Kits. In order to obtain said The Purchase and Installation of Infrared I.S. Natural Gas Sensors and LEL Remote Calibration Adaptor Kits, the Santa Cruz METRO issued an Invitation for Bids, dated September $1^{\text {st }}$, 2011 setting forth specifications for The Purchase and Installation of Infrared I.S. Natural Gas Sensors and LEL Remote Calibration Adaptor Kits. The Invitation for Bids is attached hereto and incorporated herein by reference as Exhibit A.
1.03 Contractor's Bid Form

Contractor is a licensed general contractor desired by the Santa Cruz METRO and whose principal place of business is 2659 Pick Fair Lane, Livermore, California. Pursuant to the Invitation for Bids by the Santa Cruz METRO, Contractor submitted a bid for Provision of said The Purchase and Installation of Infrared I.S. Natural Gas Sensors and LEL Remote Calibration Adaptor Kits, which is attached hereto and incorporated herein by reference as Exhibit B.
1.04 Selection of Contractor and Intent of Contract

On October 28, 2011, Santa Cruz METRO selected Contractor as the lowest responsive, responsible bidder to provide said Purchase and Installation of Infrared I.S. Natural Gas Sensors and LEL Remote Calibration Adaptor Kits at the building located at 138 Golf Club Drive, Santa Cruz, CA. The purpose of this Contract is to set forth the provisions of this procurement.
1.05 Contractor and Supplier Synonymous

For the purposes of this Contract, the terms "contractor" and "supplier" are synonymous.
Santa Cruz METRO and Contractor agree as follows:
2. INCORPORATED DOCUMENTS AND APPLICABLE LAW
2.01 Documents Incorporated in This Contract

The documents below are attached to this Contract and by reference made a part hereof. This is an integrated Contract. This writing constitutes the final expression of the parties' Contract, and it is a complete and exclusive statement of the provisions of that Contract, except for written amendments, if

## Attachment A

any, made after the date of this Contract in accordance with Part III, Section 13.14 of the General Conditions of the Contract.
a) Exhibit A

Santa Cruz Metropolitan Transit District's "Invitation for Bids No. 12-12" dated September $1^{\text {st }}$, 2011.
b) Exhibit B (Bid Form)

Contractor's Submitted Bid to Santa Cruz METRO for the Purchase and Installation of Infrared I.S. Natural Gas Sensors and LEL Remote Calibration Adaptor Kits as signed by Contractor.

### 2.02 Conflicts

Refer to PART I, Item 1.03, item B.

### 2.03 Recitals

The Recitals set forth in Article 1 are part of this Contract.

## 3. TIME OF PERFORMANCE

3.01 General

The work under this Contract shall be completed 60 calendar days after the date of commencement specified in the Notice to Proceed, unless modified by the parties under Part III, section 13.14 of the General Conditions, Instructions and Information for Bidders of this Contract or terminated pursuant to Part III, section 2.

### 3.02 Term

The term of this Contract shall commence upon the execution of the contract by Santa Cruz METRO and shall remain in force for one (1) Calendar year after the date of commencement specified in the Notice to Proceed. Santa Cruz METRO and Contractor may extend the term of this Contract at any time for any reason upon mutual written consent.

### 3.03 Acceptance of Terms

Execution of this documents shall be deemed as acceptance of all of the terms and conditions as set forth herein and those contained in the Notice and Invitation to Bidders, the General Conditions, the Special Conditions, the FTA Requirements for Construction Contracts, the Specifications and all attachments and addenda, which are incorporated herein by reference as integral parts of this Contract

## 4. SCOPE OF WORK

4.01

Contractor shall furnish Santa Cruz METRO all supervision, labor, equipment, supplies, material, freight, transportation, tools and other work and services as specified in and in full accordance with the Invitation for Bid (IFB) No. 12-12 dated September 1 ${ }^{\text {st }} 2011$ for the Purchase and Installation of Infrared I.S. Natural Gas Sensors and LEL Remote Calibration Adaptor Kits. The Contractor shall provide a complete project in conformance with the intent shown on the drawings and specified herein and as provided for and set forth in the IFB.

## Attachment A

Contractor and Santa Cruz METRO agree to comply with and fulfill all obligations, promises, covenants and conditions imposed upon each of them in the Contract Documents. All of said work done under this Contract shall be performed to the satisfaction of Santa Cruz METRO or its representative, who shall have the right to reject any and all materials and supplies furnished by Contractor which do not strictly comply with the requirements contained herein, together with the right to require Contractor to replace any and all work furnished by Contractor which shall not either in workmanship or material be in strict accordance with the contract documents.

## 5. COMPENSATION

5.01 Terms of Payment

Upon written acceptance, Santa Cruz METRO agrees to pay Contractor \$64,750 as identified in the Bid Form, Exhibit B, for satisfactory completion of all work, including all costs for labor, materials, tools, equipment, services, freight, insurance, overhead, profit and all other costs incidental to the performance of the services specified under this contract, under the terms and provisions of this Contract within forty-five (45) days thereof. Contractor understands and agrees that if he/she exceeds the $\$ 64,750$ maximum amount payable under this contract, that it does so at its own risk.

### 5.02 Release of Claims

Payment by Santa Cruz METRO of undisputed contract amounts is contingent upon the Contractor furnishing Santa Cruz METRO with a Release of All Claims against Santa Cruz METRO arising by virtue of the part of the contract related to those amounts.

### 5.03 Retention of progress payments

Santa Cruz METRO will retain ten (10\%) percent of the contract price from each progress payment made pursuant to the construction contract through the completion of the contract. The retention shall be released, with the exception of 150 percent ( $150 \%$ ) of any disputed amount within 60 days after the date of completion of the work. Pursuant to Section 22300 of the Public Contract Code, the Contractor may substitute a deposit of securities in lieu of Santa Cruz METRO withholding any monies to ensure Contractor's performance under the Contract, or alternatively, request that Santa Cruz METRO make payment of retentions earned directly to an escrow agent at the expense of Contractor. The provisions of Public Contract Code Section 22300 are incorporated herein by reference as though set forth in full, and shall govern the substitution of securities and/or escrow account. If a Stop Notice is filed Santa Cruz METRO will retain $125 \%$ of the amount set forth in the Stop Notice from the next progress payment made to Contractor.

### 5.04 Change in Contract Price

### 5.04.01. General

A. The Contract price constitutes the total compensation payable to the Contractor for performing the work. All duties, responsibilities, and obligations assigned to or undertaken by the Contractor to perform the work shall be at the Contractor's expense without change in the Contract price.
B. The Contract price may only be changed by a change order. Any request for an increase in the Contract price shall be based on written notice delivered by the Contractor to the Construction Manager promptly, but in no event later than 10 days after the date of the occurrence of the event giving rise to the request and stating the general nature of the request. Notice of the amount of the request with supporting data shall be delivered within 45 days after the date of the occurrence, unless the Construction Manager allows an additional period of time to ascertain

## Attachment A

more accurate data in support of the request, and shall be accompanied by the Contractor's written statement that the amount requested covers all amounts (direct, indirect, and consequential) to which the Contractor is entitled as a result of the occurrence of the event. No request for an adjustment in the Contract price will be valid if not submitted in accordance with this Article.
C. The value of any work covered by a change order or of any request for an increase or decrease in the Contract price shall be determined in one of the following ways:

1. Where the work involved is covered by unit prices contained in the Contract documents, by application of unit prices to the quantities of the items involved; or
2. By mutual acceptance of a lump sum, which may include an allowance for overhead and profit not necessarily in accordance with Article 5.04.04; or
3. On the basis of the cost of work (determined as provided in Articles 5.04.02. and 5.04.03.) plus a Contractor's fee for overhead and profit (determined as provided in Article 5.04.04.)

### 5.04.02 Cost of Work (Based on Time and Materials

A. General: The term "cost of work" means the sum of all costs necessarily incurred and paid by the Contractor for labor, materials, and equipment in the proper performance of work. Except as otherwise may be agreed to in writing by Santa Cruz METRO, such costs shall be in amounts no higher than those prevailing in the locality of the project.
B. Labor: The cost of labor used in performing work by the Contractor, a subcontractor, or other forces, will be the sum of the following:

1. The actual wages paid plus any employer payments to or on behalf of workers for fringe benefits, including health and welfare, pension, vacation, and similar purposes. The cost of labor may include the wages paid to foremen when it is determined by the Construction Manager that the services of foremen do not constitute a part of the overhead allowance.
2. There will be added to the actual wages as defined above, a percentage set forth in the latest "Labor Surcharge and Equipment Rental Rates" in use by the California State Department of Transportation which is in effect on the date upon which the work is accomplished. This percentage shall constitute full compensation for all payments imposed by State and Federal laws including, but not limited to, workers' compensation insurance and Social Security payments.
3. The amount paid for subsistence and travel required by collective bargaining agreements.
4. For equipment operators, payment for the actual cost of labor and subsistence or travel allowance will be made at the rates paid by the Contractor to other workers operating similar equipment already on the work, or in the absence of such labor, established by collective bargaining agreements for the type of workers and location of the extra work, whether or not the operator is actually covered by such an agreement. A labor surcharge will be added to the cost of labor described herein in accordance with the provisions of subsection 2 of Article 5.04.02.B herein, which surcharge shall constitute full compensation for payments imposed by State and Federal laws, and all other payments made to on behalf of workers other than actual wages.
C. Materials: The cost of materials used in performing work will be the cost to the purchaser, whether Contractor or subcontractor, from the supplier thereof, except as the following are applicable:

## Attachment A

1. Trade discounts available to the purchaser shall be credited to Santa Cruz METRO notwithstanding the fact that such discounts may not have been taken by the Contractor.
2. For materials secured by other than a direct purchase and direct billing to the purchaser, the cost shall be deemed to be the price paid to the actual supplier as determined by the Construction Manager. Markup, except for actual costs incurred in the handling of such materials, will not be allowed.
3. Payment for materials from sources owned wholly or in part by the purchaser shall not exceed the price paid by the purchaser for similar materials from said sources on extra work items or the current wholesale price for such materials delivered to the work site, whichever price is lower.
4. If, in the opinion of the Construction Manager, the cost of material is excessive, or the Contractor does not furnish satisfactory evidence of the cost of such material, then the cost shall be deemed to be the lowest current wholesale price for the quantity concerned delivered to the work site, less trade discount. Santa Cruz METRO reserves the right to furnish materials for the extra work and no claim shall be made by the Contractor for costs and profit on such materials.
D. Equipment: The Contractor will be paid for the use of equipment at the rental rate listed for such equipment specified in the current edition of the Department of Transportation publication entitled, "Labor Surcharge and Equipment Rental Rates," which is in effect on the date upon which the work is accomplished. Such rental rates will be used to compute payments for equipment whether the equipment is under the Contractor's control through direct ownership, leasing, renting, or another method of acquisition. The rental rate to be applied for use of each item of equipment shall be the rate resulting in the least total cost to Santa Cruz METRO for the total period of use. If it is deemed necessary by the Contractor to use equipment not listed in the foregoing publication, the Construction Manager will establish an equitable rental rate for the equipment. The Contractor may furnish cost data that might assist the Construction Manager in the establishment of the rental rate.
5. The rental rates paid, as above provided, shall include the cost of fuel, oil, lubrication supplies, small tools, necessary attachments, repairs and maintenance of all kinds, depreciation, storage, insurance, and all incidentals. Operators of equipment will be separately paid for as provided in subsection 4 of Article 5.04.02.B.
6. All equipment shall be in good working condition and suitable for the purpose for which the equipment is to be used.
7. Before construction equipment is used on the extra work, the Contractor shall plainly stencil or stamp an identifying number thereon at a conspicuous location, and shall furnish to the Construction Manager, in duplicate, a description of the equipment and its identifying number.
8. Unless otherwise specified, manufacturer's ratings and manufacturer-approved modifications shall be used to classify equipment for the determination of applicable rental rates. Equipment, which has no direct power unit, shall be powered by a unit of at least the minimum rating recommended by the manufacturer.
9. Individual pieces of equipment or tools having a replacement value of $\$ 500$ or less, whether or not consumed by use, shall be considered to be small tools and no payment will be made therefore.

## Attachment A

E. Owner Operated Equipment: When owner operated equipment is used to perform work and is to be paid for as extra work, the Contractor will be paid for the equipment and operator as follows:

Payment for the equipment will be made in accordance with the provisions in Article 5.04.02.D. "Equipment."

Payment for the cost of labor and subsistence or travel allowance will be made at the rates paid by the Contractor to other workers operating similar equipment already on the project, or, in the absence of such other workers, at the rates for such labor established by collective bargaining agreement for type of worker and location of the work, whether or not the owner operator is actually covered by such an agreement. A labor surcharge will be added to the cost of labor described herein, in accordance with the provisions in subsection 2 of Article 5.04.02(B), "Labor."

To the direct cost of equipment rental and labor, computed as provided herein, will be added the markup for equipment rental and labor as provided in Article 5.04.04, "Contractor’s Fee."
F. Equipment Time: The rental time to be paid for equipment on the work shall be the time the equipment is in productive operation on the work being performed and shall include the time required to move the equipment to the new location and return it to the original location or to another location requiring no more time than that required to return it to its original location; except, that moving time will not be paid if the equipment is used on other than the extra work. Loading and transporting costs will be allowed, in lieu of moving time, when the equipment is moved by means other than its own power. No payment will be made for loading and transporting costs when the equipment is used at the site of the extra work on other than the extra work. The following shall be used in computing the rental time of equipment on the work:

1. When hourly rates are listed, any part of an hour less than 30 minutes of operation shall be considered to be $1 / 2$-hour of operation, and any part of an hour in excess of 30 minutes will be considered 1-hour of operation.
2. When daily rates are listed, operation for any part of a day less than 4 hours shall be considered to be $1 / 2$-day of operation.
3. Rental time will not be allowed while equipment is inoperative due to breakdowns or Contractor caused delays.
G. Cost of Work Documentation: The Contractor shall furnish the Construction Manager Daily Extra Work Reports on a daily basis covering the direct costs of labor and materials and charges for equipment whether furnished by the Contractor, subcontractor, or other forces. Santa Cruz METRO will provide the Extra Daily Work Report forms to the Contractor. The Contractor or an authorized agent shall sign each Daily Extra Work Report. The Daily Extra Work Report shall provide names and classifications of workers and hours worked; size, type, and identification number of equipment; and the hours operated. Copies of certified payrolls and statement of fringe benefit shall substantiate labor charges. Valid copies of vendor's invoices shall substantiate material charges.

The Construction Manager will make any necessary adjustments. When these reports are agreed upon and signed by both parties, they shall become the basis of payment for the work performed, but shall not preclude subsequent adjustment based on a later audit.

The Contractor shall inform the Construction Manager when extra work will begin so that Santa Cruz METRO inspector can concur with the Daily Extra Work Reports. Failure to

## Attachment A

conform to these requirements may impact the Contractor's ability to receive proper compensation.

### 5.04.03. Special Services

Special services are defined as that work characterized by extraordinary complexity, sophistication, or innovations, or a combination of the foregoing attributes that are unique to the construction industry. The following may be considered by the Construction Manager in making estimates for payment for special services:
A. When the Construction Manager and the Contractor, by agreement, determine that a special service is required which cannot be performed by the forces of the Contractor or those of any of its subcontractors, the special service may be performed by an entity especially skilled in the work to be performed. After validation of invoices and determination of market values by the Construction Manager, invoices for special services based upon the current fair market value thereof may be accepted without complete itemization of labor, material, and equipment rental costs.
B. When the Contractor is required to perform work necessitating special fabrication or machining process in a fabrication or a machine shop facility away from the jobsite, the charges for that portion of the work performed at the offsite facility may, by agreement, be accepted as a special service and accordingly, the invoices for the work may be accepted without detailed itemization.
C. All invoices for special services will be adjusted by deducting all trade discounts offered or available, whether the discounts were taken or not. In lieu of the allowances for overhead and profit on labor, materials, and equipment specified in Article 5.04.04. herein, a single allowance of ten (10) percent will be added to invoices for special services.

### 5.04.04. Contractor’s Fee

A. Work ordered on the basis of time and materials will be paid for at the actual and necessary cost as determined by the Construction Manager, plus allowances for overhead and profit which allowances shall constitute the "Contractor’s Fee," except as provided in subparagraph B of this Article. For extra work involving a combination of increases and decreases in the work, the actual necessary cost will be the arithmetic sum of the additive and deductive costs. The allowance for overhead and profit shall include compensation for superintendence, bond and insurance premiums, taxes, all field and home office expenses, and all other items of expense or cost not included in the cost of labor, materials, or equipment provided for under Articles 5.04.02.B, C, D, and E, herein. The allowance for overhead and profit will be made in accordance with the following schedule:

Actual Necessary Cost
Overhead and Profit Allowance

Labor
33 percent
Materials
15 percent
Equipment
15 percent
B. Labor, materials, and equipment may be furnished by the Contractor or by the subcontractor on behalf of the Contractor. When a subcontractor performs all or any part of the extra work, the allowance specified in subparagraph A of Article 5.04 .04 shall only be applied to the labor, materials, and equipment costs of the subcontractors to which the Contractor may add 5 percent of the subcontractor's total cost for the extra work. Regardless of the number of hierarchal tiers of subcontractors, the 5 percent increase above the subcontractor's total cost, which includes the allowances for overhead and profit specified herein, may be applied one time only for each separate work transaction.

## Attachment A

### 5.04.05. Compensation for Time Extensions

Adjustments in compensation for time extension will be allowed only for causes in Article 5.05.01.B. 1 through Article 5.05.01.B. 4 computed in accordance with Article 5.04 and the following. No adjustments in compensation will be allowed when Santa Cruz METRO caused delays to a controlling item of work and Contractor caused delays to a controlling item of work occur concurrently or for causes in Article 5.05.01.B.5 through Article 5.05.01.B.6.

Compensation for idle time of equipment will be determined in accordance with the provisions in Article 5.04.02.E and Section 8-1.09 of the State Specifications.

### 5.05. Change of Contract Time

### 5.05.01. General

A. The Contract time may only be changed by a change order. Any request for an extension of the Contract time shall be based on written notice delivered by the Contractor to the Construction Manager promptly, but in no event later than 10 days after the date of the occurrence of the event giving rise to the request and stating the general nature of the request. Notice of the extent of the request with supporting data shall be delivered within 45 days after the date of such occurrence, unless the Construction Manager allows an additional period of time to ascertain more accurate data in support of the request, and shall be accompanied by the Contractor's written statement that the adjustment requested is the entire adjustment to which the Contractor has reason to believe it is entitled as a result of the occurrence of said event. No request for an adjustment in the Contract time will be valid if not submitted in accordance with the requirements of this Article.

The Contract time will only be extended when a delay occurs which impacts a controlling item of work as shown on the work schedules required in the Special Provisions. Time extensions will be allowed only if the cause is beyond the control and without the fault or negligence of the Contractor. Time extensions will also be allowed when Santa Cruz METRO caused delays to a controlling item of work and Contractor caused delays to a controlling item of work occur concurrently. The Contractor will be notified if the Construction Manager determines that a time extension is not justified.
B. The Contract time will be extended in an amount equal to time lost due to delays beyond the control of the Contractor if a request is made therefore as provided in this Article. An extension of Contract time will only be granted for days on which the Contractor is prevented from proceeding with at least 75 percent of the normal labor and equipment force actually engaged on the said work, by said occurrences or conditions resulting immediately therefrom which impact a controlling item of work as determined by the Construction Manager. Such delays shall include:

1. Changes.
2. Failure of Santa Cruz METRO to furnish access, right of way, completed facilities of related projects, Drawings, materials, equipment, or services for which Santa Cruz METRO is responsible.
3. Survey error by Santa Cruz METRO.
4. Suspension of work pursuant to Articles 7.05(A) and 7.05(C).
5. Occurrences of a severe and unusual nature including, but not restricted to, acts of God, fires, and excusable inclement weather. An "act of God" means an earthquake, flood, cloudburst,

## Attachment A

cyclone or other cataclysmic phenomena of nature beyond the power of the Contractor to foresee or to make preparation in defense against, but does not include ordinary inclement weather. Excusable inclement weather is any weather condition, the duration of which varies in excess of the average conditions expected, which is unusual for the particular time and place where the work is to be performed, or which could not have been reasonably anticipated by the Contractor, as determined from U.S. Weather Bureau records for the preceding 3-year period or as provided for in the Special Provisions.
6. Act of the public enemy, act of another governmental entity, public utility, epidemic, quarantine restriction, freight embargo, strike, or labor dispute. A delay to a subcontractor or supplier due to the above circumstances will be taken into consideration for extensions to the time of completion.

### 5.05.02. Extensions of Time for Delay Due to Excusable Inclement Weather

A. The Contract time will be extended for as many days in excess of the average number of days of excusable inclement weather, as defined in Article 5.05.01.B.5., as the Contractor is specifically required under the Special Provisions to suspend construction operations, or as many days as the Contractor is prevented by excusable inclement weather, or conditions resulting immediately therefrom, from proceeding with at least 75 percent of the normal labor and equipment force engaged on critical items of work as shown on the schedule.
B. Should the Contractor prepare to begin work at the regular starting time at the beginning of any regular work shift on any day on which excusable inclement weather, or the conditions resulting from the weather prevents work from beginning at the usual starting time and the crew is dismissed as a result thereof, the Contractor will be entitled to a 1-day extension whether or not conditions change thereafter during said day and the major portion of the day could be considered to be suitable for such construction operations.
C. The Contractor shall base the construction schedule upon the inclusion of the number of days of excusable inclement weather specified in the Article titled "Excusable Inclement Weather Delays," of the Special Provisions. No extension of the Contract time due to excusable inclement weather will be considered until after the said aggregate total number of days of excusable inclement weather has been reached; however, no reduction in Contract time would be made if said number of days of excusable inclement weather is not reached.

### 5.06. Changed Site Conditions

If any work involves digging trenches or other excavations below the surface, the Contractor shall promptly and before the following conditions are disturbed, notify Santa Cruz METRO in writing of any:
A. Material that the Contractor believes may be a regulated material that is required to be removed to a Class I, Class II, or Class III disposal site in accordance with provisions of existing law.
B. Subsurface or latent physical conditions at the site differing from those indicated in this Contract.
C. Unknown physical conditions at the site of any unusual nature, different materially from those ordinarily encountered and generally recognized as inherent in work of the character provided for in the Contract.

Santa Cruz METRO will promptly investigate the condition and if it finds that the conditions do materially so differ, or do involve regulated material, and cause a decrease or increase in the Contractor's cost of, or the time required for, performance of any part of the work, Santa Cruz METRO will issue a change order under the procedures described in this Contract. For regulated

## Attachment A

materials, Santa Cruz METRO reserves the right to use other forces for exploratory work to identify and determine the extent of such material and for removing regulated material from such areas.

In the event that a dispute arises between Santa Cruz METRO and the Contractor on whether the conditions materially differ or on the Contractor's cost of, or time required for, performance of any part of the work, the Contractor shall not be excused from any scheduled completion date provided for by this Contract but shall proceed with all work to be performed under the Contract. The Contractor shall retain any and all rights provided either by this Contract or by law, which pertain to the resolution of disputes and protests between the contracting parties.

## $5.07 \quad$ Waivers and Releases

Contractor is required to provide unconditional waivers and releases of stop notices in accordance with California Civil Code §3262(d)(2). Santa Cruz METRO agrees to pay Contractor within 30 days after receipt of an undisputed and properly submitted payment request from the Contractor. If Santa Cruz METRO fails to make such payments in a timely manner, Santa Cruz METRO shall pay interest to the Contractor equivalent to the legal rate set forth in Subdivision (a) of Section 685.010 of the Code of Civil Procedure. For purposes of this section, "progress payment" includes all payments due contractor, except that portion of the final payment designated by the contract as retention earnings. Any payment request determined not to be a proper payment request suitable for payment shall be returned to the Contractor as soon as practicable, but not later than seven days, after receipt. A request returned pursuant to this paragraph shall be accompanied by a written explanation of why the payment request is not proper. The number of days available to Santa Cruz METRO to make a payment without incurring interest pursuant to this section shall be reduced by the number of days by which Santa Cruz METRO exceeds the seven-day return requirement set forth above. A payment request shall be considered properly executed if funds are available for payment of the payment request and payment is not delayed due to an audit inquiry by Santa Cruz METRO's financial officer.

## 6. NOTICES

All notices under this Contract shall be in writing and shall be effective when received, if delivered by hand; or three (3) days after posting, if sent by registered mail, return receipt requested; to a party hereto at the address hereinunder set forth or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO
Santa Cruz Metropolitan Transit District
110 Vernon Street
Santa Cruz, CA 95060
Attention: General Manager

CONTRACTOR

Coats Construction Company
2659 Pick Fair Lane
Livermore CA 94551
Attention: Jim Coats

## 7. ENTIRE AGREEMENT

7.01 This Contract represents the entire agreement of the parties with respect to the subject matter hereof, and all such agreements entered into prior hereto are revoked and superseded by this Contract, and no

## Attachment A

representations, warranties, inducements or oral agreements have been made by any of the parties except as expressly set forth herein, or in other contemporaneous written agreements.
7.02 This Contract may not be changed, modified or rescinded except in writing, signed by all parties hereto, and any attempt at oral modification of this Contract shall be void and of no effect.

## 8. AUTHORITY

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into it. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

Signed on $\qquad$

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Leslie R. White
General Manager

CONTRACTOR - COATS CONSTRUCTION COMPANY

By
Jim Coats
Owner

Approved as to Form:

[^2]
# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

DATE: October 28, 2011

TO: Board of Directors
FROM: Robert Cotter, Maintenance Manager

## SUBJECT: CONSIDERATION OF AWARD TO CONTRACT FOR RENOVATION OF PACIFIC STATION LANE 4 AWNING WITH COATS CONSTRUCTION COMPANY FOR AN AMOUNT NOT TO EXCEED \$96,705

## I. RECOMMENDED ACTION

That the Board of Directors authorize the General Manager to execute a contract to provide renovation of Pacific Station Lane 4 Awning with Coats Construction Company and designate Robert Cotter, Maintenance Manager as Contract Administrator.

## II. SUMMARY OF ISSUES

- The awning structure on Lane 4 of the Pacific Station is deteriorating and in need of replacement. A competitive procurement was conducted to solicit bids from qualified contractors.
- One firm submitted a bid for Santa Cruz METRO's review. Santa Cruz METRO staff has reviewed the sole bid.
- Staff is recommending that the Board of Directors authorize the General Manager to execute a contract to provide renovation of the Pacific Station Lane 4 Awning with Coats Construction Company in an amount not to exceed $\$ 96,705$.


## III. DISCUSSION

Santa Cruz METRO has a need to renovate the Pacific Station Lane 4 Awning which is deteriorating and in need of replacement. On September 1, 2011, Invitation for Bid No. 12-13 was mailed to nineteen (19) construction contractors, posted on two building trades websites, posted on Santa Cruz METRO's website, and was legally advertised. Only one bidder attended the pre-bid conference. On October 17, 2011, one bid was received and opened. Santa Cruz METRO staff consisting of: Robert Cotter, Maintenance Manager; Sheldon Njaa, Supervisor of Facilities Maintenance; Erron Alvey, Acting Purchasing Agent; and Lloyd Longnecker, Retired Purchasing Agent evaluated the bid and determined the bid to be fair and reasonable. Sole bid analysis was required due to only one bid being received.

Staff recommends that the Board of Directors authorize the General Manager to execute a contract with Coats Construction Company to renovate the Pacific Station Lane 4 Awning for an
amount not to exceed $\$ 96,705$. Contractor will provide all materials and services meeting all Santa Cruz METRO specifications and requirements of the contract, and the Contract Administrator will ensure contract compliance.

## IV. FINANCIAL CONSIDERATIONS

Funding for this contract is contained in the FY12 Capital Budget and the bus stop improvement budget.

## V. ATTACHMENTS

Attachment A: Contract with Coats Construction Company

Prepared By: Erron Alvey, Acting Purchasing Agent
Date Prepared: October 19, 2011
Note: The IFB along with its Exhibits and any Addendum(s) are available for review at the Administration Office of Santa Cruz METRO or online at www.scmtd.com

## Attachment A

# CONTRACT FOR PACIFIC STATION LANE 4 AWNING RENOVATION PROJECT No. 12-13 

THIS CONTRACT is made effective on October 28, 2011 between the SANTA CRUZ METROPOLITAN TRANSIT DISTRICT, a political subdivision of the State of California ("Santa Cruz METRO"), and COATS CONSTRUCTION COMPANY ("Contractor").

## 1. RECITALS

1.01 Santa Cruz METRO's Primary Objective

Santa Cruz METRO is a public entity whose primary objective is providing public transportation and has its principal office at 110 Vernon Street, Santa Cruz, California 95060.
1.02 Santa Cruz METRO's Need for renovation of the lane 4 awing at Pacific Station.

Santa Cruz METRO requires renovation of the lane 4 awing at Pacific Station. In order to obtain said work for renovation of the lane 4 awing at Pacific Station, the Santa Cruz METRO issued an Invitation for Bids, dated September 1, 2011 setting forth specifications for the renovation of the lane 4 awing at Pacific Station. The Invitation for Bids is attached hereto and incorporated herein by reference as Exhibit A.
1.03 Contractor's Bid Form

Contractor is a licensed general contractor desired by the Santa Cruz METRO and whose principal place of business is 2659 Pick Fair Lane, Livermore, California. Pursuant to the Invitation for Bids by the Santa Cruz METRO, Contractor submitted a bid for Provision of said renovation of the lane 4 awing at Pacific Station, which is attached hereto and incorporated herein by reference as Exhibit B.
1.04 Selection of Contractor and Intent of Contract

On October 28, 2011 Santa Cruz METRO selected Contractor as the lowest responsive, responsible bidder to provide said renovation of the lane 4 awing at Pacific Station. The purpose of this Contract is to set forth the provisions of this procurement.
1.05 Contractor and Supplier Synonymous

For the purposes of this Contract, the terms "contractor" and "supplier" are synonymous.
Santa Cruz METRO and Contractor agree as follows:
2. INCORPORATED DOCUMENTS AND APPLICABLE LAW
2.01 Documents Incorporated in This Contract

The documents below are attached to this Contract and by reference made a part hereof. This is an integrated Contract. This writing constitutes the final expression of the parties' Contract, and it is a complete and exclusive statement of the provisions of that Contract, except for written amendments, if any, made after the date of this Contract in accordance with Part III, Section 13.14 of the General Conditions of the Contract.

## Attachment A

a) Exhibit A

Santa Cruz Metropolitan Transit District's "Invitation for Bids No. 12-13" dated September 1, 2011.
b) Exhibit B (Bid Form)

Contractor's Submitted Bid to Santa Cruz METRO for Pacific Station Lane 4 Awning Project as signed by Contractor.

### 2.02 Conflicts

Refer to PART I, Item 1.03, item B.

### 2.03 Recitals

The Recitals set forth in Article 1 are part of this Contract.

## 3. TIME OF PERFORMANCE

3.01 General

The work under this Contract shall be completed 60 calendar days after the date of commencement specified in the Notice to Proceed, unless modified by the parties under Part III, section 13.14 of the General Conditions, Instructions and Information for Bidders of this Contract or terminated pursuant to Part III, section 2.

### 3.02 Term

The term of this Contract shall commence upon the execution of the contract by Santa Cruz METRO and shall remain in force for one (1) Calendar year after the date of commencement specified in the Notice to Proceed. Santa Cruz METRO and Contractor may extend the term of this Contract at any time for any reason upon mutual written consent.

### 3.03 Acceptance of Terms

Execution of this documents shall be deemed as acceptance of all of the terms and conditions as set forth herein and those contained in the Notice and Invitation to Bidders, the General Conditions, the Special Conditions, the FTA Requirements for Construction Contracts, the Specifications and all attachments and addenda, which are incorporated herein by reference as integral parts of this Contract

## 4. SCOPE OF WORK

4.01

Contractor shall furnish Santa Cruz METRO all supervision, labor, equipment, supplies, material, freight, transportation, tools and other work and services as specified in and in full accordance with the Invitation for Bid (IFB) No. 12-13 dated September $1^{\text {st }} 2011$ the Pacific Station Lane 4 Awning Project. The Contractor shall provide a complete project in conformance with the intent shown on the drawings and specified herein and as provided for and set forth in the IFB.
4.02

Contractor and Santa Cruz METRO agree to comply with and fulfill all obligations, promises, covenants and conditions imposed upon each of them in the Contract Documents. All of said work done under this Contract shall be performed to the satisfaction of Santa Cruz METRO or its representative, who shall have

## Attachment A

the right to reject any and all materials and supplies furnished by Contractor which do not strictly comply with the requirements contained herein, together with the right to require Contractor to replace any and all work furnished by Contractor which shall not either in workmanship or material be in strict accordance with the contract documents.

## 5. COMPENSATION

### 5.01 Terms of Payment

Upon written acceptance, Santa Cruz METRO agrees to pay Contractor as identified in the Bid Form, Exhibit B, not to exceed $\$ 96,705$ for satisfactory completion of all work, including all costs for labor, materials, tools, equipment, services, freight, insurance, overhead, profit and all other costs incidental to the performance of the services specified under this contract, under the terms and provisions of this Contract within forty-five (45) days thereof. Contractor understands and agrees that if he/she exceeds the \$96,705 maximum amount payable under this contract, that it does so at its own risk.

### 5.02 Release of Claims

Payment by Santa Cruz METRO of undisputed contract amounts is contingent upon the Contractor furnishing Santa Cruz METRO with a Release of All Claims against Santa Cruz METRO arising by virtue of the part of the contract related to those amounts.

### 5.03 Retention of progress payments

Santa Cruz METRO will retain ten (10\%) percent of the contract price from each progress payment made pursuant to the construction contract through the completion of the contract. The retention shall be released, with the exception of 150 percent $(150 \%)$ of any disputed amount within 60 days after the date of completion of the work. Pursuant to Section 22300 of the Public Contract Code, the Contractor may substitute a deposit of securities in lieu of Santa Cruz METRO withholding any monies to ensure Contractor's performance under the Contract, or alternatively, request that Santa Cruz METRO make payment of retentions earned directly to an escrow agent at the expense of Contractor. The provisions of Public Contract Code Section 22300 are incorporated herein by reference as though set forth in full, and shall govern the substitution of securities and/or escrow account. If a Stop Notice is filed Santa Cruz METRO will retain $125 \%$ of the amount set forth in the Stop Notice from the next progress payment made to Contractor.

### 5.04 Change in Contract Price

### 5.04.01. General

A. The Contract price constitutes the total compensation payable to the Contractor for performing the work. All duties, responsibilities, and obligations assigned to or undertaken by the Contractor to perform the work shall be at the Contractor's expense without change in the Contract price.
B. The Contract price may only be changed by a change order. Any request for an increase in the Contract price shall be based on written notice delivered by the Contractor to the Construction Manager promptly, but in no event later than 10 days after the date of the occurrence of the event giving rise to the request and stating the general nature of the request. Notice of the amount of the request with supporting data shall be delivered within 45 days after the date of the occurrence, unless the Construction Manager allows an additional period of time to ascertain more accurate data in support of the request, and shall be accompanied by the Contractor's written statement that the amount requested covers all amounts (direct, indirect, and consequential) to which the Contractor is entitled as a result of the occurrence of the event. No request for an adjustment in the Contract price will be valid if not submitted in accordance with this Article.

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C. The value of any work covered by a change order or of any request for an increase or decrease in the Contract price shall be determined in one of the following ways:

1. Where the work involved is covered by unit prices contained in the Contract documents, by application of unit prices to the quantities of the items involved; or
2. By mutual acceptance of a lump sum, which may include an allowance for overhead and profit not necessarily in accordance with Article 5.04.04; or
3. On the basis of the cost of work (determined as provided in Articles 5.04.02. and 5.04.03.) plus a Contractor’s fee for overhead and profit (determined as provided in Article 5.04.04.)

### 5.04.02 Cost of Work (Based on Time and Materials)

A. General: The term "cost of work" means the sum of all costs necessarily incurred and paid by the Contractor for labor, materials, and equipment in the proper performance of work. Except as otherwise may be agreed to in writing by Santa Cruz METRO, such costs shall be in amounts no higher than those prevailing in the locality of the project.
B. Labor: The cost of labor used in performing work by the Contractor, a subcontractor, or other forces, will be the sum of the following:

1. The actual wages paid plus any employer payments to or on behalf of workers for fringe benefits, including health and welfare, pension, vacation, and similar purposes. The cost of labor may include the wages paid to foremen when it is determined by the Construction Manager that the services of foremen do not constitute a part of the overhead allowance.
2. There will be added to the actual wages as defined above, a percentage set forth in the latest "Labor Surcharge and Equipment Rental Rates" in use by the California State Department of Transportation which is in effect on the date upon which the work is accomplished. This percentage shall constitute full compensation for all payments imposed by State and Federal laws including, but not limited to, workers' compensation insurance and Social Security payments.
3. The amount paid for subsistence and travel required by collective bargaining agreements.
4. For equipment operators, payment for the actual cost of labor and subsistence or travel allowance will be made at the rates paid by the Contractor to other workers operating similar equipment already on the work, or in the absence of such labor, established by collective bargaining agreements for the type of workers and location of the extra work, whether or not the operator is actually covered by such an agreement. A labor surcharge will be added to the cost of labor described herein in accordance with the provisions of subsection 2 of Article 5.04.02.B herein, which surcharge shall constitute full compensation for payments imposed by State and Federal laws, and all other payments made to on behalf of workers other than actual wages.
C. Materials: The cost of materials used in performing work will be the cost to the purchaser, whether Contractor or subcontractor, from the supplier thereof, except as the following are applicable:
5. Trade discounts available to the purchaser shall be credited to Santa Cruz METRO notwithstanding the fact that such discounts may not have been taken by the Contractor.

2 For materials secured by other than a direct purchase and direct billing to the purchaser, the cost shall be deemed to be the price paid to the actual supplier as determined by the

## Attachment A

Construction Manager. Markup, except for actual costs incurred in the handling of such materials, will not be allowed.

1. Payment for materials from sources owned wholly or in part by the purchaser shall not exceed the price paid by the purchaser for similar materials from said sources on extra work items or the current wholesale price for such materials delivered to the work site, whichever price is lower.
2. If, in the opinion of the Construction Manager, the cost of material is excessive, or the Contractor does not furnish satisfactory evidence of the cost of such material, then the cost shall be deemed to be the lowest current wholesale price for the quantity concerned delivered to the work site, less trade discount. Santa Cruz METRO reserves the right to furnish materials for the extra work and no claim shall be made by the Contractor for costs and profit on such materials.
D. Equipment: The Contractor will be paid for the use of equipment at the rental rate listed for such equipment specified in the current edition of the Department of Transportation publication entitled, "Labor Surcharge and Equipment Rental Rates," which is in effect on the date upon which the work is accomplished. Such rental rates will be used to compute payments for equipment whether the equipment is under the Contractor's control through direct ownership, leasing, renting, or another method of acquisition. The rental rate to be applied for use of each item of equipment shall be the rate resulting in the least total cost to Santa Cruz METRO for the total period of use. If it is deemed necessary by the Contractor to use equipment not listed in the foregoing publication, the Construction Manager will establish an equitable rental rate for the equipment. The Contractor may furnish cost data that might assist the Construction Manager in the establishment of the rental rate.
3. The rental rates paid, as above provided, shall include the cost of fuel, oil, lubrication supplies, small tools, necessary attachments, repairs and maintenance of all kinds, depreciation, storage, insurance, and all incidentals. Operators of equipment will be separately paid for as provided in subsection 4 of Article 5.04.02.B.
4. All equipment shall be in good working condition and suitable for the purpose for which the equipment is to be used.
5. Before construction equipment is used on the extra work, the Contractor shall plainly stencil or stamp an identifying number thereon at a conspicuous location, and shall furnish to the Construction Manager, in duplicate, a description of the equipment and its identifying number.
6. Unless otherwise specified, manufacturer's ratings and manufacturer approved modifications shall be used to classify equipment for the determination of applicable rental rates. Equipment, which has no direct power unit, shall be powered by a unit of at least the minimum rating recommended by the manufacturer.
7. Individual pieces of equipment or tools having a replacement value of $\$ 500$ or less, whether or not consumed by use, shall be considered to be small tools and no payment will be made therefore.
E. Owner Operated Equipment: When owner operated equipment is used to perform work and is to be paid for as extra work, the Contractor will be paid for the equipment and operator as follows:

Payment for the equipment will be made in accordance with the provisions in Article 5.04.02.D. "Equipment."

## Attachment A

Payment for the cost of labor and subsistence or travel allowance will be made at the rates paid by the Contractor to other workers operating similar equipment already on the project, or, in the absence of such other workers, at the rates for such labor established by collective bargaining agreement for type of worker and location of the work, whether or not the owner operator is actually covered by such an agreement. A labor surcharge will be added to the cost of labor described herein, in accordance with the provisions in subsection 2 of Article 5.04.02(B), "Labor."

To the direct cost of equipment rental and labor, computed as provided herein, will be added the markup for equipment rental and labor as provided in Article 5.04.04, "Contractor's Fee."
F. Equipment Time: The rental time to be paid for equipment on the work shall be the time the equipment is in productive operation on the work being performed and shall include the time required to move the equipment to the new location and return it to the original location or to another location requiring no more time than that required to return it to its original location; except, that moving time will not be paid if the equipment is used on other than the extra work. Loading and transporting costs will be allowed, in lieu of moving time, when the equipment is moved by means other than its own power. No payment will be made for loading and transporting costs when the equipment is used at the site of the extra work on other than the extra work. The following shall be used in computing the rental time of equipment on the work:

1. When hourly rates are listed, any part of an hour less than 30 minutes of operation shall be considered to be $1 / 2$-hour of operation, and any part of an hour in excess of 30 minutes will be considered 1-hour of operation.
2. When daily rates are listed, operation for any part of a day less than 4 hours shall be considered to be $1 / 2$-day of operation.
3. Rental time will not be allowed while equipment is inoperative due to breakdowns or Contractor caused delays.
G. Cost of Work Documentation: The Contractor shall furnish the Construction Manager Daily Extra Work Reports on a daily basis covering the direct costs of labor and materials and charges for equipment whether furnished by the Contractor, subcontractor, or other forces. Santa Cruz METRO will provide the Extra Daily Work Report forms to the Contractor. The Contractor or an authorized agent shall sign each Daily Extra Work Report. The Daily Extra Work Report shall provide names and classifications of workers and hours worked; size, type, and identification number of equipment; and the hours operated. Copies of certified payrolls and statement of fringe benefit shall substantiate labor charges. Valid copies of vendor's invoices shall substantiate material charges.

The Construction Manager will make any necessary adjustments. When these reports are agreed upon and signed by both parties, they shall become the basis of payment for the work performed, but shall not preclude subsequent adjustment based on a later audit.

The Contractor shall inform the Construction Manager when extra work will begin so that Santa Cruz METRO inspector can concur with the Daily Extra Work Reports. Failure to conform to these requirements may impact the Contractor's ability to receive proper compensation.

### 5.04.03. Special Services

Special services are defined as that work characterized by extraordinary complexity, sophistication, or innovations, or a combination of the foregoing attributes that are unique to the construction industry.

## Attachment A

The following may be considered by the Construction Manager in making estimates for payment for special services:
A. When the Construction Manager and the Contractor, by agreement, determine that a special service is required which cannot be performed by the forces of the Contractor or those of any of its subcontractors, the special service may be performed by an entity especially skilled in the work to be performed. After validation of invoices and determination of market values by the Construction Manager, invoices for special services based upon the current fair market value thereof may be accepted without complete itemization of labor, material, and equipment rental costs.
B. When the Contractor is required to perform work necessitating special fabrication or machining process in a fabrication or a machine shop facility away from the jobsite, the charges for that portion of the work performed at the offsite facility may, by agreement, be accepted as a special service and accordingly, the invoices for the work may be accepted without detailed itemization.
C. All invoices for special services will be adjusted by deducting all trade discounts offered or available, whether the discounts were taken or not. In lieu of the allowances for overhead and profit on labor, materials, and equipment specified in Article 5.04.04. herein, a single allowance of ten (10) percent will be added to invoices for special services.

### 5.04.04. Contractor’s Fee

A. Work ordered on the basis of time and materials will be paid for at the actual and necessary cost as determined by the Construction Manager, plus allowances for overhead and profit which allowances shall constitute the "Contractor's Fee," except as provided in subparagraph B of this Article. For extra work involving a combination of increases and decreases in the work, the actual necessary cost will be the arithmetic sum of the additive and deductive costs. The allowance for overhead and profit shall include compensation for superintendence, bond and insurance premiums, taxes, all field and home office expenses, and all other items of expense or cost not included in the cost of labor, materials, or equipment provided for under Articles 5.04.02.B, C, D, and E, herein. The allowance for overhead and profit will be made in accordance with the following schedule:

Actual Necessary Cost
Overhead and Profit Allowance

B. Labor, materials, and equipment may be furnished by the Contractor or by the subcontractor on behalf of the Contractor. When a subcontractor performs all or any part of the extra work, the allowance specified in subparagraph A of Article 5.04 .04 shall only be applied to the labor, materials, and equipment costs of the subcontractors to which the Contractor may add 5 percent of the subcontractor's total cost for the extra work. Regardless of the number of hierarchal tiers of subcontractors, the 5 percent increase above the subcontractor's total cost, which includes the allowances for overhead and profit specified herein, may be applied one time only for each separate work transaction.

## Attachment A

### 5.04.05. Compensation for Time Extensions

Adjustments in compensation for time extension will be allowed only for causes in Article 5.05.01.B. 1 through Article 5.05.01.B. 4 computed in accordance with Article 5.04 and the following. No adjustments in compensation will be allowed when Santa Cruz METRO caused delays to a controlling item of work and Contractor caused delays to a controlling item of work occur concurrently or for causes in Article 5.05.01.B.5 through Article 5.05.01.B.6.

Compensation for idle time of equipment will be determined in accordance with the provisions in Article 5.04.02.E and Section 8-1.09 of the State Specifications.

### 5.05. Change of Contract Time

### 5.05.01. General

A. The Contract time may only be changed by a change order. Any request for an extension of the Contract time shall be based on written notice delivered by the Contractor to the Construction Manager promptly, but in no event later than 10 days after the date of the occurrence of the event giving rise to the request and stating the general nature of the request. Notice of the extent of the request with supporting data shall be delivered within 45 days after the date of such occurrence, unless the Construction Manager allows an additional period of time to ascertain more accurate data in support of the request, and shall be accompanied by the Contractor's written statement that the adjustment requested is the entire adjustment to which the Contractor has reason to believe it is entitled as a result of the occurrence of said event. No request for an adjustment in the Contract time will be valid if not submitted in accordance with the requirements of this Article.

The Contract time will only be extended when a delay occurs which impacts a controlling item of work as shown on the work schedules required in the Special Provisions. Time extensions will be allowed only if the cause is beyond the control and without the fault or negligence of the Contractor. Time extensions will also be allowed when Santa Cruz METRO caused delays to a controlling item of work and Contractor caused delays to a controlling item of work occur concurrently. The Contractor will be notified if the Construction Manager determines that a time extension is not justified.
B. The Contract time will be extended in an amount equal to time lost due to delays beyond the control of the Contractor if a request is made therefore as provided in this Article. An extension of Contract time will only be granted for days on which the Contractor is prevented from proceeding with at least 75 percent of the normal labor and equipment force actually engaged on the said work, by said occurrences or conditions resulting immediately therefrom which impact a controlling item of work as determined by the Construction Manager. Such delays shall include:

1. Changes.
2. Failure of Santa Cruz METRO to furnish access, right of way, completed facilities of related projects, Drawings, materials, equipment, or services for which Santa Cruz METRO is responsible.
3. Survey error by Santa Cruz METRO.
4. Suspension of work pursuant to Articles 7.05(A) and 7.05(C).
5. Occurrences of a severe and unusual nature including, but not restricted to, acts of God, fires, and excusable inclement weather. An "act of God" means an earthquake, flood, cloudburst, cyclone or other cataclysmic phenomena of nature beyond the power of the Contractor to

## Attachment A

foresee or to make preparation in defense against, but does not include ordinary inclement weather. Excusable inclement weather is any weather condition, the duration of which varies in excess of the average conditions expected, which is unusual for the particular time and place where the work is to be performed, or which could not have been reasonably anticipated by the Contractor, as determined from U.S. Weather Bureau records for the preceding 3-year period or as provided for in the Special Provisions.
6. Act of the public enemy, act of another governmental entity, public utility, epidemic, quarantine restriction, freight embargo, strike, or labor dispute. A delay to a subcontractor or supplier due to the above circumstances will be taken into consideration for extensions to the time of completion.
5.05.02. Extensions of Time for Delay Due to Excusable Inclement Weather
A. The Contract time will be extended for as many days in excess of the average number of days of excusable inclement weather, as defined in Article 5.05.01.B.5., as the Contractor is specifically required under the Special Provisions to suspend construction operations, or as many days as the Contractor is prevented by excusable inclement weather, or conditions resulting immediately therefrom, from proceeding with at least 75 percent of the normal labor and equipment force engaged on critical items of work as shown on the schedule.
B. Should the Contractor prepare to begin work at the regular starting time at the beginning of any regular work shift on any day on which excusable inclement weather, or the conditions resulting from the weather prevents work from beginning at the usual starting time and the crew is dismissed as a result thereof, the Contractor will be entitled to a 1-day extension whether or not conditions change thereafter during said day and the major portion of the day could be considered to be suitable for such construction operations.
C. The Contractor shall base the construction schedule upon the inclusion of the number of days of excusable inclement weather specified in the Article titled "Excusable Inclement Weather Delays," of the Special Provisions. No extension of the Contract time due to excusable inclement weather will be considered until after the said aggregate total number of days of excusable inclement weather has been reached; however, no reduction in Contract time would be made if said number of days of excusable inclement weather is not reached.

### 5.06. Changed Site Conditions

If any work involves digging trenches or other excavations below the surface, the Contractor shall promptly and before the following conditions are disturbed, notify Santa Cruz METRO in writing of any:
A. Material that the Contractor believes may be a regulated material that is required to be removed to a Class I, Class II, or Class III disposal site in accordance with provisions of existing law.
B. Subsurface or latent physical conditions at the site differing from those indicated in this Contract.
C. Unknown physical conditions at the site of any unusual nature, different materially from those ordinarily encountered and generally recognized as inherent in work of the character provided for in the Contract.

Santa Cruz METRO will promptly investigate the condition and if it finds that the conditions do materially so differ, or do involve regulated material, and cause a decrease or increase in the Contractor's cost of, or the time required for, performance of any part of the work, Santa Cruz METRO will issue a change order under the procedures described in this Contract. For regulated

## Attachment A

materials, Santa Cruz METRO reserves the right to use other forces for exploratory work to identify and determine the extent of such material and for removing regulated material from such areas.

In the event that a dispute arises between Santa Cruz METRO and the Contractor on whether the conditions materially differ or on the Contractor's cost of, or time required for, performance of any part of the work, the Contractor shall not be excused from any scheduled completion date provided for by this Contract but shall proceed with all work to be performed under the Contract. The Contractor shall retain any and all rights provided either by this Contract or by law, which pertain to the resolution of disputes and protests between the contracting parties.

## $5.07 \quad$ Waivers and Releases

Contractor is required to provide unconditional waivers and releases of stop notices in accordance with California Civil Code §3262(d)(2). Santa Cruz METRO agrees to pay Contractor within 30 days after receipt of an undisputed and properly submitted payment request from the Contractor. If Santa Cruz METRO fails to make such payments in a timely manner, Santa Cruz METRO shall pay interest to the Contractor equivalent to the legal rate set forth in Subdivision (a) of Section 685.010 of the Code of Civil Procedure. For purposes of this section, "progress payment" includes all payments due contractor, except that portion of the final payment designated by the contract as retention earnings. Any payment request determined not to be a proper payment request suitable for payment shall be returned to the Contractor as soon as practicable, but not later than seven days, after receipt. A request returned pursuant to this paragraph shall be accompanied by a written explanation of why the payment request is not proper. The number of days available to Santa Cruz METRO to make a payment without incurring interest pursuant to this section shall be reduced by the number of days by which Santa Cruz METRO exceeds the seven-day return requirement set forth above. A payment request shall be considered properly executed if funds are available for payment of the payment request and payment is not delayed due to an audit inquiry by Santa Cruz METRO's financial officer.

## 6. NOTICES

All notices under this Contract shall be in writing and shall be effective when received, if delivered by hand; or three (3) days after posting, if sent by registered mail, return receipt requested; to a party hereto at the address hereinunder set forth or to such other address as a party may designate by notice pursuant hereto.

Santa Cruz METRO
Santa Cruz Metropolitan Transit District
110 Vernon Street
Santa Cruz, CA 95060
Attention: General Manager

## CONTRACTOR

Coats Construction Company
2659 Pick Fair Lane
Livermore CA 94551

Attention: Jim Coats

## Attachment A

7. ENTIRE AGREEMENT
7.01 This Contract represents the entire agreement of the parties with respect to the subject matter hereof, and all such agreements entered into prior hereto are revoked and superseded by this Contract, and no representations, warranties, inducements or oral agreements have been made by any of the parties except as expressly set forth herein, or in other contemporaneous written agreements.
7.02 This Contract may not be changed, modified or rescinded except in writing, signed by all parties hereto, and any attempt at oral modification of this Contract shall be void and of no effect.

## 8. AUTHORITY

Each party has full power and authority to enter into and perform this Contract and the person signing this Contract on behalf of each has been properly authorized and empowered to enter into it. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

Signed on $\qquad$

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

Leslie R. White<br>General Manager

CONTRACTOR - COATS CONSTRUCTION COMPANY

By $\qquad$
James Coats
Owner

Approved as to Form:

[^3]
# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

DATE: October 28, 2011
TO: Board of Directors
FROM: Angela Aitken, Finance Manager and Acting Assistant General Manager

## SUBJECT: CONSIDERATION OF ACCEPT AND FILE OF THE FISCAL YEAR END MONTHLY BUDGET STATUS REPORT FOR JUNE 30, 2011 AND APPROVAL OF THE JUNE 2011 BUDGET TRANSFERS

## I. RECOMMENDED ACTION

Staff recommends that the Board of Directors accept and file the fiscal year end monthly budget status reports for June 30, 2011, and approve the June 2011 budget transfers.

## II. SUMMARY OF ISSUES

- The attached preliminary monthly revenue and expense reports (Attachment A) represent the status of the FY11 budget, as of June 30, 2011, the end of the fiscal year. The numbers presented in the report are preliminary, since all accounting adjustments have not yet been completed via the final audit due later this calendar year.
- Operating Revenue for the year (preliminary) totaled $\$ 33,298,097$. This is $5 \%$ or $\$ 1,642,991$ over the amount of Operating Revenue expected during the fiscal year based on the final budget adopted June 25, 2010
- One-Time / Non-Operating Revenue in the amount of $\$ 5,076,242$ was received.
- Operating Expense for the year (preliminary) totaled $\$ 36,019,569$. This is $\mathbf{- 3 \%}$ or $\$ 1,259,748$ below the amount of Operating Expense expected during the fiscal year based on the final budget adopted June 25, 2010
- Non-Operating Expenses are expenses that are not associated with the main or core operations of Santa Cruz METRO. These are non-cash accounting entries and therefore are not budgeted, and are not included in the Consolidated Operating Report attached. These expenses are explained in more detail below.
- Capital Improvement Program expenditures for the year were $\$ 10,708,435$ or $76 \%$ of the total Capital budget of $\$ 14,002,085$.


## III. DISCUSSION

An analysis of Santa Cruz METRO's budget status is prepared monthly in order to inform the Board of Directors regarding Santa Cruz METRO's actual revenues and expenses in relation to the adopted operating and capital budgets for the fiscal year. The attached monthly revenue and expense report represents the preliminary status of Santa Cruz METRO's FY11 budget as of June 30, 2011.

## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

The fiscal year has elapsed 100\%.

## A. Operating Revenues

Operating Revenues are $\$ 1,642,991$ or $5 \%$ over the amount we expected to receive for the fiscal year, based on the final budget adopted by the Board in June 2010. Detailed operating revenue variances are discussed in the attached notes to the report. Some of the larger variances are:

- Passenger Fares were $\$ 255,361$ or $8 \%$ over budget for the year. Fares were budgeted to decrease slightly by $-0.7 \%$ as the result of service reductions implemented for the Fall 2010 bid; ridership exceeded expectations as gas prices soared past $\$ 4.00$ a gallon between March and June 2011.
- Special Transit Fares were $\$ 223,727$ or $7 \%$ over budget for the year. Fares were budgeted to remain flat with a $0 \%$ increase due to the service reductions implemented in the Fall 2010 bid; ridership exceeded expectations as gas prices soared past $\$ 4.00$ a gallon between March and June 2011.
- Interest Income earned was $\$ 75,768$ or $131 \%$ over the amount budgeted. The amount budgeted was based on the County Treasurer's estimated rate of $0.25 \%$, while the actual rate paid was $0.59 \%$.
- Other Non-Transportation Revenue - was over budget by $\$ 102,878$ or $1286 \%$ due to auction proceeds received from the sale of assets declared as excess including five (5) non-revenue / service vehicles; one (1) New Flyer bus, nine (9) Paratransit vehicles and the Chance Trolley shelter.
- Sales Tax Revenues were $\$ 1,069,774$ or $8 \%$ above the amount budgeted for the year. A conservative increase of $1 \%$ was projected for FY11, in response to the significant decline in sales tax receipts the prior fiscal year that resulted in a $-12 \%$ budget variance in FY10.


## B. One-Time / Non-Operating Revenues

One-Time and Non-Operating Revenue in the amount of $\$ 5,076,242$ was received.

- FTA Sec 5309 ARRA Operating - \$270,000 was received and used; this represents the second and final installment of the $\$ 475,000$ grant. This funding source became available as part of the American Reinvestment and Recovery Act of 2009.
- State Transit Assistance (STA) - \$2,801,550 was received in September 2010, and used in the operating budget. Governor Brown signed a temporary suspension of efficiency standards that currently allows STA to be used in the operating budget through $6 / 30 / 15$. Prior to this exemption, STA funds could only be used for capital expenditures.


## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

- FTA Small Transit Intensive Cities (STIC) - $\$ 1,202,159$ was used in the operating budget. Prior to FY11, STIC funding was allocated to the capital budget to fund the Metrobase capital project.
- IRS Alternative Fuel Tax Rebate - $\$ 802,533$ was received during FY11. Of that amount, $\$ 526,735$ was earned for FY11 while $\$ 275,803$ was paid retroactively for the $1^{\text {st }}$ and $2^{\text {nd }}$ quarter of calendar year 2010 when the IRS code was reauthorized. $\$ 0$ was budgeted for FY11. At the time the budget was prepared, the code provisions that authorize these credits had expired on December 31, 2009. Under current law, this incentive expires December 31, 2011.


## C. Operating Expenses

Total preliminary operating expenses are under budget by $\$ 1,259,748$ or $-3 \%$ for the year. There are no significant departmental overruns and total expenses are below the amounts budgeted for the year. Budget variances are explained in the attached notes and reports, with the most significant variances explained below. Final operating expenses may change, if there are any accounting adjustments during the final audit in October.

- Personnel Expense - Overall Labor \& Fringe Benefits came in slightly under budget by $\$ 167,527$ or $-1 \%$.
- Labor Expense was under budget by $\$ 585,974$ or $-4 \%$ due to vacant funded positions, and extended unpaid leaves.
- Fringe Benefits expense was over budget by $\$ 418,446$ or $3 \%$ primarily due to a $17 \%$ increase in medical insurance rates effective January 2011; increased employer contribution rates for SDI and SUI effective January 2011, and higher worker's compensation costs.
- Services came in under budget by $\$ 450,641$ or $-17 \%$; variances include:
- Professional Technical - was under budget by $\$ 84,573$ or $-40 \%$ primarily due to unspent funds budgeted for risk management related activities, unspent labor negotiations expenses, and fewer arbitration fees.
- Legal Services - was under budget by $\$ 51,633$ or $-94 \%$. Outside legal expense is budgeted, but only spent if needed.
- Repairs - Equipment - was under budget by $\$ 112,083$ or $-19 \%$ due to funds budgeted for repairs to equipment that has exceeded its estimated useful life; those budgeted repairs were deferred.


## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

- Repairs - Revenue Vehicles - was under budget by $\$ 77,573$ or $-17 \%$. Fewer repairs were required than anticipated due the replacement of 27 Paratransit vehicles funded with the FTA ARRA grant.
- Other Materials \& Supplies - was under budget by $\$ 130,801$ or $-37 \%$; variances include:
- Printing - was under budget by $\$ 55,989$ or $-56 \%$ due to ongoing reductions in the number of Headways being printed; and the reduced need for (bulk) bus pass printing due to the new GFI Odyssey fareboxes.
- Office Supplies - was under budget by $\$ 23,729$ of $-28 \%$ due to cost cutting measures currently in place in all departments.
- Utilities - were under budget by $\$ 73,933$ or $-14 \%$ primarily due to Telecommunications expense coming in under budget by $\$ 65,988$ or $-38 \%$ due to the elimination of the Xora phone expense combined with efficiencies achieved with the purchase of the new VOIP phone system last fiscal year.
- Casualty \& Liability - was under budget by $\$ 215,733$ or $-27 \%$; variances include:
- Physical Liability and Physical Damage (PL \& PD) - was under budget by $\$ 79,583$ or $-15 \%$ due to the 2010 Retrospective Adjustment distribution approved by the CalTIP Board in April 2010.
- Repairs to District Property - was over budget by $100 \%$. This is an unbudgeted line item, due to the uncertainty of whether the claims issued will be paid. Payments were collected in the amount of $\$ 100,570$ this year, while payments collected for the same period last fiscal year were only $\$ 29,743$.
- Purchased Transportation - was under budget by $\$ 46,287$ or $-19 \%$ due to the following:
- The negotiated $5 \%$ reduction in annual contractual cost in the taxi contracts.
- Fewer employees on extended leaves.
- Increased efficiencies with the introduction of the raised top vans (towards the end of the fiscal year) with an increased capacity for carrying two wheelchairs at a time.


## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

- The Cabrillo Stroke Center moved to a more centralized location.
- Misc. - was under budget by $\$ 107,512$ or $-41 \%$; variances include:
- Employee Incentive Program - was under budget by $\$ 24,877$ or $-72 \%$ due to the cancellation of the Holiday Party and other activities being suspended.
- Employee Training - was under budget by $\$ 25,279$ or $-45 \%$ with reduced attendance at seminars and training events; primarily due to vacant unfunded positions and extended leaves which make it difficult for employees to be out of the office.
- Travel - was under budget by $\$ 50,048$ or $-58 \%$ due to less travel throughout the year and fewer meetings with legislators and government officials in Washington D.C., San Francisco, and Sacramento.


## D. Non-Operating Expenses

Non-Operating Expenses for the year were $\$ 2,704,515$. Non-operating expenses are non-cash accounting entries that are not presented in these financial reports:

- Incurred but not Reported (IBNR) Worker's Compensation Losses - The annual accounting entry for the IBNR was $\$ 44,419$. Governmental Accounting Standards Board (GASB) Statement \#10 requires Santa Cruz METRO to accrue a liability on its financial statements for the ultimate cost of claims and expenses associated with all reported and unreported worker's compensation claims. The liability amount was calculated by Bickmore Risk Services in the May 2010 report, as part of an Actuarial Review of the Self-Insured Worker's Compensation Program, which is updated every three (3) years.
- An entry to the liability for the added cost due to the implementation of GASB 45 related to Retiree Health Liabilities "other post employment benefits" (OPEB) - Santa Cruz METRO was required to implement GASB 45 with the FY09 reporting cycle. GASB 45 requires state and local governments to report their costs and financial obligations of "other postemployment benefits" (OPEB) other than pension on the annual financial statements. These costs currently include medical, dental, and vision benefits. GASB 45 requires Santa Cruz METRO to accrue a liability on its financial statements for the Annual Required Contribution (ARC) less the pay-as-you-go-cost. The amount of the accounting entry was $\$ 2,269,704$ for FY11. The OPEB liability was calculated by Total Compensation Services, Inc. as part of an Actuarial Study of Retiree Health Liabilities, in a report dated July 2010. This actuarial study is


## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

required to be updated every two (2) years, or whenever plan changes cause a material change in accrual costs and / or liabilities. A new study will be required during FY12

- Annual Depreciation of district funded capital assets was $\$ 390,392$

These non-cash accounting entries will be included as part of the Audited Financial Statements, although they are not included with this report.

## E. Capital Improvement Program

Preliminary expenses for the capital improvement program total $\$ 10,708,435$ for the year. Some of the capital projects will be carried over to FY12 to be completed, including the IT - Hastus portion of the FTA American Recovery and Reinvestment Act (ARRA) project; the $2^{\text {nd }}$ CNG Tank project; the Bus Stop Improvements project; the Land Mobile Radio (LMR) project and the Video Surveillance (CCTV) project.

- A total of $\$ 4,562,724$ was spent on the FTA American Recovery and Reinvestment Act (ARRA) projects which funded new GFI Odyssey fareboxes, Printing Encoding Machines (PEM's), and Ticket Vending Machines (TVM's), the purchase and replacement of 27 Paratransit vehicles and the Transit Management IT Hastus project.
- $\$ 835,978$ was spent on the Metrobase project. Projects completed and closed out this year include the Fueling and Service Building at 1200 B River Street, the Maintenance Building at 138 Golf Club and the 110 Vernon Street Purchase and Renovation. These projects were funded with State Public Transportation Modernization Improvement and Service Enhancement Account (PTMISEA) funds this fiscal year.
- Five (5) 40-foot, low floor, compressed natural gas (CNG) powered New Flyer buses for the Highway 17 Express Service were purchased with $\$ 2,500,000$ in Measure A funding collected by the Santa Clara Valley Transportation Authority (VTA) for specific transit improvements.

Staff recommends that the Board accept the Revenue and Expense Reports for June 30, 2011 (Attachment A) and the June 2011 Budget Transfers (Attachment B)

## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

## IV. FINANCIAL CONSIDERATIONS

Based on these preliminary numbers, FY11 (cash) revenues exceeded (cash) expenses by approximately $\$ 2.3 \mathrm{M}$. This additional revenue can be attributed to the Fuel Tax Credit received for approximately $\$ 800 \mathrm{~K}$ that was not budgeted, Sales Tax received over budget of approximately $\$ 900 \mathrm{~K}$, and approximately $\$ 585 \mathrm{~K}$ in labor savings from vacant positions throughout the fiscal year.

Consideration of the designation of these excess revenues will be discussed in a separate staff report.

## V. ATTACHMENTS

Attachment A: FY11 Operating Revenue for the month ending - 06/30/11
Attachment B: FY11 Operating Expenses by Department for the month ending - 06/30/11
Attachment C: FY11 Consolidated Operating Expenses for the month ending - 06/30/11
Attachment D: FY11 Capital Budget Reports for the month ending - 06/30/11
Attachment E: FY11 Budget Transfers for the month ending - 06/30/11

Prepared by: Debbie Kinslow, Assistant Finance Manager
Date Prepared: October 13, 2011

## Attachment A



Attachment A

## Current Period Notes:

1) Passenger Revenue is over budget due to an increase in ridership.
2) Advertising Income is over budget due to more advertising than expected.
3) Rent Income - SC Pacific Station is under budget due to vacancies, as well as to tenant leases that were renegotiated with a lower base monthly rates.
4) Rent Income - Watsonville TC is over budget due to lease payments from MST, shown as revenue. In the past, MST has paid for the use of the Watsonville Transit Center, via a take down from the shared annual FTA 5307 allocation received each year. Since October 2010, we are showing the lease payment as revenue. 5) Interest Income is over budget due to revenue budgeted using County Treasury estimates, while a higher interest rate was actually paid.
5) Other Non-Transp Revenue is over budget due to gain on the sale of the revenue and non-revenue vehicles in FY11.
6) Sales Tax Revenue is over budget due to higher than anticipated receipts in FY11.
7) Transp Dev Act (TDA) - Op Assist is over budget due to amendment to the FY11 Budget and Work Program by RTC , which resulted in an additional $\$ 27 \mathrm{~K}$ in FY11 TDA revenue to Santa Cruz METRO.
8) FTA Sec 5311 - Rural Op Asst is under budget because the data used to calculate the annual allocation was not available at the time the budget was published; therefore the prior year amount received was budgeted.
 11) Fuel Tax Credit is over budget due to the receipt of credits for the last two quarters of FY10 and the first two quarters of FY11.
[^4]
## Attachment B

FY11
Operating Expenses by Department
For the month ending - June 30, 2011


[^5]
## Attachment B

FY11
Operating Expenses by Department


Current Period Notes:
 2) Finance is under budget due to less than anticipated insurance expenses.
3) Risk Management is under budget due to below budgeted costs for legal services in the fiscal year.
4) Facilities Maintenance is under budget due to less than anticipated costs for services and utilities in the fiscal year.
5) Paratransit Program is under budget due to less than anticipated repairs to revenue vehicles and revenue vehicle parts ( 27 new paracruz vehicles were purchased in the fiscal year),
as well as below budgeted telecommunication and purchased transportation expenses.
6) Operations is under budget due to vacant funded positions and less than anticipated telecommunications in the fiscal year.
7) Fleet is under budget due to cost cutting measures in place, as well as credits for inventory adjustments to revenue vehicle parts and repairs to district properties.

## Attachment C

FRINGE BENEFITS
502011 Medicare/Soc. Sec.
502021 Retirement
502041 Dental Insurance
502045 Vision Insurance
502051 Life Insurance
502061 Disability Insurance
502081 Worker's Comp Ins
502083 Worker's Comp IBNR
502101 Holiday Pay
502103 Floating Holiday
502111 Annual Leave
502251 Ohysical Exams
502253 Driver Lic Renewal



## Attachment C


503353 Repair - Rev Vehicle
503354 Repair - Non Rev Vehicle
503363 Haz Mat Disposal
Total Servic
503351 Repair - Bldg \& Impr
503352 Repair - Equipment
503353 Repair - Rev Vehicle
503354 Repair - Non Rev Vehic
503363 Haz Mat Disposal

503221 Classified/Legal Ads
503225 Graphic Services 503012 Admin \& Bank Fees 503031 Prof \& Tech Fees 503033 Legal Services 503034 Pre-Employ Exams
503041 Temp Help
503161 Custodial Services
志



Total Mobile Materials \& Supplies -

## Attachment C

504205 Freight Out
504214 Promotional Items
504215 Printing 504217 Photo Supply/Processing
504311 Office Supplies
504315 Safety Supplies
504409 Repair/Maint Supplies
504421 Non-Inventory Parts
504515 Employee Tool Rplcmt
UTILITIES

##  <br> CASUALTY \& LIABILITY <br>  <br> Total U

## Attachment C

FY11

Consolidated Operating Expenses
For the month ending - June 30, 2011


YTD Year Over Year Comparison
Actual


## Attachment C

9) Contr/Paratrans is under budget due to lowered than anticipated number of contracted rides for the fiscal year.
10) Miscellaneous expenses are under budget due to cost cutting measures in all departments.
12.c5

## Attachment D

IT Projects


| Subtotal IT Projects | $\$$ | 259,154 | $\$$ | 509,000 | $\$$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Facilities Repair \& Improvements |  |  |  |  |  |
| MTC Lane Four Shelter Replacement | $\$$ | 188 | $\$$ |  |  |
| Repair, Reseal, Restripe (Sinkholes) - Operations | $\$$ | - | $\$$ | 75,000 | $\$$ |
| Subtotal Facilities Repairs \& Improvements Projects | $\$$ | 188 | $\$$ | 4,000 | $\$$ |



## Attachment D

| CAPITAL FUNDING |
| :--- |
| Federal Capital Grants |
| State - Measure A - (VTA) |
| State - PTMISEA (1B) |
| State - Security Bond Funds (1B) |
| State - CalTrans (Section 5311) |
| State - Traffic Congestion Relief Program |
| State Transit Assistance (STA) Carryover- |
| State - MBUAPCD ** |
| State - STIP ** |
| Local Operating Match |
| TOTAL CAPITAL FUNDING |

\% Spent YTD
 FY11
CAPITAL BUDGET
For the month ending - June 30, 2011
YTD Actual $\quad$ FY11 Budget Re

TOTAL CAPITAL FUNDING

* Budget transfer from FY10 to FY11 for unspent funds on the Trapeze IVR project was approved at the 10/22 BOD meeting. ** Projects awarded and added to the capital budget during FY11
*** Project appears over-budget; pending reimbursement expected from DTSC - Orphan Funds


## Attachment E

## FY 11 BUDGET LINE ITEM TRANSFERS <br> For the month ending - June 30, 2011



## Attachment E

## FY 11 BUDGET LINE ITEM TRANSFERS

For the month ending - June 30, 2011

|  |  | ACCOUNT \# | ACCOUNT TITLE | AMOUNT |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| TRANSFER \# | FY11-56 |  |  |  |  |
|  | TRANSFER FROM: | 506011-1200 | Insurance - Property | \$ | $(2,000)$ |
|  | TRANSFER TO: | 502111-1500 | Annual Leave | \$ | 2,000 |
|  | REASON: | Year - end budget transfer in ABS. |  |  |  |

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

DATE: October 28, 2011
TO: Board of Directors

FROM: Ciro F. Aguirre, Manager of Operations

## SUBJECT: CONSIDERATION OF INTERIM SERVICE INCREASES TO ADDRESS OVERLOADS AND SERVICE DELAYS EXPERIENCED SINCE IMPLEMENTATION OF SERVICE REDUCTION ON SEPTEMBER 15, 2011

## I. RECOMMENDED ACTION

## No action is required. This report is for informational purposes only.

## II. SUMMARY OF ISSUES

- On September 15, 2011 METRO implemented an $8.2 \%$ service reduction due to reductions from various funding sources, and as a measure to continue providing service in a fiscally sustainable manner.
- To date, several concerns have been reported to METRO staff regarding buses filled to seated and standing capacity (Overloads), and of persons waiting at stops not being transported due to these conditions during peak commute periods (Pass-by's).
- Economic conditions within the community and increases in student body numbers for both University of California Santa Cruz (UCSC) and Cabrillo College have increased ridership.
- Affected Routes: UCSC 10, 15, \& 16, Route 71, and Highway 17 Express.
- METRO staff, in cooperation with the United Transportation Union, has implemented immediate adjustments and additions to service utilizing available labor resources and equipment to augment service whenever possible in response to reported overloads and pass-by's.
- METRO is providing service augmentation at a premium overtime rate due to the level of demand and because of staffing deficiencies, but cannot be sustained without additional Operators being added.
- METRO's Operator staffing levels are currently deficient by five positions to meet funded level of 136 Operators, but it is anticipated that service demands will require additional Operators estimated at ten (10) additional positions.
- METRO has initiated employee recruiting in order to restore the number of Operators that have left METRO employment through attrition.
- METRO staff continues to accumulate ridership information and data in order to evaluate adjustments to service levels as funding becomes available.
- This report is for information purposes only. No action is requested.


## III. DISCUSSION

On September 15, 2011 METRO implemented an $8.2 \%$ reduction in service in order to address funding shortfalls and maintain sustainable service levels.

As the school season became fully active, METRO began receiving several concerns from riders regarding overloads and pass-by's during peak periods of commute for the Route 71, during specific periods tied to class times at UCSC, and for Highway 17 Express Service specific to Friday's, Sunday's, and days surrounding major holidays. Increased ridership on certain routes is a result of economic conditions within the community, greater numbers of students attending UCSC and Cabrillo College, and reduced service levels over the past two years. As of September 15, 2011 six (6) to seven (7) Operators have been used daily, on premium overtime rate to staff regular service demands.

Ongoing state mandated training or refresher training, scheduled, and unscheduled absences also requires that additional Operators be available in order to replace them, and provide uninterrupted service. Operators in training, ordinarily consist of four (4) to five (5) Operators with approximately ten (10) to twelve (12) Operators who may be absent on a particular day exercising entitled leaves.

For the short term, METRO staff, in cooperation with the United Transportation Union, has implemented immediate adjustments and additions to service utilizing available labor resources and equipment to augment service wherever and whenever possible in response to reported overloads and pass-by's. These additional service improvements are being performed with Operators at premium overtime rate to the extent possible. Maintaining regular service and augmenting additional service demands utilizing existing staff on overtime cannot be sustained without adding additional Operators. Currently Operator staffing is at 131 which is deficient in relation to authorized funded positions of 136 that was to maintain regular service. It is anticipated that service demands, currently being experienced, and to address future service adjustments, will require additional Operators estimated at ten (10) positions above the funded 136 for a total of 146 Operators.

## UCSC

The following steps have been taken to alleviate these overload conditions:

- Monday through Friday: Route 10 being augmented with an additional bus when overloads are reported, depending on available personnel.
- Monday through Friday: the 7:38 AM Route 15 departs from Laurel and Blackburn not the Metro Center to ensure space is available on Laurel Street corridor. Additional service leaves from Metro Center when resources are available.
- Tuesday and Thursday: the 9:30 AM Route 15 departs from Laurel and Blackburn not the Metro Center to ensure space is available on Laurel Street corridor. Additional service is added from Metro Center when resources are available.
- Tuesday and Thursday: 9:35 AM Route 16 departs from Laurel and Blackburn not the Metro Center to ensure space is available on Laurel Street corridor. Additional service is added from Metro Center when resources are available.


## Route 71

- Overloads on this route have been attributed to increased attendance at Cabrillo College and reduction in service on the Soquel Drive corridor in Fall of 2010.
- This route is being augmented with additional bus service whenever full capacity is reported and Operators are available to perform added service.


## Highway 17 Express

Hwy 17 service experiences overloads departing the Pacific Station Transit Center predominately on Friday's due to a large number of passengers returning to the Bay Area, and on Sunday's as persons return to Santa Cruz. Service has been augmented by having additional buses placed into service as overloads are reported and Operators are available to perform added service. In cooperation with the operators and UTU, peak service buses originally scheduled to begin service southbound in San Jose are now beginning service northbound augmenting service from Pacific Station Transit Center to San Jose.

## Additional Steps Being Taken

A review of Operator staffing places METRO deficient by five (5) Operators to meet the 136 Operators budgeted for FY 2012. METRO has initiated employee recruiting in order to restore the number of Operators that have left METRO employment through attrition. Additional Operators will be required in order to maintain service requirements and to implement improvements to our service to be performed at a future date.

METRO staff continues to communicate with partners, review rider concerns, accumulate ridership information and data in order to evaluate service requirements that can be addressed in the short-term, and that will also be needed for service changes in the long-term as funding becomes available.

## IV. FINANCIAL CONSIDERATIONS:

None

Board of Directors
Board Meeting of October 28, 2011
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## V. ATTACHMENTS:

None

DATE: October 28, 2011
TO: Board of Directors
FROM: Leslie R. White, General Manager

## SUBJECT: CONSIDERATION OF RESTORING FIXED ROUTE AND PARATRANSIT SERVICE POSITIONS NECESSARY TO MEET PASSENGER VOLUMES.

## I. RECOMMENDED ACTION

That the Board of Directors approve the restoration of Fixed Route and ParaCruz service positions necessary to meet passenger volumes.

## II. SUMMARY OF ISSUES

- On June 24, 2011 the Board of Directors approved the FY12 Operating Budget that contained a service reduction to be implemented on September 15, 2011.
- The FY12 Operating Budget contained a reduction in the number of Fixed Route and ParaCruz Operator positions which was achieved through retirements.
- On September 15, 2011 METRO implemented an $8 \%$ reduction in fixed route service.
- Subsequent to the implementation of the reduction in fixed route service METRO has experienced an unsustainable level of passenger pass-bys on the Highway 1 corridor and on the service to UCSC.
- To the degree that there are bus operators available, METRO has been operating fixed route "trippers" in the areas of the most severe overloads and pass-bys. The ability of METRO to add this supplemental service is limited by the number of available bus operators and is operated at the overtime pay level.
- METRO staff anticipates presenting a proposal to enhance fixed route service in order to meet passenger demands that will require additional bus operators.
- The ParaCruz service has been experiencing a 3\% increase in service demand which exceeds the level of service that can be provided with the current level of van operators. Under the Complementary ParaTransit service provisions of the Americans with Disabilities Act, METRO may not legally deny service to individuals with disabilities that are eligible for the service.
- METRO staff recommends the recruitment of 5 Fixed Route bus operators to fill the number of positions outlined in the FY12 Operating Budget and the recruitment of 10 Fixed Route bus operators to meet the service needs to address overloads and passbys.
- METRO staff recommends the recruitment of 1 ParaCruz operator to fill the number of positions outlined in the FY12 Budget and the recruitment of 2 ParaCruz operators to meet the expanded demand for service.


## III. DISCUSSION

The FY 2012 Operating Budget approved by the Board of Directors reduced the number of authorized bus and van operator positions to reflect a service level reduction of $8 \%$. The reduction in bus and van operators was achieved through retirements.

On September 15, 2011 METRO implemented an $8 \%$ reduction in service. Subsequent to the implementation of this service reduction METRO has experienced a severe level of overcrowding and pass-bys on the Fixed Route system. Additionally, the demand for service on the ParaCruz service has been increasing by approximately $3 \%$ to a level that cannot be sustained with the current number of van operators.

METRO has been using all available bus and van operators to meet the passenger demands. The Fixed Route service has been inserting "tripper" buses to assist with overcrowding and pass-bys. The ParaCruz service has been using all available operators and is in danger of denying trip requests which is impermissible under the Complementary ParaTransit provisions of the Americans with Disabilities Act.

Currently, the following Fixed Route service improvements are being evaluated by METRO staff Members:

1. Reinstitute Route 91 x service between 9: 00 AM and 4:00 PM with departure times close to route 71 to provide express service intercounty and relieve heavy loads on the Route 69A\&W and Route 71. Weekday proposal.
2. Restore 12 hours of UCSC service plus adjust some current trips for optimal load balancing. Weekday proposal.
3. Add later trips on the Route 66, and route 69 A\& W.

Addresses complaints of service ending too early to Soquel Avenue and Live Oak.
Adjust some time points and run times on some trips
The service changes outlined in this report will be examined and discussed with representatives of the United Transportation Union Local 23 prior to being presented to the Board of Directors for consideration.

METRO staff recommends the recruitment of 5 Fixed Route bus operators to fill the number of positions outlined in the FY12 Operating Budget and the recruitment of 10 Fixed Route bus operators to meet the service needs to address overloads and pass-bys.

METRO staff recommends the recruitment of 1 ParaCruz operator to fill the number of positions outlined in the FY12 Budget and the recruitment of 2 ParaCruz operators to meet the expanded demand for service

## IV. FINANCIAL CONSIDERATIONS

The annual cost for 10 Fixed Route bus operators is approximately $\$ 700,000$ including benefits and overtime. The cost of these operators for the remainder of FY12 would be approximately $\$ 390,000$. The annual cost for 2 ParaCruz van operators is approximately $\$ 124,000$ including benefits and overtime. The cost of these operators for the remainder of FY 12 would be approximately $\$ 75,000$. Funds for these positions can be added to the FY 12 Operating Budget from the carry-over funds from the FY11 Operating Budget.

## V. ATTACHMENTS

None

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

STAFF REPORT

DATE: October 28, 2011
TO: Board of Directors

FROM: Leslie White, General Manager
SUBJECT: CONSIDERATION OF RESTORATION OF THE FUNDING FOR THE FOLLOWING POSITIONS FOR THE FISCAL YEAR 2012 BUDGET: ASSISTANT GENERAL MANAGER, ASSISTANT HUMAN RESOURCES MANAGER, PURCHASHING ASSISTANT AND PARACRUZ CLERK III

## I. RECOMMENDED ACTION

Restore the funding for the following Positions for the Fiscal Year 2012 Budget: Assistant General Manager, Assistant Human Resources Manager, Purchasing Assistant, and ParaCruz Clerk III.

## II. SUMMARY OF ISSUES

- Due to budget constraints, when Mark Dorfman, METRO’s last Assistant General Manager retired at the end of 2009, METRO did not recruit for the position at that time. Instead, in the interim period, I appointed Angela Aitken as the Acting Assistant General Manager while also continuing in her position as METRO's Finance Manager.
- Due to budget constraints in the last fiscal year, the Assistant Human Resources Manager was only partially funded (60\%), and the Purchasing Assistant and the ParaCruz Clerk III positions were unfunded in the FY 2012 Budget.
- METRO staff has reviewed these positions and given the current financial health of the agency is seeking to restore each of the positions to $100 \%$ funding.


## III. DISCUSSION

The Assistant General Manager position was last funded when Mark Dorfman retired from the position on $12 / 31 / 09$. For the interim period to the present, Angela Aitken, METRO’s Finance Manager has also been serving as Acting Assistant General Manager. Ms. Aitken has been compensated for performing the dual roles of the Acting Assistant General Manager and Finance Manager positions. At this juncture the position should be fully restored in order to provide Santa Cruz METRO with the opportunity to recruit for an Assistant General Manager. Having a fulltime Assistant General Manager will provide day to day managerial assistance in operations, maintenance, fleet, personnel and other special projects. It is my hope, with the restoration of an Assistant General Manager, that I will be better able to focus on issues of importance, such as the pending labor negotiations, the restoration of route cuts and related funding challenges, replacing

METRO’s aging bus operation facility and refurbishing Pacific Station in the next few years ahead.

The position of Assistant Human Resources Manager was partially funded (60\%) in June of 2011, due to METRO's budgetary constraints. This position is being reviewed and considered for full funding at this time. With the Human Resources Manager being a main participant in labor negotiations for three labor agreements, there is an increased need for daily Human Resources activities on a managerial level. The numbers on the charts below include the fully funded salary and benefits for this position.

The Purchasing Assistant position was unfunded in June of 2011 because it was believed that the Purchasing Agent could complete all procurement work in a timely manner and in compliance with federal and state laws and regulations and METRO's procedures. However, the procurement workload has exceeded expectations and, according to the Acting Assistant General Manager/Finance Manager, will continue to exceed expectations. Additionally, METRO must ensure that it has the staff to complete necessary procurement activities for each grant that it is processing. Therefore, there is a need to restore the Purchasing Assistant position.

Additionally, during Fiscal Year 2012, METRO staff will be reviewing the procurement work functions and duties in order to insure that METRO is processing procurements in a timely manner. Further, METRO staff will be instituting procedures to ensure that all procurement activities are in compliance with federal and state law and METRO's procedures. Ensuring that all procurement work is done properly with checks and balances in place is time-consuming but necessary.

The ParaCruz Clerk III position is also being considered for refunding at this time. This position was defunded in June of 2011 and according to April Warnock, Paratranit Superintendent, ParaCruz administrative duties have suffered as a result. There is a need to have this position restored with funding for the 2012 fiscal year, retroactive too September 29, 2011.

METRO is now reviewing the budget for the Fiscal Year ending 2012 and believes that the funds are available to recruit for this position. The Charts below summarize the financial details for each step, as indicated for this position. The numbers in the Charts were provided by METRO's Financial Analyst. For all the positions specified in the charts, the numbers include the salary and benefits for each position.

## IV. FINANCIAL CONSIDERATIONS

The financial considerations are summarized in the tables below for each position being considered for refunding. Currently, the Human Resources Assistant Manager position is funded at $60 \%$. The table below shows the $100 \%$ funding for the full time position.

All the numbers include salary/wages and benefits for each position. The ranges in each step indicate the amount paid out in benefits, which is unknown until the individual is hired. These

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ranges portray the differences in the amounts paid for medical benefits, such as if benefits are paid for an individual only, individual plus one, or for the family amount.

## V. ATTACHMENTS

Attachment A: Finance Spreadsheet (detailing steps and ranges for each position restored)
Attachment B: Job Description for Assistant General Manager position
Attachment C: Job Description for Assistant Human Resources Manager position
Attachment D: Job Description for the Purchasing Assistant position
Attachment E: Job Description for the ParaCruz Clerk III position

## ATTACHMENT A

| Step 6 |  |
| :--- | ---: |
|  | 67.76 |
|  | 140,941 |
|  |  |
| Min | Max |
| 40,625 | 55,229 |
| 181,566 | 196,170 |


| Step 6 |  |
| :--- | ---: |
|  | 46.34 |
|  | 96,387 |
|  |  |
|  |  |
| Min | Max |
|  |  |
| 31,862 | 46,466 |
| $\mathbf{1 2 8 , 2 4 9}$ | $\mathbf{1 4 2 , 8 5 3}$ |


| Step 5 |  |
| :--- | ---: |
|  | 64.53 |
|  | 134,222 |
|  |  |
| Min | Max |
| 39,299 | 53,903 |
| $\mathbf{1 7 3 , 5 2 1}$ | $\mathbf{1 8 8 , 1 2 5}$ |



|  |  | Assistant General Manager |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Step 2 |  | Step 3 |  | Step 4 |  |
|  | 55.74 |  | 58.53 |  | 61.46 |
|  | 115,939 |  | 121,742 |  | 127,837 |
| Min | Max | Min | Max | Min | Max |
| 35,692 | 50,296 | 36,837 | 51,441 | 38,040 | 52,644 |
| 151,631 | 166,235 | 158,579 | 173,183 | 165,877 | 180,481 |


|  | Step 1 |  |
| :---: | :---: | :---: |
| Hourly Rate * |  | 53.09 |
| Annual Salary ** |  | 110,427 |
| Annual Benefits (Range) *** | Min | Max |
|  | 34,604 | 49,208 |
| TOTAL Salary \& |  |  |
|  | 145,031 | 159,635 |

Assistant Human Resources Manager

| $\stackrel{\text { ¢ }}{\sim}$ | $\begin{array}{ll} \underset{\sim}{\sim} & \underset{\sim}{\underset{\sim}{*}} \\ \underset{\sim}{\sim} \end{array}$ | ${ }^{\text {® }}$ | $\begin{aligned} & \underset{\sim}{n} \\ & \text { G } \end{aligned}$ | 0 0 - - |
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## ATTACHMENT A



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| :---: | :---: | :---: | :---: | :---: |
|  |  | $\underset{\Sigma}{\Sigma}$ | $\begin{aligned} & \text { G } \\ & \text { in } \end{aligned}$ | N゙ |



| む | $\begin{array}{ll} \underset{\sim}{\mathrm{N}} & \stackrel{\rightharpoonup}{7} \\ \underset{\sim}{\mathrm{~N}} \\ \hline \end{array}$ | $\stackrel{x}{\stackrel{x}{\omega}}$ | $\begin{aligned} & \tilde{\infty} \\ & \infty \\ & \tilde{m} \end{aligned}$ | 菖 |
| :---: | :---: | :---: | :---: | :---: |
|  |  | $\underset{\Sigma}{\Sigma}$ | $\stackrel{\sim}{\sim}$ | － |


| Hourly Rate＊ | Step 1 |  |
| :---: | :---: | :---: |
|  |  | 21.17 |
| Annual Salary＊＊ |  | 44，034 |
| Annual Benefits （Range） | Min | Max |
|  | 18，471 | 32，411 |
| TOTAL Salary \＆ Benefits | 62，505 | 76，445 |

## ATTACHMENT A

Notes:

Paracruz Clerk III




[^6]
## ATTACHMENT B

## ASSISTANT GENERAL MANAGER

## DEFINITION

Under general direction, assists the General Manger in planning and directing the administration and operation of the District including assisting in supervising and directing the Administrative, Finance, Operations, Maintenance and Development and Engineering Divisions. Performs other duties as required.

## EXAMPLES OF DUTIES

Assists in the overall administration of the District, including establishing management objectives, developing sources of funding and providing assistance and direction to Division Managers.

Assists the General Manager in problem solving, planning, organizing and supervising bus operations, transportation planning, finance, fleet maintenance, personnel, marketing, development and engineering and general administrative functions.

Maintains official and informal liaison with a wide variety of local, state and federal agencies to obtain funding and to facilitate the implementation of District plans.

Assists in conducting negotiations with governmental representatives in obtaining federal and state funding.

Reviews Division Management Information reports, analyzes trends, identifies problems, and makes recommendations for corrective action.

Assists in evaluating and making recommendations to the Board regarding selection of consultants for technical and administration studies and engineering.

May appear on radio and television programs and be interviewed by the press.
Performs the duties of the General Manger and administers the affairs of the District during his absence.

Directs marketing and public information programs and activities.
Directs the personnel administration of the District.
Supervises the development and preparation of the District Budget documents.
Participates in the negotiations of and interprets provisions of labor contracts.
Conducts grievance hearings and resolves grievances
Prepares written reports for staff, Board of Directors and public presentations.

## ATTACHMENT B

Completes special administrative projects.
Represents the District at various meetings.
Selects, trains and evaluates personnel.
Performs other related duties as required.

## EMPLOYMENT STANDARDS

## Knowledge of:

- Principles and practices of public administration, business management, budgeting, accounting and transit operations, transit maintenance, public, sector labor relations, and public sector administration;
- Federal and State laws relating to public transit.
- Working knowledge of management information systems and ability to utilize MIS data to improve District performance.
- Principles and practices of personnel administration.
- Principles and practices of marketing and advertising.


## Ability to:

- Supervise, motivate and evaluate personnel.
- Direct a variety of District activities
- Demonstrated skills in technical and creative writing.
- Meet and deal effectively with the public.
- Speak Publicly.


## Training and Experience

Any combination of training and experience equivalent to:
BA or BS degree from an accredited college in a technical, administrative, business or related field; Five years increasingly responsible experience in public transit or public administration, with a minimum of two years in transit management; Experience which demonstrates substantial knowledge and abilities pertinent to specific job functions may be substituted for the education requirement.

## ATTACHMENT C

## ASSISTANT HUMAN RESOURCES MANAGER

## DEFINITION

Under direction, assists the manager in planning, organizing, administering, coordinating and directing Human Resources Department functions including: Equal Employment Opportunity; recruitment and merit examination; classification and compensation; labor relations; employee insurance and benefit programs; workers' compensation; and employee training; conducts research and analysis; supervises assigned staff; and performs other related duties as assigned.

## EXAMPLE OF DUTIES

Assists in writing and administering the District's Equal Employment Opportunity Plan including compliance monitoring and community outreach and may be designated as the District's Equal Employment Opportunity Officer.

Performs labor relations activities including investigating and resolving employee grievances and discrimination complaints; negotiations preparation and participation; and assisting department supervisors and managers in employee relations.

Provides professional, analytical and administrative support to the Human Resources Department Manager. Assists the Department Manager in the development of the departmental budget. Acts in the absence of the Human Resources Manager.

Performs job analysis, evaluation, and classification studies; writes classification specifications and conducts compensation surveys; and complies and analyzes compensation data; and makes recommendations and presentations.

Provides supervision and guidance over the recruitment, testing, merit selection, record management, employee insurance and benefits, and workers' compensation functions. May prepare proposals, bids, specifications and technical documents.

Participates in selection of staff; trains and evaluates staff; assigns and reviews work. Recommends improvements to the department's operations and systems.

Performs research and analysis for a variety of human resources programs and projects. Stays current on state and federal regulations affecting public sector human resources. Develops, revises, analyzes and interprets human resources policies and procedures. Conducts research and analyses for management activities, recommendations, programs and projects; and makes written and oral presentations.

Develops and conducts recruitment activities, examination development and test administration, and certify eligibility lists to the appointing departments.

## ATTACHMENT C

Prepares and reviews a variety of human resources documents, reports and correspondence.

Provides administrative and technical advice and assistance to department supervisors and managers regarding human resource management.

## EMPLOYMENT STANDARDS

## Knowledge of:

- Principles and practices of labor laws and employee relations.
- Applicable state and federal laws and regulations.
- Recruitment and selection techniques including merit principles.
- Principles of Equal Employment Opportunity and DFEH/EEOC regulations.
- Principles and practices of workers' compensation and employee benefits.
- Principles and practices of effective supervision, motivation, performance evaluation, progressive discipline and grievance resolution.
- Research and analysis methodologies including Job analysis and statistical analysis.
- Principles and operation of management information systems


## Ability to:

- Act as a facilitator in resolving employee relations problems.
- Prepare and present both oral and written comprehensive and concise reports and recommendations.
- Interpret and apply laws, regulations, labor agreements, policies and procedures.
- Plan and coordinate the implementation of new procedures and projects.
- Develop and maintain effective human resources systems, programs and procedures.
- Operate an office computer including word processing and applicable software.
- Establish and maintain effective working relationship with employees and the public.


## Training and Experience

Any combination of training and experience equivalent to:
Bachelor's degree from an accredited college in public or business administration, industrial psychology, or related field. Experience which demonstrates substantial knowledge and abilities pertinent to specific job functions may be substituted for the education on a year-for-year basis.

AND
Four years professional experience in human resources administration including one year supervision.

## ATTACHMENT D

## PURCHASING ASSISTANT

## DEFINITION

Under close supervision, the Purchasing Assistant performs a variety of routine activities in the acquisition, approval, receipt and record keeping for purchased equipment, materials, services and supplies; performs routine purchasing. Researches, resolves, and maintains assigned product, price, and delivery discrepancies; and performs related duties as assigned.

## DISTINGUISHING CHARACTERISTICS

Purchasing Assistant is a paraprofessional. Incumbents initially perform duties under close supervision; but as experience is gained incumbents independently perform routine or standard purchasing activities within established policies and parameters and assist vendors and METRO staff in resolving problems and understanding METRO purchasing procedures.

## EXAMPLES OF DUTIES

Receives requisitions; analyzes requisitions for compliance with METRO standards and ensures information is complete and accurate; identifies possible suppliers

Performs routine purchasing assignments, obtains quotes, and places orders
Assists with determining specification requirements on assigned purchases
Confers with departments to obtain required information and resolve questions regarding requirements

Investigates, assesses, and resolves straightforward product (e.g. damaged goods, incorrect merchandise), receiving (e.g., failure to deliver on time), vendor (e.g., billing problems), or other problems, complaints or discrepancies; contacts vendors and suppliers and appropriate internal departments to resolve issues

Uses CAL Card purchasing card on selected small purchases within established authorization limits and maintains related records

Reviews and analyzes quotations and bids received from suppliers and verifies for accuracy and completeness, calculates discounts, evaluates prices, delivery conditions and the quality and suitability of supplies, materials, services and equipment

Performs purchase order and catalog file maintenance
Provides technical training of procedures to others
Within level of authority, determines or recommends appropriate suppliers and vendors as determined by METRO purchasing policies and procedures

May assist purchasing agent in researching, developing, writing and compiling Invitation for Bids, Request for Quotations and Request for Proposals

Collects and analyzes purchasing related data, writes correspondence and compiles statistical reports

## ATTACHMENT D

Acts as METRO liaison with vendors and suppliers, educates vendors and suppliers regarding purchasing policies and procedures

Requests and obtains information about products and services from suppliers and vendors; maintain vendor files

Interacts with other METRO departments to provide assistance and information as required
Regularly follows-up with departments on orders placed; coordinates end of year purchasing requirements for METRO departments

Performs related duties as required.

## EMAPLOYMENT STANDARDS

Sufficient training, education, and experience to demonstrate the ability to perform the above tasks and possession of the knowledge and abilities listed.

## Knowledge of:

- Methods, procedures, and terminology used in public agency purchasing;
- Applicable state, and federal laws and regulations governing purchasing activities;
- General types and sources of equipment, materials and supplies used by a transportation authority;
- Standard office practices and procedures;
- Business correspondence, formats, report writing and proper business English usage, including grammar, spelling and punctuation;
- Good customer service skills.


## Ability to:

- Operate a computer and word processing, spreadsheet and other standard software
- Organize, set priorities and exercise sound judgment within established guidelines
- Make calculations quickly and accurately
- Research discrepancies and make sound determinations regarding their resolution
- Understand and follow written and oral instructions
- Prepare clear, concise and highly accurate records and reports
- Communicate clearly and effectively orally and in writing
- Use tact, discretion, and diplomacy in dealing with contractors and vendors
- Research and analyze products and vendors
- Collect, assemble, and analyze technical data
- Understand, interpret, explain and apply METRO, state and federal rules, regulations, laws and policies
- Establish and maintain effective working relationships with METRO departments, suppliers, vendors and others encountered in the course of work


## TRAINING AND EXPERIENCE

High school degree or G.E.D. and two years of purchasing-related or equivalent experience.

## ATTACHMENT E

## PARATRANSIT CLERK III

## DEFINITION

Under supervision, performs a variety of administrative clerical duties including telephone and public reception, typing, filing, and general office work. Will be responsible for interpreting and input of payroll information. Processing purchase orders and requisitions. Other related duties as assigned.

## DUTIES AND RESPONSIBILITIES

Develops and maintains effective working relationships with other staff, representatives of the community, customers, and the public.

Communicates effectively and respectfully with people from different racial, ethnic, cultural groups, physical and intellectual abilities, lifestyle choices and ages. Demonstrates an ability to be sensitive to the needs of customers.

Greets public and refers them to appropriate official and departmental staff.
Processes timecards and calculates payroll hours for department personnel; records hours worked, hours and types of leave used, and shift differentials, and other payroll provisions; responds to questions and researches payroll related problems; provides information to departmental personnel regarding payroll; develops, prepares, distributes, maintains and files a variety of reports, records, and documentation related to payroll and timekeeping.

Processes purchase orders and requisitions; prepares invoices for payment; verifies receipt, documentation, calculations, and proper billing amount; allocates to proper general ledger accounts; contacts vendors to resolve problems; maintains vendor lists.

Answers telephone and assists the public by referring them to the appropriate personnel, answering inquires on administrative matters and giving out standard forms.

Types reports, date from rough drafts and other documents as assigned. Corrects grammar, punctuation, spelling and proofreads copy.

Develops, maintains and updates general administrative files.
Operates office equipment, such as computer, ten key adding machine, typewriter, photocopy machine, postage meter.

Distributes and retrieves materials as needed.
Prepares and distributes inter-office mail.
Handles confidential materials, records, files and other privileged information.

## ATTACHMENT E

Drive District vehicles pickup or deliver materials, correspondence or documents.
Arranges for meetings and performs details related to meeting preparation.
Performs office duties as directed.
Responsible for coordinating maintenance of office equipment and maintaining necessary records.

Maintain Department petty cash fund.
Inventory and requisition office supplies.

## MINIMUM QUALIFICATIONS:

- Ability to interact with clients and staff in a professional manner
- Oral and written communication skills sufficient to complete paperwork and effectively communicate with the majority of clients.
- Working knowledge of standard office software (i.e. Microsoft Office) systems.
- Office procedures and practices including correspondence, composition, reports and
- filing.
- Correct spelling, grammar and punctuation.
- Maintain confidentiality accuracy of materials, records, files and other privileged information.
- Perform a variety of difficult clerical work under pressure.
- Work independently.
- Coordinate workload of several projects concurrently.
- Use standard office equipment (e.g. copiers, fax, postage meter, 10 key by touch).


## Training and Experience

Any combination of training and experience equivalent to:
Two years full-time clerical experience including typing, filing, public reception and general office work. Secretarial business education may be substituted for up to six months of the required work experience.
Possession of a valid Class $C$ driver's license or ability to obtain one.

## PHYSICAL REQUIREMENTS:

While performing the duties of this job the employee is frequently required to sit, talk or hear, both in person and by telephone, use hands to finger, handle or feel objects or controls, reach with hands and arms. The employee is regularly required to stand, walk bend and twist and bend at the neck. Occasional lifting and overhead reaching is required. Visual abilities required include close vision, distance vision, and the ability to adjust focus.

# SANTA CRUZ METROPOLITAN TRANSIT DISTRICT 

DATE: October 28, 2011
TO: Board of Directors

FROM: Ellen Pirie, Chair, Board of Directors

## SUBJECT: CONSIDERATION OF EXECUTION OF A LETTER OF AGREEMENT TO EXTEND THE CURRENT EMPLOYMENT AGREEMENT WITH LESLIE R. WHITE TO SERVE AS GENERAL MANAGER FOR THE PERIOD JANUARY 1, 2013 THOUGH DECEMBER 31, 2014.

## I. RECOMMENDED ACTION

That the Board of Directors authorize the Chair to execute a Letter of Agreement to extend the Employment Agreement with Leslie R. White to serve as General Manager for the period January 1, 2013 through December 31, 2014.

## II. SUMMARY OF ISSUES

- On November 3, 1997 the Board of Directors entered into an Employment Agreement with Leslie R. White to serve in the position of General Manager.
- On November 11, 1998, and August 17, 2001, October 22, 2004, September 28, 2007, October 22, 2010, and April 8, 2011 the Board of Directors renewed the Employment Agreement with Mr. White with minor modifications.
- The current Employment Agreement between the Board of Directors and Mr. White will expire on December 31, 2012.
- Currently Mr. White desires to continue to serve METRO as the General Manager by Executing a Letter of Agreement to extend the current Agreement for the time period January 1, 2013 through December 31, 2014.


## III. DISCUSSION

On November 3, 1997 the METRO Board of Directors entered into an Employment Agreement with Leslie R. White to serve in the position of General Manager. On November 11, 1998, August 17, 2001, October 22, 2004, September 28, 2007, October 22, 2010, and April 8, 2011 the Board of Directors renewed the Employment Agreement with Leslie R. White with modifications.

The Employment Agreement Extension with Mr. White will expire on December 31, 2012. Currently, Mr. White has indicated that he desires to serve as the General Manager through December 31, 2014. A proposed Letter of Agreement to extend the Employment Agreement between METRO and Mr. White has been developed and is attached to this Staff Report. The
expiration date of the current Agreement would be changed to add the time period January 1, 2013 through December 31, 2014.

## IV. FINANCIAL CONSIDERATIONS

The compensation and benefit costs associated with approval of the proposed Employment Agreement are provided for in the METRO Operating Budget.

## V. ATTACHMENTS

Attachment A: Proposed Letter of Agreement to extend the Employment Agreement-METRO/Leslie R. White

## SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

## Letter of Agreement

This is a Letter of Agreement made and entered into on October 28, 2011, by and between the Santa Cruz Metropolitan Transit District (hereinafter referred to as "District"), and Leslie R. White (hereinafter referred to as "Employee").

WHEREAS, the Board of Directors of the District is authorized pursuant to the Santa Cruz Metropolitan Transit District Act of 1967, Sections 98114 and 98115 of the California Public Utilities Code to enter into contracts on behalf of the District and to appoint and fix the salary of the Secretary/General Manager; and

WHEREAS, the Board of Directors of the District, on November 3, 1997 entered into an Agreement to employ the services of Leslie R. White in the position of Secretary/General Manager; and

Whereas, on November 11, 1998, and August 17, 2001, October 22, 2004, September 28, 2007, October 22, 2010, and April 8, 2011 the Board of Directors renewed the Employment Agreement with Leslie R. White, with minor modifications.

WHEREAS, the current Agreement between the Board of Directors and Leslie R. White expires on December 31, 2012; and,

WHEREAS, Leslie R. White is agreeable to serving as General Manager for the time period January 1, 2013 through December 31, 2014; and,

WHEREAS, the Board of Directors of the District and the Employee wish to continue the current Employment Agreement with Leslie R. White through December 31, 2014.

THEREFORE, the Board of Directors of the District and the Employee hereby agree that the current Employment Agreement is extended for the time period January 1, 2013 through December 31, 2014.

Employee:
Santa Cruz Metropolitan Transit District

LESLIE R. WHITE
ELLEN PIRIE
General Manager
Chair, Board of Directors

## Date

## Date


[^0]:    39611 06/06/11
    $3961206 / 06 / 11$

[^1]:    Leslie R. White
    General Manager

    CONTRACTOR - AAA FENCE COMPANY, INC.

    By $\qquad$
    Scott R. Hutchings
    President

[^2]:    Margaret Rose Gallagher
    District Counsel

[^3]:    Margaret Rose Gallagher
    District Counsel

[^4]:    12) Transfers from Reserves were not required to balance the budget this year.
[^5]:    
    
    デ
    
    
    

[^6]:    * Pay Rates as of June 23, 2011.
    ** Annual Salary is calculated assuming 2,080 hours/year ( 26 pay periods $\times 80$ hours)
    MIN Benefits are calculated assuming Medical (HMO) and Dental Insurance coverage for the employee with no dependents. MAX Benefits are calculated assuming Medical (HMO) and Dental Insurance coverage for the employee with two dependents.

